

**AT&T ARKANSAS GUIDEBOOK**

PART 4 - Exchange Access Services  
SECTION 2 - Exchange Lines and Usage

23rd Revised Sheet 2  
Replacing 22nd Revised Sheet 2

**EXCHANGE ACCESS SERVICE (cont'd)**

**A. Rates (cont'd)**

1. Schedule of Rates by Rate Groups – Business<sup>/4,6/</sup>

Rate Group	Exchange Access Arrangements	Flat Rate Single Line <sup>/9,10/</sup>	Measured <sup>/1,2,3/</sup>	911 or Inward Only PBX Trunks <sup>/10/</sup>	PBX Trunk <sup>/2,7,9,10/</sup>	Flat Rate Multi-Line <sup>/9,10/</sup>	
I <sup>/5/</sup>	1-3,000	\$3,995.00	\$ 3,995.00		\$5,288.00	\$ 3,995.00	(I)
I		3,995.00	3,995.00	\$5,288.00	5,288.00	3,995.00	(I)
II <sup>/5/</sup>	3,001-18,000	3,995.00	3,995.00		5,288.00	3,995.00	(I)
II		3,995.00	3,995.00	5,288.00	5,288.00	3,995.00	(I)
III <sup>/5/</sup>	18,001-72,000	3,995.00	3,995.00		5,288.00	3,995.00	(I)
III <sup>/8/</sup>		3,995.00	3,995.00	5,288.00	5,288.00	3,995.00	(I)
IV <sup>/5/</sup>	72,001 & Over	3,995.00	3,995.00		5,288.00	3,995.00	(I)
IV		3,995.00	3,995.00	5,288.00	5,288.00	3,995.00	(I)

/1/ This service may be used with business single line telephone service, key telephones, PBX systems or any other type of terminal equipment except coin telephone service.

/2/ Applicable to Special Trunks to the Long Distance Message Telecommunications Switchboards furnished to hotel-motels.

/3/ See *C. Measured Service*, following for applicable usage charges.

/4/ The priority provisioning and restoration of services offered under this Guidebook relative to the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System shall be pursuant to the regulations and rates as set forth in Part 8, Section 5 of this Guidebook.

/5/ Effective March 9, 1994, these rates are grandfathered for existing rotary customers at existing locations.

/6/ Special Local Exchange Rates: Increments for provision of non-optional Extended Area Service (EAS) will be added when applicable.

/7/ EAS: Not applicable to special trunks to the Long Distance Message Telecommunications switchboards furnished to hotel-motels.

/8/ Calls placed from customers that reside in the Elkins city limits are not charged for 1+ dialed calls to the Elkins "643" exchange.

/9/ Flat Rate Business Lines and Analog Trunks are eligible for SmartPayment Plan<sup>SM</sup> as described in Part 2, Section 3 of this Guidebook.

/10/ Refer to Part 20, Section 4 for term pricing discounts.

For application in this Guidebook, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

**EXCHANGE ACCESS SERVICE (cont'd)**

**D. MetroPlus Service (cont'd)**

3. Calling Scope and Rates

The rates for this service are inclusive of Local Exchange Access Service rates. They do not apply in addition to basic Local Exchange Access rates, but in place of basic Local Exchange Access Service rates.

MetroPlus expanded calling scopes apply in addition to any mandatory extended area service calling scope, as defined in section *B.*, preceding.

- a. Bauxite - Two-way flat rate calling to and from all zones in the Little Rock Metropolitan Exchange.

	<u>Rates</u>	
Residence	\$63.95	
Business /1EL/	4,511.00	(l)
Trunk /1NK/	4,511.00	(l)

- b. Benton - Two-way flat rate calling to and from all zones in the Little Rock Metropolitan Exchange.

