

TARIFF DISTRIBUTION

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A2. GENERAL TERMS AND CONDITIONS

A2.14 Customer Agents

A2.14.1 General

- A. The conditions specified herein apply to any entity (hereinafter "agent"), including but not limited to Customer Premises Equipment Providers, Enhanced Service Providers, and Interexchange Carriers acting or purporting to act on behalf of a customer or prospective customer (hereinafter "customer") in transactions with the Company. Such transactions may include, but are not limited to: (1) requests for information about the service or equipment of any customer, (2) negotiations regarding deposits, (3) orders for establishment of or changes in service or equipment, and (4) requests for or inquiries concerning the repair or maintenance of the service or equipment of any customer.

A2.14.2 Responsibility of the Agent

- A. The agent shall at all times act within the scope of the agent's authority as defined in the agent's agreement with the customer and shall not undertake any transaction with the Company on behalf of any customer unless the agent has been authorized to do so by that customer.
- B. In undertaking any such transactions on behalf of any customer, the agent shall comply with all terms and conditions in this section of this Guidebook applicable to the transaction or to the service or equipment to which the transaction pertains.

A2.14.3 Warranty and Liability of the Agent

- A. By undertaking any transaction with the Company on behalf of a customer, the agent warrants and represents to the Company that the agent has been duly authorized by the customer to act on behalf of the customer in the transaction undertaken. In the event that the customer denies that the agent has acted within the scope of its authority, the agent shall assume responsibility for such transactions and will indemnify and hold the Company harmless from any and all damages, losses, or claims resulting from such dispute or denial by the customer, except for any damages, losses, or claims resulting from the Company's willful misconduct, and will pay any and all applicable rates and charges for services rendered or equipment supplied by the Company because of the agent's actions. The foregoing in no way absolves the customer from liability arising from transactions performed by the agent on behalf of the customer.

A2.14.4 Proof of Authority

- A. When the Company in the reasonable exercise of the Company's discretion believes it appropriate, the Company may request proof of the authority of any party claiming to be the agent of the customer prior to acting upon such request. Failure of the Company to request such proof shall not, however, limit or otherwise affect the agent's responsibility or liability set forth herein, nor shall such a failure constitute a waiver of the Company's right to request such proof at any time in the future.

A2.15 Reserved For Future Use

A2.16 Reserved For Future Use

A2.17 Reserved For Future Use

A2.18 TDM to IP Transition

A2.18.1 Carbon Hill Wire Center (CRHLALNM) Trial

- A. Effective February 16, 2016, business subscribers served by the Carbon Hill Wire Center service area, which is a part of the Carbon Hill exchange, will participate in the Technology Transition Trial. Certain business service offerings will no longer be available for new installations in the Carbon Hill Wire Center serving area. Services grandfathered as a result of this Trial will be obsoleted as specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook.
- B. Effective October 14, 2016, certain previously grandfathered (obsolete) business offerings will be withdrawn in the Carbon Hill Wire Center. Services withdrawn in this Trial will also be specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook, as appropriate.

Effective September 30, 2017, certain previously grandfathered (obsolete) business offerings will be withdrawn in the Carbon Hill Wire Center. Services withdrawn in this Trial will also be specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook, as appropriate

- C. The applicable terms and conditions for the trial shall be determined by the Company and the Company reserves the right to alter these terms and conditions at its discretion with appropriate notifications.

(T)

(T)

A2. GENERAL TERMS AND CONDITIONS

A2.18 TDM to IP Transition (Cont'd)

(T)

A2.18.2 General TDM to IP Transition Provisions

(N)

As a result of evolving network technology, the Company is able to offer new, advanced services. At the same time, certain older services will no longer be available in some geographic areas, as those services are no longer technically or economically feasible. The table below identifies services that have been withdrawn, by wire center and exchange, along with additional information related to these service withdrawals.

