

TARIFF DISTRIBUTION

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PURPOSE: With this project, we will withdrawing Caller ID - Basic for residence customers

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.14 Complete Choice Enhanced Service

A. General

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:

- A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features
- A13.19 TouchStar services excluding Personalized Ring 6¹ and Calling Number Delivery Blocking-Permanent¹
- A13.34 RingMaster service
- A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service cannot take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC PAMA8
(a) Per plan package	\$7.50	\$38.00	

C. Complete Choice Enhanced Retention Offer

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Service (Cont'd)

A13.9.1 General (Cont'd)

K. Call Forwarding Multipath

This feature provides business customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control of Call Forwarding Busy Line¹, Customer Control of Call Forwarding Don't Answer¹, Call Forwarding Variable, or Remote Access to Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.

Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, 10 calling paths will be provided at no charge. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature, each call will be forwarded at the completion of each ring cycle. A service charge will apply to requests to increase or decrease the number of calling paths.

L. Call Waiting ID - This feature allows a residence customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting ID includes the functionality of the Call Waiting feature and provides several additional call disposition options.

The customer must have a Calling Identification Delivery feature such as Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone. (C)

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location.

Call disposition options provided with Call Waiting ID include:

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call (where facilities permit).

Utilization of the full capabilities of Call Waiting ID requires the use of an Analog Display Services Interface (ADSI)-compatible telephone at the customer's premises. The installation and repair of that equipment, and its technical capability to function in conjunction with the features specified herein, will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility between this equipment and the network features described herein.

All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this guidebook. Such features must be ordered separate from Call Waiting ID.

M. Remote Access - Call Forwarding Variable

This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to-telephone number.

N. Three-Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

O. Star 98 Access - This feature allows a subscriber to dial *98 to access a service such as their voice mail service.

Note 1: Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions Of Feature Offerings (Cont'd)

E. Call Block

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to Selective Call Forwarding and/or Personalized Ring 6 and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the trace was activated, and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Annoyance Call Bureau for further action.

Only calls from within TouchStar service equipped offices are traceable using Call Tracing.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

G. BusyConnect

BusyConnect is an optional network feature which will be available in central offices where facilities permit on a usage basis. Presubscription will not be required and billing will be incurred on a per use basis.

BusyConnect enables callers to retry a busy line on demand. When a caller receives a busy condition, the service will automatically play an announcement offering the caller the option of having the service complete the call when the called line becomes available. If the caller activates BusyConnect service, the status of the called party's line will be monitored for thirty minutes and the call completed when the line is available.

BusyConnect service is available, facilities permitting, to residence and business customers on a per activation/occasion basis. The service may be utilized on a non-subscription basis with a per occasion charge for each activation, whether the call is completed or not. Access to the usage option can be restricted at the customer's request at no charge. (USOC BRD in A13.19.4).

A13.19.3 Terms, Conditions And Limitations Of Service

A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service equipped offices.
2. TouchStar service is available to single and multi-line residence and business customers unless otherwise specified. TouchStar services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect service will not work with rotary dial in most offices.
3. TouchStar service basic features will not work on an originating basis with toll terminals, trunks or some remote switching locations.
4. Appropriate service charges apply except during Company selected periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID – Basic^d to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management and Upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. (C)

Note 1: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.5 Additional Features

A. Caller ID - Basic (Number Delivery)²

(C)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer. In locations where Caller ID customers are served from a host office in a different time zone, the time zone of the host office will be transmitted.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than the RingMaster service number.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted will always be the main number of the hunt group, unless, facilities permitting, the lines are TN (Telephone Number) identified within the group.

Calling party information via Caller ID - Basic is not available on operator handled calls.

B. Caller ID a.k.a. Caller ID - Deluxe (Name and Number Delivery)¹

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller ID is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer. In locations where Caller ID customers are served from a host office in a different time zone, the time zone of the host office will be transmitted.

Caller ID also includes Anonymous Call Blocking where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Blocking is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Blocking regardless of the current state of the Anonymous Call Blocking customer's line (e.g., off hook or idle).

Subsequent to establishment of Caller ID, Anonymous Call Blocking can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the name and number transmitted will always be the main directory listing information rather than the RingMaster service listed name and number.

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

Note 2: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.6 Terms, Conditions And Limitations

- A. All Limitations listed in A13.19.3 are applicable to the Caller ID, Caller ID - Multi-Line¹, and Enhanced Caller ID features in addition to the following:
1. Caller ID – Basic² and Caller ID on a flat rate basis are available to single- and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID - Basic, Caller ID, and Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX multi-line business customers. Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management and Call Tracking (BCLID) cannot be provisioned for customers with the following service arrangements; Basic 911, FX, FCO, DPA, or Dual Service. (C)
 2. The Company will deliver all numbers/names, subject to technical limitations, including telephone numbers/names associated with Non-published Listing Service as described in Section A6. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.
 3. Calling Number Delivery Blocking - Permanent is available upon request to domestic violence intervention agencies, state and county departments of human resource shelters, the Attorney General Crime Victim Assistance office, and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without blocking.
 4. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.
 5. Telephone numbers/names transmitted via Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking are intended solely for the use of these subscribers. Resale of this information is prohibited by this Guidebook, except the caller's number/name may be provided to the subscriber's client for those calls sponsored or provided by that specific client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.
 6. Calling party information via Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management and Call Tracking is not available on operator handled calls.
 7. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1.
 8. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