	<u>Rates</u>	
Residence	\$63.95	
Business /1EL/	4,511.00	(l)
Trunk /1NK/	4,511.00	(l)

**CLEC OPERATIONS (cont'd)**

**A. General (cont'd)**

5. Rates (cont'd)

Business Rates

<u>Flat Rate</u> <u>Single Line</u> <small>/2,3/</small>	<u>Multi Line</u> <small>/2,3,5/</small>	<u>Measured</u> <small>/1,4,5/</small>	911 or Inward Only <u>PBX Trunks</u> <small>/3/</small>	<u>PBX Trunks</u> <small>/2,3,5/</small>	
\$3,995.00	\$3,995.00	\$3,995.00	\$5,288.00	\$5,288.00	(l)

- /1/ See paragraph C.3.a. (Measured Service) under *Exchange Access Service* found earlier in this Section for applicable usage charges.
- /2/ Flat Rate Business Lines and Analog Trunks are eligible for SmartPayment Plan<sup>SM</sup> as described in Part 2, Section 3.
- /3/ Refer to *Term Pricing Plan* in Part 20, 4 for term pricing discounts.
- /4/ This service may be used with business single line telephone service, key telephones, PBX systems or any other type of terminal equipment except coin telephone service.
- /5/ Applicable to Special Trunks to Long Distance Message Telecommunications Switchboards furnished to hotel-motels.

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates**

All Trunk Types Except Primary Rate ISDN

Month-to-Month Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ND8	\$3,609.00(I)	\$140.00 <sup>/4/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ND9	3,609.00(I)	140.00 <sup>/4/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	NDZ	863.00(I)	110.00 <sup>/4/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	NDA	863.00(I)	18.00 <sup>/4/</sup>	8.50
Direct Inward Dialing Trunk Termination <sup>/1,3/</sup> Per trunk				
- with Dial Pulse (DP) signaling .....	NDT	4,280.00(I)		8.50
- with Multi-Frequency (MF) signaling .....	NTP	4,280.00(I)		8.50
- with Dual Tone Multi-Frequency (DTMF) signaling <sup>/2/</sup> .....	NMD	4,280.00(I)	150.00 <sup>/4/</sup>	8.50

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunk<sup>SM</sup> Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

**AT&T ARKANSAS GUIDEBOOK**

PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID) Services

24th Revised Sheet 5  
Replacing 23rd Revised Sheet 5

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

All Trunk Types Except Primary Rate ISDN

12-Month Option<sup>/5/</sup>

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ND8	\$3,609.00 (I)	\$140.00 <sup>/4/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ND9	3,609.00 (I)	140.00 <sup>/4/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	NDZ	863.00 (I)	110.00 <sup>/4/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	NDA	863.00 (I)	18.00 <sup>/4/</sup>	8.50
Direct Inward Dialing Trunk Termination <sup>/1,3/</sup> Per Trunk				
- with Dial Pulse (DP) signaling .....	NDT	4,280.00 (I)		8.50
- with Multi-Frequency (MF) signaling .....	NTP	4,280.00 (I)		8.50
- with Dual Tone Multi-Frequency (DTMF) signaling <sup>/2/</sup> .....	NMD	4,280.00 (I)	150.00 <sup>/4/</sup>	8.50

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunk<sup>SM</sup> Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

**AT&T ARKANSAS GUIDEBOOK**

PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID) Services

24th Revised Sheet 6  
Replacing 23rd Revised Sheet 6

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

All Trunk Types Except Primary Rate ISDN

24-Month<sup>5/</sup> Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ND8	\$3,609.00 (I)	\$140.00 <sup>4/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ND9	3,609.00 (I)	140.00 <sup>4/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	NDZ	863.00 (I)	110.00 <sup>4/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	NDA	863.00 (I)	18.00 <sup>4/</sup>	8.50
Direct Inward Dialing Trunk Termination <sup>1,3/</sup> Per Trunk				
- with Dial Pulse (DP) signaling .....	NDT	4,280.00 (I)		8.50
- with Multi-Frequency (MF) signaling .....	NTP	4,280.00 (I)		8.50
- with Dual Tone Multi-Frequency (DTMF) signaling <sup>2/</sup> .....	NMD	4,280.00 (I)	150.00 <sup>4/</sup>	8.50

