

AT&T ARKANSAS GUIDEBOOK

PART 7 - Central Office Optional Features
SECTION 1 - Custom Calling Features

21st Revised Sheet 2
Replacing 20th Revised Sheet 2

CUSTOM CALLING SERVICES^{/4/} (cont'd)

B. Descriptions

Call Waiting

Alerts customers who are using their telephone that another caller is trying to reach them. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call. Call Waiting is automatically reactivated for the next originating or terminating call.

Three-Way Calling

Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may not meet normal standards depending on the distance and routing necessary.

Call Forwarding

Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may not meet normal standards depending on the distance and the routing necessary.

Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Eight code capacity for residential and/or 30 code capacity for business may be provided on the same line, however, duplicate code capacities may not be provided. The combination of code capacities is not available on multiline hunting lines.

C. Prices^{/2/}

<u>Service</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
Call Waiting ^{/1/}	ESX	\$13.99(l)	\$27.83
Call Forwarding	ESM	13.99(l)	27.83
Three-Way Calling	ESC	13.99(l)	26.44
Speed Calling 8 (Residential) ^{/3/}	ESL	13.99(l)	----
Speed Calling 30 (Business) ^{/3/}	ESF		8.75

/1/ The rate is inclusive of the Cancel Call Waiting Option where available.

/2/ See Part 3, Section 1, for application of Service Connection Charges.

/3/ A Service and Equipment Charge will apply per line when the Speed Calling codes are changed by the Company at the customer's request.

/4/ Custom Calling Services are also known as Custom Calling Features.

ADVANCED CUSTOM CALLING SERVICES (cont'd)

C. Prices^{/1/}

Service	USOC	Monthly Rate	
		Residence	Business
Anonymous Call Rejection ^{/3/}	AYK	\$13.99(l)	\$26.44
ComCall	E1N		2.50
Call Return	NSS	13.99(l)	23.66
Call Blocker	NSY	13.99(l)	5.50
Remote Access to Call Forwarding	RC3	1.00	3.00
Auto Redial.....	NSQ	13.99(l)	5.50
Priority Call.....	NSK	13.99(l)	5.50
Selective Call Forwarding	NCE	13.99(l)	5.75
Simultaneous Call Forwarding, per Path Rate.....		3.50 ^{/2/}	3.50 ^{/2/}
Usage-Sensitive Service		Per Successful Activation	
Call Trace	NST	\$10.00	\$10.00
Auto Redial ^{/4,5/}	NV8	0.75	0.75
Call Return ^{/4,5/}	NV9	3.00	3.00
Three-Way Calling ^{/4,5,6/}	3UY	3.00	3.00

/1/ See Part 3, Section 1, for application of Service Connection Charges.

/2/ An installation/move charge of \$20.00 applies in addition to the Service and Equipment Charge.

/3/ This service is obsolete for business customers as of October 31, 2012, except for existing business customers at existing locations who subscribed to the service prior to October 31, 2012.

/4/ Blocking of this service will be provided, at no charge to the customer, upon request.

/5/ This service is available only where facilities permit.

/6/ Customers subscribing to ISDN lines, Multi-party lines, Coin/Coinless Pay Phones, PBX, Three-Way Calling subscribed lines, Data Access lines, Hotel-Motel, WATS and Centrex/PlexarI/PlexarII/Plexar Custom will be restricted from activating Usage Sensitive Three-Way Calling.

ADVANCED CUSTOM CALLING SERVICES (cont'd)

Caller ID (cont'd)

B. Service Interactions (cont'd)

6. CPN and/or Calling Name will be displayed for calls made from another central office only if it is linked by appropriate facilities. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.
7. CPN and/or Calling Name will not be displayed if the calling party has activated CPN and/or Calling Name blocking. Calling Party Number blocking (per-call and per-line) automatically prevents the display of the calling telephone number on calls dialed from an exchange service equipped with this option, except for calls made to 911 or to a party that subscribes to an ANI or charge number based service and the call is paid for by the called party.
8. Caller ID service is required for the provision of Call Waiting ID Options and Call Waiting ID features described in Section 2.

