

AT&T ARKANSAS GUIDEBOOK

PART 5 - Centrex / Plexar Services
SECTION 4 - Plexar Service

1st Revised Sheet 1
Replacing Original Sheet 1

PLEXAR®-II SERVICE

A. Descriptive Summary

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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Plexar-II Service is a central office based business communications system. Plexar-II Service is provided through an arrangement of exchange access lines, Plexar stations and station line facilities, switching equipment, customer facility groups, and other facilities located on Company premises. A Plexar-II customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar-II exchange access lines to which they subscribe.

Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and/or data transmission over the public switched network. These standards, defined by the International Telegraph and Telephone Consultative Committee (CCITT), are modified for North America in accordance with Telcordia recommendations.

Plexar-II Service offers National ISDN capability via the Basic Rate Interface (BRI)^{1/1}. Each Plexar-II BRI station consists of two "B" channels and one "D" channel. Each "B" channel transmits information, including digitized voice, at 64 kilobits per second (Kbps), configured for Circuit Switching. Each "D" channel transmits signaling and other non-voice data at 16 Kbps.

PLEXAR®-II SERVICE (cont'd)

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D. Payment Plans^{/1/}

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1. The Plexar-II Payment Plan offers the customer two options for payment. They are as follows:

Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate increases.

Month-to-Month Plan

Under this plan the customer elects to pay month to month. Month-to-Month rates (recurring and non-recurring) are subject to Company initiated rate changes.

Existing Month-to-Month customers may elect to convert to a 36-Month, 48-Month or 60-Month Fixed Monthly Rate Plan at any time, and receive a credit for the difference between the prior month-to-month recurring rate and the selected contract rate. The maximum amount of credit allowed with the option will be that produced by six months of prior month-to-month service.

If a customer elects to convert to a Fixed Monthly Rate Plan, the customer's bill will be credited for the difference between the prior month-to-month rate already billed, and the rates they would have been billed had they been receiving service under the selected Fixed Monthly Rate Plan for the Plexar-II elements in service at the time of conversion. The effective date of the selected Fixed Monthly Rate Plan will be beginning date of the period of service being counted for credit.

2. All one time (non-recurring) charges specified within this guidebook can be deferred over the length of any fixed term on initial and subsequent installations of service. Annuity factors utilized in deferring these charges should be based upon the maximum legal discount rate in effect at the time the contract is executed.

The customer's contract specifies the discount rate that will be used if a customer terminates service under the conditions specified in paragraph D.9. following. The discount rate used in initiating a contract is the discount rate in effect at the time the contract is executed and remains fixed over the life of the contract term.

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PLEXAR®-II SERVICE (cont'd)**D. Payment Plans^{/1/} (cont'd)**

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3. Additions to service under the two plans specified in paragraph D.1., preceding, can be added to the existing agreement.

Additions to the Fixed Monthly Rate Plan can be conterminous with the original contract or for a shorter term. If more than 90 days remain on the contract, apply rates equivalent to those of the original contract term. If less than 90 days remain, additions must be made only under a Month-to-Month option.

Additions to service under the Month-to-Month plan can be made at any time.

Additions to the Fixed Monthly Rate Plan that exceed the number of stations initially covered under the agreement are subject to the same termination liability charges as the initial stations.

4. Station rates, station line facility rates, facility terminating arrangements and optional features are covered under the Plexar-II payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-II access lines are not included in these payment plans.
5. Existing Plexar®-I and Centrex Service customers may convert to Plexar-II subject to the payment of the conversion charges specified in paragraph E.1.b following.
6. With prior Company agreement, service under these plans may be transferred from one customer to another at the same location for a Supersedure Fee as identified in paragraph E.1.c following. The new customer assumes all obligations under the existing contract. Changes and additions to the assumed service can be made after the first day of service has been assumed.
7. Customers may request a Plexar-Custom serving arrangement prior to the expiration of the existing contract term provided that the requested contract term be at least 12 months longer than the time remaining on the existing contract. Termination liability charges will not apply when the customer continues with an equivalent Plexar service arrangement (i.e., current system size).

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PLEXAR®-II SERVICE (cont'd)

D. Payment Plans^{/1/} (cont'd)

- 8. At the conclusion of the fixed term for any contract, renewal procedures will be determined based on the number of stations currently in service within any serving central office.

Plexar-II customers can renew the service at terms, conditions and rates that exist at the time of renewal, by subscribing to a Fixed Monthly Rate Plan, changing to Month-to-Month rates for all rate elements (standard and optional), or subscribing to the Contract Extension Option.

'Thank You For Renewing' Credit Option Available With Fixed Monthly Rate Plans:

Effective September 30, 2024, the Thank you for Renewing Credit Option will no longer be available for customers (N)
(N)

With this option, customers who sign a new Plexar-II term Payment Plan contract for their existing service with a 36-, 48-, or 60-month contract term will receive a one-time bill credit of \$50.00 per station (Basic stations, ISDN BRI stations or Off-Premise stations), up to a maximum of \$1,500.00 per contract. This credit option is only available to existing Plexar-II customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-II term Payment Plan contract. Standard Plexar-II termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.

Contract Extension Option: The contract extension option must be subscribed to during the last twelve months of a Plexar-II term contract. The customer may extend their contract for an additional 12-month period at the same rates provided under the original guidebook contract. Subject to the Company's right to seek to discontinue this option to extend the contract period or to otherwise change the terms and conditions of this option, the customer may exercise this option up to three separate times. Customers who exercise the option to extend the term of the contract are not entitled to a different rate based on the overall term of the contract as extended (e.g., customers who initially have a 36-month contract and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month contract). An extension will begin on the expiration date of the existing contract or extension. Requests to terminate contract extensions will be governed by the terms and conditions found in this same guidebook under Payment Plans. (C)
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Upon the expiration date, as noted on the Company billing records, of a contract or contract extension option, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a Month-to-Month basis. The Month-to-Month rates currently in effect at the time of expiration of the contract will apply. Once on a Month-to-Month Plan the customer will not have additional service commitment and will no longer be subject to termination charges. The Month-to-Month service rates will be subject to Company-initiated rate changes.

Customers desiring Plexar Custom Service can convert the service at terms, conditions and rates set forth in *'Plexar-Custom Service'* found later in this Section.

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PLEXAR®-II SERVICE (cont'd)**D. Payment Plans^{/1/} (cont'd)**

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9. For Service Term Agreements which become effective on or after April 27, 2005:

- Termination charges will be applicable to the fixed monthly rate plan under the following conditions if the subscriber: a) disconnects the entire service; b) disconnects more than 35% of the maximum contracted station quantity installed during the duration of the contract.

For Service Term Arrangements in effect prior to April 27, 2005:

- Termination charges based on the present worth of the remaining monthly payments will be applicable to the fixed monthly rate plan under the following conditions if the subscriber: a) disconnects the entire service; b) disconnects more than 35% of the maximum contracted station quantity installed during the duration of the contract.

The termination charge is calculated as follows:

1. Under the conditions described above, subtract the allowable 35% station fluctuation from the maximum contracted station quantity installed during the duration of the contract. This number is multiplied by
2. The monthly Plexar-II charges, multiplied by
3. The number of months of the contract not being fulfilled, multiplied by
4. Fifty percent (50%).

In addition, the remainder of any installation and non-recurring charges that have been deferred must be paid in full.

Termination charges are not applicable to Plexar-II station line facilities under the following conditions: (1) when the customer adds Plexar-II access lines with an equivalent reduction in the number of station line facility rate elements; (2) the customer subscribes to Access Advantage Plus as found in Part 6, Section 7 and continues with an equivalent Plexar service arrangement subject to the allowable station fluctuation specified above.

10. The customer may, at his option, prior to the expiration of the existing contract term, terminate the contract without incurring termination charges provided: a) customer signs a new contract at prevailing rates for a term at least as long as the period remaining in the original contract; b) continues with an equivalent Plexar service arrangement (i.e., current system size); and c) agrees to pay the deferred installation and nonrecurring charges incurred on the original contract, by present worthing the remaining amount and applying current annuity factors as specified in paragraph D.2 preceding, for the new term.

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PLEXAR®-II SERVICE (cont'd)**D. Payment Plans^{/1/} (cont'd)**

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11. Nonrecurring Charge Waiver Options

New Service

Effective September 30, 2024, the Nonrecurring Charge Waiver Option will no longer be available for customers. (N)
(N)

Nonrecurring charges associated with the installation of new PLEXAR-II service will be waived for new, winback, and win customers. In addition, existing PLEXAR-II subscribers moving their PLEXAR-II service to a new location are eligible. Customers must agree to sign a 24-month or greater term Payment Plan and install a minimum of 8 stations. Nonrecurring charges will be waived for each analog or ISDN BRI Station connected during installation of the PLEXAR-II system.

Additional Lines

Nonrecurring charges associated with the installation of new PLEXAR-II stations will be waived for existing customers who agree to install a minimum of 3 additional stations and add the stations to an existing agreement.

The nonrecurring charges to be waived under these Waiver Options are as follows:

- Service Establishment Charge to Establish a New System (per Central Office)
- Station Rates, Initial Installation, Service Connection Charge (per station)
- Station Line Facility Rates Installation Charge (based on mileage)

These Waiver Options are not available to customers covered under a Customer Specific Pricing (CSP) contract.

12. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar-II Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

It is at the Company's sole discretion whether a product change satisfies these requirements.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

3. Plexar-II Station Rates

	<u>USOC</u>	<u>Month to</u>	<u>12</u>	<u>Monthly Rates</u>				
		<u>Month</u>	<u>Month</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	(C)
				<u>Month^{7/}</u>	<u>Month^{7/}</u>	<u>Month^{7/}</u>	<u>Month^{7/}</u>	
29 or fewer Stations:								
Basic Station	FZA FZAX3 HRAX3 HRQX3	\$12.75	\$10.00	\$9.00	\$7.00	\$6.50	\$6.25	
Off-Premises Station	FZN FZNX3 HRNX3	12.75	10.00	9.00	7.00	6.50	6.25	
BRI Station ^{4,6/}	XRB	19.00	18.00	17.00	16.00	15.00	14.00	
- CSV/CSD, per B-Channel ^{5/}	LTG1X	7.50	7.25	7.00	6.75	6.50	6.25	
30 Stations & Above:								
Basic Station	FZA FZAX3 HRAX3 HRQX3	11.75	9.00	8.00	6.00	5.50	5.25	
Off-Premises Station	FZN FZNX3 HRNX3	11.75	9.00	8.00	6.00	5.50	5.25	
BRI Station ^{4,6/}	XRB	18.00	17.00	16.00	15.00	14.00	13.00	
- CSV/CSD, per B-Channel ^{5/}	LTG1X	7.50	7.25	7.00	6.75	6.50	6.25	
Multi-Switch Station Additive ^{3/}	ILVTS	1.30	1.30	1.30	1.30	1.30	1.30	

See following sheet for footnotes

PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

3. Plexar-II Station Rates (cont'd)

		Nonrecurring Charges	
	<u>USOC</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Initial Installation, Per Basic or Off-Premise station		---	\$23.55
Per BRI Station		---	23.55
Subsequent Change Charge	SG9PA	\$0.30 ^{/1/}	2.50 ^{/2/}

/1/ Applies per feature, per station, when making changes subsequent to initial system installation to add, change, or rearrange standard features. Not applicable to changes made by Plexar Mate (Previously CRS).

