

ACCESS SERVICE

**13. Additional Engineering, Additional Labor and Miscellaneous Services**

Section 13 addresses Additional Engineering, Additional Labor and Miscellaneous Services (e.g., Easy Access Dialing, Maintenance of Service, Access Service Billing and Information, etc.)

The specific rates and charges for these activities are set forth in Section 13.4 (Rates and Charges).

For the purposes of Section 13 the terms "Basic Time", "Overtime" and "Premium Time" are defined as follows:

-Basic Time - Work related efforts of the Telephone Company performed during a Normal Business Day.

-Overtime - Work related efforts of the Telephone Company performed outside of a Normal Business Day and on Saturdays.

-Premium Time - Work related efforts of the Telephone Company performed on Sundays and Holidays.

Normal Business Day is Monday – Friday, 8 am – 5 pm

All charges apply per technician

HOLIDAYS will be defined as: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the day after Thanksgiving, and Christmas Day

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**13. Additional Engineering, Additional Labor and Miscellaneous Services**

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**13.1 Additional Engineering**

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A customer requests additional technical information after the Telephone Company has already provided the technical information normally included in the Design Layout Report (DLR), as set forth in Section 6.7.13 of SWBT Tariff FCC No. 73, 7.1.8, 19.2.2 and 16.3.1, or (T)

- Additional engineering time is incurred by the Telephone Company to engineer a customer's request for customized services, as set forth in 7.3 (Service Descriptions, Rates and Charges). (D)

The Telephone Company will notify the customer that Additional Engineering Charges will apply before any additional engineering is undertaken.

Additional Engineering Charges apply on a first and additional basis for each half hour or fraction thereof. If more than one engineer is involved in the same additional engineering project, the total amount of time for all engineers involved will be aggregated prior to the distribution of time between the "First Half Hour of Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services  
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**13.2 Additional Labor**

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company, as set forth in 13.2.1 through 13.2.5, following.

The Telephone Company will notify the customer that Additional Labor Charges, as set forth in 13.4 (Rates and Charges), will apply before any additional labor is undertaken. Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof. If more than one technician is involved in the same Additional Labor Project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

A call-out of a Telephone Company employee for Additional Labor at a time not consecutive with the Telephone Company's Business Day is subject to a minimum charge of four hours, i.e., when Overtime and/or Premium Time charges apply.

For Testing and Maintenance Services, if the customer elects not to release a circuit during the Telephone Company's Business Day, the Telephone Company will work with the customer to reach a mutually agreed upon time.

**13.2.1 Overtime Installation**

Work related efforts of the Telephone Company performed outside a Normal Business Day.

**13.2.2 Vacant**

**13.2.3 Stand By**

Stand by includes all time in excess of one-half (1/2) hour during which the Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with a customer to verify facility repair on a given service.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)**

**13.2 Additional Labor (Cont'd)**

**13.2.4 Testing and Maintenance with Other Telephone Companies**

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

**13.2.5 Other Labor**

Other Labor is that additional labor not included in 13.2.1 through 13.2.4, preceding, including, but not limited to labor incurred to extend the Point of Termination, as set forth in 2.1.4 (Provision of Services), preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this Guidebook.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services**

**13.3.1 Easy Access Dialing**

**(A) General Description**

Easy Access Dialing is an arrangement whereby an end user customer (herein referred to as customer) of the Telephone Company or a local service provider that resells services of the Telephone Company for Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access Lines and Plexar lines may select and designate to the Telephone Company an Interexchange Carrier (IC) to access, without dialing an access code, except "1+", for intraLATA toll calls provided by the Telephone Company. This is referred to as the IntraLATA Primary Interexchange Carrier (LPIC).

The end user or customer is identified as the person on the account who is responsible for payment of the account or any other person contractually or otherwise lawfully authorized to change telecommunications services and/or represent the end user customer.

Each IC has one or more access codes assigned to it for its various types of service. When a customer selects an IC as its primary LPIC, only one such code for that IC may be incorporated into the switching system of the Telephone Company. This permits use of the IC's "1+" toll without dialing an access code except "1+".

If a customer wishes to use other services of the same IC or services of a different IC, it will be necessary for the customer to dial the necessary access code(s).

At the time a customer advises the Telephone Company of its LPIC, the Telephone Company will use the IC access code for that IC from the designated carrier list unless the customer at that time directs the Telephone Company to use a different IC access code assigned to the customer's chosen IC.

Interstate intraLATA toll calls, service between points in different states which are in the same Local Access and Transport Area (LATA), will be routed to the LPIC selected by the customers.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.1 Easy Access Dialing (Cont'd)**

**(B) LPIC Assignments**

The Telephone Company will make changes in the customer's LPIC assignment pursuant to **(1)** through **(3)**, following:

**(1) New Service Requests**

New customers will be asked to select a LPIC when they place an order with the Telephone Company for Telephone Exchange Service, FGA, BSA-A, WATS Access Line Service and Plexar Service.

For Telephone Exchange Service, FGA, BSA-A, and WATS Access Line Service, customers may select a separate LPIC for each line requested.

For Plexar Service, customers may select their LPIC for a single Plexar line, multiple Plexar lines, or the Plexar Group. A Plexar Group defines a group of Plexar facilities (i.e., line, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Plexar Groups.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.1 Easy Access Dialing (Cont'd)**

**(B) LPIC Assignments (Cont'd)**

**(1) New Service Requests (Cont'd)**

Any change subsequent to the initial LPIC selection will incur Easy Access Dialing Change Charges, as set forth in Section 13.4.3, following, specific to the line or lines being changed.

New customers may also designate that they do not want a LPIC. This choice (No-LPIC) is considered a valid LPIC selection. Any subsequent changes will incur Easy Access Dialing Change Charges, as set forth in Section 13.4.3, following, specific to the line or lines being changed.

