

PRIMARY RATE ISDN: SMARTTRUNK**A. General**

All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's serving office and do not create an obligation for the Company to construct such facilities or equipment especially for the provisioning of this service.

B. Service Description

1. Primary Rate ISDN SmartTrunk
(Herein after referred to as SmartTrunk or SmartTrunk service.)
Provides access to and from the Public Switched Telephone Network (PSTN) for Circuit Switched Voice (CSV) and Circuit Switched Data (CSD) communications. SmartTrunk service is provided using Integrated Services Digital Network (ISDN) architecture. ISDN services available with SmartTrunk service use Primary Rate Interface (PRI) technology. SmartTrunk service employs a 1.544 Mbps facility typically divided into twenty three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out of band signaling. The transmission characteristics of this service support 64 Kbps Clear Channel Capability and Extended Superframe Format (ESF). Non facility associated signaling is available over SmartTrunk (where facilities exist). Direct Inward Dial (DID) numbers may or may not be assigned to these trunk groups. See Part 6, Section 1 for applicable DID rates.
2. SmartTrunk Serving Arrangement
One or more SmartTrunk Interfaces and/or Ports which are designed to function as a single service group for inbound and/or outbound calling. All SmartTrunk Interfaces/Ports in a single Serving Arrangement terminate in the same piece of Customer Premises Equipment (CPE).

C. Service Components

1. SmartTrunk Interface (SI)
Provides the PRI termination and a digital multichannel transmission path between the central office and the customer's premise.
2. Integrated Services Digital CSV/CSD Transport Option
Provides for the local use of the PSTN. This component is not required with tie line services.
3. Dynamic Channel Allocation (DCA)
Allows a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services. In equipped central offices, this feature will also include Common Line 800, Outward WATS, and tie line services. This feature is also known in the industry as call-by-call service selection.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**C. Service Components (cont'd)**

4. Network Ring Again (NRA)
Allows, in certain central offices, the customer to automatically complete calls made to busy stations of a different PRI connected PBX system served by the same central office switch.
5. Backup D channel (BDC)
Allows, in certain central offices, enhanced survivability of SmartTrunk links by providing automatic takeover for a failed D channel.
6. Calling Line Identification (CLID)
Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set up message.
7. Common Line 800 Service Option
Provides the customer with the capability to complete Common Line 800 Service calls over a SmartTrunk Interface or Port.
8. Link Extension
Provides the additional central office hardware and facility required to provide SmartTrunk service to a customer located in an exchange outside the non-optional local calling scope of the SmartTrunk equipped serving office. Application of this rate element is dependent upon the customer's location and the fact that the customer is served from the SmartTrunk serving office designated by the Company.
9. Outward WATS Option
Provides the customer with the capability to originate Outward WATS calls over a SmartTrunk Interface or Port.
10. Enhanced Alternate Route
Allows incoming voice calls to overflow on a disaster and busy basis to a line or trunk side connection designated by the customer. A route may be limited in the number of simultaneous calls that can be routed. Available where technical capabilities exist.
11. Inform 911
An optional upgrade feature which allows the Calling Party Number of the station to be sent to the E911 database rather than the Billed Telephone Number. It is the customer's responsibility to provide station number updates to the 911 database. Available where technical capabilities exist.
12. Station Record Detail
An optional feature that provides the customer with the station number of all originating calls on the customer bill so that call information can be tracked at a station level. Available where technical capabilities exist.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**C. Service Components (cont'd)****13. SmartTrunk Port**

A PRI Connection that does not include the facility between the customer's premises and the SmartTrunk serving office. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in paragraph E. The same customer of record is required for both the SmartTrunk Port and the associated Company provided facility. Sharing of common transport or SmartTrunk arrangements between multiple customers is not permitted.

14. Circular Hunt

A switch feature that dynamically points each new call attempt to the next idle B channel following the last channel either to have accepted a call or the last channel to have attempted to place a call. Circular Hunt serves to evenly distribute traffic through all the B channels in the trunk groups within the route list in a forward (ascending) circular fashion. Available where technical capabilities exist.

