

TARIFF DISTRIBUTION

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<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G001	5	0003
G001	9	0002
G001	13	0002
G001	14	0003
G002	4.1	0003
G002	5	0005
G003	17	0012
G103	1.5	0010
G113	7.1.1	0005
G103 Cont. (pg)	1	0004

A1. DEFINITION OF TERMS

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

- (1) Grade of Line: Individual line
(See also "Primary Class of Service")
- (2) Type of Rate: Flat rate or usage priced rates
- (3) Character of Use: Business or residence
- (4) Dialing Method: Touch-Tone or rotary

(T)

b. For Long Distance Service:

Type of Call: Station-to-station

c. For Wide Area Telecommunications Service:

Type of Rate: Full time or measured time

CLERGYMAN

Clergymen are entitled to a concession from regular residence rates under the conditions specified in A3.18. A clergyman, for the purpose of this Guidebook provision, is considered to be a regular ordained minister who is actively engaged in the work of a specific church or group of churches. In those cases where churches have two ministers, one being an assistant or associate to the regular minister, such assistant or associate minister is entitled to a concession, provided he is ordained and devotes full time to the church, or if devoting only part time does not have any other means of livelihood. The preceding definition also includes bishops and other clergymen employed by groups of churches in ministerial activity, but does not include those engaged in evangelistic or other church activity in which they are not actively engaged as clergymen in the work of a specific church or group of churches. This definition does not include superannuated ministers or army chaplains.

CLASSROOM COMMUNICATION SERVICE

Local telephone lines for in-classroom use.

COIN REFUND AND REPAIR REFERRAL SERVICE (CRS)

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Payphone Service Provider (PSP) telephones.

COLLECT CALL¹

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment or Company stations.

COMPANION PAYMENT PLAN

An optional payment plan which is adjunct to the Two-Tier Payment Plan. This payment plan contains only one monthly rate element. The monthly rate applies for as long as the customer retains service.

COMPANY

Wherever used in this Guidebook or its headings, "Company" and "South Central Bell" refer to BellSouth Telecommunications, Inc., unless the context clearly indicates otherwise.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

A1. DEFINITION OF TERMS

EXCHANGE SERVICE

The general telephone service rendered in accordance with guidebook provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this Guidebook.

a. Flat and Message Rate (Measured Rate)

(1) Flat Rate Service:

A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

(2) Measured Rate Service (Measured Rate):

A classification of non-coin box exchange service which is charged for on the basis of amount of use.

(3) Area Calling Service

A classification of exchange service which includes an individual line and a usage package. In addition, usage charges apply for outward completed local calling and are based on number of calls, duration, time of day/day of week, and distance between originating and terminating wire centers.

b. Individual Line

(T)

(1) Individual Line Service:

A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

(DELETED)

(D)

c. Foreign Central Office Service:

A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

d. Foreign Exchange Service:

A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

e. Touch-Tone Calling Service:

A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

A1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' communications on an individual message basis between rate centers.

1. Station-to-Station Call:

(T)

The Long Distance MTS service where the person originating the call either dials the telephone number desired, gives to the Company operator or gives to the communications assistant at the Alabama Relay Center the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex Type Services, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX, ESSX-1 or Centrex Type Services attendant.

Two classes of Station-to-Station service are offered as follows:

(T)

a. "Dial" is that Station-to-Station service in which a call is

(1) dialed by the customer, except when an operator

- reaches the called telephone number where facilities are not available for dial completion, or
- places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
- reestablishes a call which has been interrupted after the called number has been reached, or
- assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones;

(2) billed to the originating number;

(3) completed without the assistance of a Company operator, except that an operator may establish the call under one of the conditions listed in a., preceding or may record the originating telephone number where no automatic recording equipment is available; and

(4) not originated from a public or semipublic coin telephone.

b. "Operator" is that Station-to-Station service other than "Dial". Operator Station-to-Station includes Station-to-Station calls which originate at a public or semi-public coin telephone.

(T)(M)

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A1. DEFINITION OF TERMS

(M)

LOUDSPEAKER PAGING ACCESS

Allows the attendant direct access and the station user dial access to paging equipment. Up to six paging zones may be provided, each requiring a separate access code and console key. A seventh dial code and key may be provided if required for all zone paging.

- a. Basic - Provides paging as described preceding.
- b. Deluxe - In addition to the preceding, Deluxe paging access allows the paged party to be connected to the paging party by dialing a discrete code from any station within the PBX. When connected, the two parties are disconnected from the paging trunk releasing it for re-use.

MAIN STATION

See "Station"

MANUAL TERMINATING LINE SERVICE

Provides station lines which require all terminating calls be completed by the attendant. All non-attendant handled call attempts are given group intercept treatment.

MESSAGE

A communication between two stations. Messages may be classified as follows:

- a. Local Message:
A message between stations within the same local service area.
- b. Long Distance Message:
A message between stations in different exchange areas for which a long distance message charge is made.

