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<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
E005	12	0008
E007	3.1	0005
E007	55	0013
E007	56	0014
E007	56.0.1	0003
E7 Cont. (pg)	2	0015

BELLSOUTH  
TELECOMMUNICATIONS  
ALABAMA  
ISSUED: May 31, 2024  
BY: President - Alabama  
Birmingham, Alabama

ACCESS SERVICES TARIFF

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## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE**

### **E5.2 Access Order (Cont'd)**

#### **E5.2.7 Minimum Period Charges (Cont'd)**

- E. All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.
- F. Should billing for a service which is disconnected prior to the expiration of the minimum period cover multiple billing cycles, the bill reflecting the disconnect of service will be adjusted to account for that portion of the Minimum Period Charge previously billed to the customer. In no event shall the total recurring charge billed to the customer for such service exceed the applicable Minimum Period Charge.

All applicable nonrecurring charges associated with the provision of service will be billed in addition to the Minimum Period Charge. Such nonrecurring charges include the nonrecurring charge for the installation of service and/or optional features, Service Order Modification Charges, Additional Engineering and Labor Charges, if any, etc.

#### **E5.2.8 Shared Use<sup>(1)</sup> Facilities**

Shared Use occurs when BellSouth SWA and Special Access (a.k.a. BellSouth SPA) services are provided over the same high capacity facility through a common interface. The facility may be ordered either as BellSouth SWA Dedicated Transport or Digital High Capacity Special Access (a.k.a. BellSouth SPA Digital High Capacity).

Billing will commence for the high capacity facility as soon as the facility is turned over to the customer for use (i.e., on the service date.) Such billing will include charges for the Special Access (a.k.a. BellSouth SPA) or switched Local Channel, the Channelization Equipment (i.e., the multiplexer) and the interoffice transport mileage, if any. Nonrecurring installation charges will also apply at this time.

Such billing will continue until such time as the customer requests, by placing an order for service, that one or more of the derived channels be used in the provisioning of an end to end BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service. When the end to end service is turned over to the customer for use, the existing billing may be modified and billing for the end to end service will commence.

When the original facility is ordered as Special Access (a.k.a. BellSouth SPA), the billing change to the existing facility, if any, will depend on whether the end to end service provisioned over the derived channel(s) is Special (a.k.a. BellSouth SPA) or BellSouth SWA. If Special Access (a.k.a. BellSouth SPA) service, the billing for the facility will not change but additional billing will commence for the end to end service provisioned over the facility. This billing will include an additional local channel(s) and interoffice mileage, if applicable, of a lower capacity level (e.g., voice grade).

When the original facility is ordered as Special Access (a.k.a. BellSouth SPA) service and BellSouth SWA service is provisioned over a derived channel(s), the Special Access (a.k.a. BellSouth SPA) billing for the original facility will be reduced in direct proportion to the number of channels being utilized for BellSouth SWA service. For example, if six channels of DS1 are to be used for BellSouth SWA, the Special Access (a.k.a. BellSouth SPA) rate will be reduced by one fourth. The customer will be billed one fourth of the BellSouth SWA DS1 rate, plus all other applicable charges for the BellSouth SWA service provided.

When the original facility is ordered as BellSouth SWA Dedicated Transport, the billing change to the existing facility, if any, will depend on whether the end to end service provisioned over the derived channel(s) is BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service. If BellSouth SWA service, the billing for the facility will not change but additional billing will commence for the end to end service provisioned over the facility. This billing will include Local Switching, Carrier Common Line and additional interoffice transport at a lower capacity, if applicable.

When the original facility is ordered as BellSouth SWA and Special Access (a.k.a. BellSouth SPA) service is provisioned over a derived channel(s), the BellSouth SWA billing for the original facility will be reduced in direct proportion to the number of channels being utilized for Special Access (a.k.a. BellSouth SPA) service. For example, if six channels of a DS1 are to be used for Special Access (a.k.a. BellSouth SPA), the BellSouth SWA rate will be reduced by one fourth. The customer will be billed three fourths of the BellSouth SWA DS1 rate, plus all other applicable BellSouth SWA charges. The customer will be billed one fourth of the Special Access DS1 (a.k.a. BellSouth SPA DS1) rate, plus all other applicable charges for the Special Access (a.k.a. BellSouth SPA) service provided.

