PART 1 - Preface SECTION 3 - Alphabetical Subject Index 5th Revised Sheet 1 Replacing 4th Revised Sheet 1

#### **NUMERICAL SUBJECT INDEX**

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<b>Sheet</b>
1+ Saver	20	9	5
211	8	6	1
311 (NE 311)	6	9	11
811	8	11	1
900 Call Restriction	8	2	2
911 (Universal Emergency Number Service)	8	3	1

#### ALPHABETICAL SUBJECT INDEX

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
A				
Access Advantage Plus Service	20	6	12	
Advanced Custom Calling Features	/ 12	2	1 6	
Alternate Listings Analog Private Line	20	15	96	(C)
Anonymous Call Rejection (ACR)	20 7	2	1	(C)
AreaWide Networking	6	5	i	
AT&T Business Local Calling (BLC)	4	5	11	
Auto Redial	7	2	1	
Automatic Identified Outward Dialing (AIOD) Service	6	1	18	
D.				
В				
Business Access Line Term Volume Discount (TVD)	20	4	10	
Business Category Search	11	2	4	
Business Local Calling (BLC)	4	5	11	
Business Local Calling Assurance	4	5	17	
Business Preferred	20	7	8	
Busy Out Arrangement – Rotary Number Group	8	8	1	

Tracking No. AR-21-0031

Effective: June 30, 2021

<u>Topic</u>	<u>Part</u>	<u>Section</u>	Sheet	
С				
Call Blocker	7	2	1	
Call Forwarding	7	1	2	
Call Forwarding-Busy Line	7	3	1	
Call Forwarding-Busy Line/Don't Answer	7	3	1	
Call Forwarding-Don't Answer	7	3	1	
Call Return	7	2	1	
Call Trace	7	2	2	
Call Transfer Disconnect	7	2	8	
Call Waiting	7	1	2	
Call Waiting ID	7	2	6	
Call Waiting ID Options	7	2	6	
Caller ID	7	2	4	
Caller Intellidata	20	8	8	
Calling Name Delivery	7	2	5	
Calling Number Delivery	7	2	5	
Centrex Service (Obsoleted)	20	_ 5	32	
Charges Related to Customer Activity	2	2	17	
Customer Account Record	2	2	17	
Deposit from Applicant	2	2	17	
Deposit Due to Bankruptcy	2	2	17	
Deposit from Customer	2	2	17	
Payments For Service	2	2	18	
Late Payment Charge	2	2	19	
Returned Check Charge	2	2	19	
Collection Fee	2	2	19	
Reconnection Fee	2	2	19	
Extended Absence Payment Plan	2	2	20	
Extended Due Date Policy	2	2	20	
Convenience Fee For Payment Made with Company				
Representative	2	2	20	
Charter Number Service	8	8	9	
Circle Saver	20	9	2	
ComCall	7	2	2	
Commercial Power, Use of	2	2	5	
Common Line 800 Service	10	1	13	
Complementary Network Services	7	3	1	
Complete Choice® Basic	20	7	34	(C)
Complete Choice® Enhanced	7	5	3	` /
CompleteLink	20	4	23	
CompleteLink® 2.0	4	5	1	