MESSAGE RATE SERVICE (MEASURED SERVICE)

See "Exchange Service"

MESSENGER SERVICE

See "Long Distance Message Telecommunications Service"

MILEAGE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

- a. Air-line Measurement:
The shortest distance between two points.
- b. Extension Line Mileage:
The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with guidebook provisions.

A2. GENERAL TERMS AND CONDITIONS

A2.2 Limitations And Use Of Service (Cont'd)

A2.2.15 Network Facilities For Use With Automatic Dialing And Announcing Devices (Cont'd)

- B. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.
- C. Any subscriber operating or utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.

A2.2.16 Alabama Relay Center Restrictions

- A. The following calls may not be placed through the Alabama Relay Center:
 1. Calls to 976, 900, or 700 numbers
 2. Calls to time or weather recorded messages
 3. Calls to other informational recordings
 4. Station sent paid calls from coin telephones
 5. Operator handled conference service and other teleconference calls

A2.3 Establishment And Furnishing Of Service

A2.3.1 Availability Of Facilities

- A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- B. The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the terms and conditions as set forth in Section A5., "Charges Applicable Under Special Conditions," except as otherwise specified.

A2.3.2 Flat, Measured And Message Rate Service

- A. When Flat Rate or Area Calling Services are offered in an exchange, an applicant may, at his option, select either type of service or combination of services for the applicant's private residence location. (C)

An applicant at a business location may select either Flat Rate, Measured Rate, Area Calling Services or Message Rate Service when they are available in the exchange. However, a combination of these different types of services will not be furnished to the same subscriber at the same business location. Different applicants at the same business location, even in the same office, may each subscribe to a different type of service as long as each applicant has a different account and the applicants do not share a communication or other key-type system. The exceptions to the mixing restrictions for business locations are listed following:

1. To hotel and hospital premises where Flat Rate Service may be furnished for the exclusive use of the hotel or hospital management in addition to the Measured, Message, or Area Calling Service ordinarily provided in guests' or patients' rooms and lobbies. Flat Rate Service may be provided in guests' or patients' rooms in addition to Flat Rate Service for management use in hotels or hospitals. Regardless of the type of service the hotel or hospital subscribes to, a guest or patient using the room or station as a residence may subscribe individually to any type of service ordinarily available to residence subscribers;
2. To premises where semipublic or public telephones may properly be located;
3. To flat rate foreign exchange lines terminating on a premises where Measured, Message, or Area Calling Service is furnished;

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment And Furnishing Of Service (Cont'd)

A2.3.2 Flat, Measured And Message Rate Service (Cont'd)

A. (Cont'd)

4. To services extended from one customer to the services of another customer;
5. To measured rate Integrated Services Digital Network (ISDN) lines terminated on a premises where Flat Rate Service is furnished;
6. To local lines used for Classroom Communication Service as described in A103;
7. To premises where Back-Up Line service may properly be located with flat rate primary line service;
8. To premises where Flat Rate Service is used for voice transmission and usage rate service is used for transmission of medical information only, for contingency or temporary use during service outages of the main communication system only, for lines to the subscriber's own automatic attendant or voice mail system only, for fax machines only, or for computer data communications only, and the usage lines are not part of the primary voice system at that location. It shall also apply for premises where usage rate service is used for voice transmission and Flat Rate Service is used for the same purposes stated above;
9. To premises where toll terminals are located; or
10. To premises where usage rate service is used for voice transmission and the customer subscribes to a service for which the Company requires Flat Rate Service network access such as, but not limited to, MegaLink service and LightGate service. It shall also apply for premises where Flat Rate Service is used for voice transmission and the customer subscribes to a service for which the Company requires usage rate service network access.

A2.3.3 Reserved For Future Use

A2.3.4 Measured Rate Service

- A. Where Area Calling Service is available, measured service is an obsolete service offering. In these locations, business measured rate service *is* not offered for new installations or transfers of service to new locations. However, subscribers to business measured rate service who change to Area Calling Service may elect to return to their measured rate service. (C)

A2.3.5 Application For Service

- A. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, terms and conditions from time to time in force and effect.
- B. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
- C. If service is established and it is subsequently determined that either condition in B exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- D. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are cancelled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.4 Measured Rate Service

A. The offering of this service is subject to availability as determined by the Company. See H. and I., for areas where measured service is not offered. Individual Line Measured Rate Service in those exchanges where the service is offered will be at a rate specified following. The rates specified entitle subscribers to a usage allowance for calls completed to stations in the Local Calling Area; i.e., all stations bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.6, Local Calling Areas. See A3.10 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan. Charges for local usage in excess of the allowance are based on mechanized records kept of all calls originated on the line.

- 1. **(DELETED)** (D)
- 2. Business Measured Service

	Monthly Rate	USOC
(a) Per line	\$78.00	B1M

B. The rates stated preceding include the following Monthly Usage Allowance for dialed sent paid local calls:

- 1. Monthly Usage Allowance

	Usage Allowance	USOC
(a) (DELETED)		
(b) Business Measured Service	\$7.50	NA

(D)

C. The following usage rates are applicable for all local calls and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc., F.C.C. Tariff No. 4. Usage in excess of the allowance will be billed in arrears.