/2/ Applies per station regardless of the number of standard features added, changed or rearranged.

/3/ Not applicable to Plexar-II Off-Premises Stations.

/4/ Maximum of two B-Channels of either Circuit Switched Voice (CSV) or Circuit Switched Data (CSD) and one D-Channel per BRI station.

/5/ Applies in addition to the BRI station rate based on the customer's configuration of B & D Channels.

/6/ Not available when associated with Access Advantage Plus as found in Part 6, Section 7.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

4. Station Line Facility Rates^{/1/}

		MONTHLY RATES						
	<u>USOC</u>	<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON.^{/7/}</u>	<u>36 MON.^{/7/}</u>	<u>48 MON.^{/7/}</u>	<u>60 MON.^{/7/}</u>	(C)
<u>Basic Station^{/5/}</u>								
0-2.0 Miles, per								
Plexar-II station ^{/2/}	1LSEA	\$149.00	\$9.85	\$8.65	\$8.50	\$8.00	\$7.50	
Over 2.0 Miles, per								
Plexar-II station ^{/2/}	1LSEB	196.00	16.10	14.20	12.70	12.25	11.70	
<u>BRI^{/3,6/}</u>								
0-2.0 Miles, per								
Plexar-II BRI station ^{/4/}	1LSDA	181.00	21.00	20.50	20.00	19.50	19.00	
Over 2.0 Miles, per								
Plexar-II BRI station ^{/4/}	1LSDB	55.50	55.00	54.50	54.00	53.50	53.00	
<u>Link Extension^{/6/}</u>								
Per Plexar BRI station	LKX	106.50	106.00	105.50	105.00	104.50	104.00	

Nonrecurring Charges

<u>USOC</u>	<u>Installation Charge</u>
1LSEA	N/A
1LSEB	N/A
1LSDA	\$181.60
1LSDB	181.60
LKX	97.25

- /1/ The station line facility rates apply to Plexar-II stations in excess of the number of Plexar-II access lines.
- /2/ Apply 415 Type rates and charges as specified in Part 15, Section 2 to Off-Premises Stations in lieu of station line facility rates.
- /3/ Apply BRI Station Line Facility in addition to a SmartTrunk compatible Trunk Flat Rate Usage when SmartTrunk Compatible Trunk is used for exchange access lines.
- /4/ Apply Link Extension in addition to the appropriate BRI Station Line Facility Rate when used for Off-Premise Stations.
- /5/ Not applicable on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /6/ Not available when associated with Access Advantage Plus as found in Part 6, Section 7.
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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

5. Facility Terminations:

	USOC	MON. TO MON.	MONTHLY RATES					(C)
			12 MON.	24 MON. ^{/7/}	36 MON. ^{/7/}	48 MON. ^{/7/}	60 MON. ^{/7/}	
Tie Trunk Terminations								
Analog Facility ^{/1/}	KT6		\$33.00	\$28.00	\$28.00	\$28.00	\$28.00	\$28.00
Digital Facility:								
- Per DS1								
Connection ^{/2/}	KES		160.00	155.00	155.00	155.00	155.00	155.00
- Per DS0								
Channel ^{/3/}	K6S		12.00	11.50	11.50	11.50	11.50	11.50
Digital Direct Facility:								
- Per Digital Direct								
Termination ^{/2/}	UTAPX		800.00	750.00	600.00	500.00	400.00	300.00
- Optional Feature								
Backup D-Channel,								
each ^{/4/}								
Out-WATS Terminations ^{/6/}								
Per Termination.....	EET		15.00	12.25	12.25	12.25	12.25	12.25

	Nonrecurring Charges	
	Installation Charge	Service Connection Charge
Tie Trunk Terminations		
Analog Facility ^{/1/}	\$41.25	\$4.20 ^{/5/}
Digital Facility:		
- Per DS1 Connection ^{/2/}	49.10	4.20 ^{/5/}
- Per DS0 Channel ^{/3/}	8.45	4.20 ^{/5/}
Digital Direct Facility:		
- Per Digital Direct Termination ^{/2/}	2,000.00	4.20 ^{/5/}
- Optional Feature Backup D-Channel ^{/4/} , each		
Out-WATS Termination		
- Per Termination	73.45	4.20 ^{/5/}

/1/ Appropriate rates and charges for analog facilities apply.

/2/ Appropriate rates and charges for the digital 1.544 MBPS facilities apply.

/3/ One DS1 connection is required per 24 DSOs.

/4/ For optional *Backup D-Channel* USOC, Rates and Nonrecurring Charges, please see Part 17, Section 2, paragraph M. *Rate and Charge Schedule*.

/5/ Not applicable if the feature is installed at the same time as the Plexar-II system.

/6/ Appropriate rates and charges for the facility being terminated also apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features

		MONTHLY RATES						
	<u>USOC</u>	<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON.^{/4/}</u>	<u>36 MON.^{/4/}</u>	<u>48 MON.^{/4/}</u>	<u>60 MON.^{/4/}</u>	(C)
Assume Dial Nine								
Per Serving Central Office.....	A9DPO	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	
Automatic Route Selection (ARS) - Basic								
Per Plexar-II Station in an ARS arrangement	ABBPA	0.75	0.70	0.60	0.50	0.40	0.30	
Busy Verification								
Per System	EDSPS	2.00	1.90	1.80	1.70	1.60	1.50	
		<u>USOC</u>		<u>Installation Charge</u>		<u>Service Connection Charge</u>		
Assume Dial Nine								
Per Serving Central Office.....	A9DPO			\$19.80			\$4.20 ^{/1/}	
Automatic Route Selection (ARS) - Basic								
Initial Installation								
Per System	1CRPB			170.85			4.20 ^{/1/}	
Subsequent Change Charge								
Per System ^{/2/}	SG9PB			170.85			4.20	
Per Plexar-II Station ^{/3/}	SG9PV			0.30			2.50	
Busy Verification								
Per System	EDSPS			19.50			4.20 ^{/1/}	

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system.

/2/ Applies when making changes subsequent to initial optional feature installation to add or make changes to the ARS arrangement.

/3/ Applies when making changes subsequent to initial optional feature installation to equip additional stations or change the stations accessibility to the ARS arrangement.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	MON. TO MON.	12 MON.	24 MON. ^{/3/}	36 MON. ^{/3/}	48 MON. ^{/3/}	60 MON. ^{/3/}	(C)
Call Forwarding Busy Line/Don't Answer Outside System								
Per Plexar-II Station Equipped with:								
Busy.....	FBJ		\$2.00	\$1.50	\$1.25	\$1.00	\$0.75	\$0.50
Don't Answer	FDJ		2.00	1.50	1.25	1.00	0.75	0.50
Busy and								
Don't Answer	FVJ		3.00	2.50	2.00	1.50	1.00	0.75
Nonrecurring Charges								
	<u>USOC</u>			<u>Installation Charge</u>		<u>Service Connection Charge</u>		
Call Forwarding Busy Line/Don't Answer Outside System								
Per Plexar-II System equipped with:								
Busy.....		1CRCF		\$5.20		\$4.20 ^{/1/}		
Don't Answer		1CRCG		5.20		4.20 ^{/1/}		
Busy and Don't Answer		1CRCH		10.35		4.20 ^{/1/}		
Per Plexar-II Station equipped with:								
Busy.....				---		\$4.20 ^{/1/}		
Don't Answer				---		4.20 ^{/1/}		
Busy and Don't Answer				---		4.20 ^{/1/}		
Subsequent Change Charge								
Per Plexar-II Station ^{/2/}	SG9PV			0.30		2.50		

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Applies when making changes subsequent to initial optional feature installation to change the destination telephone number or the number of ringing cycles.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

	<u>USOC</u>	<u>MON. TO</u> <u>MON.</u>	<u>MONTHLY RATES</u>					(C)
			<u>12</u> <u>MON.</u>	<u>24</u> <u>MON./4/</u>	<u>36</u> <u>MON./4/</u>	<u>48</u> <u>MON./4/</u>	<u>60</u> <u>MON./4/</u>	
Custom Calling Services								
Per Plexar-II Station:								
Auto Redial	NX9	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	
Call Blocker	NX5	1.00	1.00	1.00	1.00	1.00	1.00	
Call Return.....	NX8	1.00	1.00	1.00	1.00	1.00	1.00	
Priority Call	NX2	1.00	1.00	1.00	1.00	1.00	1.00	
Selective Call Forwarding.....								
.....	NX6	1.00	1.00	1.00	1.00	1.00	1.00	
Custom Calling Service Package (all 5 services listed above)								
.....	NLH5U	3.85	3.85	3.85	3.85	3.85	3.85	

	<u>USOC</u>	<u>Nonrecurring Charges</u>	
		<u>Installation Charge</u>	<u>Service Connection Charge</u>
Custom Calling Services			
Per System:			
Auto Redial.....	NX9PS	\$33.15	\$4.20 ^{/1/}
Call Blocker	NX5PS	20.45	4.20 ^{/1/}
Call Return	NX8PS	33.15	4.20 ^{/1/}
Priority Call	NX2PS	20.45	4.20 ^{/1/}
Selective Call Forwarding	NX6PS	20.45	4.20 ^{/1/}
Custom Calling Service Package.....	NHL5V	127.65 ^{/2/}	4.20 ^{/3/}
Per Plexar-II Station:			
Auto Redial.....	NX9	1.00	4.20 ^{/1/}
Call Blocker	NX5	1.00	4.20 ^{/1/}
Call Return	NX8	1.00	4.20 ^{/1/}
Priority Call	NX2	1.00	4.20 ^{/1/}
Selective Call Forwarding	NX6	1.00	4.20 ^{/1/}
Custom Calling Service Package.....	NLH5U	5.00 ^{/2/}	4.20 ^{/3/}

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ This charge applies only when the complete Custom Calling Service package is subscribed to. If individual services have previously been installed, apply the individual installation charge for each service being added in lieu of the Custom Calling Service package installation charge.

