

**TARIFF DISTRIBUTION**

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PURPOSE: This guidebook update eliminates the following Operator Services:  
Collect Calls, Bill-to-Third Number (Party) Calls, Person-to-Person  
Calls, Local & Long Distance Operator Verification/Interruption  
Service and Zero Minus

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G001	2	0001
G001	5	0002
G001	13	0001
G001	16	0001
G003	21	0005
G003	21.1	0001
G003	23	0002
G003	34.0.1	0003
G003	34.1	0003
G013	5	0012
G013	9	0004
G013	11	0003
G013	80	0003
G013	83	0003
G013	86	0003
G013	89	0003
G013	92	0002
G015	6	0002
G018	1	0003
G018	3	0004
G018	4	0003
G018	23	0002
G018	24	0004
G018	25	0004
G020	1	0003
G020	4	0002
G020	13	0002
G020	14	0002

G042	26	0006
G112	74	0002
G112	163	0002
G112	258	0002
G112	303	0002
G113	16	0002
G119	4	0002
G139	2	0003
G3 Cont. (pg)	2	0003
G18 Cont. (pg)	1	0001
G18 Cont. (pg)	2	0002
G Subj. Indx (pg)	14	0003
H107	2	0002

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## A1. DEFINITION OF TERMS

### BILL TO THIRD PARTY<sup>1</sup>

Denotes a billing arrangement by which a long distance call may be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated. Calls through the Alabama Relay Center may be billed only to a third number within Alabama.

(C)

### BILLED NUMBER SCREENING

An arrangement which, at the time of call origination, screens billed to third party and/or collect calls to prevent these calls being charged to certain telephone numbers.

### BUILDING (SAME)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs, but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

### BUSY LAMP FIELD

Provides an attendant with visual indication of the busy or idle condition of station lines.

### BUSY VERIFICATION OF STATION LINES

Allows the attendant to establish a "talking" connection to an apparently busy station line to determine if the station line is in working order. Prior to connection of the attendant to a busy line, a spurt of tone is applied to alert the talking parties of the attendant's presence and the spurt of tone is reapplied every 14-16 seconds thereafter. An idle line will be rung normally when busy verification is attempted.

### CALL

An attempted or completed communication.

### CALL FORWARDING - ALL CALLS

Allows calls directed to a station to be routed to another station (or to the attendant), designated during activation, regardless of the busy or idle state of the called station.

### CALL FORWARDING - BUSY LINE

Centrex Type Services optional feature which automatically routes incoming DID calls to the attendant when the called station is busy.

### CALL FORWARDING - BUSY LINE, DON'T ANSWER

Allows calls directed to a station to be routed to another station (or to the attendant), designated during activation, whenever the called station is either busy or does not answer within a prescribed period of time.

### CALL HOLD

Allows a station user to "hold" any call in progress by flashing and then dialing a "hold" code, thus freeing the same line for the purpose of originating another call or returning to a previously held call. Only one call per station line may be held at a time. The held call cannot be added to the other call.

### CALL PICKUP

A PBX or Centrex Type Services feature which enables a station user to answer incoming calls directed to other stations within his own pickup group by dialing a code.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

## A1. DEFINITION OF TERMS

### CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

- (1) Grade of Line: Individual line, 2-party line, 4-party line, etc.  
(See also "Primary Class of Service")
- (2) Type of Rate: Flat rate or usage priced rates
- (3) Character of Use: Business or residence
- (4) Dialing Method: Touch-Tone or rotary

b. For Long Distance Service:

Type of Call: Station-to-station

(C)

c. For Wide Area Telecommunications Service:

Type of Rate: Full time or measured time

### CLERGYMAN

Clergymen are entitled to a concession from regular residence rates under the conditions specified in A3.18. A clergyman, for the purpose of this Guidebook provision, is considered to be a regular ordained minister who is actively engaged in the work of a specific church or group of churches. In those cases where churches have two ministers, one being an assistant or associate to the regular minister, such assistant or associate minister is entitled to a concession, provided he is ordained and devotes full time to the church, or if devoting only part time does not have any other means of livelihood. The preceding definition also includes bishops and other clergymen employed by groups of churches in ministerial activity, but does not include those engaged in evangelistic or other church activity in which they are not actively engaged as clergymen in the work of a specific church or group of churches. This definition does not include superannuated ministers or army chaplains.

### CLASSROOM COMMUNICATION SERVICE

Local telephone lines for in-classroom use.

### COIN REFUND AND REPAIR REFERRAL SERVICE (CRS)

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Payphone Service Provider (PSP) telephones.

### COLLECT CALL<sup>1</sup>

(C)

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

### COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment or Company stations.

### COMPANION PAYMENT PLAN

An optional payment plan which is adjunct to the Two-Tier Payment Plan. This payment plan contains only one monthly rate element. The monthly rate applies for as long as the customer retains service.

### COMPANY

Wherever used in this Guidebook or its headings, "Company" and "South Central Bell" refer to BellSouth Telecommunications, Inc., unless the context clearly indicates otherwise.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

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## A1. DEFINITION OF TERMS

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' communications on an individual message basis between rate centers.

1. **(DELETED)** (D)
2. **(DELETED)** (D)
3. Station-to-Station Call:

The Long Distance MTS service where the person originating the call either dials the telephone number desired, gives to the Company operator or gives to the communications assistant at the Alabama Relay Center the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex Type Services, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX, ESSX-1 or Centrex Type Services attendant.

Three classes of Station-to-Station service are offered as follows:

- a. "Dial" is that Station-to-Station service in which a call is
  - (1) dialed by the customer, except when an operator
    - reaches the called telephone number where facilities are not available for dial completion, or
    - places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
    - reestablishes a call which has been interrupted after the called number has been reached, or
    - assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones;
  - (2) billed to the originating number;
  - (3) completed without the assistance of a Company operator, except that an operator may establish the call under one of the conditions listed in a., preceding or may record the originating telephone number where no automatic recording equipment is available; and
  - (4) not originated from a public or semipublic coin telephone.

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## A1. DEFINITION OF TERMS

### NIGHT STATION SERVICE

- a. Fixed Service - Provides arrangements to route calls, normally directed to the attendant, to preselected station lines within the PBX system when regular attendant positions are not manned. In addition, calls to specific non-DID exchange network trunks can be arranged to route to specific station lines.
- b. Full Service - Provides arrangements to route calls, normally directed to the attendant, to preselected station lines within the system when the regular attendant positions are set to night service. In addition, calls to specific non-DID exchange network trunks can be arranged to route to specific station lines. The routings can be assigned on a flexible basis by the attendant and remain in effect night-to-night until changed. Trunk Answer From Any Station answering capability is provided for night calls not assigned to or that cannot be answered by night stations. When in night service, all stations have Three-way Conference Transfer capability for transferring calls to other stations and Call Waiting Service (if equipped) for night calls.