On all requests for new service, the Telephone Company will notify the customer of the LPIC assigned to the relevant line(s).

**(2) Existing Service Requests**

**(a)** Customers of existing Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service and Plexar Service may request changes to their LPIC according to the selection options set forth in (B)(1) preceding (e.g., separate LPIC, and No-LPIC). For these services, the Telephone Company will make LPIC changes based upon the following:

**(1)** For customer initiated requests, the Telephone Company will make LPIC changes upon notification by the customer of the change desired.

**(2)** For IC initiated changes of customer LPIC assignments, the Telephone Company will make LPIC changes pursuant to an IC provided list of customers accepted by the Telephone Company under a Limited Blanket Agency Agreement. ICs must obtain a signed Letter of Authorization (LOA) on all their customers' LPIC changes.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.1 Easy Access Dialing (Cont'd)**

**(B) LPIC Assignments (Cont'd)**

**(2) Existing Service Request (Cont'd)**

**(3) Mergers, Separations and Consolidation of Operations**

The Telephone Company will make changes in the customer's LPIC assignment resulting from an IC merger, consolidation of operation or separation into more than one entity or subsidiary.



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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.1 Easy Access Dialing (Cont'd)**

**(C) Rate Regulations**

**(1)** Unless otherwise specified, Easy Access Dialing Change Charges apply to each LPIC selection on Telephone Exchange Service, FGA and BSA-A lines, WATS Access lines and Plexar lines, including changes to or from a No-LPIC designation.

Easy Access Dialing Change Charges are set forth in Section 13.4.3, following.

**(2) Subsequent Selection**

Any change to the customer's initial LPIC will result in LPIC Change Charges, as set forth in 13.4.3, following.

A non-recurring charge, as set forth in 13.4.3, following, to process a change in Presubscription is bifurcated into two (2) separate nonrecurring charges and applies as follows:

(a) A nonrecurring charge applies when the request to change Presubscription is submitted through mechanized methods.

(b) A nonrecurring charge applies when the request to change Presubscription is submitted through manual methods.

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a Telephone Company employee; and (ii) any written submission from a customer, or a person acting on behalf of a customer, to a Telephone Company service center. Mechanized methods shall include all other methods. If a request utilizing a mechanized method results in manual processing, the mechanized nonrecurring charge shall apply upon completion of the request.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.1 Easy Access Dialing (Cont'd)**

**(C) Rate Regulations (Cont'd)**

**(3) Telephone Exchange Service Lines, FGA and BSA-A Lines, and WATS Access Lines**

For a single LPIC change, the per LPIC Change Charge applies. For multiple LPIC changes requested on a single order, the per LPIC Change Charge applies to the first LPIC changed and the per supplemental Change Charge applies to each additional LPIC. For LPIC changes on multiple access lines on a single order, the per LPIC Change Charge applies to the first LPIC changed and the per supplemental Change Charge applies to each additional LPIC.

**(4) Plexar Lines and Plexar Groups**

Easy Access Dialing Change Charges are applied for each LPIC change on a per LPIC, per supplemental LPIC, per group and per additional group basis.

For a LPIC change to a single Plexar line, the per LPIC Change Charge applies. For LPIC changes to multiple Plexar lines on a single order, the per LPIC Change Charge applies to the first LPIC changed and the per supplemental LPIC Change Charge applies to each additional LPIC changed.

For LPIC changes to a Plexar Group, the per group change charge and the per supplemental group supplemental line change charge applies as follows:

**(a)** For LPIC changes on only one Plexar Group, the per group change charge applies as well as the per group supplemental line change charge for each line in the Plexar Group that does not have an individual LPIC assigned to it.

**(b)** When a LPIC changes for multiple Plexar Groups, the per group change charge applies to each group changed and the per group supplemental line change charge applies to each line in the Plexar Group that does not have an individual LPIC assigned to it.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.1 Easy Access Dialing (Cont'd)**

**(C) Rate Regulations (Cont'd)**

**(5) Pay Telephone SmartCoin<sup>sm</sup> Access Lines**

If the customer's LPIC elects not to submit an order for its 1+ intraLATA sent paid traffic from SmartCoin Access Lines or fails to select a designated subcontractor (secondary service provider) for such traffic, the 1+ intraLATA carrier sent paid traffic will be routed to the existing default 1+ intraLATA carrier (provided such carrier continues to accept the traffic) until the customers' LPIC is ready to handle the 1+ intraLATA sent paid traffic, or makes arrangements with another IC to handle the traffic, as set forth in Section 22, Coin Services, following.

**(6) Discontinuance of FGD or BSA-D Service**

If an IC discontinues its FGD or BSA-D service in an end office, Easy Access Dialing Change Charges, as set forth in Section 13.4.3, following, will apply to the IC discontinuing the FGD or BSA-D service. These charges will be assessed to the IC for each end user that is presubscribed to that IC.

The IC must contact in writing all affected customers for whom it serves as their LPIC. The IC must notify these customers that they must select a new LPIC and the IC will pay all related Easy Access Dialing Change Charges.

**(7) Mergers, Separations and Consolidation of Operations**

Except as set forth in Section 13.3.1(C)(8), following, for merger or separation requests, applicable Easy Access Dialing Change Charges as set forth in Section 13.4.3, following, will be billed to the IC.

**(8) LPIC Disputes**

The alleged unauthorized carrier will be billed the appropriate Easy Access Dialing Change Charge(s) for the alleged unauthorized change and the appropriate Easy Access Dialing Change Charge(s) to change the customer to their preferred IC. For multiple alleged unauthorized changes, supplemental charges, as set forth in section 13.4.3 (A), following, will apply.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.1 Easy Access Dialing (Cont'd)**

**(C) Rate Regulation (Cont'd)**

**(9) Intraexchange Carrier Pays Billing Option**

The Intraexchange Carrier Pays (IC Pays) Billing Option is an option that permits an Intraexchange Carrier to be charged by the Telephone Company for their end user's LPIC change charge when the Telephone Company changes an end user's primary IC assignment.

