PART 1 - Preface SECTION 1 - Title Sheet and Symbols Original Sheet 1

#### **GUIDEBOOK OF AT&T ARKANSAS**

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As a result of a number of changes in Arkansas law governing telecommunications services, including Act 442 of 2013, your telecommunications services offered and provided by Southwestern Bell Telephone Company d/b/a AT&T Arkansas are no longer governed by tariffs filed with the Arkansas Public Service Commission. Instead, prices, terms and conditions for those services are contained in AT&T Arkansas' Guidebook. The Guidebook is applicable to all customers unless the terms of an individual customer agreement contain different provisions, in which case the terms of that individual customer agreement control. Exchange boundary maps and descriptions defining AT&T Arkansas' geographic service territory are still on file with the Arkansas Public Service Commission (Section 2 of the Company's Local Exchange Tariff).

## AT&T ARKANSAS GUIDEBOOK

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# **SYMBOLS AND ABBREVIATIONS**

Symbols used by the Company to designate changes to the Guidebook are listed below with a description of each.

<u>Symbol</u>	<u>Description of Use</u>
(C)	Signifies a changed term, or a change in text
(D)	Signifies deleted text, a discontinued rate, or a discontinued term
(I)	Signifies an increased rate
(N)	Signifies new text
(R)	Signifies a rate reduction
/n/	Signifies moved text (where n is the next available footnote number)

Note: New text appearing on an Original sheet will not be coded with the (N) symbol. However, if existing text is moved to an Original sheet, the /n/ symbol will be used to indicate moved material.

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3rd Revised Sheet 3 Replacing 2nd Revised Sheet 3

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Effective: June 13, 2016

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