

AT&T ARKANSAS GUIDEBOOK

PART 7 - Central Office Optional Features
 SECTION 5 - Other Central Office Optional Features

17th Revised Sheet 5
 Replacing 16th Revised Sheet 5

COMPLETE CHOICE® ENHANCED (cont'd)

B. Regulations (cont'd)

11. Complete Choice Enhanced may be included in other packages and bundles that are marketed under other names. Complete Choice Enhanced may also be bundled with other additional services at a combined price that exceeds the Complete Choice Enhanced price.
12. Complete Choice Enhanced may be ordered on the customer's primary/main line or any additional line.
13. Complete Choice Enhanced is only available with Flat Rate Single Line exchange access line service.
14. A nonrecurring charge will apply to the installation of Complete Choice Enhanced the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Enhanced installation charge will not apply to existing customers who convert to Complete Choice Enhanced from Select Feature PackageSM or the Complete Choice® Basic package. Payment of the Complete Choice Enhanced Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Enhanced on that line. If a customer disconnects Complete Choice Enhanced from a line, the Complete Choice Enhanced Installation charge would apply again to re-establish Complete Choice Enhanced on that line. The Complete Choice Enhanced Installation charge is a line-level charge. If the customer subscribes to Complete Choice Enhanced on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line.
15. Standard non-recurring charges associated with ordering and/or installing the access line may apply.

C. Rates and Charges

	<u>USOC</u>	<u>Monthly Rate^{/1/}</u>	<u>Service and Establishment Charge</u>	
Complete Choice Enhanced				
With basic access line.....	SM7FF		\$5.00	
Rate Groups 1-4	PGOC4	\$64.00		(I)
When Caller ID unavailable	PGOC4	63.00		(I)

/1/ Residence customers with Lifeline Service will pay a package rate that reflects the difference between their monthly recurring Lifeline rates and the monthly recurring line rate for a basic access line.

CUSTOM CALLING SERVICES (cont'd)

C. Application of Rates and Charges (cont'd)

- 1. Rates and Charges – Residence (cont'd)
 - a. Monthly Subscription, Per Line (cont'd)

	USOC	<u>Monthly Rate</u> ^{/1/}	<u>S&E Charge</u>	
Select Feature Package ^{SM /2/}				
- with non-discounted access	SM7FF		\$5.00	
line only	PGO36	\$68.00		(l)
Rate Group 1	PGO36	68.00		
Rate Group 2	PGO36	68.00		
Rate Group 3	PGO36	68.00		(l)
Rate Group 4				
- Caller ID unavailable	SM7FF		5.00	
Rate Group 1	PGO36	\$67.00		(l)
Rate Group 2	PGO36	67.00		
Rate Group 3	PGO36	67.00		
Rate Group 4	PGO36	67.00		(l)

/1/ Residence customers with Lifeline Service and/or MetroPlus Service will pay a package rate that reflects the difference between their line rate and the line rate for a basic non-discounted local exchange access line.

/2/ The Select Feature Package is obsolete except for existing customers at existing locations who subscribed to the package prior to November 14, 2008.

COMPLETE CHOICE® BASIC^{/2/} (cont'd)

B. Regulations (cont'd)

- 9. Complete Choice Basic may be ordered on the customer’s primary/main line or any additional line.
- 10. Complete Choice Basic is only available with Flat Rate Single Line exchange access line service.
- 11. A nonrecurring charge will apply to the installation of Complete Choice Basic the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Basic installation charge will not apply to existing customers who convert to Complete Choice Basic from Select Feature PackageSM or the Complete Choice® Enhanced package. Payment of the Complete Choice Basic Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Basic on that line. If a customer disconnects Complete Choice Basic from a line, the Complete Choice Basic Installation charge would apply again to re-establish Complete Choice Basic on that line. The Complete Choice Basic Installation charge is a line level charge. If the customer subscribes to Complete Choice Basic on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line.
- 12. Standard non-recurring charges associated with ordering and/or installing the access line may apply.

C. Rates and Charges

	<u>USOC</u>	<u>Monthly Rate^{/1/}</u>	<u>Service Connection Charge</u>	
Complete Choice Basic				
With non-discounted access line only.....	SM7FF		\$5.00	
Rate Groups 1-4	PGOC3	\$57.75		(l)

/1/ Residence customers with Lifeline Service will pay a package rate that reflects the difference between their monthly recurring Lifeline rates and the monthly recurring line rate for a basic non-discounted local exchange access line.

/2/ Effective February 1, 2021, Complete Choice Basic Package is no longer available to new customers. Existing customers may keep the package until they move or make changes to their service.

/3/ Material formerly appeared on Part 7, Section 5, Sheet 2.