15. 2 B Channel Transfer

Allows SmartTrunk to connect two calls, transfer the calls together and then release the parties from SmartTrunk where facilities allow.

16. Redirected Number

Provides the Redirected Number (i.e., the directory number to which the call was last presented) to the CPE, as well as the calling number in cases such as call forwarding. If during the call establishment phase, the call is redirected to another directory number by call forwarding, both the calling party number and the redirected number are delivered to the called party. If a call is redirected multiple times, only the first and the last redirecting numbers are delivered. This feature is available where facilities allow.

17. Loop Protection

Provides automatic restoration of the SmartTrunk Interface facility and physical route redundancy from the customer's serving wire center to the point nearest the customer's premises that route redundancy can be achieved in the event of a transmission failure caused by a single facility break or a single loop electronics failure. The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures in the fiber facilities. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the SmartTrunk service from the primary to the secondary transmission path within 2.0 seconds.

D. Standards Compliance

SmartTrunk service is designed to all relevant International Telephone and Telegraph Consultative Committee (CCITT) and Telcordia standards.

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E. Technical Specifications

Transmission and network interface requirements are specified in the following Telcordia documents:

TR-TSY-000754	Issue 1, March 1990-ISDN Primary Rate Access Transport System Requirements
TR-TSY-000776	Network Interface Description for ISDN Customer Access
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
TR-NWT-001187	ISDN Calling Number Identification Services for Primary Rate Interfaces
GR-NWT-002865	2 B Channel Transfer
TR-NWT-001270	Generic Requirements for Call-by-Call Service Selection for Private Facilities, OUTWATS and INWATS

These documents may be obtained from:

Telcordia Document Register
455 South Street, Room 2J-125
Morristown, NJ
Telephone: 1-800-521-2673

And the following American National Standards Institute document:

TIE1.2/88-079R3 ISDN Primary Rate Customer Installation Interface

This document may be obtained from:

American National Standards Institute
Attention: Customer Services
11 West 42nd Street
New York, NY 10036
Telephone: 212-642-4900

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**F. Regulations**

1. The following regulations apply in addition to other regulations stated in this and the other service publications of the Company. For the purposes of this service, where such other regulations apply on a "per line" basis, they shall be interpreted, in this instance, to apply on a "per channel" basis
2. SmartTrunk service requires compatible registered Customer Provided Equipment (CPE) under FCC Part 68.
3. SmartTrunk service is not offered on a stand-alone basis.
4. Other ancillary offerings requested by the customer and not incompatible with nor detrimental to this offering, may be furnished in accordance with the regulations and at the rates and charges specified in the applicable section of this guidebook or other service publications of the Company. Should such ancillary services normally be applied on a "per line" basis, they will, in this instance, apply on a "per channel" basis.
5. The central office switching equipment (trunk termination) portion of PBX-DD Service is not applicable for DID local exchange service associated with this offering, therefore not chargeable.
6. In addition to the rates and charges contained in this guidebook, the customer is responsible for the payment of all related charges for exchange services, miscellaneous and supplemental service as specified in this and other service publications of the Company.
7. Unique requests for special or modified service arrangements will be accepted, whenever possible, if not detrimental to this or other services of the Company. Such requests will be based upon cost.
8. SmartTrunk service is furnished as stated in Part 2, Section 2, and is subject to all of the rules and regulations therein.
9. In certain central offices, the additional services of Private Line service and Special Access service may be associated with SmartTrunk service.
10. Upon subscribing to SmartTrunk service, the customer may be required to change numbers.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**F. Regulations (cont'd)**

