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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.10 Prestige Single Line Service (PSLS) (Cont'd)**

#### **A112.10.1 General (Cont'd)**

- F. The initial service period for PSLS is one month commencing with the date of installation of the service.
- G. PSLS is considered a miscellaneous service and as such is not subject to any concession rate treatment provisions that may be specified in this *Guidebook*. (T)
- H. Feature availability and/or operation may vary depending upon the type of central office serving PSLS and/or the current generic program available in the serving Electronic Central Office.

#### **A112.10.2 Service Description**

##### **A. Standard Features**

###### **1. Call Hold**

A user of PSLS can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call.

###### **2. User Transfer**

A user of PSLS can transfer an incoming call to another exchange line.

###### **3. Conferencing**

A user of PSLS may hold an in-progress call and complete a second call while maintaining privacy from the first call, or may add on the previously held call for a three-way conference.

##### **B. Optional Features**

###### **1. Call Waiting**

This feature provides a tone burst alert to a PSLS line user who is on an existing call that another call is waiting.

###### **2. Call Forwarding**

This feature provides a PSLS user the ability to have all incoming calls forwarded to a different telephone number by dialing a code and the telephone number where calls are to be forwarded.

###### **3. Convenience Dialing**

This feature provides a PSLS user the ability to place a call by dialing a code plus one digit, to any one of six telephone numbers preprogrammed by the customer.

###### **4. Speed Dialing-Thirty**

This feature is available in certain offices where PSLS is offered. When available, this feature provides a PSLS user the ability to place a call by dialing a code plus two digits, to any one of thirty telephone numbers preprogrammed by the customer.

#### **A112.10.3 Rates And Charges**

The following rates and charges are for PSLS only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for the exchange access line and other services or equipment with which it is associated.



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.10 Prestige Single Line Service (PSLS) (Cont'd)**

**A112.10.3 Rates And Charges (Cont'd)**

**C. Service Charges**

- 1. Establishment of Service
  - a. When PSLS is established at the same time as the associated exchange access line, no additional service charge is applicable.
  - b. When PSLS is established subsequent to the establishment of the associated exchange access line, service charges as specified in Section A4. apply. (T)
- 2. Feature Additions
  - a. Service charges as specified in Section A4. are applicable to the addition of optional features to an existing PSLS arrangement. (T)

**A112.11 Reserved For Future Use**

**A112.12 Reserved For Future Use**

**A112.13 Digital ESSX Service**

**A112.13.1 Reserved For Future Use**

**A112.13.2 Reserved For Future Use**

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**A112.13.10 Reserved For Future Use**

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.13 Digital ESSX Service (Cont'd)

#### A112.13.11 Optional Service Features

(Obsoleted 04-12-93, Type A) Not available for new subscribers to this feature. Subsequent additions, deletions, and/or rearrangements to an existing system under contract are permitted, subject to the capacity of the central office from which it is provided. Additionally, obsoleted SMDR-P may be provided on a new ESSX service or Digital ESSX service system added by a customer who already subscribes to SMDR-P on other ESSX service or Digital ESSX service systems. Customers paying obsoleted contract rates and charges may continue to do so until their contract period expires (including contract period under recast) or they subscribe to the new restructured Station Message Detail Recording (SMDR) feature located in Section A112. and new Station Message Detail - Premises function located in Section A32. Customers paying obsoleted month-to-month rates and charges may do so until they subscribe as detailed above or until October 12, 1994, at which time they must subscribe to the new offerings. (T)

#### A. Station Message Detail Recording - Premises

##### 1. General

- a. Station Message Detail Recording - Premises (SMDR-P) is an arrangement to provide a record, by main station line number, of originating traffic routing over local lines, tie lines, WATS, Interexchange Carrier access lines and/or the toll network. (T)
- b. The station message detail will include the calling main station line number, the called number, connect time and date, call duration, facility used, disconnect time, digits outpulsed by switch, and end of dialing. Customers using the ETS feature will include incoming facility identification, outgoing facility used, midnights passed, prefix digits, interLATA carrier, ARS, ARS-D, or ARS-B pattern group, and call event code where these features are *available via guidebook*. (T)
- c. SMDR-P is designed for either an ETS customer or non-ETS customer.
- d. The SMDR-P data may be delivered as Dial-In/Dial-Out, asynchronous or synchronous or Direct Output. In Dial-In/Dial-Out asynchronous, the data may be delivered to a customer's collection device via DDD facilities or an ESSX service main station line. The delivery can be initiated by a customer call or can be initiated by the application processor software as specified by the customer. In Dial-In/Dial-Out synchronous, the data may be delivered to a customer's collection device over DDD facilities or an ESSX service main station line. The two methods of delivery are Direct File Transfer and Remote Job Entry.  
Direct Output is similar to Dial-In/Dial-Out in delivery modes. The Direct Output requires a dedicated port on the application processor and a dedicated modem. Also, a two/four wire facility will be required.
- e. The SMDR-P data provided will be delivered to the customer as raw data. (T)

##### 2. *Terms and Conditions*

- a. SMDR-P may be offered to ESSX service or Digital ESSX service main station lines of customers where facilities and technology permit. (T)
- b. Customer provided premises equipment is required. Channel charges specified in the Private Line *Guidebook* for a Voice Grade Local Channel also apply. (T)
- c. Station message detail will be provided through the use of telephone central office equipment that will interface with the appropriate type line connections as specified by the customer.
- d. Data may be destroyed during collection or distribution of the customer's SMDR-P due to faults or defects in *Company* equipment. The Company shall not be liable, directly or indirectly, for damages, unless caused by the negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and to exercise reasonable supervision. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.13 Digital ESSX Service (Cont'd)

#### A112.13.11 Optional Service Features (Cont'd)

A. Station Message Detail Recording - Premises (Cont'd)

2. **Terms and Conditions** (Cont'd) (T)

- e. A customer whose SMDR-P service is provided under the rates, **terms and conditions** found in Section A112. may at anytime prior to October 12, 1994, recast for a longer contract period at the current rates subject to the following conditions:

No credit will be given for payments made during the formally selected period.

Nonrecurring charges will not be reapplied.

The new payment period begins with the billing date following the date the new payment is requested.

No termination charge applies for the former payment period.

A service order charge will apply.

Subscriber has not previously exercised his option to resubscribe after the effective date of this **change**. (T)

3. Conversion

- a. Customers subscribing to the obsoleted Station Message Detail Recording - Premises (SMDR-P) feature rates and charges out of this Section may convert to the new restructured Station Message Detail Recording (SMDR) feature in Section A112. and new Station Message Detail - Premises function in Section A32. without applicable nonrecurring charges, provided the following conditions are met. (T)

- (1) The customer must subscribe to a payment period equal or greater than the amount of time remaining in his existing payment period (no termination charge applies for the former payment period and no service ordering charge is applicable).
- (2) The customer must continue to be served by the same central office equipment.
- (3) There must be no interruption of service.
- (4) There are no moves, changes or additions to existing service requested by the customer.

4. Rates and Charges

a. Term Payment Plan

- (1) Per ESSX service or Digital ESSX service system so equipped:

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
	<b>Installation Charge</b>	<b>1 Month</b>	<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	<b>USOC MDR</b>	
(a)	ESSX service or Digital ESSX service-VS	\$3,000.00	\$-	\$-	\$-	\$-	MDR
(b)	ESSX service or Digital ESSX service-200	3,000.00	-	-	-	-	MDR
(c)	ESSX service or Digital ESSX service-600	6,000.00	-	-	-	-	MDR
(d)	ESSX service or Digital ESSX service-XL	18,000.00	-	-	-	-	MDR
(2) Per Line equipped with SMDR-P:							
(a)	ESSX service or Digital ESSX service-VS, per station line	-	.80	.70	.65	.60	MQ81X

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.13 Digital ESSX Service (Cont'd)

#### A112.13.11 Optional Service Features (Cont'd)

A. Station Message Detail Recording - Premises (Cont'd)

4. Rates and Charges (Cont'd)

a. Term Payment Plan (Cont'd)

(2) Per Line equipped with SMDR-P: (Cont'd)

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
(b)	ESSX service or Digital ESSX service-200, per station line	\$-	\$.80	\$.70	\$.65	\$.60	MQ81X
(c)	ESSX service or Digital ESSX service-600, per station line	-	1.25	1.15	1.10	1.05	MQ81X
(d)	ESSX service or Digital ESSX service-XL, per station line	-	1.25	1.15	1.10	1.05	MQ81X
(3) Line Termination							
(a)	Per dedicated circuit <sup>1</sup>	36.00	31.00	28.00	27.00	26.00	BP1

### A112.14 Prestige Deluxe Service

(Obsoleted 12-08-92, Type 4) Not available for new installations or on transfers of service to a new location. Existing customers may request changes and additions at the rates specified in this Section. (T)

#### A112.14.1 General

- A. Prestige Deluxe Service is an expanded group of central office features that may be provided in association with individual Flat Rate or Measured Rate Business exchange lines served by electronic switching equipment located in Company buildings.
- B. Prestige Deluxe Service is offered to subscribers having a minimum of two and a maximum of thirty Individual Business exchange access lines.
- C. Prestige Deluxe Service is offered subject to the availability of facilities. The rates and charges for Prestige Deluxe, as applicable, are in addition to rates and charges for the individual exchange access lines in Section A3. (T)
- D. Exchange Access lines terminating at different Prestige Deluxe locations may be combined into a single Prestige Deluxe arrangement for the same customer if the lines are all served by the same central office.
- E. Prestige Deluxe lines will utilize Touch-Tone signaling. The rates and charges for Touch-Tone service will apply as appropriate in Section A13. (T)
- F. The billing record of toll calls on lines using Prestige Deluxe Service will not be affected by the application of the features of this Service.
- G. Prestige Deluxe standard and optional station features, and optional system features are not permitted on the same line with existing Prestige or Custom Calling Service described in other sections of this *Guidebook*. (T)
- H. Service availability and/or operation may vary depending upon the type of central office serving the Prestige Deluxe arrangement, and the capabilities of that office. In addition, those features which require activation by switchhook flash may conflict with the operation of customer owned electronic key premises equipment.

**Note 1:** Appropriate Private Line charges apply.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.14 Prestige Deluxe Service (Cont'd)**

#### **A112.14.1 General (Cont'd)**

- I. Suspension of Prestige Deluxe Service is not permitted. The Business exchange lines may be suspended as addressed in Section A2. The Prestige Deluxe Service associated with those lines must be disconnected or billed at full rate. (T)
- J. The quality of transmission for calls utilizing Prestige Deluxe Call Forwarding Variable or Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.
- K. All calls from within the Prestige Deluxe arrangement to destinations outside the Prestige Deluxe arrangement must be preceded by a one digit access code. This includes calls to O (Operator) and 911 (emergency).
- L. The Company shall not be liable to any person for damages for any nature or kind arising out of, or resulting from, or in connection with the provision of Prestige Deluxe Service offered herein, including, without limitation, the inability of the station user, with or without dialing the one digit access code, to reach the operator, 911, or other emergency services.
- M. The features as listed below will be offered as standard station features. Each line terminated in a Prestige Deluxe Service arrangement will have access to these features.
  - Call Hold
  - Conferencing
  - Station-to-Station Calling
  - User Transfer
- N. In addition to the standard station features, certain features will be offered as optional station features and will be offered on a per line equipped basis. Optional station features do not have to be assigned to all lines in a Prestige Deluxe Service Arrangement.
- O. Station User Dial Access may be provided via Optional System features to certain miscellaneous lines (WATS, Tie, FX) and other customer oriented facilities (Loudspeaker Paging).

#### **A112.14.2 Service Description**

- A. Standard Station Features
  - 1. Call Hold

The user of an exchange line equipped with this feature can place any established call on hold by flashing the switchhook and dialing a specified code. The user can originate another call or use the optional Call Pickup feature.
  - 2. Conferencing

The user of an exchange line equipped with this feature can hold an in-progress call and complete a second call while maintaining privacy from the held call. In addition, the user may add the held call onto a three-way conference.
  - 3. Station-to-Station Calling

The user of an exchange line equipped with this feature can call other lines in the same Prestige Deluxe arrangement by dialing four or five digits (the dialing plan is to be determined by the Company). Two user stations on the same line (same telephone number) cannot access each other via this feature.
  - 4. User Transfer

The user of an exchange line equipped with this feature can transfer a call to another line within or outside the Prestige Deluxe arrangement.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.14 Prestige Deluxe Service (Cont'd)**

**A112.14.3 Rates And Charges (Cont'd)**

**B. (Cont'd)**

2. Prestige Deluxe Exchange Access Lines

	<b>Service Establishment Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per Business Line <sup>1</sup>	\$-	\$-	NA
3. Standard Station Feature (Each Exchange Line terminated in a Prestige Deluxe Service Arrangement)			

	<b>Feature Establishment Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per Business Line	<b>\$10.00</b>	<b>\$5.30</b>	<b>M5A</b>
4. Optional Station Features			
(a) Alternate Answering, per business line	<b>2.00</b>	<b>.70</b>	<b>E9G</b>
(b) Automatic Callback, per business system	<b>145.00</b>	<b>2.35</b>	<b>ACY</b>
(c) Automatic Callback, per business line	<b>2.00</b>	<b>1.15</b>	<b>SAK</b>
(d) Call Forwarding Busy Line, per business line <sup>2</sup>	<b>2.00</b>	<b>-</b>	<b>EVB</b>
(e) Call Forwarding Variable, per business line	<b>2.00</b>	<b>.80</b>	<b>EAT</b>
(f) Call Forwarding Variable With Ring Reminder, per business line	<b>2.00</b>	<b>.80</b>	<b>EATRR</b>
(g) Call Pickup, per preset business group	<b>-</b>	<b>.05</b>	<b>E3N</b>
(h) Call Pickup, per business line	<b>2.00</b>	<b>.30</b>	<b>E3P</b>
(i) Call Waiting Terminating, per business line	<b>2.00</b>	<b>.30</b>	<b>ESXP1</b>
(j) Cancel Call Waiting, per business system	<b>37.00</b>	<b>-</b>	<b>C3WPS</b>
(k) Cancel Call Waiting, per business line	<b>-</b>	<b>.50</b>	<b>C3W</b>
(l) Distinctive Ringing and Call Waiting Tone, per business system	<b>75.00</b>	<b>.75</b>	<b>DRR</b>
(m) Distinctive Ringing and Call Waiting Tone, per business line	<b>2.00</b>	<b>4.85</b>	<b>BRT</b>
(n) Ring Reminder - Inhibit, per business line	<b>2.00</b>	<b>-</b>	<b>EATZZ</b>

**Note 1:** Rates and Charges for an Individual Business Exchange access line apply as specified in Section A3. (T)

**Note 2:** Monthly rates for Grouping Service in A3.19. apply in addition to the non-recurring charge specified for Call Forwarding Busy Line.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.14 Prestige Deluxe Service (Cont'd)**

