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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.2 Statewide Rate Schedules (Cont'd)**

**A3.2.2 (DELETED)**

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**A3.2.4 Reserved For Future Use**

**A3.2.5 Reserved For Future Use**

**A3.2.6 Reserved For Future Use**

**A3.2.7 Reserved For Future Use**

**A3.2.8 Reserved For Future Use**

**A3.2.9 Area Calling Service**

- A. Area Calling Service is an optional offering that provides local calling from the subscriber’s home wire center to all Company wire centers and participating Independent Company wire centers within a 40 mile radius based on airline mileage, in addition to the existing local calling area described in A3.6. The offering of this service is subject to availability as determined by the Company.
- B. This service is not available to Company owned or customer provided public telephone subscribers.
- C. Customers subscribing to Area Calling Service will be provided an access line and usage package as described following.
- D. The access line for Residence and Business service is provided at the following rate. All other services offering Area Calling Service are provided for in the appropriate sections of this Guidebook.
  - 1. Access Line

	<b>Monthly Rate</b>	<b>USOC</b>
(a) (Obsoleted, See Section A103)		
(b) Business	<b>\$61.00</b>	<b>NA</b>

- E. In addition to the access line, customers receive the following usage package. (M)
  - 1. (Obsolete, See A103.) (M)
  - 2. Option 2 - Area Calling Service<sup>1</sup> with Discount (M)
 

This option includes a \$6.00 usage allowance on all calls terminating in Bands A, B, C and D. Local calls are billed in accordance with the usage schedule described in F., at a 20 percent discount on the total usage charges, in addition to the off-peak discount described in J. Billed usage charges, above the allowance, will not exceed \$9.00 per Residence line and \$24.00 per Business line, trunk, or ESSX service, MultiServ PLUS service, or BellSouth Centrex service NAR for calls terminating in Bands A, B, C and D with the following exception. Local usage charges for Shared Tenant Service, hospital patient rooms and hotel guest rooms will not be capped. The following charge is in addition to the access line rate. (M)

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Area Calling Service with Discount – Option 2		<b>NA</b>
Residence	<b>\$25.00</b>	
Business	<b>6.00</b>	

- F. The following usage rates are applicable for all local calls and are based on airline mileage between wire centers. (M)

<b>Mileage Bands</b>	<b>Initial Minute Charge</b>	<b>Additional Minutes Charge</b>
A (0 miles)	<b>\$.02</b>	<b>\$.01</b>
B (1 - 10 miles)	<b>.04</b>	<b>.02</b>
C (11 - 16 miles)	<b>.06</b>	<b>.04</b>
D (17 - 22 miles and existing local calling area described in A3.6 greater than 22 miles)	<b>.09</b>	<b>.07</b>
E (23 - 30 miles)	<b>.09</b>	<b>.09</b>
F (31 - 40 miles)	<b>.09</b>	<b>.09</b>
G (Special band as described in G.)	<b>.09</b>	<b>.09</b>

- G. In addition to the local calling described in A., if any wire center in an exchange is located within 40 miles of any wire center in the originating exchange, local calling will be provided from the entire originating exchange to the entire terminating exchange. The usage charges for Band G are applicable for distances greater than 40 miles. (M)

**Note 1:** Effective May 1, 2013, Area Calling Service is obsoleted for Residence customers (see A103.2.9) (M)

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedules (Cont'd)

##### A3.2.9 Area Calling Service (Cont'd)

- (M)
- H. Calls originating in Bay Minette and terminating in Mobile and Fairhope or calls originating in Mobile and Fairhope and terminating in Bay Minette will be billed usage charges for Band C. (M1)
- I. Calls which originate and terminate within the Athens (Main and Toll wire center only), Huntsville and Decatur exchanges and which are greater than 22 miles will be rated at Band D rates. (M1)
- J. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge. Time/Day Discount does not apply to the Premium Calling Option. (M1)
- K. Grouping rates for subscribers of Area Calling Service are described in A3.19.2. (M1)
- L. The following stipulations apply only when the access line from which the call originates subscribes to Area Calling Service. Calls completed with operator assistance within the local calling area as described in A3.6.1 will be rated at the above usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. All other calls completed with operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section A18. (M1)
- M. Calls made outside the Basic Local Calling Area described in A3.6.1., but within the Area Calling Service Local Calling Area, on which customers request time and charges, will have those quotations based on MTS rates listed in Section A18. This includes hotel paid guest quotation calls. The rates that are quoted will also be billed. (M1)
- N. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein. (M1)

##### A3.2.10 Complete Choice Service (Obsoleted, See Section A103)

(M1)



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.2 Statewide Rate Schedules (Cont'd)**

**A3.2.11 Area Plus Service**

**A. General**

- 1. Area Plus service provides residence subscribers a flat rate access line with unlimited calling to all exchange access lines within the serving exchange, the additional exchanges in the local calling area specified in A3.6, and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1 and the exchanges in each LATA are listed in A3.6.2. The access line includes Touch-Tone capability. (M1)
- 2. Residential customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.10 as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.10.A.3 for Complete Choice service apply to this option of Area Plus service.<sup>1</sup> (M1)
- 3. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping at no additional charge as specified in A103.2.10. All services/features specified in A103.2.10 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.10.A.3 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.<sup>1</sup> (M1)
- 4. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option. (M1)
- 5. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.10.A.3 unless specifically allowed by the terms of the special promotion. (M1)

**B. Rates and Charges**

- 1. The following monthly rates apply for Area Plus services. (M1)
  - a. Individual line service (M1)