11. The Company will designate the SmartTrunk-equipped central office(s) used to physically provision SmartTrunk service to customers in each exchange. In many cases, a customer's designated SmartTrunk serving central office will be different from the normal serving office designated for basic local exchange service.
 - a. If the customer's normal serving office is within the non-optional local calling scope of the designated SmartTrunk serving office, Link Extension charges will not apply.
 - b. If the customer's normal serving office is not within the non-optional local calling scope of a SmartTrunk-equipped central office, the customer will be provided with SmartTrunk service from the designated SmartTrunk equipped central office and the rates and charges for Link Extension will apply.
 - c. In cases a and b, when there is a change in the central office designated as the SmartTrunk serving office for a customer's location, the customer's SmartTrunk service will continue to be provided from the original SmartTrunk serving office, if possible. Should the customer subsequently request that their SmartTrunk service be provisioned from the new designated serving office, the provisions and charges specified in this guidebook for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SmartTrunk service provided from the new designated serving office and, in conjunction therewith, may offer to waive move and/or disconnect charges.
12. If a customer requests SmartTrunk service to be provisioned from an office other than the SmartTrunk serving office designated by the Company, and if agreed to by the Company, SmartTrunk service may be extended to central offices within the same Local Access Transport Area (LATA) through the application of a SmartTrunk Interface, and Megalink 1.5 High Capacity Digital Service Interoffice Channel Mileage (see Part 15, Section 3), DS3 Service, or other suitable Company services. This arrangement is only available within areas where the Company is the incumbent.
13. The customer shall use CLID solely for the purpose of call processing, billing, and account management purposes and shall not publicize or disclose any CLID without written permission from the party to whom the number has been assigned. By way of illustration, and not limitation, the customer shall not use any CLID for telemarketing or list-generation efforts without written permission.
14. Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company compliance with the waiver order's eligibility requirements.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**G. Additions**

Additions of service can be made by the payment of rates and charges in the then currently effective schedules for such service. Coterminous additions are not permitted during the term of an agreement except if the customer has an agreement with a term of 36 months or greater. Coterminous additions are allowed within the first 12 months of the agreement.

H. Moves

1. A Move Charge as specified in this guidebook will apply to a change in the physical location ("Move") of a SmartTrunk Interface or Port, which requires simultaneous service operation at both the current location ("Replaced Service") and the new location ("New Service") for a finite period of time ("Overlapping Service") or which is accomplished through a coordinated disconnection of the Replaced Service and simultaneous connection of the New Service ("Flash Cut"), whether within the same SmartTrunk serving office or to a different SmartTrunk serving office. In addition, installation charges as specified in this guidebook will apply for all service components other than the SmartTrunk Interface or Port.
2. The service term agreement subscribed to by the customer is not affected by Moves of the SmartTrunk Interface or Port as described above.
3. Business customers who are moving service locations and require Overlapping Service will receive a one-time credit of \$2,500 per SmartTrunk Interface being moved, subject to the following conditions:
 - a. One or more SmartTrunk Interface(s) must be ordered at the new location, at prevailing Month-to-Month Service rates (see paragraph M), including applicable non-recurring Installation charges.
 - b. Upon moving the Replaced Service to the New Service, the Service Term contract for the Replaced Service will be transferred to the New Service, and will not otherwise be affected by the move. The New Service will take the place of the Replaced Service, which will be disconnected at the time of the move.
 - c. The New Service location must be anywhere the Company provides SmartTrunk service pursuant to this guidebook.
 - d. The Move and subsequent disconnection of the Replaced Service must be completed within ninety (90) days of the New Service install date, or prior to expiration of the current contract term, whichever occurs first.
 - e. The one-time credit will be placed on the Customer's account at the time the disconnect order is issued for the Replaced Service.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**H. Moves (cont'd)**

3. (cont'd)

- f. Move Charges as described in paragraphs 1 and 2 will apply to SmartTrunk Interface(s) being moved as a Flash Cut. The one-time credit stated above does not apply to flash cuts.
- g. Any optional features and functions from the Replaced Service that are not re-established with the New Service at the time of the installation will be subject to applicable termination charges.
- h. Any additions of optional features and functions made to the New Service under an existing contract that is retained will be treated as coterminous additions under the terms and conditions of that contract.
- i. Any quantities of SmartTrunk Service in excess of the current quantity of the Replaced Service will be treated as new installations.
- j. This credit is not applicable to SmartTrunk Ports.
- k. This credit is available only where suitable facilities and equipment permit. To be eligible for this credit the business customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts.
- l. In the event of early termination of this service, the customer will be liable for any and all termination charges as set forth in this and other applicable service publications.

