

**TARIFF DISTRIBUTION**

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PURPOSE: This project modifies standard intercept and referral services to refer calls to the standard end office announcement and eliminates all other referral of intercept types

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**A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A12.7 Direct-Inward Dialing (DID) Service (Cont'd)**

**A12.7.2 Rates and Charges**

**A. Direct-Inward Dialing (DID) Charges**

|                                                                                    | <b>Nonrecurring Charge</b> | <b>Monthly Rate</b> | <b>USOC</b>  |
|------------------------------------------------------------------------------------|----------------------------|---------------------|--------------|
| 1. Group of 20 Working or Reserved DID Numbers <sup>1</sup>                        |                            |                     |              |
| (a) Group of 20 Working Numbers, each                                              | <b>\$480.00</b>            | <b>\$41.00</b>      | <b>ND4</b>   |
| (b) Group of 20 Reserved Numbers, each                                             | <b>480.00</b>              | <b>41.00</b>        | <b>NDV</b>   |
| 2. DID Trunk Termination in Central Office                                         |                            |                     |              |
| (a) Each                                                                           | <b>50.00</b>               | <b>161.00</b>       | <b>NDT</b>   |
| 3. Multi-frequency (MF) Pulsing Option <sup>2</sup>                                |                            |                     |              |
| (a) Each Trunk                                                                     | -                          | <b>79.00</b>        | <b>S5MBD</b> |
| 4. Dual Tone Multi-frequency (DTMF) Pulsing Option <sup>2</sup>                    |                            |                     |              |
| (a) Each Trunk                                                                     | -                          | <b>79.00</b>        | <b>S5DBD</b> |
| 5. Automatic Intercept Service <sup>3</sup>                                        |                            |                     |              |
| (a) Per number referred                                                            | <b>16.00</b>               | -                   | <b>ND1</b>   |
| 6. DID Trunk Termination, each Combination Trunk with Call Transfer <sup>4,5</sup> |                            |                     |              |
| (a) Each                                                                           | <b>250.00</b>              | <b>203.00</b>       | <b>NCT</b>   |
| 7. Non-Consecutive DID Numbers <sup>1</sup>                                        |                            |                     |              |
| (a) Each                                                                           | <b>1.50</b>                | <b>7.00</b>         | <b>ND5</b>   |
| 8. Reserved Non-Consecutive DID Numbers <sup>1</sup>                               |                            |                     |              |
| (a) Each                                                                           | <b>1.50</b>                | <b>7.00</b>         | <b>ND6</b>   |

**Note 1:** The installation charge in A12.7.2.A.1.(a) applies for the establishment of the first group of Non-Consecutive DID numbers where the customer does not currently have DID service. It also applies for the first group of Reserved Numbers or the first Reserved Non-Consecutive DID number where the customer does not currently have DID service or Non-Consecutive DID numbers.

**Note 2:** Provides faster signaling on DID PBX trunks or NARs. The choice of pulsing alternative depends on the customer's premises equipment.

**Note 3:** Provides automated *intercept* of calls from a non-listed disconnected DID number. AIS is available where facilities permit.

**Note 4:** In addition to the rates and charges for the DID Trunk Termination, rates and charges for DID PBX Trunks or NARs as specified in Section A3 apply as appropriate.

**Note 5:** Combination DID Trunk Terminations with the Call Transfer feature are only provisioned where facilities permit.

(C)

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.3 Unconditional Satisfaction Guarantee

- A. If the subscriber is not completely satisfied with BellSouth Centrex service within ninety (90) days of the earliest effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this section for BellSouth Centrex service.
    - b. Service charges from Section A4.
  2. The following charges will not be refunded:
    - a. End User Common Line charges as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
    - b. Usage Charges from Section A3.
  3. Customer-provided equipment acquired for use with BellSouth Centrex service will not be included in this plan.
  4. Other facilities, features, and services not located in this Guidebook section will not be included in this plan.
  5. This guarantee will not apply to transfers of service, moves, conversions, or renewal of Payment Plan and/or Rate Stability Plan.
  6. BellSouth Centrex service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  7. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates applicable to the subscriber's system when installed for that period, not to exceed six (6) months.
  8. Subscribers must retain continuous service beyond the ninety (90) days utilizing other BellSouth services.
  9. Cancellation charges will not apply to BellSouth Centrex service disconnected under this plan.