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(1) Residence				(M1)
(a) Per line (without the Complete Choice option)	<b>\$16.50</b>	<b>\$51.00</b>	<b>ACP</b>	(M1)
(b) Per line with the Complete Choice <sup>1</sup> option (USOCs AC1 and VSB must both be used to provide this service)	<b>14.50</b>	<b>64.00</b>	<b>NA</b>	(M1)
(c) Per Two-Line Plan package with the Complete Choice <sup>1</sup> option or Credit for two individual lines qualifying as Two-Line Plan package	<b>29.00</b>	<b>103.95 -24.05</b>	<b>ACML2 CRD2A</b>	(M1)
(d) Per Three-Line Plan package with the Complete Choice <sup>1</sup> option	<b>43.50</b>	<b>128.95</b>	<b>ACML3</b>	(M1)

**A3.2.12 PreferredPack Plan (Obsoleted, See Section A103)**

**A3.2.13 2 Pack Plan (Obsoleted, See Section A103)**

**Note 1:** Complete Choice Obsoleted 2-19-09 (See Section A103)

Material previously appearing on this page now appears on page(s) 2.1 of this section.  
 M1 Material appearing on this page previously appeared on page(s) 2.1.2 of this section.  
 M2 Material appearing on this page previously appeared on page(s) 2.1.3 and 2.1.4 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.2 Statewide Rate Schedule (Cont'd)**

- (M)
- A3.2.14 Complete Choice Enhanced Service** (M1)
- A. General** (M1)
1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability. (M1)
  2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1. (M1)
  3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified: (M1)
    - A13.9 Custom Calling Services excluding Customer Control<sup>1</sup> and Multipath<sup>1</sup> versions of the Call Forwarding features (M1)
    - A13.19 TouchStar services excluding Personalized Ring 6<sup>1</sup>, Caller ID-Basic and Calling Number Delivery Blocking-Permanent<sup>1</sup> (M1)
    - A13.34 RingMaster service (M1)
    - A13.47 Message Waiting Indication (M1)

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. (M1)
  4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities. (M1)
  5. Existing customers of Complete Choice Enhanced service cannot take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3., unless specifically allowed by the terms of the special promotion. (M1)
  6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies. (M1)
- B. Rates and Charges** (M1)
1. Individual line service (M1)
 

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Per plan package	<b>\$7.50</b>	<b>\$36.00</b>	<b>PAMA8</b>	(M1)
- C. Complete Choice Enhanced Retention Offer** (M1)
- Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply: (M1)
1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer. (M1)
  2. Complete Choice Enhanced is required on each line receiving the discount. (M1)
  3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer. (M1)
  4. AT&T employees are not eligible for this offer. (M1)
  5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16). (M1)
  6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer. (M1)
  7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines. (M1)
  8. This offer is only available for retention purposes. (M1)
  9. Customers must retain the required services for 30 days to receive the benefit of this offer. (M1)
  10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location (M1)
  11. Eligible customers may only receive this offer once during the offer benefit period. (M1)
  12. AT&T may discontinue this offer upon 14 day notice or less. (M1)
- Note 1:** These features are available separately as specified in A13.9 or A13.19. (M1)

Material previously appearing on this page now appears on page(s) 2.1.1 of this section.  
 M1 Material appearing on this page previously appeared on page(s) 2.1.5 of this section.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedule (Cont'd)

##### A3.2.15 Complete Choice Basic Service

###### A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting ID
- A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A3.2.15.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

###### B. Rates and Charges

1. Individual line service

Suspend Rate	Monthly Rate	USOC PAMA7
\$7.50	\$32.00	PAMA7

- (a) Per plan package

###### C. Complete Choice Basic Offer<sup>1</sup>

Eligible residential subscribers who purchase local service with AT&T and subscribe to and retain the Complete Choice Basic (CCB) package may receive a monthly bill credit for 12 months, on up to two lines, that will provide a net price of \$15.00 for the CCB package.

###### Rules

1. Eligible subscribers are those residential subscribers who have at least one local exchange access line or a substitute (e.g. wireless or VoIP service) with a provider other than the Company at a service location that can be served by the Company.
2. Eligible subscribers must request the qualifying service at the same address as the existing service, unless they are planning an imminent move – within 30 (thirty) days of responding to the offer – from one address in an AT&T incumbent local exchange service area to another address in an AT&T incumbent local exchange service area.
3. The subscriber is required to subscribe to AT&T for local service and purchase the Complete Choice Basic package on each line receiving the credit.
4. Eligible subscribers will receive a bill credit for 12 months on up to two lines that will provide a net price of \$15.00 for each Complete Choice Basic package. If the subscriber discontinues the package, the credits will cease.
5. This offer may not be combined with other local service offers that provide a monthly recurring credit or discount, but may be combined with an offer that waives the nonrecurring installation/service charge(s).
6. Subscribers must keep the CCB package for 30 days to receive the benefits of this offer.
7. This offer is not available to subscribers who are switching service between affiliated companies.

**Note 1:** Effective December 15, 2015, the Complete Choice Basic Offer is no longer available to new subscribers. Existing subscribers receiving benefits of this offer may continue to receive the benefit until the end of the 12-month period.

Pages 2.1.4, 2.1.5 and 2.1.6 are hereby deleted in their entirety and removed from this Guidebook.

Material previously appearing on this page now appears on page(s) 2.1.1 of this section.  
 M1 Material appearing on this page previously appeared on page(s) 2.1.6 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.7 Monthly Exchange Rates (Cont'd)**

**A3.7.1 Flat Rate Service<sup>1</sup> (Cont'd)**

**B. Exchange and Rate Group Classification (Cont'd)**

<b>Exchange</b>	<b>Rate Group (R.G.)</b>
Tuskegee	3
Uniontown	1
Vincent	6
Warrior	6
West Blocton	6
Wetumpka	6
York	2