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunk<sup>SM</sup> Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

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SECTION 1 - Direct Inward Dialing (DID) Services

24th Revised Sheet 7  
Replacing 23rd Revised Sheet 7

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

All Trunk Types Except Primary Rate ISDN

36-Month<sup>5/</sup> Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ND8	\$3,609.00 (I)	\$140.00 <sup>4/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ND9	3,609.00 (I)	140.00 <sup>4/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	NDZ	863.00 (I)	110.00 <sup>4/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	NDA	863.00 (I)	18.00 <sup>4/</sup>	8.50
Direct Inward Dialing Trunk Termination <sup>1,3/</sup> Per Trunk				
- with Dial Pulse (DP) signaling .....	NDT	4,280.00 (I)		8.50
- with Multi-Frequency (MF) signaling .....	NTP	4,280.00 (I)		8.50
- with Dual Tone Multi-Frequency (DTMF) signaling <sup>2/</sup> .....	NMD	4,280.00 (I)	150.00 <sup>4/</sup>	8.50

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunk<sup>SM</sup> Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

**AT&T ARKANSAS GUIDEBOOK**

PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID) Services

23rd Revised Sheet 8  
Replacing 22nd Revised Sheet 8

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

All Trunk Types Except Primary Rate ISDN

48<sup>/5/</sup>-Month Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ND8	\$3,609.00 (I)	\$140.00 <sup>/4/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ND9	3,609.00 (I)	140.00 <sup>/4/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	NDZ	863.00 (I)	110.00 <sup>/4/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	NDA	863.00 (I)	18.00 <sup>/4/</sup>	8.50
Direct Inward Dialing Trunk Termination <sup>/1,3/</sup> Per Trunk				
- with Dial Pulse (DP) signaling .....	NDT	4,280.00 (I)		8.50
- with Multi-Frequency (MF) signaling .....	NTP	4,280.00 (I)		8.50
- with Dual Tone Multi-Frequency (DTMF) signaling <sup>/2/</sup> .....	NMD	4,280.00 (I)	150.00 <sup>/4/</sup>	8.50

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunk<sup>SM</sup> Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

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PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID) Services

23rd Revised Sheet 9  
Replacing 22nd Revised Sheet 9

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

All Trunk Types Except Primary Rate ISDN

60<sup>/5/</sup>-Month Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ND8	\$3,609.00 (I)	\$140.00 <sup>/4/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ND9	3,609.00 (I)	140.00 <sup>/4/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	NDZ	863.00 (I)	110.00 <sup>/4/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	NDA	863.00 (I)	18.00 <sup>/4/</sup>	8.50
Direct Inward Dialing Trunk Termination <sup>/1,3/</sup> Per Trunk				
- with Dial Pulse (DP) signaling .....	NDT	4,280.00 (I)		8.50
- with Multi-Frequency (MF) signaling .....	NTP	4,280.00 (I)		8.50
- with Dual Tone Multi-Frequency (DTMF) signaling <sup>/2/</sup> .....	NMD	4,280.00 (I)	150.00 <sup>/4/</sup>	8.50

/1/ Not applicable to Access Services Guidebook customers.

/2/ Available where facilities permit.

/3/ Not applicable to Primary Rate ISDN: SmartTrunk<sup>SM</sup> Service or SuperTrunk Service.

/4/ Installation charge does not apply when customer moves service within same central office and there is no telephone number change.

/5/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

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PART 6 - Central Office Services  
SECTION 1 - Direct Inward Dialing (DID) Services

22nd Revised Sheet 11  
Replacing 21st Revised Sheet 11

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

Primary Rate ISDN

Month-to-Month Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ZT8	\$3,609.00 (I)	\$140.00 <sup>/1/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ZT9	3,609.00 (I)	140.00 <sup>/1/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	ZT5	863.00(I)	110.00 <sup>/1/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	ZT6	863.00(I)	18.00 <sup>/1/</sup>	8.50
First Individual Direct Inward Dialing number assigned.....	ZTN	323.00(I)	10.50	---

