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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.1 (DELETED)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.1 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.1 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.1 (DELETED) (Cont'd)**

(D)

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## **A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

### **A123.2 Obsolete ESSX-1 Optional Features**

(Obsoleted 10-13-95, Type D) Service rates and charges in this Section are not available for new installations, moves, transfers of service or replacements or additions to existing service.

#### Obsolescence Rules

1. ESSX-1 Optional Feature service subscribers under a month-to-month payment option will be allowed to maintain their existing service at month-to-month rates.
2. ESSX-1 service subscribers under contract will be allowed to maintain their ESSX-1 service under the rates and charges outlined in this Section of the Guidebook when the contract expires. For expired contracts, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section of the Guidebook.

(Obsoleted August 5, 1985, Type D, Reference A23.)

Available for existing service and additions at existing ESSX-1 locations.

#### **A123.2.1 (DELETED)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**  
**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.1 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.1 (DELETED) (Cont'd)**

(D)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.1 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

A123.2.1 (DELETED) (Cont'd)

(D)

A123.2.2 (DELETED)

(D)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

A123.2.2 (DELETED) (Cont'd)

(D)

A123.2.3 (DELETED)

(D)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 (DELETED) (Cont'd)**

(D)

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## **A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

### **A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

#### **A123.2.3 (DELETED) (Cont'd)**

(D)

#### **A123.2.4 Customer Management Features**

##### **A. ESSX Customer Administration Service**

###### **1. General**

- a. The ESSX Customer Administration Service (ECAS) feature permits ESSX-1 customers to activate/deactivate selected optional features, change certain service options, and change feature configurations on predesignated ESSX-1 station lines. Customer provided terminal equipment is required for the operation of the ECAS feature.
- b. For ECAS equipped station lines, ECAS allows the customer to verify and/or display the assignment of features on a single station line, range of station lines or all station lines to determine which station or stations have a particular feature or service option.
- c. Certain ESSX-1 station lines may be specified by the customer to be exempt from this feature. Additionally, the Company reserves the right to make station lines inaccessible for ECAS.
- d. Changing the status of a station line from accessible to ECAS to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Order charges specified in Section A4. apply.
- e. The Company has made the following provisions to protect the integrity of the switching system database and to ensure the security of ECAS changes.
  - (1) An ECAS customer's change, display or verify capabilities are restricted to that particular customer's own ESSX-1 system.
  - (2) All changes are audited as they are entered by the ECAS customer. Invalid changes will not be accepted. An error message detailing which command is in error will be given.
  - (3) Customer access to the database is protected using a dialup, login, password/dialback arrangement.
- f. An ECAS customer can schedule changes (individual or bulk) for completion by the next day or for a future day. Additionally priority changes may be requested and the changes completed the same day subject to Terms and Conditions in A123.2.4.A.2.d., A123.2.4.A.2.1. and A123.2.4.A.2.m.
- g. Definitions pertaining to ECAS/ESSX-1 features are specified in A111.1.2.

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.4 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

##### 1. General (Cont'd)

h. The ECAS feature allows the customer to perform the following transactions from the customer provided terminal:

(1) Change particular service options on a per station basis and exchange station telephone numbers (TNs). The change capabilities are:

- Line Status<sup>1</sup> (Active/Inactive)
- CAT Code
- Ringing Cycles for CFDA
- Call Pickup Group:

The call pickup group to which a station is assigned can be changed on a per station basis.

- The Forward to Number can be changed for a station line with CFBL and/or CFDA assigned.
- Speed Call Group:

The Speed Call group to which a station is assigned can be changed on a per-station basis.

- Series Completion "Hunt To" Telephone Number (TN):

The "hunt to" TN assigned to a station line can be changed on a per station basis<sup>2</sup>

- Station TN Rearrangement:  
Swap TNs from one location to another<sup>3</sup>
- Facility Restriction Levels
- Access Line Class of Service
- Add/Change Customer Entered Listing Information

**Note 1:** Station lines made inactive using ECAS will continue to be billed at the *guidebook* rates. (T)

**Note 2:** All numbers in series completion hunt must be in the same common block.

**Note 3:** Rearranged station TNs carry all features and characteristics to their new location unless the Common Block is also changed.

