

TARIFF DISTRIBUTION

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<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G001	13.1	0001
G001	14	0002
G002	4.1	0002
G003	2.1.1	0003
G003	18	0002
G003	19.2	0002
G003	21	0003
G003	34.0.1	0002
G003	34.1	0002
G003	35	0002
G007	9	0002
G013	11	0002
G013	18	0003
G013	80	0002
G013	83	0002
G013	86	0002
G013	89	0002
G018	1	0002
G018	3	0003
G018	4	0002
G018	4.1	0002
G018	25	0003
G020	1	0002
G020	4	0001
G020	13	0001
G020	14	0001
G020	15	0002
G042	1	0004
G042	12	0003
G042	27	0004
G103	4.1.1	0002

G103	4.2.1	0009
G139	2	0002
G3 Cont. (pg)	2	0002

A1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

(N)

3. Station-to-Station Call: (Cont'd)

b. **(DELETED)**

(D)

A1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

3. Station-to-Station Call: (Cont'd)

- c. "Operator" is that Station-to-Station service other than "Dial". Operator Station-to-Station includes Station-to-Station calls which originate at a public or semi-public coin telephone. (C)

LOUDSPEAKER PAGING ACCESS

Allows the attendant direct access and the station user dial access to paging equipment. Up to six paging zones may be provided, each requiring a separate access code and console key. A seventh dial code and key may be provided if required for all zone paging.

- a. Basic - Provides paging as described preceding.
- b. Deluxe - In addition to the preceding, Deluxe paging access allows the paged party to be connected to the paging party by dialing a discrete code from any station within the PBX. When connected, the two parties are disconnected from the paging trunk releasing it for re-use.

MAIN STATION

See "Station"

MANUAL TERMINATING LINE SERVICE

Provides station lines which require all terminating calls be completed by the attendant. All non-attendant handled call attempts are given group intercept treatment.

MESSAGE

A communication between two stations. Messages may be classified as follows:

- a. Local Message:
A message between stations within the same local service area.
- b. Long Distance Message:
A message between stations in different exchange areas for which a long distance message charge is made.

MESSAGE RATE SERVICE (MEASURED SERVICE)

See "Exchange Service"

MESSENGER SERVICE

See "Long Distance Message Telecommunications Service"

MILEAGE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

- a. Air-line Measurement:
The shortest distance between two points.
- b. Extension Line Mileage:
The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with guidebook provisions.

A2. GENERAL TERMS AND CONDITIONS

A2.2 Limitations And Use Of Service (Cont'd)

A2.2.15 Network Facilities For Use With Automatic Dialing And Announcing Devices (Cont'd)

- B. In cases where there is an existing business relationship between the called party and the subscriber and where the subscriber uses the dialing and announcing devices strictly as a follow up device to supply information related to these prior dealings, the preceding terms and conditions will not apply. However, even subscribers who have had prior dealings with the called party will not be allowed to utilize the automatic dialing and announcing devices for solicitation purposes.
- C. Any subscriber operating or utilizing automatic dialing equipment who does so in violation of the provisions set forth preceding will be subject to immediate disconnection of telephone service.

A2.2.16 Alabama Relay Center Restrictions

- A. The following calls may not be placed through the Alabama Relay Center:
 1. Calls to 976, 900, or 700 numbers
 2. Calls to time or weather recorded messages
 3. Calls to other informational recordings
 4. Station sent paid calls from coin telephones
 5. Operator handled conference service and other teleconference calls
 6. (DELETED)

(D)

A2.3 Establishment And Furnishing Of Service

A2.3.1 Availability Of Facilities

- A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- B. The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the terms and conditions as set forth in Section A5., "Charges Applicable Under Special Conditions," except as otherwise specified.

A2.3.2 Flat, Measured And Message Rate Service

- A. When Flat Rate, Measured Rate, Message Rate, or Area Calling Services are offered in an exchange, an applicant may, at his option, select either type of service or combination of services for the applicant's private residence location.

An applicant at a business location may select either Flat Rate, Measured Rate, Area Calling Services or Message Rate Service when they are available in the exchange. However, a combination of these different types of services will not be furnished to the same subscriber at the same business location. Different applicants at the same business location, even in the same office, may each subscribe to a different type of service as long as each applicant has a different account and the applicants do not share a communication or other key-type system. The exceptions to the mixing restrictions for business locations are listed following:

1. To hotel and hospital premises where Flat Rate Service may be furnished for the exclusive use of the hotel or hospital management in addition to the Measured, Message, or Area Calling Service ordinarily provided in guests' or patients' rooms and lobbies. Flat Rate Service may be provided in guests' or patients' rooms in addition to Flat Rate Service for management use in hotels or hospitals. Regardless of the type of service the hotel or hospital subscribes to, a guest or patient using the room or station as a residence may subscribe individually to any type of service ordinarily available to residence subscribers;
2. To premises where semipublic or public telephones may properly be located;
3. To flat rate foreign exchange lines terminating on a premises where Measured, Message, or Area Calling Service is furnished;

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.9	Reserved For Future Use	19	
A3.10	Local Exceptions	19	
A3.10.1	(DELETED)	19	
A3.10.2	Bay Minette/Fairhope/Mobile Local Service	19.1.1	
A3.10.3	Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan	19.1.1	
A3.10.4	Reverse Billing Option	19.2	
A3.11	Reserved For Future Use	19.2	
A3.12	Network Access Register Usage Package	19.2	
A3.12.1	General	19.2	
A3.12.2	Terms, Conditions And Application Of Rates	19.3	
A3.12.3	Rates	20	
A3.13	Directory Assistance Service	20.1	
A3.13.1	General	20.1	
A3.13.2	Application Of Charges And Allowance	20.1	
A3.13.3	Rates And Charges	20.1	
A3.14	Local Operator Services	21	
A3.14.1	General	21	
A3.14.2	Application Of Charges	21	
A3.14.3	Rates And Charges	21	
A3.14.4	Operator Assisted Premium Plan	22	
A3.15	Local Operator Verification/Interruption Service	23	
A3.15.1	General	23	
A3.15.2	Application Of Charges	23	
A3.15.3	Rates	23	
A3.16	Reserved For Future Use	23	
A3.17	Auxiliary Line Service (Inward Service)	23	
A3.17.1	General	23	

