

DIRECTORY ASSISTANCE CALL COMPLETION

A. General

Directory Assistance Call Completion (DACC) provides customers the option of having their local or intraLATA long distance calls automatically completed when they request a telephone listing from Directory Assistance. The call is completed automatically. DACC is available where facilities permit.

(C)
(C)

(D)

|

(D)

B. Description of Service

(D)

(D)

The customer receives the requested directory number from an automated voice system. The customer accepts DACC by saying "connect me" when prompted at the DACC announcement.

(C)
(D)

(D)

|

(D)

C. Exemptions

For calls placed by customers whose physical or visual disabilities prevent them from dialing the call themselves, DACC charges will not be applied.

(C)
(D)

|
(D)

DIRECTORY ASSISTANCE CALL COMPLETION (cont'd)

D. Rates - Per Call Rates

There is no charge for DACC. Long Distance Message Telecommunications Service usage rates or local message rates may apply unless the customer is exempt from Directory Assistance charging. (N)
(N)

(D)

(D)

(D)

(D)