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

(C)

#### A123.2.4 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

##### 1. General (Cont'd)

##### h. (Cont'd)

(2) Activate/deactivate the following features and service options on a single station line basis:

- Automatic Callback Calling
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Forwarding Variable - Outside
- Call Hold
- Call Pickup
- Call Waiting Originating
- Call Waiting Terminating
- Dial Call Waiting
- Directed Call Pickup - Barge In
- Directed Call Pickup - Non Barge In
- Speed Calling - 6
- Speed Calling - 30
- Basic Station Line Hunting (Series Completion)<sup>1</sup>
- Inhibit ETS queuing

(3) Review the following information to aid in system management

- The configuration of a single ESSX-1 station line (i.e., service options and active station line features)
- The number of stations having or not having a particular feature
- Pending TN swaps
- The series completion sequence of a station line
- Selected Company entered information affecting customer station lines
- Customer Entered Listing Information
- The number of call pickup groups in the system

(C)

**Note 1:** Deactivating Basic Station Line Hunting may disrupt the normal completion order of a Hunt Group.

## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.4 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

##### 1. General (Cont'd)

##### h. (Cont'd)

(4) An ECAS customer may also print the following administrative reports.

- Configuration (i.e., service options, station features) for a single station line or span of ESSX-1 station lines.
- A listing of all pending changes including the type of change and the scheduled effective date.
- Customer Entered Listing Information<sup>1</sup>
- The following information is included on all ECAS changeable station lines.
  - Station Telephone Number
  - Name<sup>2</sup>
  - Organization<sup>2</sup>
  - Location<sup>2</sup>

(5) Initial training of the customer for up to four system managers in the use of this feature is included at the time the feature is put into service. Communication counselor training is a prerequisite to the ECAS systems manager training. Any customer training or subsequent assistance necessary after the initial establishment of the feature is at the option of the customer and a Subsequent Training Charge applies per hour where such training is provided.

##### 2. *Terms and Conditions*

- a. ECAS is provided only with Centrex ESSX-1 systems served from a No. 1/1A ESS central office and is furnished subject to the availability of facilities.
- b. Features for all station lines must be requested via a Service Order.<sup>3</sup> Rates and Charges for the features specified in A111.1.4. apply as appropriate.
- c. The customer provided ECAS terminal equipment requires an ESSX-1 main station line. Rates and charges in A111.1.3. apply as appropriate.
- d. ECAS changes must be entered prior to a time to be designated by the Company to be completed as priority changes or by the next day as requested by the customer.
- e. An ECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication when 100 percent utilization of a feature is reached. Additional quantities of features may be added subject to A123.2.4.A.2.b. (T)
- f. Contractual obligations and End User Common Line Charges will be billed to the location where originally installed and will not transfer with a station line number rearrangement.

**Note 1:** The ability to print customer entered listing information is provided as an optional feature, and is subject to the appropriate charges specified in A123.2.4.A.3.a.

**Note 2:** The ECAS customer is responsible for entering and updating the information contained in this field.

**Note 3:** Appropriate Service Order charges specified in Section A4. will apply.

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## **A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

### **A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

#### **A123.2.4 Customer Management Features (Cont'd)**

**A. ESSX Customer Administration Service (Cont'd)**

**2. Terms and Conditions (Cont'd)**

- g. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
  - Station lines assigned to multiline hunt groups
  - Attendant Lines
  - Any ESSX-1 line which has a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
  - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- h. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring charge specified in A123.2.4.A.3.b.
- i. The Per System charges specified in A123.1.4.A.3. apply when a feature is initially activated in a Common Block.
- j. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- k. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- l. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Directory Listings that changed as a result of ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply.
- m. ECAS customers will be limited to one (1) TN swap per day as a priority request. The number of feature changes that can be requested as priority changes will be determined by the Company when ECAS is ordered.

(M)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.4 Customer Management Features (Cont'd)**

**A. ESSX Customer Administration Service (Cont'd)**

**3. Rates and Charges**

**a. ECAS Capability**

ESSX-1 customers having greater than 600 total main station lines will have to pay for ECAS on a per line basis subject to the rates specified in A123.2.4.A.3.a.(3). The installation charge will be reapplied if *an* ESSX-1 customer having more than 600 lines changes their ECAS billing arrangement subsequent to the initial installation of the ECAS feature. (M)

- (1) ESSX-1 Customers with 10-200 total main station lines

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(a) <b>(DELETED)</b>				(D)
(b) Per line	-	\$.30	DWWSS	(D)
<b>(DELETED)</b>				(D)
(2) <b>(DELETED)</b>				(D)

- (3) ESSX-1 Customers with more than 600 total main station lines, on a per line basis

(a) <b>(DELETED)</b>				(D)
(b) Per line	-	.05	DWWSL	(D)
<b>(DELETED)</b>				(D)
<b>(DELETED)</b>				(D)