#### A12.25.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.  
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service. (C)
  2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be *intercepted and* routed to a mechanized announcement that tells the calling party that the number they dialed is not in service. Telephone numbers for station lines that are listed in the directory will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Telephone numbers for station lines not listed in the directory may be provided Automatic Number Referral with charges from A12.25.12 applicable per telephone number referred. (C)

#### A12.25.5 Conversions

- A. MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service.
1. Nonrecurring charges from this section will not apply.
  2. Termination Liability/Cancellation Charges for original service will not apply.
  3. Service charges from Section A4. will not apply.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service (Cont'd)

#### A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
 

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. (C)

#### A13.79.2 Service Requirements and Conditions

- A. All requests for 211 must be submitted in writing to the Alabama Public Service Commission. The Commission will allocate 211 numbers in the BLCAs based upon requirements and/or standards established by the FCC.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.81 511 Dialing Service (Cont'd)

#### A13.81.1 General (Cont'd)

**H.** Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

**I.** The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

**J.** An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

**K.** 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.

**L.** Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. (C)

#### A13.81.2 Service Requirements and Conditions

**A.** All requests for 511 must be submitted in writing to the Alabama Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.

**B.** The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

**C.** The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate guidebook rates for the establishment of the new access arrangement.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.82 311 for Non-Emergency Municipal Use

#### A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from BellSouth in BellSouth Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by BellSouth on a “first come, first served” basis based on service order date.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular – Type 2A

In addition, operated assisted calls to the 311 subscriber will not be completed.

- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by”, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.

- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.83 811 CALL BEFORE YOU DIG SERVICE

#### A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.
- C.** Access to 811 is not available to the following:
- Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing *or* Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A
  - Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
  2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. (C)
  3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
  4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

#### A13.83.2 Rates and Charges

- A.** Application of Rates
1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
  2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
  3. Suspension of 811 as covered in Section A2. is not applicable for this service.
  4. A Central Office Activation charge will apply per central office switch translated to the lead number.
  5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

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## A111. OBSOLETE SERVICE OFFERINGS - ESSX-1 SERVICE

### A111.1 ESSX-1 Service (Cont'd)

#### A111.1.2 Terms and Conditions (Cont'd)

- B.** ESSX-1 Service is classified as business service and is furnished only from No. 1 ESS central office equipment located on Company premises. ESSX-1 Service is offered subject to the availability of facilities and where, in the judgment of the Company, service may be provided by the use of service arrangements, equipment and facilities in quantities and types regularly furnished by the Company.
- C.** ESSX-1 Service is offered only as a complete service. ESSX-1 Service is not available without Network Access Registers.
- D.** Attendant positions, if provided, are located on the customer's premises and must conform to the operating practices of the Company to ensure that a proper standard of service is maintained.
- E.** One primary directory listing is furnished without additional charge for each ESSX-1 system in order to direct incoming calls from the exchange and toll networks to an attendant position of an ESSX-1 system.
- F.** An attendant access circuit may be arranged for dial "O" operation in order to permit station line users direct access to an attendant position.
- G.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an ESSX-1 system is limited by the number of network access registers subscribed to by the customer. Each network access register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the type of operation is requested the customer, the appropriate Service Charge as specified in Section A4. applies per network access register affected.
- H.** Interception of Calls to Unassigned Station Lines
  - 1. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service. Referral of unassigned number calls will not be provided.
  - 2. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all ESSX-1 systems served out of the same office. The announcement states that the number is not in service. (C)
- I.** At the time an ESSX-1 main station line is initially installed, it will be equipped with a suitable station hunting arrangement as determined jointly by the customer and the Company. When a change in that arrangement is requested by the customer, the appropriate Service Charge (including Premises Work Charges) as specified in Section A4. for a change in a line termination applies per main station line affected.
- J.** When the station hunting arrangements Call Forwarding-Busy Line and Call Forwarding-Don't Answer are provided on the same station line, all busy line and don't answer condition calls forwarded must either be incoming only or incoming and intercommunicating and, in addition, must be forwarded to the attendant or the same designated station line.
- K.** With the exception of Network Access Registers, neither partial nor complete temporary suspension of ESSX-1 Service is permitted.
- L.** Optional Service Features
  - 1. Definitions
    - CALL HOLD**  
A station line user may place any call involving his station line on hold by dialing a preset code.