BellSouth Dedicated Ring is only available for Shared Use with SMARTRing<sup>®</sup> service (a.k.a. BellSouth Dedicated Ring) and vice versa. When these services are ordered for Shared Use arrangements, all ring level components must be ordered as either BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service.

**Note 1:** Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

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BELLSOUTH  
TELECOMMUNICATIONS  
ALABAMA  
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BY: President - Alabama  
Birmingham, Alabama

ACCESS SERVICES TARIFF

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## E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### CONTENTS

<b>E7.4</b>	<b>Rate Regulations</b>	49.1	
E7.4.1	Types Of Rates And Charges	49.1	
E7.4.2	Surcharge For Special Access (a.k.a. BellSouth SPA) service	51	
E7.4.3	Message Station Equipment Recovery Charge	53	
E7.4.4	Minimum Periods	53	
E7.4.5	Moves	54	
E7.4.6	Mileage Measurement	54	
E7.4.7	Facility Hubs	55	
E7.4.8	Shared Use <sup>(1)</sup> Analog And Digital High Capacity (a.k.a. BellSouth SPA High Capacity) services	55	(C)
E7.4.9	Reserved For Future Use	56.0.1	
E7.4.10	Reserved For Future Use	56.0.1	
E7.4.11	Reserved For Future Use	56.0.1	
E7.4.12	BellSouth Customer Network Management Service	56.0.1	
E7.4.13	(DELETED)	56.3	
E7.4.14	SMARTRing service (a.k.a. BellSouth Dedicated Ring)	56.4	
E7.4.15	Zone Pricing	56.7	
E7.4.16	Reserved For Future Use	56.7	
E7.4.17	Reserved For Future Use	56.7.1	
E7.4.18	Reserved For Future Use	56.7.1	
E7.4.19	Reserved For Future Use	56.7.1	
E7.4.20	Reserved For Future Use	56.7.1	
E7.4.21	Reserved For Future Use	56.7.1	
E7.4.22	Reserved For Future Use	56.7.1	
E7.4.23	Reserved For Future Use	56.7.1	
E7.4.24	Reserved For Future Use	56.7.1	
E7.4.25	Reserved For Future Use	56.7.1	
E7.4.26	Reserved For Future Use	56.7.1	
E7.4.27	Reserved For Future Use	56.7.1	
E7.4.28	Reserved For Future Use	56.7.1	
E7.4.29	Reserved For Future Use	56.7.1	
E7.4.30	Reserved For Future Use	56.7.1	
E7.4.31	Reserved For Future Use	56.7.1	
E7.4.32	BellSouth Metro Ethernet Service	56.7.2	

**Note 1:** Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

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**E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE****E7.1 General (Cont'd)****E7.1.2 Rate Categories (Cont'd)****D. Self-healing Multi-nodal Alternate Route Topology Ring (SMARTRing<sup>1</sup> service [a.k.a. BellSouth Dedicated Ring])****6. Alternate Central Office Channel**

The Alternate Central Office Channel provides for the communications path between a customer node and an alternate central office. It is available with all capacities of SMARTRing service (a.k.a. BellSouth Dedicated Ring) except OC-1.

**7. Interoffice Channel**

The Interoffice Channel provides for the communications path between directly connected Telephone Company central offices located on a SMARTRing service (a.k.a. BellSouth Dedicated Ring). It is available with all capacities of SMARTRing service (a.k.a. BellSouth Dedicated Ring) except OC-1. This rate element does not apply where Central Office Nodes are adjacently connected in the same Central Office on the same SMARTRing service (a.k.a. BellSouth Dedicated Ring) for the purpose of providing additional node capacity.

