

SUSPENSION AND RESTORATION OF SERVICE

A. Suspension of Service – Initiated by the Customer

1. Suspension of service is available for a period of one month or more to customers for any grade of business or residence service. Neither outward nor inward calling is provided during periods of suspension.
2. The following Service and Equipment Charge will apply for temporary suspension of service at the customer's request:

	Service and Equipment Charge	
	<u>Residence</u>	<u>Business</u>
Temporary Suspension	\$28.25	\$31.75

3. Rate reduction during the period of suspension shall be 50% of the regular monthly charge for the local exchange access service suspended (i.e. central office line, exchange access trunk or Dormitory Centrex line).
4. In the case of Centrex Service, the rate reduction shall be 50% of the exchange access portion of the monthly station line charge. A reduction in rate shall not be applicable to the minimum number of stations required with Centrex.
5. Service will be suspended upon five (5) days notice from the customer. Service will not be suspended on Sundays and holidays.
6. The reduced monthly charge(s) are effective from the day the service is placed on suspension provided it is suspended for at least one full month.
7. More than one period of suspension may be permitted in any one calendar year provided at least one month's full rental shall be paid between each period of suspension.
8. Where the suspension period covers less than one month, the message rate access charge, local measured service access charge and associated allowances are prorated.
9. Bills are rendered with the reduced rate at regular billing dates during the period of suspension.
10. At the request of the customer, calling parties are advised of the telephone number of a station designated by the customer at which he may be reached or his calls received. In view of the possibility of errors, arrangements for advising calling parties of the telephone number or a station at which the customer may be reached or his calls received are made with the understanding that the customer assumes all risk in connection therewith, and that no liability attaches to the Company by reason of failure to complete a particular call.
11. In the case of Plexar Service, the customer needs to provide to the Company the number of exchange access lines to be put on suspension. The customer will not be charged for these exchange access lines during the period of suspension.

SUSPENSION AND RESTORATION OF SERVICE (cont'd)

B. Restoral of Service – Initiated by the Customer

1. Suspended service will be restored upon five (5) days notice from the customer. Service will not be restored on Sundays and holidays.
2. There is no charge for restoration of service.