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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 Exchange Access Lines

A3.1.1 General

- A. Rates for Basic Local Exchange Service are related to the total number of Main Station Lines, Private Branch Exchange Trunks and Centrex Type Services Main Station Lines within the Local Calling Area, including those of other telephone companies within the same Local Calling Area.
- B. The Exchange Service Area for each exchange is identified on maps. (T)
- C. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- D. Individual Residence and Business Main Station Line Service are comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the Telecommunications Network for Message Toll Service and for local calling.
- E. Effective December 10, 1993, rotary dial service will not be available for new installations. For Area Calling Service¹ subscribers with rotary dial service and inward facilities (connected prior to December 10, 1993), a credit of \$.75 per residence Area Calling Service line or trunk and \$1.50 per Area Calling Service business line or trunk will apply to the rates specified in A3.2.9. Existing rotary dial service and inward facilities for Area Calling Service subscribers may be modified or changed at the current location (with the exception of a change in class of service), but may not be relocated to a different address. Existing Area Calling Service subscribers with rotary dial service and inward facilities who change to a different class of service and Area Calling Service subscribers who connect new lines or trunks will be billed at the rates specified in A103.2.9 (Residence) or A3.2.9 (Business).
- F. Residence Access Line Retention Offer
 Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
 3. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease.
 4. AT&T employees are not eligible for this offer.
 5. Customer must be calling into AT&T to disconnect their local service.
 6. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$12).
 7. Not stackable with any other regulated retention offer that provides a monthly discount.
 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
 9. This offer is only available for retention purposes.
 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.
 11. Eligible customers may only receive this offer once during the offer benefit period.

A3.2 Statewide Rate Schedules

A3.2.1 Flat Rate Schedule

- A. The following Statewide Schedule of Rates is applicable to Flat Rate Main Station Line Service which is available only on an individual line (one-party) basis:
 1. The Flat Rate Schedule includes Main Station Lines, PBX Trunks, and Centrex Type Services Main Station Lines.

	Residence	Business	USOC
(a) Group 1 (0 - 3,300)	\$25.00	\$110.00	NA
(b) Group 2 (3,301 - 8,000)	25.00	110.00	NA
(c) Group 3 (8,001 - 17,000)	25.00	110.00	NA
(d) Group 4 (17,001 - 37,000)	25.00	110.00	NA
(e) Group 5 (37,001 - 63,500)	25.00	110.00	NA
(f) Group 6 (63,501 - up)	25.00	110.00	NA

Note 1: Effective May 1, 2013, Area Calling Service is obsoleted for Residential customers (see Section A103).

A3. BASIC LOCAL EXCHANGE SERVICE

A3.38 Back-Up Line (Obsoleted, See Section A103)

A3.39 (DELETED)

(D)

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(D)

Note 1: These services appear in the General Subscriber Services Tariff, Section A35.