Note 1: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

Note 2: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.7 Rates

	Monthly Rate	USOC	(D)
A. Individual Features			
1. Residence			
(a) (DELETED)			
(b) Caller ID – Deluxe (with ACB) Per line	\$9.99	NXMCR	
(c) (DELETED)			
(d) Calling Number Delivery Blocking - Permanent, Per line ¹	-	NOB	
(e) Calling Number Delivery Blocking - Per Call (Per activation)	-	NA	
B. Individual Features			
1. Business			
(a) Caller ID – Basic, Per line	11.00	NSD	
(b) Caller ID – Deluxe (with ACB) Per line	13.00	NXMCR	
(c) Caller ID – Deluxe (without ACB) Per line for Multi-Line Hunt Group arrangements	13.00	NXMMN	
(d) Calling Number Delivery Blocking - Permanent, Per line ¹	-	NOB	
(e) Calling Number Delivery Blocking - Per Call (Per activation)	-	NA	
(f) Enhanced Caller ID (with ACB) - Per Line	17.00	NXECR	
(g) Enhanced Caller ID with Call Management (with ACB) - Per Line	18.00	NIACR	
(h) Enhanced Caller ID with Call Management (with Call Forwarding Don't Answer) ² - Per Line	18.00	NCACR	

Note 1: This feature is only offered to certain customers as per A13.19.6.A.3.

Note 2: Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates, terms and conditions for CFDA are in A13.9.

A113. OBSOLETE SERVICE OFFERINGS – MISCELLANEOUS SERVICE ARRANGEMENTS**A113.19 TouchStar Service**

(Obsolated May 8, 1995, Type D) Existing Caller ID - Multi-Line² customers may retain their existing service as specified in this section of the Guidebook if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID – Basic³ or Caller ID – Deluxe¹ as specified in A13.19. Service charges from Section A4. shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (C)

A113.19.1 Definitions of Feature Offerings**A. Caller ID - Multi-Line²**

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit, call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of pre-assigned feature access codes.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

Note 2: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

Note 3: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.1 Definitions of Feature Offerings (Cont'd)

A. Caller ID - Multi-Line² (Cont'd)

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

A113.19.2 Terms, Conditions And Limitations Of Service

A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service equipped offices.
2. TouchStar service is available to single line and multi-line residence and business customers who have rotary or Touch-Tone Service.
3. TouchStar service basic features will not work on an originating basis with toll terminals, trunks or some remote switching locations.
4. Appropriate service charges apply except during Company selected periods of special promotion.
5. Caller ID – Basic³ and Caller ID – Deluxe¹ on a flat rate basis are available to single line and multi-line residence and business customers. Effective May 8, 1995, Caller ID - Multi-Line which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Basic, Caller ID – Deluxe¹, Call Tracking, and Caller ID - Multi-Line cannot be provisioned for Basic 911 customers.
6. The Company will deliver all numbers/names, subject to technical limitations, including telephone numbers/names associated with Non-published Listing Service as described in Section A6.
7. Calling Number Delivery Blocking - Permanent is available upon request to domestic violence intervention agencies, state and county departments of human resource shelters, the Attorney General Crime Victim Assistance office, and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without blocking.
8. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.
9. Telephone numbers transmitted via Caller ID - Multi-Line are intended solely for the use of the subscribers of this feature. Resale of this information is prohibited by this Guidebook, except the caller's number may be provided to the subscriber's client for those calls sponsored or provided by that specific client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.
10. Calling party information via Caller ID - Multi-Line is not available on operator handled calls.
11. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

Note 2: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers.

Note 3: Effective August 1, 2017, Caller ID – Basic is no longer available for residence subscribers.

(C)

(N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.3 Rates

A. Rotary (Grouping) Arrangements

- 1. Caller ID - Multi-Line¹ (Per Line) (T)
 Per Calling Number Delivered Usage Charge
 Quantity of Calls

	Business	USOC
(a) First 50,000	\$.02	NSDUS
(b) 50,001 - 400,000	.015	NSDUS
(c) Over 400,000	.01	NSDUS

A113.20 Reserved For Future Use

A113.21 Reserved For Future use

Note 1: Effective May 8, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID - Basic or Caller ID - Deluxe as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID - Deluxe. All new single and multi-line business customers desiring a TouchStar service calling information delivery feature will have to use Caller ID - Basic or Caller ID - Deluxe. Call Tracking (BCLID) in A13.19 is available for PBX customers as well as business multi-line customers. (T)

(DELETED) (D)