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.9 Area Calling Service (Cont'd)

- H. Calls originating in Bay Minette and terminating in Mobile and Fairhope or calls originating in Mobile and Fairhope and terminating in Bay Minette will be billed usage charges for Band C.
- I. Calls which originate and terminate within the Athens (Main and Toll wire center only), Huntsville and Decatur exchanges and which are greater than 22 miles will be rated at Band D rates.
- J. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge. Time/Day Discount does not apply to the Premium Calling Option.
- K. Grouping rates for subscribers of Area Calling Service are described in A3.19.2.
- L. The following stipulations apply only when the access line from which the call originates subscribes to Area Calling Service. (C)
Calls completed with operator assistance within the local calling area as described in A3.6.1 will be rated at the above usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. All other calls completed with operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section A18.
- M. Calls made outside the Basic Local Calling Area described in A3.6.1., but within the Area Calling Service Local Calling Area, on which customers request time and charges, will have those quotations based on MTS rates listed in Section A18. This includes hotel paid guest quotation calls. The rates that are quoted will also be billed.
- N. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

A3.2.10 Complete Choice Service (Obsoleted, See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.4 Measured Rate Service (Cont'd)

D. (Cont'd)

When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8:00 AM	Full	Full	Full	Full	Full	60%	60%
to 5:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.
5:00 PM	35%	35%	35%	35%	35%	60%	35%
to 11:00 PM ¹	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.
11:00 PM	60%	60%	60%	60%	60%	60%	60%
to 8:00 AM ¹	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.

Day Rate Period = Full Rate

Evening Rate Period = 35% Discount

Night and Weekend Rate Period = 60% Discount

E. On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.

F. Usage Charges may be billed to numbers other than the Measured Service telephone number. (C)

G. Usage Charges apply to local calls completed with operator assistance in addition to Operator Assisted Local Call Surcharges (when applicable) and are in both instances. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowance for dialed sent paid calls. (C)

Measured Service Usage Charges will apply to Local Calls completed with operator assistance.

In locations where Measured Rate Service is available, it will replace the current Message Rate Service. Existing message rate subscribers will have the choice of converting to either Flat or Measured Rate Service.

H. See A3.10 for usage charges in connection with calls between Bay Minette, Fairhope, and Mobile.

Note 1: To, but not including.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Local Exceptions (Cont'd)

A3.10.3 Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan (Cont'd)

- E. Calls completed with operator assistance within this extended local calling area will be rated at the preceding usage charges in addition to the appropriate operator assisted local calling surcharges. (C)
- F. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

A3.10.4 Reverse Billing Option

A. General

- 1. The Reverse Billing Option is an optional service that provides for the reverse billing of usage charges for calls from Chattanooga, Tennessee to Bridgeport or Stevenson, Alabama. Chattanooga, Tennessee telephone numbers are provided to subscribers of the Reverse Billing Option.
- 2. The following charges are in addition to the applicable access line rate and Service Charges.

- a. Rates and Charges

- (1) Per feature arranged and one access path

	Installation Charge	Monthly Rate	USOC
(a) Residence	\$12.50	\$16.00	RBARR
(b) Business	12.50	16.00	RBABB
(2) Additional Access Path (with Initial Installation)			
(a) Each	-	16.00	RBAB1
(3) Subsequent Access Path			
(a) Each	10.50	16.00	RBABS

- 3. The following usage charges are for calls originating in Chattanooga and terminating in Bridgeport or Stevenson.

- a. Rates and Charges

- (1) Mileage Bands

	Initial Minute or Fraction Thereof	Additional Minute, Each of Fraction Thereof	USOC
(a) J (17 - 30 miles)	\$.05	\$.05	NA
(b) K (Greater than 30 miles)	.10	.10	NA

- 4. Time/Day Discounts will not apply to the Reverse Billing Option usage charges.
- 5. All other terms and conditions for Remote Call Forwarding, Section A13., with the exception of the credit term and condition, apply unless otherwise stated herein.

A3.11 Reserved For Future Use

A3.12 Network Access Register Usage Package

A3.12.1 General

- A. The Network Access Register (NAR) Usage Package provides for Exchange and Long Distance Message Network Calling to and from Main Stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system, or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or LightGate service. The NAR Usage Package provides for Flat, Measured Rate, Volume Usage Measured Rate, or Area Calling Service network usage access. It is used in conjunction with a Network Access Limiter as provided in Section A112. When Network Access Registers (NAR) are furnished on LightGate service, MegaLink channel service or FlexServ service, Volume Usage Measured Rate Service is provided at the rates and charges described in A3.26.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Local Operator Services (T)

A3.14.1 General

For any Operator Station or Person-To-Person message completed within the Local Calling Area, the appropriate service charge specified in A3.14.3 following, will be applied except as specified in A3.14.2.A. following. (C)

A3.14.2 Application Of Charges

- A. The appropriate service charge, as specified in A3.14.3 following, will be applied to each completed call except
 - 1. for calls to the Company for official telephone business,
 - 2. for emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number,
 - 3. when the caller identifies himself as being handicapped and unable to place the call due to his handicap,
 - 4. when the caller advises he has had service trouble in reaching the terminating number,
 - 5. for local emergency calls from a coin station,
 - 6. for station-paid calls from hotel guests, or
- B. The call may be billed to the originating telephone, third number, collect, or any other Company-approved identification number. (C)

A3.14.3 Rates And Charges

- A. The following charges for operator system served local calls apply in addition to the local dial rates:

	Charge	USOC	
1. Billing Surcharges - Station-to-Station			
(a) (DELETED)			(D)
(b) Operator	\$1.00	NA	
(c) Inmate calls originating from correctional facilities (Automated)	1.25	NA	
2. Billing Surcharges - Person-to-Person			
(a) Each	5.00	NA	
3. Operator Dialed Surcharge ¹			
(a) Station-to-station operator assisted or person-to-person operator assisted calls where the operator dials the terminating number.	1.00	NA	(C)
4. Partially Automated Surcharge ²			
(a) Station-to-station operator assisted calls where the customer dials the terminating number.	1.00	NA	
5. Zero Minus Charge ³			
(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	.95	NA	

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

Note 2: A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

Note 3: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Directory Assistance Call Completion Service (Cont'd)

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. 976 DA number requests
 4. Alternately Billed Calls; e.g., Collect or Billed to Third Number
 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 6. Calls from tandems where the end user cannot be identified
 7. Calls from Payphone Service Provider Telephones

(C)

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as part of this service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)

A3.25.2 General Terms and Conditions

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. (DELETED)
 2. IntraLATA and InterLATA long distance calls
 3. 976 DA number requests
 4. Residence and Business Customers
 5. Alternately Billed Calls; e.g., Collect or Billed to Third Number

(C)

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number.

A3.25.6 Rates and Charges

- A. Service Charges

- (1) DA/DACC Charge

(a) Per Local Exchange Subscriber telephone number provided	Rate \$.45	USOC NA
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A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service

A3.26.1 General

- A. Network access may be provided on a volume usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service, FlexServ service, MegaLink ISDN¹ service or Multiline Service. The charges following in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access.
- B. When the facility portion of an ESSX service or Digital ESSX service main station line is provided on LightGate service, MegaLink channel service, or FlexServ service, network access will be provided at the following charges for ESSX service or Digital ESSX service NAR Volume Usage Measured Rate Service. These rates replace those described in A3.12.
- C. Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service, FlexServ service, MegaLink ISDN¹ service or Multiline Service will be furnished on a volume usage basis and billed the volume usage measured rate following.
- D. The following usage terms and conditions will apply for all dialed sent paid local calls for each line, trunk, or NAR provided for local network access.
 - 1. Usage charges will be billed at the measured service usage rates described in A3.7.4.C. or at the usage rates described in A3.2.9 where Area Calling Service is available.
 - 2. Summarized total usage charges will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts described in A3.7.4.D. and A3.2.9 do not apply.
 - 3. A usage allowance of \$20 is applicable. Where Area Calling Service is available, this allowance applies for all calls terminating in Bands A, B, C, and D.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk or NAR where Area Calling Service is available, this usage cap applies for calls terminating in Bands A, B, C, and D. This term and condition does not apply to resold services.
- E. Local calls that are not dialed sent paid, i.e., operator assisted, etc., will be billed individually at the same Measured Rate Service Usage Rates specified in A3.7.4 or A3.2.9 where Area Calling Service is available (including Time/Day usage provisions), in addition to any applicable **Local Operator Service** surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid local calls. (C)
- F. When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service, FlexServ Service, MegaLink ISDN¹ service or Multiline Service, they are provided at the rates stated in A3.26.1.D. or G. following. These rates include the usage allowance referenced in D.3. preceding and an exchange access line. All other terms and conditions stated in D. preceding are applicable. Volume Usage Measured Rate Service on LightGate service, MegaLink channel service, FlexServ service, MegaLink ISDN¹ service or Multiline Service cannot be mixed with any other measured or flat rate local exchange service.
- G. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.

Note 1: MegaLink ISDN service obsoleted 4-21-97. (See Section B107.)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.5 Rates And Charges (Cont'd)

A. (Cont'd)

2. Service charges are applied on the same basis as for individual line business service covered in Section A4.
3. Non-sent paid local calls will be rated to the end user at the rate of \$.35 per call plus the appropriate operator surcharge in Section A3.
4. Calls completed with automated operator assistance within the extended local calling area for Bridgeport, Phenix City, and Stevenson will be rated at the usage charges as described in A3.10.3.B. in addition to the appropriate operator assisted local calling surcharges specified in A3.14. (C)
5. The subscriber is responsible for Directory Assistance service charges as specified in Sections A3. and A18.
6. Trouble Determination charges are applied on the same basis as for other Residence or Business Service covered in Section A4.
8. Other rates, terms and conditions in this Guidebook not discussed herein that pertain to Business Standard Measured Service apply.
9. Directory listings in connection with two-way public telephone access lines are furnished as specified in Section A6.

A7.4.6 Reserved For Future Use

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communication Service (Cont'd)

A13.13.2 Terms and Conditions (Cont'd)

- C. The terms and conditions set forth for deposits and payment of service in A2.4. shall be applicable to users of DCS lines.
- D. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- E. In the event of non-payment of any charges billed, the Company may suspend or terminate a DCS line until all charges due have been paid. Service which is so suspended or terminated is subject to the charges specified in A4.2. for restoral or re-establishment of service.
- F. The Service Charges specified for residence service apply to the connection, move and change of DCS.
- G. DCS lines may be temporarily suspended, at the educational institutions' request, subject to the rates and conditions specified for the temporary suspension of business and residence services as shown in A2.3.16.
- H. The rates and charges specified for DCS lines in A3.13.3. do not include directory listings in the alphabetical section of the directory of the Company.
- I. At the request of the educational institution, DCS extension stations will be provided within the same dormitory room or suite as the associated DCS lines.
- J. Subject to the availability and at the request of the educational institution, DCS lines may be equipped for miscellaneous services such as Touch-Tone Calling Service and/or Custom Calling Service at the same rates and charges as specified for such services on Residence Individual Lines.
- K. The initial contract period for each DCS line is the same as the initial contract period specified for Residence Individual Line Service.

