

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA

Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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(N)**A. General**

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Primary Rate ISDN is an intraLATA dial-up multi-rate switched digital data service. Primary Rate ISDN will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched network. Network access to Primary Rate ISDN is via fully configured ISDN primary rate interfaces (PRI). The transmission characteristics of this service support 64 Kbps Clear Channel Capability and Extended Superframe Format. Non-facility associated signaling is available over Primary Rate ISDN, where facilities exist.

The SelectVideo option of Primary Rate ISDN (herein after referred to as SelectVideo or SelectVideo service) is provisioned from a SelectVideo service node and provides ISDN PRI functionality for circuit switched digital data transport on an aggregated channel basis. Individual digital data calls may be placed or received at transmission speeds from 64 Kbps to 1536 Kbps utilizing 1 to 24 B channels. The specific rate is user-selectable on a per call basis. A minimum of two PRIs (one configured for 23B+D and one configured for 24B) is required for 1536 Kbps calls.

The SelectData option of Primary Rate ISDN (herein after referred to as SelectVideo or SelectVideo service) is an inbound-calling-only option, which provides ISDN PRI functionality for digital data transport and/or analog modem calls (voice grade), on a single channel basis. Individual calls may be received at transmission speeds up to 64 Kbps. Outbound calls may not be placed under the SelectData option.

B. DefinitionsBandwidth

The amount of information a customer can send or receive over a single connection in a specified period of time. Bandwidth is typically specified in Kilobits per second (Kbps).

B Channel (Bearer Channel)

A communication path capable of transmitting information at a speed of up to 64 Kbps. This communications path may be used by a Primary Rate ISDN customer for data mode calls to provide data and/or video communications between customer specified locations. When the customer subscribes to SelectData, this path may be used for analog data (voice grade) modem calls.

Channel Minute

Equivalent to one minute of use on a single B channel or one minute of use per 64 Kbps.

D Channel (Delta Channel)

A communications path set up to transmit data in packet forms at speeds up to 64 Kbps. This communications path is designated to send and receive signaling messages.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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B. Definitions (cont'd)Fully configured ISDN Primary Rate Interface (PRI)

A fully configured ISDN PRI is one where all 24 channels are equipped for service.

ISDN - Integrated Services Digital Network

A network architecture which allows the simultaneous transmission of information over a single facility incorporating the use of bearer channels (B channels) and a delta channel (D channel).

ISDN Primary Rate Interface

Denotes the connection of a 1.544 Mbps digital facility to the ISDN-PRI capable central office switch. The twenty-four channels are typically divided into twenty-three "B" Channels plus one "D" Channel. Software in the ISDN-PRI equipped central office switch defines the type of services (e.g., SelectVideo or SelectData) that will be carried within the 1.544 Mbps digital facility.

Kbps

Kilobits per second. Another way to express is one thousand bits per second.

SelectVideo Primary Market Area (PMA)

A local exchange or multiple exchange area suitably equipped to provide Primary Rate ISDN SelectVideo functionality. One or more SelectVideo PMAs may be located within a LATA. PMAs do not apply to Primary Rate ISDN SelectData.

Synchronous

A method of data transmission that uses a timing source (clock) to synchronize the transmitter and receiver.

C. Rate Elements

1. Primary Rate ISDN Arrangement

Provides the communication path capable of bandwidth aggregation from the customer's premises to the Primary Rate ISDN serving office. A Primary Rate ISDN arrangement may consist of Control Links and Communications Links. A minimum of one Control Link is required per Primary Rate ISDN arrangement. Under the SelectVideo option, this minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the Primary Rate ISDN arrangement must include at least one Control Link and one Communication Link. Under the SelectData option, the minimum configuration described above provides digital connections of up to 64 KBPS only.

a. Primary Rate ISDN Interface Control Link

An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with one D Channel or a Back-Up D Channel and 23 B Channels capable of providing up to 1472 Kbps of bandwidth (SelectVideo option).

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/1/ Material formerly appeared in Part 17, Section 2.

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C. Rate Elements (cont'd)

1. Primary Rate ISDN Arrangement (cont'd)

b. Primary Rate ISDN Interface Communication Link

An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with 24 B Channels capable of providing up to 1536 Kbps of bandwidth (SelectVideo option).

c. Primary Rate ISDN Port Control Link

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with one D Channel or a back-up D Channel and 23 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed for SmartTrunk service, paragraph E (above). The same customer of record is required for both the Primary Rate ISDN Port Control Link and the associated Company provided facility. Sharing of common transport or Primary rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Control Links are available with the SelectData option only.

d. Primary Rate ISDN Port Communication Link

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with 24 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed for SmartTrunk service, paragraph E (above). The same customer of record is required for both the Primary Rate ISDN Port Communication Link and the associated Company provided facility. Sharing of common transport or Primary rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Communication Links are available with the SelectData option only.

2. Primary Rate ISDN Usage

Provides for usage of the Public Switched Telephone Network (PSTN).

a. SelectVideo Service

Users must select one of the following usage payment options with the Primary Rate ISDN arrangement described in paragraph 1 (above).

1. Payment Option 1

Usage is billed on a per minute of use basis as described in paragraph P. Rates vary according to bandwidth.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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C. Rate Elements (cont'd)

2. Primary Rate ISDN Usage (cont'd)

a. SelectVideo Service (cont'd)

2. Payment Option 2

The customer has a choice of three usage packages (Package A, B or C), each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a minute of use basis. Bandwidth is taken into account when accruing usage within the allowance as well as in the billing for excess usage. Usage packages are further described in paragraphs P and Q.

3. Payment Option 3

Monthly rates for Control Links and Communication Links include unlimited intraLATA usage as described in paragraph Q for Payment Option 3.

b. SelectData Service

SelectData service provides inbound calling only. Usage billing does not apply.

3. Link Extension

a. SelectVideo Service

This optional rate element provides the additional central office hardware and facility required to provide SelectVideo service for customers located outside of a SelectVideo Primary Market Area but within the same LATA. One Link Extension is required for each Control Link and Communication Link.

b. SelectData Service

This optional rate element provides the additional central office hardware and facility required to provide SelectData service for customers located in an exchange outside the non-optional local calling scope of the SelectData equipped serving office. Application of this rate element is dependent upon both the customer's location and the fact that the customer is served from the SelectData serving office designated by the Company.

4. Educational/Medical/Governmental SelectVideo arrangement

SelectVideo services as described in herein, provided to educational institutions in Arkansas, medical institutions in Arkansas and the Arkansas State Government may be provided at the rates and charges as found in paragraph Q.5. These rates and charges apply exclusively to schools and educational institutions, medical institutions and State Government for the SelectVideo option of Primary Rate ISDN, in Arkansas.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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D. Optional Features

1. SelectVideo and/or SelectData
 - a. Back-Up D Channel (BD-C)
Allows enhanced survivability of the Primary Rate ISDN arrangement by providing automatic takeover for a failed D Channel.
 - b. Additional Numbers (Direct Inward Dialing Service)
Provides additional numbers to the Primary Rate ISDN user.
 - c. Calling Line Identification (CLID)
Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message.
 - d. Loop Protection
Provides automatic restoration of the Primary Rate ISDN service Control Link or Communication Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the Primary Rate ISDN service from the primary to the secondary transmission path within 2.0 seconds.
 - e. Trunk Group Overflow
Provides the ability to direct incoming calls to another Primary Rate ISDN service arrangement when all B Channels are in use. Each overflow arrangement consists of 2 to 10 spans as selected by the customer.
2. SelectData Only
Additional Call Handling Groups
Provides the capability of grouping B channels by utilizing simulated facility groups.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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E. Regulations

1. The following rules and regulations are in addition to other rules and regulations as stated in this and other service publications of the Company.
2. Primary Rate ISDN SelectVideo service provides for the transmission of data mode calls only.
3. Primary Rate ISDN requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-TSY-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface). These documents may be obtained from:

Telcordia Document Register
445 South Street, Room 2J-125
P.O. Box 1910
Morristown, NJ
Telephone: 1-800-521-2673

4. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a Primary Rate ISDN call.
5. Primary Rate ISDN service, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of Paralleling Service as described in Part 2, Section 2.
6. Primary Rate ISDN service shall not be shared or jointly used.
7. Resale of Primary Rate ISDN service is prohibited.
8. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable for Primary Rate ISDN.
9. Alternate billing (e.g., third party billing) is not available for Primary Rate ISDN.