**A112.14.3 Rates And Charges (Cont'd)**

**B. (Cont'd)**

4. Optional Station Features (Cont'd)

	<b>Feature Establishment Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(o) Speed Call Short, per business line	<b>\$2.00</b>	<b>\$.10</b>	<b>ESTC6</b>
(p) Speed Call 30, Individual, per business line	<b>2.00</b>	<b>.25</b>	<b>ESHC3</b>
(q) Speed Call 30, Group, per control business line	<b>2.00</b>	<b>.25</b>	<b>E331L</b>
(r) Speed Call 30, Group, each additional business line	<b>2.00</b>	<b>.05</b>	<b>E33AL</b>
(s) Toll Restriction, per business line <sup>1</sup>	-	-	<b>NA</b>

5. Optional System Features

a. Miscellaneous Line Terminations Basic<sup>2</sup>

(1) Interexchange Carrier Access Line

(a) Per Simulated Facilities Group <sup>3</sup>	<b>14.75</b>	<b>.25</b>	<b>EOEPG</b>
(b) Per Termination via Simulated Facilities Group	<b>1.15</b>	<b>3.05</b>	<b>EOE</b>
(c) Per Common Group of Dedicated Facilities	<b>132.00</b>	<b>1.10</b>	<b>EOK</b>
(d) Per Dedicated Analog Termination	<b>65.00</b>	<b>79.70</b>	<b>EOM</b>
(e) Per Dedicated Digital Termination	<b>56.00</b>	<b>12.25</b>	<b>EOG</b>

(2) Tie Line, Tandem

(a) Per Group	<b>126.50</b>	<b>1.10</b>	<b>M5M</b>
(b) Analog, per Termination	<b>64.90</b>	<b>110.00</b>	<b>M5N</b>
(c) Digital, per Termination	<b>63.80</b>	<b>19.05</b>	<b>M5P</b>

(3) Tie Line, Non-Tandem

(a) Per Group	<b>126.50</b>	<b>1.10</b>	<b>M5G</b>
(b) Analog, per Termination	<b>57.00</b>	<b>79.70</b>	<b>M5Q</b>
(c) Digital, per Termination	<b>56.00</b>	<b>12.25</b>	<b>M5S</b>

**Note 1:** Customers of this service desiring either call screening and/or restriction on their Prestige Deluxe lines may obtain these services as provided for lines and trunks in Section A13. (T)

**Note 2:** Each of the rate elements shown provide only the basic auxiliary line termination equipment and facilities in the central office. These rates and charges are in addition to the rates and charges applicable for the associated services (FX, WATS, Tie Lines, etc.).

**Note 3:** WATS group will be applied per band.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.17 Reserved For Future Use**

### **A112.18 ISDN Service Feature Calling/Called Number Display, All**

(Obsoleted 06/16/94, Type D) Service and rates in this section are available for existing customers at existing locations only. Not available for new service, additions to existing service, or moves of existing service to new locations.

#### **A112.18.1 General**

- A. The definitions, *terms and conditions* in Section A112.31 for ESSX ISDN service apply to those offerings except as stated following. (T)
- B. This feature will not be available to additions to existing ESSX ISDN service. The Calling/Called Number Delivery features in Section A112.31 will be utilized in any such additions.
- C. Existing customers to this feature may convert to the flat rate Calling/Called Number Delivery feature in A112.31. Existing customers under contract may not recast this feature at the end of their contract period. Existing customers may continue to pay these obsoleted rates until their contract expires or until such a time that the customer request additions to their measured rate Calling/Called Number feature. Once the customer request additions to their measured rate Calling/Called Number feature, they must subscribe to the new flat rate Calling/Called feature for delivery of the calling telephone number for all Calling/Called Number Delivery lines. For such conversions, the installation charge for the flat rate Calling/Called Number feature in A112.31 will not apply. Appropriate Service Order charges from Section A4. Are also not applicable.



## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service

(Obsoleted 6-03-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

#### A112.20.1 General

- A. MultiServ service provides an arrangement of switching equipment and station lines for intercommunicating among the station lines and for connection through the local and long distance message network to other subscribers on a dial basis. MultiServ service is furnished from 1AESS, DMS-100, 5ESS and EWSD<sup>®</sup> central office equipment located on Company premises and associated facilities arranged to provide the following basic service capabilities/features:
  1. Exchange and long distance message network calls may be made to main stations by dialing the number associated with that main station line or attendant position.
  2. Exchange and long distance message network calls may be made from main stations via direct outward dialing.
  3. Station-to-station intercommunication via two to seven-digit dialing between stations of the subscriber's system.
  4. Outgoing long distance message calls dialed by a main station will be identified by the seven-digit station number. Only calls billed to the subscriber by the Company will be provided this identification.
  5. Basic station line hunting.
  6. Touch-Tone service.
  7. Common recorded announcement interception of calls to unassigned station numbers.
  8. Unconditional Satisfaction Guarantee.
- B. MultiServ service will be furnished to subscribers requesting one (1) or more main station lines served by the same central office equipment.
- C. A subscriber's system may be comprised of the following components:
  - Station Links
  - Feature Groups
  - Optional Capabilities
- D. Subscribers to ESSX service from DMS-10, 2BESS and Stromberg Carlson offices will be allowed to retain their service until the central office is converted to a MultiServ service supported switch type or until their ESSX service period of rate stability expires. If the central office is converted to a MultiServ service supported switch type prior to expiration of the ESSX service payment period, conversion may proceed as in A12.20.5 following.

#### A112.20.2 Terms and Conditions

- A. MultiServ service is furnished subject to the availability of facilities and features from central office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions.
- B. Each system established must consist of a minimum of one (1) main station line.
- C. Main station lines will be comprised of the Station Link (or equivalent) and Feature Groups which include access to the serving central office equipment. Access to the exchange network will be included in the Station Link.
- D. MultiServ service systems must include exchange access and main station lines.
- E. MultiServ service will not be offered in a manner which provides for intercommunication only.  
Each ISDN Basic Rate DSL Access Arrangement will be counted as a MultiServ service or MultiServ PLUS service line in determining the total system size.
- F. Facilities may be used for direct connections between a subscriber's MultiServ service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13. or Section B3. of the Private Line *Guidebook*. Private facility access charges apply. These facilities, connecting MultiServ service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's MultiServ service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time.

(T)

(T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.2 Terms and Conditions (Cont'd)

- G. Feature Groups as listed in A112.20.10 may require customer-provided compatible terminal equipment. (T)
- H. If the subscriber of MultiServ service elects a Measured Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other *guidebook* sections for MultiServ service and other associated services. Usage charges are not applicable on calls originated and terminated within the same MultiServ service system, unless the system is equipped with Assumed Dial '9'. (T)
- I. Suspension/Denial of Service - MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company.
  - 1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at 50 percent of the rate regularly charged. Feature Groups and optional Features outlined in Section A112 will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other rules and restrictions as outlined in Section A2 apply. The subscriber may request this suspension for a maximum of three months in succession. Restoration charges will be applicable per line as specified in Section A4. (T)
  - 2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. Restoration charges will be applicable per line as specified in Section A4. (T)
- J. Directory Listings will be furnished subject to the rates, *terms and conditions* specified in Section A6. A standard Directory Listing will be provided at no charge for each main station line. (T)
- K. Service charges, as specified in Section A4., apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. (T)
- L. MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2. (T)
- M. End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 apply per line. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service.
- N. Concessions will not apply to MultiServ service except those allowed to Corporate Communication/Affiliate Billing MultiServ service accounts.
- O. Service order charges will not apply for the provision of Calling Number Delivery Blocking.
- P. During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1. (T)
- Q. Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- R. A mixture of Flat Rate and Measured Rate Local Exchange Service will not be allowed.
- S. ISDN Business Service (ISDN - IBS) lines may be purchased out of Section A42. to be associated with MultiServ service or MultiServ PLUS service. Terms and conditions of MultiServ service and MultiServ PLUS service will apply to these ISDN - IBS lines except as otherwise stated in Section A42. (T)
 

Each ISDN Basic Rate DSL Access Arrangement will be counted as a MultiServ service or MultiServ PLUS service line in determining the total system size.

MultiServ service Optional Features compatible with ISDN may be purchased for use with these ISDN - IBS lines. MultiServ service Feature Groups are not available for use with these ISDN - IBS lines.

ISDN - IBS lines not associated with a MultiServ service or MultiServ PLUS service may not purchase features from this section of the *Guidebook*. (T)

## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.20.2 Terms and Conditions (Cont'd)**

- T. Area Calling Service is available to MultiServ service and MultiServ PLUS service subscribers as outlined in Section A3. Flat Rate and Measured Rate (Area Calling Service) are available to the subscriber as outlined in Section A3. (T)

### **A112.20.3 Unconditional Satisfaction Guarantee**

- A. If the subscriber is not completely satisfied with MultiServ service within ninety (90) days of the effective billing date, all payments will be handled as indicated in this paragraph.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in this sub-section for MultiServ service.
    - b. Service charges from Section A4. (T)
  2. The following charges will not be refunded:
    - a. End User Common Line Charges as specified in BellSouth Telecommunications, Inc., FCC No. 1, Section 4.
    - b. Usage Charges from Section A3. (T)
  3. Customer-provided equipment acquired for use with MultiServ service will not be included in this plan.
  4. This guarantee will not apply to transfers of service, moves, conversions or recasts.
  5. MultiServ service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  6. Subscribers requesting an extension of the ten (10) day disconnection interval to accommodate installation of a replacement product/service, will be billed the recurring rates for that period, not to exceed six (6) months.
  7. Subscribers must retain continuous service beyond the ninety (90) days via other Local Exchange Services as offered in Section A3. (T)

### **A112.20.4 Intercept of Calls**

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.  
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's MultiServ service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory number of the caller's system should be consulted.
  2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.20.13 apply per telephone number referred.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.5 Conversions

- A.** ESSX Service<sup>1</sup> may be converted to MultiServ service as follows.
1. Nonrecurring charges from this sub-section will not apply.
  2. Termination Liability/Cancellation Charges for original service will not apply.
  3. Service charges from Section A4. will not apply. (T)
  4. Changes, additions or rearrangements for new lines and/or optional features:
    - a. Nonrecurring charges from this sub-section will apply.
    - b. Service charges from Section A4. will apply. (T)
- B.** Subscribers of MultiServ service with analog Feature Groups must, upon the conversion of the central office facilities from analog to digital, convert to a corresponding digital Feature Group.
1. Conversion will be within thirty (30) days of the central office conversion.
  2. Nonrecurring charges from this sub-section will not apply.
  3. Cancellation charges for original service will not apply.
  4. If subscriber had a Rate Stability Plan in effect, it will continue uninterrupted.
  5. Service charges from Section A4. will not apply. (T)
  6. Changes, additions or rearrangements:
    - a. Nonrecurring charges from this sub-section will apply. (T)
    - b. Service charges from Section A4. will apply. (T)
- C.** Subscribers of MultiServ PLUS service may convert to MultiServ service.
1. Cancellation charge, if in effect, will not apply.
  2. Nonrecurring charges from this sub-section will apply.
  3. Service charges from Section A4. will apply. (T)

#### A112.20.6 Payment Schedules

- A.** General
1. MultiServ service is offered at the rates and charges indicated in this sub-section.
  2. The rates in this sub-section are offered either as month-to-month rates or may be stabilized for periods of 36 to 59 months or 60 to 120 months with a Rate Stability Plan. A subscriber may not have month-to-month rates on a system with Rate Stability.
  3. MultiServ service Station Links will have maximum rates indicated in this Section. Current rates applicable to the Station Links will apply to all subscribers. Subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5. and in accordance with *applicable* rules. (T)
- B.** Additions  
A MultiServ service subscriber may add main station lines and/or any feature/capability to the existing system at any time during the period of service.
- C.** Disconnects
1. When a portion of a subscriber's MultiServ service is disconnected, the expiration date of the remaining service will not be affected.
  2. Cancellation charges may be applicable whether the disconnection occurs at the subscriber's request or at the instance of the Company.

**Note 1:** Denotes ESSX-1 service, ESSX service - VS, S, M, L or Digital ESSX service - VS, S, M, L.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.6 Payment Schedules (Cont'd)

##### C. Disconnects (Cont'd)

3. A twelve (12) month minimum service period will apply to MultiServ service month-to-month subscribers. The 1 to 36 month cancellation charge (See A112.20.8.C.) will apply to month-to-month subscribers who terminate their MultiServ service during their first twelve months of service. Cancellation Charges will not apply to Federal Income Tax-exempt organizations that use MultiServ service on a temporary basis for a period not to exceed three months.

##### D. Transfer of Contract

Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified in Section A2. (T)

##### E. Deferred Payment

Nonrecurring charges may be deferred or installment billed as specified in Section A2. (T)

##### F. Prepayment

Recurring charges may be prepaid as specified in Section A2. (T)

##### G. Month-to-Month Payment Plan

1. The rates indicated in this section are available on a month-to-month basis under the *terms and conditions* in this sub-section. (T)
2. Month-to-month subscribers may elect to convert to a Rate Stability Plan under the following conditions:
  - a. No credit will be given for payments under the month-to-month payment plan.
  - b. Service at month-to-month rates when converted to the Rate Stability Plan will apply towards fulfillment of the period for a Cancellation Charge.
  - c. The Rate Stability plan will begin with the date requested at the prevailing rates. (T)
  - d. A service order charge as specified in Section A4. will not apply. (T)

##### H. Rate Stability Plan

1. The rates indicated in this section may be stabilized for 36 to 120 months with a Rate Stability Plan under the *terms and conditions* preceding and in this sub-section. (T)
2. Subscribers who choose this option will have the MultiServ service rates indicated in this sub-section stabilized for 36 to 59 months or for 60 to 120 months at the prevailing rates. Stabilized rates will not be subject to Company initiated increases for the duration of the stabilized period. (T)
3. Additions to a system that is under a Rate Stability Plan will be added under the Rate Stability Plan in effect and will be made to be coterminous with the MultiServ service under the Rate Stability Plan at the prevailing rate. (T)
4. All main station lines and optional features/capabilities must be rate stabilized for the same period.
5. At the expiration of the subscriber's chosen Rate Stability Plan, the subscriber may elect services at rates as currently offered. Once the subscriber's chosen Rate Stability Plan expires, the Company reserves the right to convert the subscriber's account to the month to month rates and charges as outlined in this *Guidebook*. (T)

#### A112.20.7 Cancellation Charges and Moves of Service

##### A. Cancellation charges

1. Cancellation charges will apply to subscribers under the Rate Stability Plan and to month-to-month subscribers during their first twelve months of service.
2. Cancellation charges will apply only to the total removal of the subscriber's MultiServ service system.
3. Cancellation charges will be applied where service provided under a Rate Stability Plan is removed prior to the expiration of the Rate Stability Plan (see A112.20.8.C.).