A13.13.3 Rates

- A. Dormitory Communication Service
 - 1. Individual Line Flat Rate Service Rates and Charges are as specified for Residence Individual Line Service in the exchange in which the DCS central office is located.

A13.14 Toll Trunks (Toll Terminals)

A13.14.1 General

- A. A Toll Trunk is a special access trunk extending from a customer's premises to a premises of the Company for the purpose of completing toll calls originated at customer's location. These facilities may be arranged to:
 - 1. route all toll calls to an operator for completion, and
 - 2. route all Dial Station-to-Station calls directly to a toll network and route all other toll calls to an operator for completion.
- B. A Toll Trunk may be arranged, at the customer's request, for Selective Class Of Call Screening Service, as outlined in Section A13. This service enables a customer, by means of an operator, to restrict toll line calls from station line users to certain types of calls such as those which are charged to the called number *or* a third number. (C)
- C. Connections will not be established between a Toll Trunk and exchange station lines or other Toll Trunks in the exchange area where the Toll Trunk is located.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Call Screening And Restriction Services - Customized Code Restriction (CCR)

A13.20.1 General Terms and Conditions

- A. Customized Code Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with Individual Line Residence or Business Service or PBX Trunks in either Flat, Message or Measured Rate Service environments.
- B. Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines/trunks. Also, options of this service may not be combined with Selective Class of Call Screening in A13.12 or Toll Trunks specified in A13.14. These terms and conditions do not apply to Option #5 which may be provided with other CCR Options.
- C. CCR is furnished only from central offices equipped to provide this service and where facilities permit.
- D. When CCR is provided from central offices other than the customer's normal serving central office, Foreign Central Office or Foreign Exchange charges as specified in Section A9., whichever is appropriate, will apply to all lines/trunks equipped with this service.
- E. CCR does not provide restriction of non-chargeable calls to Company numbers, such as Repair Service Public Emergency Service numbers (911) or toll free 1+8XX calling. (C)
- F. Subscribing to CCR does not relieve customers of responsibility for calls charged to their numbers.
- G. Customers who subscribe to CCR options which restrict operator access have the responsibility to notify all users of their service that an operator cannot be reached.
- H. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes.
- I. Customized Code Restrictions can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
- J. Customized Code Restriction will be established and provided at no charge for customers receiving Lifeline service from Section A3.
- K. Customers who subscribe to any of the Area Plus services may restrict 1+InterLATA calls while allowing 1+IntraLATA calls to be completed by subscribing to Customized Code Restriction Option #7.

A13.20.2 Customized Code Restriction Options

- A. The codes shown for CCR options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company.
 1. Option #1 Restricted Codes
Vacant Code Recording 1+, 0-, 0+, 00-, (1+/0+) 411, NPA 900, IDDD 01+, IDDD 011+, LD 555-1212, 101XXXX+
 2. Option #2 Restricted Codes
Vacant Code Recording 0-, 0+, 00-, IDDD 01+, 101XXXX+0+
 3. Option #3 Restricted Codes
Vacant Code Recording 1+, 0-, 0+, 00-, IDDD 01+, IDDD 011+, NPA 900, LD 555-1212, 101XXXX+
 4. Option #4 Restricted Codes
Vacant Code Recording NPA 900
 5. Option #5 Restricted Codes for business customers only
Vacant Code Recording 101XXXX+
 6. Option #6 Restricted Codes
Vacant Code Recording NPA 900
 7. Option #7 Restricted Codes
1+InterLATA, Vacant Code Recording 0-, 0+, 00-, (1+/0+) 411, NPA 900, IDDD 01+, IDDD 011+, LD 555-1212, 101XXXX+

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.79.2 Service Requirements and Conditions

- A. All requests for 211 must be submitted in writing to the Alabama Public Service Commission. The Commission will allocate 211 numbers in the BLCAs based upon requirements and/or standards established by the FCC.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.4 Rates and Charges

- A. Application of Rates
 - 1. A Service Establishment charge shall apply per basic local calling area.
 - 2. 211 subscribers will pay the normal guidebook charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic calling area.
- B. Charges applicable to the 211 Dialing Service Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	\$389.90	211SE
2. Central Office Activation		
(a) Per Central Office	150.00	211CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	13.50	211AP

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B. 711 is available from the Company in Company territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C. This service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E. Limitations and use of service as stated in Section A2.
- F. Directory Listings may be provided for 711 at no charge.
- G. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 711 will not be completed.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service (Cont'd)

A13.81.1 General (Cont'd)

H. Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing *or* Collect Calls)
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

I. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.

L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.81.2 Service Requirements and Conditions

A. All requests for 511 must be submitted in writing to the Alabama Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

C. The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate guidebook rates for the establishment of the new access arrangement.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use ("311") is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from BellSouth in BellSouth Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 "point-to" number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 "point-to" number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by BellSouth on a "first come, first served" basis based on service order date.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular – Type 2A

In addition, operated assisted calls to the 311 subscriber will not be completed.

- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An "affiliate" of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.

- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Application

This Guidebook applies to Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies, over facilities wholly within or partly within and partly without the state of Alabama, between two or more points within the state of Alabama where the respective rate centers of such points also are located within the same LATA in said state.

A18.2 General

- A. Long Distance Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5 following.
- C. Customer or Other Common Carrier-provided terminal equipment or system may be used with facilities furnished to the customer by the Company for Long Distance MTS as specified in Section A15. preceding.
- D. Long Distance MTS is provided for use by the Customer and may be used by others when so authorized by the Customer. Use of the service is subject to terms and conditions in Section A2., with the exception of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the Customer by another for use of the service.

