

AT&T ARKANSAS GUIDEBOOK

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1st Revised Sheet 1
Replacing Original Sheet 1

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N. Change in Service Arrangement

If a modification of use causes a service to be re-designated from an Exchange status to Access status, such a change is allowed without incurring Termination Charges given the following conditions are met:

- There must be no change in service locations
- The new Term Pricing Plan (TPP) must be equal to or longer than the remaining time in the existing TPP

Upgrades are permitted subject to underlying product guidebooks.

Nonrecurring charge associated with the service under the new jurisdiction may apply.

O. Cost Assessment Charge (CAC)

A Cost Assessment Charge is assessed on a per line or trunk basis or as shown below for residence and business customers. The CAC is also assessed on a percentage basis against all billed revenue for business customers subscribing to the transport services listed below. The CAC is established to recover property taxes (from business customers) as well as the ongoing costs associated with the administration of Local Number Portability (from line- and trunk-based services from residence and business customers). This charge is not a tax or fee that the government requires AT&T to collect from customers. The CAC does not apply to 911 Services, Coin Services, or any of the following account types: Federal, State and Local Government accounts; Resale accounts; or accounts designated by the Company as Wholesale.

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	<u>USOC</u>	<u>Monthly Rate</u>
- Per residence network access line	C8RCC	\$0.22
- Per business network access line	C8RCD	\$3.95
- Per residence DigiLine ISDN BRI	C8RCC	\$0.22
- Per business DigiLine ISDN BRI	C8RCD	\$3.95
- Per Plexar/Centrex Station	C8RCD	\$3.95
- Per SmartTrunk PRI	C8RCE	\$19.75
- Per PBX Trunk, and Digital Loop Service	C8RCG	\$35.55
- SuperTrunks	C8RCF	\$94.80
- Transport services	-	5.47%
- Customized Switched Metro Ethernet (CSME) Service		

EXCHANGE ACCESS SERVICE**A. General**

This Guidebook applies to local exchange telephone service provided by the Southwestern Bell Telephone, d/b/a AT&T Arkansas in the State of Arkansas and is governed by this Guidebook. Unless otherwise specified, the charges quoted are for periods of one month and are payable monthly in advance.

1. AT&T Arkansas is authorized to operate as a Competitive Local Exchange Carrier (CLEC) in all CenturyTel exchanges formerly served by GTE pursuant to Order No. 1 in Docket No. 96-368-U. Refer to Part 4, Section 2 of this Guidebook for additional information regarding AT&T Arkansas' CLEC operations.

B. Application Of Rates

1. The basic exchange rates that apply for major exchange services are shown following by rate groups. The total number of exchange access arrangements (EAA) included within the exchange determines the rate group and rates for each exchange unless otherwise specified.

Where an exchange or zone has EAS (Extended Area Service) an EAS increment may be applicable for the provision of this service. This increment is in addition to the basic exchange rates applicable to that exchange. EAS increments are non optional and are applicable to all classes of exchange access service in an exchange with the exception of measured service.

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The Company may offer temporary rates and incentives during certain specified periods for the purpose of encouraging residential and business customer interest in and evaluation of a particular service offering as provided for in Part 2, Section 2 of this Guidebook.

2. Basic Exchange Service, as offered in this Guidebook, is comprised of the following:

Exchange Access Line - Serving Central Office line equipment, all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message long distance service and for local calling appropriate to the use offering selected by the customer.

Touch-Tone Calling Service - Provides the capability for the origination of calls by means of instrumentalities equipped for tone-type address signaling. Touch-Tone Calling Service is available throughout the Company serving area.

3. Rates for exchange services shown in the rate schedule are applicable within the base rate area which is the area shown on the related base rate area map for the exchange or zone.
4. Extended Due Date Policy: Please refer to Part 2, Section 2 of this Guidebook for possible applications.
5. Extended Absence Payment Plan: Please refer to Part 2, Section 2 of this Guidebook.
6. Charges Related To Customer Activity: Please refer to Part 2, Section 2 of this Guidebook.
7. Exemptions: Please refer to Part 2, Section 2 of this Guidebook for Rules Exemptions.