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## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.7 Cancellation Charges and Moves of Service (Cont'd)

##### A. Cancellation Charges (Cont'd)

4. When a subscriber's MultiServ service under a Rate Stability Plan is disconnected prior to the expiration of the selected service period as a result of a subscriber requested change to one of the separately *available* services listed following, cancellation charges will not apply when: (T)
  - a. the completed service period is 12 months, and
  - b. the service period of the new arrangement for the separately *available* service equals or exceeds the remaining service period of the disconnected arrangement, and (T)
  - c. the service orders to install the separately *available* service and disconnect the existing service are related together and there is no lapse in service between installation of the separately *available* service and disconnection of the existing service, and (T)
  - d. the service orders are for the same subscriber at the same location.

For the purpose of determining the separately *available* services to which the preceding conditions apply, the following list will be used: (T)

- MegaLink Service
- MegaLink Channel Service
- MegaLink ISDN Service
- LightGate Service

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.7 Cancellation Charges and Moves of Service

##### B. Moves of Service

1. A MultiServ service subscriber may move a system within the same jurisdiction (the locations in the state within which the Company is authorized to operate). Service may be moved within the same central office or to another central office.
2. For complete moves within the same central office:
  - a. Cancellation charges will not apply.
  - b. Rate Stability Plan in effect will continue uninterrupted.
  - c. Nonrecurring charges from this sub-section will not apply.
  - d. A change of telephone number is not required. If a change in telephone number is requested, all nonrecurring charges (except charges for station links) apply as if for a new installation.
  - e. Service Charges from Section A4. will apply. (T)
  - f. Changes, additions and/or rearrangements:
    - Nonrecurring charges from this sub-section will apply.
    - Service charges from Section A4. will apply. (T)
3. For complete moves to another central office:
  - a. Cancellation charges will not apply.
  - b. Rate Stability Plan in effect will continue uninterrupted.
  - c. Nonrecurring charges from this sub-section apply as for a new system.
  - d. Service Charges from Section A4. will apply. (T)
  - e. Changes, additions and/or rearrangements:
    - Nonrecurring charges from this sub-section will apply.
    - Service charges from Section A4. will apply. (T)
4. For partial moves within the same central office:
  - a. Nonrecurring charges from this section will not apply.
  - b. Service Charges from Section A4. will apply. (T)
  - c. Changes, additions and/or rearrangements:
    - Nonrecurring charges from this sub-section will apply.
    - Service Charges from Section A4. will apply. (T)
5. For partial moves to another central office:
  - a. Nonrecurring charges from this sub-section will apply.
  - b. Service Charges from Section A4. will apply. (T)
  - c. Changes, additions and/or rearrangements:
    - Nonrecurring charges from this sub-section will apply.
    - Service charges from Section A4. will apply. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.8 Common Rates and Charges**

**A. General**

1. Each main station line will be comprised of a Feature Group connected to the subscriber's premises by a Station Link or the equivalent.
  - a. The rates and charges specified herein for main station and bridged station links are applicable to each main station location and bridged station location respectively to which a customer-provided instrument can be connected.
  - b. Rates for the main station lines of MultiServ service subscribers will be based on the following criteria:
    - Station Link selected.
    - The appropriate Feature Group requested.
  - c. Where main station lines are extended to a premises served by a central office other than the central office providing the telephone number, the interoffice channel will be provided at the rates in I. following. Rates for the MultiServ service Station Link will apply for the connection from the distant central office to the subscriber's premises. Rates from A112.20.8 and A112.20.9 will apply to each main station line so served. (T)
  - d. Exchange Access
    - Exchange Access is provided by means of the Station Link. Usage charges may apply.
    - Presubscription of a Carrier of Preference is specified in Section 13 of the Interstate Access Services Tariff.

**B. Service Establishment Charge**

1. The following charges are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this *Guidebook*. (T)
  - a. Service Establishment Charges
    - (1) Basic Service Establishment Charge

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Standard common equipment, each	<b>\$250.00</b>	<b>\$-</b>	<b>MIACS</b>
(b) Common equipment customized by the Company at the subscriber's request, each <sup>1</sup>	<b>325.00</b>	<b>-</b>	<b>MIACC</b>

**C. Cancellation Charges**

1. The following charges are incurred when a total disconnect of a MultiServ service system occurs when provided; (1) under a Rate Stability Plan prior to the expiration of that Rate Stability Plan, or (2) under month-to-month rates when a subscriber disconnects their service during the first twelve months of service.
  - a. Cancellation Charge
    - (1) Per system

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Disconnect in months 1-36	<b>\$3,000</b>	<b>M1BPS</b>
(b) Disconnect in months 37 and thereafter	<b>2,000</b>	<b>M1BPT</b>

**Note 1:** A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.8 Common Rates and Charges (Cont'd)**

**D. Training Charges<sup>1</sup>**

1. Self-paced Training

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Basic, per system	\$120.00	MICSA
(b) ISDN, per system	120.00	MICDA
2. System Manager Training (2-8 System Managers)		
(a) Basic, per session	560.00	MICCB
(b) Enhanced, per session	810.00	MICCC
(c) Subsequent Basic and/or Enhanced Training, per hour	120.00	MICCD
3. End User Training (Maximum 20 Students) <sup>2,3</sup>		
(a) Per class, per hour	120.00	MICNE
4. ACD Training - System Managers and Supervisors <sup>2,3</sup>		
(a) Initial Training, per hour	120.00	MICA F
(b) Managerial Reports Training, per hour	120.00	MICA G
(c) Optional Agent Training (maximum 20 attendees per class), per hour	120.00	MICA H
5. Attendant Training <sup>2,3,4</sup>		
(a) Per console type, per hour	120.00	MICTJ
6. Customized Training <sup>5</sup>		
(a) Administrative charge, per hour	120.00	MICUK

**E. Installation Charges**

1. These charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
2. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

**F. Additional Directory Listings apply as specified in Section A6.**

(T)

**G. Service Charges apply as specified in Section A4. to service establishment, moves and changes of MultiServ service.**

(T)

**Note 1:** Rates in this sub-section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.

**Note 2:** This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the business hours of 8 a.m. to 5 p.m.

**Note 3:** Training will be performed at the hourly rate for administrative charges outside normal business hours.

**Note 4:** Training addresses features associated with non-data link consoles for all central office types and Electronic Business Sets provisioned as a mini-console for subscribers served by a DMS-100 central office. In the latter case, EBS link(s), feature group(s) and feature charges apply as requested.

**Note 5:** Includes training provided by the Company, not provided by the CPE vendor, 36 hours/7 day per week training schedules, system training on ACD-MIS or Remote Load Management or special assemblies.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.8 Common Rates and Charges (Cont'd)**

**H. MultiServ service Bridged Links (Extensions)**

These rates and charges are applicable for links bridged in the subscriber's serving wire center:

1. Bridged Links<sup>1,2</sup>

		Installation Charge	Rate Stability / Monthly Rate		USOC
		\$-	Minimum	Maximum	
(a)	Located on different premises from main station line on non-continuous property, each	\$-	\$13.50	\$24.00	M1FNX
(b)	Located on different premises from main station line on same continuous property, each	-	13.50	24.00	M1FCX
2.	Extended Bridged Links <sup>1,2</sup>				
(a)	Extended to different premises, different serving wire center, each <sup>3</sup>	-	13.50	24.00	M1FEX

**I. Interoffice Channels**

1. Per Non-ISDN channel

		Installation Charge	Month To Month Fixed Charge	Rate Stability Monthly Fixed		Month To Month Charge	Rate Stability Monthly Charge Per Mile		USOC
		Per Channel	Per Channel	36 - 59 Mos. Plan	60 - 120 Mos. Plan	Per Mile	36 - 59 Mos. Plan	60 - 120 Mos. Plan	
(a)	Each	\$240.00	\$30.00	\$28.50	\$27.00	\$-	\$-	\$-	M1GBC
(b)	Per mile	-	-	-	-	1.95	1.75	1.65	M1GBM
2.	Bridging <sup>4</sup>								
(a)	Per channel bridged	100.00	11.25	10.25	9.40	-	-	-	M1GEB

**J. Miscellaneous Terminations (Dial or Touch-Tone operation)**

These charges apply in addition to the rates and charges for the associated facilities in other sections of this *Guidebook* and other Company *Guidebooks*. (T)

- Note 1:** A maximum of three Bridged Links or Extended Bridged Links will be allowed per main station line depending on the availability of facilities.
- Note 2:** Some services and features are not compatible with the operation of Bridged Links. These services and features include, but are not limited to, ISDN Station Lines, Caller ID, Electronic Business Sets, and Message Waiting Lamp Indication.
- Note 3:** When the different premises are served from a different serving wire center, rates and charges in A112.20.8.I. also apply.
- Note 4:** Applies only to Extended Bridged Links. A maximum of three Bridged Links or Extended Bridged Links will be allowed per main station line depending on the availability of facilities.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.10 Feature Groups

##### A. General

1. The quantity of Feature Groups offered will be dependent on the switch type.
2. Optional capabilities such as Tandem Switching Features, Systems Communication Service, Optional Service Features, Electronic Business Set Service, Multi-Account Service, and Customer Control are located elsewhere in this Section. (T)
3. The features are offered where facilities permit. This will be dependent on the serving central office.
4. Feature operation may vary based on the serving central office.
5. Each station line will be associated with one and only one Feature Group.
6. Combining of features from two or more Feature Groups will not be allowed.
7. *Non-guidebook* features cannot be combined with any *guidebook* Feature Groups to create a new Feature Group. (T)
8. All station lines in the same Multi-Line Hunt group must be equipped with the same Feature Group.

##### B. Non-Electronic Business Set Feature Group-Basic is available in all switch types from which MultiServ service is provided and will provide access to the following feature capabilities. These capabilities are not subject to Customer Control and are a part of all Non-Electronic Business Set feature groups unless otherwise noted.

1. Exchange and long distance message network calls may be made to main station lines and attendant positions by dialing the number associated with that main station line or attendant position.
2. Exchange and long distance message network calls may be made from main station lines and attendant positions via direct outward dialing.
3. Station-to-station intercommunication via two to seven-digit dialing between main station lines of the subscriber's system.
4. Outgoing long distance message calls dialed by a main station line will be identified by the seven-digit main station line number (only calls billed to the subscriber by this Company will be provided this identification).
5. Touch-Tone service.
6. Common recorded announcement interception of calls to unassigned/nonworking station numbers.
7. Basic Hunting (Optional)

##### C. 1AESS Feature Groups

1. Feature Group Capabilities
  - a. Feature Group 1 will provide access to the following feature capabilities only. Hunting is not compatible with this feature group:
    - Automatic Line/Direct Connect
    - Touch-Tone service
  - b. Feature Group 2 will provide access to the following feature capabilities and the Non-Electronic Business Set Feature Group-Basic features:
    - Call Block
    - Call Forwarding Busy Line Fixed
    - Call Forwarding Don't Answer Fixed
    - Call Forwarding Variable
    - Call Hold
    - Call Pickup
    - Call Return
    - Call Selector

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.10 Feature Groups (Cont'd)

##### D. DMS-100 Feature Groups (Cont'd)

##### 1. Feature Group Capabilities (Cont'd)

1. ACD Feature Group 1 (Non-Electronic Business Set - Agent)<sup>1</sup> will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.
  - ACD Activate/Deactivate Not Ready
  - Call Block
  - Call Forwarding Busy Split Destination Programmable
  - Call Forwarding Don't Answer Split Destination Programmable
  - Call Forwarding Variable
  - Call Hold
  - Call Park/Call Retrieve
  - Call Pickup
  - Call Return
  - Call Selector
  - Call Transfer (System Exception)
  - Dial Call Waiting
  - Directed Call Park/Directed Call Retrieve
  - Make Line Busy
  - Preferred Call Forwarding
  - Repeat Dialing
  - Speed Calling Short
  - Three-Way Conference, Consultation Hold, Call Transfer

**Note 1:** Requires ACD Basic located in A112.20.13.

(T)

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.10 Feature Groups (Cont'd)

##### D. DMS-100 Feature Groups (Cont'd)

##### 1. Feature Group Capabilities (Cont'd)

m. ACD Feature Group 2 (Non-Electronic Business Set - Agent)<sup>1</sup> will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.

- ACD Activate/Deactivate Not Ready
- Call Block
- Call Forwarding Busy Split Destination Programmable
- Call Forwarding Don't Answer Split Destination Programmable
- Call Forwarding Variable
- Call Hold
- Call Park/Call Retrieve
- Call Pickup
- Call Return
- Call Selector
- Dial Call Waiting
- Directed Call Park/Directed Call Retrieve
- Make Line Busy
- Preferred Call Forwarding
- Repeat Dialing
- Speed Calling Short
- Three-Way Conference, Consultation Hold, Call Transfer

**Note 1:** Requires ACD Basic located in A112.20.13.

(T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.10 Feature Groups (Cont'd)

##### D. DMS-100 Feature Groups (Cont'd)

##### 1. Feature Group Capabilities (Cont'd)

- n. ACD Feature Group 3 (Non-Electronic Business Set - Agent<sup>1</sup>) will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group.
  - ACD Activate/Deactivate Not Ready
  - Call Block
  - Call Forwarding Busy Split Destination Programmable
  - Call Forwarding Don't Answer Split Destination Programmable
  - Call Forwarding Variable
  - Call Return
  - Data Call Protection
  - Directed Call Park/Directed Call Retrieve
  - Make Line Busy
  - Repeat Dialing
  - Speed Calling Short
- o. ACD Feature Group 4 (Non-Electronic Business Set - Agent)<sup>2</sup> will be provided for ACD Agent main station lines and will include the following Automatic Call Distribution (ACD) Non-Electronic Business Set feature for ACD Agents, additional features for Non-Electronic Business Sets and the Non-Electronic Business Set Feature Group - Basic features. MultiServ service Optional Features may also be utilized in addition to the features listed in this Feature Group. Hunting is not compatible with this feature group. This feature group must be used for ACD 800 service.
  - ACD Activate/Deactivate Not Ready
  - Call Forwarding Variable
  - Three-Way Conference, Consultation Hold, Call Transfer
- p. Electronic Business Set Feature Group - Basic will provide access to the following feature capabilities. These capabilities are not subject to Customer Control. This feature group is required for all non-ACD Electronic Business Set main station lines.
  - (1) Exchange and long distance message network calls may be made to main station lines and attendant positions by dialing the number associated with that main station line or attendant position.
  - (2) Exchange and long distance message network calls may be made from main station lines and attendant positions via direct outward dialing.
  - (3) Station-to-station intercommunication via two to seven-digit dialing between main station lines of the subscriber's system.
  - (4) Outgoing long distance message calls dialed by a main station line will be identified by the seven-digit main station line number (only calls billed to the subscriber by this Company will be provided this identification).
  - (5) Common recorded announcement interception of calls to unassigned/nonworking station numbers.
  - (6) Basic Hunting<sup>2</sup> (Optional)

**Note 1:** Requires ACD Basic located in A112.20.13.

**Note 2:** Electronic Business Set station lines can only be the last line in a series completion hunting arrangement. Other hunting arrangements are not compatible with Electronic Business Set service.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.11 Tandem Switching Features (TSF)**

**A. General**

Tandem Switching Features (TSF) provide a group of features for MultiServ service and MultiServ PLUS service designed to enable subscribers to link multiple locations. Tandem Switching Features consist of the following features.