A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Telephones

A. Classes of Service

Service is offered on a Station-to-Station basis, as either Dial or Operator, or on a Person-to-Person basis. These four classes of calls are defined in Section A1., Definition of Terms. (C)

B. Rates and Charges

1. Charges for each Long Distance MTS message between any two points within the state and within the same LATA are determined as follows:
 - a. All messages are rated in full minute increments. Initial minute and additional minute basic rates are specified in the Basic Rate Schedule in 2. following. Initial minute rates are for connections of one minute or any fraction thereof. Additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the first minute.
 - b. For any Operator Station, or Person-to-Person message, the surcharge specified in 4. following is added to the Basic Rate Schedule charge. (C)
2. Basic Rate Schedule
 - a. The following table contains the initial minute and additional minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in C. following, and the airline mileage between the rate centers of the two stations connected, as specified in A18.5. following.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

B. Rates and Charges (Cont'd)

4. Billing and Operator Surcharges

a. For any message in the call classes listed following, add the surcharge shown following to the Basic Rate Schedule charge adjusted for time-of-day. Surcharges are not adjusted for time-of-day.

(1) Billing Surcharges - Station-to-Station

	Rate	USOC	
(a) (DELETED)			(D)
(b) Operator	\$1.00	NA	

(2) Billing Surcharges - Person-to-Person

(a) Each	5.00	NA	
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(3) Operator Dialed Surcharge¹

(a) Station-to-Station operator assisted or person-to-person operator assisted calls where the operator dials the terminating number.	1.00	NA	(C)
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(4) Partially Automated Surcharge²

(a) Station-to-Station operator assisted calls where the customer dials the terminating number.	1.00	NA	
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C. Timing of Messages

1. The time at the beginning of each minute of connection determines the applicable rate period. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
2. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
3. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
5. Chargeable time does not include time lost because of faults or defects in the service.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

Note 2: A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

D. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station. When a collect call is attempted to a coin telephone, the charges must be billed to a third party number, or the call may be reoriginated from the called stations. (C)
2. The regularly established Operator Station-to-Station or Person-to-Person rates apply.

E. Reserved For Future Use

F. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.

G. Rates for Hearing or Speech Impaired Customers

1. Rates for certain MTS calls are reduced for hearing and/or speech impaired customers who meet requirements a. through d. following:
 - a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
 - b. The customer has non-voice equipment used for telecommunications.
 - c. The customer makes written application to the Company for the reduced MTS rates.
 - d. The customer designates to the Company one and only one telephone number associated with that customer's residence service. Reduced rates apply only to calls originated from this telephone number.
2. Rates for certain MTS calls are reduced for an agency that assists hearing or speech impaired persons under the following conditions:
 - a. The agency provides non-voice telecommunications equipment solely for the use of hearing or speech impaired persons.
 - b. The agency makes written application to the Company for the reduced MTS rates.
 - c. The agency designates to the Company one and only one local exchange telephone number associated with each piece of non-voice telecommunications equipment. Each such number may be used only for calls through the non-voice telecommunications equipment. Reduced rates apply only to calls originated from such designated telephone numbers.
3. All Dial Station-to-Station (DDD) messages occurring during the Day rate period originated from the designated telephone number will be discounted at 25 percent (%) off the total Basic Rate Schedule charge. All Dial Station-to-Station (DDD) messages occurring during the Evening and Night and Weekend rate periods originating from the designated telephone number will be discounted at 50 percent (%) off the total Basic Rate Schedule charge.
 - a. (DELETED)
 - b. (DELETED)
 - c. The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
 - d. When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, discounts applied and the results for each rate period are totaled to obtain the total message charge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Operator Assisted Premium Plan

1. General

A premium is defined as a commission applicable to all 0+ and 0- operator assisted calls. Such premiums may be payable to subscribing customers based upon the Company's revenue generated by said calls. These calls must:

- a. originate from a telephone line associated with the subscribing customer's account,
- b. originate and terminate in the same LATA,
- c. be carried and completed by the Company via Company facilities and
- d. be billed by the Company.

(DELETED)

(D)

2. Terms and Conditions

- a. Qualifying customers may participate in the premium plan by contacting the Company Business office to subscribe. In order to qualify for the premium plan, a customer must meet minimum revenue thresholds.
- b. The Company may pay scheduled premiums to the subscribing customer. Such premiums will be based on the amount of IntraLATA revenue billed for the previous calendar month as calculated by the Company (the "Monthly Premium"), and will be paid to the customer within thirty (30) days of the end of such calendar month.
- c. No premiums will be paid for any month in which the subscribing customer does not meet minimum monthly revenue thresholds. If a subscribing customer does not meet minimum monthly revenue thresholds for a period of six (6) consecutive months, the Plan will be automatically terminated.
- d. In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

3. Scheduled Premiums

- a. Monthly Scheduled Premiums may be payable to subscribing customers based upon the monthly IntraLATA revenue generated by 0+ and 0- operator assisted calls originated from the customer's telephone access line.
- b. On each anniversary date of the customer's subscription, up to the fifth anniversary, the Company may make a single premium payment based upon the total of Monthly Scheduled Premiums paid since the effective date of subscription to the Plan (the "Anniversary Premium"). This Anniversary Premium will be in addition to any Monthly Scheduled Premiums. The Anniversary Premium will cease after the fifth anniversary.
- c. **(DELETED)**

(D)

A18. LONG DISTANCE MESSAGE TELCOMMUNICATIONS SERVICE

A18.14 Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

A18.14.2 General Terms and Conditions

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in Section A2.

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. 976 DA number requests
 4. Alternately Billed Calls; e.g., Collect or Billed to Third Number (C)
 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 6. Calls from tandems where the end user cannot be identified
 7. Calls from Payphone Service Provider Telephones

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate \$.00	USOC NA
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A20. OPTIONAL CALLING PLANS

A20.1 General

A20.1.1 Description Of Service

- A. Optional Calling Plans are specially designed toll plans applicable during specified periods to intrastate subscriber-dialed station-to-station toll messages. Messages included under the plan vary according to the plan subscribed to. Messages not included in the plan are billed for at regular message toll rates.

