

TARIFF DISTRIBUTION

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PURPOSE: Withdraw Consumer 800 Toll Free Services

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A1. DEFINITION OF TERMS

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

- (1) Grade of Line: Individual line
(See also "Primary Class of Service")
- (2) Type of Rate: Flat rate or usage priced rates
- (3) Character of Use: Business or residence
- (4) Dialing Method: Touch-Tone or rotary

b. For Long Distance Service:

Type of Call: Station-to-station

c. For Wide Area Telecommunications Service²:

Type of Rate: Full time or measured time

(C)

CLERGYMAN

Clergymen are entitled to a concession from regular residence rates under the conditions specified in A3.18. A clergyman, for the purpose of this Guidebook provision, is considered to be a regular ordained minister who is actively engaged in the work of a specific church or group of churches. In those cases where churches have two ministers, one being an assistant or associate to the regular minister, such assistant or associate minister is entitled to a concession, provided he is ordained and devotes full time to the church, or if devoting only part time does not have any other means of livelihood. The preceding definition also includes bishops and other clergymen employed by groups of churches in ministerial activity, but does not include those engaged in evangelistic or other church activity in which they are not actively engaged as clergymen in the work of a specific church or group of churches. This definition does not include superannuated ministers or army chaplains.

CLASSROOM COMMUNICATION SERVICE

Local telephone lines for in-classroom use.

COIN REFUND AND REPAIR REFERRAL SERVICE (CRS)

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Payphone Service Provider (PSP) telephones.

COLLECT CALL¹

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment or Company stations.

COMPANION PAYMENT PLAN

An optional payment plan which is adjunct to the Two-Tier Payment Plan. This payment plan contains only one monthly rate element. The monthly rate applies for as long as the customer retains service.

COMPANY

Wherever used in this Guidebook or its headings, "Company" and "South Central Bell" refer to BellSouth Telecommunications, Inc., unless the context clearly indicates otherwise.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

Note 2: Effective December 31, 2021, Wide Area Telecommunications Service is withdrawn for residential customers.

(N)

A1. DEFINITION OF TERMS

WATS ACCESS

Provides for termination of WATS access line.

WIDE AREA TELECOMMUNICATIONS SERVICE¹

(C)

The furnishing of facilities for dial type telephone communications between a wide area service access line and other exchange telephones in the area prescribed in the guidebook.

WIRE CENTER

A "Wire Center" is a Company facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

Note 1: Effective December 31, 2021, Wide Area Telecommunications Service is withdrawn for residential customers.

(N)

A4. SERVICE CHARGES

A4.1 Definitions

SERVICE CHARGE

Service Charge is a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities. Service Charges are categorized as:

- Line Connection Charge
- Line Change Charge
- Secondary Service Charge
- Premises Work Charge

Line Connection Charge (First Line and/or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface.

Line Change Charge (First Line and/or Additional Line) applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number change and suspend/restore.

Secondary Service Charge applies per customer request for the receiving, recording, and processing of customer requests to change services or add new or additional services.

Premises Work Charge is a nonrecurring charge based on the labor time and miscellaneous materials required to rearrange the drop wire, protector and/or network interface.

CUSTOMER REQUEST

The term "per customer request" as used in this section shall be defined as a customer request for service that is ordered at the same time to be provided on the same date, the same premises, the same system, and the same account.

NETWORK INTERFACE

The network interface is a FCC approved standard registration program jack which is used at the demarcation point as a means of connection between the telecommunications network and the customer's inside wire and/or equipment.

DEMARCATIION POINT

The point of demarcation and/or interconnection between Company communications facilities and the customer's terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

A4.2 Application of Charges

A4.2.1 General Application of Service Charges

- A. Except as provided hereinafter, the following are subject to service charges:
1. All classes of Basic Exchange Service
 2. ESSX-1 Service
 3. ESSX service/Digital ESSX service/MultiServ service/MultiServ PLUS service/BellSouth Centrex service
 4. Wide Area Telecommunications Service (Intrastate)¹ (C)

Note 1: Effective December 31, 2021, Wide Area Telecommunications Service (Intrastate) is withdrawn for residential customers. (N)

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

A119.1 Terms and Conditions

(Obsoleted 8-4-2004, Type D) Not available for new installations, additions or transfers of service.