**C. Areas in Alabama Served by Exchanges in Other States**

<b>Exchanges</b>	<b>Local Exchange Service Same Rate As</b>
Clear Springs	Cantonment, Florida - As stated in AT&T Florida General Exchange Guidebook
Francisco	Huntland, Tennessee - As stated in AT&T Tennessee General Exchange Guidebook
Fruithurst	Tallapoosa, Georgia - As stated in AT&T Georgia General Exchange Guidebook
Melvin	Quitman, Mississippi - As stated in AT&T Mississippi General Exchange Guidebook
Oakland	LaGrange, Georgia - As stated in AT&T Georgia General Exchange Guidebook
Ranburne	Bowdon, Georgia - As stated in AT&T Georgia General Exchange Guidebook
Veto	Pulaski, Tennessee - As stated in AT&T Tennessee General Exchange Guidebook

**A3.7.2 (DELETED)**

(M)

**A3.7.3 (DELETED)**

(M)

**Note 1:** See A.3.2.1.B.1 for current Residence and Business Flat Rate charges.

**Pages 12 through 16 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.7 Monthly Exchange Rates (Cont'd)**

**A3.7.4 Measured Rate Service**

A. The offering of this service is subject to availability as determined by the Company. See H. and I., for areas where measured service is not offered. Individual Line Measured Rate Service in those exchanges where the service is offered will be at a rate specified following. The rates specified entitle subscribers to a usage allowance for calls completed to stations in the Local Calling Area; i.e., all stations bearing the designation of central offices of the serving exchange and additional exchanges as shown in A3.6, Local Calling Areas. See A3.10 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan. Charges for local usage in excess of the allowance are based on mechanized records kept of all calls originated on the line. (T)

1. Residence Low-Use Measured Service (Obsoleted, See A103)
2. Business Measured Service

(a) Per line	<b>Monthly Rate</b> <b>\$78.00</b>	<b>USOC</b> <b>B1M</b>	(C)
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B. The rates stated preceding include the following Monthly Usage Allowance for dialed sent paid local calls:

1. Monthly Usage Allowance

(a) Residence Low-Use Measured Service (Obsoleted, See A103)	<b>Usage Allowance</b>	<b>USOC</b>	
(b) Business Measured Service	<b>\$7.50</b>	<b>NA</b>	

C. The following usage rates are applicable for all local calls and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc., F.C.C. Tariff No. 4. Usage in excess of the allowance will be billed in arrears.

1. Usage Rates - Local Measured Service (except Customer-Provided Public Telephones)  
Partial minutes count as full minutes for each individual call completed. Total usage charges for Residence Standard Measured Service will not exceed \$10.00.

<b>Mileage Bands</b>	<b>Initial Minute Charge</b>	<b>Additional Minutes Charge</b>
A (0 miles)	\$.04	\$.02
B (1 - 10 miles)	.04	.02
C (11 - 16 miles)	.06	.04
D (Greater than 16 miles)	.06	.04

2. Usage Rates - Customer-Provided Public Telephones (M)

Calls within the local calling area are each charged at least one (1) minute of use. For local calls that exceed one (1) minute, usage charges are based on conversation time rounded up to the nearest one tenth (1/10) minute. (M)

<b>Mileage Bands</b>	<b>Initial Minute Charge</b>	<b>Additional Minutes Charge</b>	
A (0 miles)	\$.02	\$.01	(M)
B (1 - 10 miles)	.04	.02	(M)
C (11 - 16 miles)	.06	.04	(M)
D (Greater than 16 miles)	.06	.04	(M)

Page 17.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.7 Monthly Exchange Rates (Cont'd)

##### A3.7.4 Measured Rate Service (Cont'd)

- D. Discounts for the Evening, Night, and Weekend reduced rate periods are expressed as a percent reduction of the Usage Rates stated in Paragraph C. preceding. The discount is applied to the total Usage Rates charge for that portion of messages occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded to the nearer whole cent. (M)

No discount applies for that portion of message occurring in the Day rate period. (M)

The time at the beginning of each minute of connection determines the applicable rate period. (M)

When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8:00 AM to 5:00 PM <sup>1</sup>	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	60% Disc.	60% Disc.
5:00 PM to 11:00 PM <sup>1</sup>	35% Disc.	35% Disc.	35% Disc.	35% Disc.	35% Disc.	60% Disc.	35% Disc.
11:00 PM to 8:00 AM <sup>1</sup>	60% Disc.	60% Disc.	60% Disc.	60% Disc.	60% Disc.	60% Disc.	60% Disc.

Day Rate Period = Full Rate

Evening Rate Period = 35% Discount

Night and Weekend Rate Period = 60% Discount

- E. On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.
- F. Usage Charges may be billed to numbers other than the Measured Service telephone number.
- G. Usage Charges apply to local calls completed with operator assistance in addition to Operator Assisted Local Call Surcharges (when applicable) and are in both instances. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowance for dialed sent paid calls.  
Measured Service Usage Charges will apply to Local Calls completed with operator assistance.  
In locations where Measured Rate Service is available, it will replace the current Message Rate Service. Existing message rate subscribers will have the choice of converting to either Flat or Measured Rate Service.
- H. See A3.10 for usage charges in connection with calls between Bay Minette, Fairhope, and Mobile.
- I. Where Area Calling Service<sup>2</sup> is available, business measured rate service is no longer offered (except for customer-provided public telephone subscribers). Existing business measured and low use measured service (obsolete) customers may retain their current service offering and may modify or change their existing arrangement at their current location, but may not relocate existing arrangement to a different location. (T)(M1)

#### A3.8 Reserved For Future Use (M1)

**Note 1:** To, but not including.

**Note 2:** Effective May 1, 2013, Area Calling Service is obsoleted for Residence customers (see Section A103) (T)(M1)

Page 18.1 is hereby deleted in its entirety and removed from this Guidebook. (N)

Material appearing on this page previously appeared on page(s) 17.1 of this section.  
M1 Material appearing on this page previously appeared on page(s) 18.1 of this section.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.9 Reserved For Future Use

