

PAYPHONE EXCHANGE ACCESS SERVICE

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Service Availability

(N)

Beginning June 1, 2021, new orders for these services will no longer be accepted. Current subscribers may keep their service at its existing location. The Company currently plans to discontinue this service on, or after, June 1, 2025.

(N)

A. General

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1. Payphone Exchange Access Service is a service which offers pay telephone service to the public via a coin or coinless pay telephone.

Payphone Exchange Access Service is furnished to Payphone Service providers opting to provide a means for the general public, transients and/or collective groups to place local and/or toll calls. A Payphone Service Provider is any individual, corporation, partnership or other entity offering telephone service to the public for compensation through pay telephone instruments capable of originating or receiving telephone calls.

2. Payphone Exchange Access Service is a two-way or, optionally, a one-way originating only one party business exchange access line composed of the serving central line equipment, all outside plant facilities needed to connect the serving central office with the customer premises, and the network interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. 1+900 call restriction is provided at no additional charge.^{1/}
3. Selective Class of Calls Screening will be provided where such facilities are available, at the Payphone Service Provider's option. Selective Class of Calls Screening treatment enables the Company's network, from the service point to only those calls which are charged to a called telephone, or a third number. Any Payphone Service Provider who offers payphone service assumes full and complete responsibility for all calls billed to his line. The Company will not be responsible for screening those calls placed over the network of any Carrier, other than the Company. No variation or alteration of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Calling Screening treatment will be permitted.^{2,3/}
4. Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the called party's service central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling and Three-Way Calling features when provided with Selective Class of Calls screening. Answer Supervision is an optional service.^{3/} This feature is available where appropriate Company facilities exist.

1/ 1+900 call restrictions restrict calls to these pay-per-call information services to only those calls which are alternately billed.

2/ Selective Class of Calls screening is not available in conjunction with SmartCoin[®] access line.

3/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

4/ Answer Supervision equivalent functionality is included at no additional charge with SmartCoin[®] service.

5/ Material formerly appeared in Part 13, Section 1.

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PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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A. General (cont'd)

5. SmartCoin[®] service is offered, at the Payphone Service Provider's option, where the necessary facilities are available. SmartCoin[®] access lines may be provided as either two-way or one-way originating only access lines. With the exception of Dial Tone First and Answer Supervision Line Side, the services included on SmartCoin[®] access lines apply only on local and IntraLATA toll calls that are handled by the Company.

As an option, the Payphone Service Provider may request a Customer Billing Report (provided at a separate charge developed on an individual case basis) which will provide additional information regarding sentpaid calls originating from the SmartCoin[®] access line. This report will include detail of all Company handled sentpaid calls with the exception of local calls which do not require the assistance of an operator.

A telephone number change may be required when an existing Payphone Exchange Access Service access line is converted to a SmartCoin[®] access line.

When subscribing to SmartCoin[®], the Payphone Service Provider is responsible, on the site owner's behalf, for arranging for proper handling of coin calls by their chosen carrier or their carrier's agent.

The Company will not be liable for shortages of coins collected and deposited at the payphone equipment.

Calls placed from Payphone Exchange Access Service access lines equipped with the SmartCoin[®] feature will be rated as follows:

- a. Sentpaid local calls which do not require the assistance of an operator will be rated by the pay telephone set. The Company network will receive a signal from the pay telephone set indicating that the local rate has been satisfied.
- b. Operator handled sentpaid local calls will be rated to the end user at the price established by the Payphone Service Provider.
- c. Sentpaid local calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the Payphone Service Provider. The Payphone Service Provider will be billed the Directory Assistance Call Completion charge as specified in Part 11, Section 2.
- d. Company handled non-sentpaid local calls will be rated to the end user and billed at the appropriate Company operator service charge as specified in Part 11, Section 1 or the applicable Directory Assistance Call Completion charge as specified in Part 11, Section 2 as appropriate. No charges will be billed to the Payphone Service Provider for these types of calls.

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1/ Material formerly appeared in Part 13, Section 1.

PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

/3/

A. General (cont'd)

5. (cont'd)

- e. Sentpaid IntraLATA long distance calls will be rated to the end user at the price established by the Payphone Service Provider. The Payphone Service Provider will be billed the rates specified in Part 9.
- f. Sentpaid IntraLATA long distance calls completed through the use of Directory Assistance Call Completion will be rated to the end user at the price established by the Payphone Service Provider. The Payphone Service Provider will be billed the rates specified in Part 9 plus the appropriate Directory Assistance Call Completion charge as specified in Part 11, Section 2.
- g. Company handled non-sentpaid IntraLATA long distance calls will be rated to the end user and billed at the rates specified in Part 9 plus the appropriate Company operator service charge. No charges will be billed to the Payphone Service Provider for these types of calls.