/3/ This charge applies only when the complete Custom Calling Service Package is subscribed to or if a customer subsequently subscribes to services which completes the package.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON./^{3/}</u>	<u>36 MON./^{3/}</u>	<u>48 MON./^{3/}</u>	<u>60 MON./^{3/}</u>	(C)
Call Trace.....	N6T	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	
Call Park Per Station	C4Z	0.20	0.20	0.20	0.20	0.20	0.20	

		Nonrecurring Charges		
	<u>USOC</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>	
Call Trace				
Per Plexar-II Station:	N6T	\$1.00		\$4.20 ^{/1/}
Per System	N6TPS	29.10		4.20 ^{/1/}
Per Successful Trace	---	^{/2/}		---
Call Park				
Per System	C4ZPS	35.05		4.20 ^{/1/}
Per Station.....	C4Z	1.40		4.20 ^{/1/}

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Apply the *Business Call Trace, Per Successful Activation*, rate as specified in Part 7, Section 2, paragraph C. *Prices*.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

	<u>USOC</u>	MON. TO <u>MON.</u>	MONTHLY RATES					(C)
			12 <u>MON.</u>	24 <u>MON./4/</u>	36 <u>MON./4/</u>	48 <u>MON./4/</u>	60 <u>MON./4/</u>	
Caller ID								
Per Plexar-II Station ^{/1/}								
Calling Number Delivery . NXD		\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	\$2.85	
Calling Name Delivery NN2		2.85	2.85	2.85	2.85	2.85	2.85	
Calling Name & Number Delivery NXM		3.30	3.30	3.30	3.30	3.30	3.30	

Caller ID	<u>USOC</u>	Nonrecurring Charges	
		<u>Installation Charge</u>	<u>Service Connection Charge</u>
Initial Installation			
Calling Number Delivery:			
Per System	NXDPS	\$12.60	\$4.20 ^{/3/}
Per Plexar-II Station ^{/2/}	NXD	2.05	4.20 ^{/3/}
Calling Name Delivery:			
Per Station	NN2	2.05	4.20 ^{/3/}
Calling Number & Name Delivery:			
Per System	NXMPS	12.60	4.20 ^{/3/}
Per Station	NXM	3.40	4.20 ^{/3/}
Conversion Charges			
Calling Number Delivery to Calling Number & Name Delivery:			
Per Station	NR9C2	2.05	4.20 ^{/3/}
Calling Name Delivery to Calling Number & Name Delivery:			
Per System	NR9C4	12.60	4.20 ^{/3/}
Per Station	NR9C3	3.40	4.20 ^{/3/}

/1/ For DMS-100 central offices not equipped with the software package NTXR83AA, these rates apply only to those individual Non-Business Set stations assigned Caller ID and to all Business Sets with Display stations.

/2/ For DMS-100 central offices not equipped with the software package NTXR83AA, these rates apply only to those Non-Business Set Stations assigned Caller ID.

/3/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

	<u>USOC</u>	<u>MON. TO MON.</u>	<u>MONTHLY RATES</u>					(C)
			<u>12 MON.</u>	<u>24 MON./4/</u>	<u>36 MON./4/</u>	<u>48 MON./4/</u>	<u>60 MON./4/</u>	
Cancel Call Waiting ^{/2/} Per Plexar-II Station.....	PQK	\$0.60	\$0.55	\$0.50	\$0.45	\$0.40	\$0.35	
Conference Calling – 6-Port Conference Arrangement Per 6-Port Conference Arrangement ^{/3/}	EAA	33.00	30.00	27.50	25.00	22.50	20.00	
Dial Plan for Advanced Solutions (DPAS) Per Plexar Station								
Basic Dial Plan	D6PAB	0.50						
Deluxe Dial Plan	D6PAD	1.75						

	<u>USOC</u>	<u>Nonrecurring Charges</u>	
		<u>Installation Charge</u>	<u>Service Connection Charge</u>
Cancel Call Waiting Per System	1CRCW	\$8.90	\$4.20 ^{/1/}
Per Plexar-II Station		---	4.20 ^{/1/}
Conference Calling – 6-Port Conference Arrangement Per 6-Port Conference Arrangement.....		17.70	4.20 ^{/1/}
Dial Plan for Advanced Solutions (DPAS) DPAS Dial Plan established or Plexar Dial Plan or System added.....	SEPA3	200.00	
Per Plexar station added			
Basic Dial Plan	D6PAB	1.00	
Deluxe Dial Plan	D6PAD	1.00	
Subsequent Change Charge Per request	REATH		50.00

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI stations.

/3/ When combining two or more conference arrangements, a reduction of available ports will occur.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

	<u>USOC</u>	MON. TO MON.	MONTHLY RATES					(C)
			12 MON.	24 MON. ^{/12/}	36 MON. ^{/12/}	48 MON. ^{/12/}	60 MON. ^{/12/}	
Electronic Key Telephone Service (EKTS) Package ^{1/} Per B-Channel	EFV	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	
Message Waiting Indication ^{7/} Per Plexar-II Station:								
With SMDI ^{4,5,8/}	MWZ	0.15	0.10	0.10	0.10	0.10	0.10	
	M9Z, M5Z MW4PK							
Without SMDI ^{6,9/}	MWC3X	---	---	---	---	---	---	
	MW72X MWS, MW9PK							
Music on Hold ^{10,11/} Per System.....	MHDPS	29.00	29.00	29.00	29.00	29.00	29.00	

	<u>USOC</u>	Nonrecurring Charges	
		<u>Installation Charge</u>	<u>Service Connection Charge</u>
Electronic Key Telephone Service (EKTS) Package Initial Installation Per System	1CREP	\$107.55	\$4.20 ^{3/}
Subsequent Change Charge ^{2/} Per B-Channel.....	REA18	3.65	2.50 ^{3/}
Per System	REA13	21.90	2.50 ^{3/}
Message Waiting Indication Per Plexar-II Station:			
With SMDI	MWZ, M9Z M5Z, MW4PK	1.65	4.20 ^{3/}
Without SMDI	MWC3X, MWS MW72X, MW9PK	1.65	4.20 ^{3/}
Music on Hold Per System	MHDPS	38.50	\$4.20 ^{3/}
Per Station.....	MHD	1.40	\$4.20 ^{3/}

See following sheet for footnotes

PLEXAR®-II SERVICE (cont'd)**E. Rates (cont'd)**

6. Optional Features (cont'd)

Electronic Key Telephone Service (EKTS) Package

Message Waiting Indication

- /1/ Available only to BRI stations.
- /2/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the EKTS Package.
- /3/ Not applicable if the feature is installed at the same time as the Plexar-II system.
- /4/ Requires Simplified Message Desk Interface (SMDI). These rates are in addition to the rates and charges for SMDI.
- /5/ This charge is applicable to SMDI arrangements when calls are forwarded to the message desk hunt group within the Plexar-II system, whether utilizing an external message desk provider or customer provided message desk equipment. This provides for activation of message waiting indication (audible and/or visual).
- /6/ This charge is applicable to Plexar-II arrangements subscribing to voice mail services provided by an external message desk where calls are forwarded outside the Plexar-II system. This one time charge allows the activation of message waiting indication (audible and/or visual) per Plexar-II station. Additionally, rates and charges for "Call Forwarding/Busy Line Don't Answer Outside System" apply per Plexar-II station.
- /7/ Not available with BRI Stations. For the message waiting indication feature available to BRI Stations, see *Visual Message Waiting Indication* in paragraph B.1.b.
- /8/ The MWZ USOC applies when both audible and visual alerting are provided. For audible signal only, the M9Z USOC applies; for visual signal only, the M5Z USOC applies. For Business Sets (DMS100) only, the MW4PK USOC applies.
- /9/ The MWC3X USOC applies when both audible and visual alerting are provided. For audible signal only, the MW72X USOC applies; for visual signal only, the MWS USOC applies. For Business Sets (DMS100) only, the MW9PK USOC applies.
- /10/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /11/ Not applicable for Business Sets.
- /12/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON.^{/7/}</u>	<u>36 MON.^{/7/}</u>	<u>48 MON.^{/7/}</u>	<u>60 MON.^{/7/}</u>	(C)
Night Service Per Arrangement.....	NS6PA	\$7.50	\$7.00	\$6.50	\$6.00	\$5.50	\$5.00	
Outgoing Trunk Queuing ^{/2/} Per System.....	OYTPS	2.00	1.75	1.50	1.25	1.00	0.75	
Plexar Mate (previously Customer Rearrangement Service (CRS) - Basic) ^{/3/} Per Plexar-II Station ^{/6/}	DWD	1.95 ^{/4/}	1.00	0.90	0.75	0.60	0.50	
		<u>USOC</u>		Nonrecurring Charges <u>Installation Charge</u>		<u>Service Connection Charge</u>		
Night Service Per Arrangement				\$36.95		\$4.20 ^{/1/}		
Outgoing Trunk Queuing Per System				27.65		4.20 ^{/1/}		
Plexar Mate Per Database ^{/5/}	1CRCR			475.05		4.20 ^{/1/}		
Additional Plexar Mate Training Per Hour	NR9TR					<u>Nonrecurring Charge</u> \$59.25		

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
 /2/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
 /3/ Refer to paragraph C.5 preceding for parameters associated with this feature.
 /4/ Available only to existing Plexar Mate contracted customers at the conclusion of their fixed term contract.
 /5/ A separate Plexar Mate database must be established for each *different* central office served by a single Plexar-II system. The installation charge applies to each Plexar Mate database established.
 /6/ Applicable only to Plexar-II stations loaded into the Plexar Mate database.
 /7/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON./^{3/}</u>	<u>36 MON./^{3/}</u>	<u>48 MON./^{3/}</u>	<u>60 MON./^{3/}</u>	(C)
Routed Numbers								
Per Telephone Number								
Routed.....	R1SCX	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	
Preferential Hunting								
Per Plexar-II Station.....	PHG	0.35	0.30	0.25	0.20	0.15	0.10	
Remote Access to Call Forwarding								
Per Station	FRC	1.00	1.00	1.00	1.00	1.00	1.00	
		<u>USOC</u>		<u>Installation Charge</u>		<u>Service Connection Charge</u>		
Routed Numbers								
Route Index Established Charge								
Per Route Established.....	SEPR1		\$150.00			\$5.05 ^{1/}		
Preferential Hunting								
Initial Installation								
Per Plexar-II Station			---			4.20 ^{1/}		
Subsequent Change Charge								
Per Plexar-II Station ^{2/}	SG9PV		\$0.30			2.50 ^{1/}		
Remote Access to Call Forwarding								
Per System	FRCPS		45.20			4.20 ^{1/}		
Per Station.....	FRC		1.40			4.20 ^{1/}		

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange a hunt list.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

	<u>USOC</u>	<u>MON. TO MON.</u>	<u>MONTHLY RATES</u>					(C)
			<u>12 MON.</u>	<u>24 MON./^{/3/}</u>	<u>36 MON./^{/8/}</u>	<u>48 MON./^{/8/}</u>	<u>60 MON./^{/8/}</u>	
Remote Access Capability ^{/2/} Per Remote Access Facility	RAUPS	\$20.00	\$19.50	\$19.00	\$18.50	\$18.00	\$17.50	
Simplified Message Desk Interface (SMDI) ^{/4/} Per System ^{/5,6,7/}	SMQPS	200.00	190.00	180.00	170.00	160.00	150.00	

	<u>USOC</u>	<u>Nonrecurring Charges</u>	
		<u>Installation Charge</u>	<u>Service Connection Charge</u>
Remote Access Capability Initial Installation Per Facility		\$12.20	\$4.20 ^{/1/}
Subsequent Change Charge ^{/3/}	SG9PR	12.20	2.50
Simplified Message Desk Interface (SMDI) Per System ^{/5,6,7/}		73.80	4.20 ^{/1/}