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

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SECTION 1 - Direct Inward Dialing (DID) Services

23rd Revised Sheet 12  
Replacing 22nd Revised Sheet 12

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

Primary Rate ISDN

12-Month<sup>/2/</sup> Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ZT8	\$3,609.00 (I)	\$140.00 <sup>/1/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ZT9	3,609.00 (I)	140.00 <sup>/1/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	ZT5	863.00 (I)	110.00 <sup>/1/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	ZT6	863.00 (I)	18.00 <sup>/1/</sup>	8.50
First Individual Direct Inward Dialing number assigned.....	ZTN	323.00 (I)	10.50	---

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

Primary Rate ISDN

24-Month<sup>/2/</sup> Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ZT8	\$3,609.00 (I)	\$140.00 <sup>/1/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ZT9	3,609.00 (I)	140.00 <sup>/1/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	ZT5	863.00 (I)	110.00 <sup>/1/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	ZT6	863.00 (I)	18.00 <sup>/1/</sup>	8.50
First Individual Direct Inward Dialing number assigned.....	ZTN	323.00 (I)	10.50	---

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

Primary Rate ISDN

36-Month<sup>/2/</sup> Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ZT8	\$3,609.00 (I)	\$140.00 <sup>/1/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ZT9	3,609.00 (I)	140.00 <sup>/1/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	ZT5	863.00 (I)	110.00 <sup>/1/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	ZT6	863.00 (I)	18.00 <sup>/1/</sup>	8.50
First Individual Direct Inward Dialing number assigned.....	ZTN	323.00 (I)	10.50	---

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ Effective July 1, 2014, customers may not establish new 12-, 24- or 36-month term plans for Direct Inward Dialing (DID) Service, and existing term plans may not be renewed or extended.

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22nd Revised Sheet 15  
Replacing 21st Revised Sheet 15

**DIRECT INWARD DIALING/AUTOMATIC IDENTIFIED OUTWARD DIALING SERVICE (cont'd)**

Direct Inward Dialing Service to Customer-Premise Located Switching Systems (cont'd)

**B. Rates (cont'd)**

Primary Rate ISDN

48<sup>/2/</sup>-Month Option

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
First 100 Direct Inward Dialing Numbers assigned .....	ZT8	\$3,609.00 (I)	\$140.00 <sup>/1/</sup>	\$8.50
Each additional 100 Direct Inward Dialing Numbers assigned over the first 100 .....	ZT9	3,609.00 (I)	140.00 <sup>/1/</sup>	8.50
First 10 Direct Inward Dialing Numbers assigned .....	ZT5	863.00 (I)	110.00 <sup>/1/</sup>	8.50
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10 .....	ZT6	863.00 (I)	18.00 <sup>/1/</sup>	8.50
First Individual Direct Inward Dialing number assigned.....	ZTN	323.00 (I)	10.50	---

/1/ Installation charge does not apply when customer moves service within the same central office serving area, and there is no telephone number change.

/2/ The 48 and 60 month term options are no longer available, except for existing installations at existing locations for existing business customers for the remainder of their term who subscribed prior to October 1, 2013.

**DISASTER ROUTING SERVICE (cont'd)**

Effective July 15, 2024, Disaster Routing Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add or change will not be accepted. The Company will continue to provide existing service to existing customers until the service is discontinued.

**F. Rate Schedule**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Service Establishment, per account, per location <sup>/1/</sup> .....	SEPRE	N/A	\$195.00
Forwarded Telephone Numbers, Per Telephone Number			
Choice 1			
Telephone Numbers to be Forwarded, per TN <sup>2/</sup>			
1 – 20 .....	R7UFX	\$290.00 (I)	2.75
21 – 100 .....		290.00 (I)	2.75
101 – 250 .....		290.00 (I)	2.75
251 – 500 .....		290.00 (I)	2.75
501 – 1,000 .....		290.00 (I)	2.75
1,001 or more .....		290.00 (I)	2.75
<i>Or</i>			
Choice 2			
Telephone Numbers to be Forwarded, per TN and per completed call <sup>/2,3/</sup>			
1 – 20 .....	R7UFC	290.00 (I)	2.75
21 – 100 .....		290.00 (I)	2.75
101 – 250 .....		290.00 (I)	2.75
251 – 500 .....		290.00 (I)	2.75
501 – 1,000 .....		290.00 (I)	2.75
1,001 or more .....		290.00 (I)	2.75
Per call completed .....		0.15	---
Group of TNs equipped, per group .....	R7NPG	3,256.00 (I)	45.00
Rearrangement Charges, per rearrangement <sup>/4/</sup> .....	RCHAX	N/A	95.00
Password Reinitialization, per occasion .....	NR91P	N/A	20.00