1. Basic Capabilities, Per Node
  - Automatic Route Selection - Deluxe (ARS-D)/Network Automatic Route Selection (N-ARS)/Automatic Alternate Routing (AAR)
  - Traveling Class Mark (TCM)
  - Facilities Restriction Levels (FRL)
2. Automatic Route Selection - Deluxe (ARS-D) Per Line
3. Automatic Alternate Routing (AAR) Per Line
4. Additions, Deletions and/or Changes to Node
5. Uniform Numbering (UN)
6. Additions, Deletions and/or Changes to UN
7. TSF Terminations
  - Per Simulated Facilities Group (SFG)
  - Per Termination in SFG

**B. Terms and Conditions**

Tandem Switching Features are provided only in association with MultiServ service or MultiServ PLUS service furnished where capabilities exist from central office equipment located on Company premises.

**C. Rates and Charges**

- (1) Basic Capabilities

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per node <sup>1</sup> (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	\$950.00	\$6.50	\$6.00	\$5.40	MINBC
(2) Automatic Route Selection - Deluxe (ARS-D)					
(a) Per line, each (5ESS)	-	.15	.10	.05	MINAR
(b) Per line with TCM (5ESS)	-	.30	.25	.20	MINAS
(3) Automatic Alternate Routing (AAR)					
(a) Per line (5ESS)	-	.15	.10	.05	MINAA
(4) Additions, Deletions and/or Changes					
(a) Per occasion, per node (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	32.00	-	-	-	MINDC
(5) Uniform Numbering (UN)					
(a) Per node (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	22.00	1.10	1.00	.90	MINUN
(6) Additions, Deletion and/or Changes					
(a) Per occasion, per UN (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	28.50	-	-	-	MINCN

**Note 1:** See A112.20.11.A.1. for availability of functions included in this rate element.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.11 Tandem Switching Features (TSF) (Cont'd)**

C. Rates and Charges (Cont'd)

(7) TSF Terminations<sup>1</sup>

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per Simulated Facilities Group (SFG) (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	\$98.00	\$2.05	\$1.85	\$1.70	MINTS
(b) Per Termination in SFG (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	-	2.20	2.05	1.85	MINTT

**A112.20.12 Systems Communication Service (SCS)**

A. General

1. Systems Communication Service (SCS) is an arrangement that provides calling, with abbreviated dialing, among multiple MultiServ service or MultiServ PLUS service systems. SCS allows users in one MultiServ service or MultiServ PLUS service system to dial four or five digits to reach users in the other destinations included in the SCS arrangement. Destinations included in the SCS arrangement may be PBX, MultiServ service, MultiServ PLUS service, or any other location which may be dialed directly (the subscriber may subscribe to MultiServ service or MultiServ PLUS service at the other locations, but it is not required). The calls can be local or toll.
2. The only function SCS offers to MultiServ service or MultiServ PLUS service subscribers is abbreviated dialing to the other selected locations.

B. Terms and Conditions

1. SCS will allow four or five-digit dialing on a system basis to the subscriber's distant number range. SCS will prefix any Access Code (if required), Home (HNPA) or Foreign Numbering Plan Area (FNPA) (if required), and NXX dialed by the subscriber before routing to the distant location.
2. The four or five-digit abbreviated dialing ranges cannot be duplicated at any other SCS location or destination.
3. MultiServ service or MultiServ PLUS service common equipment is required at each serving central office at which SCS is provided.
4. SCS will be offered only where facilities permit.
5. IntraLATA toll calls will be subject to the applicable rates for the authorized intraLATA toll service selected by the subscriber. InterLATA toll calls will be routed to the Interexchange Carrier (IC) to which the subscriber has subscribed.
6. When SCS involves more than one subscriber, each subscriber must consent to sharing of information with other subscribers that is necessary for implementation of SCS.

C. Rates and Charges

(1) System Abbreviated Dialing Capability for 100 Numbers

(a) Per system <sup>2</sup> (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	51.00	-	-	-	M2ADA
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(2) Change of SCS Translations

(a) Per system (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	51.00	-	-	-	M2ACA
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**Note 1:** Rates and charges for terminations in MultiServ service or MultiServ PLUS service (other than SFGs) are located in A12.20.8.

**Note 2:** Billing will be in increments of 100 numbers. Partial increments will be rounded up to the next 100.



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.13 Optional Features (Cont'd)**

**A. Rates and Charges (Cont'd)**

**37. Group Intercom**

		<b>Installation Charge</b>	<b>Month To Month</b>	<b>Rate Stability Monthly Rate</b>		
		<b>\$-</b>	<b>\$55</b>	<b>36-59 Mos. Plan</b>	<b>60-120 Mos. Plan</b>	<b>USOC</b>
	(a) Per line (DMS-100)			<b>\$50</b>	<b>\$45</b>	<b>M2ZGD</b>
38.	Hunting Arrangements					
	a. Distributed Line Hunt <sup>1</sup>					
	(1) Per line					
	(a) Each (DMS-100)	-	.15	.10	.05	M3ALD
	b. Multi-Line Hunt <sup>2</sup>					
	(1) Per group					
	(a) Each (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	-	2.30	2.10	1.90	M3AMA
	c. Uniform Call Distribution (UCD)					
	(1) Per UCD group					
	(a) Each (1AESS, EWSD <sup>®</sup> )	48.00	6.40	5.90	5.30	M3AG8
	(2) Per UCD group					
	(a) Each (DMS-100, 5ESS)	48.00	6.40	5.90	5.30	M3AGA
	(3) Per line					
	(a) Each (DMS-100)	-	.15	.10	.05	M3AUD
39.	Loudspeaker Paging, Answer <sup>3</sup>					
	(a) Per line (5ESS)	-	.15	.10	.05	M3BP5
40.	Message Waiting Audible					
	(a) Per line (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	-	.20	.15	.10	M3CAA
41.	Message Waiting Lamp Indication					
	(a) Per line (DMS-100)	-	1.55	1.40	1.30	M3CLD
42.	Music/Announcement on Hold <sup>4</sup>					
	(a) Per system (DMS-100, 5ESS)	91.00	17.00	15.50	14.25	M3DS6
	(b) Per additional unique announcement, each (DMS-100, 5ESS)	75.00	49.00	45.00	41.00	M3DU6
	(c) Per interface to music source, each (DMS-100, 5ESS)	75.00	27.00	24.50	22.25	M3DM6

**Note 1:** Multi-Line Hunt is required at the rates and charges indicated in this Section regardless of the hunt group line size. (T)

**Note 2:** With the exception of UCD groups, this is applicable for any hunt group when group size exceeds five lines in the 1AESS and 5ESS switch types or sixteen lines in the DMS-100 and EWSD switch types. These rates and charges apply for all Multiline Hunt groups regardless of hunt group line size.

**Note 3:** These charges apply in addition to the rates and charges associated with the termination of the loudspeaker paging trunk as indicated in A112.20.8.J. (T)

**Note 4:** Rates and charges for Delay Announcement also apply.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.13 Optional Features (Cont'd)**

**A. Rates and Charges (Cont'd)**

42. Music/Announcement on Hold<sup>1</sup> (Cont'd)

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(d) Music on hold, per line (5ESS)	\$-	\$.65	\$.60	\$.55	M3DL5
(e) Subsequent change (DMS-100, 5ESS)	38.50	-	-	-	M3DC6
43. Network Speed Calling (DMS-100)					
(a) Per list	155.00	.30	.25	.20	M3ELD
(b) Additions, deletions, and/or changes, per list	41.50	-	-	-	M3ECD
44. Personal Call Screening					
(a) Per system (DMS-100)	59.00	15.25	14.00	12.75	M3FSD
45. Queuing (Incoming)					
(a) Per hunt group (1AESS, 5ESS, EWSD <sup>®</sup> )	-	7.75	7.10	6.45	M3GQ7
46. Selective Call Acceptance <sup>2</sup>					
(a) Per line (DMS-100, 5ESS)	-	.70	.60	.55	M3JA6
47. Simplified Message Desk Interface (SMDI) (Intraoffice)					
(a) Per SMDI link (1200 bps) <sup>3</sup> (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	490.00	150.00	140.00	125.00	M3K2A
(b) Per SMDI link (9600 bps) <sup>3</sup> (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	490.00	170.00	160.00	145.00	M3K9A
(c) Per line arranged in a hunt group associated with an SMDI link <sup>4</sup> (DMS-100, EWSD <sup>®</sup> )	5.20	-	-	-	M3KMD
48. Speed Calling Long - Individual					
(a) Per line (1AESS, EWSD <sup>®</sup> )	-	.20	.15	.10	M3LL8
49. Speed Calling Long					
(a) Per controlling line (30 number list) (1AESS, DMS-100, 5ESS, EWSD <sup>®</sup> )	-	.15	.10	.05	M3Y30
(b) Per controlling line (40 number list) (5ESS)	-	.15	.10	.05	M3Y40
(c) Per controlling line (50 number list) (DMS-100, 5ESS)	-	.15	.10	.05	M3Y50

**Note 1:** Rates and charges for Delay Announcement also apply.

**Note 2:** Can only be provided on the first terminal of a Multi-Line Hunt Group in the 5ESS switch.

**Note 3:** Private Line circuit with asynchronous modem required.

**Note 4:** The appropriate hunting arrangement is required at the rates and charges indicated preceding in this Section. In an EWSD<sup>®</sup> central office, the lines associated with these Multi-Line Hunt Groups are required to subscribe to a basic feature group and this optional feature. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.13 Optional Features (Cont'd)**

**A. Rates and Charges (Cont'd)**

**49. Speed Calling Long (Cont'd)**

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(d) Per controlling line (60 number list) (5ESS)	\$-	\$.15	\$.10	\$.05	M3Y6O
(e) Per controlling line (70 number list) (DMS-100, 5ESS)	-	.15	.10	.05	M3Y7O
(f) Per controlling line (80 number list) (5ESS)	-	.15	.10	.05	M3Y8O
(g) Per additional line (1AESS, DMS-100, 5ESS, EWSD®)	-	.15	.10	.05	M3YAA
50. Station Controlled Outgoing Restrictions (DMS-100)					
(a) Per controlling station	225.00	13.25	12.00	11.00	M3NCD
(b) Per restricted station	-	.15	.10	.05	M3NRD
51. Station Message Detail Recording - RAO					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD®)	165.00	295.00	270.00	250.00	M3PSA
52. Station Message Detail Recording – Premises <sup>1</sup>					
(a) Per system (1AESS, DMS-100, 5ESS)	160.00	4.05	3.75	3.40	M3PSB
53. Station Restriction (1AESS, 5ESS)					
(a) Full Incoming and Outgoing, per line	-	.15	.10	.05	M3RF2
(b) Full Incoming, per line	-	.15	.10	.05	M3RC2
(c) Full Outgoing, per line	-	.15	.10	.05	M3RG2
(d) Semi-incoming, per line	-	.15	.10	.05	M3RH2
(e) Semi-incoming and outgoing, per line	-	.15	.10	.05	M3RJ2
(f) Semi-outgoing, per line	-	.15	.10	.05	M3RK2
54. Station Restriction (EWSD®)					
(a) Deny Incoming from Outside, per line	-	.15	.10	.05	M3RDE
(b) Deny Outgoing from Inside, per line	-	.15	.10	.05	M3RBE
(c) Deny Terminating, per line	-	.15	.10	.05	M3REE
(d) Deny Originating, per line	-	.15	.10	.05	M3RAE
55. Station Restriction (1AESS)					
(a) Denied Access to Special Facilities, per line	-	.15	.10	.05	M3RL1

**Note 1:** Requires appropriate rates and charges associated with Network Usage Information Service in Section A32. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.13 Optional Features (Cont'd)**

**A. Rates and Charges (Cont'd)**

61. ACD Remote Load Management, Per Arrangement<sup>1</sup> (DMS-100)

	<b>Installation Charge</b>	<b>Month To Month</b>	<b>Rate Stability Monthly Rate</b>		
			<b>36-59 Mos. Plan</b>	<b>60-120 Mos. Plan</b>	<b>USOC</b>
(a) Update capability	<b>\$200.00</b>	<b>\$1.50</b>	<b>\$1.40</b>	<b>\$1.25</b>	<b>M3WMD</b>
62. Switch-Computer Application Interface (SCAI) Link, Per Arrangement <sup>2,3,4</sup> (DMS-100)					
(a) Digital termination	<b>500.00</b>	<b>1,050.00</b>	<b>965.00</b>	<b>875.00</b>	<b>M3XDD</b>

**A112.20.14 Electronic Business Set Service**

**A. General**

Electronic Business Set Service provides central office features for use with subscriber premises electronic telephone set equipment served from a DMS-100 central office switch that is equipped to provide the service.

**B. Terms and Conditions**

1. Each electronic business set will require the Electronic Business Set Feature Package - Basic and the appropriate Station Link. (T)
2. Each electronic business set must have a Primary Directory Number associated with it.

**C. Rates and Charges**

Requires Electronic Business Set Feature Group - Basic.  
Additional optional features are available in A12.20.13. (T)

1. Multiple Appearance Directory Number (MADN)

(a) Same Telephone Number as PDN or Station Line	-	<b>.35</b>	<b>.30</b>	<b>.25</b>	<b>M4CPA</b>
(b) Not PDN/Station Line, First Appearance	-	<b>.35</b>	<b>.30</b>	<b>.25</b>	<b>M4C1A</b>
(c) Not PDN/Station Line, Additional Appearance	-	<b>.35</b>	<b>.30</b>	<b>.25</b>	<b>M4CAA</b>

2. Per Key, each

(a) ACD Agent Not Ready Key	-	<b>.25</b>	<b>.20</b>	<b>.15</b>	<b>M4DAF</b>
(b) ACD Agent Display Queue Threshold Key	-	<b>.50</b>	<b>.45</b>	<b>.40</b>	<b>M4DAG</b>

**Note 1:** Requires Network Management Reports.

**Note 2:** Requires ACD Basic.

**Note 3:** Requires a dedicated Four-wire Full Duplex digital facility from the Company's central office to the subscriber's premises. Appropriate Private Line Service charges apply.