C. Prices^{1,4/}

Monthly Subscription, Per Line

Discounts may apply when multiple services are ordered.

<u>Service</u>	<u>USOC</u>	<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
Caller Number ^{2/}	NSD	\$13.99(l)	\$30.43
Calling Name ^{2/}	NMP	13.99(l)	30.43
	<u>USOC</u>	<u>Monthly Credit</u>	
Caller ID Credit ^{3/}	NNK	\$13.99(l)	(\$5.00) ^{5/}

/1/ See Part 3, Section 1, for application of Service and Equipment Charges.
 /2/ Calling Number and Calling Name by themselves are obsolete except for existing customers at existing locations. Effective May 19, 1997, Calling Number and Calling Name will only be provided together as Caller ID Service.
 /3/ When Calling Number and Calling Name are purchased together, the customer receives the Caller ID Credit.
 /4/ Customers who order qualifying Easy Options Service(s) when establishing new service or moving existing service will not incur a Service and Equipment charge on subsequent orders for additional qualifying Easy Options service(s) placed within 90 days.
 /5/ This is an existing credit which had previously not been shown in the Guidebook, but is now being added for clarification purposes. No change to Rate, Terms or Conditions.

PERSONALIZED RING

A. Description

Allows a customer to establish up to three telephone numbers on the same access line and distinguish calls to each number by a distinctive ring. The billing telephone number is called the "master" directory number (DN) and the other telephone numbers are called "dependent" directory numbers. A standard ringing pattern is provided for the "master DN" and distinctive ring patterns are provided for a maximum of two "dependent" DNs.

B. Service Interactions

1. When a Personalized Ring customer subscribes to Call Forwarding, the dependent DNs can either be forwarded to the same number as the Master DN or receive no forwarding treatment at all. When a customer subsequently requests the Company to change the treatment of his dependent DNs regarding forwarding of calls, the Call Forwarding Service and Equipment charge will apply.
2. When provided with Selective Call Forwarding, Priority Call or Call Blocker, the master and dependent DNs share the same screen editing list.
3. If a Personalized Ring line also has Call Waiting, incoming calls to the Master DN will activate the standard Call Waiting tone. Incoming calls to the dependent DNs will activate a distinctive Call Waiting tone with pattern analogous to the distinctive ring pattern, but at a more rapid cadence.

C. General Regulations

1. A directory listing is provided to each dependent DN. When a customer desires his dependent number to be non-published or non-listed, the Company will provide either without charge. However, if the master number is non-published or non-listed, the appropriate monthly rate, as shown in Part 12, Section 1 of this Guidebook, is applicable on the master DN.
2. *Regular Extra Listing* and *Special Types of Extra Listing* rates, as shown in Part 12, Section 1, apply to the master number or dependent numbers, if they are requested by the customer.
3. If a customer requests the listed name to be changed on a dependent DN, the *Regular Extra Listings Service* and Equipment Charge in Part 12, Section 1 is applicable.
4. For a customer-requested dependent number change, the Service and Equipment Charge, as found in Part 3, Section 1 applies.
5. The assigned Personalized Ring number must have the same class of service as the main telephone number to which the Personalized Ring is assigned.

D. Prices^{2/}

	<u>USOC</u>	<u>Residence</u>	<u>Business</u>
One Personalized Ring Number ^{3/}	DRS	\$13.99 (I)	\$ 7.00
Two Personalized Ring Numbers ^{3/}			
Personalized Ring 1 ^{1/}	DRS1X	13.99 (I)	7.00
Personalized Ring 2 ^{1/}	DRS2	13.99 (I)	3.00

- ^{1/} Only one Service and Equipment (S&E) charge applies when more than one Personalized Ring number is ordered or changed simultaneously.
- ^{2/} See Part 3, Section 1, for application of Service Connection Charges.
- ^{3/} Personalized Ring has an \$8.00 residential and \$15.00 business S&E charge, however if it is ordered at the same time as another Custom Calling service the higher S&E charge applies.