**8. Internodal Channel**

The Internodal Channel provides for the communications path between two directly connected Customer Nodes of a given SMARTRing service (a.k.a. BellSouth Dedicated Ring) located (a) in the same Serving Wire Center area or (b) in the same Office Park/Campus Environment or contiguous property, located in contiguous Serving Wire Center areas. It is available with all capacities of SMARTRing service (a.k.a. BellSouth Dedicated Ring) except OC-1. This rate element does not apply where Customer Nodes are adjacently connected in the same building on the same SMARTRing service (a.k.a. BellSouth Dedicated Ring) for the purpose of providing additional node capacity.

**9. Channel Interface Capacity Reallocation**

Channel Interface Capacity Reallocation allows the customer to reallocate STS-1, DS3 capacity interfaces at each node subsequent to the initial service installation.

**E. Access Collocation Cross-Connects**

Access Collocation Cross-Connects provide a means for customers to interconnect their Shared Use<sup>(2)</sup> and Digital High Capacity (a.k.a. BellSouth SPA High Capacity) to Central Office Collocation arrangements within the same Central Office. Terms, conditions, and rates for Physical Access Collocation Cross-Connects and Virtual Access Collocation Cross-Connects are set forth in Section E13. of this Tariff.

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**Note 1:** Effective on or after December 1, 2021 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase new SMARTRing Service ("Service"). In addition, (A) Service Payment Plans greater than 12-months in length will no longer be available; and (B) requests to move, add, change, upgrade, or downgrade existing service arrangements will not be accepted, with the following exceptions: (1) existing customers will be permitted to modify their existing Service and will be able to add new circuits to their existing Service, but will not be permitted to add new nodes in any locations; and (2) any such new circuits will be subject to the customer's existing term payment plan or term agreement for the Service to which they are added. Following the expiration of a customer's existing term agreement, Service will be provided on a month-to-month basis at the applicable Month-to-Month rates until the Service is discontinued.

Effective November 30, 2023, unless specified to the contrary in their existing Service agreements, existing customers may not renew Term Payment Plans or term agreements for Service. In addition, no move, add, or change orders of any type will be accepted.

**Note 2:** Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

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## E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E7.4 Rate Regulations (Cont'd)

#### E7.4.7 Facility Hubs

A customer has the option of ordering analog or digital high capacity (a.k.a. BellSouth SPA High Capacity) facilities (i.e., DS1, DS1C, DS2, or DS3) to a facility Hub for channelizing to individual services requiring lower capacity facilities (e.g., Voice (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup>, etc.).

Different locations may be designated as Hubs for different facility capacities, e.g., channelization from digital to digital may occur at one location while channelization from digital to analog may occur at a different location. When ordering, the customer will specify the desired channelization Hub(s) selected from the National Exchange Carrier Association Tariff F.C.C. No. 4. This tariff identifies the type(s) of channelization functions which are available and the serving wire centers at which they are available.

Some of the types of channelization available include the following:

- from higher to lower bit rate
- from digital to voice frequency channels

End to end services may be provided on channels of these facilities to a hub. The transmission performance for the end to end service provided between customer designated premises will be that of the lower capacity or bit rate. For example, when a 1.544 Mbps facility is channelized to voice frequency channels, the transmission performance of the channelized services will be Voice Grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup>, not High Capacity (a.k.a. BellSouth SPA High Capacity).

The Company will commence billing the monthly rate for the facility to the Hub on the date specified by the customer on the service order. Individual services utilizing these facilities may be installed coincident with the installation of the facility to the Hub or may be ordered and/or installed at a later date, at the option of the customer. The customer will be billed for a Voice Grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> or a digital Local Channel, Interoffice Channel, if applicable and the Basic Channelization System at the time the facility is installed. DS1 and DS0 Basic Channelization Systems<sup>1</sup> require a Central Office Channel Interface for activation of each lesser capacity channel. DS3 to DS1 channelization arrangements, for transport of intrastate high capacity DS1 (a.k.a. BellSouth SPA DS1) service channels via LightGate<sup>®</sup> service (a.k.a. BellSouth SPA Point to Point Network) and SMARTRing<sup>®2</sup> services (a.k.a. BellSouth SPA Dedicated Ring), require a DS1 channel interface for activation of each DS1 channel. Individual service rates (by service type) will apply for a Local channel and additional interoffice channels and Central Office Channel Interface(s) (as required) for each channelized service. These will be billed to the customer as each individual service is installed.