A20.1.2 Reserved For Future Use

A20.2 General Terms and Conditions

A20.2.1 Liability Of The Company

Adjustments will not be applicable on measured rate service until the subscriber has used a minimum of one-half hour's service in a given month.

A20.2.2 Limitation Of Service

- A. Optional Calling Plans will be offered as specified in A20.3.
- B. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- C. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.3.8 and Custom Rate Plan, as specified in A20.3.9.
- D. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.
- E. Except for Saver service, as specified in A20.3.8 following, and the Custom Rate Plan, as specified in A20.3.9 following, Optional Calling Plans do not include person-to-person, collect, conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- F. Saver service is only available to subscribers originating calls from exchange service provided by a BellSouth central office switch.

(C)

A20.2.3 Use Of Service

The service is furnished subject to terms and conditions in Section A2., including those terms and conditions which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service, except as specified in A20.3.8 following.

A20.2.4 Minimum Contract Period

The minimum contract period is one month except as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.6 Reserved For Future Use

A20.3.7 Reserved For Future Use

A20.3.8 Saver Service Options

A. Description of Service

1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
2. Individual message detail is included as part of this service.
3. The service is offered in connection with outward customer dialed station-to-station calling plus station-to-station, person-to-person, collect or bill to third party calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator) or on a Person-to-Person basis. These four classes of calls are defined in Section A1., Definition of Terms. (C)
2. Individual message detail is included as part of this service

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

C. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station.
2. The regularly established Operator Station-to-Station or Person-to-Person rates of A18.3.1.B.4 apply.

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
 - c. For any Operator Station-to-Station, or Person-to-Person message, the applicable Billing and Operator Surcharges specified in 5. following are added to the Basic Rate Schedule charge. (C)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan (Cont'd)

E. Rates and Charges (Cont'd)

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	Initial Thirty Seconds	Additional One-Tenth Minute Each Or Fraction Thereof	USOC OSR20
(a) All distances	\$.05	\$.01	

4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ¹	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM ¹	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Billing and Operator Surcharges

a. For **Operator** station-to-station and person-to-person messages, the applicable Billing and Operator Surcharges shown in A18.3.1.B. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Billing and Operator Surcharges.

(C)

Note 1: To, but not including.

A20. OPTIONAL CALLING PLANS

A20.4 Easy Calling Plans

A20.4.1 Plan No. 1

- A. Description of Service
 - 1. Plan No. 1 is an optional calling plan that is available to residence customers only, subject to the criteria in B. following. Plan No. 1 allows all direct dialed sent paid (non-operator assisted) intrastate calls that originate and terminate in the customer's home Calling Zone/LATA to be rated at \$.10 per minute rather than the rate schedule shown in A18.3.1.B.2.
- B. Limitations of Subscription

Plan No. 1 is only available to residential customers that meet one of the following criteria.

 - 1. Contacted by a BellSouth representative or Agent of BellSouth and offered the plan.
 - 2. Averaged at least \$3.00 of intraLATA toll billing by BellSouth over the last three months.
 - 3. Subscribe to Complete Choice service.
- C. Application of Charges
 - 1. The initial period for telephone connection between all points is thirty seconds. Additional periods are billed in one-tenth minute increments.
 - 2. Time-of-day discounts specified in A18.3.1.B.3 do not apply to Plan No. 1 calls.
 - 3. Plan No. 1 rates do not apply to the usage associated with other optional calling plans *or* operator assisted calls. (C)
 - 4. Subscription to Plan No. 1 is on a per line basis.
 - 5. Normal service charges specified in Section A4. do not apply for subscribing to this plan, or canceling subscription to this plan.
 - 6. The new rate applies only to calls made after the service effective date for this plan.
- D. Rates and Charges
 - 1. Rates per increment of time

		Initial Thirty	Each Additional	
(a) Per Call	Mileage Band	Seconds	One-Tenth	USOC
	All	\$.05	Minute \$.01	OC910

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.1 ISDN - Business Service (IBS)

A42.1.1 General

- A.** Effective April 30, 1998 ISDN - Business Service will be offered only under a Flat Rate Threshold Pricing Plan or a Usage Option Plan.
1. The Flat Rate Threshold Pricing Plan plan allows up to 320 hours of use each month per DSL at the flat rate. Minutes of use rates will apply for all usage above the 320 hours per DSL threshold.
 2. Usage Option Plans will be available for various thresholds of local use only on National ISDN lines. Usage Option Plans not available for IBS lines associated with a Centrex based system.
 - a. Usage Option Plan A - The Basic Local Calling area for Usage Option Plan A will be the LATA boundary. Local usage under Usage Option Plan A will be recorded on originating calls terminating within the LATA. Minutes of use rates will apply for all local usage. This plan is limited to outward only service.
 - b. Usage Option Plan B will have unlimited usage inside the Extended Local Calling Area. The Extended Local Calling Area for Usage Option Plan B will be the Basic Local Calling Area plus the Extended Calling Area as described in Section A3.
 3. The following stipulations apply only when the IBS line from which the call originates subscribes to a Usage Option Plan.

Calls completed with operator assistance within the Basic Local Calling Area and Extended local calling area will be rated at the Usage Option Plan usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. (C)
 4. Reduced toll rates as specified in this section of the guidebook will be applied to toll calls outside the Extended Local Calling Area but within the LATA for all calls billed to a IBS line subscribing to Option Plan B. Operator assisted charges as specified in A3. apply to operator handled calls in addition to the usage charges specified. (C)
- All IBS lines in an earning account must be in the same type Plan, i.e., all Usage Option Plan A's , Threshold, etc. Hunting between various types of plans will not be allowed.
- A minimum service period of three months will be required on IBS lines whether established under a Flat Rate Threshold Pricing Plan or a Usage Option Plan. Termination Charges as defined in this Guidebook will apply if the customer terminates or disconnects the service prior to fulfilling the three months period.
- B.** ISDN - Business Service (IBS) is a new intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture.
- IBS supports simultaneous transmission of voice and data services on the same exchange access line. Calling/Called Number Delivery, Calling Name Delivery Hold are included with this service. IBS is available where facilities permit.
- C.** IBS provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of one or two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.
- D.** IBS is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis.
- E.** B channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN).

