

TARIFF DISTRIBUTION

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A1. DEFINITION OF TERMS

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Integrated Services Digital Network (ISDN) is a network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

INTERFACE

The term "Interface" denotes that point on the premises of the customer at which provision is made for connection of other than Company provided facilities to facilities provided by the Company.

INTERIOR STATION

See "Private Branch Exchange Service (PBX Service)"

INWARD RESTRICTION

Prevents selected station lines from receiving incoming exchange network calls (and optionally CCSA). Such calls are routed to the attendant or to intercept tone, depending on the option selected.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with guidebook provisions, but who would not otherwise be entitled to the use of the service.

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LINE

See "Exchange Line"

LINK

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink service, MegaLink Light service, MegaLink Plus service, MegaLink channel service, FlexServ service or LightGate service.

LISTING

See "Directory Listing"

LOCAL ACCESS AND TRANSPORT AREA (LATA)

A geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to service common social, economic and other purposes.

LOCAL CALLING AREA

See "Local Service Area"

A2. GENERAL TERMS AND CONDITIONS

A2.4 Payment Arrangements And Credit Allowances (Cont'd)

A2.4.3 Payment For Service

- A. The subscriber is responsible for payment of all appropriate charges for completed calls, services, and equipment. All charges due by the subscriber are payable at the Company's Business Office or at any agency duly authorized to receive such payments. If objection in writing is not received by the Company within thirty days after the bill is rendered, the account shall be deemed correct and binding upon the subscriber. Nonpayment of charges for service may result in the interruption or discontinuance of any or all of the services furnished the subscriber.
- B. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for Long Distance Service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.
- C. A late payment charge of \$9.75 will apply to each residence subscriber's bill with a balance greater than \$5.00 (including amounts billed in accordance with the Company's Billing and Collections Services) when any undisputed portion of a previous month's bill has not been paid in full prior to the subsequent billing date.
 A late payment charge of \$12.00 and an interest charge of 1.5 percent (%) of the unpaid balance will apply to each business subscriber's bill with a balance greater than \$6.00 (including amounts billed in accordance with the Company's Billing and Collections Services) when any undisputed portion of a previous month's bill has not been paid in full prior to the next billing date. The 1.5 percent interest charge (for business subscribers) is applied to the total unpaid amount carried forward and is included in the total amount due on the subscriber's current bill. Federal Government customers are exempt from late payment and/or interest charges.
- D. Should service be suspended for nonpayment of charges, it will be restored upon payment of the Line Change Charge applicable for restoration of service as provided in Section A4.
- E. When the service has been disconnected for nonpayment of charges, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Guidebook.
- F. In its discretion, the Company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges, or otherwise discontinued, terminated or interrupted, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this Guidebook; nor shall the failure to suspend or disconnect service for nonpayment of any past due accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.
- G. An administrative charge will be applied by the Company for each time a check or bank draft is returned by the subscriber's financial institution on which it is written.
 - 1. Returned check/bank draft

(D)

- | | | |
|----------|----------------|-------------|
| | Rate | USOC |
| (a) Each | \$30.00 | NA |
- H. Customers who have deferred payment agreements for services provided by the Company will be allowed to spread the Central Office Line Connection Charge as specified in Section A4, plus interest over the respective period of the agreement. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension. The deferred charges (including calculated interest) will be prorated on a monthly basis over the selected deferral period length.
 - I. Residence subscribers with overdue bill balances for their existing service, which has been temporarily suspended for nonpayment, who are unable to pay the charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their existing service, at no charge, until the charges are paid. These subscribers may arrange to pay the outstanding balance in up to twelve (12) monthly installment payments. An Installment Billing Service Fee may apply as specified in Section A4.

A2. GENERAL TERMS AND CONDITIONS

A2.19 Reserved For Future Use

A2.20 Cost Assessment Charge (CAC)

- A. A Cost Assessment Charge (CAC) is assessed on a per line or trunk basis or as shown below for residence and business customers. The CAC is also assessed on a percentage basis against all billed revenue for business customers subscribing to transport (or miscellaneous transport-like) services. The CAC is established to recover property taxes (from business customers) as well as ongoing costs associated with the administration of Local Number Portability (from line- and trunk-based services from residence and business customers). This charge is not a tax or fee that the government requires AT&T to collect from customers. The CAC does not apply to 911 Services, Coin Services, or any of the following account types: Federal, State and Local Government accounts; Resale accounts; or accounts designated by the Company as Wholesale. (D)

	Monthly Rate	USOC
1. Cost Assessment Charge (CAC)		
(a) Each Local Exchange Service line		
Residence	\$0.17	C8RCC
Business	7.49	C8RCD
(b) Each Primary Rate ISDN (PRI)	37.45	C8RCE
(c) Each PBX trunk	67.41	C8RCG
(d) Each Centrex Station line	7.49	C8RCD
(e) Each Basic Rate ISDN (BRI)		
Residence	0.17	C8RCC
Business	7.49	C8RCD
(f) Transport (or miscellaneous Transport-like) services	7.00%	NA
BellSouth Metro Ethernet Service		