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/1/ Material formerly appeared in Part 17, Section 2.

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F. Billing Period

1. All Primary Rate ISDN rate elements (except for SelectVideo Usage Payment Option 1) and optional features have a minimum billing period of one month. For billing purposes, each month is considered to have 30 days.
2. The billing period establishes the amount of time that rates for a service are stabilized by the Company.
3. The following billing periods are available for each Control Link and/or Communications Link:
 - a. SelectVideo Service
 - Month-to-Month
 - 1 Year
 - 3 Year
 - 5 Year
 - b. SelectData Service
 - Month-to-Month
 - 1 Year
 - 2 Year
 - 3 Year
 - 4 Year
 - 5 Year
4. When a Link Extension is required, it will be provided under the same billing period as the associated Control Link/Communication Link.
5. Customers initially selecting the Month-to-Month billing period may convert to the 1 year billing period at the current Guidebook rates. Customers converting from a Month-to-Month billing period, within 60 days from the date their Primary Rate ISDN service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month billing period and the 1 year billing period.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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F. Billing Period (cont'd)

6. Decreases in Primary Rate ISDN monthly recurring rates will be passed on to customers who have committed to a 1, 2, 3, 4 or 5 year billing period.
7. One month prior to the expiration of the 1, 2, 3, 4 or 5 year billing period, the customer must select one of the following options:
 - a. Continue service at the current Month-to-Month billing period rate. This rate will be subject to any future changes in the rate.
 - b. Continue service by selecting a new 1 year billing period for the Control Link and/or Communication Link at the current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new 1 year billing period selected by the customer.
 - c. Disconnect the service.

G. Moves

1. Different Primary Rate ISDN Serving Office

Customer moves which require the Primary Rate ISDN service to be provided from a different Primary Rate ISDN serving office will be treated as a discontinuance and start of service. New minimum period requirements will be established for the new service. Applicable charges as defined in paragraph P will apply. Installation charges as set forth in paragraph Q will also apply.

2. Same Primary Rate ISDN Serving Office

Customer moves which do not require the Primary Rate ISDN service to be provided from another Primary Rate ISDN serving office will not constitute a disconnection of service provided the service is not interrupted. There will be no change in the minimum period requirement. Installation charges equal to the nonrecurring charges (both initial and additional) for the 3 year billing period, as specified in paragraph Q, will apply for each Control Link and/or Communication Link moved.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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H. Payment Options

1. All components of a Primary Rate ISDN arrangement must be provided under the same payment option.
2. Upon notification to the Company, SelectVideo Payment Option 2 and Payment Option 3 customers may change to Payment Option 1 for the same billing period or for a longer billing period. Customers choosing to change Payment Options will be required to sign a new contract. Billing under the newly selected payment option will commence at the beginning of the customer's next billing cycle at the rates in effect on the billing date.

I. Usage Packages

1. SelectVideo customers selecting Payment Option 2 will be required to select an accompanying Usage Package for their Primary Rate ISDN usage.
2. SelectVideo customers may opt to change usage packages upon notification to the Company. Billing under the newly selected usage package will commence at the beginning of the customer's next billing cycle at the rates in effect on the billing date.

J. Service Interruptions

1. Credit allowances for service interruptions are determined in accordance with regulations as set forth in Part 15, Section 1.
2. No credit allowance will be made for interruptions due to the negligence and or failure of equipment provided by the customer or user. Furthermore, interruptions of service during any period in which the Company is not afforded access to the premises at which this service is terminated will not receive a credit allowance.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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K. Transfer Of Service

Customers may transfer Primary Rate ISDN service to a new customer at the same premises upon written concurrence of the Company. Such transfers are subject to a business Service and Equipment Charge as described in Part 2, Section 2. In addition, the new customer shall assume all of the previous customer's Primary Rate ISDN service indebtedness.

L. Responsibility Of The Customer

1. Where Primary Rate ISDN service is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment or other services of the Company; interfere with the proper functioning of such equipment or services; impair the operation of the Company's equipment; or otherwise injure the public in its use of Company provided services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with Part 68 of the FCC's Rules and Regulations.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Primary Rate ISDN service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer provided terminal and data unit equipment that is used in conjunction with the Primary Rate ISDN service.
4. The customer will be responsible for obtaining permission for Company agents or employees to enter the premises at any reasonable hour for the purpose of installing, inspecting, repairing or, upon termination of service, removing the service equipment of the Company.
5. The customer shall be responsible for the payment of a Maintenance of Service Charge as specified in Part 3, Section 1 for visits by a Company employee to the customer's premises when a service difficulty results from the use of a customer provided terminal equipment or communications system.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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M. Responsibility Of The Company

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for Primary Rate ISDN service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by customer-provided equipment or systems or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.
2. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting Primary Rate ISDN service to the technological requirements of any specific customer equipment.
3. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of Primary Rate ISDN service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law.
4. The Company shall maintain and repair the service which it furnishes. Network equipment installed by the Company on the customer's premises shall be and remain the property of the Company. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.
5. The Company, by written notice to the customer, may immediately discontinue the furnishing of Primary Rate ISDN service without incurring liability upon nonpayment of any sum due to the Company or a violation of any condition governing the furnishing of service.
6. The Company has the service responsibility up to and including the demarcation point. The demarcation point shall consist of wire or a jack conforming to Subpart F or Part 68 of the FCC's Rules and Regulations. The demarcation point will be within twelve inches of the protector, or absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the demarcation point will be the most practicable minimum point of entry.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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N. Service Availability

1. SelectVideo Service Availability

- a. SelectVideo service is available to customers within a suitably equipped Primary Market Area (PMA). A PMA is a local exchange area as defined in Part 4, Section 2.
- b. SelectVideo service does not have available the local calling scopes of Extended Area Service (EAS) or any other optional or EAS-like calling plans.
- c. SelectVideo service is offered to customers outside of the PMA, but within the same LATA, where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and for each Communication Link included in their SelectVideo arrangement.