### NONLISTED TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory but is on records available to the general public upon request.

### NON-POWERED CONFERENCING EQUIPMENT

The term "Non-Powered Conferencing Equipment" denotes a portable plug-ended device, without active elements, consisting of a multi-winding transformer and manual line switches designed to bridge two or more, but not exceed five, of the lines appearing on four-button and six-button key telephone stations equipped with both hold and illumination features.

### NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory and is not shown on records available to the general public.

### ORIGINATING RESTRICTION

A station line with this restriction cannot be used to originate calls at any time. Terminating calls, however, will complete normally to this station line.

### OUTWARD RESTRICTION

Preselected station lines within the PBX are denied the ability to access the exchange network without the assistance of the attendant. Restricted calls are routed to intercept tone.

### PAYPHONE SERVICE PROVIDER

The subscriber to a Payphone Service Provider (PSP) access line who offers telephone service to the public by means of a coin, coinless, or key-operated PSP instrument.

### **(DELETED)**

(D)

### PORTABLE TELEPHONE

A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

### POWER FAILURE TRANSFER

Provides service to and/or from the exchange network (non-FX and WATS) for a limited number of prearranged stations during a power failure at a PBX customer location.

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## A3. BASIC LOCAL EXCHANGE SERVICE

### CONTENTS

<b>A3.9</b>	<b>Reserved For Future Use</b>	19	
<b>A3.10</b>	<b>Local Exceptions</b>	19	
A3.10.1	(DELETED)	19	
A3.10.2	Bay Minette/Fairhope/Mobile Local Service	19.1.1	
A3.10.3	Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan	19.1.1	
A3.10.4	Reverse Billing Option	19.2	
<b>A3.11</b>	<b>Reserved For Future Use</b>	19.2	
<b>A3.12</b>	<b>Network Access Register Usage Package</b>	19.2	
A3.12.1	General	19.2	
A3.12.2	Terms, Conditions And Application Of Rates	19.3	
A3.12.3	Rates	20	
<b>A3.13</b>	<b>Directory Assistance Service</b>	20.1	
A3.13.1	General	20.1	
A3.13.2	Application Of Charges And Allowance	20.1	
A3.13.3	Rates And Charges	20.1	
<b>A3.14</b>	<b>Local Operator Services</b>	21	
A3.14.1	General	21	
A3.14.2	Application Of Charges	21	
A3.14.3	Rates And Charges	21	
A3.14.4	Operator Assisted Premium Plan	22	
<b>A3.15</b>	<b>(DELETED)</b>	23	
<b>A3.16</b>	<b>Reserved For Future Use</b>	23	
<b>A3.17</b>	<b>Auxiliary Line Service (Inward Service)</b>	23	
A3.17.1	General	23	

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.14 Local Operator Services

#### A3.14.1 General

For any Operator Station message completed within the Local Calling Area, the appropriate service charge specified in A3.14.3 following, will be applied except as specified in A3.14.2.A. following. (C)

#### A3.14.2 Application Of Charges

- A. The appropriate service charge, as specified in A3.14.3 following, will be applied to each completed call except
1. for calls to the Company for official telephone business,
  2. for emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number,
  3. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
  4. when the caller advises he has had service trouble in reaching the terminating number,
  5. for local emergency calls from a coin station,
  6. for station-paid calls from hotel guests, or
- B. The call may be billed to the originating telephone or any other Company-approved identification number. (C)



**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.14 Local Operator Services (Cont'd)**

**A3.14.3 Rates And Charges**

A. The following charges for operator system served local calls apply in addition to the local dial rates:

	<b>Charge</b>	<b>USOC</b>	
1. Billing Surcharges - Station-to-Station			
(a) (DELETED)			
(b) Operator	<b>\$1.00</b>	<b>NA</b>	
(c) Inmate calls originating from correctional facilities (Automated)	<b>1.25</b>	<b>NA</b>	
2. (DELETED)			(D)
3. Operator Dialed Surcharge <sup>1</sup>			
(a) Station-to-station operator assisted calls where the operator dials the terminating number.	<b>1.00</b>	<b>NA</b>	(C)
4. Partially Automated Surcharge <sup>2</sup>			
(a) Station-to-station operator assisted calls where the customer dials the terminating number.	<b>1.00</b>	<b>NA</b>	
5. (DELETED)			(D)

**Note 1:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

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### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.15 (DELETED)**

(D)

#### **A3.16 Reserved For Future Use**

#### **A3.17 Auxiliary Line Service (Inward Service)**

##### **A3.17.1 General**

- A. Under the conditions specified following, a subscriber having two-way Flat Rate Individual Line Business Service may subscribe for one or more Auxiliary Lines at the rate specified following for Auxiliary Lines.
- B. The Auxiliary Line must terminate on the same premises as that in which the main service is located.
- C. The Auxiliary Line is arranged for receiving incoming calls only.
- D. The telephone numbers of Auxiliary Lines may be consecutive with those of the main service and if so arranged are the first numbers in the series assigned to a subscriber.
- E. All listings must be in connection with the telephone number of the first Auxiliary Line if it is consecutive with the main service.
- F. Auxiliary Line Service is furnished at the rate applicable for Business Individual Line Flat Rate Service for that exchange.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.24 Directory Assistance Call Completion Service (Cont'd)

##### A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

##### A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

##### A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
  1. UniServ DA number requests
  2. Any Special Line Class Codes
  3. 976 DA number requests
  4. **(DELETED)**
  5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  6. Calls from tandems where the end user cannot be identified
  7. Calls from Payphone Service Provider Telephones

(D)

##### A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.
- B. Chargeable Calls
  1. For charging purposes, a DACC completed call is as defined in Section A1.

##### A3.24.6 Rates and Charges

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge

	<b>Rate</b>	<b>USOC</b>
(a) Charge Per Completed Call	<b>\$.00</b>	<b>NA</b>

#### A3.25 Directory Assistance/Directory Assistance Call Completion Service

##### A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as part of this service.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)

##### A3.25.2 General Terms and Conditions

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

##### A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

##### A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
  1. (DELETED)
  2. IntraLATA and InterLATA long distance calls
  3. 976 DA number requests
  4. Residence and Business Customers
  5. (DELETED)

(D)

##### A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number.

##### A3.25.6 Rates and Charges

- A. Service Charges

- (1) DA/DACC Charge

(a) Per Local Exchange Subscriber telephone number provided	<b>Rate</b> \$ .45	<b>USOC</b> NA
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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Service (Cont'd)

#### A13.9.2 Terms, Conditions and Limitations of Service (Cont'd)

**(DELETED)**

(D)

**D.** (Obsoluted, See Section A113.9)

**E.** Call Forwarding On PBX Trunks

Call Forwarding is offered for use with PBX trunks subject to the following limitations:

1. It may be provided only when compatible with the equipment configuration at the customer's premises.
2. It is available only on two-way trunks.
3. It is not available with Direct Inward Dialing trunks.
4. If the feature is proposed on a facility on which hunting is also to be provided, this service is available only with Multi-Line and Series Completion hunting arrangements and is subject to the limitations of these arrangements.
5. When calls are being forwarded intra-office, the number of calls that can be forwarded simultaneously is equal to the number of trunks in the customer's system that are arranged to receive calls and are equipped to provide the Call Forwarding feature.
6. When calls are being forwarded inter-office, only one call can be forwarded at a time.
7. Call Forwarding can be sequentially forwarded in a chain across lines within a central office a maximum of five times.