#### A3.10 Local Exceptions

**A3.10.1 (DELETED)**

**A3.10.2 (DELETED)** (M)

**A3.10.3 Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan<sup>1</sup>** (M)

- A. Customers in Bridgeport, Phenix City, and Stevenson who do not subscribe to Area Calling Service will receive local calling from their home wire center to all Company wire centers and participating Independent Company wire centers within a 40 mile radius based on airline mileage, in addition to the existing local calling area described in A3.6. (M)
- B. The following usage rates apply, in addition to the customer's applicable access line rate, for calls placed outside the customer's existing local calling area as described in A3.6, but within the extended local calling plan area as described in A. preceding. These usage rates are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc. F.C.C. Tariff No. 4. (M)

Mileage Bands	Initial Minute Charge	Additional Minute Charge	
Band H (1-10 miles)	\$.09	\$.09	(M1)
Band I (11-22 miles)	.09	.09	(M1)
Band J (over 23 miles)	.09	.09	(M1)

Calls within the extended local calling area are each charged at least one (1) minute of use with the following exception: For local calls placed from Customer Provided Public Telephones that exceed one (1) minute, usage charges are based on conversation time rounded up to the nearest 1/10 minute. (M1)

- C. In addition to the local calling area described in A. preceding, if any wire center is located within 40 miles of any wire center in Bridgeport, Phenix City, and Stevenson, local calling will be provided for the entire originating exchange to the entire terminating exchange. (M1)
- D. Discounts for the Evening, Night, and Weekend reduced rate periods are expressed as a percent reduction of the Usage Rates stated in B. preceding. The discount is applied to the total Usage Rates charge for that portion of messages occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded to the nearer whole cent. (M1)

No discount applies for that portion of message occurring in the Day rate period. (M1)

The time at the beginning of each minute of connection determines the applicable rate period. (M1)

When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge. (M1)

**Rates and Applicable Periods**

	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.	
8:00 AM to 5:00 PM <sup>2</sup>	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	60% Disc.	60% Disc.	(M1) (T)(M1)
5:00 PM to 11:00 PM <sup>2</sup>	35% Disc.	35% Disc.	35% Disc.	35% Disc.	35% Disc.	60% Disc.	35% Disc.	(M1) (T)(M1)
11:00 PM to 8:00 AM <sup>2</sup>	60% Disc.	60% Disc.	60% Disc.	60% Disc.	60% Disc.	60% Disc.	60% Disc.	(M1) (T)(M1)

- Day Rate Period = Full Rate (M1)
- Evening Rate Period = 35% Discount (M1)
- Night and Weekend Rate Period = 60% Discount (M1)

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the holiday rate applicable is the Evening rate, unless a lower rate would normally apply. (M1)

**Note 1:** This plan will be implemented November 22, 1991. (M)

**Note 2:** To, but not including. (T)(M1)

**Pages 19.1 through 19.1.3 are hereby deleted in their entirety and removed from this Guidebook.** (N)

Material appearing on this page previously appeared on page(s) 19.1.1 of this section.  
 M1 Material appearing on this page previously appeared on page(s) 19.1.2 and 19.1.3 of this section.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.10 Local Exceptions (Cont'd)**

**A3.10.3 Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan (Cont'd)**

- E. Calls completed with operator assistance within this extended local calling area will be rated at the preceding usage charges in addition to the appropriate operator assisted local calling surcharges.
- F. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

**A3.10.4 Reverse Billing Option**

**A. General**

- 1. The Reverse Billing Option is an optional service that provides for the reverse billing of usage charges for calls from Chattanooga, Tennessee to Bridgeport or Stevenson, Alabama. Chattanooga, Tennessee telephone numbers are provided to subscribers of the Reverse Billing Option.
- 2. The following charges are in addition to the applicable access line rate and Service Charges.

a. Rates and Charges

- (1) Per feature arranged and one access path

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Residence	<b>\$12.50</b>	<b>\$16.00</b>	<b>RBARR</b>
(b) Business	<b>12.50</b>	<b>16.00</b>	<b>RBABB</b>
(2) Additional Access Path (with Initial Installation)			
(a) Each	-	<b>16.00</b>	<b>RBAB1</b>
(3) Subsequent Access Path			
(a) Each	<b>10.50</b>	<b>16.00</b>	<b>RBABS</b>

- 3. The following usage charges are for calls originating in Chattanooga and terminating in Bridgeport or Stevenson.

a. Rates and Charges

- (1) Mileage Bands

	<b>Initial Minute or Fraction Thereof</b>	<b>Additional Minute, Each of Fraction Thereof</b>	<b>USOC</b>
(a) J (17 - 30 miles)	<b>\$.05</b>	<b>\$.05</b>	<b>NA</b>
(b) K (Greater than 30 miles)	<b>.10</b>	<b>.10</b>	<b>NA</b>

- 4. Time/Day Discounts will not apply to the Reverse Billing Option usage charges.
- 5. All other terms and conditions for Remote Call Forwarding, Section A13., with the exception of the credit term and condition, apply unless otherwise stated herein.

**A3.11 Reserved For Future Use**

(M)



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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.12 Network Access Register Usage Package

(T)

##### A3.12.1 General

(M)

- A. The Network Access Register (NAR) Usage Package provides for Exchange and Long Distance Message Network Calling to and from Main Stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system, or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or LightGate service. The NAR Usage Package provides for Flat, Measured Rate, Volume Usage Measured Rate, or Area Calling Service network usage access. It is used in conjunction with a Network Access Limiter as provided in Section A112. When Network Access Registers (NAR) are furnished on LightGate service, MegaLink channel service or FlexServ service, Volume Usage Measured Rate Service is provided at the rates and charges described in A3.26.