2. SelectData Service Availability

- a. The Company will designate the SelectData-equipped central office(s) used to physically provision SelectData service to customers in each exchange. In many cases, a customer's designated SelectData serving central office will be different from the normal serving office designated for basic local exchange service.
 1. If the customer's normal serving office is within the non-optional local calling scope of the designated SelectData serving office, Link Extension charges will not apply.
 2. If the customer's normal serving office is not within the non-optional local calling scope of a SelectData-equipped central office, the customer will be provided with SelectData service from the designated SelectData-equipped central office and the rates and charges for Link Extension, as specified in this guidebook, will apply.
 3. In cases 1. and 2., when there is a change in the central office designated as the SelectData serving office for a customer's location, the customer's SelectData service will continue to be provided from the original SelectData serving office, if possible. Should the customer subsequently request that their SelectData service be provisioned from the new designated serving office, the provisions and charges specified in this guidebook for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SelectData Service provided from the new designated serving office and, in conjunction therewith, may offer to waive move and/or disconnect charges.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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N. Service Availability (cont'd)

2. SelectData Service Availability (cont'd)
 - b. If a customer requests SelectData service to be provisioned from an office other than the SelectData serving office designated by the Company, and if agreed to by the Company, SelectData service may be extended to central offices within the same Local Access Transport Area (LATA) through the application of Primary Rate ISDN Interface Communication and/or Control Links, and MegaLink 1.5 High Capacity Digital Service Interoffice Channel Mileage (see Part 15, Section 3), DS3 Service, or other suitable Company services. This arrangement is only available within areas where the Company is the incumbent.
 - c. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's SelectVideo PMA or SelectData serving office, and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

O. Special Construction

Special Construction will be provided under the regulations, rates and charges as set forth in Part 3, Section 14 of the Access Services Guidebook.

P. Application Of Rates And Charges

1. A minimum of one Control Link is required per Primary Rate ISDN arrangement. Under the SelectVideo option, this minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. The maximum bandwidth available with SelectVideo is 1536 kbps, regardless of the number of Control Links and or Communication Links in the arrangement. To transmit at 1536 Kbps, the SelectVideo arrangement must include at least one Control Link and one Communication Link. SelectData provides digital connections of 56/64 kbps only. A Primary Rate ISDN arrangement may consist of more than one Control Link and any number of Communication Links.
2. SelectVideo usage rates apply per originating minute of use per call.
3. Timing of a SelectVideo call shall begin when an answer signal is received from the called party. Completion of a SelectVideo call is signified when a disconnect signal is received from either the calling or called party.
4. SelectVideo usage rates shall apply per minute of use or fraction thereof that each SelectVideo call is connected. The minimum period for a SelectVideo call shall be one minute.

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/1/ Material formerly appeared in Part 17, Section 2.

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P. Application Of Rates And Charges (cont'd)

5. Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.
6. The Primary Rate ISDN Control Link and Communication Link, Link Extension and Optional Feature rates will not be subject to rate increases for the duration of the 1, 2, 3, 4 or 5 year billing period selected by the customer except, however, customers who subscribe to the SelectVideo option may experience a rate increase if the customer chooses to change Payment Options or Usage Packages pursuant to paragraphs H and I.
7. Optional Deferred Payment of Installation Charges and/or Special Construction Charges is available only for customers selecting either the 1, 2, 3, 4 or 5 year billing period.
 - a. Before Service is established, the customer may request to spread all the Installation Charges, including the Installation Charges associated with optional features, and/or Special Construction Charge over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 1, 2, 3, 4 or 5 year billing period^{/1/}. The customer, once committed, cannot change the deferred payment period. The deferred monthly rate will equal the Installation Charges and/or Special Construction Charges multiplied by the appropriate annuity factor as shown below.

	Payment Period (in months)				
	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>
Annuity Factor	0.0875	0.0457	0.0318	0.0249	0.0208

For example: A customer who has committed to a 5 year billing period wants to spread his \$5,000 installation charge over a 36 month period. The deferred Monthly Rate will be calculated as follows:

Total charge deferred		X	Annuity Factor		=	Deferred Monthly Rate
\$5,000			\$0.0318			\$159.00

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/1/ Material formerly appeared in Part 17, Section 2.

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P. Application Of Rates And Charges (cont'd)

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- b. Upon thirty days notification to the Company, the customer may terminate the deferred payment period by paying the remaining principal in full. No credit will be made for interest already paid or accrued.

For example: The customer in the preceding example decides to terminate his 36 month deferred payment period after 12 months. The remaining principal shall be calculated as follows:

	Number of months	Number of months	
Total Charge	Number of months in	Remaining in the	Remaining
Deferred	deferred payment period	deferred payment period	Principle
\$5,000	36	24	\$3,333
	-	X	=

8. Disconnection of Service Prior to the Expiration of the Billing Period.

- a. If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 1, 2, 3, 4 or 5 year billing period, the customer shall pay a termination charge. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be, in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's service term. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the billing period.

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/1/ Material formerly appeared in Part 17, Section 2.

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P. Application Of Rates And Charges (cont'd)

8. (cont'd)

- b. If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 1, 2, 3, 4 or 5 year billing period and the Installation Charges and/or Special Construction Charge were deferred at the time service was established, the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected as specified in paragraph P.7 b.

The provisions of the above paragraph do not apply in the following circumstances:

1. If the customer converts from the SelectVideo option to the SelectData option.
2. When the customer with an existing contract converts to another Company digital service under a contract term which is equal to or greater than the number of months remaining on the Primary Rate ISDN Service contract being terminated.
3. If the disconnection of service is the result of a customer move which required the Primary Rate ISDN Service to be provided from a different central office.

However, in each of the above circumstances, deferred installation charges will become due as described above.

Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service. The customer will be required to select a new billing period and to sign a new contract. Installation charges will apply to the connection of the new service.

9. For customers, as defined in Part 3, Section 30 of the Access Services Guidebook, regulations, rates and charges as set forth in Section 30.4(C)(4) (Termination Charges), Section 30.4(C)(6) (Prepayment Option) and in Part 3, Section 14 (Special Construction) shall apply for Primary Rate ISDN service.
10. The Company may offer temporary rates and incentives during certain specified periods for the purpose of encouraging residential and business customer interest in and evaluation of a particular service offering as provided for in Part 2, Section 2.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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P. Application Of Rates And Charges (cont'd)

11. Usage Packages

- a. Payment Option 2 Usage Packages include an allowance of channel minutes. The usage allowance applies to SelectVideo IntraPMA and IntraLATA outside the PMA aggregate usage per SelectVideo option arrangement, per month.
- b. IntraLATA Long Distance Message Telecommunications Service (LD-MTS) charges apply for all intraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.
- c. Each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. The number of B channels required for each call can be determined by dividing the call bandwidth by 64.
- d. Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate SelectVideo bandwidth usage rate per minute of use for the usage package selected by the customer will apply for each subsequent call completed during that billing cycle.
- e. When the usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate SelectVideo bandwidth usage rate per minute of use for the usage package selected by the customer will apply for the portion of the call exceeding the usage package allowance.

12. A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages unless this change is coincident with changing service term pursuant to paragraph F.

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/1/ Material formerly appeared in Part 17, Section 2.

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Q. Rates And Charges

1. Primary Rate ISDN Arrangements

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
			<u>Initial Link</u>	<u>Add'l Link</u>
SelectVideo Option				
Primary Rate ISDN Interface				
Control Link, each				
Payment Option 1	/ZSWZD/			
Month to Month		\$1,455.00	\$5,000.00	\$4,500.00
12 Months		750.00	2,000.00	1,500.00
36 Months		600.00	1,500.00	900.00
60 Months		500.00	1,500.00	900.00
Payment Option 2	/ZSW2D/			
12 Months		375.00	6,000.00	5,660.00
36 Months		325.00	1,500.00	940.00
60 Months		300.00	1,500.00	940.00
Payment Option 3	/ZSW3D/			
12 Months		4,500.00	2,000.00	1,500.00
36 Months		4,300.00	1,500.00	900.00
60 Months		4,000.00	1,500.00	900.00