**Note 4:** The Switch-Computer Application Interface (SCAI) Link must be used in conjunction with ACD.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.14 Electronic Business Set Service (Cont'd)**

C. Rates and Charges (Cont'd)

2. Per Key, each (Cont'd)

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(c) ACD Agent Event Code Logging Key <sup>1</sup>	\$-	\$1.70	\$1.55	\$1.40	M4DAH
(d) ACD Supervisor Display Queue Status Key, Status	-	.50	.45	.40	M4DAL
(e) ACD Supervisor Display Queue Status Key, Threshold	-	.50	.45	.40	M4DAM
(f) ACD Supervisor Night Service Control Key <sup>2</sup>	-	.40	.35	.30	M4DAN
(g) ACD Supervisor Observe Agent Key	-	1.20	1.10	1.00	M4DAO
(h) ACD Supervisor Agent Status Lamp Key	-	.60	.55	.50	M4DAJ
(i) ACD Supervisor Enhanced Observe Agent Key	-	1.20	1.10	1.00	M4DAQ
(j) ACD Supervisor Controlled Interflow Key	-	.20	.15	.10	M4DAR
(k) Autodial	-	.15	.10	.05	M4DKB
(l) Business Set Intercom	-	.15	.10	.05	M4DBT
(m) Direct Station Selection/Busy Lamp Field	-	2.65	2.40	2.20	M4DCU
(n) Group Intercom	-	.55	.50	.45	M4DDV
(o) Group Intercom All Call <sup>3</sup>	-	1.40	1.30	1.20	M4DEW
(p) Message Waiting	-	1.55	1.40	1.30	M4DFX
(q) Query Busy Station	-	.15	.10	.05	M4DGY
(r) Query Time/Date	-	.15	.10	.05	M4DHZ
(s) UCD Login/Logout	-	.85	.80	.75	M4DJA
3. Per Set, Per Primary Directory Number, each					
(a) ACD Agent Enhanced Emergency Key	-	.15	.10	.05	M4EAP
(b) Automatic Answerback	-	.15	.10	.05	M4EFP
(c) Basic Display <sup>4,5</sup>	-	.25	.20	.15	M4EGP
(d) Call Park/Call Retrieve <sup>6</sup>	-	.45	.40	.35	M4EHP
(e) Call Transfer, System Exception	-	.15	.10	.05	M4EJP

**Note 1:** Requires ACD Network Management Reports.

**Note 2:** Requires Delay Announcement located in A12.20.13.

**Note 3:** The Group Intercom feature is also required.

**Note 4:** May not be required with some subscriber premises equipment.

**Note 5:** Requires compatible subscriber premises equipment equipped for display.

**Note 6:** The Three-Way Conference, Consultation Hold, Call Transfer feature is also required.

(T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.15 Customer Control

##### A. Description of Service

1. Customer Control is a feature of MultiServ service and MultiServ PLUS service which utilizes a computer-based operations system accessed via a Company Secure Network. Customer Control allows end users to activate and/or deactivate selected features and/or change certain service options and feature configurations on predesignated MultiServ service or MultiServ PLUS service main station lines. These changes can be performed on a per line or a bulk change basis. Subscriber provided terminal equipment is required for the operation of Customer Control.  
The Customer Control feature will interface with the DMS-100, 5ESS, 1AESS, and EWSD<sup>®</sup> central office switching systems where facilities permit.
2. Customer Control subscribers are subject to MultiServ service *Terms and Conditions* as stated in A12.20 or MultiServ PLUS service *Terms and Conditions* as stated in A112.21 following. (T)
3. All features which are available via MultiServ service may not be available for Customer Control from all central offices.
4. The Company will provision the features contained in the most feature rich feature group on all Non-Electronic Business Telephone Set main station lines which are controllable. Depending on the subscriber's serving central office switch type, all features in the most feature rich feature group may not be controllable via Customer Control.
5. Features which can be controlled by the subscriber may only be assigned/provisioned on like MultiServ service or MultiServ PLUS service Station Link type main station lines.
6. Customer Control allows the subscriber to schedule changes for completion by the next business day or for a future business day. Additional priority changes may be requested and the changes completed the same day subject to *Terms and Conditions* in this *Guidebook*. (T)
7. Customer Control is furnished subject to the availability of facilities and features.
8. This feature will be provided to the subscriber as Customer Control - Basic.
9. Customer Control will consist of the following rate elements:
  - a. Customer Control - Basic, Service Establishment - Initial Setup, Per System
  - b. Customer Control - Per Line
    - (1) Initial setup of a subscriber working in a 1AESS central office
    - (2) Initial setup of a subscriber working in a 5ESS central office
    - (3) Initial setup of a Non-Electronic Business Set subscriber working in a DMS-100 central office
    - (4) Initial setup of a subscriber working in a EWSD<sup>®</sup> central office
    - (5) Setup of an Electronic Business Set service subscriber working in a DMS-100 central office
    - (6) Setup of any subscriber who converts from ESSX Customer Administration Service (ECAS) or Digital ESSX Customer Administration Service (DECAS), from Section A112. to Customer Control
  - c. Security Card - Per Card
10. The following rate element(s) are optional for Customer Control:
  - a. Processor Connection, Per Additional Termination
  - b. User Identification Codes, Per Additional User Login
  - c. Additional Data Base, Per System

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.15 Customer Control (Cont'd)

##### A. Description of Service (Cont'd)

14. Customer Control - Per Line allows the subscriber to activate and/or deactivate any feature which is controllable.  
The Company will provision Non-Electronic Business Set subscriber's main station line(s) with the features from the most feature rich Feature Group as described in A112.20.10 preceding when the subscriber orders Customer Control - Per Line as outlined in E. following. The subscriber who orders Customer Control - Per Line from the aforementioned section will do so in conjunction with ordering MultiServ service or MultiServ PLUS service and will not order a Feature Group from A112.20.10 preceding. (T)
15. The initial provisioning of features on an Electronic Business Set Service subscriber's main station line(s) will be done when the subscriber orders the Electronic Business Set Service basic Feature Group and Electronic Business Set Service features associated with MultiServ service from A112.20.10 preceding. Customer Control - Per Line will be ordered from E. following after MultiServ service or MultiServ PLUS service is working and will give the subscriber the ability to manipulate controllable features.  
When a subscriber converts from ESSX Customer Administration Service (ECAS) or Digital ESSX Customer Administration Service (DECAS), as outlined in Section A112., MultiServ service or MultiServ PLUS service must be ordered and provisioned prior to ordering Customer Control. The Company will place the requested MultiServ service feature group and any optional features on the subscriber's line(s). Any controllable features that were provisioned on the subscriber's line via MultiServ service will remain on that line. At the time Customer Control is ordered, the Company will make all controllable features available but will not provision any new features on the subscriber's line(s). Any features which are not controllable via Customer Control must be purchased and provisioned from A112.20.13 preceding. Customer Control - Per Line will be ordered from E. following and will give the subscriber the ability to manipulate controllable features. (T)  
The subscriber will be responsible for deactivating features they do not want on main station line(s) which are equipped with Customer Control. The subscriber will also be responsible for placing optional features that are controllable on their main station line(s) which are equipped with Customer Control.
16. The subscriber will be provided one Processor Connection in conjunction with the Service Establishment, Initial Setup. Additional Processor Connections can be obtained from E. following.
17. The subscriber will be provided one User Identification Code in conjunction with the Service Establishment, Initial Setup. Additional codes will be needed if multiple System Managers are accessing the data base at the same time. Additional User Identification Codes can be obtained from E. following.
18. The subscriber will be provided one Data Base setup in conjunction with the Service Establishment, Initial Setup. The Data Base setup includes the feature initialization. Additional Data Base setups can be ordered from E. following.
19. At the subscriber's request, the Company may, on a temporary basis, agree to perform the following Activation/Deactivation/Change functions, as outlined in E. following, for existing MultiServ service or MultiServ PLUS service subscribers:
  - Change station features,
  - Delete features from a line or
  - Add new features to a line.
20. At the subscriber's request, the Company may, on a temporary basis, agree to perform Telephone Number (TN) Swaps for existing or new MultiServ service or MultiServ PLUS service as outlined in E. following. TN Swaps can only be performed for like link type main station lines.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.15 Customer Control (Cont'd)

##### A. Description of Service (Cont'd)

21. At the subscriber's request, the Company may, on a temporary basis, agree to perform the following Activation/Deactivation/Change functions, as outlined in E. following, for existing MultiServ service or MultiServ PLUS service for Electronic Business Set Service subscribers:

- Change station features,
- Delete features from a line or
- Add new features to a line.

The performance of these functions on a Per Key, Per Set, Per Directory Number or Per Key List basis will be determined by the feature(s) that the subscriber has purchased from A112.20.14 preceding.

22. Initial training of the subscriber for up to two System Managers in the use of Customer Control will be provided as the feature is put into service. Any Additional System Managers Training or Subsequent System Manager Training charge will be provided at an hourly rate as outlined in E. following. Prior to receiving this training, the subscriber should attend MultiServ service System Manager training as a prerequisite.
23. Customer Control provides the subscriber with the ability to print standard administrative reports.

##### B. Terms and Conditions

1. Customer Control is furnished subject to the availability of facilities, telephone numbers and the ability of the software to control the requested feature. (T)
2. Limitations and use of Customer Control as stated in Section A2. will apply. (T)
3. Suspension of service as specified in A112.20.2 preceding is not applicable for this feature. Using Customer Control to suspend MultiServ service or MultiServ PLUS service on a station does not affect the billing on the line. The subscriber will continue to pay appropriate rates and charges on the line. (T)
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in connection with this *Guidebook*. (T)
5. To access the Customer Control database, the subscriber must use a voice grade analog line.
6. For main station lines equipped with Customer Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station or stations have a particular feature or service option.
7. Certain MultiServ service or MultiServ PLUS service main station lines may be specified by the subscriber to be exempt from the Customer Control feature. Additionally, the Company reserves the right to make station lines inaccessible for Customer Control.
8. Features for Customer Control exempt main station lines must be requested via a Service Order and added by the Company. Rates and Charges in E. preceding apply as appropriate. Appropriate Service Charges specified in Section A4. also apply. (T)
9. Customer Control changes must be entered in conjunction with the following:
  - Prior to Company designated schedules, or
  - As priority changes, or
  - As future dated transactions by the subscriber.



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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.15 Customer Control (Cont'd)

##### B. *Terms and Conditions* (Cont'd)

10. Subscribers who order an initial set of Customer Control - Per Line as outlined in E.2. following will be required to order Customer Control - Basic at the same time MultiServ service or MultiServ PLUS service is initially ordered. The subscriber will not order a Feature Group as outlined in A112.20.10 preceding. The Company will provision the subscriber's main station line(s) with the features (for their central office switch type) from the most feature rich Feature Group described in A112.20.10. (T)
11. Subscribers who order Customer Control - Per Line as outlined in E.3. following will be required to order Customer Control - Basic after MultiServ service or MultiServ PLUS service is established. The features which are provisioned on the subscriber's main station line in conjunction with MultiServ service or MultiServ PLUS service will remain. The subscriber may use Customer Control to manipulate any controllable feature.
12. The following types of lines will be restricted from TN Swaps rearrangement capability. Service options and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
  - Station lines assigned to Multi-Line Hunt Groups.
  - Attendant lines
  - Any MultiServ service or MultiServ PLUS service station line which has a special hardware configuration (e.g., ground start lines and lines having signal distribution points)
  - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
13. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. For station lines that are ordered without Customer Control, the appropriate rate element associated with the MultiServ service feature package applies. For station lines that are ordered with Customer Control, the Customer Control - Per Line charge applies. Appropriate Service Order Charges specified in Section A4. apply. (T)
14. The subscriber will be responsible for installation, maintenance and testing of customer-provided compatible terminal equipment (CPE).
15. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
16. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Customer Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
17. Customer Control supports dial-up access security through the use of a Security Card. Customer Control supports access security by requiring login and password identifiers. The subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. The User Identification Code includes a password and is used in conjunction with the Security Card. In addition, Customer Control ensures that the user can access only their portion of their database.
18. The subscriber will be required to authenticate with a Security Card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the host computer. Once the subscriber has purchased the Security Card, the Company will provide the subscriber with a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in E. following.
19. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
20. The Customer Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Published Directory Listings that changed as a result of a Customer Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.20 MultiServ Service (Cont'd)

#### A112.20.15 Customer Control (Cont'd)

##### C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different switch type serving central office, an additional Database charge as outlined in E. following will apply.
2. Moves of Service *terms and conditions* as outlined in A112.20.7.B. preceding are applicable. (T)

##### D. Application of Rates

1. Customer Control is available on a per line basis to customers who subscribe to MultiServ service or MultiServ PLUS service. All MultiServ service features which are controllable will be subject to the rates outlined in E. following. (T)
2. The appropriate Service Charge(s) specified in Section A4. applies to the subsequent establishment of Customer Control. (T)
3. If Customer Control is ordered at the same time as MultiServ service or MultiServ PLUS service, only one Service Charge is applicable.
4. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Charges specified in Section A4. apply. (T)
5. The Service Establishment, Initial Setup - Per System charge for Customer Control - Basic is for the initial establishment of the Customer Control feature.

This charge includes the initial Processor Connection charge, the initial User Identification Codes (Per User Login) charge, the initial Database Establishment (Per System) charge and training for up to two System Managers.

ECAS/DECAS subscribers who convert, during their contract period, from the grandfathered ESSX service or Digital ESSX service to MultiServ service or MultiServ PLUS service will have the Customer Control Service Establishment, Per System Installation Charges waived. Service Charges from Section A4. will not apply. (T)

6. A Customer Control - Per Line charge is applicable for each link type main station line that is equipped with Customer Control.
7. Subscribers who order an initial set of Customer Control - Per Line as outlined in E.2. following will be required to order Customer Control at the same time MultiServ service or MultiServ PLUS service is initially ordered. The monthly rate for Customer Control - Per Line will be billed in lieu of the monthly rate for a MultiServ service Feature Group.
8. Subscribers who order Customer Control - Per Line as outlined in E.3. following will be required to order Customer Control after MultiServ service or MultiServ PLUS service is established. The monthly rate for Customer Control - Per Line will replace the monthly rate for a MultiServ service Feature Group.
9. A Processor connection charge is applicable for each additional simultaneous dial access capability desired by the subscriber.
10. The User Identification Code charge is a nonrecurring charge applicable per additional user login requested by the subscriber.
11. The Security Card charge is applicable for each card ordered by the subscriber. This includes replacement of the card regardless of reason for replacement.
12. Activation/Deactivation/Change of a Customer Controllable feature by the Company at the subscriber's request subsequent to the initial installation of an existing Customer Controllable line is billed per change on each Non-Electronic Business Set line and Electronic Business Set System service line or per bulk change on each Non-Electronic Business Set line as described in E. following.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.15 Customer Control (Cont'd)**

**D. Application of Rates (Cont'd)**

- 13. At the subscriber's request, the Company may, on a temporary basis, agree to perform Telephone Number (TN) Swaps for existing or new MultiServ service or MultiServ PLUS service. TN Swaps will be charged per line swapped as described in E. following.
- 14. The Service Establishment, Initial setup provides for the training of two (2) System Managers. Additional System Manager Training is provided by the Company at the subscriber's request. This training is provided at an hourly rate times the number of System Managers trained.
- 15. Subsequent System Manager Training is provided by the Company at the subscriber's request after the initial training is complete. This training is provided at an hourly rate times the number of System Managers trained.