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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.20.2 Terms and Conditions (Cont'd)**

- T. Area Calling Service is available to MultiServ service and MultiServ PLUS service subscribers as outlined in Section A3. Flat Rate and Measured Rate (Area Calling Service) are available to the subscriber as outlined in Section A3.

### **A112.20.3 Unconditional Satisfaction Guarantee**

- A. If the subscriber is not completely satisfied with MultiServ service within ninety (90) days of the effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this sub-section for MultiServ service.
    - b. Service charges from Section A4.
  2. The following charges will not be refunded:
    - a. End User Common Line Charges as specified in BellSouth Telecommunications, Inc., FCC No. 1, Section 4.
    - b. Usage Charges from Section A3.
  3. Customer-provided equipment acquired for use with MultiServ service will not be included in this plan.
  4. This guarantee will not apply to transfers of service, moves, conversions or recasts.
  5. MultiServ service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  6. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates for that period, not to exceed six (6) months.
  7. Subscribers must retain continuous service beyond the ninety (90) days via other Local Exchange Services as offered in Section A3.

### **A112.20.4 Intercept of Calls**

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.  
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's MultiServ service systems served out of the same office. The announcement states that the number is not in service. (C)
  2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that the number they dialed is not in service. Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.20.13 apply per telephone number referred. (C)

## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.26 ESSX Service - Vintage II (Cont'd)**

#### **A112.26.3 Definitions (Cont'd)**

##### Denied Service from Outgoing Calls

The main station line is used for incoming calls only and no outgoing calls can be originated from the main station line.

##### Denied Access to ESSX service Facilities with Unique Access Codes (trunk level access)

This feature prevents the main station line user from dial access to certain miscellaneous lines and other customer-oriented facilities by means of codes. A subscriber's system is limited to a maximum of eight codes. This feature does not prevent intrasystem main station line calling.

##### STATION-TO-STATION CALLING

Calls may be dialed directly between any two unrestricted main station lines of a subscriber's system.

##### SUBSCRIBER'S SYSTEM

The subscriber's system consists of all stations of a customer with the same primary directory listing which are served by the same central office equipment.

##### SUBSIDIARY SYSTEM ARRANGEMENTS

A Subsidiary System of an ESSX service is a customer-provided equipment system which is furnished PBX trunks from the central office serving the subscriber's system and which is connected by the trunks to that system.

A Subsidiary System Arrangement provides station numbers, which are in sequence with the main station line numbers of the customer's ESSX service to the stations of one or more subsidiary systems.

##### THREE-WAY CALLING, CONSULTATION HOLD, CALL TRANSFER

Three-Way Calling, Consultation Hold, and Call Transfer provide for the transfer, consultation hold and add-on by an ESSX service main station of any established call between stations inside (individual) or outside (all calls) the subscriber's system. As an option the Added Call Transfer feature provides for the routing of transferred calls over a different group of facilities than that normally used to transfer calls to the desired location.

##### TOLL DIVERSION

Toll Diversion automatically denies an ESSX service main station direct dialing access to toll. Station users attempting to place such calls are diverted to the attendant.

##### TOLL RESTRICTION

Toll restriction automatically denies an ESSX service main station direct dialing access to toll. Station users attempting to place such calls will receive a distinctive tone to indicate that access is denied.