I. Supersedure

SmartTrunk service may be transferred to a new customer at the same premises location upon written concurrence of the Company. The customer to whom service is transferred will be subject to all past indebtedness, liabilities, minimum term provision and equipment configurations currently in effect for the previous customer. A Service Connection Charge, as specified in Part 2, Section 2 will be applicable.

J. Suspension of Service Initiated By The Customer

Temporary suspension of service initiated by the customer, as provided in Part 2, Section 4 is not applicable to SmartTrunk service. Vacation service is not offered for SmartTrunk service.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**K. Service Terms**

1. For each SmartTrunk Interface or Port, the customer is required to select either Month-to-Month service or a Service Term Agreement of 12, 24, 36, 48^{/1/} or 60^{/1/} continuous months. The monthly rate will not increase during the term of an agreement. If changes are approved lowering the rate for a SmartTrunk Interface or Port for a particular Service Term agreement arrangement, the Company will also lower this rate for any customer with an unexpired Service Term agreement. Coterminal additions are not permitted for the Service Term options. Customers may opt to convert from the original Service Term to a longer Service Term prior to the expiration of the original term^{/1/}.
2. For Month-to-Month SmartTrunk Interface or Port customers, and for all other service components, there is a minimum service requirement of one month.
3. Upon the expiration of the 12-, 24-, 36-, 48-, or 60-Month Service Term, the customer may:
 - a. At any time during the Service Term or an existing term extension as provided in this paragraph, extend the Service Term contract with the same rates, terms and conditions for an additional 12-, 24- or 36-months. SmartTrunk Port term extensions do not include associated DS1 facility when provisioned over higher level transport service's vacant bandwidth (as described in paragraph B). The availability of this term extension option at any time is subject to the Company's right to discontinue or to otherwise change this option. Customers who exercise the term extension are not entitled to a different rate based on the overall term as extended (e.g., customers who initially have a 36-month Service Term and extend it by an additional 24 months are not entitled to the rates allowed under a 60-month Service Term). An extension will begin on the expiration date of the existing Service Term contract or term extension. The customer will be required to sign an addendum to their Service Term contract for each term extension. (C)

During the 12-, 24- or 36-month Service Term contract extension period(s), the customer may terminate the service, or any service components, at any service location on thirty (30) days' notice without incurring a termination charge.

/1/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)

K. Service Terms (cont'd)

3. (cont'd)

a. (cont'd)

Terms outlined in Paragraph b.1, disallowing any Company-initiated rate increases for the duration of either the 12-, 24-, or 36-month Service Term, do not apply to 12-, 24- or 36-month Service Term extension rates. AT&T reserves the right to change 12-, 24- or 36-month Service Term extension rates (increase or decrease) at any time. Pursuant to applicable requirements, the Customer will be notified in advance of any price increases to their 12-, 24- or 36-month Service Term contract extension rates.; or,

(C)

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)

K. Service Terms (cont'd)

3. (cont'd)

- b. if customer has not entered into a new Service Term contract (per Paragraph c.), or term extension (per Paragraph a.): (C)
 - for customer contracts expiring prior to November 1, 2017, continue service at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan, or
 - for customer contracts expiring on or after November 1, 2017, continue service at the Monthly Extension rates in effect at the time the Service Term contract expires until the customer cancels or renews the service with a new Service Term contract. Subsequently, customers under the Monthly Extension rates may convert their existing service to either a 12-, 24- or 36-month Service Term at the then current rates. The customer will not be assessed any associated non-recurring charges as long as the physical serving arrangement does not change.

Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.; or (C)
- c. Upon expiration of the Service Term, continue service by selecting a new Service Term^{/2/} for the SmartTrunk Interface or Port at the current rate. The new Service Term will commence on the day following the expiration of the previous Service Term. The new rate will not be subject to Company initiated rate increases for the duration of the Service Term.; or, (C)
- d. Discontinue the Service.

/1/

/1/ Material previously appearing on this Sheet now appears on Sheet 10.1 of this Section. (N)

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)

L. Rate and Charge Applications^{/1/}

/3/

1. Recurring, installation, and nonrecurring charges are applicable according to the specific schedule for the service quoted under this plan.
2. The monthly rate applicable at the time a customer subscribes or elects an additional Service Term for the SmartTrunk Interface or Port under this plan, is not subject to Company initiated increases during the life of the service term.
3. Installation and special construction charges for SmartTrunk service are normally paid in full at the time of installation. When requested by the customer prior to installation, these charges may be deferred and satisfied by making a series of consecutive monthly payments. The installation and/or special construction charge may be deferred over a payment period of 12, 24, 36, 48^{/2/} or 60^{/2/} months, not to exceed the Service Term selected. Once a deferred charge payment period is selected, it will remain in effect for the duration of the period.

To compute the value of the monthly deferred charge payment, the installation and/or special construction charge is multiplied by the following annuity factor for the appropriate term. A charge equal to the sum of the remaining payments will be due immediately should the service be terminated early.

12 Months	--	0.0875
24 Months	--	0.0457
36 Months	--	0.0318
48 Months	--	0.0249
60 Months	--	0.0208

/3/

/1/ SmartTrunk service is eligible for SmartPayment PlanSM as described in Part 2, Section 3.

/3/

/2/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

/3/

/3/ Material appearing on this Sheet previously appeared on Sheet 10 of this Section.

(N)

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**L. Rate and Charge Applications^{/1/} (cont'd)**

4. In the event the SmartTrunk Interface or Port is disconnected after the service is established, but prior to expiration of the Service Term, and the installation and/or special construction charge was deferred at the time service was established, the customer will be required to pay a charge equaling the sum of deferred payments remaining on the Service Term for each SmartTrunk Interface or Port disconnected.
5. In the event that the SmartTrunk Interface or Port is disconnected after the service is established, but prior to expiration of the Service Term, the customer shall pay a termination charge. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be, in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term
6. When a customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the SmartTrunk service contract being terminated, the charges specified in paragraph 5 do not apply.
7. If the customer cancels an order for service after installation of the required equipment and facilities, but before service is established, the customer agrees to pay a charge equaling the sum of monthly payments remaining on the Service Term as if the service had actually been established. The customer may not avoid this provision by simply extending their acceptance of the service date.
8. If the customer cancels an order for service before installation of the required equipment and facilities is completed, the customer agrees to pay all expenses incurred in connection with the handling of the request before notice of cancellation is received by the Company. This charge, shall not exceed all charges which would have been applicable if the service had been installed.

/1/ SmartTrunk service is eligible for SmartPayment PlanSM as described in Part 2, Section 3.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**L. Rate and Charge Applications^{/1/} (cont'd)**

9. Dynamic Channel Allocation (DCA) Billing Procedures

When DCA is provided, the customer must specify the following:

- a. The total number of channels assigned to the DCA arrangement.
- b. The maximum number of channels allocated per call type within the arrangement.

The quantity of Integrated Services Network Components billed for the DCA arrangement is based on the sum of the maximum channels allocated for DID, DOD, Common Line 800 and Outward WATS call types up to, but not exceeding, the total number of channels assigned to the arrangement. A DCA arrangement may not include both extended and non-extended call types.