(M)

##### A3.12.2 Terms, Conditions And Application Of Rates

- A. If Grouping Service is desired on the NAR Usage Package, the charge listed in A3.19 following for the Flat Rate Individual Business Line Grouping Service will apply.
- B. The Flat Rate NAR Usage package includes an unlimited number of dialed sent paid local calls.<sup>1</sup>
- C. For the Measured Rate NAR Usage Package, all limitations specified in A3.7.4 preceding for Measured Rate Service apply. A usage allowance for dialed sent paid local calls, and usage charges apply as specified in A3.12.3.B. Where Area Calling Service is available, Measured Rate NAR packages are not offered.<sup>1</sup>
- D. For the Volume Usage Measured Rate Service NAR Usage Package, a usage allowance for dialed sent paid local calls and usage charges above the allowance apply as specified in A3.12.3.C. Where Area Calling Service is available, Volume Usage Measured Rate NAR packages are not offered.
- E. Where Area Calling Service is offered, Measured Rate and Volume Usage Measured Rate NAR packages are no longer available. Subscribers desiring Area Calling Service are provided a usage package as described in A3.12.3.D. following.
- F. All Monthly Rates and Charges shown following for NAR Usage Packages apply on a statewide basis. The rates shown are applicable whether the NAR Usage Package is used for Inward, Outward, or Combination applications.
- G. The conditions and rates specified in other guidebooks for services which may be associated with these services are in addition to those specified herein.

**Note 1:** See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.14 Local Operator Services

##### A3.14.1 General

For any Operator Station message completed within the Local Calling Area, the appropriate service charge specified in A3.14.3 following, will be applied except as specified in A3.14.2.A. following.

##### A3.14.2 Application Of Charges

- A. The appropriate service charge, as specified in A3.14.3 following, will be applied to each completed call except
  - 1. for calls to the Company for official telephone business,
  - 2. for emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number,
  - 3. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
  - 4. when the caller advises he has had service trouble in reaching the terminating number,
  - 5. for local emergency calls from a coin station,
  - 6. for station-paid calls from hotel guests, or
- B. The call may be billed to the originating telephone or any other Company-approved identification number.

##### A3.14.3 Rates And Charges

- A. The following charges for operator system served local calls apply in addition to the local dial rates:
 

	Charge	USOC
1. Billing Surcharges - Station-to-Station		
(a) Operator	\$1.00	NA (T)(M)
(b) Inmate calls originating from correctional facilities (Automated)	1.25	NA (T)(M)
2. Operator Dialed Surcharge <sup>1</sup>		(T)(M)
(a) Station-to-station operator assisted calls where the operator dials the terminating number.	1.00	NA (M)
3. Partially Automated Surcharge <sup>2</sup>		(T)(M)
(a) Station-to-station operator assisted calls where the customer dials the terminating number.	1.00	NA (M)

##### A3.14.4 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
  - 1. originate from a telephone line associated with the customer's account, (M)
  - 2. originate and terminate in the same Basic Local Calling Area, (M)
  - 3. be carried and completed by the Company via Company facilities and (M)
  - 4. be billed by the Company. (M)

In the event the company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data. (M)

- Note 1:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. (M)
- Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge. (M)

**Pages 21.1 and 22 are hereby deleted in their entirety and removed from this Guidebook.** (N)

## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.18 Concession Service

#### A3.18.1 General

- A.** The classes of subscribers specified following are allowed the concession indicated for the following services:
1. The access line portion of all local exchange services described in Section A3. In connection with usage based pricing services (such as measured rate, message rate, or Area Calling Service), the concession applies on the amount of the monthly access line rate but not on associated usage charges or allowances.
  2. Extension Stations.
  3. Extension Line Mileage Charges and Tie Line Mileage Charges associated with the services enumerated preceding.
- B.** Concessions are not allowed to any class of subscribers from the regular rates for the following services and equipment:
1. Toll Messages
  2. (DELETED)
  3. Local Messages in excess of the allowance for Message Rate Service
  4. Joint User Service
  5. Construction Charges
  6. Additional Directory Listings
  7. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities
  8. Installation, Service Connection, Inside Move or Change Charges

#### A3.18.2 Charitable Institutions

- A.** A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications:
1. Are dependent upon voluntary contributions for their support.
  2. Are exclusively engaged in charitable work.
  3. Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof.
  4. Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principal work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions.
  5. Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof.

#### A3.18.3 Churches And Clergymen

- A.** A concession of 25 percent from the regular business rate is allowed to churches, provided the telephone is located in the church or church study, and listed under the name of the church. (M)
- B.** A concession of 25 percent from the regular residence rate is allowed to regularly ordained clergyman (See Definition of Terms) actively engaged in the work of a designated church, provided the telephone is located in his residence and is listed in the name of the clergyman. (M)

Concessions are granted to clergymen not as individuals but because of their official connection with a church or group of churches. It is assumed that the clergyman will direct and handle many of the church's activities over his residence telephone and is therefore entitled to such consideration provided the service is located in the clergyman's residence and listed in his name. (M)

- C.** For the purpose of this section, the ranking officer of the Salvation Army or the Volunteers of America in each exchange is allowed the same treatment as a regularly ordained clergyman. (M)

#### A3.18.4 Volunteer Services

- A.** A concession of 25 percent from the regular business access line rate is allowed to Volunteer Fire Departments. The telephone must be located on the premises of the fire department and used solely for fire department business. (M)

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### A3. BASIC LOCAL EXCHANGE SERVICE

(M)

#### A3.19 Grouping Service

##### A3.19.1 General

Grouping service is a central office arrangement involving a group of two or more lines, trunks or NARs combined in such a way that an incoming call to a busy facility in the group can be completed (overflow) to an available facility in the group based on the parameters of the arrangement.

##### A3.19.2 Rates

- A. A monthly rate applies for grouping service for individual lines, trunks and NARs unless otherwise specified in the Guidebook. The charge applies for each line, trunk or NAR in a group in addition to the regular individual line, trunk or NAR rate. This does not apply to WATS lines or station lines associated with PBX or Centrex-type services.