Cascading channelization occurs when a high capacity analog or digital channel is channelized to provide channels with a lesser capacity and one of the lesser capacity channels is further channelized.

When cascading channelization is performed, whether in the same or a different Hub, a charge for the additional Basic Channelization System and Central Office Channel Interface(s) also applies. A DS1 Basic Channelization System and DDAS<sup>1</sup> Central Office Channel Interface are required for high speed or low speed activations when channelized from a DS1 (1.544 Mbps) channel. A DS0 Basic Channelization System<sup>1</sup> and Subrate Central Office Channel Interface<sup>1</sup> are required for subrate<sup>1</sup> activations of 2.4, 4.8 and 9.6 when channelized from a DS0 (64 Kbps)<sup>1</sup> channel. When cascading channelization is performed at different Hubbing locations, interoffice channel charges also apply between the Hubs.

#### E7.4.8 Shared Use<sup>(3)</sup> Analog And Digital High Capacity (a.k.a. BellSouth SPA High Capacity) Services

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Shared use occurs when Special Access (a.k.a. BellSouth SPA) service and BellSouth SWA are provided over the same High Capacity (a.k.a. BellSouth SPA High Capacity) Facility through a common interface. When the customer orders Special Access (a.k.a. BellSouth SPA) service, the facility will be ordered and rated as Special Access (a.k.a. BellSouth SPA) service (i.e., Local channel or VirtualCollocation Cross-Connect, interoffice channel, as appropriate, and Basic Channelization System if applicable) until such time as the customer chooses to use a portion of the available capacity for providing (a.k.a. BellSouth SPA) service. As each individual channel is activated for BellSouth SWA, the Special Access (a.k.a. BellSouth SPA) Local channel rates and interoffice channel rates will be reduced accordingly (e.g., 1/24th for a DS1 service, etc.). The customer must place an order for each individual BellSouth SWA Channel provided over Special Access (a.k.a. BellSouth SPA) service utilizing the Shared Use Facilities and specify the channel assignment for each such service.

**Note 1:** Effective June 30, 2021, this Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. The Company currently plans to discontinue this service on or after June 30, 2024.

**Note 2:** Effective on or after December 1, 2021 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase new SMARTRing Service ("Service"). In addition, (A) Service Payment Plans greater than 12-months in length will no longer be available; and (B) requests to move, add, change, upgrade, or downgrade existing service arrangements will not be accepted, with the following exceptions: (1) existing customers will be permitted to modify their existing Service and will be able to add new circuits to their existing Service, but will not be permitted to add new nodes in any locations; and (2) any such new circuits will be subject to the customer's existing term payment plan or term agreement for the Service to which they are added. Following the expiration of a customer's existing term agreement, Service will be provided on a month-to-month basis at the applicable Month-to-Month rates until the Service is discontinued.

Effective November 30, 2023, unless specified to the contrary in their existing Service agreements, existing customers may not renew Term Payment Plans or term agreements for Service. In addition, no move, add, or change orders of any type will be accepted.

**Note 3:** Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

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## E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E7.4 Rate Regulations (Cont'd)

#### E7.4.8 Shared Use<sup>(3)</sup> Analog And Digital High Capacity (a.k.a. BellSouth SPA High Capacity) Services (Cont'd)

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BellSouth SWA and WATS Access Line (a.k.a. BellSouth SPA WATS Line)<sup>1</sup> service rates and charges as set forth in E6.8 preceding will apply for each channel of the shared use facility that is used to provide BellSouth SWA or WATS Access Line (a.k.a. BellSouth SPA WATS Line)<sup>1</sup> service. Where Special Access (a.k.a. BellSouth SPA) service is provided utilizing a channel (s) of the shared use facility to the Hub, High Capacity (a.k.a. BellSouth SPA High Capacity) rates and charges will apply for the facility to the hub as set forth preceding and individual service rates and charges will apply from the hub to the customer designated premises. The rates and charges that will apply to the portion from the hub to the customer-designated premises will be dependent on the specific type of Special Access (a.k.a. BellSouth SPA) service that is provided (e.g., Voice Grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup>, etc.). The applicable rates and charges will include a local channel and interoffice channel, and appropriate channelization elements if applicable. The applicable rates for WATS Access Lines (a.k.a. BellSouth SPA WATS Line)<sup>1</sup> will be the WATS Access Line (a.k.a. BellSouth SPA WATS Line)<sup>1</sup> Transport rates set forth in E6.8.5 preceding, if applicable. Rates and charges for optional features and functions associated with the service, if any, will apply as set forth in E7.5 following.