**E. Rates and Charges**

- (1) Customer Control Basic, Service Establishment

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Initial Setup, Per System <sup>1</sup>	\$725.00	\$-	\$-	\$-	CCXEN
(2) Customer Control - Per Line, Initial Setup <sup>2</sup>					
(a) Subscriber working in a 1AESS central office <sup>2</sup>	-	8.40	7.70	7.00	CCX1A
(b) Subscriber working in a 5ESS central office <sup>2</sup>	-	8.40	7.70	7.00	CCX5E
(c) Non - Electronic Business Set subscriber working in a DMS-100 central office <sup>2</sup>	-	8.40	7.70	7.00	CCXDM
(d) Subscriber working in a EWSD <sup>®</sup> central office <sup>2</sup>	-	8.40	7.70	7.00	CCXEW
(e) Subscriber working in a 5ESS central office <sup>3</sup> (CFBL and CFDA Fixed)	-	8.40	7.70	7.00	CCX5F
(f) Non - Electronic Business Set subscriber working in a DMS-100 central office <sup>3</sup> (CFBL and CFDA Fixed)	-	8.40	7.70	7.00	CCXD1
(g) Subscriber working in a EWSD <sup>®</sup> central office <sup>3</sup> (CFBL and CFDA Fixed)	-	8.40	7.70	7.00	CCXED

**Note 1:** Appropriate Service Charges as specified in Section A4. apply.

**Note 2:** The Company will make all controllable features available and will provision the main station line with the features contained in Feature Group 2 as outlined in A112.20.10.

**Note 3:** The Company will make all controllable features available and will provision the main station line with the features contained in Feature Group 9 as outlined in A112.20.10.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.15 Customer Control (Cont'd)**

**E. Rates and Charges (Cont'd)**

		Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
				36-59 Mos. Plan	60-120 Mos. Plan	
(3)	Customer Control-Per Line, Setup <sup>1</sup>					
(a)	Electronic Business Set service subscriber working in a DMS-100 central office <sup>2</sup>	-	<b>\$8.40</b>	<b>\$7.70</b>	<b>\$7.00</b>	<b>CCXSE</b>
(b)	Any subscriber who converts from ECAS/DECAS, MultiServ service or MultiServ PLUS service to Customer Control <sup>3</sup>	-	<b>8.40</b>	<b>7.70</b>	<b>7.00</b>	<b>CCXSA</b>

**Note 1:** Appropriate Service Charges as specified in Section A4. apply.

(T)

**Note 2:** Features ordered by the subscriber via MultiServ service or MultiServ PLUS service will remain on the subscriber's line. However, at the time Customer Control is ordered, the Company will make all controllable features available but will not provision any new features on the subscriber's main station line.

**Note 3:** At the time Customer Control is ordered, the Company will make all controllable features available but will not provision any features on the subscriber's main station line. Any features which may already be on the main station line will remain. MultiServ service or MultiServ PLUS service must be ordered and the features provisioned prior to ordering this feature. Non controllable features which are available via MultiServ service must be ordered from A112.20.13 preceding.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.15 Customer Control (Cont'd)**

**E. Rates and Charges (Cont'd)**

(4) Processor Connection - Dial Access<sup>1</sup>

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per additional connection	\$55	\$-	\$-	\$-	CCXPC
(5) User Identification Codes					
(a) Per additional user login <sup>1</sup>	50.00	-	-	-	CCXUC
(6) Security Card					
(a) Per card <sup>1</sup>	100.00	-	-	-	CCXSC
(7) Additional Database					
(a) Per system <sup>1</sup>	725.00	-	-	-	CCXAD
(8) Activation/Deactivation/Change of Customer Controllable features for existing MultiServ service or MultiServ PLUS service by the Company at the subscriber's request					
(a) Subsequent to initial installation, <sup>1</sup> per change, per line	13.00	-	-	-	CCXCA
(b) Subsequent to initial installation, <sup>1</sup> per bulk change	25.00	-	-	-	CCXCB
(c) Electronic Business Set Service, <sup>1</sup> per change, per line	25.00	-	-	-	CCXBS
(9) Completion of TN Swap on Customer Controllable lines at the subscriber's request					
(a) Per line swapped	13.00	-	-	-	CCXTN
(10) System Manager Training - (training for over two System Managers during initial training)					
(a) Per System Manager Trained, per hour <sup>1,2</sup>	65.00	-	-	-	CCXAT

**Note 1:** Appropriate Service Charges as specified in Section A4. apply.

**Note 2:** This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the Business Hours of 8 a.m. to 5 p.m. Training outside of the aforementioned days and hours is available via Special Assembly and will be performed at the appropriate time and materials rates.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.20 MultiServ Service (Cont'd)**

**A112.20.15 Customer Control (Cont'd)**

**E. Rates and Charges (Cont'd)**

- (11) Subsequent System Manager Training -  
(subsequent training provided after initial training is complete)

	Installation Charge	Month To Month	Rate Stability		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Per System Manager Trained, per hour <sup>1,2</sup>	\$65.00	\$-	\$-	\$-	CCXST

**A12.21 MultiServ PLUS Service**

(Obsoleted 6-03-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

**A12.21.1 General**

- A.** Subscribers requesting one (1) or more main station lines in a system may subscribe to MultiServ PLUS service at the rates, *terms and conditions* specified in this *Guidebook*. These subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5. and further modified in A112.21.8 and A112.21.9. (T)
- B.** *Terms, Conditions* and Rates from A12.20 apply to MultiServ PLUS service unless specifically amended or abridged herein. (T)

**A12.21.2 Terms and Conditions** (T)

- A.** Charges from Section A3. for Network Access Registers (NARs) apply. Each subscriber to MultiServ PLUS service must subscribe to a minimum of one (1) Network Access Register.
- B.** Rates and charges from A112.20 apply for the following: (T)
  - 1. Common Rates and Charges
    - a. Training Charges
    - b. Interoffice Channels
    - c. Miscellaneous Charges
  - 2. Feature Groups
  - 3. Tandem Switching Features (TSF)
  - 4. Systems Communication Service (SCS)
  - 5. Optional Service Features
  - 6. Electronic Business Set Service (EBS)
  - 7. Multi-Account Service (MAS)
  - 8. Customer Control

**Note 1:** Appropriate Service Charges as specified in Section A4. apply. (T)

**Note 2:** This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the Business Hours of 8 a.m. to 5 p.m. Training outside of the aforementioned days and hours is available via Special Assembly and will be performed at the appropriate time and materials rates.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.21 MultiServ PLUS Service (Cont'd)**

#### **A112.21.2 Terms and Conditions (Cont'd)**

(T)

C. Rates and Charges herein apply for the following:

1. Service Establishment
2. Cancellation Charge
3. Main Station Links

#### **A112.21.3 Unconditional Satisfaction Guarantee**

A. The following charges will also be refunded to a MultiServ PLUS service subscriber:

1. Network Access Register recurring charges
2. Grouping recurring charges

(Further explanation regarding Unconditional Satisfaction Guarantee is available in A112.20.3.)

(T)

#### **A112.21.4 Intercept of Calls**

A. Automatic Number Referral

Telephone numbers that are listed in the directory for main station lines will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. For numbers that are not listed, charges from A112.20.13 apply per number referred.

(Further explanation regarding Intercept of Calls is available in A112.20.4.)

(T)

#### **A112.21.5 Conversions**

A. ESSX service and MultiServ service may be converted to MultiServ PLUS service as follows:

1. Nonrecurring charges from this sub-section will not apply. (T)
2. Termination liability or cancellation charges for original service do not apply. (T)
3. Service Charges from Section A4. will not apply. (T)
4. Changes, additions and rearrangements:
  - a. Nonrecurring Charges from this section will apply. (T)
  - b. Service Charges from Section A4. will apply. (T)

B. Subscribers to analog Feature Groups must convert according to A112.20.5.

(Further explanation regarding Conversions is available in A112.20.5.)

(T)

#### **A112.21.6 Payment Schedules**

Information shown in A112.20.6 is applicable for MultiServ PLUS service.

(T)

#### **A112.21.7 Cancellation Charges and Moves of Service**

Information shown in A112.20.7 is applicable for MultiServ PLUS service.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.21 MultiServ PLUS Service (Cont'd)**

**A112.21.8 Common Rates and Charges**

**A. Service Establishment Charges**

1. The following charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this *Guidebook*: (T)

a. Service Establishment Charges

(1) Basic Service Establishment Charge

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Standard common equipment, each	<b>\$350.00</b>	<b>MIACS</b>
(b) Common equipment customized by the Company at the subscriber's request, each <sup>1</sup>	<b>400.00</b>	<b>MIACC</b>

**B. Cancellation Charges**

1. The following charges are incurred when a total disconnect of a MultiServ PLUS service system occurs when provided; (1) under a Rate Stability Plan prior to expiration of that Rate Stability Plan, or (2) under month-to-month rates when a subscriber disconnects their service during the first twelve months of service.

a. Cancellation Charge

(1) Per system

(a) Disconnect in months 1-36	<b>10,000.00</b>	<b>M1BPS</b>
(b) Disconnect in months 37 and thereafter	<b>7,500.00</b>	<b>M1BPT</b>

**C. Directory Listings**

A standard Directory Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6.. (T)

**D. Training Charges** - See A112.20.8.D.

**E. Installation Charges** - See A112.20.8.E.

**F. Additional Directory Listings** - See A112.20.8.F.

**G. Service Charges** - See A112.20.8.G.

**H. Bridged Links** - See A112.20.8.H.

**I. Interoffice Channels** - See A112.20.8.I.

**J. Miscellaneous Terminations (Dial or Touch-Tone Operation)**

These charges apply in addition to the rates and charges for the associated facilities in other sections of this and other Company *Guidebooks*. (T)

1. Dedicated Private Facility Access

a. Trunk Side Termination

(1) See A112.20.8.J.1.a.(1)

**Note 1:** A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.21 MultiServ PLUS Service (Cont'd)**

**A112.21.8 Common Rates and Charges (Cont'd)**

**J. Miscellaneous Terminations (Dial or Touch-Tone Operation) (Cont'd)**

- 1. Dedicated Private Facility Access (Cont'd)
  - b. Digital Termination (1.544 Megabits)  
(DMS-100, 5ESS, EWSD®)
    - (1) Per Termination

	Installation Charge	Month To Month	Rate Stability Monthly Rate		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) DS1 circuit, each <sup>1,2</sup>	\$90.00	\$575.00	\$525.00	\$475.00	M1HD1
(b) Per DS0 channel activated <sup>3</sup>	18.50	-	-	-	M1HDO

- 2. Miscellaneous Line Terminations  
See A2.20.8.J.2.

**K. Exchange Access**

Network Access Registers (NARs) may be purchased as specified in Section A3.

(T)

**A112.21.9 Station Links**

**A. Rates and Charges**

- 1. Station links provide service from the subscriber's network interface location to the serving central office location.
  - a. Station Links
    - (1) Flat Rate

	Installation Charge	Rate Stability / Monthly Rate		USOC
		Minimum	Maximum	
(a) Each	\$-	\$13.50	\$24.00	M4LFA
(2) Measured Rate				
(a) Each	-	13.50	17.50	M4LRA
b. Station Links for 800 Service Termination				
(1) Flat Rate				
(a) Each	-	13.50	24.00	M4LFB
(2) Measured Rate				
(a) Each	-	13.50	17.50	M4LRB

**Note 1:** One installation charge applies when any number of terminations is installed at the same time, per occasion.

**Note 2:** Recurring charges apply per DS1 circuit terminated regardless of the number of channels activated.

**Note 3:** One installation charge applies when any number of DS0 channels of the same DS1 circuit are activated at the same time, per occasion, per same group.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.21 MultiServ PLUS Service (Cont'd)**

**A112.21.9 Station Links (Cont'd)**

**A. Rates and Charges (Cont'd)**

- 1. Station links provide service from the subscriber's network interface location to the serving central office location. (Cont'd)
- z. Station Links Terminated on MegaLink service, MegaLink Light service, MegaLink Plus service, LightGate service, or Equivalent Service
  - (1) Flat Rate

	<b>Rate Stability /</b>			
	<b>Installation</b>	<b>Monthly Rate</b>		
	<b>Charge</b>	<b>Minimum</b>	<b>Maximum</b>	
	<b>USOC</b>			
(a) Each	\$-	\$1.00	\$1.20	<b>M4LF9</b>
(2) Measured Rate				
(a) Each	-	1.00	1.20	<b>M4LR9</b>
aa. Station Links Terminated on MegaLink service, MegaLink Light service, MegaLink Plus service, LightGate service, or Equivalent Services for 800 Service Termination				
(1) Flat Rate				
(a) Each	-	1.00	1.20	<b>M4LF2</b>
(2) Measured Rate				
(a) Each	-	1.00	1.20	<b>M4LR2</b>

**A112.21.10 Feature Groups**

Feature Groups for MultiServ PLUS service subscribers are available from A112.20.10. (T)

**A112.21.11 Tandem Switching Features (TSF)**

Tandem Switching Features (TSF) for MultiServ PLUS service subscribers are available from A112.20.11. (T)

**A112.21.12 Systems Communication Service (SCS)**

Systems Communication Service (SCS) for MultiServ PLUS service subscribers is available from A112.20.12. (T)

**A112.21.13 Optional Features**

Optional Features for MultiServ PLUS service subscribers are available from A112.20.13. (T)

**A112.21.14 Electronic Business Set Service**

Electronic Business Set Service for MultiServ PLUS service subscribers is available from A112.20.14. (T)

**A112.21.15 Customer Control**

Customer Control for MultiServ PLUS service subscribers is available from A112.20.15. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.22 MultiServ Multi-Account Service (MMAS)

(Obsoleted 6-03-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

#### A112.22.1 General

- A. MultiServ Multi-Account service is a fully partitioned MultiServ service and/or MultiServ PLUS service for use in an environment serving multiple tenants. The designated area must be wholly within the confines of the serving wire center boundary.
- B. Rates and conditions for MultiServ Multi-Account service as specified following and where applicable are in addition to the rates and conditions specified for MultiServ service and/or MultiServ PLUS service and the other features and services provided.
- C. A subscriber account of MultiServ Multi-Account service may be either a Primary Account or a Secondary Account.
- D. A MultiServ Multi-Account service System consists of a Primary Account with or without Secondary Accounts.
- E. A Primary Account is the subscriber who accepts responsibility for the coordinating role for the MultiServ Multi-Account service System as specified herein.
- F. A Secondary Account is any MultiServ service or MultiServ PLUS service subscriber of a system other than the Primary Account.