1. Monthly Rates - Services other than Area Calling Service and Area Plus services without the Complete Choice option

	<b>Residence</b>	<b>Business</b>	<b>USOC</b>
(a) Per line <sup>1</sup> , trunk or NAR	<b>\$5.00</b>	<b>\$10.00</b>	<b>HTG</b>

2. Monthly Rates - Area Calling Service<sup>2</sup> and Area Plus services without the Complete Choice option

(a) Per line <sup>1</sup> , trunk or NAR	<b>\$4.00</b>	<b>\$10.00</b>	<b>HTGLO</b>
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**Note 1:** See Section A2. and A103.19 for limitations regarding residence lines in a grouping service arrangement.

**Note 2:** Effective May 1, 2013, Area Calling Service is obsoleted for Residence customers (see A103).

Page 25.1 is hereby deleted in its entirety and removed from this Guidebook.

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.20 Trunk Lines<sup>1</sup>**

**A3.20.1 Reserved For Future Use**

**A3.20.2 Residence**

**A. Flat Rate<sup>2</sup>**

	<b>Monthly Rate</b>	<b>USOC</b>
1. Trunks Flat rate both-way only, each		
(a) Residence Individual Line Flat Rate	-	<b>TFR</b>
2. Grouping Service		
(a) See A3.19.2 preceding	-	<b>HTG</b>

**A3.20.3 Business (Commercial, Hospital, Hotel/Motel and Shared Tenant Service)**

**A. Flat Rate<sup>2</sup>**

1. Trunks, each		
(a) Inward Only Business Individual Line Flat Rate	-	<b>TFN</b>
(b) Both-way or Outward Only Business Individual Line Flat Rate	-	<b>TFC</b>
(c) DID (Direct In-Dial) Business Individual Line Flat Rate	-	<b>TDD1X</b>
(d) DID Combination <sup>3</sup>	<b>\$240.00</b>	<b>TDDCX</b>
2. Grouping Service		
(a) See A3.19.2 preceding	-	<b>HTG</b>

**A3.20.4 Hotel PBX Service**

**A. Message Rate Service<sup>2</sup>**

(Furnished for guest and management use - all exchanges.)

1. Trunks, each			
a. Both-Way or Outward only			
(1) First trunk with an allowance of 75 outward local messages.			
(a) Same as Business (Commercial) Message Rate Trunk Lines	<b>Charge</b>		<b>USOC</b>
(2) Additional trunk without message allowance.	-		<b>TMC</b>
(a) Same as Business (Commercial) Message Rate Trunk Lines	-		<b>TM5</b>
(3) Local messages in excess of allowance			(M)
(a) Each	<b>\$.10</b>		<b>NA</b>
2. Grouping Service			(M)
(a) See A3.19.2 preceding	-		<b>HTG</b> (M)

**Note 1:** See this and other guidebook sections for additional appropriate charges, such as, Grouping Service, etc.

**Note 2:** See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

**Note 3:** Available where facilities permit. Appropriate charges for DID service and Grouping Service apply.

Page 26.1 is hereby deleted in its entirety and removed from this Guidebook.

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.20 Trunk Lines<sup>1</sup> (Cont'd)**

**A3.20.5 Hospital PBX Service (Cont'd)**

**A.** Combined Flat and Message Rate Service<sup>2</sup> (Cont'd)

- 1. Flat Rate (Cont'd)  
(Management Use and Patient Use) (Cont'd)
- b. Grouping Service
  - (1) Each

- (a) See A3.19.2 preceding
- 2. Message Rate (Patient Use)

- a. Trunks, each
  - (1) Both way and/or outward only
  - (a) Same as A3.20.4.A.1.a.(1).(a). preceding
- b. Grouping Service
  - (1) Each

**B.** Message Rate Service Only<sup>2</sup>

- 1. For Patient and Management Use
  - a. Trunks, each
    - (1) Both way and/or outward only
    - (a) Same as A3.20.4.A.1.a.(1).(a). preceding
  - b. Grouping Service
    - (1) Each
    - (a) See A3.19.2 preceding

Monthly Rate \$-	USOC HTG
-	TMC
-	HTG
-	TMC
-	HTG

**A3.20.6 Reserved For Future Use**

(M)

- Note 1:** See this and other guidebook sections for additional appropriate charges, such as, Grouping Service, etc.
- Note 2:** See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

Page 28.1 is hereby deleted in its entirety and removed from this Guidebook.

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**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.20 Trunk Lines<sup>1</sup> (Cont'd)**

**A3.20.7 Measured Trunk Lines**

A. Measured Rate Service<sup>2</sup> (Hotel and Hospital Exceptions are noted in A2.3.2)

1. Business

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Inward Only	<b>\$78.00</b>	<b>BMU</b>
(b) Both Way or Outward Only	<b>78.00</b>	<b>TKG</b>
(c) Grouping Service	<b>10.00</b>	<b>HTGME</b>

**A3.20.8 Area Calling Service Trunk Lines**

A. Where Area Calling Service is available, Measured Trunk Lines are not offered. In addition, usage charges and allowances apply as stated in A3.2.9.

1. Business

(a) Inward Only	-	NA
Same as Business Individual Line Area Calling Service Rate		
(b) Outward Only	-	NA
Same as Business Individual Line Area Calling Service Rate		
(c) Both Way	-	NA
Same as Business Individual Line Area Calling Service Rate		

**A3.21 (DELETED)**

(M)

**Note 1:** See this and other guidebook sections for additional appropriate charges, such as, Grouping Service, etc.

**Note 2:** See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

**Pages 29.1 through 33 are hereby deleted in their entirety and removed from this Guidebook.**

(N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.22 Reserved For Future Use**

**A3.23 Reserved For Future Use**

**A3.24 Directory Assistance Call Completion Service**

**A3.24.1 Description of Service**

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

**A3.24.2 General Terms and Conditions**

- A. The service is not subject to concessions.

**A3.24.3 Use of the Service**

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

**A3.24.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. UniServ DA number requests
  - 2. Any Special Line Class Codes
  - 3. 976 DA number requests
  - 4. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  - 5. Calls from tandems where the end user cannot be identified
  - 6. Calls from Payphone Service Provider Telephones

**A3.24.5 Application of Charges and Exemptions**

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.
- B. Chargeable Calls
  - 1. For charging purposes, a DACC completed call is as defined in Section A1.