Services included with SmartCoin[®] access lines are:

1. Dial Tone First (DTF) - DTF enables end users to dial certain calls without requiring coin deposits, e.g. 911 Emergency Services.
2. Originating Line Screening - A two digit code passed by the local switching system with the Automatic Number Identification (ANI) at the beginning of a call that identifies the originating line as a pay telephone.^{1/}
3. Coin Supervision (Coin Collect and Coin Return) - is used to control the disposition of the coins held in the payphone equipment. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
4. Coin Administration - Company operators will attempt to release stuck coins at the request of an end user. When coins cannot be released, the end user will be referred to the Payphone Service Provider as indicated on the payphone instrument instruction card.
5. Answer Supervision-Line Side - Equivalent timing functionality as provided by Answer Supervision is provided through the serving central office.
6. Operator Services - The Company's operator system will handle all local and IntraLATA calls dialed 0-, 0+ and 1+.^{2/}

/1/ This feature is available where appropriate Company facilities exist.

/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

/3/ Material formerly appeared in Part 13, Section 1.

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PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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A. General (cont'd)

5. (cont'd)

g. Services included with SmartCoin® access lines are: (cont'd)

7. Sent Paid Quotation - Company operator or the Automated Coin Telephone Service quotes a charge to the end user for the deposit of coins when the end user is originating a 1+, 0+ or 0-call which is not ultimately billed.
 8. Automatic Rate Table - Updated rates for local and IntraLATA sent paid calls will be established by the SmartCoin® feature. SmartCoin® will automatically reflect rate changes and the network will determine if the rate has been satisfied.
 9. Automatic NPA-NXX Update - New area codes and central office prefixes will automatically be added to SmartCoin® via Bellcore updates. This list will properly identify local versus long distance terminating line designation.
6. In case of one-way originating Payphone Exchange Access Service, intercept treatment will be provided.
 7. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the Payphone Exchange Access Service access line.
 8. Pay telephones must be connected to a Payphone Exchange Access Service Access Line, at rates specified in Part 4, Section 2. A maximum of one pay telephone may be connected to an Access Line.
 9. Directory Listings may be provided under the regulations governing the furnishing of listings for business subscribers as found in Part 12, Section 1. Upon request, the telephone number will be omitted from the directory and directory assistance records at no additional charge.
 10. Rules and Regulations Applying to all Customer Contracts' as described in Part 2, Section 2 is applicable to the provision of Payphone Exchange Access Service.
 11. The network interface will be provided and installed by the Company in accordance with Part 3, Section 1. A network interface is the point of connection with the telecommunications network and is the termination of the Payphone Exchange Access Service Access Line.
 12. Billed Number Screening will be provided at the Payphone Service Provider's option at no additional charge. Billed Number Screening restricts certain calls placed over the Company's network, such as collect calls or bill to third number calls, from being billed to the pay telephone.

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/1/ Material formerly appeared in Part 13, Section 1.

PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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B. Responsibility of the Payphone Service Provider

1. The Payphone Service Provider must provide to the Company a copy of the Certificate of Public Convenience and Necessity (CCN) to provide payphone service prior to the establishment of service.
2. Payphone Exchange Access Service will not be provided until the applicant signs a service indemnification agreement.
3. The Payphone Service Provider must comply with the present and future Federal Communications Commission Rules and Regulations.
4. The Payphone Service Provider is responsible for the installation, maintenance and operation of the pay telephone used in connection with this service.
5. The Payphone Service Provider shall be responsible for the payment of Maintenance of Service Charges, as provided in Part 3, Section 1, for visits by a Company employee to the Payphone Service Provider's service location/s in connection with reports of service difficulty or trouble reports when the repair call is authorized by the Payphone Service Provider.
6. All pay telephones must be registered and connected to the telephone network in compliance with Part 68 of the FCC Rules and Regulations and the Payphone Service Provider must provide the Company with the FCC registration number of each instrument to be connected.
7. All pay telephones must be installed in compliance with the National Electrical Code and National Electrical Safety Code.
8. Pay telephones should not be connected to customer provided equipment (CPE) switching systems, i.e. Private Branch Exchange (PBX) or share trunks.
9. Payphone Service Providers who elect not to subscribe to Billed Number Screening will be fully responsible for all collect calls and third number billed calls which are billed to the access line. The Company shall have no responsibility to adjust any such charges and/or release Payphone Service Providers from paying such charges. The Payphone Service Provider will hold the Company harmless from and against any liability or loss resulting from all such collect calls and third number billed calls.
10. Payphone Service Providers who elect not to subscribe to Selective Class of Calls Screening, as described in paragraph A 3, preceding, will be fully responsible for all calls billed to the access line. The Company shall have no responsibility to adjust any such charges and/or release the Payphone Service Provider will hold the Company harmless from and against any liability or loss resulting from all calls billed to the Payphone Service Provider's exchange access line.^{1/}

^{1/} Selective Class of Calls Screening is not available in conjunction with SmartCoin® access lines.

^{2/} Material formerly appeared in Part 13, Section 1.

