

AT&T ARKANSAS GUIDEBOOK

PART 4 - Exchange Access Services
SECTION 5 - Other Exchange Access Services

5th Revised Sheet 13
Replacing 4th Revised Sheet 13

AT&T BUSINESS LOCAL CALLING (BLC) (cont'd)

B. Terms and Conditions (cont'd)

- 16. Lines subscribed to an AT&T Business Local Calling account cannot be placed on customer initiated Temporary Suspension.
- 17. This paragraph is applicable only to AT&T Business Local Calling lines without the AT&T All for Less offer (see Paragraph 20 for AT&T Business Local Calling lines with the All for Less offer.)

Existing customers who are not on a voice package term plan or who have less than six (6) months remaining on their voice package term plan, who communicate a desire to disconnect their lines then reconsider and keep the lines, and who subscribe to a new AT&T Business Local Calling agreement for at least a 1-year term will receive a monthly credit, as follows:

For Service Agreements entered into on or after May 10, 2024, the credit is \$60.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$13,680.00 per customer.

(N)
|
(N)
(D)
|
|
(D)

The customer must agree to subscribe all their lines to AT&T Business Local Calling in order to receive the credit. If any lines are disconnected during the call then the remaining lines are not eligible for this credit. Those customers who initially refuse a new AT&T Business Local Calling offer will be eligible to receive a monthly credit, as follows:

For Service Agreements entered into between June 2, 2016 and December 10, 2023, the credit is \$12.00 per eligible access line, up to a maximum of 19 lines, for 12 months. At no time will these credits rendered exceed \$2736.00 per customer. Effective December 11, 2023, this offer is no longer available.

(C)

Customers cannot call back at a subsequent date and receive additional credits for lines targeted for disconnection. This offer cannot be combined with any other promotional offers for access lines, including Win/Winback offers.

- 18. AT&T Business Local Calling customers may combine subscribed lines from any state where an AT&T ILEC provides local service and where the AT&T Business Local Calling plan is available, into one agreement to meet line commitments.
- 19. Effective for new agreements established on or after October 26, 2012, each business customer may establish multiple 1-19 line AT&T Business Local Calling agreements, but, will be limited to a maximum of one 20+ line AT&T Business Local Calling agreement at any given time. The total number of lines subscribed under all agreement types combined is limited to 35,000 per customer. This limitation applies for each business customer across all states where an AT&T ILEC provides local service and where AT&T Business Local Calling is also available.