/1/

/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

/1/

Q. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangements (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
			<u>Initial Link</u>	<u>Add'l Link</u>
SelectVideo Option (cont'd)				
Primary Rate ISDN Interface Communications Link, each				
Payment Option 1	/ZSW1X/			
Month to Month		\$1,455.00	\$5,000.00	\$4,500.00
12 Months		750.00	2,000.00	1,500.00
36 Months		600.00	1,500.00	900.00
60 Months		500.00	1,500.00	900.00
Payment Option 2	/ZSW4X/			
12 Months		375.00	6,000.00	5,660.00
36 Months		325.00	1,500.00	940.00
60 Months		300.00	1,500.00	940.00
Payment Option 3	/ZSW5X/			
12 Months		4,500.00	2,000.00	1,500.00
36 Months		4,300.00	1,500.00	900.00
60 Months		4,000.00	1,500.00	900.00

/1/

/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

/1/

Q. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangements (cont'd)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge Initial Link</u>	<u>Additional Link</u>
SelectData Option				
Primary Rate ISDN Interface Control Link, each				
Payment Option - Inbound Only	/ZVPS2/			
Month-to-Month		\$1,455.00	\$5,000.00	\$4,500.00
12 Months		750.00	2,000.00	1,500.00
24 Months		700.00	1,750.00	1,200.00
36 Months		600.00	1,500.00	900.00
48 Months		550.00	1,500.00	900.00
60 Months		500.00	1,500.00	900.00
Primary Rate ISDN Port Control Link, each				
Payment Option - Inbound Only	/ZPOS2/			
Month-to-Month		820.00	5,000.00	4,500.00
12 Months		630.00	2,000.00	1,500.00
24 Months		580.00	1,750.00	1,200.00
36 Months		480.00	1,500.00	900.00
48 Months		430.00	1,500.00	900.00
60 Months		380.00	1,500.00	900.00

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/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

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Q. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangements (cont'd)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge Initial Link</u>	<u>Additional Link</u>
SelectData Option (cont'd)				
Primary Rate ISDN Interface Communications Link, each				
Payment Option - Inbound Only	/ZVPS1/			
Month-to-Month		\$1,455.00	\$5,000.00	\$4,500.00
12 Months		750.00	2,000.00	1,500.00
24 Months		700.00	1,750.00	1,200.00
36 Months		600.00	1,500.00	900.00
48 Months		550.00	1,500.00	900.00
60 Months		500.00	1,500.00	900.00
Primary Rate ISDN Port Communications Link, each				
Payment Option - Inbound Only	/ZPOS1/			
Month-to-Month		820.00	5,000.00	4,500.00
12 Months		630.00	2,000.00	1,500.00
24 Months		580.00	1,750.00	1,200.00
36 Months		480.00	1,500.00	900.00
48 Months		430.00	1,500.00	900.00
60 Months		380.00	1,500.00	900.00
2. Link Extension, each	/OTVSX/	60.00	0.00	0.00

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/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

/1/

Q. Rates And Charges (cont'd)

- 3. SelectVideo Option Usage
 - a. Payment Option 1

	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA</u>
SelectVideo Option Usage, per minute of use		
64 Kbps bandwidth	\$.045	\$.000
128 Kbps bandwidth	\$.090	\$.045
192 Kbps bandwidth	\$.135	\$.090
256 Kbps bandwidth	\$.180	\$.135
320 Kbps bandwidth	\$.225	\$.180
384 Kbps bandwidth	\$.270	\$.225
448 Kbps bandwidth	\$.315	\$.270
512 Kbps bandwidth	\$.360	\$.315
576 Kbps bandwidth	\$.405	\$.360
640 Kbps bandwidth	\$.450	\$.405
704 Kbps bandwidth	\$.495	\$.450
768 Kbps bandwidth	\$.540	\$.495
832 Kbps bandwidth	\$.585	\$.540
896 Kbps bandwidth	\$.630	\$.585
960 Kbps bandwidth	\$.675	\$.630
1024 Kbps bandwidth	\$.720	\$.675
1088 Kbps bandwidth	\$.765	\$.720
1152 Kbps bandwidth	\$.810	\$.765
1216 Kbps bandwidth	\$.855	\$.810
1280 Kbps bandwidth	\$.900	\$.855
1344 Kbps bandwidth	\$.945	\$.900
1408 Kbps bandwidth	\$.990	\$.945
1472 Kbps bandwidth	\$1.035	\$.990
1536 Kbps bandwidth	\$1.080	\$1.035

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/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

/1/

Q. Rates And Charges (cont'd)

3. SelectVideo Option Usage (cont'd)

b. Payment Option 2

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package A - Includes up to 11,040 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$425.00	/ZPKAX/
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA</u>
SelectVideo Option Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.070	\$.000
128 Kbps bandwidth	.140	.070
192 Kbps bandwidth	.210	.140
256 Kbps bandwidth	.280	.210
320 Kbps bandwidth	.350	.280
384 Kbps bandwidth	.420	.350
448 Kbps bandwidth	.490	.420
512 Kbps bandwidth	.560	.490
576 Kbps bandwidth	.630	.560
640 Kbps bandwidth	.700	.630
704 Kbps bandwidth	.770	.700
768 Kbps bandwidth	.840	.770
832 Kbps bandwidth	.910	.840
896 Kbps bandwidth	.980	.910
960 Kbps bandwidth	1.050	.980
1024 Kbps bandwidth	1.120	1.050
1088 Kbps bandwidth	1.190	1.120
1152 Kbps bandwidth	1.260	1.190
1216 Kbps bandwidth	1.330	1.260
1280 Kbps bandwidth	1.400	1.330
1344 Kbps bandwidth	1.470	1.400
1408 Kbps bandwidth	1.540	1.470
1472 Kbps bandwidth	1.610	1.540
1536 Kbps bandwidth	1.680	1.610

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/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

/1/

Q. Rates And Charges (cont'd)

3. SelectVideo Option Usage (cont'd)

b. Payment Option 2 (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package B - Includes up to 16,560 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$600.00	/ZPKBX/
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA</u>
SelectVideo Option Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.060	\$.000
128 Kbps bandwidth	.120	.060
192 Kbps bandwidth	.180	.120
256 Kbps bandwidth	.240	.180
320 Kbps bandwidth	.300	.240
384 Kbps bandwidth	.360	.300
448 Kbps bandwidth	.420	.360
512 Kbps bandwidth	.480	.420
576 Kbps bandwidth	.540	.480
640 Kbps bandwidth	.600	.540
704 Kbps bandwidth	.660	.600
768 Kbps bandwidth	.720	.660
832 Kbps bandwidth	.780	.720
896 Kbps bandwidth	.840	.780
960 Kbps bandwidth	.900	.840
1024 Kbps bandwidth	.960	.900
1088 Kbps bandwidth	1.020	.960
1152 Kbps bandwidth	1.080	1.020
1216 Kbps bandwidth	1.140	1.080
1280 Kbps bandwidth	1.200	1.140
1344 Kbps bandwidth	1.260	1.200
1408 Kbps bandwidth	1.320	1.260
1472 Kbps bandwidth	1.380	1.320
1536 Kbps bandwidth	1.440	1.380

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/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

/1/

Q. Rates And Charges (cont'd)

- 3. SelectVideo Option Usage (cont'd)
 - b. Payment Option 2 (cont'd)