10. Calling Scopes and Distance Sensitive Rates

The application of any distance sensitive rates for services associated with SmartTrunk service (e.g., toll rates, private lines, etc.), will be based upon the V & H coordinates of the customer's SmartTrunk serving office or by the normal serving office if requested by the customer and if the office has the technical capability. The local calling scope associated with SmartTrunk service will be determined by the local calling scope of the SmartTrunk service office, or by the local calling scope of the normal serving office if requested by the customer and if the office has the technical capabilities.

11. If Customer migrates an SmartTrunk service or service component (the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service, then AT&T will waive the charges specified in paragraph L.5 preceding associated with the Terminated ILEC Service if:

- 1) the Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months, and (D)
- 2) the replacement AT&T BVoIP Service is installed or available at the same Customer site as the Terminated ILEC Service. (D)
(C)

It is at the Company's sole determination whether a product change satisfies these requirements.

/1/ SmartTrunk service is eligible for SmartPayment PlanSM as described in Part 2, Section 3.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**M. Rate and Charge Schedule^{/1/}**

<u>Description</u>	<u>USOC</u>	<u>Installation Charge</u>		<u>Monthly Rate</u>
		<u>Initial</u>	<u>Additional^{/2/}</u>	
SmartTrunk Interface(SI) ^{/3/}				
Month-to-Month Service	/ZPAZD/	\$3,540.00	\$2,790.00	\$13,698.00(l)
12-Month Service Term ^{/4,7/}	/ZPAZD/	2,300.00	1,800.00	1,410.00
24-Month Service Term ^{/4,7/}	/ZPAZD/	1,600.00	1,250.00	1,280.00
36-Month Service Term ^{/4,7/}	/ZPAZD/	1,250.00	1,000.00	1,060.00
48-Month Service Term ^{/4,6,7/}	/ZPAZD/	750.00	500.00	1,020.00
60-Month Service Term ^{/4,6,7/}	/ZPAZD/	500.00	-	980.00
SmartTrunk Port ^{/5/}				
Month-to-Month Service	/TZ1P1/	3,000.00	2,500.00	16,419.00(l)
12-Month Service Term ^{/4,7/}	/TZ1P1/	1,800.00	1,500.00	1,270.00
24-Month Service Term ^{/4,7/}	/TZ1P1/	1,200.00	1,050.00	1,140.00
36-Month Service Term ^{/4,7/}	/TZ1P1/	1,000.00	800.00	930.00
48-Month Service Term ^{/4,6,7/}	/TZ1P1/	750.00	500.00	890.00
60-Month Service Term ^{/4,6,7/}	/TZ1P1/	500.00	-	840.00

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and Tie Line service in other service publications of the Company, and for Integrated Service Digital CSV/CSD Transport as stated herein, and are applied as stated in paragraph L.

/2/ This charge applies only when an additional SI or Port is ordered and installed with an initial SI or Port per customer, per request, per due date, per location.

/3/ The SmartTrunk Interface qualifies for special discounts under the Double Play Rate Plan as described in Part 9, Section 1.

/4/ Business customers who currently have service with another carrier and now establish SmartTrunk service with the Company will receive a waiver of all Installation Charges, Service Connection Charges, and Conversion Charges associated with this rate element. To be eligible, the customer must not currently have any past due bills for regulated service owed to the Company, except in those cases where the customer and the Company have established mutually acceptable payment arrangements for collection of past due amounts. This offer cannot be combined with any other non-recurring and/or conversion charge credits or waiver offers.

/5/ The SmartTrunk Port has the same functionality as the SmartTrunk Interface but does not include the connection between the customer's premises and the SmartTrunk serving office. This connection is purchased separately and must be at a DS1 or greater level and must conform to technical specifications listed in paragraph E.