**F.** Speed Calling On PBX Trunks

This feature is available on a per trunk equipped basis.

**G.** Speed Calling On Outward WATS Lines.

This feature is available on a per-line equipped basis and is limited to one Speed Calling list per Outward WATS facility group.

**H.** Appropriate Service Charges apply except during Company selected periods of special promotions.

**I.** (DELETED)

**J.** Subscribers to Call Waiting ID must have Touch-Tone service.

**K.** The service order charge for establishment of Call Waiting ID on the customer's line will be waived for the first sixty (60) days of availability in each area.

**L.** Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

#### A13.9.3 Rates

**A.** Residence

	<b>Monthly Rate</b>	<b>USOC</b>
1. Individual Features		
(a) Call Waiting <sup>1</sup>	<b>\$10.99</b>	<b>ESX</b>
(b) Call Forwarding Variable <sup>1</sup>	<b>9.00</b>	<b>ESM</b>

**Note 1:** Monthly rate per central office line equipped.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.11 Remote Call Forwarding (Cont'd)

#### A13.11.5 Rates And Charges (Cont'd)

**B. Message Charges**

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:

1. A charge for that portion of the call from the originating station line to the call forwarding location, and
2. A charge for that portion of the call from the call forwarding location to the terminating station line.

The respective charge for each such portion shall be as follows.

- a. Between the originating station line and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this Guidebook, or any other applicable service publication, for the type of call involved.

- b. Between the call forwarding location and the terminating station line.

Where toll calling is required, the Remote Call Forwarding customer is responsible for the applicable toll charges as specified in this Guidebook or any other applicable service publication.

Calls which terminate within the local calling area will be billed usage charges as described in A3.7.4.C. or A3.2.9, as appropriate. Provisions contained in A2.3.4 govern the specific usage rates to be applied. Plan options, usage allowances, and usage caps are not applicable to these usage charges.

The preceding charges apply to all calls answered at the terminating station line.

(C)

**C. Subsequent Additions and Changes**

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
1. Additional Access Path, first addition			
(a) Residence - Per occasion	\$10.50	\$16.00	RCA
(b) Business - Per occasion	10.50	22.65	RCA
2. Additional Access Paths, at same time as 1.			
(a) Residence - Each	-	16.00	RCA
(b) Business - Each	-	22.65	RCA
3. To change the number at the call forwarding location (The nonrecurring charge specified in Section A4., is applicable.)			
(a) Each change	-	-	NA
4. To change the number to which calls are forwarded at the request of the customer (The nonrecurring charge specified in Section A4., is applicable.)			
(a) Each change	-	-	NA

**D. Directory Listings**

One listing in the directory covering the exchange in which the call forwarding central office is located, is provided without additional charge.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.13 Dormitory Communication Service (Cont'd)

#### A13.13.2 Terms and Conditions (Cont'd)

- C. The terms and conditions set forth for deposits and payment of service in A2.4. shall be applicable to users of DCS lines.
- D. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- E. In the event of non-payment of any charges billed, the Company may suspend or terminate a DCS line until all charges due have been paid. Service which is so suspended or terminated is subject to the charges specified in A4.2. for restoral or re-establishment of service.
- F. The Service Charges specified for residence service apply to the connection, move and change of DCS.
- G. DCS lines may be temporarily suspended, at the educational institutions' request, subject to the rates and conditions specified for the temporary suspension of business and residence services as shown in A2.3.16.
- H. The rates and charges specified for DCS lines in A3.13.3. do not include directory listings in the alphabetical section of the directory of the Company.
- I. At the request of the educational institution, DCS extension stations will be provided within the same dormitory room or suite as the associated DCS lines.
- J. Subject to the availability and at the request of the educational institution, DCS lines may be equipped for miscellaneous services such as Touch-Tone Calling Service and/or Custom Calling Service at the same rates and charges as specified for such services on Residence Individual Lines.
- K. The initial contract period for each DCS line is the same as the initial contract period specified for Residence Individual Line Service.

#### A13.13.3 Rates

- A. Dormitory Communication Service
  - 1. Individual Line Flat Rate Service Rates and Charges are as specified for Residence Individual Line Service in the exchange in which the DCS central office is located.

### A13.14 Toll Trunks (Toll Terminals)

#### A13.14.1 General

- A. A Toll Trunk is a special access trunk extending from a customer's premises to a premises of the Company for the purpose of completing toll calls originated at customer's location. These facilities may be arranged to:
  - 1. route all toll calls to an operator for completion, and
  - 2. route all Dial Station-to-Station calls directly to a toll network and route all other toll calls to an operator for completion.
- B. A Toll Trunk may be arranged, at the customer's request, for Selective Class Of Call Screening Service, as outlined in Section A13. This service enables a customer, by means of an operator, to restrict toll line calls from station line users to certain types of calls such as those which are charged to the called number. (C)
- C. Connections will not be established between a Toll Trunk and exchange station lines or other Toll Trunks in the exchange area where the Toll Trunk is located.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service (Cont'd)

#### A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
 

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

#### A13.79.2 Service Requirements and Conditions

- A. All requests for 211 must be submitted in writing to the Alabama Public Service Commission. The Commission will allocate 211 numbers in the BLCAs based upon requirements and/or standards established by the FCC.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)



## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service (Cont'd)

#### A13.79.4 Rates and Charges

- A. Application of Rates
  - 1. A Service Establishment charge shall apply per basic local calling area.
  - 2. 211 subscribers will pay the normal guidebook charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
  - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
  - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
  - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic calling area.
- B. Charges applicable to the 211 Dialing Service Subscriber
  - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	<b>\$389.90</b>	<b>211SE</b>
2. Central Office Activation		
(a) Per Central Office	<b>150.00</b>	<b>211CC</b>
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	<b>13.50</b>	<b>211AP</b>

### A13.80 711 Dialing Code for Telephone Relay Service (TRS)

#### A13.80.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B. 711 is available from the Company in Company territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C. This service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E. Limitations and use of service as stated in Section A2.
- F. Directory Listings may be provided for 711 at no charge.
- G. Access to 711 is not available to the following classes of service:
  - Hotel/Motel/Hospital Service (toll call only)
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

