

**TARIFF DISTRIBUTION**

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PURPOSE: This guidebook update reflects a reduction in the federal lifeline discount from \$7.25 to \$5.25

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G003	42	0012
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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline

#### A3.31.1 Description of Service

- A. Effective March 31, 2017, new Lifeline service is available only to qualifying subscribers who reside in Alabama Connect America Fund II (CAF II) Funded Census Blocks, shown in Exhibit B of the Petition of AT&T Alabama for an Order Confirming Relinquishment of Its Eligible Telecommunications Carrier Designation in Specified Areas, Docket No. 25980, filed October 27, 2016. Effective July 5, 2017, Lifeline service will only be available to qualifying subscribers who reside in CAF II Funded Census Blocks.
- B. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. Basic terms and conditions are in compliance with FCC rules and regulations including the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012, and the Lifeline and Link Up Reform and Modernization Third Report and Order, Further Report and Order, and Order on Reconsideration, WC Docket No. 11-42 (rel. April 27, 2016) ("Lifeline Reform and Modernization Order"), including implementation of a National Lifeline Eligibility Verifier.
- C. Lifeline is supported by the federal universal service support mechanism.
- D. Federal uniform support of **\$5.25** is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. The amount of credit will not exceed the charge for local service. (C)

#### A3.31.2 Terms and Conditions

- A. General
  - 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
  - 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
  - 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
  - 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
  - 5. A Lifeline customer is exempt from the Late Payment Charge in Section A2.
  - 6. Lifeline service is exempt from the Installment Billing Service Fee.
  - 7. The Federal Universal Service Charge will not be billed to Lifeline customers.
  - 8. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with Section A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
  - 9. Lifeline is not available for resale.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.31 Lifeline (Cont'd)

##### A3.31.3 Rates and Charges

**A. General**

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's local access bill for local service.
2. Service Charges in A4 are applicable for installing or changing Lifeline service.
3. The Secondary Service Charge in A4 is not applicable when existing service is converted intact to Lifeline service.

**B. Lifeline credit passed through to the customer:**

	<b>Monthly Credit</b>	
1. Federal Credit <sup>1</sup>		
(a) Medicaid	\$5.25	(C)
(b) Supplemental Nutrition Assistance Program (SNAP)	5.25	(C)
(c) Supplemental Security Income (SSI)	5.25	(C)
(d) Federal Public Housing	5.25	(C)
(e) Income at or below 135% of the Federal Poverty Guidelines	5.25	(C)
(f) Veterans or Survivors Pension Benefit	5.25	(C)

##### A3.31.4 Tribal Lifeline

**A. Description of Service**

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in additional federal Lifeline support for their residential service.

**B. Terms and Conditions**

1. Tribal Lifeline support is in addition to traditional Lifeline support.
2. All Lifeline terms and conditions are applicable to Tribal Lifeline.

**C. Eligibility**

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

1. BIA (Bureau of Indian Affairs) general assistance
2. Tribally administered Temporary Assistance for Needy Families (TANF)
3. Head Start (income eligible)
4. Food Distribution Program on Indian Reservations

**D. Rates and Charges**

1. General

- a. The Tribal Lifeline credit is in addition to the federal Lifeline credit preceding.

#### A3.32 Classroom Communication Service (Obsoleted, See Section A103)

**Note 1:** Effective December 2, 2016, in compliance with the FCC "Lifeline Reform and Modernization Order", Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program's free lunch program are no longer criteria for the federal Lifeline program. Existing Lifeline subscribers qualified under these programs prior to December 2, 2016, and who remain qualified for these programs, may retain the Lifeline discount until such time as they must re-certify under current FCC rules and criteria. Effective July 5, 2017, Lifeline discounts noted in this paragraph will only apply to Lifeline subscribers who reside in CAF II Funded Census Blocks.