The LPIC change may either be requested via an IC-provided end user or agent list submitted in the Customer Account Record Exchange (CARE) format (IC Pays – Carrier Initiated) or by the end user customer directly to the Telephone Company (IC Pays – Customer Initiated).

ICs that subscribe to "IC Pays – Carrier Initiated" have the option to redirect billing of the LPIC change charge on a case by case basis.

For ICs that subscribe to "IC Pays – Customer Initiated", all end user LPIC changes to the IC's CIC (and at the IC's option, changes from the IC's CIC to "No LPIC") initiated through the Telephone Company will be redirected to the IC.

The IC submitting the LPIC change must sign an IC Pays Billing Option agreement with the Telephone Company for either of the IC Pays Billing Options to apply.

When these conditions have been met, the end user customer will not be assessed the Presubscription change charge for the LPIC change. The IC participating in the IC Pays Billing Option will be charged the Presubscription change charge per line or trunk as set forth in Section 13.4.3 (A) following.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.1 Easy Access Dialing (Cont'd)**

**(C) Rate Regulation (Cont'd)**

**(10) Reseller**

A reseller of the Company's Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access lines and Plexar lines, will be charged Easy Access Dialing nonrecurring charges as applicable.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.2 Maintenance of Service**

The charges for Maintenance of Service are deregulated. Customers may contact the Company Business office for additional information.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.3 Access Services Billing**

**(A) Access Services Billing Information**

Billing for access services is done monthly according to the bill periods set forth in (C), following. Bills for access service are rendered for each Access Customer Name Abbreviation (ACNA) by Revenue Accounting Office (RAO). Both a primary bill and a secondary bill are available to the customer as set forth in (1) and (2), following.

Primary and secondary bills are transmitted to the customer's designated billing address according to the type of media selected by the customer.

Charges for Access Services Billing are located in Section 13.4 (Rates and Charges).

**ACCESS SERVICE**

**13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd) (T)**

13.3 Miscellaneous Services (Cont'd) (T)

13.3.3 Access Services Billing (Cont'd) (T)

(A) Access Services Billing Information (Cont'd) (T)

(1) Primary Bill (T)

For access billing, the customer's primary bill may be provided by one of the following media:

- Electronic Data Interchange (EDI)
- electronic data transmission
- CD-ROM
- DVD
- magnetic tape
- paper

Electronic Data Interchange (EDI) is available with detail billing for Switched Access FGA/BSA-A and Special Access billing. For all other feature groups, EDI is available with summary level billing only.

Once billing has begun, the customer may request to change the medium on which the primary bill is provided. The Access Billing Change charge set forth in 13.4 (Rates and Charges) will apply for each request to change the medium on a per billing period per Revenue Accounting Office (RAO) basis.

(2) Secondary Bill (T)

At the customer's request, a secondary bill, in addition to the customer's primary bill, will be provided. Charges for the provision of a secondary bill are set forth in 13.4 (Rates and Charges) following.

The secondary bill will contain detail billing data as a primary bill and may be requested in one of the following media formats:

- electronic data transmission
- CD-ROM
- DVD
- magnetic tape
- paper format



**ACCESS SERVICE**

**13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd)** (T)

13.3 Miscellaneous Services (Cont'd) (T)

13.3.3 Access Services Billing (Cont'd) (T)

(A) Access Services Billing Information (Cont'd) (T)

(2) Secondary Bill (cont'd) (T)

Up to 19 (nineteen) additional copies of the secondary bill may be requested and each copy may utilize a different billing medium and a different billing address. The medium and billing address selected by the customer for secondary bills may be different from, or the same as, the medium and billing address selected for the customer's primary bill.

(D)

(D)

**ACCESS SERVICE**

**13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (cont'd)**

13.3 Miscellaneous Services (cont'd)

13.3.3 Access Services Billing (cont'd)

(B) Alternate Bill Media Specifications (cont'd) (T)

(1) CD-ROM, DVD, Electronic Data Interchange (EDI), Electronic Data Transmission and Magnetic Tape (cont'd) (T)

Characteristics of the data provided on CD-ROM and DVD will be as follows:

Use with Windows 3.1 or better

Data formatted using industry standards for access services billing

ASCII

Non-compacted

In addition to the above for CD-ROM and DVD, the following options are available and must be specified by the customer when requesting this media:

Format

Bill Page format (billing data formatted exactly as it is formatted on a paper bill)

Bill Data Tape Format (bill data formatted exactly as it is formatted on magnetic tape or electronic transmission media)

Mail

Overnight delivery

US Mail

Primary bills with the EDI medium must have an ACNA and all Billing Account Numbers (BANs) under that ACNA will be provided in EDI format. Detail level billing will be provided for the customer's FGA and Special Access Services accounts. For all EDI BANs that are not FGA or Special Access accounts, billing will be provided at summary level. The Telephone Company will deliver the EDI data to an electronic mail box that is mutually agreed upon by the Telephone Company and the customer. The customer is responsible for retrieving the data and providing the software to access and manipulate the data.

**ACCESS SERVICE**

**13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd)** (T)

13.3 Miscellaneous Services (Cont'd) (T)

13.3.3 Access Services Billing (Cont'd)

(B) Alternate Bill Media Specifications (cont'd) (T)

(2). Paper (T)

There are no formatting specifications available for paper format.