(C)

In addition, operator assisted calls to the 711 will not be completed.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.81 511 Dialing Service (Cont'd)

#### A13.81.1 General (Cont'd)

**H.** Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

- I.** The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.
- J.** An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

- K.** 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L.** Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

#### A13.81.2 Service Requirements and Conditions

- A.** All requests for 511 must be submitted in writing to the Alabama Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.
- B.** The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.
- If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.
- C.** The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate guidebook rates for the establishment of the new access arrangement.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.82 311 for Non-Emergency Municipal Use

#### A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from BellSouth in BellSouth Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by BellSouth on a “first come, first served” basis based on service order date.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
  - Payphone Service Provider Telephones (PSPs)
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular – Type 2A

In addition, operated assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by”, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
 

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

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(N)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.83 811 CALL BEFORE YOU DIG SERVICE

#### A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.

- C.** Access to 811 is not available to the following:

- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing *or* Collect Calls)<sup>f</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A
- Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
  2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
  3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
  4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

#### A13.83.2 Rates and Charges

- A.** Application of Rates

1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
3. Suspension of 811 as covered in Section A2. is not applicable for this service.
4. A Central Office Activation charge will apply per central office switch translated to the lead number.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)

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## **A15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS**

### **A15.1 Terms and Conditions (Cont'd)**

#### **A15.1.1 General Provisions (Cont'd)**

##### **G. (Cont'd)**

##### **5. Telephotograph Equipment (Cont'd)**

##### **e. Use with Long Distance Message Telecommunications Service**

The terms, conditions and rates for each call made for the purpose of transmitting pictures are those applicable for Long Distance Message Telecommunications Service, i.e., station-to-station or conference, according to the connection established. (C)

##### **6. Customer-provided facilities and associated terminal equipment and communications systems may not be connected to the telecommunications network in such a way that they cross exchange or other jurisdictional boundaries.**

#### **A15.1.2 Connections Of Registered Equipment**

##### **A. Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry And Registered Communications Systems**

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communications Commission's Rules and Regulations, as provided in A15.1.1. preceding and the following:

##### **1. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied.**

The Company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

##### **2. The customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the Registration Number and Ringer Equivalence Number for the registered equipment.**

##### **3. The customer shall not connect registered equipment to a Company line if:**

- a. the Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum of five or as otherwise determined by the Company, or
- b. the ringer is not of a type designated by the Company as suitable for that particular line.

##### **4. (DELETED)**

##### **5. (DELETED)**

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**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

## CONTENTS

<b>A18.1</b>	<b>Application</b>	1	
<b>A18.2</b>	<b>General</b>	1	
<b>A18.3</b>	<b>Two-Point Service</b>	1	
A18.3.1	Service Between Land Wire Telephones	1	
A18.3.2	Service Through Mobile Telephone Service Base Stations	4.2	
A18.3.3	Reserved For Future Use	5	
A18.3.4	Reserved For Future Use	6	
A18.3.5	Service Through Miscellaneous Common Carriers	6	
<b>A18.4</b>	<b>(DELETED)</b>	7	
<b>A18.5</b>	<b>Airline Mileage Between Rate Centers</b>	8	
A18.5.1	General	8	
A18.5.2	Determination Of Airline Mileages	8	
A18.5.3	List Of Rate Centers By LATA	10	
<b>A18.6</b>	<b>Reserved For Future Use</b>	22	
<b>A18.7</b>	<b>(DELETED)</b>	22	
<b>A18.8</b>	<b>(DELETED)</b>	23	(D)

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**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

## CONTENTS

<b>A18.8</b>	<b>(DELETED) (Cont'd)</b>		(D)
<b>A18.9</b>	<b>Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance</b>	24	
<b>A18.10</b>	<b>Reserved for Future Use</b>	24	
<b>A18.11</b>	<b>Reserved for Future Use</b>	24	
<b>A18.12</b>	<b>Reserved for Future Use</b>	24	
<b>A18.13</b>	<b>Reserved for Future Use</b>	24	
<b>A18.14</b>	<b>Directory Assistance Call Completion Service</b>	25	
A18.14.1	Description of Service	25	
A18.14.2	General Terms and Conditions	25	
A18.14.3	Use of the Service	25	
A18.14.4	Limitations of Service	25	
A18.14.5	Application of Charges and Exemptions	25	
A18.14.6	Rates and Charges	25	

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.1 Application

This Guidebook applies to Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies, over facilities wholly within or partly within and partly without the state of Alabama, between two or more points within the state of Alabama where the respective rate centers of such points also are located within the same LATA in said state.

### A18.2 General

- A. Long Distance Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5 following.
- C. Customer or Other Common Carrier-provided terminal equipment or system may be used with facilities furnished to the customer by the Company for Long Distance MTS as specified in Section A15. preceding.
- D. Long Distance MTS is provided for use by the Customer and may be used by others when so authorized by the Customer. Use of the service is subject to terms and conditions in Section A2., with the exception of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the Customer by another for use of the service.

### A18.3 Two-Point Service

#### A18.3.1 Service Between Land Wire Telephones

##### A. Classes of Service

Service is offered on a Station-to-Station basis, as either Dial or Operator. These classes of calls are defined in Section A1., Definition of Terms. (C)

##### B. Rates and Charges

1. Charges for each Long Distance MTS message between any two points within the state and within the same LATA are determined as follows:
  - a. All messages are rated in full minute increments. Initial minute and additional minute basic rates are specified in the Basic Rate Schedule in 2. following. Initial minute rates are for connections of one minute or any fraction thereof. Additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the first minute.
  - b. For any Operator Station, the surcharge specified in 4. following is added to the Basic Rate Schedule charge. (C)
2. Basic Rate Schedule
  - a. The following table contains the initial minute and additional minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in C. following, and the airline mileage between the rate centers of the two stations connected, as specified in A18.5. following.



**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.3 Two-Point Service (Cont'd)**

**A18.3.1 Service Between Land Wire Telephones (Cont'd)**

**B. Rates and Charges (Cont'd)**

4. Billing and Operator Surcharges

a. For any message in the call classes listed following, add the surcharge shown following to the Basic Rate Schedule charge adjusted for time-of-day. Surcharges are not adjusted for time-of-day.

