

AT&T ARKANSAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

5th Revised Sheet 9
Replacing 4th Revised Sheet 9

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)

K. Service Terms

1. For each SmartTrunk Interface or Port, the customer is required to select either Month-to-Month service or a Service Term Agreement of 12^{/1/} continuous months. The monthly rate will not increase during the term of an agreement. If changes are approved lowering the rate for a SmartTrunk Interface or Port for a particular Service Term agreement arrangement, the Company will also lower this rate for any customer with an unexpired Service Term agreement. Coterminous additions are not permitted for the Service Term options. Customers may opt to convert from the original Service Term to a longer Service Term prior to the expiration of the original term^{/1/}. (C)
2. For Month-to-Month SmartTrunk Interface or Port customers, and for all other service components, there is a minimum service requirement of one month.
3. Upon the expiration of the 12-, 24^{/1/-}, 36^{/1/-}, 48^{/1/-}, or 60^{/1/-}-Month Service Term, the customer may: (C)
 - a. At any time during the Service Term or an existing term extension as provided in this paragraph, extend the Service Term contract with the current published rate in the Guidebook on the same date of the extension, terms and conditions, for an additional 12 months. SmartTrunk Port term extensions do not include associated DS1 facility when provisioned over higher level transport service's vacant bandwidth (as described in paragraph B). The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36^{/1/-}-month Service Term and extend it by an additional 12 months are not entitled to the rates allowed under a 48-month Service Term). An extension will begin on the expiration date of the existing Service Term contract or term extension. The customer will be required to sign an addendum to their Service Term contract for each term extension. (C)

During the 12 month Service Term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring a termination charge.

^{/1/} Effective September 30, 2024, SmartTrunk term periods exceeding 12 months will no longer be available. The Company will renew SmartTrunk Service only for additional 12-month terms by written amendment. If a 12-month term amendment is not signed, upon expiration of the term the month-to-month Volume Price Level Rates listed in the applicable Guidebook will apply.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)

K. Service Terms (cont'd)

3. (cont'd)

a. (cont'd)

Terms outlined in Paragraph b.1, disallowing any Company-initiated rate increases for the duration of either the 12-, 24^{/1/}, or 36^{/1/}-month Service Term, do not apply to 12-, 24^{/1/}- or 36^{/1/}-month Service Term extension rates. The Company reserves the right to change 12-, 24^{/1/}- or 36^{/1/}-month Service Term extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24^{/1/}- or 36^{/1/}-month Service Term contract extension rates.; or, (C)

/1/ Effective September 30, 2024, SmartTrunk term periods exceeding 12 months will no longer be available. The Company will renew SmartTrunk Service only for additional 12-month terms by written amendment. If a 12-month term amendment is not signed, upon expiration of the term the month-to-month Volume Price Rates listed in the applicable Guidebook will apply.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**K. Service Terms (cont'd)**

3. (cont'd)

- b. if customer has not entered into a new Service Term contract (per Paragraph c.), or term extension (per Paragraph a.):
 - for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, subject to the Company's right to modify rates upon notice, or (C)
 - for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the Service Term contract expires, subject to the Company's right to modify rates upon notice. (C)
 - Subject to the requirements to sign an addendum, customers under the Monthly Extension rates may convert their existing service to a 12^{/1/}-month Service Term at the current rate published in the Guidebook on the date of the extension. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change. (C)

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rates, subject to the Company's right to increase Monthly Extension rates at any time pursuant to notice to the Customer in advance of any rate increase; or (C)
- c. Upon expiration of the Service Term, continue service by selecting a new Service Term of 12 months for the SmartTrunk Interface or Port at the current published rate in the Guidebook on the date of the extension. The new Service Term will commence on the day following the expiration of the previous Service Term. The new rate will not be subject to Company initiated rate increases for the duration of the Service Term; or, (C)
- d. Discontinue the Service. (C)

/1/ Effective September 30, 2024, carrier's customers may not establish new term plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**M. Rate and Charge Schedule^{/1/}**

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>		<u>Monthly Rate</u>
		<u>Initial</u>	<u>Additional</u> ^{1/2/}	
SmartTrunk Interface(SI) ^{3/}				
Month-to-Month Service	/ZPAZD/	\$3,540.00	\$2,790.00	\$24,964.00
12-Month Service Term ^{4,7/}	/ZPAZD/	2,300.00	1,800.00	1,410.00
24-Month Service Term ^{4,6,7/}	/ZPAZD/	1,600.00	1,250.00	1,280.00
36-Month Service Term ^{4,6,7/}	/ZPAZD/	1,250.00	1,000.00	1,060.00
48-Month Service Term ^{4,6,7/}	/ZPAZD/	750.00	500.00	1,020.00
60-Month Service Term ^{4,6,7/}	/ZPAZD/	500.00	-	980.00
SmartTrunk Port ^{5/}				
Month-to-Month Service	/TZ1P1/	3,000.00	2,500.00	29,924.00
12-Month Service Term ^{4,7/}	/TZ1P1/	1,800.00	1,500.00	1,270.00
24-Month Service Term ^{4,6,7/}	/TZ1P1/	1,200.00	1,050.00	1,140.00
36-Month Service Term ^{4,6,7/}	/TZ1P1/	1,000.00	800.00	930.00
48-Month Service Term ^{4,6,7/}	/TZ1P1/	750.00	500.00	890.00
60-Month Service Term ^{4,6,7/}	/TZ1P1/	500.00	-	840.00

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and Tie Line service in other service publications of the Company, and for Integrated Service Digital CSV/CSD Transport as stated herein, and are applied as stated in paragraph L.

/2/ This charge applies only when an additional SI or Port is ordered and installed with an initial SI or Port per customer, per request, per due date, per location.

/3/ The SmartTrunk Interface qualifies for special discounts under the Double Play Rate Plan as described in Part 9, Section 1.

/4/ Business customers who currently have service with another carrier and now establish SmartTrunk service with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other non-recurring and/or conversion charge credits or waiver offers.

/5/ The SmartTrunk Port has the same functionality as the SmartTrunk Interface but does not include the connection between the customer's premises and the SmartTrunk serving office. This connection is purchased separately and must be at a DS1 or greater level and must conform to technical specifications listed in paragraph E.

/6/ Effective September 30, 2024, carrier's customers may not establish new term plans greater than 12 months for ISDN Prime, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months.

/7/ Upon expiration of the Service Term, if customer has not entered into a new Service Term contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph K.3.b.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate, subject to the Company's right to increase Monthly Extension rates at any time pursuant to notice to the Customer in advance of any rate increase.

(C)
(N)