(C) Change of Access Services Bill Period (T)

Standard Bill Periods for Switched Access Services, Special Access Services, MegaLink Custom Service, Self-healing Transport Network (STN) and Dark Fiber Facility Arrangement are as follows:

Switched Access FGA / BSA-A	5th of the Month	(T)
FGB / BSA-B	5th of the Month	
FGD / BSA-D	5th and 15th of the Month	
Special Access	25th of the Month	
MegaLink Custom Service	25th of the Month	
STN	25th of the Month	
Dark Fiber Facility Arrangement	25th of the Month	

The customer has the option to select a bill period other than the standard bill periods listed above for each specific service, with the exception of jointly provided Switched Access Service, set forth in 2.6 (Jointly Provided Access Services). The bill period options available for Switched Access Services, Special Access Services, MegaLink Custom Service, STN and Dark Fiber Facility Arrangements are the 5th, 15th or 25th of the month.

To the extent the Telephone Company can accommodate the customer's request to change an existing bill period, a nonrecurring charge will apply as set forth in (1), (2) and (3), following. The nonrecurring charges are set forth in 13.4 (Rates and Charges). The Billing Account Number (BAN) Administrative change charge, as set forth in Section 6.9.5(B) of Tariff FCC No. 73, 7.4(D), 19.4, 16.5.8 and 21.2.3, does not apply when a customer requests a change of an existing bill period. (T)

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.3 Access Services Billing (Cont'd)**

**(C) Change of Access Services Bill Period (Cont'd)**

**(1) Switched Access Services - Manual Entry**

FGA, FGB, FGD, BSA-A, BSA-B and BSA-D may be reorganized. However, if a customer has usage which may be billed, as set forth in Section 6.8.3 (C) (Equal Access Transition Plan) of Tariff FCC No. 73, (T) all FGA, FGB and FGD or BSA-A, BSA-B and BSA-D Billing Account Numbers (BAN) for a given Access Carrier Name Abbreviation (ACNA), within a LATA, must be billed in the same bill period.

The nonrecurring charge for FGA and BSA-A is applied per line. For FGB, FGD, BSA-B and BSA-D, the nonrecurring charge is applied per end office and access tandem.

**(2) Special Access Services, MegaLink Custom Service, Self-healing Transport Network (STN) and Dark Fiber Facility Arrangement-Manual Entry.**

The nonrecurring charge for Special Access Services, MegaLink Custom Service and STN is applied on a per circuit basis. The nonrecurring charge for a Dark Fiber Facility Arrangement is applied on a per strand basis.

**(3) Switched Access Services, Special Access Services, MegaLink Custom Service, Self-healing Transport Network (STN) and Dark Fiber Facility Arrangements-Mechanical Entry.**

A mechanical access services bill period reorganization process is available and may be used for switched and special access services accounts including FGA, FGB, FGD, BSA-A, BSA-B, BSA-D, MegaLink Custom Service, STN, and Dark Fiber Facility Arrangements.

The nonrecurring charge for a mechanical bill period reorganization is applied on a per BAN basis for all service types.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.4 Vacant**

**13.3.5 Registered Jacks - Registration Program**

Registered jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. Registered jacks are used to terminate services provided by the Telephone Company. For each service provided by the Telephone Company, a specific registered jack has been selected as the standard for the service. This jack will be provided and installed at no additional charge. Other services or facilities, provided either by the Telephone Company or by others, may also be terminated in any spare capacity of the standard jack. There is no charge for the use of spare capacity of the jack.

The customer may procure an additional jack (or jacks) from either the Telephone Company or another vendor for installation on the customer's side of the demarcation point.

The use of jacks is covered in Part 68 of the FCC's Rules and Regulations. Specific jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations Described in Subpart F of Part 68 of the FCC's Rules and Regulations".

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**13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.6 Testing Services for Switched Access Services**

Testing Services offered under this section of the Guidebook are optional and subject to rates and charges, as set forth in 13.4 (Rates and Charges). Other testing services, which are described in Section 6.7.10 (Testing) of Tariff FCC No. 73, are provided by the Telephone Company in association with Switched Access Service and are furnished at no additional charge. (T)

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, a customer may request Telephone Company personnel to perform testing, services at the customers premises, as set forth in (E), following. (T)

The Testing Services offered under this section of the Guidebook are made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) through (E), following.

Testing Services for Switched Access Services (excluding Switched Transport) are comprised of:

- Tests which are performed during the installation of a Switched Access Service, and
- Tests which are performed after acceptance of such access services by a customer, i.e., in-service tests.

These in-service tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by the Telephone Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.6 Testing Services for Switched Access Services (Cont'd)**

Scheduled tests may be performed on:

- An automatic basis (i.e., no Telephone Company or customer technicians involved).
- On a cooperative basis (i.e., Telephone Company technician(s) involved at Telephone Company office(s) and customer technician(s) involved at customer's premises), or
- A manual basis (i.e., Telephone Company technician(s) involved at Telephone Company office(s) and at customer's premises).

Nonscheduled tests are performed by the Telephone Company "on demand" which result in the measurement of Switched Access Services. Nonscheduled tests may involve Telephone Company technicians at Telephone Company offices and at the customer's premises.

For Switched Transport, the optional Testing Services, as set forth in 13.3.7 (Testing Services for Special Access, MegaLink Custom Service and Self-healing Transport Network (STN)), are also available. Tests for Voice Grade Special Access are available for Switched Transport using voice grade connections, tests for Special Access digital services are available for Switched Transport using DS1 connections, and tests for MegaLink Custom service are available for Switched Transport using DS3 connections.

Rates and charges for Testing Services for Switched Access Service are as specified in 13.4.8. When no change charges apply on a first and additional basis for each half hour or fraction thereof and more than one technician is involved in the same testing project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

In addition, a call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours, i.e., Overtime and/or Premium Time.

