

TARIFF DISTRIBUTION

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DATE: September 30, 2017

STATE: ALABAMA

EFFECTIVE DATE: 09/30/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: With this project, we will be withdrawing (sunsetting) certain services as part of the FCC Wire Center Trial in Carbon Hill, Alabama

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A2. GENERAL TERMS AND CONDITIONS

A2.14 Customer Agents

A2.14.1 General

- A. The conditions specified herein apply to any entity (hereinafter "agent"), including but not limited to Customer Premises Equipment Providers, Enhanced Service Providers, and Interexchange Carriers acting or purporting to act on behalf of a customer or prospective customer (hereinafter "customer") in transactions with the Company. Such transactions may include, but are not limited to: (1) requests for information about the service or equipment of any customer, (2) negotiations regarding deposits, (3) orders for establishment of or changes in service or equipment, and (4) requests for or inquiries concerning the repair or maintenance of the service or equipment of any customer.

A2.14.2 Responsibility of the Agent

- A. The agent shall at all times act within the scope of the agent's authority as defined in the agent's agreement with the customer and shall not undertake any transaction with the Company on behalf of any customer unless the agent has been authorized to do so by that customer.
- B. In undertaking any such transactions on behalf of any customer, the agent shall comply with all terms and conditions in this section of this Guidebook applicable to the transaction or to the service or equipment to which the transaction pertains.

A2.14.3 Warranty and Liability of the Agent

- A. By undertaking any transaction with the Company on behalf of a customer, the agent warrants and represents to the Company that the agent has been duly authorized by the customer to act on behalf of the customer in the transaction undertaken. In the event that the customer denies that the agent has acted within the scope of its authority, the agent shall assume responsibility for such transactions and will indemnify and hold the Company harmless from any and all damages, losses, or claims resulting from such dispute or denial by the customer, except for any damages, losses, or claims resulting from the Company's willful misconduct, and will pay any and all applicable rates and charges for services rendered or equipment supplied by the Company because of the agent's actions. The foregoing in no way absolves the customer from liability arising from transactions performed by the agent on behalf of the customer.

A2.14.4 Proof of Authority

- A. When the Company in the reasonable exercise of the Company's discretion believes it appropriate, the Company may request proof of the authority of any party claiming to be the agent of the customer prior to acting upon such request. Failure of the Company to request such proof shall not, however, limit or otherwise affect the agent's responsibility or liability set forth herein, nor shall such a failure constitute a waiver of the Company's right to request such proof at any time in the future.

A2.15 Reserved For Future Use

A2.16 Reserved For Future Use

A2.17 Reserved For Future Use

A2.18 Carbon Hill Wire Center (CRHLALNM) Trial

A2.18.1 General

- A. Effective February 16, 2016, business subscribers served by the Carbon Hill Wire Center service area, which is a part of the Carbon Hill exchange, will participate in the Technology Transition Trial. Certain business service offerings will no longer be available for new installations in the Carbon Hill Wire Center serving area. Services grandfathered as a result of this Trial will be obsoleted as specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook.
- B. Effective October 14, 2016, certain previously grandfathered (obsolete) business offerings will be withdrawn in the Carbon Hill Wire Center. Services withdrawn in this Trial will also be specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook, as appropriate.

Effective September 30, 2017, certain previously grandfathered (obsolete) business offerings will be withdrawn in the Carbon Hill Wire Center. Services withdrawn in this Trial will also be specified in A100.1 of this Guidebook and B100.1 of the Private Line Guidebook, as appropriate

(N)

- C. The applicable terms and conditions for the trial shall be determined by the Company and the Company reserves the right to alter these terms and conditions at its discretion with appropriate notifications.

A100. OBSOLETE SERVICE OFFERINGS - GENERAL

A100.1 General

- A.** Service offerings listed herein are classified as Obsolete. Conditions applicable to these offerings are set forth in paragraphs following.
1. **Basic Local Service**
Coding to indicate those classes of basic local service which are not offered at all or which have been obsoleted is shown in Section A3. with appropriate footnotes. The footnotes are keyed to the specific exchanges to which they apply.
 2. **Service offerings (other than classes of basic local exchange service) which have been made obsolete are classified according to the categories shown following.**
 Type A - Obsolete service offering. Not available to customers as new service offering except in cases where the obsolete service is left in or when transferred to a new location within the same exchange.
 Type B - Not available for new installations, additions or on transfers of service to new location.
 Type C - Unit no longer being manufactured; offered for new installations only as obtainable from existing stock.
 Type D - Any other arrangement; the specific provisions in each case being stated at the beginning of the text for the obsolete service offering affected.
- B.** Obsolete services are furnished subject to all the terms and conditions of the guidebook the same as would be applicable if the service offering were not obsolete. For convenience in use, a guidebook reference is provided as an aid in referring the reader to a specific section of the guidebook having a bearing on the obsolete service offering.
- C.** Services which are continued in service for existing customers only may be retained by a customer as long as the equipment is repairable and the Company is able to obtain repair parts under normal supply conditions. When this equipment becomes unrepairable or repair parts are unobtainable, the service will be discontinued and the equipment removed by the Company.
- D.** Carbon Hill Wire Center (CRHLALNM) Trial

Effective February 16, 2016, the following business services are obsolete and not available for new installations or moves of existing service to a new location in the Carbon Hill Wire Center service area. The Carbon Hill Wire Center service area is part of the Carbon Hill exchange. Existing customers with any of the following services provided by the Carbon Hill Wire Center may retain these services at their current locations.