##### TRUNK ANSWER ANY STATION

Trunk Answer Any Station is an attendant position night service arrangement whereby, when activated by the attendant, calls to the primary directory listing activate a common alerting signal on the customer's premises. These calls may then be answered by any main station in the system upon dialing a special code.

##### TRUNK EQUIPMENT

See Miscellaneous Line Terminations

##### UNIFORM CALL DISTRIBUTION (UCD)

See Station Hunting Arrangements.

#### **A112.26.4 Intercept Of Calls To Unassigned Station Lines**

- A.** Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B.** Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all subscriber's served out of the same office. The announcement states that the number is not in service.

(C)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.3 Definitions (Cont'd)

##### TOLL RESTRICTION

Toll Restriction automatically denies a subscriber's Digital station direct dialing access to the long distance message network. Station users attempting to place such calls will receive an announcement to indicate that access is denied.

##### TRUNK EQUIPMENT

See Miscellaneous Line Termination

##### TRUNK VERIFICATION FROM STATION

Permits a designated Digital ESSX service station to verify the condition of the trunks in the Digital ESSX service by dialing a predefined access code, the trunk group access code and the member number of the trunk to be verified.

##### UNIFORM CALL DISTRIBUTION (UCD)

See Station Hunting Arrangements

##### WILD CARD ACCESS

Allows the console attendant to program the "Wild Card Key" on a console to activate one of many different features offered out of the Digital switch.

#### A112.28.4 Intercept Of Calls To Unassigned Station Lines

- A. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all subscribers of Digital systems served out of the same office. The announcement states that the number is not in service. (C)

#### A112.28.5 Conversion

- A. Replacement of Central Office Equipment
  - 1. The rates and charges in this Section and other sections of this Guidebook for ESSX service and the associated features and services will continue to apply to subscribers served at a location that is converted through no desire or fault of the subscriber to Digital central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the Digital equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service.
- B. Conversion of ESSX Service<sup>1</sup> to Digital ESSX Service
  - 1. When a customer whose present ESSX service elects to convert to Digital ESSX service, installation and service connection charges do not apply to Common Equipment, in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided each of the following conditions are met. ESSX-1/Multiline termination charges will not apply if an ESSX-1/Multiline subscriber converting to Digital ESSX service selects a Term Payment Period option of length equal to or greater than the number of months remaining in the subscriber's existing ESSX-1/Multiline payment period.
    - a. The customer's system must continue to be served by the same central office equipment;
    - b. there must be no interruption of service, and
    - c. there are no moves, changes or additions in existing station lines, terminating arrangements, or optional features requested by the customer.
    - d. A Service Ordering Charge as specified in Section A4. will apply.

**Note 1:** Denotes ESSX-1, ESSX service-VS, 200, 600, or XL.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.32 ESSX Service - Vintage I (Cont'd)**

#### **A112.32.2 Terms and Conditions (Cont'd)**

- Z.** ESSX service subscribers with rates and charges applicable out of A112.32 may subscribe to features provided as indicated in A112.26 but not offered in Section A112.32.
- AA.** ESSX service subscribers with rates and charges applicable out of A112.32 wishing to add or change features must apply nonrecurring charges provided as indicated in A112.26.

#### **A112.32.3 Reserved For Future Use**

#### **A112.32.4 Intercept Of Calls To Unassigned Station Lines**

- A.** Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B.** Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all ESSX Systems served out of the same office. The announcement states that the number is not in service. (C)