(1) Billing Surcharges - Station-to-Station

	<b>Rate</b>	<b>USOC</b>
(a) (DELETED)		
(b) Operator	<b>\$1.00</b>	<b>NA</b>

(2) **(DELETED)** (D)

(3) Operator Dialed Surcharge<sup>1</sup>

(a) Station-to-Station operator assisted calls where the operator dials the terminating number.	<b>1.00</b>	<b>NA</b>	(C)
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(4) Partially Automated Surcharge<sup>2</sup>

(a) Station-to-Station operator assisted calls where the customer dials the terminating number.	<b>1.00</b>	<b>NA</b>
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**C. Timing of Messages**

1. The time at the beginning of each minute of connection determines the applicable rate period. The time observed at the rate center of the calling station applies. (C)

2. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.

3. **(DELETED)** (D)

4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

5. Chargeable time does not include time lost because of faults or defects in the service.

**Note 1:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.3 Two-Point Service (Cont'd)

#### A18.3.1 Service Between Land Wire Telephones (Cont'd)

**D. (DELETED)**

(D)

**E. Reserved For Future Use**

**F. Rates Applicable on Certain Holidays**

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.

**G. Rates for Hearing or Speech Impaired Customers**

1. Rates for certain MTS calls are reduced for hearing and/or speech impaired customers who meet requirements a. through d. following:
  - a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
  - b. The customer has non-voice equipment used for telecommunications.
  - c. The customer makes written application to the Company for the reduced MTS rates.
  - d. The customer designates to the Company one and only one telephone number associated with that customer's residence service. Reduced rates apply only to calls originated from this telephone number.
2. Rates for certain MTS calls are reduced for an agency that assists hearing or speech impaired persons under the following conditions:
  - a. The agency provides non-voice telecommunications equipment solely for the use of hearing or speech impaired persons.
  - b. The agency makes written application to the Company for the reduced MTS rates.
  - c. The agency designates to the Company one and only one local exchange telephone number associated with each piece of non-voice telecommunications equipment. Each such number may be used only for calls through the non-voice telecommunications equipment. Reduced rates apply only to calls originated from such designated telephone numbers.
3. All Dial Station-to-Station (DDD) messages occurring during the Day rate period originated from the designated telephone number will be discounted at 25 percent (%) off the total Basic Rate Schedule charge. All Dial Station-to-Station (DDD) messages occurring during the Evening and Night and Weekend rate periods originating from the designated telephone number will be discounted at 50 percent (%) off the total Basic Rate Schedule charge.
  - a. (DELETED)
  - b. (DELETED)
  - c. The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
  - d. When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, discounts applied and the results for each rate period are totaled to obtain the total message charge.

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.7 (DELETED) (Cont'd)**

**A18.8 (DELETED)**

(D)

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.8 (DELETED) (Cont'd)**

(D)

**A18.9 Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance**

A. Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an intra-NPA long distance call placed through a "0" operator.

B. Application of Charges

1. The charge specified in A18.9.C. will be applicable to all subscribers except for residence customers who are unable to use a telephone directory because of a visual or physical disability which can be confirmed by a registered physician or certifying agent, as described in A3.14.

2. Telephone Number Assistance Charge

a. A telephone number assistance charge applies to operator-assisted intra-NPA long distance Station-to-Station calls for which the "0" operator is required to obtain or to attempt to obtain the telephone number of the called party in order to complete the call.

(C)

b. **(DELETED)**

(D)

c. **(DELETED)**

(D)

d. A service charge, as specified in A18.9.C., for the long distance operator obtaining, or attempting to obtain, the telephone number of the called party will apply to all telephone number assistance calls described in A18.9. Applicable charges, as specified in A3.13.3., will also apply for the Intra-NPA Long Distance Directory Assistance Service provided.

C. Service Charge

1. Telephone Number Assistance Service Charge

(a) Each call

**Charge  
Per Call  
\$ .40**

**USOC  
NA**

**A18.10 Reserved for Future Use**

**A18.11 Reserved for Future Use**

**A18.12 Reserved for Future Use**

**A18.13 Reserved for Future Use**

**A18. LONG DISTANCE MESSAGE TELCOMMUNICATIONS SERVICE**

**A18.14 Directory Assistance Call Completion Service**

**A18.14.1 Description of Service**

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

**A18.14.2 General Terms and Conditions**

- A. The service is not subject to concessions.

**A18.14.3 Use of the Service**

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

**A18.14.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. UniServ DA number requests
  - 2. Any Special Line Class Codes
  - 3. 976 DA number requests
  - 4. **(DELETED)**
  - 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  - 6. Calls from tandems where the end user cannot be identified
  - 7. Calls from Payphone Service Provider Telephones

(D)

**A18.14.5 Application of Charges and Exemptions**

- A. The charges specified in A18.14.6 following will be applicable to all subscribers.
- B. Chargeable Calls
  - 1. For charging purposes, a DACC completed call is as defined in Section A1.

**A18.14.6 Rates and Charges**

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge

	<b>Rate</b>	<b>USOC</b>
(a) Charge Per Completed Call	<b>\$.00</b>	<b>NA</b>

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## A20. OPTIONAL CALLING PLANS

### A20.1 General

#### A20.1.1 Description Of Service

- A. Optional Calling Plans are specially designed toll plans applicable during specified periods to intrastate subscriber-dialed station-to-station toll messages. Messages included under the plan vary according to the plan subscribed to. Messages not included in the plan are billed for at regular message toll rates.

#### A20.1.2 Reserved For Future Use

### A20.2 General Terms and Conditions

#### A20.2.1 Liability Of The Company

Adjustments will not be applicable on measured rate service until the subscriber has used a minimum of one-half hour's service in a given month.

#### A20.2.2 Limitation Of Service

- A. Optional Calling Plans will be offered as specified in A20.3.
- B. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- C. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.3.8 and Custom Rate Plan, as specified in A20.3.9.
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Except for Saver service, as specified in A20.3.8 following, and the Custom Rate Plan, as specified in A20.3.9 following, Optional Calling Plans do not include conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
  - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- F. Saver service is only available to subscribers originating calls from exchange service provided by a *Company* central office switch. (T)

#### A20.2.3 Use Of Service

The service is furnished subject to terms and conditions in Section A2., including those terms and conditions which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service, except as specified in A20.3.8 following.