/6/ Effective October 1, 2013, customers may not establish new term plans greater than 36 months for SmartTrunk, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

/7/ Upon expiration of the Service Term, if customer has not entered into a new Service Term contract or term extension, or disconnected service, Monthly Extension rates will apply (see Paragraph K.3.b.). Monthly Extension rates are equal to one hundred fifty percent (150%) of the customer's expiring contractual rate.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)

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(D)

(D)

(D)

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)

M. Rate and Charge Schedule^{/1/} (cont'd)

Integrated Services Digital CSV/CSD Transport Options^{/2/}

The following rate elements provide for digital CSV/CSD transport through central office switching equipment. These rate elements are in lieu of the Local Exchange Access Services and provide the same calling capabilities as the corresponding Local Exchange Services and Interexchange Services. Each rate element shall constitute a local exchange access arrangement and, for reporting purposes, shall be counted accordingly. These CSV/CSD local service elements are offered only in connection with services provided under this guidebook section. They are not offered on a stand-alone basis.

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>
Flat Monthly Rate; Business Trunk Equivalent SmartTrunk Service Compatible - each ^{/3,4/} , applicable to all Rate Groups ^{/5/}	/NF8/ /NF9/ /T151X/ /T150X/ /T15CX/	\$540.00(I)
Measured Monthly Rate; Business Trunk Equivalent SmartTrunk Service Compatible - each ^{/3/} , applicable to all Rate Groups ^{/5/}		0.00
Usage Rate, SmartTrunk Service Compatible	Distance in <u>Miles</u> 0 1 and over	Initial Minute <u>Rate</u> 2.5 cents 4 cents
		Each Additional <u>Minute Rate</u> 1 cent 1.5 cents

Discount Periods

The discount shown below applies to the usage rates herein, for local calls made during the discount periods:

9am - 9pm	Day Rate Period (Full Rate)	Monday thru Friday
9pm - 9am	Night Rate & Weekend Rate Period (75% Discount)	Monday thru Friday
All Day	Night Rate & Weekend Rate Period (75% Discount)	Saturday & Sunday

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving and Labor Day the holiday rate applicable is the night rate. Discounts do not apply to operator handled service charges.

Non-Optional Extended Area Service (EAS)^{/6/7/}

Optional Calling Plan^{/6/8/}

- /1/ Rates and charges stated are in addition to those specified for DID, DOD, and Tie Line service in other service publications of the Company, and for Integrated Service Digital CSV/CSD Transport as stated herein, and are applied as stated in paragraph L.
- /2/ Integrated Services Digital CSV/CSD Transport Options are not applicable with Tie Line service.
- /3/ Applicable where facilities permit service to be offered.
- /4/ See Part 20, Section 4, Completelink for additional discount information.
- /5/ See Part 4, Section 2 for listing of exchanges and their applicable Rate Groups..
- /6/ This is in addition to the applicable Business Trunk Equivalent Rates.
- /7/ For EAS rules and regulations and applicable rates, refer to Part 4, Section 2.
- /8/ For OCP rules and regulations and applicable rates, refer to Part 9, Section 1.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**M. Rate and Charge Schedule^{/1/} (cont'd)**

Description	USOC	Installation Charge		Monthly Rate
		Initial	Additional ^{/2/}	
2 B Channel Transfer, per SI or Port	/2BTPG/	\$150.00	\$150.00	\$ 60.00
Backup D Channel, per SI or Port	/ZPBXD/	55.00	55.00	40.00
Calling Line Identification, per SI or Port	/NXN/	100.00	100.00	100.00
Circular Hunt, per SI or Port	/NZSPR/	50.00	50.00	-
Common Line 800 Service Option, per B channel ^{/3/}	/WTM1X/	-	-	-
Dynamic Channel Allocation, per SI or Port	/CCZ/	10.00	10.00	375.00
Enhanced Alternate Route, per route defined ^{/4/}	/AORP1/	200.00	-	75.00
Inform 911, per SmartTrunk Serving Arrangement ^{/4/}	/ANLP1/	200.00	-	150.00
Link Extension, per SI or Port	/LN3/	365.00	240.00	250.00
Loop Protection ^{/5/} , per SI	/L8P/	328.00	328.00	160.00
Network Ring Again, per SI or Port	/ACV/	100.00	100.00	25.00
Outward WATS Option, per B channel ^{/3/}	/WTM2X/	-	-	-
Redirected Number, per SI or Port	/RN4PQ/	150.00	150.00	-
Station Record Detail, per SI or Port ^{/4/}	/SRQP1/	200.00	-	20.00

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and Tie Line service in other service publications of the Company, and for Integrated Service Digital CSV/CSD Transport as stated herein, and are applied as stated in paragraph L.