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**13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.6 Testing Services for Switched Access Services (Cont'd)**

**(A) Additional Cooperative Acceptance Testing**

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Services involves the Telephone Company provision of a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for example, consist of the following tests:

- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break



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**13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.6 Testing Services for Switched Access Services (Cont'd)**

**(C) Cooperative Scheduled Testing**

Cooperative Scheduled Testing (CST) to the first point of switching for Switched Access Services (FGB, FGD, BSA-B, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the customer may also order, at additional charges, gain-slope and C-notched noise testing. (D)

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

CST is provided as Basic Testing or Additional Testing. Basic Testing is divided into three categories, i.e., 1004 Hz Loss Tests, C-Message Noise Tests and Return Loss (Balance) Tests. An order for testing must consist of, at a minimum, four (4) 1004 Hz Loss Tests per transmission path, four (4) C-Message Noise Tests per transmission path and one (1) Return Loss (Balance) Test per transmission path, per year. Basic Testing is subject to a one year minimum contract period and annually thereafter.

Additional Testing is divided into two categories, i.e., Gain-Slope Tests and C-Notched Noise Tests. Additional Testing may be ordered by the customer 60 days prior to the start of the customer prescribed schedule. The customer may also specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.6 Testing Services for Switched Access Services (Cont'd)**

**(D) Manual Scheduled Testing**

Manual Scheduled Testing (MST) to the first point of switching for Switched Access Services (FGB, FGD, BSA-A, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the customer's premises, will consist of quarterly loss and C-message noise tests, and annual balance tests. However, the customer may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the customer may also order, at additional charges, gain-slope and C-notched noise testing. (D)

The Telephone Company will provide, on a quarterly basis, a MST report that lists the test results for each trunk tested. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as occurs basis. (D)

MST is provided as Basic Testing or Additional Testing. Basic Testing is divided into three categories, i.e., 1004 Hz Loss Tests, C-Message Noise Tests and Return Loss (Balance) Tests. An order for testing must consist of, at a minimum, four (4) 1004 Hz Loss Tests per transmission path, four (4) C-Message Noise Tests per transmission path and one (1) Return Loss (Balance) Test per transmission path, per year. Basic Testing is subject to a one year minimum contract period and annually thereafter.

Additional Testing is divided into two categories, i.e., Gain-Slope Tests and C-Notched Noise Tests. Additional Testing may be ordered by the customer 60 days prior to the start of the customer prescribed schedule. The customer may also specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.6 Testing Services for Switched Access Services (Cont'd)**

**(E) Nonscheduled Testing**

Nonscheduled Testing (NST) to the first point of switching for Switched Access Services is where:

-The customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or

-The Telephone Company provides a technician at its office(s) and the customer provides a technician at its premises, with suitable test equipment to perform the required tests ("cooperative testing"), or

-The Telephone Company provides a technician at its office(s), and/or at the customer's premises with suitable test equipment to perform the required tests ("manual testing").

Nonscheduled Tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

**(F) Obligations of the Customer**

**(1)** The customer shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support NST, as set forth in (E), preceding.

**(2)** The customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.7 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network (STN)**

Testing Services offered under this section of the Guidebook are optional and subject to rates and charges, as set forth in 13.4 (Rates and Charges). Other testing services (i.e., Acceptance Testing) are described in 7.1.7, 19.2.1, and 16.3.2, and are provided by the Telephone Company in association with Special Access Service, MegaLink Custom Service and STN are furnished at no additional charge.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, a customer may request Telephone Company personnel to perform testing services at the customer premises, as set forth in (A) and (B), following.

The Testing Services offered under this section of the Guidebook are made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in (A) and (B), following.

Rates and Charges for Testing Services for Special Access Service, MegaLink Custom Service or STN apply on a first and additional basis for each half hour or fraction thereof. If more than one technician is involved in the same testing project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

In addition, a call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours, i.e., Overtime and/or Premium Time.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.7 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network (STN) (Cont'd)**

**(A) Additional Cooperative Acceptance Testing (ACAT)**

When a customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing on Voice Grade Services, Special Access digital services, MegaLink Custom Service or STN. At the customer's request, the Telephone Company will provide a technician at the customer's premises or at the end user premises.

These tests may, for example, consist of the following:

**(1) Voice Grade Services**

-VG1 through VG5: Attenuation Distortion, C-Message Noise and Echo Control, or

-VG6 through VG12: Attenuation Distortion, C-Message Noise, Echo Control, Impulse Noise, Phase Jitter, Intermodulation Distortion, Envelope Delay Distortion and Frequency Shift.

**(2) Special Access digital services, MegaLink Custom Service and STN**

-Additional testing time, e.g. 24 hours, or

-Additional test patterns not defined in Technical Reference Publication 76625, or

-Phase Jitter.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.7 Testing Services for Special Access Service, MegaLink Custom Service and Self-healing Transport Network (STN) (Cont'd)**

**(B) Nonscheduled Testing (NST)**

When a customer provides a technician at its premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the customer's request, the Telephone Company will provide a technician at the customer's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope, envelope delay, which the customer may require.

**(C) Obligation of the Customer**

When the customer subscribes to the Testing Service as set forth in this section, the customer shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

**13.3.8 International Blocking**

**International blocking is an interstate offering only.**

(D)

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.9 Billing Name and Address Service**

**(A) General Description**

Billing Name and Address (BNA) Service is provided by the Telephone Company to intrastate service providers. BNA Service provides the customer with billing name and address information of an end user in the Telephone Company's billing records. BNA Service is not to be used for purposes other than for billing and collecting the amount due for telecommunication services from the Telephone Company's end user.

