

TELEBRANCHSM**A. General**

TeleBranch is a service whereby a call placed from a station (the originating station) to a customer telephone number (the call forwarding location) is automatically forwarded by Company Central Office equipment to another station designated by the customer (the Terminating station). Terminating stations must have incoming-call capability.

B. Regulations

1. TeleBranch service is offered subject to availability of suitable facilities and provided no unusual expense is involved.
2. TeleBranch service is not offered where the terminating station is a coin telephone.
3. The Company will not provide identification of the originating telephone number to the TeleBranch customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
5. TeleBranch is not represented as suitable for satisfactory transmission of data.
6. TeleBranch is available when used in connection with Long Distance Telecommunications Service, Intrastate or Interstate Inward-WATS lines, Foreign Exchange Service, or Local Exchange Service in those locations where Measured Service is available. Additionally, TeleBranch may also be used with Foreign Exchange Service to forward calls via network facilities when the Foreign Exchange line is busy.
7. TeleBranch is provided on the condition that the customer subscribe to sufficient features and facilities to adequately handle calls to the customer without interfering with or impairing any services offered by the Company. See 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
8. TeleBranch is not allowed to call forward to the following services:
 - Access services unless otherwise specified in the Access Services Guidebook (C)
 - 700 numbers
 - International telephone numbers
 - Numbers associated with N11 services such as 911, 411, 511, 211
 - Another TeleBranch telephone number

TELEBRANCHSM (cont'd)

C. Rates and Charges

1. The following charges are for the TeleBranch feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u> <small>/1,2,3,4/</small>	<u>Service and Equipment Charge</u>
TeleBranch				
First access path	RCF	\$60.86 (I)	\$15.00	\$8.50
Additional access paths, each.....	RCA	60.86 (I)	15.00	8.50

- a. Business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Company and who subscribe to TeleBranch service will receive local TeleBranch service at the discounted rate of \$5.00 per month for the first 12 months. In addition, these customers will also receive a waiver of the nonrecurring charges to add local TeleBranch. This discounted monthly rate applies to both the initial as well as additional local TeleBranch paths only, excluding 800 Service lines. Usage charges will be applicable.

The TeleBranch call forwarding number must terminate to a Company business access line in order to qualify for this discount and waiver. Customers must retain TeleBranch for 12 consecutive billing cycles in order to receive the full benefit of this offer. Customers who discontinue TeleBranch prior to the required 12 billing cycles will forfeit any remaining credits.

Subscribers may have a maximum of ten (10) local Telebranch paths (initial/additional) per billing account participating in this discounted service, and each local Telebranch path must be located in the same state where qualifying exchange access service from another carrier is established. Subscribers must order local Telebranch service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for this discounted service.

- /1/ The installation charge(s) will not apply on outside moves of customers other service if there is no telephone number change.
- /2/ To change the number at the call forwarding location, a nonrecurring charge of \$15.00 is applicable.
- /3/ To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$15.00 is applicable.
- /4/ To change both numbers as in /3/ and /4/ above at the same time, a nonrecurring charge of \$15.00 is applicable.

TELEBRANCHSM (cont'd)

C. Rates and Charges (cont'd)

1. (cont'd)

b. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each portion shall be as follows:

1. Between the originating station and call forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this guidebook, or any other applicable guidebook, for the type of call involved.
2. Between the call forwarding location and the terminating station. The TeleBranch customer is responsible for the applicable local message unit charge specified in Part 4, Section 2 and customer-dialed station-to-station charges or interstate and the intrastate charges specified in Part 9 or Part 10. The aforementioned charges apply to all calls answered at the terminating station.

(C)
(D)

c. Directory Listings

One listing without charge, covering the exchange in which the call forwarding Central Office is located, is provided. Additional directory listings may be obtained under guidebook rates, see *Directory Listings* in Part 12, Section 1.