- 1. Usage Rates - Local Measured Service (except Customer-Provided Public Telephones)
 Partial minutes count as full minutes for each individual call completed. (C)

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
A (0 miles)	\$.04	\$.02
B (1 - 10 miles)	.04	.02
C (11 - 16 miles)	.06	.04
D (Greater than 16 miles)	.06	.04

- 2. Usage Rates - Customer-Provided Public Telephones
 Calls within the local calling area are each charged at least one (1) minute of use. For local calls that exceed one (1) minute, usage charges are based on conversation time rounded up to the nearest one tenth (1/10) minute.

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
A (0 miles)	\$.02	\$.01
B (1 - 10 miles)	.04	.02
C (11 - 16 miles)	.06	.04
D (Greater than 16 miles)	.06	.04

Page 17.1 is hereby deleted in its entirety and removed from this Guidebook.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A103.1	Reserved For Future Use	1	
A103.2	Statewide Rate Schedules	1	
A103.2.1	Reserved For Future Use	1	
A103.2.2	Reserved For Future Use	1	
A103.2.3	Reserved For Future Use	1	
A103.2.4	Reserved For Future Use	1	
A103.2.4	Reserved For Future Use	1	
A103.2.5	Reserved For Future Use	1	
A103.2.6	Reserved For Future Use	1	
A103.2.7	Reserved For Future Use	1	
A103.2.8	Reserved For Future Use	1	
A103.2.9	Area Calling Service	1	
A103.2.10	Complete Choice Service	1.1	
A103.2.11	Reserved For Future Use	1.2	
A103.2.12	PreferredPack Plan	1.3	
A103.2.13	2 Pack Plan	1.4	
A103.3	Reserved For Future Use	1.5	
A103.4	Reserved For Future Use	1.5	
A103.5	Reserved For Future Use	1.5	
A103.6	Reserved For Future Use	1.5	
A103.7	<i>Monthly Exchange Rates</i>	1.5	(T)
A103.8	Joint User Service	1.5	
A103.8.1	Application, Terms and Conditions	1.5	
A103.8.2	Rates	2	
A103.9	Reserved For Future Use	3	
A103.10	Reserved For Future Use	3	
A103.11	Reserved For Future Use	3	
A103.12	Reserved For Future Use	3	
A103.13	Reserved For Future Use	3	
A103.14	Reserved For Future Use	3	
A103.15	Reserved For Future Use	3	
A103.16	Reserved For Future Use	3	
A103.17	Reserved For Future Use	3	
A103.18	Reserved For Future Use	3	
A103.19	Grouping Service	3	

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**A103.3 Reserved For Future Use****A103.4 Reserved For Future Use****A103.5 Reserved For Future Use****A103.6 Reserved For Future Use****A103.7 Monthly Exchange Rates****A103.7.1 Reserved For Future Use****A103.7.2 Reserved For Future Use****A103.7.3 Reserved For Future Use****(DELETED)**

(D)

A103.8 Joint User Service

(Obsolete 6-23-86, Type D, Guidebook Reference A3.8)

Existing customers with Joint User Service located at the same address established prior to 6-23-86 may request changes or modifications of existing joint user accounts and/or additions of new joint users on or after 6-23-86 under the terms and conditions described following. Subscribers who relocate, transfer service responsibility and/or establish service after 6-23-86 will be furnished service according to the conditions specified in other sections of this Guidebook.

A103.8.1 Application, Terms and Conditions

- A.** In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. Joint User Service is a shared service arrangement which allows the business exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms, or corporations not otherwise permitted use of the subscriber's business service by this Guidebook.
- B.** Joint user service is permitted in connection with the following:
 - (1) Business individual line flat rate, measured rate, message rate, or semipublic service,
 - (2) Commercial PBX flat rate, measured or message rate service,
 - (3) Hotel PBX service,
 - (4) Centrex Type Services
- C.** Where service is furnished at a concession rate to the primary subscriber, Joint User Service will not be provided unless the proposed joint user would be entitled to service at a concession rate, if he were a primary station subscriber. No concession is allowed from the regular rates for Joint User Service.
- D.** Application for Joint User Service and for changes in service or equipment furnished therewith must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his joint users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- E.** Charges for Joint User Service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for Joint User Service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for Joint User Service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.
- F.** Joint User Service is terminated and charges for Joint User Service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for Joint User Service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer's service or equipment, and also that the terms of the minimum service period have been satisfied.
- G.** The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this Guidebook.
- H.** Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company.
- I.** A joint user is entitled to one listing in the alphabetical section of the telephone directory.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹ (with or without Ring Control), Star 98 Access¹

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication¹

A13.70 Privacy Manager service

B. Terms, Conditions and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All terms, conditions and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan. (C)
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly Rate	USOC
(a) Per feature package	\$17.00	PAMA1¹ or PAMA2

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.