#### A20.2.4 Minimum Contract Period

The minimum contract period is one month except as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

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## A20. OPTIONAL CALLING PLANS

### A20.3 Rates (Cont'd)

#### A20.3.6 Reserved For Future Use

#### A20.3.7 Reserved For Future Use

#### A20.3.8 Saver Service Options

##### A. Description of Service

1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
2. Individual message detail is included as part of this service.
3. The service is offered in connection with outward customer dialed station-to-station calling plus station-to-station calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)

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## A20. OPTIONAL CALLING PLANS

### A20.3 Rates (Cont'd)

#### A20.3.9 Custom Rate Plan

##### A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator). These classes of calls are defined in Section A1., Definition of Terms. (C)
2. Individual message detail is included as part of this service

##### B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies. (C)
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. **(DELETED)** (D)
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service. (D)

##### C. **(DELETED)** (D)

##### D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

##### E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
  - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
  - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
  - c. For any Operator Station-to-Station message, the applicable Billing and Operator Surcharges specified in 5. following are added to the Basic Rate Schedule charge. (C)



## A20. OPTIONAL CALLING PLANS

### A20.3 Rates (Cont'd)

#### A20.3.9 Custom Rate Plan (Cont'd)

**E. Rates and Charges (Cont'd)**

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	<b>Initial Thirty Seconds</b>	<b>Additional One-Tenth Minute Each Or Fraction Thereof</b>	<b>USOC OSR20</b>
(a) All distances	\$.05	\$.01	

4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	<b>Rates and Applicable Periods</b>						
	<b>Mon.</b>	<b>Tues.</b>	<b>Wed.</b>	<b>Thur.</b>	<b>Fri.</b>	<b>Sat.</b>	<b>Sun.</b>
7:00 AM to 6:00 PM <sup>1</sup>	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM <sup>1</sup>	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Billing and Operator Surcharges

a. For Operator station-to-station messages, the applicable Billing and Operator Surcharges shown in A18.3.1.B. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Billing and Operator Surcharges.

(C)

**Note 1:** To, but not including.

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN (Cont'd)

#### A42.3.2 Terms and Conditions (Cont'd)

- C. No nonrecurring charges will be applicable when converting MegaLink ISDN service to Primary Rate ISDN or for converting from one Primary Rate ISDN option to another, e.g., Voice/Data to Inward Data or Inward Data to Inward Data Extended Reach Service (ERS). The term "conversion" means that the Primary Rate Interface(s) remain in place in the same central office. If the Primary Rate Interface(s) are moved in connection with ERS, the change is considered a rearrangement, terms and conditions stated in D. following are applicable. No termination charges are applicable for conversions when:
  1. The contract selected for the new Primary Rate ISDN arrangement is coterminous with the previous contract or is for a 24 month period, whichever is longer, and,
  2. The service orders to disconnect the previous arrangement and to install the new Primary Rate ISDN arrangement are related together and received by the Company at the same time with no lapse in billing of service.
- D. Rearrangement charges stated in A42.3.4.G. are applicable for moves of Primary Rate Interfaces from one central office to another in connection with the initial installation of Inward Data ERS or for subsequent moves of Primary Rate Interfaces from one central office to another for ERS Final or Dedicated arrangements. Termination Liability charges are not applicable if the number of Primary Rate Interfaces is not reduced.
- E. Upgrades, from a MegaLink service and/or a MegaLink channel service contract arrangement, are permitted with no Termination Liability when:
  1. A new contract is selected for the Primary Rate ISDN equal to or greater in length than the arrangement being terminated, and
  2. The service orders to disconnect the MegaLink channel service arrangement and to install the Primary Rate ISDN are related together and received by the Company at the same time with no lapse in billing of service.
- F. The minimum subscription period for which month-to-month Primary Rate ISDN is furnished and for which charges are applicable is one month.
- G. Unless otherwise specified, the terms and conditions for Primary Rate ISDN stated herein apply in addition to the terms and conditions set forth in A2.
- H. Customer Premises Equipment (CPE) that is compatible with the Primary Rate ISDN interface is the responsibility of the customer.
- I. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Primary Rate ISDN render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.
- J. Suspension of service is not allowed.
- K. Terms and conditions for Allowance of Interruptions apply as specified in B2. of the Private Line Guidebook.
- L. Service Charges in A4. do not apply
- M. Hunting rates, Direct Inward Dialing (DID) rates, Customized Code Restriction rates, Selective Class of Call Screening, and Foreign Exchange rates do not apply.
- N. **(DELETED)**
- O. Calling telephone numbers transmitted via the Primary Rate ISDN are intended solely for the use of the Primary Rate ISDN subscriber. Resale of this information is prohibited except the caller's telephone numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.
- P. Non-facility Associated Signaling (NFAS) provides the capability to control multiple DS1s with a single D-Channel. This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation and where switch capacity exists. When NFAS is selected, the customer will order one Primary Rate ISDN arrangement with one D-Channel and up to 23 B-Channels. Additional Primary Rate ISDN arrangements are ordered with up to 24 B-Channels at rates and charges provided in A42.3.4. The D-Channel activated on the initial arrangement serves the additional Primary Rate ISDN arrangements. If the customer desires, he may also request a back-up D-Channel with the NFAS option. The Voice/Data (Standard) Primary Rate ISDN and Digital Data Only option<sup>1</sup> Primary Rate ISDN arrangements may not be mixed in the same NFAS group.

(D)

**Note 1:** Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.12 Optional Service Features (Cont'd)

**H. Station Message Detail Recording via Revenue Accounting Office (Cont'd)**

2. Terms and Conditions

- a. Station Message Detail Recording (SMDR) - RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording - RAO is not represented to be a provision of billing detail. Where tie line, Other Common Carrier access line, and foreign exchange facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR - RAO.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording - RAO is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for by the customer, including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is a toll network, the magnetic tape file will include a record of each message itemized on the customer's bill.
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

(C)

3. Rates and Charges

a. Option Charges

(1) Common Equipment

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
		<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a)	Per ESSX service so equipped	\$2.55	\$130.85	\$125.05	\$121.50	\$119.20	CMM
(b)	Per Facility Group	206.85	11.75	11.25	10.75	10.50	CMW
<b>(2) Station Message Detail - RAO</b>							
(a)	Per Message, per occasion, each	-	.005	.005	.005	.005	CMA
<b>(3) Line Equipment</b>							
(a)	Per Foreign Exchange Trunk terminated in arrangement	-	.30	.25	.25	.25	CMQ
(b)	Per Dial Tie Line terminated in arrangement	-	.25	.25	.25	.25	CMT
(c)	Per Other Common Carrier access line terminated in arrangement	-	.25	.25	.25	.25	CMZ

**I. Subsidiary System Arrangements**

1. Subsidiary System

- a. A Subsidiary System of ESSX service is a customer-provided equipment system which is furnished PBX trunks from the central office serving the customer's ESSX service and which is connected by tie lines to that ESSX service.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.11 Optional Service Features (Cont'd)

**F. Central Office Features Associated with Customer Provided Electronic Telephone Sets I (Cont'd)**

**3. Rates and Charges (Cont'd)**

**b. These rates and charges apply per electronic set. (Cont'd)**

**(36) Data Call Protection**

	<b>Installation Charge</b>	<b>1 Month</b>	<b>Term Payment Plan Monthly Rate</b>			
			<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	
(a) Per Directory Number	<b>\$1.45</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>	<b>USOC D7NDN</b>
(37) Call Waiting Originating						
(a) Per Directory Number	<b>1.05</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>ESZDN</b>
(38) Dial Call Waiting						
(a) Per Directory Number	<b>1.05</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>E6CDN</b>
(39) Programmable Line Selection						
(a) Per Set	<b>4.05</b>	<b>.55</b>	<b>.25</b>	<b>.15</b>	<b>.15</b>	<b>PRLPK</b>
(40) Station Controlled Outgoing Restrictions						
(a) Per Control Station, Per DN	<b>6.40</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>SR2DN</b>
(b) Per Restricted Station	<b>7.15</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>SR7</b>

**G. Station Message Detail Recording Via Revenue Accounting Office (RAO)**

**1. General**

- a. Station Message Detail Recording (SMDR)-RAO is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, WATS, CCSA, Interexchange Carrier access lines and/or the toll network.
- b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used (SMDR - RAO detail on incoming calls does not include the calling number or the type of facility used.) The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording-RAO.