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PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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B. Responsibility of the Payphone Service Provider (cont'd)

11. Payphone Service Providers subscribing to SmartCoin[®] services as described in paragraph A.5 will furnish Rate Information in a mutually agreed upon format on or by a date set by the Company, in advance of the date when the Sent Paid Quotation Services are to be undertaken. Payphone Service Provider will inform the Company, in writing, of any change to be made to such Rate Information according to a mutually agreed upon schedule.
12. The Payphone Service Provider is solely responsible for ensuring that Rate Information furnished to the Company complies with all state and federal rules. The Payphone Service Provider will indemnify and hold the Company harmless from any and all claims resulting from the Company's quotation of this Rate Information to end users of the Payphone Service Provider's pay telephone set.

C. Inmate or Confinement Facility

1. The customer's responsibility to services provided in Inmate or Confinement Facilities shall be subject to all the rules listed above, with the following exception:

The customer has the option to connect Custom er Provided Line Concentrator Terminals to this service. Custom er Provided Line Concentrator Terminals are equipment interconnect devices which provide the customer the capability to connect more than one pay telephone to a lesser number of access lines. This type of terminal equipment should be connected to the access line in accordance with the provisions of Part 2, Section 9, Connections of Terminal Equipment and Communications Systems'.

D. Violation of Regulations

1. Where any pay telephone is in violation of this guidebook, the Company will notify the Payphone Service Provider of the violation in writing. Such notice will refer to the specific guidebook provisions being violated. The notice will state that the Payphone Service Provider's access line is subject to disconnection unless the violation is corrected and the Company is notified, in writing, within 20 days of receipt of such notice that the violation has been corrected.
2. Failure of the Payphone Service Provider to discontinue such use or to correct the violation may result in the suspension or disconnection of the Payphone Service Provider's service until the Payphone Service Provider complies with the provision of this guidebook.
3. Where any pay telephone is detrimental to the telecommunications network the Company will promptly notify the Payphone Service Provider of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the Company's facilities and employees.

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1/ Material formerly appeared in Part 13, Section 1.

PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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E. Rates and Charges

1. Exchange Access

a. Exchange Access Line

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>
2-W ay Service, each	12J, 12K	1/
1-W ay Service, each	11J, 11K, 1PQ	1/

b. Exchange Access Line - SmartCoin®

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>
2-W ay Service, each	11Z	\$2.25 ^{2/}
1-W ay Service, each	1GZ	2.25 ^{2/}

2. Selective Class of Calls Screening

a. Selective Class of Calls Screening

Selective Class of Calls Screening will be provided at the Payphone Service Provider's option at the following charges per Payphone Exchange Access Service access line:^{3/}

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service & Equipment Charge</u>
1+ Blocking, per line ^{4/}	UGH01	\$3.00	\$10.00
0+ only Immediate, per line ^{5/}	PSEST	3.00	10.00
Coinless only, per line ^{4/}	UGH03	3.00	10.00

b. Answer Supervision-Line Side

Answer Supervision will be provided at the Payphone Service Provider's option at the following charges per Payphone Exchange Access Service access line:^{6/}

Answer supervision	USW 1X	\$7.00	\$7.00
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1/ Apply 1FB rates as found in Part 4, Section 2.

2/ This rate applies in addition to the rate specified in E.1.a.

3/ Selective Class of Calls Screening is not available in conjunction with SmartCoin® access lines.

4/ Restricts outgoing operator-handled calls to only those which are collector third number.

5/ Restricts outgoing operator-handled calls to collect only.

6/ Answer Supervision equivalent functionality is provided at no additional charge with SmartCoin® exchange access lines.

7/ Material formerly appeared in Part 13, Section 1.

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PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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E. Rates and Charges (cont'd)

3. Rates and Charges contemplate a normal business exchange access line service installation. These charges will also apply when, upon Payphone Service Provider request, an existing Payphone Exchange Access Service access line incurs subsequent activity to change to or from a SmartCoin[®] access line.
4. Service and Equipment Charges, as specified in Part 3, Section 1, apply in addition to other charges for Payphone Exchange Access Service.
5. Where Custom Calling Service and/or other services are desired, charges as specified in the appropriate sections of the Guidebook are applicable for Payphone Exchange Access Service at the same rates and charges applicable to standard business exchange access lines.
6. Charges and rates for directory assistance calls, as provided by the Company will be specified in Part 11, Section 2. Charges for long distance directory assistance calls, as provided by Other Common Carriers and not by the Company, will be at rates and charges specified by such Other Certified Common Carriers.
7. Charges and rates for long distance message telecommunications services, as provided by the Company, will be as specified in Part 9.
8. Local calls billed to a third number or placed collect will be charged the appropriate Operator Service charge as specified in Part 11, Section 1^{1/}.
9. International Blocking Services, when desired, are available as specified in the Company Interstate Access Tariff FCC #73.
10. Additional directories may be provided, upon Payphone Service Provider's request, for a charge of \$5.00 per directory.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

/2/ Material formerly appeared in Part 13, Section 1.

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