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.2 ISDN - Residence Service (IRS)

A42.2.1 General

- A.** Effective April 30, 1998 ISDN - Residence Service (IRS) will be offered only under a Flat Rate Threshold Pricing Plan or a Usage Option Plan.
1. The Flat Rate Threshold Pricing Plan allows up to 200 hours of use each month per DSL at the flat rate. Minutes of use rates will apply for all usage above the 200 hours.
 2. Usage Option Plans will be available for various levels of use only on National ISDN lines. Usage under these plans will be recorded on outward usage for calls within the LATA. The Basic Local Calling Area for the Optional Usage Plans will be the LATA boundary. Minutes of use rates will apply for originating local usage above the allowance as indicated in the Usage Option Plan selected. Monthly usage charges within the Basic Local Calling Area will be capped as indicated.

Rates Stability Plans are not available for use with Usage Option Plans.

- a. Usage Option Plan A - Includes 60 hours (3600 minutes) of usage per DSL per month. Usage Cap of \$245 per DSL per month. Only one Usage Plan A will be allowed per premise, per billing account or per earning account.
 - b. Usage Option Plan B - Includes 120 hours (7,200 minutes) of usage per DSL per month. Usage Cap of \$220 per DSL per month.
 - c. Usage Option Plan C - Includes 240 hours (14,400) minutes) of usage per DSL per month. Usage Cap of \$195 per DSL per month.
 - d. Usage Option Plan D - Includes 800 hours (48,000 minutes) of usage per DSL per month. Usage Cap of \$110 per DSL per month.
 - e. Usage Option Plan E - Unlimited usage.
3. The following stipulations apply only when the IRS line from which the call originates subscribes to a Usage Option Plan.

Calls completed with operator assistance within the Basic Local Calling Area will be rated at the Usage Option Plan usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. (C)

All IRS lines at a customer's premise must be on the same type Plan, i.e., all Usage Plan A's, Threshold, etc. Hunting between various types of plans will not be allowed.

A minimum service period of three months will be required on the IRS lines whether established under a Flat Rate Threshold Pricing Plan or a Usage Option Plan. Termination Charges will apply if the subscriber terminates or disconnects the service prior to fulfilling the three months period.

- B.** ISDN - Residence Service (IRS) is a new intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. IRS supports simultaneous transmission of voice, data, and packet services on the same exchange access line. Calling/Called Number Delivery, Calling Name Delivery, and Call Hold are included with this service.
- C.** IRS provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of the ability to access up to two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.
- D.** IRS is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis.
- E.** B channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN).
- F.** (DELETED)

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 BellSouth Primary Rate ISDN (Cont'd)

A42.3.2 Terms and Conditions (Cont'd)

- Q.** When a customer's normal serving central office is not equipped to provide BellSouth Primary Rate ISDN, the customer may be served, at the Company's option, from an equipped central office without incurring interoffice channel charges. BellSouth Primary Rate ISDN customers to be served under this arrangement must sign an agreement that the service may be moved back at the Company's discretion to the normal serving central office and to a probable number change when/if that office is equipped with ISDN. This is referred to as the Alternate Network Serving Arrangement (ANSA). If a customer, under ANSA, requests BellSouth Primary Rate ISDN from an ISDN equipped central office other than that determined by the Company, interoffice channel charges as specified in A42.3.4.B will apply. Also, if a customer requests BellSouth Primary Rate ISDN from a central office other than their normal serving office and ANSA does not apply, interoffice channel charges will apply as specified in A42.3.4.B. ANSA does not apply for Inward Data Extended Reach Service.
- R.** The BellSouth Primary Rate ISDN - Digital Data Only option¹ provides for the transmission of data mode calls only. The BellSouth Primary Rate ISDN - Digital Data Only arrangement will be provisioned with the customer's requested number of Digital Data Only B-channels with no B-channels capable of transmitting voice mode calls in the same arrangement.
- S.** The BellSouth Primary Rate ISDN Inward Data option provides for the transmission of inward analog and digital data calls only.
- T.** Terms and conditions in Section A2. prohibiting the mixing of flat and message or flat and measured service do not apply for BellSouth Primary Rate ISDN.
- U.** No usage charges apply for calls within the local calling area for BellSouth Primary Rate ISDN customers utilizing the Flat Rate BellSouth Primary Rate ISDN B-Channel. Long Distance Message Telecommunications Service rates as specified in Section A18. apply for intraLATA calls terminated beyond the local calling area.
- V.** The following usage terms and conditions will apply for all dialed sent-paid local calls for BellSouth Primary Rate ISDN customers utilizing the Usage Sensitive BellSouth Primary Rate ISDN B-Channel:
1. Usage charges for calls within the Basic and Expanded Local Calling Areas will be billed at the usage rates described in Section A3.2.9 for Area Calling Service.
 2. Summarized total usage charges will be reduced by fifty percent prior to the application of the usage allowance. Time/Day discounts described in Section A3.7.4.D. and Section A3.2.9 do not apply.
 3. A usage allowance of \$20.00 per activated B-Channel is applicable for all calls terminating in Bands A, B, C, and D.
 4. Total billed usage charges above the allowance will not exceed \$20.00 per activated B-Channel for calls terminating in Bands A, B, C, and D.
 5. Local calls that are not dialed sent paid, i.e., operator assisted, etc, will be billed individually at the same Measured Rate Usage Rates specified in Section A3.7.4 or Section A3.2.9 (including Time/Day usage provisions), in addition to any applicable *Local Operator Services* Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid calls. (C)
- W.** The Next Route Index Feature allows a BellSouth Primary Rate ISDN Digital Data Only¹ customer to arrange analog calls to overflow to a Voice/Data arrangement in the same switch or allows the customer to overflow analog and digital calls to a Voice/Data arrangement in the same switch. These same capabilities are available to a BellSouth Primary Rate ISDN Inward Data customer to overflow calls to a Voice/Data arrangement in the same switch. It does not allow Voice/Data or Inward Data calls to overflow to a Digital Data Only arrangement nor does it allow Voice/Data or Digital Data Only calls to overflow to an Inward Data arrangement.