- /1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /2/ Appropriate rates and charges for incoming and outgoing facilities also apply.
- /3/ Applies when making changes subsequent to initial optional feature installation when making changes associated with accessing the Remote Access Facility.
- /4/ Plexar-II stations in the SMDI message desk hunt group must be in the same Plexar-II system as the stations accessing the message desk.
- /5/ SMDI arrangements utilizing an external message desk/voice mail provider require access links and a voice grade channel, subscribed to by the external message desk/voice mail provider, from Part 15, Section 2. The external message desk provider must also provide a modem conforming to the technical standards of the Company. Access links carry the voice traffic between the Plexar-II system and the message desk/mail box. The data channel carries called party number information and the message waiting indicator. The Plexar-II message desk hunt group is connected to the access links in the central office.
- /6/ SMDI arrangements utilizing the customer-owned message desk/voice mail equipment, require the Plexar-II customer to additionally subscribe to a voice grade data channel from Part 15, Section 2. Customer-provided modem, answering equipment, and Message Desk controller conforming to the technical specifications of the Company are also required. The message desk Plexar-II hunt group provides the access links to the customer premises.
- /7/ This rate provides for called party number delivery.
- /8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON.^{/3/}</u>	<u>36 MON.^{/3/}</u>	<u>48 MON.^{/3/}</u>	<u>60 MON.^{/3/}</u>	(C)
Speed Calling – 30 Codes Per Plexar-II Station.....	E3Z	\$0.40	\$0.30	\$0.30	\$0.30	\$0.30	\$0.30	
Speed Calling – 50 Codes ^{/2/} Per Plexar-II Station.....	E5V	0.60	0.50	0.50	0.50	0.50	0.50	
Split Service Offering Per Additional Common Block	SOJ	10.00	9.00	8.00	7.00	6.00	5.00	
Station Message Detail Recording (SMDR) Per Plexar-II Station.....	SMR	1.70	1.60	1.50	1.40	1.30	1.20	

		<u>USOC</u>	<u>Installation Charge</u>	<u>Nonrecurring Charges Service Connection Charge</u>
Speed Calling – 30 Code Initial Installation Per System		1CRSC	\$9.75	\$4.20 ^{/1/}
Per Plexar-II Station			---	4.20 ^{/1/}
Speed Calling – 50 Code Initial Installation Per System		1CRSD	9.75	4.20 ^{/1/}
Per Plexar-II Station			---	4.20 ^{/1/}
Split Service Offering Per Additional Common Block.....			58.30	4.20 ^{/1/}
Station Message Detail Recording (SMDR) Per System		SMRPS	104.35	4.20 ^{/1/}

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI stations.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON.^{/7/}</u>	<u>36 MON.^{/7/}</u>	<u>48 MON.^{/7/}</u>	<u>60 MON.^{/7/}</u>	(C)
Trunk Answer Any Station Per Arrangement.....	NTUPA	\$0.75	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50	
Uniform Call Distribution (UCD)								
Per UCD Group ^{2/}								
With Queuing ^{4/}	UQAPG	45.00	40.00	40.00	40.00	40.00	40.00	
Without Queuing	A6VPG	27.50	25.00	25.00	25.00	25.00	25.00	
Additional Queue Slots								
Per Queue Slot	QSSA1	1.50	1.00	1.00	1.00	1.00	1.00	
Make Busy Key,								
Per Key ^{3/}	DXVPB	4.00	3.75	3.75	3.75	3.75	3.75	
Music on Queue,								
Per UCD Group ^{3/}	MQQPG	27.00	25.00	25.00	25.00	25.00	25.00	
Recorded Delay Announcement								
Per Announcement ^{3/}	RKDEX	28.50	26.50	26.50	26.50	26.50	26.50	
Stop Hunt Key,								
Per Key ^{3/}	BHKPB	4.00	3.75	3.75	3.75	3.75	3.75	
UCD Queue Status Lamp								
Per UCD Group ^{3/}	AQQPG	15.00	13.00	13.00	13.00	13.00	13.00	
UCD on Business Set ^{5/}								
Per UCD Group.....	UGPPG	10.75	9.50	9.50	9.50	9.50	9.50	
Per Business Set	UGPPK	0.15	0.10	0.10	0.10	0.10	0.10	
Visual Message Waiting Indication ^{6/}								
Per B-Channel	OFABN	0.50	0.50	0.50	0.50	0.50	0.50	

Nonrecurring Charges (see following sheet)

See following sheet for footnotes

PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

6. Optional Features (cont'd)

	<u>USOC</u>	Nonrecurring Charges <u>Installation Charge</u>	Service <u>Connection Charge</u>
Trunk Answer Any Station Per Arrangement		\$6.30	\$4.20 ^{/1/}
Uniform Call Distribution (UCD)			
Per UCD Group ^{/2/}			
With Queuing ^{/4/}		44.90	4.20 ^{/1/}
Without Queuing		25.90	4.20 ^{/1/}
Additional Queue Slots			
Per Queue Slot		2.05	4.20 ^{/1/}
Make Busy Key			
Per Key ^{/3/}		---	4.20 ^{/1/}
Music on Queue			
Per UCD Group ^{/3/}		28.15	4.20 ^{/1/}
Recorded Delay Announcement			
Per Announcement ^{/3/}		114.15	4.20 ^{/1/}
Stop Hunt Key			
Per Key ^{/3/}		---	4.20 ^{/1/}
UCD Queue Status Lamp			
Per UCD Group ^{/3/}		18.40	4.20 ^{/1/}
UCD on Business Set ^{/5/}			
Per UCD Group		21.45	4.20 ^{/1/}
Per Business Set		1.45	4.20 ^{/1/}
Visual Message Waiting Indication			
Per B-Channel	OFABN	3.20	4.20 ^{/1/}

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Maximum of 25 agents per UCD group.

/3/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.

/4/ Equal to 30% of all UCD stations in the group.

/5/ Available only in DMS offices where applicable software exists.

/6/ Available only to BRI stations. For Basic Stations, this functionality is provided through the Message Waiting Indication optional feature.

/7/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features

		MONTHLY RATES							
	<u>USOC</u>	MON. TO <u>MON.</u>	12 <u>MON.</u>	24 <u>MON./^{9/}</u>	36 <u>MON./^{9/}</u>	48 <u>MON./^{9/}</u>	60 <u>MON./^{9/}</u>	(C)	
Automatic Call Distribution (ACD) ^{7,8/} Electronic Business Sets:									
Basic Feature Package									
Per Agent ^{1,3/}	BQEPA	\$14.25	\$14.00	\$13.75	\$13.50	\$13.25	\$13.00		
Nonrecurring Charges									
		<u>USOC</u>	<u>Installation Charge</u>		<u>Service Connection Charge</u>				
Automatic Call Distribution (ACD) ^{7,8/} Electronic Business Sets:									
Basic Feature Package									
Service Establishment Charge									
Per Agent	SEPE2		\$400.00 ^{5/}				---		
Initial Installation:									
Per System.....	BQEPS		203.20 ^{4/}				\$4.20 ^{2/}		
Per Agent			7.45				4.20 ^{2/}		
Subsequent Change Charge ^{6/}									
Per System.....	BQESS		195.70				2.50		
Per Agent	BQESA		2.40				2.50		

- /1/ Features in this package are not available on an individual basis.
- /2/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /3/ A voice grade channel may be required for Call Delay Announcement. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /4/ When combining Electronic Business Sets and Non-Electronic Sets, apply the Non-Electronic Set installation charge, (USOC, BQBPS).
- /5/ Also applies to supervisor sets that are agent sets as well.
- /6/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the Basic Feature Package.
- /7/ Not available to BRI stations.
- /8/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /9/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	<u>USOC</u>	MON. TO <u>MON.</u>	MONTHLY RATES					(C)
			12 <u>MON.</u>	24 <u>MON./^{/8/}</u>	36 <u>MON./^{/8/}</u>	48 <u>MON./^{/8/}</u>	60 <u>MON./^{/8/}</u>	
Automatic Call Distribution (ACD) ^{6,7/} (cont'd)								
Electronic Business Sets (cont'd)								
Advanced Feature Package								
Per Agent ^{1,2,4/}	BQAPA	\$4.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	
Display Feature Package								
Per Agent ^{1,2/}	BQVBA	3.00	2.60	2.60	2.60	2.60	2.60	
Nonrecurring Charges								
<u>USOC</u> <u>Installation Charge</u> <u>Service Connection Charge</u>								
Automatic Call Distribution (ACD)								
Electronic Business Sets:								
Advanced Feature Package ^{4/}								
Initial Installation:								
Per Agent				\$35.60		\$4.20 ^{3/}		
Subsequent Change Charge ^{5/}								
Per Agent	BQASA			35.60		2.50		
Display Feature Package								
Initial Installation:								
Per System.....	BQVPS			19.35		4.20 ^{3/}		
Per Agent				33.20		4.20 ^{3/}		
Subsequent Change Charge ^{5/}								
Per System.....	BQVSS			19.35		2.50		
Per Agent	BQVSA			33.20		2.50		

- /1/ Features in this package are not available on an individual basis.
- /2/ Requires the Basic Feature Package. These rates are in addition to the rates for the Basic Feature Package.
- /3/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /4/ A voice grade channel may be required for Queue Status Lamp. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /5/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the Advanced or Display Feature Package.
- /6/ Not available to BRI stations.
- /7/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

		MONTHLY RATES					
	MON. TO MON.	12 MON.	24 MON./4/	36 MON./4/	48 MON./4/	60 MON./4/	(C)
Automatic Call Distribution (ACD) ^{2,3/} (cont'd)							
Electronic Business Sets (cont'd)							
<i>Optional Features</i>							
Additional ACD Directory Number Per Number.....	BQGOB	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10
Additional ACD Directory Number Priority Per Number.....	BQGOD	0.15	0.10	0.10	0.10	0.10	0.10
Additional Incoming Call Queue (10%) Per ACD Group.....	BQGOF	6.00	5.00	5.00	5.00	5.00	5.00
Additional Secondary Directory Number Per Number.....	BQGMB	0.15	0.10	0.10	0.10	0.10	0.10

		Nonrecurring Charges		
	USOC	Installation Charge	Service Connection Charge	
Automatic Call Distribution (ACD) Electronic Business Sets:				
Additional ACD Directory Number Per Number.....		---	\$4.20 ^{1/}	
Additional ACD Directory Number Priority Per Number.....		---	4.20 ^{1/}	
Additional Incoming Call Queue (10%) Per System.....	BQGOE	\$36.85	4.20 ^{1/}	
Additional Secondary Directory Number Per Number.....		---	4.20 ^{1/}	

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI stations.