**2. Terms and Conditions**

- a. SMDR-RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording - RAO is not represented to be a provision of billing detail.
- c. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- d. Station message details may be provided on all facilities subscribed to by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR-RAO is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill.

(C)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.32 ESSX Service - Vintage I (Cont'd)

#### A112.32.12 Optional Service Features (Cont'd)

**H. Station Message Detail Recording (Cont'd)**

2. Terms and Conditions (Cont'd)

- b. Station Message Detail Recording is not represented to be a provision of billing detail. Where tie line, Other Common Carrier access line, and foreign exchange facilities are involved all such call attempts, whether completed or not, will appear in the SMDR.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is a toll network, the magnetic tape file will include a record of each message itemized on the customer's bill.
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

(C)

3. Rates and Charges

a. Variable Term Option Charges

(1) Common Equipment

	<b>Variable Term Options</b>			
	<b>Monthly Rate</b>			
	<b>36</b>	<b>60</b>	<b>84</b>	
	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a) Per ESSX system so equipped	<b>\$86.00</b>	<b>\$81.00</b>	<b>\$78.00</b>	<b>CMM</b>
(b) Per Facility Group	<b>11.25</b>	<b>10.75</b>	<b>10.50</b>	<b>CWW</b>
(2) Station Message Detail				
(a) Per Message, per occasion, each	<b>.02</b>	<b>.02</b>	<b>.02</b>	<b>CMA</b>
(3) Line Equipment				
(a) Per Foreign Exchange Trunk terminated in arrangement	<b>2.15</b>	<b>2.10</b>	<b>2.00</b>	<b>CMQ</b>
(b) Per Dial Tie Line terminated in arrangement	<b>.25</b>	<b>.25</b>	<b>.25</b>	<b>CMT</b>
(c) Per Other Common Carrier access line terminated in arrangement	<b>.25</b>	<b>.25</b>	<b>.25</b>	<b>CMZ</b>

**I. Subsidiary System Arrangements**

1. Subsidiary System

- a. A Subsidiary System of an ESSX system is a customer-provided equipment system which is furnished PBX trunks from the central office serving the customer's ESSX system and which is connected by the lines to that ESSX system.
- b. A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customer's ESSX system to the stations of one or more subsidiary systems.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.34 Digital ESSX Service - Vintage I (Cont'd)**

**A112.34.11 Optional Service Features (Cont'd)**

**G. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)**

2. Terms and Conditions (Cont'd)

d. Station message details may be provided on all facilities subscribed to by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR-RAO is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)

3. Rates and Charges

a. Common Equipment

(1) Per Digital ESSX

<b>Variable Term Options</b>				
<b>Monthly Rate</b>				
<b>36</b>	<b>60</b>	<b>84</b>		
<b>Months</b>	<b>Months</b>	<b>Months</b>		
			<b>USOC</b>	
			<b>CMM</b>	
			<b>CMW</b>	
			<b>CMA</b>	

(a) Per system so equipped

(2) Facility groups

(a) Each trunk terminated

b. Station Message Detail

(1) Messages

(a) Per occasion, each

**H. Uniform Call Distribution**

1. For Main Station Line Groups

2. Rates And Charges

a. Per UCD Group

(1) Per group

(a) Each

(2) Per line in group

(a) Each

(3) Announcement

(a) Per group

<b>88.00</b>	<b>82.00</b>	<b>78.00</b>	<b>A6T</b>
<b>.10</b>	<b>.10</b>	<b>.10</b>	<b>A6V</b>
<b>29.50</b>	<b>28.00</b>	<b>26.50</b>	<b>A68</b>

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**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS****A113.58 Uniform Access Number (UAN)**

(Obsoleted August 15, 2003, Type B. Not available for new installations, additions or on transfers of service to a new location.)

**A113.58.1 Description of Service**

- A. Uniform Access Number (UAN) is an optional service which provides the customer with a uniform Business Line Telephone Number for client access to the customer's service. The client will be able to dial one number from all locations within the specified area and the call can be routed to a specified customer location. UAN will be provided under the following terms and conditions.
1. The Exchange Access Premium Charge, defined in A3.30, will apply to exchange service access facilities associated with this feature.
  2. A UAN telephone number may not be accessed by 0+ or 1+ toll calls. Also, no operator assisted calls will be permitted to be placed to a UAN. (C)
  3. The assigned telephone number will have a dedicated NXX.
  4. UAN can be delivered through a line-side connection or a trunk-side connection as specified in A3.28 but not simultaneously for the same dedicated NXX number. A trunk-side connection is required if UAN is used with Automatic Number Identification (ANI).
  5. Line side connections are made through regular exchange access lines (by individual business lines, PBX trunks, etc.). Trunk side connections are made via a Trunk Side Access Facility.
  6. Nonrecurring charges apply for each UAN per Traffic Operator Position System (TOPS) Tandem office. Where more than one UAN is established at the same TOPS Tandem location for the same customer and the UANs are ordered and installed at the same time the first nonrecurring charge rate element applies to the first UAN. Each additional UAN number will be billed at the additional service installed rate. The same nonrecurring charges and application apply per TOPS Tandem for UAN number changes requested by the customer subsequent to the original UAN assignment.
  7. Number changes required for Company reasons will not incur the Service Establishment Charge.
  8. A customer may reserve UANs to meet his specified growth requirements at specified locations. In the event the customer elects not to be provided with reserved UANs, assignment of these UANs cannot be assured.
  9. This service includes pre-assigned UANs. Such telephone numbers will be removed from reserved status and assigned as active UANs as requested by the customer.
  10. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
  11. The service is furnished subject to the availability of UANs.
  12. Limitations and use of service as stated in Section A2. will apply.
  13. Calls to a disconnected UAN will be routed to intercept over announcement facilities; however, the announcement provided will not refer the caller to another telephone number.
  14. Directory Listing may be provided for UAN service at rates applicable for additional business or foreign listings as covered in Section A6.
  15. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a UAN customer. Long distance charges associated with calls to a Uniform Access Number will be reversed billed to the UAN customer.
  16. Access to UAN may not be available to certain classes of service.