Access Collocation Cross-Connects provide a means for customers to interconnect their BellSouth Shared Use and Digital High Capacity (a.k.a. BellSouth SPA High Capacity) services to Central Office Collocation arrangements within the same Central Office. Terms, conditions, and rates for Physical Access Collocation Cross-Connects and Virtual Access Collocation Cross-Connects are set forth in Section E13. of this Tariff.

The capability exists for a customer to utilize all or part of a SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) to transport switched access provided the SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) channel interface transporting the BellSouth SWA service does not have BellSouth Customer Network Management Service capability. The customer must place an order for each individual BellSouth SWA Channel provided over Dedicated Access service Shared Use Facilities and specify the channel assignment for each such service. The switched traffic would enter and exit the SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) at Customer and Central Office Nodes on that network. When this occurs, ratcheting of Dedicated Access rate elements (i.e. Nodes, Channel Interfaces, Local Channels, Alternate Central Office Channels, Internodal Channels, or Interoffice Channels) will be based on the number of voice grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> equivalent trunks/lines of that rate element used for BellSouth SWA access.

Reduction factors will be developed to reduce the charges on system level billing as well as the billing on individual DS1, DS3, STS-1, OC-3, and/or OC-12 Channel Interfaces. For ratcheting purposes, the system level charges include Customer Nodes, Central Office Nodes, Local Channels, Alternate Central Office Channels, Internodal Channels, and Interoffice Channels as appropriate to make up a customer's SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring). Individual OC-1, OC-3 and OC-12 Channel Interfaces used in Overlay Ring Arrangements will be ratcheted as system level charges. The system reduction factor will apply to the system level charges.

**Note 1:** Effective June 30, 2021, this Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. The Company currently plans to discontinue this service on or after June 30, 2024.

**Note 2:** Effective on or after December 1, 2021 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase new SMARTRing Service ("Service"). In addition, (A) Service Payment Plans greater than 12-months in length will no longer be available; and (B) requests to move, add, change, upgrade, or downgrade existing service arrangements will not be accepted, with the following exceptions: (1) existing customers will be permitted to modify their existing Service and will be able to add new circuits to their existing Service, but will not be permitted to add new nodes in any locations; and (2) any such new circuits will be subject to the customer's existing term payment plan or term agreement for the Service to which they are added. Following the expiration of a customer's existing term agreement, Service will be provided on a month-to-month basis at the applicable Month-to-Month rates until the Service is discontinued.

Effective November 30, 2023, unless specified to the contrary in their existing Service agreements, existing customers may not renew Term Payment Plans or term agreements for Service. In addition, no move, add, or change orders of any type will be accepted.

**Note 3:** Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

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## E7. SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E7.4 Rate Regulations (Cont'd)

#### E7.4.8 Shared Use<sup>(3)</sup> Analog And Digital High Capacity (a.k.a. BellSouth SPA High Capacity) Service (Cont'd)