/3/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	<u>USOC</u>	<u>MON. TO MON.</u>	<u>MONTHLY RATES</u>					(C)
			<u>12 MON.</u>	<u>24 MON./4/</u>	<u>36 MON./4/</u>	<u>48 MON./4/</u>	<u>60 MON./4/</u>	
Automatic Call Distribution (ACD) ^{2,3/} (cont'd)								
Electronic Business Sets: (cont'd)								
<i>Optional Features (cont'd)</i>								
Agent Key								
Per Agent	BQGMC	\$0.10	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	
Attendant Console to ACD								
Per Console	BQGMD	2.50	2.00	2.00	2.00	2.00	2.00	
Call Agent Key								
Per Agent	BQGME	0.10	0.05	0.05	0.05	0.05	0.05	
Call Transfer with Time								
Per ACD Group	BQGMF	2.50	2.00	2.00	2.00	2.00	2.00	
Controlled Interflow								
Per ACD Group	BQGMH	6.00	5.00	5.00	5.00	5.00	5.00	
Display Agent Summary Key								
Per ACD Supervisor	BQGMK	0.15	0.10	0.10	0.10	0.10	0.10	

	<u>USOC</u>	<u>Nonrecurring Charges</u>	
		<u>Installation Charge</u>	<u>Service Connection Charge</u>
Automatic Call Distribution (ACD)			
Electronic Business Sets:			
Agent Key			
Per Agent		---	\$4.20 ^{1/}
Attendant Console to ACD			
Per Console		---	4.20 ^{1/}
Call Agent Key			
Per Agent		---	4.20 ^{1/}
Call Transfer with Time			
Per Agent	BQGOT	\$8.30	4.20 ^{1/}
Controlled Interflow			
Per ACD System	GQGMG	8.30	4.20 ^{1/}
Display Agent Summary Key			
Per ACD Supervisor		---	4.20 ^{1/}

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI stations.

/3/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	USOC	MON. TO MON.	MONTHLY RATES					(C)
			12 MON.	24 MON. ^{/5/}	36 MON. ^{/5/}	48 MON. ^{/5/}	60 MON. ^{/5/}	
Automatic Call Distribution (ACD) ^{3,4/} (cont'd)								
Electronic Business Sets: (cont'd)								
<i>Optional Features (cont'd)</i>								
Emergency Key								
Per Agent ^{2/} BQGMM		\$1.50	\$1.25	\$1.25	\$1.25	\$1.25	\$1.25	\$1.25
Enhanced Group Status Display								
Per System..... BQGMN		6.00	5.00	5.00	5.00	5.00	5.00	5.00
Forced Agent Availability								
Per System..... BQGMO		6.00	5.00	5.00	5.00	5.00	5.00	5.00
Increased MIS Links								
Per MIS Link..... BOGMO		21.00	20.00	20.00	20.00	20.00	20.00	20.00
Line of Business Code Key								
Per Agent..... BQGMR		0.25	0.20	0.20	0.20	0.20	0.20	0.20
Load Management								
Per System..... BQGMS		2.50	2.00	2.00	2.00	2.00	2.00	2.00

	USOC	Nonrecurring Charges	
		Installation Charge	Service Connection Charge
Automatic Call Distribution (ACD)			
Electronic Business Sets:			
Emergency Key			
Per System ^{2/} BQGML		\$49.85	\$4.20 ^{1/}
Enhanced Group Status Display			
Per System.....		---	4.20 ^{1/}
Forced Agent Availability			
Per System.....		---	4.20 ^{1/}
Increased MIS Links			
Per System..... BQGMP		8.30	4.20 ^{1/}
Line of Business Code Key			
Per Agent.....		53.10	4.20 ^{1/}
Load Management			
Per System.....		---	4.20 ^{1/}

- /1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /2/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /3/ Not available to BRI stations.
- /4/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	USOC	MON. TO MON.	MONTHLY RATES					(C)
			12 MON.	24 MON./6/	36 MON./6/	48 MON./6/	60 MON./6/	
Automatic Call Distribution (ACD) ^{3,4/} (cont'd)								
Electronic Business Sets: (cont'd)								

Optional Features (cont'd)

MIS Interface								
Per Interface ^{1,3/} BQGMU	\$1.50		\$1.25	\$1.25	\$1.25	\$1.25	\$1.25	\$1.25
Multistage Queue Status Refresh								
Per ACD Group BQGMW	2.50		2.00	2.00	2.00	2.00	2.00	2.00
Music on Delay (Queue)								
Per System ^{1/} BQGOG	2.50		2.00	2.00	2.00	2.00	2.00	2.00
Night Service Recorded Announcement and Forward								
Per System BQGOH	2.50		2.00	2.00	2.00	2.00	2.00	2.00
Observe Agent								
Per Observe Key BQGMX	3.00		2.00	2.00	2.00	2.00	2.00	2.00

	USOC	Nonrecurring Charges	
		Installation Charge	Service Connection Charge
Automatic Call Distribution (ACD)			
Electronic Business Sets:			
MIS Interface			
Per System BQGMT		\$67.95	\$4.20 ^{1/}
Multistage Queue Status Refresh			
Per System BQGMV		19.35	4.20 ^{1/}
Music on Delay (Queue)			
Per System ^{1/}		---	4.20 ^{1/}
Night Service Recorded Announcement and Forward			
Per System		16.65	4.20 ^{1/}
Observe Agent			
Per Observe Key		---	4.20 ^{1/}

- /1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /2/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /3/ Not available to BRI stations.
- /4/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /5/ This feature requires User Interface to MIS. The rates for User Interface to MIS are in addition to the MIS Interface rates.
- /6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	USOC	MON. TO MON.	MONTHLY RATES					(C)
			12 MON.	24 MON./ ^{5/}	36 MON./ ^{5/}	48 MON./ ^{5/}	60 MON./ ^{5/}	
Automatic Call Distribution (ACD) ^{2,3/} (cont'd)								
Electronic Business Sets: (cont'd)								

Optional Features (cont'd)

Overflow of Enqueued Calls								
Per ACD Group..... BQGOK	\$1.25		\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	
Remote Load Management								
Per System..... BQGMY	1.50		1.25	1.25	1.25	1.25	1.25	
Second and Third Recorded Announcements								
Per Announcement BQGOL	1.25		1.00	1.00	1.00	1.00	1.00	
Status Lamp Enhanced								
Per Agent ^{1/} BQGM2	1.00		0.75	0.75	0.75	0.75	0.75	
Transfer to Incalls Key								
Per Agent BQGM3	0.15		0.10	0.10	0.10	0.10	0.10	

	USOC	Nonrecurring Charges	
		Installation Charge	Service Connection Charge
Automatic Call Distribution (ACD)			
Electronic Business Sets:			
Overflow of Enqueued Calls			
Per System..... BQGOJ		\$10.65	\$4.20 ^{1/}
Remote Load Management			
Per System.....		128.85	4.20 ^{1/}
Second and Third Recorded Announcements			
Per System..... BQGMZ		49.85	4.20 ^{1/}
Status Lamp Enhanced			
Per Agent ^{1/}		---	4.20 ^{1/}
Transfer to Incalls Key			
Per Agent.....		---	4.20 ^{1/}

- /1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /2/ Not available to BRI stations.
- /3/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /4/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	MON. TO MON.	12 MON.	24 MON. ^{/5/}	36 MON. ^{/5/}	48 MON. ^{/5/}	60 MON. ^{/5/}	(C)
Automatic Call Distribution (ACD) ^{3,4/}								
Electronic Business Sets:								
<i>Optional Features (cont'd)</i>								
User Interface to MIS								
Per MIS Interface ^{2/}	BOGM4	\$1.50	\$1.25	\$1.25	\$1.25	\$1.25	\$1.25	
Variable Wrap-Up Time								
Per System.....	BQGM5	1.25	1.00	1.00	1.00	1.00	1.00	
Virtual Facility Group (VFG) Data in ACD/MIS								
Per ACD Group.....	BQGM7	0.15	0.10	0.10	0.10	0.10	0.10	
Walkaway/Closed Key								
Per Agent	BQGM8	0.15	0.10	0.10	0.10	0.10	0.10	

		Nonrecurring Charges		
	<u>USOC</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>	
Automatic Call Distribution (ACD)				
Electronic Business Sets:				
User Interface to MIS				
Per MIS Interface ^{2/}		---	\$4.20 ^{1/}	
Variable Wrap-Up Time				
Per System.....		\$16.65	4.20 ^{1/}	
Virtual Facility Group (VFG) Data in ACD/MIS				
Per System.....	BQGM6	19.35	4.20 ^{1/}	
Walkaway/Closed Key				
Per Agent		---	4.20 ^{1/}	

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
 /2/ This feature requires MIS Interface. The rates for MIS Interface are in addition to the User Interface to MIS rates.
 /3/ Not available to BRI stations.
 /4/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
 /5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features

		MONTHLY RATES						
	<u>USOC</u>	MON. TO <u>MON.</u>	12 <u>MON.</u>	24 <u>MON.</u> ^{/3/}	36 <u>MON.</u> ^{/8/}	48 <u>MON.</u> ^{/8/}	60 <u>MON.</u> ^{/8/}	(C)
Automatic Call Distribution (ACD) ^{6,7/} Non-Electronic Sets:								
Basic Feature Package								
Per Agent ^{/1,3/}	BQBPA	\$12.75	\$12.50	\$12.25	\$12.00	\$11.75	\$11.50	
Nonrecurring Charges								
		<u>USOC</u>	<u>Installation Charge</u>		<u>Service Connection Charge</u>			
Automatic Call Distribution (ACD) Non-Electronic Sets:								
Basic Feature Package								
Service Establishment Charge								
Per Agent	SEPE4		\$488.00 ^{/4/}				---	
Initial Installation:								
Per System.....	BQBPS		250.65				\$4.20 ^{/2/}	
Per Agent			22.45				4.20 ^{/2/}	
Subsequent Change Charge ^{/5/}								
Per System.....	BQBSS		227.45				2.50	
Per Agent	BQBSA		17.40				2.50	

- /1/ Features in this package are not available on an individual basis.
- /2/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /3/ A voice grade channel may be required for Call Delay Announcement. Apply the appropriate rates and charges as specified in Part 15, Section 2.
- /4/ Also applies to supervisor sets that are agent sets as well.
- /5/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the Basic Feature Package.
- /6/ Not available to BRI stations.
- /7/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	MON. TO MON.	12 MON.	24 MON./4/	36 MON./4/	48 MON./4/	60 MON./4/	(C)
Automatic Call Distribution (ACD) ^{2,3/} (cont'd) Non-Electronic Sets (cont'd)								
<i>Optional Features</i>								
Additional ACD Directory Number Per Number.....	BQHOB	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	
Additional ACD Directory Number Priority Per Number.....	BQHOD	0.15	0.10	0.10	0.10	0.10	0.10	
Additional Incoming Call Queue (10%) Per ACD Group.....	BQHOF	6.00	5.00	5.00	5.00	5.00	5.00	

		Nonrecurring Charges		
	<u>USOC</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>	
Automatic Call Distribution (ACD) Non-Electronic Sets:				
<i>Optional Features</i>				
Additional ACD Directory Number Per Number.....		---	\$4.20 ^{1/}	
Additional ACD Directory Number Priority Per Number.....		---	4.20 ^{1/}	
Additional Incoming Call Queue (10%) Per System.....	BQHOE	\$36.85	4.20 ^{1/}	

/1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/2/ Not available to BRI stations.

