

AT&T ARKANSAS GUIDEBOOK

PART 4 - Exchange Access Services
SECTION 5 - Other Exchange Access Services

15th Revised Sheet 17
Replacing 14th Revised Sheet 17

BUSINESS LOCAL CALLING ASSURANCE PACKAGE

A. Description

AT&T Business Local Calling Assurance is an optional business package for customers with 1 to 10 lines that includes a network access line, Caller ID, and Call Forwarding services.

B. Terms and Conditions

Business Local Assurance is available for business customers with 1 to 10 business network access lines who agree to a 12-month^{/2/} or 24-month^{/1/} term period and commit to a Flat Rate Exchange Access Line, Caller ID, and Call Forwarding service will be eligible for the package rate listed below in Prices, per line, for these services. Customers may also subscribe to Business Local Calling Assurance on a Month-to-Month basis at prices as shown in paragraph C. Eligible customers are existing business customers who have received a competitive offer and are considering switching their Business Local Exchange Access Line service to another carrier (proof of competitive offer may be required), as well as business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T service area, and who now wish to establish their business local exchange access line service with the Company. These business customers will be eligible for the package rate listed below in Prices, per line, for these services. This eligibility requirement is not applicable to customers with existing AT&T Business Local Calling Assurance service prior to September 1, 2016.

AT&T Business Local Calling Assurance is only available to customers who require 1 to 10 individual business exchange network access lines and is not available on FX Service, WATS access lines, PBX Trunks, Centrex, Plexar or Semi-Public Coin services.

A customer may have up to 10 lines maximum per location subscribed to an AT&T Business Local Calling Assurance agreement.

Only the primary line is under a term contract and price protected. However, the customer will benefit from discounted rates on all additional Business Local Calling Assurance lines on the account for the duration of the term. While the primary line will not be subject to rate changes during the term of the agreement, prices on additional lines will be subject to such changes during the term period.

This offer cannot be combined with other access line, feature or usage discount offers.

C. Prices

	<u>USOC</u>	<u>Monthly Rate</u>	
Package Rate per Primary Line	PGOVM	\$210.00	(I)
Package Rate per Additional Line(s)	PGOVN	210.00	(I)

/1/ Effective January 2, 2015, the 24-Month term option, and the 12-month re-subscription option are Grandfathered and no longer available to new subscribers. Customers cannot subscribe to a new 24-month term, or a new 12-month term that includes a re-subscription option. Customers with an existing 12-month re-subscription agreement remain eligible for the options described in paragraph D.

/2/ Effective March 1, 2017, the 12-month term is grandfathered and no longer available.