#### A112.22.2 Terms and Conditions

- A. The provision of MultiServ Multi-Account service is dependent upon the establishment of a Primary Account under the terms and conditions for MultiServ service or MultiServ PLUS service. All other subscribers to a MultiServ Multi-Account service are considered Secondary Accounts. All Secondary Account agreements for MultiServ service or MultiServ PLUS service will be coterminous with the MultiServ service or MultiServ PLUS service of the Primary Account.
- B. The Primary Account accepts responsibility for the training of Secondary Accounts and will provide assistance in the coordination of MultiServ service or MultiServ PLUS service for Secondary Accounts. As a part of the coordinating role, the Primary Account is also responsible for insuring that the minimum system size established for MultiServ service or MultiServ PLUS service is maintained. The Primary Account is responsible for any cancellation charges applicable for the Primary and Secondary Accounts in the MultiServ Multi-Account service System.
- C. MultiServ Multi-Account service will provide partitioned MultiServ service and/or MultiServ PLUS service for each account subscribing to MultiServ Multi-Account service.
- D. Station-to-station calling is limited to MultiServ service or MultiServ PLUS service lines within each MultiServ Multi-Account service. Intercom calling between unaffiliated accounts is not permitted under MultiServ Multi-Account service.
- E. Each subscriber to MultiServ Multi-Account service is subject to all rates, *terms and conditions* of MultiServ service or MultiServ PLUS service as specified and where applicable in A112.20 and A112.21.
- F. Each account will be directly responsible to the Company for all charges associated with its service. The Company will bill each account individually for its service.
- G. Appropriate MultiServ service or MultiServ PLUS service nonrecurring charges will apply as follows:
  1. MultiServ service or MultiServ PLUS service establishment and any installation charges associated with the Primary Account's service for MultiServ service or MultiServ PLUS service will apply to the Primary Account of a MultiServ Multi-Account service System.
  2. MultiServ service or MultiServ PLUS service installation charges will apply to the service associated with the Secondary Account's service.
- H. Appropriate MultiServ service or MultiServ PLUS service recurring rates will apply as follows:
  1. MultiServ service or MultiServ PLUS service establishment and any recurring rates associated with the Primary Account's service for MultiServ service or MultiServ PLUS service will apply to the Primary Account of a MultiServ Multi-Account service System.
  2. MultiServ service or MultiServ PLUS service recurring rates will apply to the service associated with the Secondary Account's service.
- I. The minimum number of main station lines per MultiServ Multi-Account service System will apply as specified for MultiServ service or MultiServ PLUS service in this *Guidebook*.

(T)

(T)

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.22 MultiServ Multi-Account Service (MMAS) (Cont'd)**

**A112.22.2 Terms and Conditions (Cont'd)**

- J. Each account must designate the preferred carrier for long distance service. (T)
- K. MultiServ service or MultiServ PLUS service features are provided individually to each account. Where the MultiServ service or MultiServ PLUS service permits, features may be provided on a station basis or a system basis. If provided on a system basis, appropriate system charges apply to each account electing this option. (T)
- L. A mix of flat rate and measured/message rate service subscribers within the same MultiServ Multi-Account service System is not permitted.

**A112.22.3 Conversions**

- A. For conversion from a stand-alone MultiServ service to MultiServ service under MultiServ Multi-Account service, only a Service Order Charge as specified in Section A4. will apply.
- B. For conversion from a stand-alone MultiServ PLUS service to MultiServ PLUS service under MultiServ Multi-Account service, only a Service Order Charge as specified in Section A4. will apply.
- C. For conversion from a MultiServ service in a MultiServ Multi-Account service system to a stand-alone MultiServ PLUS service, the *terms and conditions* for conversions in A112.21.5 will apply. (T)
- D. For conversion from a MultiServ PLUS service in a MultiServ Multi-Account service system to a stand-alone MultiServ service, the *terms and conditions* for conversion in A112.20.5 will apply. (T)
- E. For conversion of an individual subscriber within a MultiServ Multi-Account service system from MultiServ service to MultiServ PLUS service or vice versa, the *terms and conditions* in A112.20.5 or A112.21.5 will apply, as appropriate. (T)

**A112.22.4 Rates and Charges**

- A. Common Equipment
  - 1. The following rates and charges are for the MultiServ Multi-Account service feature only and are in addition to the appropriate and applicable service charges, monthly rates, and nonrecurring charges for MultiServ service or MultiServ PLUS service and other services to which MultiServ Multi-Account service subscribers may subscribe. Rates and charges for MultiServ Multi-Account service apply only to each Secondary Account.
    - a. MultiServ service
      - (1) Per Secondary Account

	<b>Installation Charge</b>	<b>Rate Stability/ Monthly Rate Maximum</b>	<b>USOC</b>
(a) Each standard common equipment	<b>\$250.00</b>	<b>\$-</b>	<b>M4ASX</b>
(b) Each common equipment customized by the Company at the subscriber's request <sup>1</sup>	<b>325.00</b>	<b>-</b>	<b>M4ACX</b>

- b. MultiServ PLUS service
  - (1) Per Secondary Account
    - (a) Each standard common equipment
    - (b) Each common equipment customized by the Company at the subscriber's request<sup>1</sup>

**Note 1:** A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.25 BellSouth Centrex Service (Cont'd)**

**A112.25.16 BellSouth Centrex Control (Cont'd)**

- A.** Description of Service (Cont'd)
  - 11. Reserved For Future Use
  - 12. Reserved For Future Use
  - 13. Reserved For Future Use
  - 14. The BellSouth Centrex Control Service Establishment Charge will include 8 hours of initial training in the use of BellSouth Centrex Control. The initial training will be provided during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent training, additional training, or training outside of normal business hours will be at charges indicated in A12.25.8.B.2. Prior to receiving this training, the subscriber should have knowledge of BellSouth Centrex service operation.
- B.** Reserved For Future Use
- C.** Reserved For Future Use
- D.** Application of Rates
  - 1. Reserved For Future Use
  - 2. Reserved For Future Use
  - 3. Reserved For Future Use
  - 4. Reserved For Future Use
  - 5. The Security Card charge is applicable for each card ordered by the subscriber. This includes replacement of the card regardless of reason for replacement.
- E.** Rates and Charges
  - 1. Reserved For Future Use
  - 2. Reserved For Future Use
  - 3. Reserved For Future Use
  - 4. Security Card<sup>1</sup>

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC CCXSC</b>
(a) Per card	<b>100.00</b>	-	
5. Reserved For Future Use			
6. Training - subsequent, additional, or outside of normal business hours			
(a) Per hour	<b>75.00</b>	-	<b>CCXAT</b>

**Note 1:** Appropriate Service Charges as specified in Section A4. apply.

(T)

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II

(Obsoleted 10-13-95, Type D) Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service or entire moves of existing service to new locations.

#### Obsolescence Rules

1. Inward activity for ESSX service - Vintage II will be allowed.
2. ESSX service - Vintage II subscribers under the month-to-month payment option will be allowed to maintain their service at month-to-month rates.
3. ESSX service - Vintage II subscribers who have a portion of their existing service under a month-to-month payment option and a portion of their existing service under a Term Payment Plan may remain under the Term Payment Plan rates and charges outlined in this Section when the Term Payment Plan associated with the Common Equipment expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)
4. ESSX service - Vintage II subscribers under a Term Payment Plan will be allowed to maintain their ESSX service - Vintage II under the rates and charges outlined in this Section when the Term Payment Plan expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)
5. ESSX service - Vintage II subscribers under a Term Payment Plan will have until 12-13-95 to exercise their recast option as described in A112.26.6 for a Term Payment Plan period of not greater than 36 months in length. ESSX service - Vintage II subscribers under a month-to-month payment option will have until 12-13-95 to convert to a Term Payment Plan period of not greater than 36 months in length.
6. Existing ESSX service - Vintage II subscribers who are under a Term Payment Plan may add a new secondary location (SLA) or move an existing SLA of their existing service.
7. Conversions from ESSX-1 service to ESSX service - Vintage II will not be allowed under this *Guidebook*. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.1 General

- A. ESSX service is furnished from 1A or selected 2B Electronic Switching System (ESS) Central Office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features:
1. Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a subscriber's system.
  2. Intercommunicating calls between stations of the same subscriber's system.
  3. Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by the Company will be provided this identification.
  4. Common recorded announcement interception of calls to unassigned station numbers.
  5. Trunk answer any station of incoming primary directory listing calls.
  6. Basic Station Line Hunting.
- B. ESSX service will be furnished in four categories, based on the size of the subscriber's system.
1. ESSX service-VS will serve systems with 1-24 main station lines.
  2. ESSX service-200 will be limited to systems with 25 -200 Main Station Lines.
  3. ESSX service-600 will be limited to systems with 201-600 Main Station Lines.
  4. ESSX service-XL will be limited to systems with more than 600 Main Station Lines.
- C. A subscriber's system derived from ESSX service may be comprised of the following components:
- Common Equipment<sup>1</sup>
  - Network Access<sup>1</sup>
  - Main Station Lines<sup>1</sup>
  - Terminating Arrangements
  - Features
1. The Common Equipment, Network Access and Terminating Arrangements will be provided as indicated in A112.26.7 and A112.26.12. (T)
  2. Main Station Line rates will consist of the Intercom charge and the appropriate Exchange Circuit charge (or equivalent). These charges are located in A112.26.8, A112.26.9 and A112.26.10 for ESSX service Very Small, 200, 600 and XL, respectively.
  3. Line and System Features for ESSX service will be grouped as follows:
    - Group A Line Features
    - Optional Service Features
    - Customer Management Features<sup>2</sup>
    - a. Group A Line Features will be offered on a grouped basis to subscribers of ESSX service who have selected a Term Payment Plan of 36, 60 or 84 months. Subscribers selecting the one month payment option will be offered the Group A Line Features on an individual basis only.
    - b. Optional Service Features and the Customer Management Features will be offered to subscribers of ESSX service under all payment plan options subject to the specific requirements within each arrangement.
    - c. An ESSX service-VS or 200 subscriber will select Group A features as indicated in A112.26.8.<sup>2</sup> (T)
    - d. An ESSX service-600 subscriber will select Group A features as indicated in A112.26.9.<sup>2</sup> (T)
    - e. An ESSX service-XL subscriber will select Group A features as indicated in A112.26.10.<sup>2</sup> (T)

**Note 1:** Every system will include these components.

**Note 2:** Systems subscribing to the ECAS Feature must select ECAS Changeable Features subject to the rates, *terms and conditions* as indicated in A112.26.13. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.1 General (Cont'd)

- C. A subscriber's system derived from ESSX service may be comprised of the following components. (Cont'd)
3. Line and System Features for ESSX service will be grouped as follows: (Cont'd)
    - f. Optional Service Features will be offered to all subscribers of ESSX service and provided as indicated in A112.26.12. (T)
    - g. Customer Management Features will be offered to all subscribers of ESSX service and provided as indicated in A112.26.13.<sup>1</sup> (T)
- D. If the subscriber is not completely satisfied with his ESSX service within ninety (90) days of effective billing date, all payments will be handled as indicated in the following paragraphs.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in Section A112. for ESSX service.
    - b. Service connection charges from Section A4. (T)
  2. The following charges will not be refunded:
    - a. Recurring charges for Network Access Registers and Grouping as specified in Section A3. (T)
    - b. End User Common Line Charges as specified in BellSouth Telecommunications, Inc. Tariff FCC No. 1.
  3. Customer provided equipment acquired for use with ESSX service will not be included in this plan.
  4. ESSX service provided under the One Month payment option is not eligible.
  5. Subscribers provided ESSX service via Special Contract arrangements may negotiate a satisfaction plan on an individual case basis.
  6. This guarantee will not apply to transfers of service, moves, conversions, or recasts.
  7. ESSX service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  8. Subscribers requesting an extension of the 10 day disconnection interval to accommodate installation of a replacement product/service, will be billed the contracted recurring rates for that period, not to exceed six (6) months.
  9. Subscribers must retain continuous service beyond the ninety days via other Local Exchange services as offered in Section A3.. (T)

#### A112.26.2 Terms and Conditions (T)

- A. ESSX<sup>®</sup> service is furnished subject to the availability of facilities and features from a 1A or selected 2B Electronic Switching System located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and or major relocations of a subscriber's system are subject to the same *terms and conditions* as initial installations. (T)
- B. Certain Auxiliary Services are available on an individual main station line basis and are subject to the capabilities of the serving ESS central office.
- C. Optional Service features may be offered for use with compatible customer provided terminal equipment.
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All ESSX service main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with ESSX service.

**Note 1:** Systems subscribing to the ECAS Feature must select ECAS Changeable Features subject to the rates, *terms and conditions* as indicated in A112.26.13. (T)



## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.2 Terms and Conditions (Cont'd)

- F. Tie lines for direct connections between a basic subscriber's system and other systems are provided primarily for communication between stations of the two systems. In such cases, tie line mileage and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the subscriber's system to or from another system (ESSX service or non-ESSX service) provided such connections to the exchange or long distance network are only made at one system at a time. (T)
- G. Where completion of incoming and outgoing local and long distance calls through an ESSX service is furnished to or from main station lines of a separate ESSX service in another exchange or a non-ESSX service in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the *terms and conditions* specified in A112.26.12. (T)
  - 1. Rates and Charges specified in the Private Line *Guidebook* apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in A112.26.12. (T)
  - 2. Optional feature charges for ESSX service apply for each trunk terminated main station line as appropriate.
- H. Where the lines are arranged to switch calls through the system to or from one or more tie lines or private lines, charges for Dial Cut-through Arrangement shall apply per tie line so equipped. The charge is in addition to the regular charges for the facilities connecting the systems.
- I. Dormitory service is furnished in accordance with the *terms and conditions* for Dormitory Communications Service specified in Section A13. (T)
- J. A system may not be provided for Intercommunication (standalone) service only. Access to the exchange network must be provided.
- K. A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system or in an ESSX service /Subsidiary System Arrangement situation, except measured rate Integrated Services Digital Network (ISDN) lines will be allowed to terminate on a premises where flat rate service is furnished and except where that single customer system serves a hotel/motel or hospital. For hotel/motel and hospital application, Measured Rate Service, if provided for guest/patient service, must have a separate dial access code from the flat rate service provided for administrative stations and be restricted from use of the administrative flat rate service.
- L. Suspension of Service  
With the exception of Network Access Registers, neither partial nor complete temporary suspension of ESSX service is permitted.
- M. A twelve month minimum service period shall be required if the subscriber's system is an ESSX service-600 or ESSX service-XL. The normal minimum service period as specified in Section A2. applies for ESSX service-VS and 200. (T)
- N. Directory listings will be provided subject to the *terms, conditions* and rates in Section A6. (T)
- O. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's system is limited by the number of network access registers subscribed to by the customer. Each network access register may be arranged for Two-way, One-way incoming or One-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the operation of a NAR is requested by the customer, the Secondary Service Charge as specified in Section A4. is applicable. The Line Connection Charge and Line Change Charge in Section A4. are applicable to ESSX service Main Station Lines. (T)
- P. Where appropriate, the ESSX service installation charges are in addition to regular Premises Work Charges, Service Connection charges, move, change and installation charges covered in this and other Company *guidebooks*. (T)
- Q. ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accordance with existing *guidebook* and/or administration provisions. (T)
- R. If the subscriber of ESSX service elects a Measured Rate Service option, Measured Rate Service usage charges in Section A3. are applicable on calls to locations outside the subscriber's ESSX service system in addition to the rates and charges as specified in this and other Sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same subscriber's system. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.2 Terms and Conditions (Cont'd)