The service allows for a customer to submit the end user's ten-digit Automatic Number Identification (ANI) to the Telephone Company mechanically. Mechanized input for BNA Service is provided through magnetic tape or electronic data transmission. The Telephone Company, upon receipt of the customer's request, will process the ANI. If the BNA information is available within the Telephone Company's billing records, the Telephone Company will produce a mechanized report of the associated BNA information in either paper or electronic data transmission media.

(C)

**(B) Rate Regulation**

This section contains the specific regulations governing the rates and charges that apply for BNA Service. Specific rates and charges are set forth in 13.4 (Rates and Charges). Jurisdictional Reporting Requirements for BNA Service are set forth in 2.4 (Jurisdictional Reports).

Usage rates apply to BNA Service. Usage rates are rates that apply on a per unit basis, e.g., per request, when a specific rate element is used. Usage charges are accumulated over a monthly period. For billing purposes, each month is considered to have thirty (30) days.

**(1) BNA Usage**

A BNA Usage rate applies on a per ten-digit ANI request basis. Each request is subject to the BNA Usage rate, regardless if the requested telephone number is available.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.9 Billing Name and Address Service (Cont'd)**

**(B) Rate Regulation (Cont'd)**

**(2) Media Charge**

There are three types of medium: Paper, Magnetic Tape and Electronic Data Transmission. The applicable Media Charge will depend upon the media type selected by the customer.

**(a) Paper**

A Paper charge is a usage rate which applies to each mechanized report page distributed to the customer.

**(b) Magnetic Tape**

A Magnetic Tape charge is a usage rate which applies to each magnetic tape distributed to the customer.

**(c) Electronic Data Transmission**

An Electronic Data Transmission charge is a usage rate which applies per electronic data transmission record transmitted to the customer.

**13.3.10 900 Call Restriction**

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service provides end office blocking of originating 900 calls by routing such calls to a recorded announcement.

Charges associated with 900 Call Restriction will be waived, on a one-time basis, to subscribers of a new telephone number for a period of 60 days after the new number is effective. For subsequent blocking requests, the Telephone Company will assess a nonrecurring charge to the subscriber on a per line basis. Any request by a subscriber to remove 900 Call Restriction must be submitted in writing to the Telephone Company.



**ACCESS SERVICE****13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)****13.3 Miscellaneous Services (Cont'd)****13.3.11 MEGA Bill Service****(A) General Description**

MEGA Bill Service, and optional bill format service, provides the customer the ability to receive monthly access billing information summarized by account type, Switched, Facility or Dedicated, in a single bill period. The Switched account type includes Switched Access Services, e.g. Feature Group services, Directory Assistance, LIDB and Packet Services. The Facility account type includes Special Access Services, Expanded Interconnection and Switched Transport Entrance Facility and Direct Trunk Transport Facility. The Dedicated account type includes WATS. The Telephone Company will render to the customer a MEGA Bill that will include all accounts for the account type indicated. The MEGA Bill for Switched, Facility or Dedicated accounts are rendered by Access Customer Name Abbreviation (ACNA) by Revenue Accounting Office (RAO).

The Customer Service Record (CSR) will be an option to the MEGA Bill Service at the customer's request. The CSR will contain a list of all the service and equipment the customer has on a given account and their service establishment dates and charges.

**(B) Media Specifications**

The Telephone Company will provide the customer's MEGA Bill in Bill Data tape (BDT) format by one of the following media:

- electronic data transmission
- magnetic tape

BDT format requires the billing data to be formatted exactly as it is formatted on magnetic tape or electronic data transmission media.

**ACCESS SERVICE****13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)****13.3 Miscellaneous Services (Cont'd)****13.3.11 MEGA Bill Service (Cont'd)****(B) Media Specifications (Cont'd)**

The applicable media charge will depend upon the media type selected by the customer. Charges, as specified in 13.4.5(A) (Access Services Billing Information), will apply for the transmission of the selected media in addition to the rates and charges associated with the MEGA Bill Service.

Once billing has begun, the customer may request to change the medium on which the MEGA Bill is provided. The Access Billing Change charge set forth in 13.4 (Rate and Charges) will apply for each request to change the medium on a per billing period per RAO basis.

**(C) Change in Existing Access Services Bill Period**

The customer will have the option of requesting a MEGA Bill with an existing Access Services bill period. For example, if a customer currently has Switched accounts in three different billing periods, the customer could request a Switched MEGA Bill in each of those existing billing periods and not move any accounts. If the customer does not want to maintain the existing billing periods for MEGA Bill and wants to have all of the bills for the account type from a single billing period, the billing period will be negotiated between the customer and the Telephone Company.

To the extent the Telephone Company can accommodate the customer's request to change an existing bill period, a nonrecurring charge will apply. The nonrecurring charges are set forth in 13.4 (Rates and Charges). The Billing Account Number (BAN) Administrative change charge, as set forth in Section 6.9.5 of Tariff FCC No. 73, 7.4(D), 19.4, 16.5.8 and 21.2.3, does not apply when a customer requests a change of an existing bill period. (T)

**(D) Rate Regulations**

The rates and charges for MEGA Bill Service are assessed per account type (Switched, Facility, or Dedicated) for each ACNA, RAO and bill period. A nonrecurring charge is assessed when the MEGA Bill Service is established and when changes in the customer requirement of an existing MEGA Bill account are requested. Rates and charges for MEGA Bill Service are located in 13.4 (Rates and Charges).

If charges for MEGA Bill Service exist in the Telephone Company's Intrastate Access Service Guidebook and its Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for MEGA Bill Service exist only in the Telephone Company's Interstate Access Services Tariff, full interstate charges will apply.

