

**ACCESS SERVICE**

**12. Specialized Service or Arrangements**

**12.1 General Description**

Specialized Service or Arrangements are those which are not offered under other sections of this Guidebook. The facilities utilized to provide these services are of a type normally used by the Telephone Company in furnishing its other services and shall be compatible with other Telephone Company services, and its engineering and maintenance practices. The requested service or arrangement is provided within a LATA and is subject to the availability of the necessary Telephone Company personnel and capital resources.

**12.2 Rate Regulations**

Rates and Charges for Specialized Service or Arrangements are provided on an individual case basis (ICB). The Customer has one-hundred and eight (180) days after receiving the ICB rates to order the service requested at the quoted rates.