



June 10, 2009

Dear Valued AT&T Business Customer:

As a result of changes in state law governing the regulation of telecommunications services in Alabama, business telecommunications services offered by AT&T Alabama* will no longer be provided pursuant to tariffs filed with the Alabama Public Service Commission ("APSC"). Effective August 1, 2009, the AT&T business telecommunications services you subscribe to will be offered under the terms and conditions of the enclosed Business Services Agreement.

If you agree with the terms and conditions of the enclosed Business Services Agreement with respect to your currently installed AT&T Alabama business services, no action is required. If you do not agree to all the terms and conditions of the enclosed Business Services Agreement, you must contact us no later than August 1, 2009 to disconnect your service(s). You can contact us by calling your AT&T Sales Representative or by calling the AT&T Customer Care Center at the toll-free billing inquiries number shown on your bill. Continued use of your AT&T business service(s) after August 1, 2009 will constitute your acceptance of all the terms and conditions.

You will note in the Business Services Agreement that the detailed descriptions of each AT&T Alabama service under that Agreement are provided at att.com/servicepublications by selecting your state and following the AT&T Alabama links to State Price List. We encourage you to review the service descriptions and terms thoroughly.

As a customer of AT&T Alabama business services in Alabama, the impact on you of the change in law is:

- You will receive the business services under the terms and conditions of the enclosed Business Services Agreement.
- The change in law does not change or modify the current price of any service.
- If you have a Master Agreement with AT&T today or a term agreement for any AT&T Alabama business service, that contract remains in effect and AT&T will continue to offer those services under that contract. If any of the services under your contract were previously tariffed, any provision that defers to, or identifies certain services as being ones offered under tariff will no longer apply, and the services will be offered under the enclosed Business Services Agreement.
- The enclosed Business Services Agreement does not modify your current service arrangement or the rates associated with the service arrangement in any way. For example, if you subscribe to AT&T Alabama business services on a month-to-month subscription, that will continue to be the case after August 1, 2009.

AT&T values your business. If you have any question regarding the change in state law and your services, you can contact us by calling your AT&T Sales Representative or by calling the AT&T customer Care Center at the toll-free billing inquiries number listed on your bill.

Sincerely,

AT&T Alabama

* BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Company d/b/a AT&T Alabama