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.12 Selective Class of Call Screening (SCOCS)**

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service restricts outgoing 1+, 0+ and 0- calls placed over the Telephone Company's network, to only those calls which are charged to a number other than the originating number, i.e., collect or third number billed. Selective Class of Call Screening is available for use with line side AT&T Arkansas Guidebook services that are provided for the provision of telecommunication services to transient members of the public. (D)

Selective Class of Call screening is offered in three basic types. The applicable recurring rate and nonrecurring charge will depend upon the type selected. These rates and charges can be found in Section 13.4.14.

**(1) Type I, Basic SCOCS**

An outgoing 1+ call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect) or a third number account. (D)

**(2) Type II, Collect Only-Inmate Calls**

Only an outgoing call billed to a called number (Collect) is permitted.

**(3) Type III, Coinless Only SCOCS**

An outgoing call will not be permitted unless the end user makes arrangements to have the call billed to a called telephone number (Collect) or a third number account. (D)

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.3 Miscellaneous Services (Cont'd)**

**13.3.13 Answer Supervision-Line-Side**

An optional service available, where facilities permit, in Telephone Company electronic end offices. Answer Supervision-Line Side provides "off-hook" supervisory signals (battery reversal) to Customer Premises Equipment (CPE). These signals originate from the called party's serving central office (terminating) to a line interface at the calling party's serving central office (originating). This provides the signaling necessary to allow billing to begin when the called station has answered an incoming call.

Answer Supervision-Line Side rates and charges apply per line and consist of a nonrecurring charge and a recurring rate per month. These rates and charges can be found in Section 13.4.15.

(T)

ACCESS SERVICE

**13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)**

**13.4 Rates and Charges**

**13.4.1 Additional Engineering**

	Additional Engineering Periods	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
	Basic Time	AEH	\$34.59	\$24.97
	Overtime	AEH	\$41.37	\$31.75

ACCESS SERVICE

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.2 Additional Labor**

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(A) Installation			
-Overtime	ALH	\$36.35	\$26.73
-Premium Time	ALH	41.77	32.15
(B) Stand By			
-Basic Time	ALT	\$ 0.00	\$21.32
-Overtime	ALT	0.00	26.73
-Premium Time	ALT	0.00	32.15
(C) Testing and Maintenance with Other Telephone Companies or Other Labor			
-Basic Time	ALK	\$30.93	\$21.32
-Overtime	ALK	36.35	26.73
-Premium Time	ALK	41.77	32.15

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services**

**13.4 Rates and Charges (Cont'd)**

**13.4.3 Easy Access Dialing**

**(A) Easy Access Dialing Change Charge**

Nonrecurring Charge

Residence/Business/Plexar Lines:

-	per manual LPIC change	\$ 4.22
-	per manual supplemental LPIC change	2.27
-	per mechanized LPIC change	1.54
-	per mechanized supplemental LPIC change	1.54

Plexar Groups:

-	per group change	26.17
-	per group supplemental line change	0.33

**(B) Easy Access Dialing Change**

for Mergers/Separation/Consolidation of Operations

-	per line LPIC change	0.50
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**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)** (T)

**13.4 Rates and Charges (Cont'd)** (T)

**13.4.4 Vacant**

**13.4.5 Access Services Billing**

**(A) Access Services Billing Information** (T)

	<u>USOC</u>	<u>Nonrecurring Charge</u>	
(1) Access Billing Change Charge per billing period per RAO		\$ 7.25	(T)
(2) Secondary Bill			(T)
-Electronic Data Transmission (per record)	(WCP4X)	.0004	(D)
-CD-ROM (per disk)	(WCP6X)	10.00	
-DVD (per disk)	(WCP7X)	10.00	
-Magnetic Tape (per tape)	(WCP2X)	82.76	(D)
-Paper (per page)	(WCP1X)	.0325	



**ACCESS SERVICE**

**13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Cont'd)** (T)

**13.4 Rates and Charges (Cont'd)** (T)

**13.4.5 Access Services Billing (Cont'd)** (T)

(B) Change of Access Services Bill Period (NRBCH)

Nonrecurring Charge

(1) Manual Entry (T)

FGA/BSA-A  
-per line \$29.00

FGB/BSA-B 29.00 (T)

FGD/BSA-D  
-per end office and access tandem 29.00

Special Access, MegaLink Custom and STN  
-per circuit 44.00

Dark Fiber Facility  
-per strand 44.00

(2) Mechanical Entry (T)

Switched or Special Access, MegaLink Custom, STN and Dark  
Fiber Facility  
-per BAN 65.00

**13.4.6 Vacant**

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services  
(Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.7 Vacant**

**13.4.8 Testing Services for Switched Access Services**

**(A) Additional Cooperative Acceptance Testing**

	<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
	Basic Time	UBCX+	\$33.51	\$21.32
	Overtime	UBCX+	38.93	26.73
	Premium Time	UBCX+	44.35	32.15

ACCESS SERVICE

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.8 Testing Services for Switched Access Services (Cont'd)**

**(B) Vacant**

**(C) Cooperative Scheduled Testing (CST)**

	<u>USOC</u>	<u>Monthly Rates</u>
<b>(1) <u>Basic Tests</u></b>		
<b>(a)</b> 1004 Hz Loss Tests performed within a one-year period, per test ordered, per transmission path	UBSX+	\$ 1.18
<b>(b)</b> C-Message Noise Tests performed within a one-year period, per test ordered, per transmission path	UBSX+	\$ 1.14
<b>(c)</b> Return Loss (Balance) Tests performed within a one-year period, per test ordered, per transmission path	UBSX+	\$ 1.52
<b>(2) <u>Additional Tests</u></b>		
<b>(a)</b> Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path	UBSX+	\$ 0.93
<b>(b)</b> C-Notched Noise Tests performed within a one-year period, per test ordered, per transmission path	UBSX+	\$ 0.77

ACCESS SERVICE

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.8 Testing Services for Switched Access Services (Cont'd)**