	<u>Monthly Rate</u>	<u>USOC</u>
Usage Package C - Includes up to 34,500 channel minutes of intraLATA usage per month, per SelectVideo arrangement	\$935.00	/ZPKCX/
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA</u>
SelectVideo Option Usage, per minute of use in excess of Usage Package allowance		
64 Kbps bandwidth	\$.050	\$.000
128 Kbps bandwidth	.100	.050
192 Kbps bandwidth	.150	.100
256 Kbps bandwidth	.200	.150
320 Kbps bandwidth	.250	.200
384 Kbps bandwidth	.300	.250
448 Kbps bandwidth	.350	.300
512 Kbps bandwidth	.400	.350
576 Kbps bandwidth	.450	.400
640 Kbps bandwidth	.500	.450
704 Kbps bandwidth	.550	.500
768 Kbps bandwidth	.600	.550
832 Kbps bandwidth	.650	.600
896 Kbps bandwidth	.700	.650
960 Kbps bandwidth	.750	.700
1024 Kbps bandwidth	.800	.750
1088 Kbps bandwidth	.850	.800
1152 Kbps bandwidth	.900	.850
1216 Kbps bandwidth	.950	.900
1280 Kbps bandwidth	1.000	.950
1344 Kbps bandwidth	1.050	1.000
1408 Kbps bandwidth	1.100	1.050
1472 Kbps bandwidth	1.150	1.100
1536 Kbps bandwidth	1.200	1.150

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/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

/1/

Q. Rates And Charges (cont'd)

4. Optional Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
			<u>Initial</u>	<u>Add'l</u>
a. Back up D Channel, each	/ZSWXA/	\$250.00	\$200.00	-
b. Loop Protection	ZLP	140.00	355.00	\$355.00
			<u>Nonrecurring Charge</u>	
c. Additional Numbers (Direct Inward Dialing Service), each				
d. Calling Line Identification, each Control Link or Communication Link	/ZCE/	100.00	\$100.00	
e. Trunk Group Overflow	/ZVOPG/	150.00	250.00	
f. Additional Call Handling	/TGNBX/	45.00	100.00	
g. Billing Conversion Charge	/NRPZS/			6.25

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/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/2/}

/1/

Q. Rates And Charges (cont'd)

5. SelectVideo Option Arrangement - Special Payment Option for Educational/Medical/Governmental

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
			<u>Initial Link</u>	<u>Additional Link</u>
a. Control Link, each	/ZSWZD/			
Month to Month		\$500.00	\$12,365.00	\$12,025.00
12 Months		485.00	6,000.00	5,660.00
36 Months		380.00	1,500.00	940.00
60 Months		365.00	1,500.00	940.00
b. Communications Links, each	/ZSW1X/			
Month to Month		500.00	12,365.00	12,025.00
12 Months		485.00	6,000.00	5,660.00
36 Months		380.00	1,500.00	940.00
60 Months		365.00	1,500.00	940.00
c. Link Extension, each	/OTVSX/	60.00	0.00	0.00
			<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA</u>
d. Usage, per minute of use			See Q.3.a, Payment Option 1	See Q.3.a, Payment Option 1

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/1/ Material formerly appeared in Part 17, Section 2.

/2/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

AT&T ARKANSAS GUIDEBOOK

PART 20 - Grandfathered Services
SECTION 17 - Primary Rate ISDN

Original Sheet 29

DIGILINE SERVICE^{/1/}

/3/

Effective September 1, 2021, no further installations, moves, rearrangements, or changes of any type will be made to Digiline Service. Customers of record on September 1, 2021 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished. The Company currently plans to discontinue these services on or after August 1, 2023. The preceding supersedes all of the rules, terms and conditions that follow.

(N)

(N)

A. General

/3/

1. The Company will provide DigiLine Service within a LATA where facilities and equipment are available. This guidebook section does not create an obligation for the Company to construct such facilities or equipment for this service.
2. Availability of selected optional features may be dependent upon the DigiLine serving central office switch type.

B. Service Description

DigiLine Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D channel. One or both B channels may be configured for Circuit Switching or Packet Switching^{/2/}. Calls over a B channel configured for Circuit Switching may be either voice or data. The D channel carries out of band signaling for the B channel(s). DigiLine Service, when configured for Circuit Switching, provides access to and from the Public Switched Telephone Network (PSTN). DigiLine Service, when configured for Packet Switching, provides access to the Company's Public Packet Switched Network (PPSN).^{/2/}

C. Service Components

Additional Call Offering

A non-Electronic Key Terminal Service (EKTS) feature that notifies the user of an additional Circuit Switched Voice call that would normally be cleared because the user's interface is busy. The method of notification to the end user is Customer Premises Equipment dependent.

Analog Member in a Hunt Group

Provides for an analog interface in a DigiLine Hunt Group.

/1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ DigiLine Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

C. Service Components (cont'd)Automatic Callback

Enables the customer to place a call to the number of the last incoming call, whether or not the call was answered or the number is known. The user can dial an activation code or press a feature button to request that the network place the call. If the number of the last incoming call is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot be activated for calls originating from a line that is forwarded or from a line or trunk not associated with a number (e.g., a multiline hunt group).

Automatic Recall

Enables the customer to automatically redial the last outgoing number by dialing an activation code or pressing a feature button to request that the network place the call. When the recalled number is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

Basic Electronic Key Terminal Service (Basic EKTS) Feature Package

A Circuit Switched Voice option that enhances normal telephone use. It consists of Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. A Basic EKTS terminal supports only one call appearance per number.

Basic Rate Interface (BRI)

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service.

Bridged Call Exclusion

A Basic EKTS and Call Appearance Call Handling (CACH) EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

Bridging

A Basic EKTS and CACH EKTS feature that allows the user to join an active call by pressing the active call appearance button and going off-hook. This establishes a three-way call. This feature is different from basic three-way calling because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active two-way call. Bridging cannot be activated on an existing three-way call.

/1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

C. Service Components (cont'd)Call Appearance

A button on an electronic telephone set that serves as a number designation or appearance. A single number can appear on multiple electronic telephone sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the call appearance (e.g., the lamp may flash for an unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package

A Circuit Switched Voice option that provides central office functions allowing multiple numbers and Call Appearances. Other service features included with this package are Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. Additional Call Offering is inherent with this feature.

Call Forwarding Don't Answer

Directs incoming calls to a preselected number when the called number is not answered after a customer specified number of rings.

Call Forwarding Interface Busy

Permits calls reaching a busy number to be redirected to another number.

Call Forwarding Variable

Allows a customer to redirect incoming calls to another number.

Call Pickup

Allows a user to answer an incoming call to another party's telephone in the same user pickup group.

Call Transfer Disconnect

Allows a DigiLine customer to transfer a call to another number and then hang-up, leaving the two remaining parties connected. The DigiLine customer would then be free to accept another call. The DigiLine customer is prohibited from using this feature to avoid toll charges.

Caller ID Number

Provides the customer who is receiving a call with the number of the calling party and the name associated with that number. Upon special request from a customer, the Company will configure this feature to provide the number or the name instead of both. This modification is provided at the same rate as the standard Caller ID feature.

/1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

C. Service Components (cont'd)Customer Originated Trace

Allows a customer to initiate an automatic trace of the last Circuit Switched call received by dialing an activation code or pressing a feature button. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company's Service Center during normal business hours.

Delayed and Abbreviated Ringing

A Basic EKTS and CACH EKTS feature that alerts a terminal for a predetermined interval (Abbreviated Ringing) before ringing another designated EKTS terminal (Delayed Ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

Detailed Report (Digital Packet Switching Usage)^{/2/}

Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

DigiLine Service Area

A geographic area consisting of a Company exchange with one or more DigiLine equipped central offices plus all other Company exchanges and/or zones included in that central office's non-optional local calling area (as defined in Part 4, Section 2).

Digital Packet Switching Usage^{/2/}

Provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased a Packet Switched Data option for Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service. Digital Packet Switching Usage is not available on a standalone basis.

Distinctive Ringing

Provides distinctive alerting for up to six specific numbers.

Hunt Group for Circuit Switched Data (CSD)

Provides for a predefined search (circular, linear, uniform) for an idle directory number to which a Circuit Switched Data call can be offered.