A3. BASIC LOCAL EXCHANGE SERVICE

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 RESERVED FOR FUTURE USE

(C)

(D)

A3. BASIC LOCAL EXCHANGE SERVICE
A3.31 RESERVED FOR FUTURE USE (Cont'd)

(C)
(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 RESERVED FOR FUTURE USE (Cont'd)

(C)

(D)

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions

- A. Service Charges do not apply for:
1. Changing from a private or semiprivate listing to a listed number.
 2. Changing to and from flat, message or measured rate basic service (including Complete Choice Service, Area Plus Service, and Area Plus Service with the Complete Choice Option). This includes changing from one usage service option to another. This does not include a change from residence service to business service or vice versa.
 3. Changing the primary listing of a residence customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed.
 4. Requests for establishing toll credit cards. (D)
 5. Requests for full or partial disconnection. (C)
 6. The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location. (C)
 7. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service. (C)
 8. Upgrades from Back-Up Line service to business individual line service. (C)
- B. When a customer's request is provided:
1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
 2. In accordance with the Service Charge Exceptions listed in A4.2.6.A. preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- C. Service Charges for connection, move or change do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.7 Installment Billing

- A. Service may be established in advance of payment of service charges. At the customer's option, installation and Service Charges may be paid in up to twelve monthly installments meeting or exceeding the minimum monthly payment shown below. One Installment Bill Arrangement is applicable per customer request as defined in A4.1. If Installment Billing is requested on additional installation and Service Charges incurred while a balance is due, the additional charges will be established as a Separate Installment Billing arrangement.
- B. Installment billing is not available to resellers of local exchange service.
- C. Installment Billing Service Fee
 - 1. An Installment Billing Service Fee is applicable to Installment Billing payment arrangements established for services purchased from this Guidebook by residence customers, by business customers with six lines or less, and to payment arrangements made for overdue bill balances per A2.4.3.
 - (a) The fee applies for each installment arrangement billed. It is not Concession eligible.
 - (b) Multiple Installment Billing Service fees may appear on one bill if the customer has multiple Installment Billing arrangements in effect.
 - (c) A customer paying the balance due in less than the predetermined number of installments will not be charged for unbilled installments.
 - (d) The fee will not apply to CPE (Customer Provided Equipment).

(C)

D. Rates and Charges

- 1. Per month, minimum installment payments

		Monthly Rate	USOC
	(a) Residence	\$5.00	NA
	(b) Business	5.00	NA
2.	Service Fee		
	(a) Residence	1.00	NA
	(b) Business	1.00	NA

A4. SERVICE CHARGES

A4.4 Dual Service (Cont'd)

A4.4.1 General (Cont'd)

- D. Payment for Dual Service is provided for by billing the nonrecurring charge from A4.4.2 following plus the applicable portion of the monthly rate on both lines during the period of service overlap, regardless of the duration of that overlap.

A4.4.2 Rates and Charges

- A. Exchange Access Line
 - 1. Per line, trunk or main station line

	Nonrecurring	
	Charge	USOC
(a) Residence	\$20.00	NA
(b) Business	24.00	NA

A4.5 Reserved For Future Use

A4.6 Reserved For Future Use

A4.7 Reserved For Future Use

(C)
(D)

A4. SERVICE CHARGES

A4.7 RESERVED FOR FUTURE USE (Cont'd)

(C)

(D)

A4.8 Trouble Determination Charge

A4.8.1 General

- A. Residence and Business basic exchange services which terminate in a communications system, such as PBX or Key, are defined as Other Residence or Business Services. These customers shall be responsible for the payment of Company charges for visits by the Company to the customer's premises which are required in connection with a customer's service difficulty or trouble report when it is determined that the source of the difficulty or trouble is on the customer's side of the demarcation point. This charge does not include any isolation work beyond the demarcation point.
- B. Effective 1-1-87, the Company no longer provides maintenance and further isolation of wire and set troubles as a regulated service in compliance with the FCC order in CC Docket 79-105.

A4.8.2 Rates and Charges

- A. Trouble determination for Other Residence or Business Service customers will be provided based on Premises Work Charges as described in A4.2.5 applicable to Business customers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Call Screening And Restriction Services - Customized Code Restriction (CCR)

A13.20.1 General Terms and Conditions

- A. Customized Code Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with Individual Line Residence or Business Service or PBX Trunks in either Flat, Message or Measured Rate Service environments.
- B. Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines/trunks. Also, options of this service may not be combined with Selective Class of Call Screening in A13.12 or Toll Trunks specified in A13.14. These terms and conditions do not apply to Option #5 which may be provided with other CCR Options.
- C. CCR is furnished only from central offices equipped to provide this service and where facilities permit.
- D. When CCR is provided from central offices other than the customer's normal serving central office, Foreign Central Office or Foreign Exchange charges as specified in Section A9., whichever is appropriate, will apply to all lines/trunks equipped with this service.
- E. CCR does not provide restriction of non-chargeable calls to Company numbers, such as Repair Service Public Emergency Service numbers (911) or toll free 1+8XX calling.
- F. Subscribing to CCR does not relieve customers of responsibility for calls charged to their numbers.
- G. Customers who subscribe to CCR options which restrict operator access have the responsibility to notify all users of their service that an operator cannot be reached.
- H. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes.
- I. Customized Code Restrictions can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

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- J. Customers who subscribe to any of the Area Plus services may restrict 1+InterLATA calls while allowing 1+IntraLATA calls to be completed by subscribing to Customized Code Restriction Option #7.