**(C) Cooperative Scheduled Testing (CST) (Cont'd)**

Example:

A customer schedules 6 1004 Hz Loss Tests, 6 C-Message Noise Tests and 4 Return Loss Tests on one trunk each month for a year. The charges will be computed as follows:

6 X 1.18 = \$ 7.08  
+6 X 1.14 = \$ 6.84  
+4 X 1.52 = \$ 6.08  
\$20.00 per month, per trunk

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.8 Testing Services for Switched Access Services (Cont'd)**

**(D) Manual Scheduled Testing (MST)**

	<u>USOC</u>	<u>Monthly Rates</u>
<b>(1)</b> <u>Basic Tests</u>		
<b>(a)</b> 1004 Hz Loss Tests performed within a one- year period, per test ordered, per transmission path	UBMX+	\$ 1.59
<b>(b)</b> C-Message Noise Tests performed within a one-year period, per test ordered, per transmission path	UBMX+	\$ 1.55
<b>(c)</b> Return Loss (Balance) Tests performed within a one-year period, per test ordered, per transmission path	UBMX+	\$ 1.92
<b>(2)</b> <u>Additional Tests</u>		
<b>(a)</b> Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path	UBMX+	\$ 0.93
<b>(b)</b> C-Notched Noise Tests performed within a one-year period, per test ordered, per transmission path	UBMX+	\$ 0.77
Example: See (C), preceding		

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.8 Testing Services for Switched Access Services (Cont'd)**

**(E) Nonscheduled Testing (NST) - Automatic**

		<u>USOC</u>	<u>Nonrecurring Charges</u>
(1)	1004 Hz Loss, per test performed	USCX+	\$14.22
(2)	C-Message Noise, per test performed	USCX+	\$13.73
(3)	Return Loss (Balance), per test performed	USCX+	\$18.27
(4)	Gain-Slope, per test performed	USCX+	\$11.16
(5)	C-Notched Noise, per test performed	USCX+	\$ 9.24

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.8 Testing Services for Switched Access Services (Cont'd)**

**(E) Nonscheduled Testing (NST) - Cooperative**

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or <u>Fraction</u> Thereof</u>
Basic Time	USSX+	\$33.51	\$21.32
Overtime	USSX+	\$38.93	\$26.73
Premium Time	USSX+	\$44.35	\$32.15

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.8 Testing Services for Switched Access Services (Cont'd)**

**(E) Nonscheduled Testing (NST) - Manual**

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	USMX+	\$33.51	\$21.32
Overtime	USMX+	\$38.93	\$26.73
Premium Time	USMX+	\$44.35	\$32.15



**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.9 Testing Services for Special Access Services, MegaLink Custom (AT) Service, STN and SBNS Services**

**(A) Additional Cooperative Acceptance Testing (ACAT)**

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	SNTX+	\$33.51	\$21.32
Overtime	SNTX+	\$38.93	\$26.73
Premium Time	SNTX+	\$44.35	\$32.15

**(B) Nonscheduled Testing (NST)**

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time	SNOX+	\$30.31	\$18.11
Overtime	SNOX+	\$34.92	\$22.72
Premium Time	SNOX+	\$39.53	\$27.33

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.10 International Blocking**

International blocking is an interstate offering only.

**13.4.11 Billing Name and Address Service**

**(A) BNA Usage**

Per 10-Digit ANI Request	<u>Rate Per Request</u>
	\$ 0.30

**(B) Media Charge Option:**

**(1) Paper**

Per Report Page	<u>Rate Per Page</u>
	\$ 0.00

**(2)**

(D)

(D)

(D)

**(3) Electronic Data Transmission**

Per Record Transmitted	<u>Rate Per Record</u>
	\$ 0.01

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.12 900 Call Restriction**

		<u>Nonrecurring Charge</u>
<b>(A)</b>	<b>Residence (CREXK)</b>	
	Per line-first request	\$ 0.00
	Per line-subsequent request	\$ 0.00
<b>(B)</b>	<b>Business (CREXK)</b>	
	Per line or station first request	\$25.00
	subsequent request	\$25.00
<b>(C)</b>	<b>FGA/BSA-A (RBVXF)</b>	
	Per line-first request	\$25.00
	Per line-subsequent	\$25.00
<b>(D)</b>	<b>WATS Access Line Service (RBVXF)</b>	
	Per line-first request	\$25.00
	Per line-subsequent request	\$25.00

**13.4.13 MEGA Bill Service**

		<u>Rate Per Month</u>
	<b>(A) MEGA Bill Processing Charge</b> (per account type for each ACNA, RAO and bill period)	
	Switched, Facility or Dedicated (NRBMB) With or without CSR	\$ 215.00
		<u>Nonrecurring charge</u>
	<b>(B) MEGA Bill Service Establishment or Change</b> (per account type for each ACNA, RAO and bill period)	
	Switched, Facility or Dedicated (a) initial establishment (NRBMB)	\$30.00
	(b) subsequent change (NRBMC)	\$20.00

**ACCESS SERVICE**

**13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)**

**13.4 Rates and Charges (Cont'd)**

**13.4.14 Selective Class of Call Screening**

	<u>Rate Per Month</u>
(A) Type I, Basic SCOCS, per line	\$ 0.00
(B) Type II, Collect Only, per line	0.00
(C) Type III, Coinless Only-Inmate Calls, per line	0.00

	<u>Nonrecurring Charge</u>
(A) Type I, Basic, per line	\$20.00
(B) Type II, Collect Only, per line	15.00
(C) Type III, Coinless Only-Inmate Calls, per line	15.00

**13.4.15 Answer Supervision-Line Side**

	<u>Rate Per Month</u>
Per Line	\$ 7.00
	<u>Nonrecurring Charge</u>
Per Line	\$ 10.00