**A3.24.6 Rates and Charges**

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge
 

	<b>Rate</b>	<b>USOC</b>	
(a) Charge Per Completed Call	<b>\$.00</b>	<b>NA</b>	

Page 34.0.1 is hereby deleted in its entirety and removed from this Guidebook. (N)



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.25 Directory Assistance/Directory Assistance Call Completion Service**

(T)

**A3.25.1 Description of Service**

(M)

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. (M)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following. (M)
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. (M)
- D. DA/DACC is available only where billing and terminal capability exists. (M)
- E. Access to call detail records is included as part of this service. (M)

**A3.25.2 General Terms and Conditions**

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

**A3.25.3 Use of the Service**

- A. The service is furnished subject to all applicable terms and conditions in section A2.

**A3.25.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. (DELETED)
  - 2. IntraLATA and InterLATA long distance calls
  - 3. 976 DA number requests
  - 4. Residence and Business Customers

**A3.25.5 Application of Charges**

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number.

**A3.25.6 Rates and Charges**

- A. Service Charges

(1) DA/DACC Charge

	<b>Rate</b>	<b>USOC</b>
(a) Per Local Exchange Subscriber telephone number provided	<b>\$.45</b>	<b>NA</b>

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.26 Network Access Service (Cont'd)**

**A3.26.2 Rates And Charges<sup>1</sup> (Cont'd)**

	<b>Monthly Rate</b>	<b>USOC</b>
<b>E. Network Access Service - MegaLink channel service - Area Calling Service</b>		
1. Volume Usage Measured Rate Service, per line or trunk		
(a) Inward only	\$20.00	NNS1X
(b) Outward only	20.00	NNSOX
(c) Both way	20.00	NNSCX
2. ESSX service NAR Volume Usage Measured Rate Service		
(a) Inward only	20.00	NNV1X
(b) Outward only	20.00	NNVOX
(c) Both way	20.00	NNVCX
<b>F. Network Access Service - LightGate service - Area Calling Service</b>		
1. Volume Usage Measured Rate Service, per line or trunk		
(a) Inward only	20.00	NNO1X
(b) Outward only	20.00	NNOOX
(c) Both way	20.00	NNOCX
2. ESSX service NAR Volume Usage Measured Rate Service		
(a) Inward only	20.00	NNU1X
(b) Outward only	20.00	NNUOX
(c) Both way	20.00	NNUCX
<b>G. Network Access Service - FlexServ service - Area Calling Service</b>		
1. Volume Usage Measured Rate Service, per line or trunk		
(a) Inward only	20.00	NNS1X
(b) Outward only	20.00	NNSOX
(c) Both way	20.00	NNSCX
2. ESSX service NAR Volume Usage Measured Rate Service		
(a) Inward only	20.00	NNV1X
(b) Outward only	20.00	NNVOX
(c) Both way	20.00	NNVCX
<b>H. Network Access Service - MegaLink ISDN<sup>1</sup> service - Area Calling Service</b>		(T)
1. Volume Usage Measured Rate Service, per line or trunk		
(a) Inward only	20.00	NNS1X
(b) Outward only	20.00	NNSOX
(c) Both way	20.00	NNSCX
<b>I. Network Access Service - Area Calling Service Applicable to individual lines or trunks when other exchange access service is provided via LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN<sup>1</sup> service. (Includes access line and allowance.)</b>		(M)
1. Volume Usage Measured Rate Service, per line or trunk		(M)
(a) Inward only	46.15	AMC1X (M)
(b) Outward only	46.15	AMCOX (M)
(c) Both way	46.15	AMCCX (M)

**A3.27 (DELETED)**

**Note 1:** MegaLink ISDN service obsolesced 4-21-97. (See Section B107.)

Pages 37 through 39 are hereby deleted in their entirety and removed from this Guidebook.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.28 Trunk Side Access Facility (T)

##### A3.28.1 General (M)

- A. A trunk side connected facility allows only for termination of incoming calls to the subscriber. (M)
- B. The trunk side access facilities identified herein are for the provisioning of Uniform Access Number/Automatic Number Identification (ANI) service as specified in A113.58. (M)
- C. All facilities specified herein require termination at a Traffic Operator Position System (TOPS) Tandem Office. Foreign Central Office or Foreign Exchange channel mileage is required between the customer's Serving Wire Center and the TOPS Tandem Office. (M)

##### A3.28.2 Terms and Conditions

- A. Individual line and PBX trunk business customers, MegaLink channel service and LightGate service customers may subscribe to this service at their option where facilities permit.
- B. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer. Long distance charges associated with calls to a Uniform Access Number will be reverse billed to the UAN customer.
- C. Normal service charges, as specified in Section A4. will apply.
- D. Existing optional calling arrangements or experimental plans are not applicable with this service.

##### A3.28.3 Rates and Charges

###### A. Access Line Charges

1. The following rates and charges are for trunk-side connected local exchange access facilities for use with Uniform Access Number/Automatic Number Identification Service and are applicable to individual business lines, PBX trunks, MegaLink channel service or LightGate service lines.