/3/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

	USOC	MON. TO MON.	MONTHLY RATES					(C)
			12 MON.	24 MON. ^{/5/}	36 MON. ^{/5/}	48 MON. ^{/5/}	60 MON. ^{/5/}	
Automatic Call Distribution (ACD) ^{3,4/} (cont'd)								
Non-Electronic Sets: (cont'd)								

Optional Features (cont'd)

Music on Delay (Queue)							
Per System ^{/1/}	BQHOG	\$2.50	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00
Night Service Recorded Announcement and Forward							
Per System.....	BQHOH	2.50	2.00	2.00	2.00	2.00	2.00
Overflow of Enqueued Calls							
Per ACD Group.....	BQHOK	1.25	1.00	1.00	1.00	1.00	1.00
Second and Third Recorded Announcement							
Per Announcement	BQHOL	1.25	1.00	1.00	1.00	1.00	1.00
2500 Set MIS/Load Management							
Per System.....	BQHNB	1.25	1.00	1.00	1.00	1.00	1.00

	USOC	Nonrecurring Charges	
		Installation Charge	Service Connection Charge
Automatic Call Distribution (ACD)			
Non-Electronic Sets:			

Optional Features (cont'd)

Music on Delay (Queue)			
Per System ^{/1/}		---	\$4.20 ^{/2/}
Night Service Recorded Announcement and Forward			
Per System.....		\$16.65	4.20 ^{/2/}
Overflow of Enqueued Calls			
Per System.....	BQHOJ	10.65	4.20 ^{/2/}
Second and Third Recorded Announcement			
Per System.....	BQHNA	49.85	4.20 ^{/2/}
2500 MIS/Load Management			
Per System.....		---	4.20 ^{/2/}

/1/ A voice grade channel may be required for this service. Apply the appropriate rates and charges as specified in Part 15, Section 2.

/2/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.

/3/ Not available to BRI stations.

/4/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features

		MONTHLY RATES						
	<u>USOC</u>	MON. TO MON.	12 MON.	24 MON./ ^{6/}	36 MON./ ^{6/}	48 MON./ ^{6/}	60 MON./ ^{6/}	(C)
Business Set Interface ^{4,5/}								
Basic Business Set Interface Package								
Per Business Set ^{1/}	BPZ		\$1.75	\$1.70	\$1.65	\$1.60	\$1.55	\$1.50
			<u>USOC</u>		Nonrecurring Charges			
				<u>Installation Charge</u>	<u>Service Connection Charge</u>			
Business Set Interface								
Basic Business Set Interface Package								
Initial Installation:								
Per System.....		1CRS1		\$22.20			\$4.20 ^{2/}	
Per Business Set				8.50			4.20 ^{2/}	
Subsequent Change Charge ^{3/}								
Per System.....		SG9PX		5.50			2.50	
Per Business Set		SG9PV		0.30			2.50	

/1/ Features in this package are not available on an individual basis.
 /2/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
 /3/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the Basic Business Set Interface Package.
 /4/ Not available to BRI stations.
 /5/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
 /6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features

	<u>USOC</u>	MONTHLY RATES						(C)
		<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON./^{7/}</u>	<u>36 MON./^{7/}</u>	<u>48 MON./^{7/}</u>	<u>60 MON./^{7/}</u>	
Business Set Interface ^{5,6/} (cont'd)								
Basic Set Display Feature Package Per Business Set ^{1,2/} BPJ		\$0.50	\$0.45	\$0.40	\$0.35	\$0.30	\$0.25	
Individual Business Line Per Business Set ^{2/} BPZ1R		0.15	0.10	0.10	0.10	0.10	0.10	
Direct Station Selection/Busy Lamp Field Per Business Set ^{2/} BUDPK		15.00	15.00	15.00	15.00	15.00	15.00	

	<u>USOC</u>	Nonrecurring Charges	
		<u>Installation Charge</u>	<u>Service Connection Charge</u>
Business Set Interface Business Set Display Feature Package ^{1,2/} Initial Installation:			
Per System.....	1CRS2	\$38.15	\$4.20 ^{3/}
Subsequent Change Charge ^{4/}			
Per System.....	SG9S2	8.15	2.50
Per Business Set	SG9PV	0.30	2.50
Individual Business Line ^{2/} Initial Installation			
Per System.....	1CRS3	55.70	4.20 ^{3/}
Direct Station Selection/Busy Lamp Field Initial Installation			
Per Business Set	BUDPK	5.95	4.20 ^{3/}

- /1/ Features in this package are not available on an individual basis.
- /2/ This feature/feature package requires the Basic Business Set Interface Package. These rates are in addition to the rates for the Business Set Interface Package.
- /3/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /4/ Applies when making changes subsequent to initial optional feature installation to add, change or rearrange features contained in the Business Set Display Feature Package.
- /5/ Not available to BRI stations.
- /6/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /7/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-II SERVICE (cont'd)

E. Rates (cont'd)

7. Digital Multiplex System (DMS) Optional Features (cont'd)

		MONTHLY RATES						
	<u>USOC</u>	<u>MON. TO MON.</u>	<u>12 MON.</u>	<u>24 MON./^{/8/}</u>	<u>36 MON./^{/8/}</u>	<u>48 MON./^{/8/}</u>	<u>60 MON./^{/8/}</u>	(C)
Call Park ^{/2,3/}								
Per Plexar-II Station.....	C5Z	\$0.15	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	
Last Number Redial								
Per Station	LNJ	0.25	0.25	0.25	0.25	0.25	0.25	
Meet-Me Conference ^{/3/}								
Per 6-Port Conference								
Arrangement ^{/4/}	MMJPA	33.00	30.00	27.50	25.00	22.50	20.00	
Simultaneous Ring One Number ^{/5/}								
Per Plexar-II Station								
Equipped	S3S1X	2.50	2.50	2.50	2.50	2.50	2.50	
Visual Message Waiting Indication ^{/5,6,7/}								
Per Station	MLN	1.50	1.50	1.50	1.50	1.50	1.50	

		Nonrecurring Charges	
	<u>USOC</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Call Park			
Per System.....	1CRCP	\$10.50	\$4.20 ^{/1/}
Per Plexar-II Station.....		---	4.20 ^{/1/}
Last Number Redial			
Per System.....	LNJPS	1.85	4.20 ^{/1/}
Per Station	LNJ	1.40	4.20 ^{/1/}
Meet-Me Conference			
Per 6-Port Conference Arrangement		8.15	4.20 ^{/1/}
Simultaneous Ring One Number			
Initial Installation			
Per Plexar-II Station Equipped.....	S3S1X	6.50	4.20 ^{/1/}
Visual Message Waiting Indication			
Per System.....	MLNPS	18.25	4.20 ^{/1/}
Per Station	MLN	3.20	4.20 ^{/1/}

- /1/ Not applicable if the feature is installed at the same time as the Plexar-II system or station.
- /2/ Available only to existing customers subscribing to this feature.
- /3/ Not available to BRI stations.
- /4/ When combining two or more conference arrangements, a reduction of available ports will occur.
- /5/ Not available to BRI stations. For message waiting indication feature available to BRI Stations, see *Visual Message Waiting Indication* in paragraph B.1.b.
- /6/ Not available on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /7/ This feature is for use with customer equipment that requires a voltage signal to activate the message waiting light.
- /8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar II Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar II Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-I SERVICE**A. General Rules and Regulations**

1. Plexar-I is an optional communications system arrangement for business customers which combines two or more individual exchange access lines into a Plexar-I group. Plexar-I is provided subject to the capability of the central office.

Plexar-I is obsolete to existing customers who are subscribing to the Package 2 offering or selected optional features. Moves, changes, and additions shall be in accordance with the definition of "obsolete existing customers" as defined in Part 2, Section 1.

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply..

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2. In addition to the Plexar-I system charges and feature capability charge specified in the following, the rate for an Individual Flat Rate Line, Multiline or Measured Business Exchange Access Line shall apply, as appropriate. Plexar-I lines can also be arranged for hunting.
3. Directory listings will be furnished in accordance with the regulations set forth in Part 12, Section 1.
4. The assignment of telephone numbers for Plexar-I shall be in accordance with 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
5. All Plexar-I lines will be equipped with the standard features specified in paragraph C. *Feature Array, Standard Features*.
6. Plexar-I lines and extensions may be terminated at one customer premises, different premises--same central office, or different premises--different central office. Appropriate private line charges as stated in Part 15, Section 2 apply to Plexar-I.
7. Temporary suspension of service in accordance with Part 2, Section 4 will be provided.
8. The Add-On/Consultation Hold and Call Forwarding features are furnished subject to transmission limitations. The Company does not guarantee satisfactory transmission on such arrangements. If the customer requests additional equipment to improve transmission, and it is feasible, additional rates and charges based upon the costs incurred apply.
9. Touch-Tone Service is required for Plexar-I. Each exchange access line must terminate in at least one customer provided Touch-Tone instrument in order to utilize the Plexar-I features.
10. Nonrecurring charges for connections, moves and changes apply as specified by the Installation, Nonrecurring and the Service and Equipment Charges in the following paragraphs of this offering.

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PLEXAR®-I SERVICE (cont'd)

B. Payment Plans^{/1/}

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1. The customer shall select a service term of either Month-to-Month, 36, 48 or 60 consecutive months.

If the customer selects a 36, 48 or 60 month service term, the rates are not subject to Company initiated rate increases.

If the customer elects to pay month-to-month, the rates are subject to Company initiated rate changes.

2. Additions to service under the two options specified in paragraph B.1, preceding, can be added to the existing agreement.

Additions to the 36, 48 and 60 month service terms can be conterminous with the original contract or for a shorter term. If the customer chooses a shorter term for the additions, rates applicable to the chosen term will apply. Conterminous additions will be treated as follows: If 90 days or more remain on the contract, rates equivalent to those for the existing contract term will apply. If less than 90 days remain, rates applicable to the Month-to-Month plan will apply.

Additions to service under the Month-to-Month plan can be made at any time.

3. All charges specified in this guidebook, excluding those that are rate referenced to other guidebooks, are covered under the Plexar-I payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-I access lines are not included in these payment plans but are offered under terms and conditions specified in the appropriate guidebook.
4. If the customer disconnects the Plexar-I and/or optional features prior to the expiration of the 36, 48 or 60 month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another Plexar service for a service term that equals or exceeds the number of months remaining on the customer's Plexar-I agreement. This charge will also be waived for Plexar-I customers who move their service to another Company served location within Arkansas if the service terms are continued at the new location. Payment of the termination charge does not release the customer from other previous amounts owed the Company. The termination charge shall be:
 - a. The number of applicable stations disconnected, multiplied by
 - b. The monthly Plexar-I charges, multiplied by
 - c. The number of months of the contract not being fulfilled, multiplied by
 - d. Fifty percent (50%).