Hunt Group for Circuit Switched Voice (CSV)

Provides for a predefined search (circular, linear, uniform) for an idle directory number to which a Circuit Switched Voice call can be offered. Directory numbers included in a Hunt Group may not have multiple call appearances.

/1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

C. Service Components (cont'd)Hunt Group Transfer for Circuit Switched Data (CSD)

Transfers Circuit Switched Data calls that terminate to a Circuit Switched Data Hunt Group to a backup Circuit Switched Data Hunt Group.

Integrated Services Network Component

Provides for the CSV/CSD local use of the PSTN. Only the Integrated Services Network Component noted as DigiLine Compatible in paragraph L can be associated with DigiLine Service.

Intercom

Allows a CACH EKTS user to call other terminals in the CACH EKTS group with one- or two-digit dialing or by activating a button on the CACH EKTS set.

Key System Coverage for Analog Lines

Allows an analog station set to share calls with a CACH EKTS set.

Kilosegment (Digital Packet Switching Usage)^{/2/}

A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The Company's standard segment size is 64 octets. The number of segments in a packet is determined by dividing the number of octets of call user data in a packet by 64 and rounding up. A kilosegment is one thousand segments.

Link Extension Equipment

Provides the additional central office hardware required to provide DigiLine Service to a customer located outside a DigiLine Service Area or to as a Foreign Serving Office/Foreign Exchange(FSO/FX) arrangement.

Link Extension Facility

A 144 Kbps facility that extends from the customer's normal serving central office to their Company designated DigiLine serving office. This rate element is only applicable when the customer's exchange is not located within a DigiLine Service Area and the customer is served from a Company designated DigiLine serving office.

/1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

C. Service Components (cont'd)Logical Channel^{/2/}

A Packet Switched Data communication path which allows two-way simultaneous transmission of data packets through the network.

Message Waiting Indicator

Provides the user of a message service with a visual indication that a message is waiting.

Multiple B Channel Terminals On a BRI

Allows a user to place more than two B channel terminals on a BRI. Because there are only two B channels on a BRI, only two terminals can use the B channel simultaneously. The maximum number of terminals is eight per BRI.

When there are two users on a BRI, it would be possible for one user to engage both B channels, and, thus leave the other user without access to a B channel. To prevent this from occurring, associated groups may be defined. The first user is assigned to one associated group and the other user is assigned to a second associated group. Each associated group is allowed access to one B channel at any particular time. Both users are allowed access to the D channel. These capabilities are available without additional charge.

Packet Directory Number (Digital Packet Switching Usage)^{/2/}

The "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the Packet Switching Network.

Packet Switching Network (Digital Packet Switching Usage)^{/2/}

Consists of the packet switches and interswitch facilities within a LATA.

Permanent PSD B Channel^{/2/}

Packet Switching virtual circuit over a B channel (up to 64 Kbps) using X.25 Packet Switched Data. The customer is provided one end point and one number at no additional charge.

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/2/ DigiLine Packet Switching is only available for installation of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

C. Service Components (cont'd)Remote Access To Call Forwarding

Allows a user at a remote location to activate/deactivate the Call Forwarding features. If a DigiLine station CPE is equipped with feature buttons and feature status lamps, the call forwarding status lamp lights when Call Forwarding is activated using remote access.

Secondary-Only Telephone Number

A CSV/CSD option that allows any number, other than the primary number, to be assigned to a DigiLine station. A Secondary-Only Telephone Number does not have to be a primary number at another station. A DigiLine station can have one, or more, Secondary-Only Telephone Numbers. Each Secondary-Only Telephone Number can have multiple call appearances. A Secondary-Only Telephone Number can be shared among the same DigiLine customer's DigiLine stations.

Selective Call Forwarding

Allows a user to forward selected calls to another number. A screening list of up to six numbers is created by the user via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding number only if the calling number can be obtained and is found to match a number on the screening list. If the user also subscribes to Selective Call Rejection and the same number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to be forwarded. This feature will not work if the incoming call is from a number in a Multi-Line Hunt Group unless the number is the main number of the Hunt Group, or is the number identified.

Selective Call Rejection

Allows a user to reject calls from up to six different numbers. When a call is placed to the user's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the user also subscribes to Selective Call Forwarding and/or Distinctive Ringing and the same numbers appear on those screening lists, Selective Call Rejection takes precedence. This feature will not work if the incoming call is from a number in a Multi-Line Hunt Group unless the number is the main number of the Hunt Group, or is number identified.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

C. Service Components (cont'd)Session (Digital Packet Switching Usage)^{/2/}

The time that common control network facilities are allocated to a specific switched call. It begins with call set-up and continues until the common control network facilities are released for reuse by the network.

Six-Way Conference Calling

A Circuit Switched Voice option that allows the user to set up a conference call for up to six parties.

Speed Call Long

Allows a user to dial a pre-assigned number by pressing the button assigned to speed calling and dialing two digits, or via an interactive dialing sequence. This feature allows for up to 30 numbers in the speed call list.

Speed Call Short

Allows a user to dial a pre-assigned number by pressing the button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Summary Report (Digital Packet Switching Usage)^{/2/}

Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

Three-Way Conference Calling

A Circuit Switched feature that allows the user to establish a conference call for up to three parties.

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/2/ Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

D. Technical Specifications

1. Technical equipment guidelines for ISDN customer access to DigiLine serving offices are found in SR-3339, National ISDN Basic Rate Interface Terminal Equipment Generic Guidelines. This document may be obtained from:

Telcordia Document Register
445 South Street, Room 2 J-125
Morristown, NJ
Telephone: 1-800-521-2673

2. DigiLine Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.
3. The transmission characteristics of DigiLine Service support 64 Kbps Clear Channel Capability.

E. Regulations

1. The following regulations apply in addition to those in other Company service publications. Where other regulations apply on a per line basis, they shall be interpreted to apply per CSV/CSD B channel.
2. DigiLine Service requires compatible registered CPE under FCC Part 68.
3. For use of the PSTN, only those Integrated Services Network Components noted as DigiLine Service Compatible in paragraph L can be used with DigiLine Service.
4. Ancillary Services compatible with DigiLine Service (such as Additional Listings) will be furnished under the business or residence rates and regulations of their respective guidebooks, based upon the classification of the Digiline customer's account (as defined in Part 2, Section 2). A business or residence listing will be provided in the directory for the Digiline serving office according to the regulations provided in Part 12, Section 1. These restrictions do not prevent customers from combining an analog local exchange access service at residential or business rates with a Digiline Service arrangement.
5. Resale of DigiLine Service is prohibited except in such cases where a negotiated agreement has been entered into between the prospective customer and the Company (i.e., Competitive Local Exchange Carriers, a/k/a CLECs).