- a. Facilities Connected at a TOPS Tandem Office<sup>1</sup>

- (1) Single Voice Grade Facility

	Monthly Rate	USOC
(a) Per Facility	\$60.00	B1E
(2) Network Access Service - MegaLink channel service		
(a) Per NAS <sup>2</sup>	-	6QN
(3) Network Access Service - LightGate service		
(a) Per NAS <sup>3</sup>	-	6QG
(4) Trunk Supervisory Signaling for Facilities Connected at a TOPS Tandem Office <sup>4</sup>		
	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>
(a) Per Single Voice Grade Facility or NAS	\$-	\$- USOC SLMB+

- Note 1:** The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. Uniform Access Number (UAN) is required for ANI service.
- Note 2:** Rates, terms and conditions for Network Access Service - MegaLink channel service in A3.26 apply.
- Note 3:** Rates, terms and conditions for Network Access Service - LightGate service in A3.26 apply.
- Note 4:** One trunk supervisory signaling rate element is always required per single voice grade facility, or MegaLink channel service, or LightGate service NAS terminated at a TOPS tandem office.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.29 Reserved For Future Use

#### A3.30 Exchange Access Premium Charge

##### A3.30.1 General

- A. A premium charge will apply to any exchange service customer, other than a residence customer, who subscribes to certain features typically associated with high network usage.
- B. The premium charge applies on a monthly basis in addition to rates and charges for flat, message or measured exchange service.
- C. The premium charge applies to each exchange service access facility associated with any of the following features:
  - 1. Uniform Access Number (UAN) and associated services:
    - a. Automatic Number Identification (ANI)
    - b. Custom Service Area (CSA)
    - c. Call Detail Information
  - 2. Multiline Hunt Queuing
  - 3. Simplified Message Desk Interface (SMDI)
  - 4. Surrogate Client Number (SCN)
- D. For purposes of this offering, premium features, premium lines and non-premium lines are defined as follows:
  - 1. A premium feature is any feature listed in C. preceding. Rates and charges for stand-alone premium features are as specified in Section A13. Rates and charges for the ESSX service or Digital ESSX service SMDI premium feature are as specified in Section A12.
  - 2. A premium line is any non-residence exchange service access facility associated with a premium feature. A premium line includes but is not limited to the following types of exchange service access facilities associated with a premium feature:
    - a. Exchange service business individual lines, trunks or PBX trunks.
    - b. ESSX service Network Access Registers (NARs) or MegaLink channel service Network Access Service (NAS).
    - c. Foreign central office or foreign exchange lines contained in Section A9.
    - d. Dial access channels contained in A29.2.
    - e. Voice grade channels and DS0 channel services used by any Mobile or Radio Common Carrier to interconnect with the exchange network.
    - f. Announcement lines used by Public Announcement Services as defined in A13.10.
    - g. Exchange lines used in the provisioning of Public Telephone Access service for Customer Provided Equipment (CPE) as defined in A7.4.
    - h. Trunk Side Access Facilities specified in A3.28.
  - 3. A non-premium line is any exchange service access facility not associated with a premium feature.

##### A3.30.2 Terms and Conditions

- A. Premium charges apply only with respect to premium lines. (M)
- B. A premium charge applies per premium line. When more than one premium feature is selected by the customer, only one premium charge per line will apply. (M)
- C. A combination of premium and non-premium lines will be allowed in the same premises to the same subscriber. However, premium and non-premium lines in the same subscriber premises must be separated in different hunting groups. (M)
- D. Service charges normally associated with the exchange access facility, as specified in A4 will apply. (M)
- E. The terms and conditions specified herein are in addition to the applicable terms and conditions specified in other sections of this and other guidebooks of the Company. (T)(M)

##### A3.30.3 Rates and Charges

- A. The following premium charge is in addition to rates and charges for exchange service. (M)

	Monthly Rate	USOC
1. Exchange Access Premium Charge		
(a) Per premium line	\$17.85	AEP

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## A3. BASIC LOCAL EXCHANGE SERVICE

(M)

### A3.31 Lifeline

#### A3.31.1 Description of Service

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996 and the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012. Specific terms and conditions are as set forth in this guidebook.
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal uniform support of \$9.25 is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. The amount of credit will not exceed the charge for local service.

#### A3.31.2 Terms and Conditions

##### A. General

1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
5. A Lifeline customer is exempt from the Late Payment Charge in Section A2. (M1)
6. Lifeline service is exempt from the Installment Billing Service Fee. (M1)
7. The Federal Universal Service Charge will not be billed to Lifeline customers. (M1)
8. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with Section A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges. (M1)
9. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this guidebook, for their eligible end users. The additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs. (M1)

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.31 Lifeline (Cont'd)

##### A3.31.2 Terms and Conditions (Cont'd)

(M)

###### B. Eligibility

1. To be eligible for Lifeline, a customer must be a current recipient of any of the following low income assistance programs.
  - a. Supplemental Security Income (SSI)
  - b. Supplemental Nutrition Assistance Program (SNAP)
  - c. Medicaid
  - d. Federal Public Housing Assistance/Section 8
  - e. Low-Income Home Energy Assistance Program (LIHEAP)
  - f. Temporary Assistance for Needy Families (TANF)
  - g. National School Lunch Program's free lunch program
2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines are eligible for Lifeline.
3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

###### C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. Recertification is required annually.
2. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
3. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.
4. Resellers providing Lifeline service from this guidebook are responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 417(a) and (b), a reseller must provide a certification, upon request, to AT&T that it is complying with all FCC and applicable State requirements governing the Lifeline program, including certification and verification procedures. Resellers are required to retain the required documentation for three (3) years and be able to produce the documentation to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in B. preceding. Disclosure requirements described in 2. preceding are applicable to resellers of Lifeline service.

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**A3. BASIC LOCAL EXCHANGE SERVICE****A3.33 Reserved For Future Use****A3.34 Reserved For Future Use****A3.35 Reserved For Future Use****A3.36 Reserved For Future Use****A3.37 Reserved For Future Use****A3.38 Back-Up Line (Obsoleted, See Section A103)****A3.39 (DELETED)**

(M)

**A3.40 Reserved For Future Use**

(M)

**A3.41 Reserved For Future Use**

(M)

**A3.42 Reserved For Future Use**

(M)

**A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)**

(M)

**A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)**

(M)

**A3.45 Complete Choice for Business Package (Obsoleted, See Section A103)**

(M)

Pages 44 through 52.1 are hereby deleted in their entirety and removed from this Guidebook.

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