/1/ This charge is applicable with the original Disaster Routing Service (DRS) order. It applies per account and per location. If DRS is ordered in conjunction with Intelligent Redirect<sup>sm</sup>, only one Service Establishment Charge will apply.

/2/ Choice 1 and Choice 2 can be provided to the same customer, however, all of the telephone numbers in each group must be all Choice 1 or Choice 2 charges.

/3/ Applicable only when the customer has selected Choice 2 and has activated destination option 2 or 3. Customers who subscribe to DRS and Intelligent Redirect on the same telephone number are not eligible for Choice 2.

/4/ A nonrecurring charge will apply to the move, change or addition of an item of service. For a change to the primary Interexchange Carrier (PIC) for DID and telephone numbers, the charges outlined in the Access Services Guidebook will apply. If DRS and Intelligent Redirect exist on the same account, and rearrangements for both are ordered at the same time, these charges will only apply once.

**HOTLINE<sup>/1,3/</sup>**

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025 Hotline Service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

**A. Description of Service**

Hotline provides an access line the capability to automatically originate a call to a preassigned number. The call is immediately and automatically triggered by an off-hook condition. Incoming calls are received normally. Hotline is available only where facilities permit.

**B. Rates and Charges**

The following rates and charges apply in addition to the established rates and charges for the access line and any other associated services.

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Charge<sup>/2/</sup></u>
Hotline .....	\$1,812.00 (l)	\$50.00	\$5.00

/1/ Coin and multi-line hunt lines are excluded from employing the Hotline and Warmline features.

/2/ The Service Charge of \$5.00 will be applied for any subsequent change in the preassigned called number.

/3/ Effective December 1, 2015, Hot Line and Warm Line are no longer available to residence customers.

**BUSY-OUT ARRANGEMENT - ROTARY NUMBER GROUP<sup>/1,3/</sup>**

Except as otherwise indicated for Wire Centers in Section 2.2.A, effective October 15, 2025 Busy-Out Arrangement – Rotary Number Group Service will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change service arrangements will not be accepted.

**A. Rates**

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
For each group of Central Office Lines or PBX Trunks so arranged Control equipment at the central office .....	P89	\$1,665.00 <sup>/2/(1)</sup>	\$5.00	\$8.50
Signaling channel.....		As specified in Part 15, Section 2		
Change in point of break in rotary number group.....		---	5.00	8.50

**PRIVATE BRANCH EXCHANGE SYSTEMS**

**A. Rates**

Night Number Terminal Arrangement Terminals, each <sup>/4,5/</sup> .....	NCB, NCBTN	\$4.40	<sup>/6/</sup>	8.50
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**SPECIAL BILLING SERVICE NUMBERS**

**A. Rates**

Each group of 50 numbers or fraction thereof .....	BLN	\$6.00	---	6.25
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- /1/ The Company reserves the right to limit the number of trunks or lines that can be busied out in any Electronic Switching System.
- /2/ Includes the provision of two busy out arrangements over separate signaling channels within a rotary number group.
- /3/ For WATS Service, this arrangement busies-out Dial Access and is provided only in connection with outward WATS.
- /4/ Also applicable to non-lead numbers assigned to terminals in electronic switching systems - multi-line hunt group.
- /5/ This arrangement is not provided in connection with WATS Service.
- /6/ An installation charge of \$1.50 also applies.