Service(s)

BellSouth Centrex Service
 Flat Rate Trunk Lines
 ISDN - Business Service (IBS)
 Measured Trunk Lines
 Primary Rate ISDN

Effective October 14, 2016, the following previously grandfathered (obsolete) business services are withdrawn and not available in the Carbon Hill Wire Center service area. The Carbon Hill Wire Center service area is part of the Carbon Hill exchange.

Service(s)

Measured Trunk Lines

Effective September 30, 2017, the following previously grandfathered (obsolete) business services are withdrawn and not available in the Carbon Hill Wire Center service area. The Carbon Hill Wire Center service area is part of the Carbon Hill exchange. (N)

Service(s)

BellSouth Centrex Service (N)
 Flat Rate Trunk Lines¹ (N)
 ISDN - Business Service (IBS) (N)
 Primary Rate ISDN¹ (N)

Note 1: Existing customers may retain their service until their current service agreement expires. (N)

B2. TERMS AND CONDITIONS

B2.18 Carbon Hill Wire Center (CRHLALNM) Trial

B2.18.1 General

- A. Effective February 16, 2016, business subscribers served by the Carbon Hill Wire Center service area, which is a part of the Carbon Hill exchange, will participate in the Technology Transition Trial. Certain business service offerings will no longer be available for new installations in the Carbon Hill Wire Center serving area. Services grandfathered as a result of this Trial will be obsoleted as specified in B100.1 of this Guidebook and A100.1 of the General Exchange Guidebook.
- B. Effective October 14, 2016, certain previously grandfathered (obsolete) business offerings will be withdrawn in the Carbon Hill Wire Center. Services withdrawn in this Trial will also be specified in B100.1 of this Guidebook and A100.1 of the General Exchange Guidebook, as appropriate.

Effective September 30, 2017, certain previously grandfathered (obsolete) business offerings will be withdrawn in the Carbon Hill Wire Center. Services withdrawn in this Trial will also be specified in B100.1 of this Guidebook and A100.1 of the General Exchange Guidebook, as appropriate

(N)

- C. The applicable terms and conditions for the trial shall be determined by the Company and the Company reserves the right to alter these terms and conditions at its discretion with appropriate notifications.

B2.19 Reserved For Future Use

B2.20 Reserved For Future Use

B100. OBSOLETE SERVICE OFFERINGS

B100.1 General

A. Service offerings listed herein are classified as obsolete. Conditions applicable to these offerings are set forth in paragraphs following.

1. Service offerings which have been made obsolete are classified according to the categories shown following.

Type A

Obsolete service offerings. Not available for customers as new service offerings except in cases where the obsolete service is left in or when transferred to a new location within the same exchange.

Type B

Not available for new installations, additions or on transfers of service to new location.

Type C

Unit no longer being manufactured; offered for new installations only as obtainable from existing stock.

Type D

Any other arrangement; the specific provisions in each case being stated at the beginning of the text for the obsolete service offering affected.

B. Obsolete services are furnished subject to all the terms and conditions of the guidebook the same as would be applicable if the service offering were not obsolete.

C. Items of equipment which are continued in service for existing customers only may be retained by a customer as long as the equipment is repairable and the Company is able to obtain repair parts under normal supply conditions. When this equipment becomes unrepairable or repair parts are unobtainable, the service will be discontinued and the equipment removed by the Company.

D. Carbon Hill Wire Center (CRHLALNM) Trial

Effective February 16, 2016, the following business services are obsolete and not available for new installations or moves of existing service to a new location in the Carbon Hill Wire Center service area. The Carbon Hill Wire Center service area is part of the Carbon Hill exchange. Existing customers with any of the following services provided by the Carbon Hill Wire Center may retain these services at their current locations.

Service(s)

Channels – Wired Music Service

Channels – Analog Private Line, Sub Voice Grade Local Channels

Channels – Analog Private Line, Voice Grade Local Channels

Effective October 14, 2016, the following previously grandfathered (obsolete) business services are withdrawn and not available in the Carbon Hill Wire Center service area. The Carbon Hill Wire Center service area is part of the Carbon Hill exchange.

Service(s)

Channels – Wired Music Service

Effective September 30, 2017, the following previously grandfathered (obsolete) business services are withdrawn and not available in the Carbon Hill Wire Center service area. The Carbon Hill Wire Center service area is part of the Carbon Hill exchange. (N)

Service(s)

Channels – Analog Private Line, Sub Voice Grade Local Channels¹ (N)

Channels – Analog Private Line, Voice Grade Local Channels (N)

Note 1: Existing customers may retain their service until their current service agreement expires. (N)