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## **A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

### **A119.2 Use Of The Service**

#### **A119.2.1 General**

- A. The service is furnished subject to the condition that all applicable terms and conditions in Section A2. will be adhered to, with the exceptions of A2.2.1.A. and B., which restrict the use of service and prohibit payment to the customer by another for use of the service.
- B. All resold Toll Free Dialing Services, including Option TFD Service and Open TFD Service must terminate to a WATS Access Line.
- C. The service is provided for use by the customer and may be used by others when so authorized by the customer, provided that all such usage is subject to the provisions of this Guidebook.
- D. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
  1. the placing or acceptance of a WATS call in response to an uncompleted long distance call placed to send information and to avoid the Message Telecommunications Service (MTS) charge, and
  2. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS through any fraudulent means with intent of avoiding the payment of the regular charges for such service.

### **A119.3 Limitation Of Service**

#### **A119.3.1 Limitations**

- A. WATS does not include conference or other calls requiring operator handling except as provided in A119.1.B. preceding. (C)
- B. WATS is not represented as adapted for connection to other services of the Company, or to customer-provided systems. This service contemplates the provision of satisfactory transmission only between the WATS access line or exchange line for Option TFD Service and Open TFD Service and the called or calling termination.
- C. WATS access lines and extensions will be terminated only at premises located within the state of Alabama. A WATS extension must be located in the same LATA as its main termination.
- D. Toll Free Dialing Service is furnished upon condition that the subscriber contracts for an adequate number of access lines or exchange lines for Option TFD Service and Open TFD Service to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Dialing Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company.

### **A119.4 Reserved For Future Use**

### **A119.5 Rates And Charges**

#### **A119.5.1 General**

- A. WATS monthly usage charges are for intraLATA telecommunications between a WATS termination and another termination within the state of Alabama. Monthly usage charges are based on the total intraLATA hours of use per WATS access line service group or the total hours of use per exchange line utilized for Option TFD Service and Open TFD Service. WATS access lines and exchange lines will not be mixed at any one customer location for termination of Option TFD Service and Combined 800 traffic associated with a given Toll Free Dialing number. Usage charges will be based on separate schedules for both intra and interLATA service.



## A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

### A139.1 Three-Digit Dialing Service (N11)(Cont'd)

#### A139.1.1 General (Cont'd)

- J.** N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- K.** This service is furnished subject to the availability of N11 numbers.
- L.** Limitations and use of service as stated in Section A2. apply.
- M.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- N.** Directory Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- O.** Access to N11 Service is not available to the following classes of service:
  - Payphone Service Provider Telephones
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing or Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Four-party Stations
  - Cellular - Type 2A

Operator assisted calls to an N11 subscriber will not be completed.
- P.** N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- Q.** The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- R.** If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- S.** If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- T.** The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

(C)

#### A139.1.2 Service Requirements and Conditions

- A.** All requests for N11 Service must be submitted in writing to the Alabama Public Service Commission by the Company for assignment of N11 numbers. The Commission will allocate N11 Service numbers in the specified Basic Local Calling Areas pursuant to non-discriminatory procedures approved by Company.
- B.** Within 30 calendar days of the number assignment, the N11 subscriber must initiate a service request order, which will determine the subscriber's provisioning date. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Operator Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

**SUBJECT INDEX**

<b>SUBJECT</b>	<b>Section</b>
<b>L.</b>	
Liability of the Company	A2
Lifeline	A3
LightGate MultiLine Local Exchange Service	A125
Limitations of Service, WATS	A19
Limitations of Service, OCP	A20
Limitations and Use of Telephone Service	A2
Limited Communications	A2
Line Out-of-Service Feature	A14
Line Terminations - Secretarial Service	A8
Listings, Directory	A6
Contract Period	A2
Limited Communications	A2
Local Calling Areas	A3
Local Directory Assistance Service	A3
Local Exceptions	A3
Local Operator Assisted Calls	A3
<b>(DELETED)</b>	(D)
Local Telecommunications Service Provider Services	A16
Long Distance Directory Assistance Service	A18
Long Distance Message Telecommunications Service	A18
Airline Mileage Between Rate Centers	A18
Conference Service	A18
Two-Point Service	A18
Service Through Mobile Telephone Base Stations	A18
<b>(DELETED)</b>	(D)

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**B107. OBSOLETE SERVICE OFFERING - DIGITAL NETWORK SERVICE****B107.5 MegaLink ISDN Service (Cont'd)****B107.5.2 Terms and Conditions**

- A.** Customer Premises Equipment (CPE) that is compatible with the MegaLink ISDN service interface is the responsibility of the user for provisioning.
- B.** The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Primary Rate MegaLink ISDN service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- C.** Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- D.** Suspension of service is not allowed.
- E.** Terms and conditions for Allowance of Interruptions apply as specified in Section A2. of the General Exchange Guidebook and Section B2.
- F.** Minimum subscription period for which month-to-month Primary Rate services are furnished and for which charges are applicable is one month.
- G.** In addition to month-to-month rates, MegaLink ISDN service is available under contractual rate periods based on lengths of twenty-four to forty-eight months, forty-nine to seventy-two months, or seventy-three to ninety-six months.
- H.** Local exchange services utilizing the MegaLink ISDN service Primary Rate Interface are only available with Network Access Service located in Section A3. of the General Exchange Guidebook.
- I.** WATS/800 services utilizing the MegaLink ISDN service Primary Rate Interface are available in Section A19. of the General Exchange Guidebook.
- J. (DELETED)**
- K.** Upgrades, from a MegaLink service and/or a MegaLink channel service contract arrangement, are permitted with no Termination Liability charges when:
  - 1. a new contract is selected for the MegaLink service equal to or greater than the arrangement being terminated, and
  - 2. the service orders to disconnect the MegaLink service and/or the MegaLink channel service arrangement and to install the MegaLink ISDN service are related together and received by the Company at the same time with no lapse of service.
- L.** Telephone numbers transmitted via the Optional Incoming Call Identification feature are intended solely for the use of the MegaLink ISDN service subscriber. Resale of this information is prohibited by this Guidebook, except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.
- M.** Non-facility associated signaling (NFAS) provides the capability to serve multiple DS1's a single D-channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation and where switch capacity exists. When NFAS is selected, the customer will order one MegaLink ISDN service arrangement with 23 B-channels and 1 D-channel. Additional MegaLink ISDN service arrangements are ordered with 24 B-channels at rates and charges provided in B107.5.6.D. The D-channel activated on the initial arrangement serves the additional MegaLink ISDN arrangements. If the customer desires, he may also request a back-up D-channel with the NFAS option (NB + 2D).

(D)