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

E. Regulations (cont'd)

6. Upon subscribing to DigiLine Service, the customer may be required to change the existing number.
7. DigiLine Service is physically provisioned from the DigiLine serving office designated by the Company. The Company will determine a customer's designated DigiLine serving office based on the location and capacity of DigiLine equipped central offices.
 - a. If the customer's normal serving office is located within a DigiLine Service Area, the customer may be provided DigiLine Service from the designated DigiLine serving office at the rates and charges listed in paragraph L, and FSO or Link Extension Equipment and Link Extension Facility charges will not apply.
 - b. If the customer's normal serving office is not located within a DigiLine Service Area, the customer may be provided DigiLine Service from a DigiLine equipped central office in a DigiLine Service Area within the customer's LATA, if agreed to by the Company. In such cases, the charges for the Link Extension Equipment and Link Extension Facility specified in paragraph L will apply in addition to the other charges for DigiLine Service.
 - c. If in case a., a new central office becomes the designated DigiLine serving office for a customer's location, their existing DigiLine Service will continue to be provided from their original DigiLine serving office if technically possible. If necessary, the Company may require that the customer move the existing DigiLine Service to the new designated serving office and, in conjunction therewith, waive the move charges. Such a move may require the customer to change number(s). If the move to the new designated serving office is at the customer's request, the provisions for moves (paragraph H) will apply.
 - d. In case b., when a central office is equipped so that the customer's normal serving office becomes part of a DigiLine Service Area, the customer's DigiLine Service may be moved from their original DigiLine serving office to the customer's new designated DigiLine serving office. Such a move may require the customer to change number(s), and in conjunction therewith, the Company will waive the provisions and charges for moves specified in paragraph H. The Link Extension Equipment and Link Extension Facility charges will no longer apply. However, if agreed to by the Company, the customer may request that their DigiLine Service not be moved to the new designated serving office. In such case, the Link Extension Equipment and the Link Extension Facility charges will continue to apply as found in paragraph L.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

E. Regulations (cont'd)

7. (cont'd)
 - e. If a customer requests DigiLine Service to be provisioned from an office in their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in paragraph L will apply in addition to the charges for Foreign Serving Office Service in Part 4, Section 3. Foreign Serving Office Service charges shall apply on a per channel basis.
 - f. If a customer requests DigiLine Service to be provisioned from an office outside their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in paragraph L will apply in addition to the charges for Foreign Exchange Service in Part 4, Section 3. Foreign Exchange Service charges shall apply on a per channel basis.
8. Customers shall use Caller ID solely for the purposes of call processing, billing, and account management and shall not publicize or disclose any calling party number and/or name without written permission from the party to whom the number has been assigned. By way of illustration, and not limitation, the customer shall not use any calling party number and/or name for telemarketing or list generation efforts without written permission. Additional restrictions and descriptive information regarding this feature are detailed in Part 7, Section 2.
9. The regulations specified Part 2, Section 2, "Paralleling Service" shall not apply when DigiLine Service and Local Exchange Services are furnished at the same premises.
10. The Call Transfer Disconnect feature cannot be used to expand a local calling scope.
11. Digital Packet Switching Usage^{/1/}
 - a. The customer will be responsible for all charges to their packet directory number.
 - b. The Company reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.
 - c. No credit will be made for interruptions due to negligence or failure of customer-provided equipment.
 - d. The printed reports will be provided to the customer via first-class U.S. mail service unless otherwise agreed upon between the customer and the Company.

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/2/ Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

F. Service Term^{/2/}

1. All DigiLine Service components have a minimum service term of one month.
2. Customers have term pricing options available with the Basic Rate Interface. These options are in addition to the typical Month-to-Month payment option for the Basic Rate Interface. If a customer commits to retain this service component for a specific term, the customer will not be charged the full Installation Charge for the Basic Rate Interface. Additionally, the monthly rate will not increase during the term of an agreement. If changes become effective lowering the rate for a DigiLine Basic Rate Interface for a particular service term agreement pricing option, the Company will also lower this rate for any customer with an unexpired service term agreement. Coterminal additions are not permitted for the service term options. Customers may opt to convert from the original service term to a longer service term prior to the expiration of the original term. Options include a 12-month or 24-month term. If a customer chooses a service term and then disconnects the Basic Rate Interface prior to the expiration of that term, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.

The termination charge for all service terms will be, in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's service term

If a customer chooses to disconnect DigiLine Service in order to convert to another Company digital service, of equal or greater speed, the Company will waive the termination charges associated with the term agreement if:

- a. the customer has had DigiLine Service for at least six months, and
 - b. the customer enters into a new service term agreement for a comparable quantity of service and for a new period greater than or equal to the number of months remaining on the DigiLine agreement.
3. Upon the expiration of the 12- or 24-month service term, the customer may:
 - a. Continue service on a month-to-month basis at the current month-to-month rate, with no additional service commitment. This rate will be subject to Company-initiated rate changes.
 - b. Discontinue the Service

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/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

G. Special DigiLine Service Requests

DigiLine Service will be furnished at the rates contained in this guidebook section, provided facilities are available. Where facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges (under Part 2, Section 5) to cover the unusual expenditure, or to contract for services beyond the service term or both.

H. Moves

1. A Move Charge, as specified in this guidebook, will apply when a customer moves his DigiLine Service from one location to another within the Company's jurisdiction in Arkansas except as described in paragraph 2.
2. If the customer is moving the service prior to the expiration of a service term^{/2/}, the move will not be considered a disconnect for the purpose of calculating a termination charge if:
 - a. the service at the new location is ordered at the same time the customer requests the disconnect at the current location, and
 - b. the customer agrees to complete the unexpired term at the new location.
3. If the customer requests a move prior to the expiration of a Basic Rate Interface Installation charge Service Term Agreement^{/2/} and the customer elects to move the same quantity of Basic Rate Interfaces to another location in Arkansas served by the Company, the customer may complete the remainder of the original service term at the new location. The Move Charge will apply.

I. Supersedures

DigiLine Service may be transferred to a new customer at the same premises under the provisions of Part 2, Section 2.

J. Suspension of Service - Initiated by the Customer (Vacation Service)

Customer initiated temporary Suspension of Service (Part 2, Section 4) is not offered for DigiLine Service.

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/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

K. Rate and Charge Application

1. General
 - a. If the customer cancels an order for service before installation of the equipment and facilities is complete, the customer agrees to pay all expenses incurred before notice of cancellation is received by the Company. This charge shall not exceed all charges which would have applied had the service been installed.
 - b. DigiLine customers may elect to spread the payment of all Installation, nonrecurring, and Service Connection Charges through a series of equal monthly payments over a twelve month period. To compute the value of the monthly deferred charge payment, the Installation, nonrecurring, and Service Connection Charges are multiplied by a 12 month annuity factor (.0876). If the service is terminated prior to payment of the deferred charges, a charge equal to the sum of the remaining payments will be due.
2. Integrated Services Digital CSV/CSD Transport Option - Usage Options
 - a. DigiLine Service provides for use of the Public Switched Telephone Network on a flat rate or usage sensitive basis. The Flat Rate Usage Charge applies per B channel activated for CSV/CSD. Customers opting for the usage sensitive option must select a Usage Package which applies on a per BRI basis. Customers may not combine a Flat Rate Option with a Usage Sensitive Option on the same BRI.
 - b. The customer may opt to switch Usage Options or Usage Packages upon notification to the Company. Billing under the newly selected Usage Option or usage package will commence with the beginning of the customer's next billing period. The Change a Network Rate Element charge will apply for customers switching Usage Options or Usage Packages.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

L. Rate and Charge Schedule

<u>Description</u>	<u>USOC</u>	<u>Installation Charge^{/2/}</u>	<u>Monthly Rate</u>
1. Facility and Equipment Rate Elements			
Basic Rate Interface, each	/Z23/ /Z22/		
Month-to-Month		\$250.00	\$3,190.00(I)
12-Month Term ^{/3/}		125.00	45.50
24-Month Term ^{/3/}		0.00	45.50
Link Extension Equipment, each Basic Rate Interface	/NC1/	0.00	48.00
Link Extension Facility, each Basic Rate Interface	/OTVXX/	0.00	18.00

2. Network Rate Elements

Integrated Services Network Component (CSV/CSD)

The following rate elements provide for digital CSV/CSD transport through central office switching equipment. These rate elements are in lieu of the Local Exchange Access Services and provide the same calling capabilities as the corresponding Local Exchange Services and Interexchange Services. Each rate element shall constitute a local exchange access arrangement and, for reporting purposes, shall be counted accordingly. These CSV/CSD local service elements are offered only in connection with services provided under this guidebook section. They are not offered on a stand-alone basis