A119.1.1 General

- A. Wide Area Telecommunications Service² (WATS) is the furnishing of facilities by the Company and its concurring Local Exchange Carriers for dial type telecommunications between a termination associated with an exchange line or a WATS access line and terminations using the public switched network within the same LATA in the State of Alabama in accordance with the terms, conditions and schedule of charges specified in this Guidebook. The WATS charges set forth herein are in payment for the service furnished between the calling and called terminations within the same LATA within the state of Alabama. The Company provides IntraLATA WATS Service and a Statewide WATS Service in conjunction with an interLATA carrier (Combined WATS). Toll Free Dialing (TFD) Service² is the term now used to describe the service formerly known as 800 Service². Toll Free Dialing Service provides incoming service utilizing 8XX numbers. Additional 8XX codes will be activated as required for Toll Free Dialing Service. For both Outward WATS and Toll Free Dialing Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS, Combined 800 Service and intraLATA only Outward WATS requires the use of a WATS access line from A119.5.4. Option TFD Service and Open TFD Service¹ can be terminated, at the direction of the customer, on a WATS access line from A119.5.4 or on an exchange line purchased from the appropriate guidebook. See A119.5.20, following for applicable charges when terminating on an exchange line. For the terms, conditions and rates of the interLATA portion of these services, refer to the interLATA carrier's tariffs. (C)
- B. Dial type telecommunications, as specified in A., preceding for Combined Outward WATS, Combined 800 Service and intraLATA only Outward WATS must be dialed and completed from or to a WATS access line. For Option TFD Service and Open TFD Service, service can be completed to a WATS access line or an exchange line. In all cases communications must be completed without the assistance of a Company operator, except that a Company operator will:
1. Re-establish a call which has been interrupted by cutoff or poor transmission after the called number has been reached, or
 2. Reach the called telephone number where facilities are not available for customer dial completion.
- C. WATS is provided as either Outward WATS or Toll Free Dialing Service (Inward WATS). Combined and IntraLATA Outward WATS require a WATS access line arranged for outward calling only. Combined 800 Service (Inward WATS) requires a WATS access line which is arranged for inward calling only. Option TFD Service and Open TFD Service can, at the direction of the customer, be terminated on a WATS access line arranged for inward calling only or on an exchange line. For service terminating on an exchange line, only one Toll Free Dialing number can be assigned to terminate on any one exchange line number. An exchange number may include residence or business line or trunk numbers including DID numbers from Section A12. The termination of Toll Free Dialing Service to an existing Outward WATS or Combined 800 Service telephone number is prohibited.
- D. A WATS access line or exchange line for Option TFD Service and Open TFD Service is the transmission path between a WATS termination and the point in the Company central office where access to the public switched network is obtained for the purpose of completing WATS calls. A WATS access line may also be provided over an IntraLATA High Capacity Channel Facility equipped with Outward WATS or Toll Free Dialing Service functionality. See B7.3 of the Private Line Guidebook for additional applicable charges.
- E. The WATS access line or exchange line may terminate in one of the following:
1. A connection to a network control signaling unit on the customer's premises
 2. A connection to terminal equipment or a terminating system on the customer's premises
 3. A connection to switching equipment in the Company central office
 4. A connection to an Interexchange Carrier (IC) feature group service in the Company central office

Note 1: Open TFD Service Subscribers who choose to terminate the Toll Free Dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

Note 2: Effective December 31, 2021, Wide Area Telecommunications Service, Toll Free Dialing (TFD) Service, and 800 Service is withdrawn for residential customers. (N)

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.15 Reserved For Future Use

A119.5.16 Directory Listing

Directory Listing may be provided for Toll Free Dialing Service at rates applicable for additional business listings as covered in Section A6.

A119.5.17 Connecting Arrangements

Connecting arrangements may be used with customer-provided voice transmitting and/or receiving equipment which is used in conjunction with a network control signaling unit.

A119.5.18 Data Access Arrangements

Data access arrangements, for connection of customer-provided data transmitting and receiving equipment is permitted.

A119.5.19 Reserved For Future Use

A119.5.20 Toll Free Dialing³ (TFD) Service Charges

(C)

A. Toll Free Dialing (TFD) Service Terminating On An Exchange Line.

(Obsoleted 06-01-96, Type B) Applies to items (b) under Business headings.

(C)

(DELETED)

(D)

(Obsoleted 8-4-2004, Type D) Applies to all other items.

1. Business

The following rates apply when Option TFD Service terminates on an exchange line.

	Monthly Rate	Nonrecurring Charge	USOC
(a) Per TFD Service number terminating on an exchange line, per LATA ^{1,2}	\$3.00	\$10.00	WFASX
(b) Per each additional TFD Service number established at the same time per LATA ^{1,2}	3.00	20.00	WFAAL
(c) Per TFD record changed	-	15.00	REAPT

2. **(DELETED)**

(D)

3. Business

The following rates apply when Open TFD Service (Intrastate only) terminates on an exchange line.

	Monthly Rate	Nonrecurring Charge	USOC
(a) Per TFD Service number terminating on an exchange line ¹	\$3.00	\$10.00	WSE1X
(b) Per each additional TFD Service number established at the same time ¹	3.00	20.00	WSE2X
(c) Per TFD record changed	-	15.00	REAPT

Note 1: When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

Note 2: When TFD Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.

Note 3: Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

(N)

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

A119.5 Rates And Charges (Cont'd)

A119.5.20 Toll Free Dialing² (TFD) Service Charges (Cont'd)

(C)

A. Toll Free Dialing (TFD) Service Terminating On An Exchange Line. (Cont'd)

4. (DELETED)

(D)

	Monthly Rate	Nonrecurring Charge	USOC
5. Business			
The following rates apply when Open TFD Service (Interstate) terminates on an exchange line.			
(a) Per TFD Service number terminating on an exchange line ¹	\$3.00	\$10.00	WSG1X
(b) Per each additional TFD Service number established at the same time ¹	3.00	20.00	WSG2X
(c) Per TFD record changed	-	15.00	REAPT

(DELETED)

(D)

B. Variable Call Destination Rates

1. The following rates apply when an Area of Service greater than one LATA is selected. It provides for multiple terminations (one ten-digit telephone number per LATA) of Option TFD Service.

	Monthly Rate	Nonrecurring Charge	USOC
(a) Per TFD record established	\$2.00	\$10.00	E8H
(b) Per TFD record changed	-	15.00	REAPT

C. Toll Free Dialing (TFD) Number Nonrecurring Charge Exceptions

Nonrecurring Charges will not apply for adding a service during selected periods of special promotion of that service. During such promotion the following services may be ordered without Nonrecurring Charges.

1. Open TFD Service
2. Option TFD Service

Note 1: When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

Note 2: Effective December 31, 2021, Toll Free Dialing (TFD) Service is withdrawn for residential customers.

(N)

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Note 1: Effective December 31, 2021, Inward WATS (Toll Free Dialing Service) is withdrawn for residential customers. (N)

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