EXCHANGE ACCESS SERVICE

A. Rates

1. Schedule of Rates by Rate Groups – Residence^{/1,5/}

Rate Group	Exchange Access Arrangements	1FW Flat Rate Single Line	(D)	(D)	R1W Standard Use Measured ^{/2,4,8/} (C)
I ^{/6/}	1- 3,000	\$48.00		(D)	\$ 55.00
I		48.00	(D)	(D)	55.00
II ^{/6/}	3,001-18,000	48.00		(D)	55.00
II		48.00	(D)	(D)	55.00
III ^{/6/}	18,001-72,000	48.00		(D)	55.00
III ^{/7/}		48.00	(D)	(D)	55.00
IV ^{/6/}	72,001 & Over	48.00		(D)	55.00
IV		48.00	(D)	(D)	55.00

/1/ Refer to specific Sections within this Guidebook for rules, regulations, and other service rates for use with residence service.

/2/ This service may be used with residence telephone service, key telephones, PBX systems or any other type of terminal equipment.

/4/ See *C. Measured Service*, following for applicable usage charges.

/5/ The priority provisioning and restoration of services offered under this guidebook relative to the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System shall be pursuant to the regulations and rates as set forth in Part 8, Section 5.

/6/ Effective March 9, 1994, these rates are grandfathered for existing rotary customers at existing locations.

/7/ Calls placed from customers that reside in the Elkins City Limits are not charged for 1+ dialed calls to the Elkins "643" exchange.

/8/ This service is obsolete for residence customers, except for existing installations at existing locations for existing residence customers who subscribed to the service prior to July 3, 2013.

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For application of this Guidebook, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

EXCHANGE ACCESS SERVICE (cont'd)

D. MetroPlus Service (cont'd)

3. Calling Scope and Rates

The rates for this service are inclusive of Local Exchange Access Service rates. They do not apply in addition to basic Local Exchange Access rates, but in place of basic Local Exchange Access Service rates.

MetroPlus expanded calling scopes apply in addition to any mandatory extended area service calling scope, as defined in section *B.*, preceding.

- a. Bauxite - Two-way flat rate calling to and from all zones in the Little Rock Metropolitan Exchange.

	<u>Rates</u>	
Residence	\$56.95	(D)
Business /1EL/	1,728.00	
Trunk /1NK/	1,728.00	

- b. Benton - Two-way flat rate calling to and from all zones in the Little Rock Metropolitan Exchange.

	<u>Rates</u>	
Residence	\$56.95	(D)
Business /1EL/	1,728.00	
Trunk /1NK/	1,728.00	

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CLEC OPERATIONS

A. General

1. AT&T Arkansas is authorized to provide telecommunications services as a Competitive Local Exchange Carrier (CLEC) in all CenturyTel exchanges formerly served by GTE pursuant to Order No. 1 in Docket No. 96-368-U.
2. Where AT&T Arkansas facilities are available in the service areas in which CenturyTel is the Incumbent Local Exchange Carrier, AT&T Arkansas concurs with the service area maps and legal descriptions of CenturyTel.
3. Services provided to the exchanges listed in paragraph 4. below are limited to areas where appropriate AT&T Arkansas facilities exist and will be offered at AT&T Arkansas' discretion.
4. AT&T Arkansas CLEC Exchanges, NXXs and Local Calling Scopes

<u>Exchange</u>	<u>NXXs</u>	<u>Local Calling Scope</u>
Elm Springs	203 205 ^{/1/} 333 844	Elm Springs Springdale Bentonville Rogers
Centerton	224	Centerton Bentonville Rogers

5. Rates		Residence Rates	
1FW	(D)		(D)
Flat Rate	(D)		(D)
<u>Single Line</u>	<u>(D)</u>		<u>(D)</u>
			(D)
\$48.00	(D)		(D)
			R1W
			Standard Use
			<u>Measured</u>
			^{/2,4,5/}
			\$55.00

/1/ The Elm Springs 205 NXX is available to customers under a customer specific contract.
/2/ This service may be used with residence telephone service, key telephones, PBX systems or any other type of terminal equipment.

/4/ See paragraph C.3.a. (Measured Service) under *Exchange Access Service* found earlier in this Section for applicable usage charges. (D)

/5/ This service is obsolete for residence customers, except for existing installations at existing locations for existing residence customers who subscribed to the service prior to July 3, 2013.

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AT&T ARKANSAS GUIDEBOOK

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

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AT&T ARKANSAS GUIDEBOOK

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet 3
Replacing 2nd Revised Sheet 3

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