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- /2/ An installation charge of \$8.50 per Network Rate Element or Network Option is applicable, with a maximum charge of \$8.50 per Basic Rate Interface, when one or more Network Rate Elements or Network Options are ordered subsequent to the installation of the Basic Rate Interface.
- /3/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

DIGILINE SERVICE^{/1/} (cont'd)

L. Rate and Charge Schedule (cont'd)

2. Network Rate Elements (cont'd)

Integrated Services Network Component (CSV/CSD) (cont'd)

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>
Flat Monthly Rate; One Party Equivalent			
DigiLine Service Compatible, Payment Option 1 - each B channel ^{/2/3/} , applicable to all Rate Groups ^{/4/}	/UFKB1/ /UFKB2/	/2/	\$678.00(l)
Measured Monthly Rate; One Party Equivalent			
DigiLine Service Compatible, Payment Option 2 - each Basic Rate Interface ^{/2,3/} , applicable to all Rate Groups ^{/4/}			
Usage Package A - includes up to 600 minutes of local usage per month			
Per minute, or fraction thereof, in excess of 600 minutes of local usage allowance	/OUOXA/	\$0.04	\$ 0.00
Usage Package B - includes up to 7,200 minutes of local usage per month			
Per minute, or fraction thereof, in excess of 7,200 minutes of local usage allowance	/OUOXB/	0.0	18.00
Non-Optional Extended Area Service (EAS) ^{/6/}			/7/
Optional Calling Plan ^{/6/}			/8/

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/2/ Applicable where facilities permit service to be offered.

/3/ Each B Channel configured for CSV/CSD shall constitute a local exchange access arrangement.

/4/ See Part 4, Section 2 for listing of the exchanges and their applicable Rate Groups.

/5/ An installation charge of \$8.50 per Network Rate Element or Network Option is applicable, with a maximum charge of \$8.50 per Basic Rate Interface, when one or more Network Rate Elements or Network Options are ordered subsequent to the installation of the Basic Rate Interface.

/6/ This is in addition to the applicable One Party Equivalent Rates.

/7/ For EAS rules and regulations and applicable rates, refer to Part 4, Section 2.

/8/ For OCP rules and regulations and applicable rates, refer to Part 9, Section 1.

DIGILINE SERVICE^{/1/} (cont'd)

/7/

L. Rate and Charge Schedule (cont'd)

2. Network Rate Elements (cont'd)

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>
Packet Switched Data (PSD) ^{/2/} , each Permanent PSD B Channel ^{/3/}	/LTF3X/ /LT43X/	\$0.00	\$45.00
	<u>USOC</u>	<u>Nonrecurring Charge</u>	
Digital Packet Switching Usage			
Printed Reports			
Summary Report, each ^{/4/}	/SU2++/	\$70.00	
Detailed Report, each ^{/4/}	/BDT/	75.00	
		<u>Rate^{/5/}</u>	
Call Establishment			
Call Set-Up, per set up		\$0.005	
Character Transmission Charge			
Per kilosegment ^{/6/}		0.20	

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/2/ DigiLine Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Allows one packet end point and/or number. In addition, Digital Packet Switching Usage applies.

/4/ This charge applies per report type, each occasion a particular report is generated for the customer.

/5/ These charges can be paid by either the originating end or the destination end. Note that the destination end may be a non-Company customer.

/6/ For the purposes of billing, fractional kilosegments will be rounded to the next higher whole kilosegment

/7/ Material formerly appeared in Part 17, Section 1.

/7/

DIGILINE SERVICE^{/1/} (cont'd)

/5/

L. Rate and Charge Schedule (cont'd)

3. CSV/CSD Network Options for each B Channel

<u>Description</u>	<u>USOC</u>	<u>Installation Charge^{/2/}</u>	<u>Monthly Rate</u>
Additional Call Offering	/NCO/	\$0.00	\$4.50
Analog Member-Hunt Group	/HGA/	0.00	3.00
Automatic Callback	/FKD/	0.00	3.50
Automatic Recall	/FKA/	0.00	3.50
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	/FPG1X/	9.00	12.00
Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package	/EFV1X/	12.00	15.00
Call Forwarding Don't Answer	/NQ6/	0.00	3.00
Call Forwarding Interface Busy	/NQ5/	0.00	3.00
Call Forwarding Variable	/NVF/	0.00	5.00
Call Pickup	/N9H/	0.00	0.50
Call Transfer Disconnect	/NZJPK/	0.00	8.00
Caller ID	/ZCN/	0.00	7.95
Customer Originated Trace ^{/3/}	/FKN/	0.00	1.00
Delayed and Abbreviated Ringing ^{/4/}	/NQG/	0.00	7.00

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/2/ An installation charge of \$ 8.50 per Network Rate Element or Network Option is applicable, with a maximum charge of \$ 8.50 per Basic Rate Interface, when one or more Network Rate Elements or Network Options are ordered subsequent to the installation of the Basic Rate Interface.

/3/ Customer Originated Trace is billed \$ 5.00 per successful activation.

/4/ This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (/EFV1X/) or Basic Electronic Key Terminal Service (/FPG1X/).

/5/ Material formerly appeared in Part 17, Section 1.

/5/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

L. Rate and Charge Schedule (cont'd)

3. CSV/CSD Network Options for each B Channel (cont'd)

<u>Description</u>	<u>USOC</u>	<u>Installation Charge^{/2/}</u>	<u>Monthly Rate</u>
Distinctive Ringing	/R8D/	\$0.00	\$7.00
Hunt Group for CSD	/HTKPG/	0.00	3.00
Hunt Group for CSV	/GXH/	0.00	3.00
Hunt Group Transfer for CSD	/HG2/	0.00	1.00
Message Waiting Indicator	/NZW/	0.00	0.50
Remote Access to Call Forwarding	/RHA/	0.00	2.75
Secondary-Only Telephone Number	/D06/	0.00	4.50
Selective Call Forwarding	/FKE/	0.00	3.50
Selective Call Rejection	/FKQ/	0.00	3.50
Six-Way Conference Calling	/NZ6/	0.00	6.95
Speed Call Long	/NY3/	0.00	4.00
Speed Call Short	/NY6/	0.00	3.50
Three Way Conference Calling	/NZ3/	0.00	3.50

/1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ An installation charge of \$ 8.50 per Network Rate Element or Network Option is applicable, with a maximum charge of \$ 8.50 per Basic Rate Interface, when one or more Network Rate Elements or Network Options are ordered subsequent to the installation of the Basic Rate Interface.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/5/

L. Rate and Charge Schedule (cont'd)

4. Changes

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>
Change a Feature Package, each channel ^{/2/}	/REA1G/	\$ 17.00
Change a Network Option (other than a Feature Package), each channel ^{/3/}	/REA1H/	12.50
Add, Change or Rearrange a Network Rate Element, each BRI ^{/4/}	/REA1K/	28.50
Move Charge	/NR91M/	250.00

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/2/ Applies when the customer requests a change or changes to an existing feature package. A maximum of one change applies per channel, per order, even if more than one change is requested.

/3/ Applies when the customer requests a change or changes to existing network options, other than feature packages. A maximum of one charge applies per channel, per order, even if more than one channel is required.

/4/ Applies when the customer requests an addition, change, or rearrangement of a network rate element subsequent to the initial installation of the Basic Rate Interface. A maximum of one charge applies per Basic Rate Interface, per order, even if more than one change is requested.

/5/ Material formerly appeared in Part 17, Section 1.

/5/