(C)

A13.20.2 Customized Code Restriction Options

- A. The codes shown for CCR options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company.
 1. Option #1 Restricted Codes
Vacant Code Recording 1+, 0-, 0+, 00-, (1+/0+) 411, NPA 900, IDDD 01+, IDDD 011+, LD 555-1212, 101XXXX+
 2. Option #2 Restricted Codes
Vacant Code Recording 0-, 0+, 00-, IDDD 01+, 101XXXX+0+
 3. Option #3 Restricted Codes
Vacant Code Recording 1+, 0-, 0+, 00-, IDDD 01+, IDDD 011+, NPA 900, LD 555-1212, 101XXXX+
 4. Option #4 Restricted Codes
Vacant Code Recording NPA 900
 5. Option #5 Restricted Codes for business customers only
Vacant Code Recording 101XXXX+
 6. Option #6 Restricted Codes
Vacant Code Recording NPA 900
 7. Option #7 Restricted Codes
1+InterLATA, Vacant Code Recording 0-, 0+, 00-, (1+/0+) 411, NPA 900, IDDD 01+, IDDD 011+, LD 555-1212, 101XXXX+

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(D)

Note 1: Effective December 31, 2021, Inward WATS (Toll Free Dialing Service) is withdrawn for residential customers.

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(D)

Note 1: Directory Assistance Database Service (DADS) and Emergency Service Provider Data Service (ESPDS) are found in Section N8. of the Non-Regulated Services – Pricing guide.

B2. TERMS AND CONDITIONS

B2.4 Payment Arrangements And Credit Allowances

B2.4.1 Payment Of Charges And Deposits

- A. Applicants for service who have no account with the Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time an application for service is placed with the Company, equal to the installation charges if applicable and at least one month's charges for the service provided. In addition, where the furnishing of service involves an unusual investment, applicants may be required to make payment in advance of such portion of the estimated cost of the installation or construction as is to be borne by them. The amount of the advance payment is credited to the customer's account as applying to any indebtedness of the customer for the service furnished.
- B. The Company may, in order to safeguard its interests, require an applicant or customer to make such deposit as the Company deems suitable to be held by the Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's terms and conditions as to advance payments or the prompt payment of bills on presentation. At such time as the contract is terminated the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Company such a deposit may be refunded or credited to the customer at any time prior to the termination of the contract. In case of cash deposit, interest at the rate of 7 percent per annum is paid for the period which the deposit is held by the Company.
- C. The customer is held responsible for the payment of all the charges for service and channels in accordance with the Company's regular billing and collection practice.
- D. A charge of \$30.00 will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.
- E. A late payment charge of \$9.75 will apply to each residence subscriber's bill with a balance greater than \$5.00 (including amounts billed in accordance with the Company's Billing and Collections Services) when any undisputed portion of a previous month's bill has not been paid in full prior to the subsequent billing date.

A late payment charge of \$12.00 and an interest charge of 1.5 percent (%) of the unpaid balance will apply to each business subscriber's bill with a balance greater than \$6.00 (including amounts billed in accordance with the Company's Billing and Collections Services) when any undisputed portion of a previous month's bill has not been paid in full prior to the next billing date. The 1.5 percent interest charge (for business subscribers) is applied to the total unpaid amount carried forward and is included in the total amount due on the subscriber's current bill. Federal Government customers are exempt from late payment and/or interest charges.

- F. At the option of the customer, all nonrecurring charges associated with an order for service may be billed over a three month period subject to the following:
 - 50 percent of the total nonrecurring charges will be billed in the first monthly billing period after the charges are incurred, and 25 percent of the total nonrecurring charges plus an Extended Billing Plan Charge will be billed in each of the following two monthly billing periods.
 - The Extended Billing Plan Charge is calculated at a rate of 1.0 percent per month or 12 percent annually, on the unbilled balance of the nonrecurring charges.
 - If the customer disconnects service before the expiration of the plan period, all unbilled charges plus the Extended Billing Plan Charge, if applicable, will be included in the final bill rendered.
 - If the customer fails to make any of the payments prior to the next billing date, these late payment charges as specified in B2.4.1.E. preceding will apply.

B2.4.2 Cancellation For Cause

- A. The Company, by written notice to the customer, may immediately discontinue the furnishing of private line service without incurring any liability upon:
 1. Nonpayment of any sum due the Company, or,
 2. A violation of any condition governing the furnishing of service.

(D)