/2/ This charge applies only when an additional SI or Port is ordered and installed with an initial SI or Port per customer, per request, per due date, per location.

/3/ Outward WATS and Common Line 800 Service each require an Integrated services Digital CSV/CSD Transport Option.

/4/ Installation charges for Enhanced Alternate Route, Station Record Detail and Inform 911 only apply when these features are added to existing SmartTrunk Interfaces or Ports. Installation charges for these features do not apply when ordered at the same time as the SmartTrunk Interface or Port with which they are associated.

/5/ Loop Protection Feature will be provided where fiber optic facilities are available. Special Construction Charges may apply when fiber optic facilities are not available or unusual expenditures are involved in making them available to provide this feature.

PRIMARY RATE ISDN: SMARTTRUNK (cont'd)**M. Rate and Charge Schedule^{/1/} (cont'd)**

Additions, Changes and Rearrangements

<u>Description</u>	<u>USOC</u>	<u>Nonrecurring Charge</u>	
		<u>Initial</u>	<u>Additional</u>
Move Charge, per SI ^{/2/}	/REA2K/	\$1,440.00	\$690.00
Change DCA, per SI ^{/3/}	/REA1A/	120.00	120.00
Rearrangement of Backup D ^{/3/}	/REA1E/	120.00	120.00
Change to National ISDN (same CO), per SI or Port ^{/4/}	/REA2H/	50.00	50.00
Modify or rearrange a service component on an existing SI or Port, per order ^{/5/}	/REA1B/	55.00	-
Add a service component to an existing SI or Port, per order ^{/6/}	/REA2L/	145.00	-

/1/ Rates and charges stated are in addition to those specified for DID, DOD, and Tie Line service in other service publications of the Company, and for Integrated Service Digital CSV/CSD Transport as stated herein, and are applied as stated in paragraph L.

/2/ For moves requiring overlapping SmartTrunk service at the current and new locations, refer to paragraph H.

/3/ This charge applies only to modifications subsequent to the installation of the initial service.

/4/ If a customer's request to upgrade from vendor-specific to National ISDN requires a move to a different SmartTrunk serving office, the change is treated as a move and this rate does not apply.

/5/ When a customer requests a change associated with DCA or Backup D channel, change/rearrange charges specific to those features apply instead of this charge.

/6/ This charge applies when a service component is added subsequent to the initial installation of the SmartTrunk Interface or Port. Any service component related installation charges from this guidebook are also applicable.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA

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/1/ Material now appears in Part 20, Section 17.

AT&T ARKANSAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 19
Replacing Original Sheet 19

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

AT&T ARKANSAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 20
Replacing Original Sheet 20

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

AT&T ARKANSAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 21
Replacing Original Sheet 21

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

AT&T ARKANSAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 22
Replacing Original Sheet 22

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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AT&T ARKANSAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 27
Replacing Original Sheet 27

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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AT&T ARKANSAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 40
Replacing Original Sheet 40

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

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PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 41
Replacing Original Sheet 41

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

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PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

1st Revised Sheet 42
Replacing Original Sheet 42

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

AT&T ARKANSAS GUIDEBOOK

PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

2nd Revised Sheet 44
Replacing 1st Revised Sheet 44

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.

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PART 17 - ISDN Services
SECTION 2 - ISDN Primary Rate Interface (PRI)

2nd Revised Sheet 45
Replacing 1st Revised Sheet 45

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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/1/ Material now appears in Part 20, Section 17.