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-I SERVICE (cont'd)**B. Payment Plans^{/1/} (cont'd)**

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5. Upon expiration of the 36, 48 or 60 month service term, the customer may:
 - a. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes.
 - b. Continue service by selecting a new service term of 36, 48 or 60 months at the then current rates. The new service term will commence on the day following the expiration of the previous service term.
 - c. 'Thank You For Renewing' Credit Option: With this option, customers who sign a new Plexar-I term Payment Plan contract for their existing service with a 36, 48 or 60 month contract term will receive a one-time bill credit of \$50.00 per station, up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-I customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-I term Payment Plan contract. Standard Plexar-I termination charges will apply. This credit option is not available to customers covered under a Customer Specific Pricing (CSP) contract.
 - d. Discontinue the service.
6. If the service term agreement expires and the customer has not notified the Company regarding which option they elect, service will continue at the monthly rate in effect at that time for the month-to-month option.
7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar-I Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

It is at the Company's sole discretion whether a product change satisfies these requirements.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	Service and Installation Charge		Equipment Charge	(C)
	Month To Month	36/48/60 Month ^{/5/}		
Plexar-I System Charges				
Standard Pkg 1, per system /ABCS1, ABCPS ^{/4/}	\$5.00	\$0.00	\$8.50 ^{/2/}	
Standard Pkg 2, per system /ABCS2 ^{/1/}	65.00 ^{/3/}	NA	8.50	
Plexar-I Feature Capability Charge, Per Plexar-I Line: Month-to-Month				
/ABCFC, ABCFD/ Service Terms:	7.50	NA	8.50	
Without Optional Features /ABCFG/	NA	0.00	8.50 ^{/2/}	
With Optional Features /ABCFE, ABCFF/	NA	0.00	8.50 ^{/2/}	

/1/ Obsolete, available only to existing customers.

/2/ The Company will waive the Service & Equipment Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.

/3/ This charge also applies if establishing code access calling subsequent to the installation of the Plexar-I system

/4/ The USOC ABCS1 is obsolete, available only to existing customers. Effective November 15, 1999, new systems installed will utilize the USOC ABCPS.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	Month to Month Rate	Monthly Rates			(C)
		36 Month ^{/5/}	48 Month ^{/5/}	60 Month ^{/5/}	
<i>Per Plexar-I Line Equipped with ...</i>					
Alternate Answering-Inside System, With Busy /ABCA1/	\$1.25	\$.70	\$.60	\$.50	
With Don't Answer /ABCA2/	1.25	.70	.60	.50	
With Busy & Don't Answer /ABCAA/	2.25	1.25	1.10	.90	
Alternate Answering-Outside System, With Busy /ABCA3/	3.00	1.65	1.50	1.20	
With Don't Answer /ABCA4/	3.00	1.65	1.50	1.20	
With Busy & Don't Answer /ABCA5/	4.00	2.20	2.00	1.60	
Automatic Callback Calling, Common Equipment /ABCAC ^{/4/}	18.00	NA	NA	NA	
Per Plexar-I Line Equipped ^{/4/}	.75	NA	NA	NA	
Call Forwarding /ABCCF/	1.20	.65	.60	.50	

	Installation Charge		Service and Equipment Charge	(C)
	Month To Month	36/48/60 Month ^{/5/}		
<i>Per Plexar-I Line Equipped with ...</i>				
Alternate Answering-Inside System, With Busy /ABCA1/	\$8.00 ^{/1,2/}	\$4.00 ^{/1,2/}	\$8.50 ^{/3/}	
With Don't Answer /ABCA2/	8.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/3/}	
With Busy & Don't Answer /ABCAA/	12.00 ^{/1,2/}	7.00 ^{/1,2/}	8.50 ^{/3/}	
Alternate Answering-Outside System, With Busy /ABCA3/	8.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/3/}	
With Don't Answer /ABCA4/	8.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/3/}	
With Busy & Don't Answer /ABCA5/	12.00 ^{/1,2/}	7.00 ^{/1,2/}	8.50 ^{/3/}	
Automatic Callback Calling, Common Equipment /ABCAC ^{/4/}	35.00	NA		
Per Plexar-I Line Equipped /ABCAL ^{/4/}	17.00 ^{/1,2/}	NA	8.50	
Call Forwarding /ABCCF/	12.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/3/}	

/1/ The Installation Charge is not applicable if the Optional Feature is installed at the same time as the Plexar-I line.

/2/ Only one charge applies per Plexar-I line when adding any number of these Optional Features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

/3/ The Company will waive the Service & Equipment Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.

/4/ Obsolete, available only to existing customers.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	Month to Month Rate	Monthly Rates			(C)
		36 Month ^{/6/}	48 Month ^{/6/}	60 Month ^{/6/}	
Custom Calling Services:					
<i>Per Plexar-I Line Equipped with ...</i>					
Auto Redial /NL9/	\$3.50	\$1.10	\$1.00	\$.80	
Call Blocker /NL5/	3.50	1.10	1.00	.80	
Call Return /NL8/	3.50	1.10	1.00	.80	
Call Trace /N8T/	1.00	.00	.00	.00	
Per Activation	---				
Calling Name Delivery /NNM/	7.95	3.30	3.00	2.40	
Calling Number Delivery /NLD/	7.95	3.30	3.00	2.40	
Calling Name & Number Delivery /NCN/	9.00	5.00	4.50	3.60	
Priority Call /NL3/	3.50	1.10	1.00	.80	
Selective Call Forwarding /NL6/	3.50	1.10	1.00	.80	

	Installation Charge		Service and Equipment Charge	(C)
	Month To Month	36/48/60 Month ^{/6/}		
<i>Per Plexar-I Line Equipped with ...</i>				
Auto Redial /NL9/	\$8.00 ^{/1,2/}	\$4.00 ^{/1,2/}	\$8.50 ^{/4/}	
Call Blocker /NL5/	8.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/4/}	
Call Return /NL8/	8.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/4/}	
Call Trace /N8T/	8.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/4/}	
Per Activation	^{/5/}	^{/5/}		
Calling Name Delivery /NNM/	1.00 ^{/1,2/}	.50 ^{/1,2/}	8.50 ^{/4/}	
Calling Number Delivery /NLD/	1.00 ^{/1,2/}	.50 ^{/1,2/}	8.50 ^{/4/}	
Calling Name & Number Delivery /NCN/	2.00 ^{/1,2/}	1.00 ^{/1,2/}	8.50 ^{/4/}	
Priority Call /NL3/	8.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/4/}	
Selective Call Forwarding /NL6/	8.00 ^{/1,2/}	4.00 ^{/1,2/}	8.50 ^{/4/}	

/1/ The Installation Charge is not applicable if the Optional Feature is installed at the same time as the Plexar-I line.

/2/ Only one charge applies per Plexar-I line when adding any number of these Optional Features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

/3/ Obsolete, available only to existing customers.

/4/ The Company will waive the Service & Equipment Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.

/5/ Apply the *Business Call Trace, per Successful Activation*, rate as specified in Part 7, Section 2, paragraph C. *Prices*.

/6/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	Month to Month Rate	Monthly Rates			(C)
		36 Month ^{/5/}	48 Month ^{/5/}	60 Month ^{/5/}	
Call Transfer Disconnect ^{/1/} Per Plexar-I Line Equipped /ABCTD/.....	\$4.00	\$3.20	\$3.00	\$2.80	
Call Waiting Per Plexar-I Line Equipped /ABCCW/	1.10 ^{/2/}	.60	.55	.45	
Convenience Dialing Per Line /ABCP1, ABCP2, ABCP3/25	.25	.25	.25	
Convenience Dialing II ^{/3/} Per Line /ABCD2/.....	.70	NA	NA	NA	
Conference Calling ^{/3/} Per Conference Arrangement /ABCCG/	72.00	NA	NA	NA	
Per Plexar-I Line equipped to Access Conference Arrangement /EANCC/.....	---	NA	NA	NA	
Customer Alerting Enablement ^{/4/} Per Plexar-I Line Equipped /MWC/.....	1.00	.00	.00	.00	
Directed Call Pickup ^{/3/} Per Plexar-I Line Equipped /ABCCP/05	NA	NA	NA	

/1/ All lines in the Plexar-I system must be equipped with this feature.

/2/ This rate is inclusive of the Cancel Call Waiting Option where available.

/3/ Obsolete, available only to existing customers.

/4/ The MWC USOC applies when both audible and visual alerting are provided. For audible signal only, the MW7 USOC applies; for visual signal only, the USOC MWQ2X USOC applies.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	Installation Charge		Service and Equipment Charge	(C)
	Month To Month	36/48/60 Month ^{/8/}		
Call Transfer Disconnect Per Plexar-I Line Equipped ^{/1/} /ABCTD/	\$2.00 ^{/3,4/}	\$1.00 ^{/3,4/}	\$8.50 ^{/5/}	
Call Waiting ^{/2/} Per Plexar-I Line Equipped /ABCCW/	8.00 ^{/3,4/}	4.00 ^{/3,4/}	8.50 ^{/5/}	
Convenience Dialing Per Line /ABCP1, ABCP2, ABCP3/	11.00 ^{/3,4/}	5.50 ^{/3,4/}	8.50 ^{/5/}	
Convenience Dialing II ^{/6/} Per List /ABCD2/	17.00	NA	8.50	
Conference Calling ^{/6/} Per Conference Arrangement /ABCCC/	35.00	NA	8.50	
Per Plexar-I Line Equipped to Access Conference Arrangement /EANCC/	6.00	NA	8.50	
Customer Alerting Enablement ^{/7/} Per Plexar-I Equipped /MWC/	2.20 ^{/3,4/}	1.00 ^{/3,4/}	8.50 ^{/5/}	
Directed Call Pickup ^{/6/} Per Plexar-I Equipped /ABCCP/	17.00 ^{/3,4/}	NA	8.50	

- /1/ All lines in the Plexar-I system must be equipped with this feature.
- /2/ This rate is inclusive of the Cancel Call Waiting Option where available.
- /3/ The Installation Charge is not applicable if the Optional Feature is installed at the same time as the Plexar-I line.
- /4/ Only one charge applies per Plexar-I line when adding any number of these Optional Features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.
- /5/ The Company will waive the Service & Equipment Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.
- /6/ Obsolete available only to existing customers.
- /7/ The MWC USOC applies when both audible and visual alerting are provided. For audible signal only, the MW7 USOC applies; for visual signal only, the USOC MWQ2X USOC applies.
- /8/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR®-I SERVICE (cont'd)

E. Rates and Charges (cont'd)

	Month to Month Rate	Monthly Rates			(C)
		36 Month ^{/5/}	48 Month ^{/5/}	60 Month ^{/5/}	
Distinctive Ringing ^{/3/} Common Equipment, per System /ABCDL/	\$11.50	NA	NA	NA	
Class B Ringing/Tone, Per Line Equipped /ABCDL/	1.40	NA	NA	NA	
Remote Access to Call Forwarding Per Plexar-I Line Equipped /HRM/	2.75	1.10	1.00	.80	
Simultaneous Ring One Number Per Plexar-I Station Equipped /S3S1X/	2.50	2.50	2.50	2.50	
Toll Restriction Per Plexar-I Line Equipped /MVPTL/	1.10	.80	.75	.70	

	Month To Month	Installation Charge 36/48/60 Month ^{/5/}	Service and Equipment Charge	(C)
Class B Ringing/Tone, Per Line Equipped /ABCDL/	17.00	NA	8.50	
Remote Access to Call Forwarding Per Plexar-I Line Equipped /NRM/	8.00 ^{/1,2/}	\$4.00 ^{/1,2/}	8.50 ^{/4/}	
Simultaneous Ring One Number Per Plexar-I Station Equipped /S3S1X/	6.50 ^{/1,2/}	6.50 ^{/1,2/}	8.50	
Toll Restriction Per Plexar-I Line Equipped /MVPTL/	1.00 ^{/1,2/}	0.50 ^{/1,2/}	8.50 ^{/4/}	

/1/ The Installation Charge is not applicable if the Optional Feature is installed at the same time as the Plexar-I line.