(N)

<u>Product Name</u>	<u>Wire Center</u>	<u>Exchange</u>	<u>Reference</u>	<u>Other Information</u>	
Flat Rate Service, PBX Trunks	MOBLALSH	Mobile	A3.2.1	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Auxiliary Line Service (Inward Service)	MOBLALSH	Mobile	A3.17	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Grouping Service (Trunks)	MOBLALSH	Mobile	A3.19	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Trunk Lines (Flat Rate, PBX Services)	MOBLALSH	Mobile	A3.20	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Network Access Service (Trunks)	MOBLALSH	Mobile	A3.26	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Foreign Exchange Service	MOBLALSH	Mobile	A9.1	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Foreign Central Office Service	MOBLALSH	Mobile	A9.2	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Direct-Inward Dialing (DID) Service	MOBLALSH	Mobile	A12.7	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Identified-Outward Dialing (IOD) from Private Exchange Systems	MOBLALSH	Mobile	A12.8	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Arrangements for Night, Sunday and Holiday Service	MOBLALSH	Mobile	A13.5	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Dormitory Communication Service	MOBLALSH	Mobile	A13.13	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Toll Trunks (Toll Terminals)	MOBLALSH	Mobile	A13.14	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Extension Service	MOBLALSH	Mobile	A13.24	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Extension Line Channels	MOBLALSH	Mobile	A13.25	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Hot Line Service	MOBLALSH	Mobile	A13.56	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Data Transport Access Channel Service	MOBLALSH	Mobile	A29.2	Distribution Areas 119401, 119501, 119601 and 119701	(N)
ISDN Business Service (IBS)	MOBLALSH	Mobile	A42.1	Distribution Areas 119401, 119501, 119601 and 119701	(N)
Primary Rate ISDN	MOBLALSH	Mobile	A42.3	Distribution Areas 119401, 119501, 119601 and 119701	(N)
BellSouth Channelized Trunks	MOBLALSH	Mobile	A43.1	Distribution Areas 119401, 119501, 119601 and 119701	(N)
BellSouth Remote Access Service	MOBLALSH	Mobile	A47.1	Distribution Areas 119401, 119501, 119601 and 119701	(N)

(M)

A2. GENERAL TERMS AND CONDITIONS

A2.19 Reserved For Future Use

(M)

A2.20 Cost Assessment Charge (CAC)

(M)

A. A Cost Assessment Charge (CAC) is assessed on a per line or trunk basis as shown below for residence and business customers. The CAC is also assessed on a percentage basis against all billed revenue for business customers subscribing to transport (or miscellaneous transport-like) services. The CAC is established to recover property taxes (from business customers) as well as ongoing costs associated with the administration of Local Number Portability (from line- and trunk-based services from residence and business customers). This charge is not a tax or fee that the government requires AT&T to collect from customers. The CAC does not apply to 911 Services, Coin Services, Lifeline, or any of the following account types: Federal, State and Local Government accounts; Resale accounts; or accounts designated by the Company as Wholesale.

	Monthly Rate	USOC	
1. Cost Assessment Charge (CAC)			(M)
(a) Each Local Exchange Service line			(M)
Residence	\$0.52	C8RCC	(M)
Business	1.80	C8RCD	(M)
(b) Each Primary Rate ISDN (PRI)	9.00	C8RCE	(M)
(c) Each PBX trunk	16.20	C8RCG	(M)
(d) Each Centrex Station line	1.80	C8RCD	(M)
(e) Each Basic Rate ISDN (BRI)			(M)
Residence	0.52	C8RCC	(M)
Business	1.80	C8RCD	(M)
(f) Transport (or miscellaneous Transport-like) services	1.87%	NA	(M)
BellSouth Metro Ethernet Service			(M)

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B2. TERMS AND CONDITIONS

B2.18 TDM to IP Transition (T)

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- A. Effective February 16, 2016, business subscribers served by the Carbon Hill Wire Center service area, which is a part of the Carbon Hill exchange, will participate in the Technology Transition Trial. Certain business service offerings will no longer be available for new installations in the Carbon Hill Wire Center serving area. Services grandfathered as a result of this Trial will be obsoleted as specified in B100.1 of this Guidebook and A100.1 of the General Exchange Guidebook.
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<u>Product Name</u>		<u>Reference</u>	(N)
<u>Wire Center</u>	<u>Exchange</u>	<u>Other Information</u>	(N)
Sub Voice Grade Services – Series 1000 Channels		B3.2.1	(N)
MOBLALSH	Mobile	Distribution Areas 119401, 119501, 119601 and 116701	
Voice Grade Service – Series 2000		B3.2.2	(N)
MOBLALSH	Mobile	Distribution Areas 119401, 119501, 119601 and 116701	
Wired Music Service		B3.2.3	(N)
MOBLALSH	Mobile	Distribution Areas 119401, 119501, 119601 and 116701	
SynchroNet Service		B7.2	(N)
MOBLALSH	Mobile	Distribution Areas 119401, 119501, 119601 and 116701	

B2.19 Reserved For Future Use

B2.20 Reserved For Future Use