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
C (cont'd)				
Conference/Alerting System	20	8	17	
Conference Service	11	4	2	
Conference Telephone Service – Local	11	4	4	
Connection of Grandfathered Terminal Equipment and				
Grandfathered Communications Systems	20	2	1	
Connection of Terminal Equipment and Communications				
Systems	2	9	1	
Consolidated Billing	16	2	1	
Construction Charges	2	5	1	
General Regulations	2	5	1	
Rules for Extensions of Permanent Facilities	2	5	1	
Unusual Construction	2	5	4	
Temporary Service	2	5	5	
Service Provided to Movable Premises	2	5	5 5	
Installation of Telephone Facilities for Developments	2 2	5 2	5 14	
Cost Assessment Charge Custom BizSaver	20	4	6	
Custom BizSaver II	4	5	21	
Custom Calling Features	7	1	1	
Customer Alerting Enablement	7	3	3	
Customer Study	8	8	3	
Customized Switched Metro Ethernet (CSME) Service	20	6	21	
Castornized Civitation Weat Earlethist (Celvie, Colvide	20	Ü	21	
D				
Dedicated Telecommunications Services	15			
Regulations	15	1	1	
Channel/Analog Private Line (APL) Services	20	15	96	(C)
Series 100 Channels	20	15	97	
Series 200 Channels	20	15	100	
Series 400 Channels	20	15	105	
IntraLATA Extension Service	20	15	118	
Customer Operating Center Service	20	15	121	
Local Area Data Service	20	15	126	
Signaling Arrangements	20	15	128	
Channel Conditioning	20	15	132	
Alternate Use Arrangements	20	15	133	(C)
Digital Private Line Services	15	3		
MegaLink Digital Service	15	3	1	
MicroLink I – Public Switched Digital Service	15	3	9	
MegaLink 1.5 High Capacity Digital Service	15	3	18	
DS3 Service	15 15	3	30	
OC-n Point-to-Point Service	15	3 15	41 01	
Network Reconfiguration Service (NRS)	20 15	15 4	91	
Digital Metropolitan Area Network (MAN) Services GigaMAN Service	15 15	4	1	
GigaiviAiv Service	15	4	ı	

Effective: September 1, 2021

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
D (cont'd)				
Defacement of Premises, Liability of the Company	2	2	8	
DigiLine Service	17	1	1	
Digital Loop Service	20	6	1	
Direct Inward Dialing (DID) Service	6	1	1	
Automatic Identified Outward Dialing (AIOD) Service	6	1	18	
Directory Assistance Call Completion (DACC)	11	3	1	
(Optional Monthly Rate Plan)	20	11	1	
Directory Assistance Service	11	2	1	
Directory Listings	12	1		
Primary Listings	12	1	2	
Regular Extra Listings	12	1	4	
Alternate Listings	12	1	6	
Extra Lines	12	1	6	
Foreign Listings	12	1	7	
Secretarial Listings	12	1	7	
Special Reversed Charge LDMTS Listing	12	1	8	
Non-published Exchange Service	12	1	9	
Non-listed Service	12	1	10	
Special School Listing Guide	12	1	10	
				(D)
Dusings Dequest for Different Number in Comment's				(D)
Business Request for Different Number in Company's	12	4	15	
Directory Assistance Records		1		
Directory Ownership Disaster Plan	2	2	6	
	2	2	13	
Disaster Routing Service (DRS)	6	6	 1 <i>E</i>	
Discounts DS2 Coming	2	2 3	15	
DS3 Service	15	3	30	

5th Revised Sheet 5 Replacing 4th Revised Sheet 5

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
E Easy Rate Electronic Data Interchange Billing Embedded Complex Inside Wire Emergency Alerting Service Errors, Liability of the Company Exchange Access Service Exchange Service Local Exchanges Schedule of Rates by Rate Group Local Exchange Service Features Hunting Improved Voice Grade Transmission Improved Data Transmission Open Switch Interval Protection Extended Area Service Charges Measured Service MetroPlus CLEC Operations Exchange Interconnection Service Exchange Rates Explanation of Terms Extended Area Service Extended Community Saver	4 16 20 20 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	5 2 2 8 2 1 1 1 2 2 2 2 2 2 2 2 2 1 1 9	19 2 19 20 8 1 3 1 3 4 4 4 5 9 11 13 8 1 1 5 1	
F FCC's Rules and Regulations     Connections of Customer-Provided Test Equipment     Minimum Protection Criteria for Electrical Connections Feature Select Foreign Serving Office and Foreign Exchange Service Foreign Listings	2 2 20 20 4 12	9 9 2 7 3 1	29 8 10 1 7	
G GigaMAN Service	20	15	74	(C)