#### **A112.32.5 Conversion**

- A.** (DELETED)
- B.** Conversion of ESSX-1 Service to ESSX Service
  - 1. When a customer whose present ESSX-1 Service elects to convert to ESSX Service, installation and service connection charges (including Premises Work Charges) do not apply to Common Equipment, in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided that all of the following conditions are met. ESSX-1 Multiline termination charges will not apply if an ESSX-1/Multiline system converting to ESSX Service selects a Variable Term Payment Period option of length equal to or greater than the number of months remaining in the subscriber's existing ESSX-1/Multiline contract period.
    - a. The customer's system must continue to be served by the same central office equipment.
    - b. There must be no interruption of service.
    - c. There are no moves, changes or additions in existing station lines, terminating arrangements, or optional features requested by the customer.
  - 2. ESSX-1 Services converting to ESSX Service must elect one of the following options.
    - Month-to-Month Payment Plan (One month option)
    - Variable Term Payment Plan of 36, 60 or 84 months
- C.** Replacement of Number 1/1A ESS Central Office Equipment
  - 1. The rates and charges in this and other Guidebook sections for ESSX service and the associated features and services will continue to apply to existing ESSX subscribers served at a location that is converted through no desire or fault of the subscriber to other than Number One ESS central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the non-Number One ESS equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.34 Digital ESSX Service - Vintage I (Cont'd)**

#### **A112.34.2 Terms and Conditions (Cont'd)**

- P.** For application to Digital ESSX service, the Central Office Line Charge (COLC) in Section A4. is applicable to Main Station Lines.
- Q.** Except where Term and Condition P. preceding is applicable, the Digital ESSX installation charges are in addition to Service Connection Charges, move, change and installation charges covered in this and other Company guidebooks.
- R.** Digital ESSX installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accord with existing guidebook and administration provisions.
- S.** If the Digital ESSX subscriber elects a Measured Rate Service option, Measured Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's Digital ESSX system in addition to rates and charges in this and other Guidebook sections for Digital ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same Digital ESSX system.
- T.** Digital ESSX main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It Services (e.g. 900 and 976 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). Inter-LATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the Digital ESSX systems subscribing to this service arrangement.
  - 1.** At the time a code restriction arrangement is installed, the Digital ESSX system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charge as specified for a change in line termination applies per main station line affected except that no such charge applies when the code restriction arrangement is disconnected in its entirety.
  - 2.** Where code restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
  - 3.** Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.
- U.** For purposes of application of End User Access Charges only, as set forth in BellSouth F.C.C. No. 4, Digital ESSX service main station lines for use by residents of dormitory living quarters will be considered residential service. Main station lines terminated in dormitory housing for administrative or other business use will not fall in this classification.
- V.** Digital ESSX service subscribers with rates and charges applicable out of A112.34 may subscribe to features provided as indicated in A112.28 but not offered in A112.34.
- W.** Digital ESSX service subscribers with rates and charges applicable out of A112.34 wishing to add or change features must apply non-recurring charges provided as indicated in A112.28.

#### **A112.34.3 Reserved For Future Use**

#### **A112.34.4 Intercept Of Calls To Unassigned Station Lines**

- A.** Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcements provided states that the number called is not in service.
- B.** Intercommunicating calls to unassigned station lines are intercepted by central office announcement equipment which is common to all Digital ESSX systems served out of the same office. The announcement states that the number is not in service.

## A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

### A139.1 Three-Digit Dialing Service (N11)(Cont'd)

#### A139.1.1 General (Cont'd)

- J.** N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- K.** This service is furnished subject to the availability of N11 numbers.
- L.** Limitations and use of service as stated in Section A2. apply.
- M.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. (C)
- N.** Directory Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- O.** Access to N11 Service is not available to the following classes of service:
  - Payphone Service Provider Telephones
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>1</sup>
  - Inmate Service
  - 101XXXX
  - Four-party Stations
  - Cellular - Type 2A
 Operator assisted calls to an N11 subscriber will not be completed.
- P.** N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- Q.** The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- R.** If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- S.** If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- T.** The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

#### A139.1.2 Service Requirements and Conditions

- A.** All requests for N11 Service must be submitted in writing to the Alabama Public Service Commission by the Company for assignment of N11 numbers. The Commission will allocate N11 Service numbers in the specified Basic Local Calling Areas pursuant to non-discriminatory procedures approved by Company.
- B.** Within 30 calendar days of the number assignment, the N11 subscriber must initiate a service request order, which will determine the subscriber's provisioning date. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.