

AT&T ILLINOIS ACCESS AND RELATED INTERCONNECTION SERVICES GUIDEBOOK

PART 2 - Provisions
SECTION 2 - General Conditions

2nd Revised Page 3

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.3 Liability (Cont'd)

- (F) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.
- (G) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this guidebook. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this guidebook and will indemnify such customer for any damages awarded based solely on such claims.
- (H) The Telephone Company's failure to provide or maintain services under this guidebook shall be excused by labor difficulties, governmental orders, civil commotion, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4. following.

2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's Telephone Exchange Services, will provide to the customer upon reasonable notice services offered in other applicable sections of this guidebook at rates and charges specified therein.

In addition, the Telephone Company may discontinue certain Telephone Company services in geographic areas for which the Telephone Company has no customers subscribing to those services and has received no reasonable requests within the prior 30 days.

The Company may grandfather or discontinue Company services in certain geographic areas at its discretion, subject to any applicable regulatory approvals. All services described in this Guidebook will no longer be available for purchase by new or existing customers in certain geographic areas in Illinois. In addition, requests to move, add or change existing service will not be accepted. Existing customers may cancel features on their existing service.

For service availability by Wire Center: https://cpr.web.att.com/pdf/dsa/zero_demand_tracker.pdf
For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

2.1.5 Installation and Termination of Services

The services provided under this guidebook will include any entrance cable or drop wiring and wire or intrabuilding network cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location, and will be installed by the Telephone Company to such point, designated as the Network Interface. Technical parameters of services provided under this guidebook shall be measured at a Point of Termination to be referred to as the Service Interface (SI). The Service Interface shall be located at the Network Interface or may be extended at the customer's request. Wire and equipment required to extend Access Service facilities will be provided by the Telephone Company, at the customer's request, on a deregulated basis. This wire and equipment may also be provided by the customer. In either case, the customer shall own the wire and equipment beyond the Network Interface. For some services, Telephone Company provided equipment may be placed at an extended SI, causing the customer owned inside wire to be interpositioned. Access Service has only one Point of Termination (Service Interface) per customer premises. Any additional termination beyond such Point of Termination is the sole responsibility of the customer.

(N)
|
(N)