PART 1 - Preface SECTION 3 - Alphabetical Subject Index 4th Revised Sheet 6 Replacing 3rd Revised Sheet 6

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
H Hotline Hunting	7 4	5 2	6 3	
Improved Data Transmission Indemnification, Liability of the Company Intelligent Redirect <sup>SM</sup> Intercept Referral Service Interruptions of Service, Liability of the Company	4 2 6 11 2	2 2 6 1 2	4 8 5 3 8	
J				(D)
L Liability of the Company Deface of Premises Errors Interruptions of Service Indemnification Lifeline Service Lines of Other Companies, Use of Listings, Directory Local Operator Assistance Service Charges Long Distance Message Telecommunications Service General Regulations Connection of Customer-Provided Equipment Two-Point Service Mobile LDMTS Service Selective Class of Call Screening Double Play Rate Plan Method of Applying Rates (V&H Coordinates) Optional Calling Plan Designated Number Plan Community Calling Service Local Plus Long Distance Message Telecommunications Service	2 2 2 2 4 2 11 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	2 2 2 2 2 4 2 1 1 1 1 1 1 1 1 2 3 3 3 3 1	8 8 8 8 8 1 4 1 7 7 12 14 15 1 1 2 3 4 1	

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
М				
Maintenance and Repairs, Rules and Regulations	2	2	5	
MegaLink Digital Service	15	3	1	
MegaLink 1.5 High Capacity Digital Service	15	3	18	
MegaLink I – Standard Digital Service	20	15	42	
MegaLink II – Premium Digital Service	20	15	68	
Regulations for MegaLink II – Premium Digital Service	20	15	47	
MegaLink III – Wideband Digital Service/1.544 Mbps	20	15	37	
Message Register Equipment	8	8	2	
MetroPlus	4	2	11	
MicroLink I – Public Switched Digital Service	15	3	9	
Mobile LDMTS Service	9	1	12	
Multi-service Optical Network Ring (MON Ring) Service	20	15	13	
Multiple Listing Directory Assistance	11	2	2	
N				
National Directory Assistance Service	11	2	3	
Network Reconfiguration Service (NRS)	20	15	91	
Non-Emergency 311 (NE 311)	6	9	11	
0				
Obligations of Customers	2	2	5	
Alterations	2	2	5	
Maintenance and Repairs		2	5	
Commercial Power, Use of	2 2	2	5	
Operator Assistance Service	11	1	1	
Operator Services <sup>/1/</sup>	11	1	•	
Optional Calling Plans	9	3	1	
- p	-	-	-	(D)
				(-)

Tracking No. AR-18-0043

Effective: November 30, 2018

<sup>/1/</sup> Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

Effective: October 31, 2017

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
Paralleling Service Payment for Service Payphone Exchange Access Service Payphone Use Charge Personalized Ring Plexar® Service Plexar-Custom Plexar Express Plexar-I Plexar-II Pointing a Telephone Number to a Digital Trunk Positive ID Preferred Number Service Primary Rate ISDN: SelectData Primary Rate ISDN: SelectVideo Primary Rate ISDN: SmartTrunk® Priority Call	2 13 11 7 5 5 5 5 6 6 7 17 17 17	2 1 1 2 4 5 5 4 9 6 2 2 2 2 2 2	4 18 1 2 7 78 19 1 1 10 9 11 18 18 18 1	
Private Branch Exchange Dormitory Service Private Branch Exchange Systems Private Switch 911 Service Promotional Service Offerings Public Response Calling Service	16 8 8 2 6	2 8 3 8 6	3 1 20 1 11	(D)
Remote Access to Call Forwarding Restoral of Service – Initiated by the Customer Rights of the Company Work Performed on an Overtime Basis Work Interruption Ownership Customers' Use of Equipment for Display Purposes Telephone Directory Distribution Telephone Directory Ownership Telephone Numbers Unauthorized Attachments or Connections Provision of Local Exchange Service Reserve Line (Withdrawn on 12/15/14)	7 2 2 2 2 2 2 2 2 2 2 2 2 2	2 4 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	2 2 6 6 6 6 6 7 7	

