

**TARIFF DISTRIBUTION**

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## A2. GENERAL TERMS AND CONDITIONS

### A2.2 Limitations And Use Of Service (Cont'd)

#### A2.2.15 Network Facilities For Use With Automatic Dialing And Announcing Devices (Cont'd)

- B. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.
- C. Any subscriber operating or utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.

#### A2.2.16 Alabama Relay Center Restrictions

- A. The following calls may not be placed through the Alabama Relay Center:
  1. Calls to 976, 900, or 700 numbers
  2. Calls to time or weather recorded messages
  3. Calls to other informational recordings
  4. Station sent paid calls from coin telephones
  5. Operator handled conference service and other teleconference calls

### A2.3 Establishment And Furnishing Of Service

#### A2.3.1 Availability Of Facilities

- A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- B. The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the terms and conditions as set forth in Section A5., "Charges Applicable Under Special Conditions," except as otherwise specified.
- D. The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services.
- E. The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services. In addition and subject to the appropriate regulatory approvals, the Company may grandfather all services governed by this Guidebook in certain geographic areas. Once grandfathered, such services will no longer be available for purchase and existing customers will no longer be able to move, add or change their existing service.

For service availability by Wire Center: [https://cpr.att.com/common/DLS\\_Filing\\_Info.htm](https://cpr.att.com/common/DLS_Filing_Info.htm)

For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

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#### A2.3.2 Flat, Measured And Message Rate Service

- A. When Flat Rate or Area Calling Services are offered in an exchange, an applicant may, at his option, select either type of service or combination of services for the applicant's private residence location.

An applicant at a business location may select either Flat Rate, Measured Rate, Area Calling Services or Message Rate Service when they are available in the exchange. However, a combination of these different types of services will not be furnished to the same subscriber at the same business location. Different applicants at the same business location, even in the same office, may each subscribe to a different type of service as long as each applicant has a different account and the applicants do not share a communication or other key-type system. The exceptions to the mixing restrictions for business locations are listed following:

1. To hotel and hospital premises where Flat Rate Service may be furnished for the exclusive use of the hotel or hospital management in addition to the Measured, Message, or Area Calling Service ordinarily provided in guests' or patients' rooms and lobbies. Flat Rate Service may be provided in guests' or patients' rooms in addition to Flat Rate Service for management use in hotels or hospitals. Regardless of the type of service the hotel or hospital subscribes to, a guest or patient using the room or station as a residence may subscribe individually to any type of service ordinarily available to residence subscribers;
2. To premises where semipublic or public telephones may properly be located;
3. To flat rate foreign exchange lines terminating on a premises where Measured, Message, or Area Calling Service is furnished;

## B2. TERMS AND CONDITIONS

### B2.1 Undertaking Of The Company (Cont'd)

#### B2.1.4 Provision Of Facilities (Cont'd)

- B.** The Company undertakes to maintain and repair the facilities which it furnishes. The customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.
- C.** The Service Installation Guarantee, as set forth in B2.4.17 following, is applicable to specified services offered in this Guidebook. The Service Installation Guarantee is applied on a per circuit basis for Private Line services.

The following list identifies some of the individual Private Line services which are eligible for credit of nonrecurring charges under "Service Installation Guarantee" found in B2.4.17 following:

- MegaLink Channel Service
- MegaLink ISDN Service
- MegaLink Service
- SynchroNet Service<sup>1</sup>
- Voice Grade Service (Series 2000)

The following service(s)/service element are not eligible for such credit:

- Custom Network Service
- FlexServ Service

- D.** The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services. The Company may also grandfather Company services in certain geographic areas at its discretion, subject to any applicable regulatory approvals. All services described in this Guidebook will no longer be available for purchase by new or existing customers in certain geographic areas in Alabama. In addition, requests to move, add or change existing service will not be accepted. Existing customers may cancel local features on their existing service.

For service availability by Wire Center: [https://cpr.att.com/common/DLS\\_Filing\\_Info.htm](https://cpr.att.com/common/DLS_Filing_Info.htm)

For service availability by address: <https://cpr.att.com:8443/search/csiServiceAvailability>

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#### B2.1.5 Reserved For Future Use

#### B2.1.6 Work Performed Outside Regular Working Hours

The rates and charges specified in this Guidebook contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

#### B2.1.7 Reserved For Future Use

#### B2.1.8 Obligation To Furnish Service

The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

The Company's obligation to furnish service or to continue to furnish service may be modified during a Trial as specified elsewhere in this Guidebook.

#### B2.1.9 Telecommunications Service Priority (TSP) System

##### A. Service Description

1. The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.
2. Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the Director, Office of Emergency Communications (OEC) on behalf of the Executive Office of the President of the United States.

**Note 1:** Effective June 30, 2021, SynchroNet Service is obsolete. See B107.2 for service availability.