

AT&T ARKANSAS GUIDEBOOK

PART 1 - Preface

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11th Revised Sheet 3
Replacing 10th Revised Sheet 3

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CUSTOM BIZSAVER II

Effective June 9, 2025, Custom BizSaver II will no longer be available as an optional small business package offer for new service and/or new or renewal terms. Customers currently on a Custom BizSaver II term plan will continue to receive their current Custom BizSaver II term package price through the end of the applicable term.

(N)
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(N)**A. Description**

Custom BizSaver II is an optional small business package offer that includes a network access line, Caller ID, four customer selected Custom Calling Services and hunting (optional). Custom BizSaver II is available at flat monthly rates. Customers must select either a month to month package rate or a 12-month^{/1/}, 24-month^{/1/} or 36-month^{/1/} term.

Custom BizSaver II allows customers to subscribe to one to thirty lines at discounted rates at a given location. Customer must select a Custom BizSaver II package that includes Caller ID and the customer selected Custom Calling Services on their primary line to qualify for the Custom BizSaver II package rates.

B. Terms and Conditions

Custom BizSaver II (CBS II) packages are available to business customers with 1 to 30 business lines at a given location who agree to a month to month arrangement or to a 12-month^{/1/}, 24-month^{/1/} or 36-month^{/1/} term agreement and commit to subscribe to network access line service, Caller ID, hunting (optional) and a flexible bundle of four Custom Calling Services on their primary line. Rates are shown in Paragraph C. *Prices* following. Pay Per Use features are not eligible.

Eligible customers have two additional line options available for lines 2 – 30:

CBS II Additional Line (ADL) Option 1 includes a network access line, Caller ID and hunting (optional). Rates are shown in C. *Prices* following. Pay Per Use features are not eligible.

CBS II Additional Line (ADL) Option 2 includes a network access line, Caller ID, hunting (optional) and a flexible bundle of four Custom Calling Services as described in the Selection List below. Rates are shown in C. *Prices* following. Pay Per Use features are not eligible.

Customers can add or subtract CBS II additional lines at any time without affecting the term agreement associated with the primary CBS II line.

Custom BizSaver II packages are available only to customers that require 1 to 30 business exchange lines and are not available on FX Service, ISDN, Coin, PRI, Inmate, Hotel-Motel, 800/900, Hot Line, Warm Line, Telebranch, Location Routing Service, Payphone Exchange Access Service, WATS access lines, PBX, DID, Centrex or PLEXAR.

/1/ Effective April 3, 2024, customers agreeing to a Custom BizSaver II agreement may not establish new agreements greater than 12-months. In addition, effective 04/03/2024, new 12-month agreements will no longer have a re-subscribe option. 12-month term plans existing prior to 04/03/2024 will have a re-subscribe option until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.

CUSTOM BIZSAVER II^{/6/} (cont'd)

(C)

C. Rates

	<u>USOC</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
CBS II Primary Line Bundle ^{/1,5/} Rate Groups: 1, 2, 3, 4	PGO1Q	\$39.00	\$38.00	\$37.00
CBS II ADL Option 1 ^{/2,3,5/} Rate Groups: 1, 2, 3, 4	PGO1S	30.00	29.00	28.00
CBS II ADL Option 2 ^{/2,5/} Rate Groups: 1, 2, 3, 4	PGO1R	39.00	38.00	37.00

	<u>USOC</u>	<u>Month to Month</u>
CBS II Primary Line Bundle Rate Groups: 1, 2, 3, 4	PGO1T	\$420.00(I)
CBS II ADL Option 1 Rate Groups: 1, 2, 3, 4	PGO1U	420.00(I)
CBS II ADL Option 2 Rate Groups: 1, 2, 3, 4	PGO1T	420.00(I)

Discounted Rates for Customers in 479 & 501 Area Codes as described in D. *Rate Application*^{/4/}

	<u>USOC</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
CBS II Primary Line Bundle ^{/1/} Rate Groups: 1, 2, 3, 4	PGO1V	\$36.00	\$35.00	\$34.00
CBS II ADL Option 1 ^{/2/} Rate Groups: 1, 2, 3, 4	PGO1W	22.00	22.00	22.00
CBS II ADL Option 2 ^{/2/} Rate Groups: 1, 2, 3, 4	PGO1X	36.00	35.00	34.00

- /1/ The Rate for each CBS II primary line bundle is guaranteed for the duration of the term period selected by the customer.
- /2/ Rate is established based on term selected on primary line. Customer can add and subtract ADL options without affecting the term agreement associated with the primary CBS II line. As of March 2, 2009 rates for CBS II ADL Option 1 and Option 2 are guaranteed for the duration of the term period selected.
- /3/ These rates are effective for ADL Option 1 lines added on or after June 1, 2009.
- /4/ These rates are no longer effective for agreements established on or after September 1, 2009.
- /5/ Effective April 3, 2024, customers agreeing to a Custom BizSaver II agreement may not establish new agreements greater than 12-months. In addition, effective 04/03/2024, new 12-month agreements will no longer have a re-subscribe option. 12-month term plans existing prior to 04/03/2024 will have a re-subscribe option until such time as either party (Customer or Company) provides the other 30-days written notice that it does not wish to renew the agreement.
- /6/ Effective June 9, 2025, Custom BizSaver II will no longer be available as an optional small business package offer for new service and/or new or renewal terms.

(N)
(N)

CUSTOM BIZSAVER II

Effective June 9, 2025, Custom BizSaver II, currently found in Part 4, Section 5, will no longer be available as an optional small business package offer for new service and/or new or renewal terms. Customers currently on a Custom BizSaver II term plan will continue to receive their current Custom BizSaver II term package price through the end of the applicable term.

(N)

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