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
R (cont'd) Rules and Regulations Applying to All Customer Contracts General Customer Specific Pricing Advance Payments Use of Service and Facilities Use of Customer Service Paralleling Service Extension Service Obligations of Customers and Rights of the Company Obligations of Customers Rights of the Company Liability of the Company Transfer of Contracts Termination of Contracts Termination of Contracts Municipal Taxes Promotional Rates and Incentives Disaster Plan Major Disaster Relief Plan Change in Service Arrangement Rural Saver Optional Calling Plan	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	2 2 2 2 2 2 2 2 2 2 2 2 2 2 9	1 1 1 2 3 3 4 5 5 5 6 8 9 9 12 13 13 14 3	
S Selective Call Forwarding Selective Class of Call Screening	7 9	2 1	2 14	
Select Feature Package SelectData SelectVideo Served Direct Service Service Connection, Moves and Changes General Regulations Service and Equipment Charges Premises Network Charges Provisioning and Maintenance of Network Services Discounted Service Connection Charges for College Campuses SimpleLink <sup>SM</sup> SimpleLink Enhanced <sup>SM</sup> Simultaneous Call Forwarding SmartPayment Plan (SPP) SmartTrunk	20 17 17 20 3 3 3 3 3 3 20 20 7 2	7 2 2 15 1 1 1 1 1 4 4 2 3 2	21 18 18 72 1 3 5 5 7 13 17 2 14 1	(D)

PART 1 - Preface SECTION 3 - Alphabetical Subject Index 2nd Revised Sheet 10 Replacing 1st Revised Sheet 10

Effective: August 30, 2017

<u>Topic</u>	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
S (cont'd) Special Billing Service Numbers Special Connection Charges (Special Construction Charges) Special Assemblies of Equipment Special High Voltage Protection Service and Equipment	8 2 2 8	8 5 7 8	1 1 1 4	<b>(D)</b>
Special School Listing Guide Speed Calling Star Code Access to Voice Mail SuperTrunk Suspension and Restoration of Service Suspension of Service - Initiated by the Customer Restoration of Service - Initiated by the Customer Symbols, Explanation of	12 7 7 20 2 2 2 1	1 1 3 6 4 4 4	10 2 2 9 1 2 2	(D)
TeleBranch Service Telecommunications Service Priority (TSP) System Telephone Assistance Programs Telephone Numbers, Rules and Regulations Temporary Service, Construction Charges Term Pricing Plan Telecommunications Equipment Fund Telecommunications Service Fund Termination of Contracts     Cancellation of Application for Service     During Minimum Terms     After Expiration of Minimum Term Three-Way Calling Toll Diversion - Battery Reversal Toll Restriction Transfer of Contracts Transmitting Messages, Rules and Regulations Two-Point Service Two-Tier Payment Plan	7 8 4 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	4 5 4 2 5 4 2 2 2 2 2 2 2 2 2 1 8 2 2 2 2 1 3	1 1 7 5 1 16 16 9 9 10 11 2 2 1 9 4 7	

PART 1 - Preface SECTION 3 - Alphabetical Subject Index 1st Revised Sheet 11 Replacing Original Sheet 11

Effective: August 1, 2015

<u>Part</u>	<u>Section</u>	Sheet	
2 8 2	2 3 2	7 1 3	(D) (D) (D)
2	3	3	
10 10 10 10 10 10 10 10 10 20 2	1 1 1 1 1 1 1 1 1 3 8 2	1 10 11 11 12 12 13 13 22 26 21 6	(D)
			(D)
	2 8 2 10 10 10 10 10 10 10 10 10 10 10 10	2 2 3 2 2 2 2 3 3 3 2 2 3 3 3 3 3 3 3 3	2 2 7 8 3 1 2 2 3 3 3 1 2 3 3 3 3 1 10 1 1 1 10 1 1 10 10 1 11 11 10 11 11 11 10 11 11