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The system reduction factor will be derived by dividing the number of activated BellSouth SWA access circuits by the voice grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> channel equivalent capacity of the self-healing ring. An OC-1 SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) has 672 voice grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> equivalent channels. An OC-3 SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) has 2,016 voice grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> equivalent channels. An OC-3+ or OC-12 SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) has 8,064 voice grade<sup>1</sup> equivalent channels. An OC-48 SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) or OC-48+ SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) with 48 or less activated DS3s has 32,256 voice grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> equivalent channels. However, when an OC-48+ SMARTRing<sup>2</sup> service (a.k.a. BellSouth Dedicated Ring) is used to transport BellSouth SWA service, and more than 48 equivalent DS3s are activated on the service, the factor will be based upon the actual number of activated DS3s times 672 DS0s. A factor for individual DS3 channel interfaces and 28 DS1 channel systems, will be derived by dividing the number of activated BellSouth SWA access circuits associated with the DS3 channel by the voice grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> equivalent capacity of the DS3 channel. A DS3 has 672 voice grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> equivalent channels. For DS1 channel interfaces, a factor is derived by dividing the number of BellSouth SWA access circuits associated with the DS1 channel by the voice grade (a.k.a. BellSouth SPA DS0 VG)<sup>1</sup> equivalent capacity of the DS1 channel, which is 24. Each reduction factor is rounded to four decimal places and then multiplied against the respective monthly charges to determine the reduction amount.

BellSouth SWA rates and charges as set forth in E6.8 preceding will apply for each channel of the shared use facility that is used to provide BellSouth SWA.

#### E7.4.9 Reserved For Future Use

#### E7.4.10 Reserved For Future Use

#### E7.4.11 Reserved For Future Use

#### E7.4.12 BellSouth Customer Network Management Service

##### A. General

BellSouth Customer Network Management Service is an optional feature that enables the customer to monitor and reconfigure his Voice Grade (a.k.a. BellSouth SPA DS0 VG), DDAS (a.k.a. BellSouth SPA DS0 Digital Data), and High Capacity (a.k.a. BellSouth SPA High Capacity) special access (a.k.a. BellSouth SPA) services without the direct intervention of Company personnel.

##### 1. Basic BellSouth Customer Network Management Service

Basic BellSouth Customer Network Management Service includes monitoring and reconfiguration of the customer's private line services equipped with BellSouth Customer Network Management Service.

Monitoring consists of unsolicited signals of major and minor facility alarms. These alarms include carrier group alarms, out of service alarms, bit error rate, bipolar violations, slip errors, errored seconds, out-of-frame alarms and invalid connections. Invalid connections are connections between special access (a.k.a. BellSouth SPA) services with incompatible signals or between services without BellSouth Customer Network Management Service. Customer requests for such connections will be denied. The Company shall not be responsible for service interruptions, troubles, loss of customer data, or any other losses resulting from attempted invalid connections.

Reconfiguration provides the customer with the ability to direct the Company to connect or disconnect circuits equipped with BellSouth Customer Network Management Service options to or from each others of like kind at a central office or central offices where the customer has purchased BellSouth Customer Network Management Service. Such connections and disconnections may be performed immediately or at a future time prescribed by the customer and are performed without direct interaction by Company personnel.

**Note 1:** Effective June 30, 2021, this Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. The Company currently plans to discontinue this service on or after June 30, 2024.

**Note 2:** Effective on or after December 1, 2021 (as permitted by the FCC), neither new nor existing customers will be permitted to purchase new SMARTRing Service ("Service"). In addition, (A) Service Payment Plans greater than 12-months in length will no longer be available; and (B) requests to move, add, change, upgrade, or downgrade existing service arrangements will not be accepted, with the following exceptions: (1) existing customers will be permitted to modify their existing Service and will be able to add new circuits to their existing Service, but will not be permitted to add new nodes in any locations; and (2) any such new circuits will be subject to the customer's existing term payment plan or term agreement for the Service to which they are added. Following the expiration of a customer's existing term agreement, Service will be provided on a month-to-month basis at the applicable Month-to-Month rates until the Service is discontinued. Effective November 30, 2023, unless specified to the contrary in their existing Service agreements, existing customers may not renew Term Payment Plans or term agreements for Service. In addition, no move, add, or change orders of any type will be accepted.

**Note 3:** Effective July 1, 2024, neither new nor existing customers will be permitted to create new Shared Use arrangements. In addition, requests to move, add, or change existing Shared Use arrangements will not be accepted. Shared Use arrangements existing prior to July 1, 2024 are otherwise unaffected by this change.

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