/2/ Only one charge applies per Plexar-I line when adding any number of these Optional Features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

/3/ Obsolete, available only to existing customers.

/4/ The Company will waive the Service & Equipment Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar I Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar I Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR EXPRESS**A. Descriptive Summary**

1. Plexar Express is a network service for business customers that is comparable to a key system or PBX business communications systems. It provides similar capabilities through an offering of commonly used business communications features.

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply. (C)

2. A customer can equip each person/place in their enterprise needing access to telecommunications with a Plexar Express station, with no minimum and no maximum size requirement for this service. Stations in a system share Plexar Express Access Lines for incoming and outgoing calls to the Public Switched Telephone Network.
3. One or more customer locations within a serving central office area are grouped into a single Plexar Express system. "Intercom" calling using less-than-seven-digit dialing among all the Plexar Express stations in a single system is provided at no additional cost. Linking of separate Plexar Express systems for intercom calling requires tie lines or other arrangements from other guidebooks and may require Plexar Express tie line termination charges.
4. While this service is available to business customers of any size, the feature set is more appropriate for small/medium-sized customers. If more numerous and more sophisticated features are necessary, they can be provided through other members of the Plexar family such as Plexar-II and Plexar-Custom.

B. General

1. Plexar Express consists of three main elements: stations, loops, and tie line terminations.
2. Plexar Express Stations provide call handling and custom calling services such as Call Forwarding, Call Hold, etc.
3. A "loop", the common term for outside plant facilities, connects each station to the Company central office switch. Within Plexar Express, one type of loop (a Plexar Express Intercom Loop) only provides for station-to-station calling (intercom calls). Another type of loop (a Plexar Express Access Line), besides providing station-to-station calling, also provides for calling to or from the Public Switched Telephone Network.^{/1/}
4. The total number of stations determines the total number of loops, with customers determining how many intercom and how many access line loops they need. A customer with 15 stations needs 15 loops, from any combination of intercom loops and/or access lines. The outside calling capability of access lines is shared among all stations, it is not dedicated to any specific station, just as in a key system or a PBX.

/1/ Intercom loops are not applicable to stations associated with Access Advantage Plus, as found in Part 6, Section 7.

PLEXAR EXPRESS (cont'd)**D. Payment Plans^{/1/}**

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1. The Plexar Express Payment Plan offers the customer two options for payment. They are as follows:

Fixed Monthly Rate Plan: Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12, 24, 36, 48 or 60 month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company initiated rate increases.

Month-to-Month Plan: Under this plan the customer elects to pay month to month. Month-to-Month rates (recurring and nonrecurring) are subject to Company initiated rate changes.

2. All one time (nonrecurring) charges specified within this guidebook can be converted into monthly charges to be paid over the length of any contract term for initial and subsequent installations of service. Annuity factors utilized in deferring these charges should be based upon the legal discount rate in effect at the time the contract is executed.
3. Additions to service under the two plans specified in paragraph D.1, preceding, can be added to the existing agreement.

Additions to the Fixed Monthly Rate Plan can be coterminous with the original contract or for a shorter term. Additions to service under the Month-to-Month plan can be made at any time.

4. All charges specified in this offering, excluding those that are rate referenced from other offerings, are covered under the Plexar Express payment plans. All other rates and charges not specifically covered in this section are not included. Plexar Express access lines are not included in these payment plans.
5. Customers can add or drop any number of any Plexar Express guidebook elements during their contract without incurring termination liability except regarding Plexar Express stations. Termination of stations incurs termination liability if the number of stations dropped exceeds 35% of the highest number of stations attained during the contract. The number of stations dropped that exceed this allowable number is the net terminated stations.

Termination liability is the result of multiplying four components: (a) number of net terminated stations, times (b) monthly Plexar Express station charge (plus the 0-2 mile Plexar Express Intercom Loop charge) relevant for that customer's contract type, times (c) the number of months of the contract not being fulfilled, times (d) fifty percent (50%).

For example, a customer who began with 15 stations and whose highest number attained was 20 stations, drops 10 stations in the 19th month of the 36-month contract. The allowable 35% termination fluctuation on 20 stations is 7 stations, so the net terminated stations are 3 stations (10 dropped less the allowed 7). Termination liability would be 3 stations, times the 3-year monthly station rate plus the 3-year 0-2 mile Plexar Express Intercom rate, times 17 months unfulfilled, times 50%

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR EXPRESS (cont'd)

D. Payment Plans^{/1/} (cont'd)

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6. Termination liability charges, as specified in D.5 preceding, are not applicable to Plexar Express Intercom Loops when the customer subscribes to Access Advantage Plus, as found in Part 6, Section 7, and continues with an equivalent Plexar service arrangement subject to the allowable station fluctuation as specified in D.5 preceding.
7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar Express Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

It is at the Company's sole discretion whether a product change satisfies these requirements.

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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AT&T ARKANSAS GUIDEBOOK

PART 5 - Centrex / Plexar Services
SECTION 5 - Other Plexar Services

2nd Revised Sheet 27
Replacing 1st Revised Sheet 27

PLEXAR EXPRESS (cont'd)

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E. Rates and Charges

	<u>USOC</u>	<u>M-T-M</u>	<u>12 Mos.</u>	<u>24 Mos.^{/13/}</u>	<u>36 Mos.^{/13/}</u>	<u>48 Mos.^{/13/}</u>	<u>60 Mos.^{/13/}</u>	(C)
Stations								
Basic Station	RKY	\$8.00	\$7.80	\$7.60	\$7.40	\$7.20	\$7.00	
Off-Premises Station..	FZP	8.00	7.80	7.60	7.40	7.20	7.00	
Loops^{/1/}								
Access Line								
Intercom Loop ^{/12/}	Apply appropriate PBX Trunk rate from Part 4, Section 2							
0-2 Mile Loop	AXGHX	13.00	12.80	12.60	12.40	12.20	12.00	
Over 2 Miles	AXGGX	30.00	29.80	29.60	29.40	29.20	29.00	
Tie Line Terminations								
Analog Tie Line								
Termination	AGT	33.50	33.50	33.50	33.50	33.50	33.50	
Digital Tie Line								
Termination^{/2/}								
DS1	T1L	190.00	190.00	190.00	190.00	190.00	190.00	
DS0	TDA	14.50	14.50	14.50	14.50	14.50	14.50	

Nonrecurring Charges

	<u>USOC</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Installation			
System Establishment, per System ^{/3/}	SEPEZ	\$100.00	\$0.00
Station Installation, per Station		0.00	23.55
Analog Tie Line Termination	AGT	69.50	4.20 ^{/7/}
Digital Tie Line Termination ^{/2/} , DS1	T1L	69.50	4.20 ^{/7/}
Subsequent Change			
System Subsequent Change, per Serving C.O. ^{/4/}	REAJ3	51.00	0.00
Station Subsequent Change, Per Station ^{/5/}	REAJ1	0.50	2.50 ^{/6,7/}
Conversion Charge			
Conversion of Plexar Express Service provided by a Competitive Local Exchange Carrier (CLEC) reselling the Company's Plexar Express service back to the Company's service ^{/8/}			
Transfer of Telephone Numbers			
To Plexar Express, per number	NR9TF	25.00 ^{/9/}	2.50 ^{/10/}
To other business services, per number	NR9TG	25.00 ^{/11/}	2.50 ^{/11/}

Refer to following page for footnotes

/1/ Material now appears on Sheet 26.1.

PLEXAR EXPRESS (cont'd)

E. Rates and Charges (cont'd)

Footnotes:

- /1/ Applies in addition to the station charge.
- /2/ One DS1 connection is required per 24 DSOs.
- /3/ Applies per serving central office.
- /4/ Applies when changes are made affecting entire system.
- /5/ Applies when changes are made affecting a single station.
- /6/ Applies per station regardless of the number of standard features added, changed or rearranged.
- /7/ Not applicable if the feature is installed at the same time as the Plexar Express station.
- /8/ Refer to Part 3, Section 1 for applicable conversion charge.
- /9/ Standard capability of a Plexar Express arrangement includes the customer retaining a maximum of five existing telephone numbers per serving central office. This charge applies to those numbers exceeding five.
- /10/ Applicable when transferring telephone numbers subsequent to initial system installation.
- /11/ Not applicable when customer disconnects the entire Plexar Express system.
- /12/ Not Applicable on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- /13/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

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PLEXAR EXPRESS (cont'd)

E. Rates and Charges (cont'd)

Optional Features

	<u>USOC</u>	<u>M-T-M</u>	<u>12 Mos.</u>	<u>24 Mos.^{/2/}</u>	<u>36 Mos.^{/2/}</u>	<u>48 Mos.^{/2/}</u>	<u>60 Mos.^{/2/}</u>	(C)
Assume Dial Nine Per System.....	A94PO	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	
Call Waiting/Cancel Call Waiting Per Station	C3WSX	0.20	0.20	0.20	0.20	0.20	0.20	
Caller ID, per Station ^{/1/} Calling Number Delivery	NUD	1.50	1.50	1.50	1.50	1.50	1.50	
Calling Name Delivery	NNJ	1.50	1.50	1.50	1.50	1.50	1.50	
Calling Name & Number Delivery	NLM	2.50	2.50	2.50	2.50	2.50	2.50	
Message Waiting Indication Per Station ^{/3/}	MWC2X, MW71X, MWQ	0.10	0.10	0.10	0.10	0.10	0.10	
Routed Numbers Per Telephone Number Routed.....	R1SCX	0.25	0.25	0.25	0.25	0.25	0.25	
Speed Calling Per Station	SLW	0.20	0.20	0.20	0.20	0.20	0.20	
Toll Restriction Per Station	SR2	0.25	0.25	0.25	0.25	0.25	0.25	

/1/ For DMS-100 central offices not equipped with the software package NTXR83AA, these rates apply only to those individual Non-Business Set stations assigned Caller ID and to all Business Sets with Display Stations.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Plexar Express Service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. AT&T will renew Plexar Express Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rate listed in the Guidebook will apply.

/3/ The MWC2X USOC applies when both audible and visual alerting are provided. For audible signal only, the MW71X USOC applies; for visual signal only, the MWQ USOC applies.

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