

**BPM Customer Notification**  
**Rate Increase – AL Local to Toll Increase**  
**Alabama**  
**June 2011 Delivery**

**LOCAL SERVICE RATE**

Calls originating from Area Code 205 - Exchanges 678 and 991 to Area Code 256 - Exchanges 269, 294, 310 and 371 were classified as local calls in error. On or after August 1, 2011 these calls will be classified as Long Distance and require 1+ dialing. Check your access number if you use dial up internet and update as necessary to avoid charges. We apologize for the error.

**LOCAL SERVICE RATE**

Calls originating from Area Code 205 – Exchange 672 to Area Code 256 - Exchange 269 were classified as local calls in error. On or after August 1, 2011 these calls will be classified as Long Distance and require 1+ dialing. Check your access number if you use dial up internet and update as necessary to avoid charges. We apologize for the error.