Note 1: Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.32 Classroom Communication Service

A103.32.3 Rates and Charges

- A. The rates and charges for Classroom Communication Service include a monthly recurring access line rate and local usage charges.
- B. Local usage will be billed at the rates shown in A3.2.9.F.
- C. The usage package, and terms and conditions, will be the same as those applicable to Option 1 - Area Calling Service¹ for residence subscribers as shown in A103.2.9.E.1.
- D. Time of day discounts are shown in A3.2.9.J. preceding.
- E. The monthly recurring charges for the access line will be billed at the following rate.
 - 1. Access line

(a) Both Way (Same as Residence Individual Line Area Calling Service Rate)	Monthly Rate	USOC
	\$-	1EC2A

- F. Calls completed with operator assistance within the local calling area as described in A3.6.1 will be rated at the usage charges preceding in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage caps or allowances. All other calls completed with operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) charges as described in Section A18. (C)
- G. Service charges will be billed at the business rate as shown in A4.3.1.

A103.33 Reserved For Future Use

A103.34 Reserved For Future Use

A103.35 Reserved For Future Use

A103.36 Reserved For Future Use

Note 1: Effective May 1, 2013, Area Calling Service is obsoleted for Residence customers (see A103.2.9).

A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

A103.38 Back-Up Line (Cont'd)

A103.38.1 Terms, Conditions and Rates (Cont'd)

G. (Cont'd)

	Monthly Rate	USOC
3. Back-Up Line associated with all other business individual line service.		
(a) Group 1 (0 – 3,300)	\$97.00	SBLFX
(b) Group 2 (3,301 – 8,000)	97.00	SBLFX
(c) Group 3 (8,001 – 17,000)	97.00	SBLFX
(d) Group 4 (17,001 – 37,000)	97.00	SBLFX
(e) Group 5 (37,001 – 63,500)	97.00	SBLFX
(f) Group 6 (63,501 – up)	97.00	SBLFX

H. The following usage charges apply to all inward calls which terminate on Back-Up Line service.

1. Inward Calls

	Rate Per Minute Of Use	USOC
(a) Usage Charge	\$.05	NA

I. The following usage charges apply to all outward calls which originate from Back-Up Line service.

	Rate Per Minute Of Use	USOC
1. Back-Up Line service associated with Area Calling Service will receive local calling to the Area Calling Service Local Calling Area as described in A3.2.9. All outward calls terminating in this area will be billed at the usage rates described in Area Calling Service, except that no usage package options, usage caps, or usage allowances are applicable to calls originating from Back-Up Line service.		
(a) Calls terminating in Area Calling Service Local Calling Area (See A3.2.9)	\$.05	NA
(b) Calls terminating beyond the Area Calling Service Local Calling Area will be billed according to the rates, terms and conditions as specified in Section A18.	-	NA
2. Back-Up Line service associated with BellSouth Business Plus service will be billed the following usage charges ¹ .		
(a) Calls terminating in the Local Calling Area as described in A3.6	.05	NA
(b) Calls terminating beyond the Local Calling Area will be billed the appropriate Option Primary line usage rate charges as specified in A3.43.2	-	NA
3. Back-Up Line service associated with all other business individual line service will be billed the following usage charges.		
(a) Calls terminating in the Local Calling Area as described in A3.6	.05	NA
(b) Calls terminating beyond the Local Calling Area will be billed according to the rates, terms and conditions as specified in Section A18.	-	NA
4. Area Calling Service calls completed with operator assistance will be rated at the usage charges and Operator Assisted Call surcharges as specified in A3.2.9. BellSouth Business Plus service calls completed with operator assistance will be rated at the usage charges as specified in 2, in addition to the appropriate Operator Assisted Call surcharges. All other calls completed with operator assistance will be rated at the usage charges as specified in 3., in addition to the appropriate Operator Assisted Call surcharges.		(C)

J. Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

Note 1: No minute allowance is available for BellSouth Business Plus service on Back-Up Line service.

A139. OBSOLETE SERVICE OFFERING - ABBREVIATED DIALING

A139.1 Three-Digit Dialing Service (N11)(Cont'd)

A139.1.1 General (Cont'd)

- J.** N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- K.** This service is furnished subject to the availability of N11 numbers.
- L.** Limitations and use of service as stated in Section A2. apply.
- M.** Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- N.** Directory Listings may be provided for N11 Service at rates, terms and conditions as specified in Section A6. The phrase "Charges May Apply" will be included in the N11 Service listing at no additional charge.
- O.** Access to N11 Service is not available to the following classes of service:
 - Payphone Service Provider Telephones
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Four-party Stations
 - Cellular - Type 2A

Operator assisted calls to an N11 subscriber will not be completed.
- P.** N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service in Section A13., as available.
- Q.** The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- R.** If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.
- S.** If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- T.** The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB" lines, "chat" lines, or similar type programs where the primary purpose is for callers to interact with one another.

(C)

A139.1.2 Service Requirements and Conditions

- A.** All requests for N11 Service must be submitted in writing to the Alabama Public Service Commission by the Company for assignment of N11 numbers. The Commission will allocate N11 Service numbers in the specified Basic Local Calling Areas pursuant to non-discriminatory procedures approved by Company.
- B.** Within 30 calendar days of the number assignment, the N11 subscriber must initiate a service request order, which will determine the subscriber's provisioning date. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order.