# TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

## A. Service Description

The National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System is a service developed to meet the requirements of the Federal Government. This system provides the regulatory, administrative, and operational framework for the priority installation and/or restoration of NSEP telecommunications services.

NSEP telecommunications services are defined as those services used to maintain a state of readiness or to respond to and manage any event or crisis, i.e. local, national or international, which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the national Security Emergency Preparedness posture of the United States.

A TSP designation requires and authorizes priority action by the Company providing such services.

### **B.** Regulations

- 1. The regulations and rates specified herein are in addition to the applicable regulations found in other sections of this Guidebook.
- 2. Availability of Service

TSP System service is available to all qualified Federal Government Agency customers for any service described in this Guidebook. Non-Federal Government customers requesting TSP System service must be sponsored by a qualified Federal Government Agency. The request for a TSP Authorization Code must be processed through the sponsoring Agency.

3. Provision of Service

Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" Office of Emergency Communications (OEC) Handbook 3-1-2 and in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" NCS Manual 3-1-1. These publications may be obtained from the Government Printing Office, Superintendent of Documents, 941 N Capitol, N.E. Washington, D.C. 20401.

TSP System service will be provided to any private line service customer upon receipt of written confirmation that the proper Priority System Authorization Number (PSAN), as provided by the Federal Government, has been duly authorized and that authorization has subsequently been confirmed by the Company.

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# TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (cont'd)

### B. Regulations (cont'd)

### 3. Provision of Service (cont'd)

The customer, in obtaining TSP System service, acknowledges and consent to the provision of certain customer service record information by the Company to the Office of Emergency Communications (OEC) in order for the OEC to maintain and administer its overall TSP System. This customer service record information will include only TSP Authorization Code and Company Circuit/Service Identification information.

Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary and if circumstances permit, the Company will make reasonable effort to notify the preempted service customer of the action being taken. Credit allowance for such service preemption shall be in accordance with the provisions set forth in Part 15, Section 1, paragraph D. *Payment Arrangements and Credit Allowances*.

4. Application of Rates

Certain activities associated with the TSP System performed by the Company in compliance with Part 64.401, Appendix A of the FCC's Rules and Regulations are included in the following rate elements:

#### Priority Installation (Provisioning)

The act of supplying telecommunications service to a customer, including all associated transmission, wiring, and equipment, if provided by the Company, in a period of time shorter than standard order intervals would allow. One nonrecurring charge applies per circuit per request.

#### Priority Restoration Level Implementation (Assignment)

The act of designating the priority level for the restoration of a particular NSEP telecommunications service. One nonrecurring charge applies for the initial service installation. One nonrecurring charge applies for each subsequent request to add circuit locations to an existing service.

#### Priority Restoration Level Change (Revision)

The act of changing the priority level assignment for a NSEP telecommunications service. This includes any extension of an existing priority level assignment to an expanded NSEP service. One nonrecurring charge applies per circuit per request.

#### Priority Restoration Administration and Maintenance

The act of administering and maintaining the TSP system in such a manner that it corresponds to the Office of Emergency Communications database. The monthly charge applies per termination of the service.

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# TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (cont'd)

### B. Regulations (cont'd)

4. Application of Rates (cont'd)

Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the Private Line Service with which it is associated as set forth in Part 15, Section 1, paragraph D. *Payment Arrangements and Credit Allowances*.

When TSP is revoked, or discontinued, and the associated Private Line Service is continued in service, no charge applies for such a discontinuance.

When performing Priority Installation (Provisioning), or Restoration (Revision) of a Private Line Service in compliance with Part 64.401, Appendix A, of the FCC's Rules and Regulation, the Company, due to circumstances beyond its control, may not be in a position to notify the customer in advance that certain additional labor charges may apply as set forth in Part 15, Section 1, paragraph A.4.b, *Provision of Facilities*.

In subscribing to TSP System service, the customer recognizes this condition and grants the Company the right to quote charges after the installation or restoration has been completed.

# TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (cont'd)

## C. Rates

The following rates and charges are in addition to all other rates and charges that may be applicable for the associated service that is provided by this guidebook.

Priority Installation (PI) of a Private Line Service, Per request, per service $^{\prime 1 \prime}$	<u>USOC</u>	Monthly <u>Rates</u>	Nonrecurring Charges
Prime Service Vendor		None None	\$55.00 55.00
Priority Restoration (PR) of a Private Line Service, Per request, per service			
PR Level Implementation <sup>/1/</sup>			
Prime Service Vendor Subcontractor		None None	55.00 55.00
PR Level change on an existing TSP Private Line Service <sup>/2/</sup>			
Prime Service Vendor Subcontractor		None None	55.00 55.00
Administration and Maintenance of TSP Service, Per termination of the service			
Prime Service Vendor		\$4.20 3.45	None None

- /1/ When a Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.
- /2/ When a Priority Restoration Level Change is ordered with additional activity that would normally generate a PR Level Implementation charge only the Priority Restoration charge applies.