

**BPM Customer Notification**  
**Rate Increase – AL Local to Toll Increase**  
**Alabama**  
**May 2011 Delivery**

**LOCAL SERVICE RATE**

Calls originating from Area Code 205 - Exchange 663 to Area Code 205 - Exchanges 331, 456, 493, 526, 764, 765 and Area Code 256 – Exchange 269 were classified as local calls in error. On or after July 1, 2011 these calls will be classified as Long Distance and require 1+ dialing. Check your access number if you use dial up internet and update as necessary to avoid charges. We apologize for the error.

**LOCAL SERVICE RATE**

Calls originating from Area Code 256 – Exchange 820 to Area Code 205 - Exchanges 609, 676 and Area Code 256 – Exchange 281, 483, 901 and 921 were classified as local calls in error. On or after July 1, 2011 these calls will be classified as Long Distance and require 1+ dialing. Check your access number if you use dial up internet and update as necessary to avoid charges. We apologize for the error.

**LOCAL SERVICE RATE**

Calls originating from Area Code 205 - Exchange 668 to Area Code 205 - Exchanges 362, 456, 473, 493, 574, 609, 753, 764 and 765 and Area Code 256 – Exchange 224 and 269 were classified as local calls in error. On or after July 1, 2011 these calls will be classified as Long Distance and require 1+ dialing. Check your access number if you use dial up internet and update as necessary to avoid charges. We apologize for the error.

**LOCAL SERVICE RATE**

Calls originating from Area Code 256 - Exchange 892 to Area Code 205 - Exchanges 294, 583, 609 and 901 and Area Code 256 – Exchange 456, 483, 510, 610, 713, 917, 921 and 926 were classified as local calls in error. On or after July 1, 2011 these calls will be classified as Long Distance and require 1+ dialing. Check your access number if you use dial up internet and update as necessary to avoid charges. We apologize for the error.

**LOCAL SERVICE RATE**

Calls originating from Area Code 205 - Exchange 321 to Area Code 205 - Exchanges 557 were classified as local calls in error. On or after July 1, 2011 these calls will be classified as Long Distance and require 1+ dialing. Check your access number if you use dial up internet and update as necessary to avoid charges. We apologize for the error.