

AT&T ARKANSAS GUIDEBOOK

PART 1 - Preface

SECTION 3 - Alphabetical Subject Index

10th Revised Sheet 3
Replacing 9th Revised Sheet 3

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
C (cont'd)				
Conference/Alerting System	20	8	17	
Conference Service	11	4	2	
Conference Telephone Service – Local	11	4	4	
Connection of Grandfathered Terminal Equipment and Grandfathered Communications Systems	20	2	1	
Connection of Terminal Equipment and Communications Systems	2	9	1	
Consolidated Billing	16	2	1	
Construction Charges	2	5	1	
General Regulations	2	5	1	
Rules for Extensions of Permanent Facilities	2	5	1	
Unusual Construction	2	5	4	
Temporary Service	2	5	5	
Service Provided to Movable Premises	2	5	5	
Installation of Telephone Facilities for Developments	2	5	5	
Cost Assessment Charge	2	2	14	
Custom BizSaver	20	4	6	
Custom BizSaver II	4	5	21	
Custom BizSaver II 2.0	4	5	27	(N)
Custom Calling Features	7	1	1	
Customer Alerting Enablement	7	3	3	
Customer Study	8	8	3	
Customized Switched Metro Ethernet (CSME) Service	20	6	21	
D				
Dedicated Telecommunications Services	15			
Regulations	15	1	1	
Channel/Analog Private Line (APL) Services	20	15	96	
Series 100 Channels	20	15	97	
Series 200 Channels	20	15	100	
Series 400 Channels	20	15	105	
IntraLATA Extension Service	20	15	118	
Customer Operating Center Service	20	15	121	
Local Area Data Service	20	15	126	
Signaling Arrangements	20	15	128	
Channel Conditioning	20	15	132	
Alternate Use Arrangements	20	15	133	
Digital Private Line Services	15	3		
MegaLink Digital Service	15	3	1	
MicroLink I – Public Switched Digital Service	15	3	9	
MegaLink 1.5 High Capacity Digital Service	15	3	18	
DS3 Service	15	3	30	
Network Reconfiguration Service (NRS)	20	15	91	
Digital Metropolitan Area Network (MAN) Services	15	4		
GigaMAN Service	15	4	1	

CUSTOM BIZ SAVER II 2.0**A. Description**

Custom BizSaver II 2.0 is an optional discount plan that provides business customers with monthly discounts on selected eligible business services (a combination of products and services as provided in this Guidebook section and Guidebook, Part 4, Sections 2, and Guidebook Part 7, Sections 1, 2, 3).

Custom BizSaver II 2.0 requires subscription to the Company's local exchange access service in Guidebook Part 4, Section 2.

B. Terms and Conditions

Custom BizSaver II 2.0 is only available to business customers currently subscribing to a Custom BizSaver II package line term or previously expired term, that agree to a 12-month verbal term agreement for Custom BizSaver II 2.0, and also subscribe to business access line service, with the choice of subscribing to select vertical features (optional) and hunting (optional). Benefits are shown in paragraph C.

Customers can add or subtract additional lines at any time without affecting the term agreement.

Custom BizSaver II 2.0 is not available on FX Service, ISDN, Coin, PRI, Inmate, Hotel-Motel, 800/900, Hot Line, Warm Line, Telebranch, Location Routing Service, Payphone Exchange Access Service, WATS access lines, PBX, DID, Centrex, PLEXAR, or Semi-Public Coin services.

Customers currently subscribing to an AT&T Business Local Calling (BLC) optional business package offers are not eligible to order Custom BizSaver II 2.0.

Customers may not participate in any other discount offer or voice package service, unless stated specifically in the discount offer or voice package service.

Only one Custom BizSaver II 2.0 agreement is permitted at a customer location. All lines associated with an agreement must be at the same location.

Customers may choose from a list of vertical features, provided in section C.2.; Pay Per Use features are not eligible.

The agreement will automatically renew in successive 12-month terms unless, prior to expiration of the then-existing term, either party (Customer or Company) provides the other party 30-days' written notice to not renew the agreement. Absent such notification upon renewal, a new 12-month term commences at the rates and discounts for a 12-month term then in effect found in the applicable Guidebook on the date of renewal, subject to any Company-initiated rate adjustment.

CUSTOM BIZ SAVER II 2.0 (Cont'd)

C. Discounts/Benefits

1. Business Access Line Benefit:

Discount will be applied to the current monthly rates, for Business Access Line, as set forth in Guidebook, Part 4, Section 2.

USOCs Eligible	Discount
1FL or 1BH	96%

2. Custom Calling Features Benefit: 100%

Discount will be applied to the current monthly rates for the applicable feature below, when added to business access line, as set forth in Guidebook locations listed.

Feature/Service	Guidebook Location	USOC
Auto Redial	Part 7, Section 2	NSQ
Caller ID Name and Number	Part 7, Section 2	NSD, NMP
Call Blocker	Part 7, Section 2	NSY
Call Forward Busy/Don't Answer	Part 7, Section 3	E5E
Call Forward Busy Line	Part 7, Section 3	EVB
Call Forwarding	Part 7, Section 1	ESM
Call Forward Don't Answer	Part 7, Section 3	EVD
Call Return	Part 7, Section 2	NSS
Call Waiting	Part 7, Section 1	ESX
Hunting	Part 4, Section 2	HSHCH, HSHPT
Remote Access to Call Forwarding	Part 7, Section 2	RC3
Speed Dial 30	Part 7, Section 1	ESF
3 Way Calling	Part 7, Section 1	ESC

CUSTOM BIZ SAVER II 2.0 (Cont'd)**D. Rate Application**

Custom BizSaver II 2.0 customers will receive a waiver of normally applicable Service Ordering, Trip Charge and Line Connection nonrecurring charges (NRC's) associated with the establishment of local exchange access lines and, if applicable, any NRCs associated with the installation of touch tone, hunting and Custom Calling Services that are ordered to while participating in the Custom BizSaver II 2.0.

E. Early Termination Charges

Custom BizSaver II 2.0 customers who terminate all of the service under the agreement agree to pay termination charges of \$30.00 per line remaining on the account at the time of termination, and per month for the number of months remaining on the term. Early termination fees will not be applicable if during the term, a customer converts to another Company access plan under term equal to or greater than the remaining time on the original agreement.

If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under a Custom BizSaver II 2.0 is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

1. the term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
2. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
3. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced, and
4. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

It is at the Company's sole determination whether a product change satisfies these requirements.