- S. ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance (e.g. 900, 976, 211, 311, 511, 611, 711, and 811 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). InterLATA calls dialed 0- (operator handled) cannot be restricted at this time. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving subscriber systems subscribing to this service arrangement. (T)
1. At the time a code restriction arrangement is installed, the subscriber's system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition of code restriction on a main station line, the Secondary Service Charge as specified in Section A4. applies. No such charge applies when the code restriction arrangement is disconnected. (T)
  2. Where code restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
  3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may in certain circumstances be completed and will be billed in the normal manner.
- T. Station Dial Code Screening arrangement restrictions are not assured. This feature is intended to limit main station line direct dialed outgoing calls, but such calls may in certain circumstances be completed and will be billed in the normal manner.
- U. Each system established per customer must consist of a minimum of one (1) main station line. Systems installed or ordered prior to February 1, 1993 are not subject to this *term and condition*. Small systems installed or ordered prior to February 1, 1993 may have less than 25 main station lines. (T)
- V. Nonrecurring charges are applicable when a Main Station Line with an existing feature package wishes to add feature(s) based upon the particular scenario involved. If a Main Station Line with three existing features currently billed under the Term Payment Plan wishes to add an additional four features, it may be accomplished in three ways:
- The four features can be added with the one month recurring rates and the corresponding nonrecurring charges will be applicable.
  - The four features can be added as a group of four under the Term Payment Plan and the corresponding nonrecurring charges will be applicable.
  - The feature package of three can be changed to a feature package of seven under the Term Payment Plan. The nonrecurring charges for the Feature Package of four will be applicable.
- A second scenario adding only one or two features to the Main Station Line with the three existing features may be accomplished in two ways:
- The one or two features can be added with the one month recurring rates and the corresponding nonrecurring charges will be applicable.
  - The features can be grouped into a feature package of four or five applying the nonrecurring charges for the individual features being added.
- W. For purposes of application of End User Access Charges only, as set forth in BellSouth Telecommunications, Inc. Tariff FCC No. 1, ESSX service main station lines for use by residents of dormitory living quarters will be considered residential service. Main station lines terminated in dormitory housing for administrative or other business use will not fall in this classification.
- X. ESSX service subscribers with rates and charges applicable out of A112.32 may subscribe to features found in Section A112. but not offered in A112.32. (T)
- Y. ESSX service subscribers with rates and charges applicable out of A112.32 wishing to add or change features must apply nonrecurring charges as indicated in Section A112. (T)

## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.26 ESSX Service - Vintage II (Cont'd)**

#### **A112.26.2 Terms and Conditions (Cont'd)**

(T)

- Z.** Call Block, Call Return, Call Selector, Call Tracing, Preferred Call Forwarding, Repeat Dialing, Caller ID, Calling Number Delivery Blocking - Per Call and Calling Number Delivery Blocking - Permanent are Optional Service Features listed in A112.26.12. These features require the implementation of Common Channel Signaling System #7 (CCS7) into the network and may have limited availability. These features will only operate interoffice on local calls originating and terminating within Central Offices equipped with CCS7. These features will operate intraoffice prior to implementation of CCS7. These features will not work on an originating basis with party-line service, Toll Terminals, Trunks, and some Remote Switching Locations. Also, feature screening lists can only contain local telephone numbers of subscribers served out of CCS7 equipped Central Offices.
- AA.** Certification will be required in the form of a written notification to the Company certifying that the SMDI information is intended for intra-system use only. If written certification is not received at the time an order for service is placed the Exchange Access Premium Charge (EAPC) will apply. Exempt status will become effective on the day the certification is received by the Company.
- AB.** ESSX service subscribers ordering Assumed Dial '9' must use station terminal equipment that utilizes dual tone multi-frequency (DTMF) signaling.
- AC.** For every ESSX service main station line extended into a Foreign Exchange the ESSX service subscriber must terminate an ESSX service main station line in the exchange in which their common equipment is located. ESSX service main station lines extended into a Foreign Exchange do not apply toward the four line minimum.

#### **A112.26.3 Definitions**

##### **ACCESS CODE RESTRICTION GROUP (ACRG/CAT CODES)**

An ACRG will allow stations (assigned to that ACRG) access to predefined facilities. Station access to facilities is restricted by the station ACRG assignment to the predefined facilities. Up to eight ACRGs can be established by the Company for each ESSX service group.

##### **ACCESS LINES TO CUSTOMER ORIENTED FACILITIES**

Allows dial access from ESSX service for connection to customer oriented facilities. (Recorded Telephone Dictation, Dial Code Sending Equipment and Loudspeaker Paging).

##### **ADVANCED PRIVATE LINE TERMINATIONS**

See Miscellaneous Line Terminations

##### **ASSUMED DIAL '9'**

Utilizes central office capabilities to allow the main station line equipped to access the network without dialing '9' (provided on all lines in a system).

##### **ATTENDANT ACCESS CIRCUIT**

An attendant access circuit connects customer provided attendant terminal equipment to the serving central office. These circuits are used for the completion of calls directed to the attendant, extension of those calls to stations and attendant assistance for stations.

##### **ATTENDANT CALL-THROUGH TEST**

This feature provides the large business customer with the ability to select tie trunks, FX trunks, network access facilities, and intermachine groups from a CPE terminal. From one location, the customer attendant can dial up, and test and busy/verify these facilities.

##### **ATTENDANT CAMP-ON**

This feature allows incoming listed number calls, which the attendant attempts to complete to a busy main station line, to be held waiting and then automatically connected when the called main station line becomes available. An indication of camp-on (tone) will be given to the busy main station line each time the attendant attempts a completion.

##### **ATTENDANT CONFERENCE**

Using a six port conference circuit, an attendant may interconnect up to five conferees on one call. The sixth port is required for attendant access. Main station lines that are permitted dial access to the Attendant Console equipped with the conference feature are the only main station lines that can initiate this feature.

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.3 Definitions (Cont'd)

##### ATTENDANT CONTROL OF FACILITIES

Attendant Control of Facilities is a console attendant position optional service arrangement which permits a subscriber's system attendant to restrict the dial access of all main station lines to FX, WATS, CCSA, EPSCS, ETS, OCC and tie line terminations associated with that system. When such restriction is in effect, attempted outward dialed calls will be routed to the attendant.

##### ATTENDANT EMERGENCY OVERRIDE

This feature allows an attendant to override a main station line busy condition set by a make busy key. The attendant dials an access code plus the extension number and will terminate to the specific main station line dialed, regardless of call forwarding, series completion or multiline hunt arrangements.

##### ATTENDANT POSITION

Attendant position is where customer provided terminal equipment is utilized for attendant control and call connecting functions.

##### ATTENDANT SERVICE

Incoming calls to the main listed number are answered by an attendant, who may complete the call to the desired main station line by means of the Call Transfer feature.

An unrestricted and semirestricted main station line user may dial the attendant over attendant lines to secure help in the completion of an outgoing call by means of the Dial "0" calling auxiliary attendant feature as offered in this *Guidebook*. (T)

##### AUTOMATIC CALLBACK

Automatic Callback permits a main station line user who attempts an intercommunication call to a busy main station line to be automatically connected to that line when both called and calling lines are subsequently idle. Automatic Callback is only operational for intercommunication calls between main station lines served by the same No. 1A central office or ESS customer group.

A calling main station line is permitted only one Automatic Callback request at a time. The called main station line is limited to only one request at a time for Automatic Callback. Once requested, Automatic Callback will remain active for a period not to exceed thirty minutes unless deactivated by the calling main station line.

##### AUTOMATIC ROUTE SELECTION - BASIC (ARS-B)

Automatic Route Selection - Basic (ARS-B) is an optional feature available where facilities permit, that allows station users by dialing a preselected code to automatically select the preferred route subscribed for by a customer for network calls. Alternate routing to other facilities, subscribed for by the customer, is also provided. This arrangement is available for use with Foreign Exchange, WATS, CCSA off-net, tie lines and Interexchange Carrier (IC) access lines which are compatible with ARS and toll network facilities.

Automatic Route Selection - Basic is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route (FX, WATS, CCSA off-net, tie line, IC access line or the Toll Network) to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to four (4) private routes. If no route is available, the call will route to the toll network or overflow to one (customer option). All patterns accessed by a single access code will have the same final route, either the toll network or overflow tone.

For calls using FX, WATS, CCSA off-net, IC or toll access line facilities, the routing may be based on a Number Plan (NPA) and limited to specified central office codes within the NPA as designated by the customer. This is referred to as Foreign Area Discrete Translation.

Automatic Route Selection - Basic is a call routing capability and therefore all codes must be in a route for selection. Code blocking is not provided by this feature.

Facility - A facility denotes a specific FX, CCSA, WATS circuit, tie line or IC Access Line circuit.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.26 ESSX Service - Vintage II (Cont'd)**

#### **A112.26.3 Definitions (Cont'd)**

##### **CALLING NUMBER DELIVERY BLOCKING - PER CALL**

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number (DN) and thus control the availability to the called party.

The transmission of the DN can be temporarily prevented on an as-needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the DN.

This feature is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.

##### **CALLING NUMBER DELIVERY BLOCKING - PERMANENT**

This feature enables customers to prevent the transmission of their Directory Number (DN) on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Per Line is in operation on a continuous basis.

This feature is available upon request to domestic violence intervention agencies, state and county departments of human resource shelters, the Attorney General Crime Victim Assistance office, and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without blocking.

If the preassigned access code for Calling Number Delivery Blocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the DN will not be blocked.

The Company's limits of liability are as described in A2.5.1.

##### **CANCEL CALL WAITING**

This feature enables ESSX service customers to inhibit interruption of a busy line by data transmission and voice connection features that would normally disrupt the line.

##### **CATEGORY CODES (CAT)**

See Access Code Restriction Group.

##### **CENTRALIZED ATTENDANT SERVICE (CAS)**

CAS allows a customer having an ESSX service with compatible customer provided data line console(s) and a number of remote PBX's and/or systems to concentrate all attendants at one location. CAS allows fewer attendant positions and better administrative control.

##### **CIRCULAR HUNT**

See Station Hunting Arrangements

##### **CODE CALLING**

Code Calling provides dial access to customer-premises located code calling equipment by main station line, attendant access and tie lines of a subscriber's system. The dialed two or three digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any main station line in the subscriber's system.

##### **CODE RESTRICTION ARRANGEMENTS**

A Code Restriction Arrangement automatically denies a portion or all main station lines of the ESSX service direct outward dialing access to one or more three-digit codes within the local service calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts. The three-digit central office and service codes which may be restricted constitute those codes to which Public Announcement and Directory Assistance Services are assigned. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports).

##### **COMMON BLOCK**

A Common Block is that portion of the memory storage in a No. 1A ESS central office that contains the features for a specific subscriber's system. An additional common block is required when a single subscriber's system services two or more locations with widely differing calling characteristics.

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.3 Definitions (Cont'd)

##### CONFERENCE CALLING - STATION

This feature allows a main station user to establish a conference connection of up to six conferees (including the originator) without the aid of the attendant.

##### CONSULTATION HOLD - ALL CALLS

Allows a main station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. The station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held, (2) depress the switchhook thereby effecting Add-On Conference, or (3) hang up and effect transfer of the initial call to the consulted party.

##### CUSTOMER CONTROLLED STATION RESTRICTION

Permits the customer to change the calling arrangement of selected main station lines to four different restrictions as follows.

###### Outgoing Call Restriction

Calls dialed, other than intercommunication calls, will be routed to a tone.

###### Incoming Call Restriction

Calls from outside the system direct dialed to selected main station lines, will be routed to the attendant or to an announcement. Calls to the attendant and intercommunication calls are not restricted.

###### Station-To-Station Call Restriction

All calls dialed to select main station lines, other than attendant calls, will be routed to tone or announcement.

###### Total Restriction

All calls dialed to or dialed from selected main station lines will be routed to the attendant or to an announcement, and outgoing call attempts will receive a tone.

##### DIAL CALL WAITING

The Dial Call Waiting (DCW) feature provides the ability for originating ESSX service main station lines to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the main station line to be call waited. Dial Call Waiting also includes the feature Call Waiting-Originating. Call Waiting-Originating options may be provided with Dial Call Waiting.

##### DIAL "0" CALLING

Dial "0" Calling permits a main station line user to reach the attendant by dialing the single digit "0". The call is routed to the attendant over the same console access loops as provided for other incoming calls unless the position is furnished with discrete identification. If discrete identification for Dial "0" calls is provided, rates and charges for Attendant Access Circuits and other related services apply.

##### DIAL CUT-THROUGH ARRANGEMENTS

See Miscellaneous Line Terminations.

##### DIAL THRU ATTENDANT (DTA)

The ESSX service DTA feature allows main station line users to complete dialing on other than station-to-station calls after the attendant selects the trunk facility.

##### DIALTONE PROVISIONING (DialTone II)

This feature will provide ECAS customers with the capability of requesting new service on stations through ECAS as well as the ability to disconnect service on existing stations.

Two options are available.

Option 1 - allows the customer to subscribe to reserved loop facilities as described in A112.26.13.

Option 2 - the ECAS customer has no reserved facilities and places an order via ECAS for new service.

(T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.3 Definitions (Cont'd)

##### SINGLE DIGIT DIALING OR ABBREVIATED DIALING FOR SERVICES

Provides ESSX service main station lines the ability to dial a one- or two-digit code to reach selected lines within the subscriber's system. Also provides the ability to use variable length codes by means of timing. Abbreviated dialed calls are completed to predesignated main station lines. This feature may also be used to reach particular internal facilities such as dial dictation equipment. Abbreviated dialing is not required where regular "IXX" or "level" access codes are utilized without conflict in the numbering plan.

##### SPEED CALLING

Lets the main station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Telephone numbers, including routing codes, are limited to a maximum of sixteen digits. The service is offered in repertory sizes of six and thirty. With the six list, the user will dial a one-digit code; with the thirty number list, the main station line user will dial a two-digit code.

##### SPLIT SERVICE OFFERING

This feature permits segregation of ESSX service main station lines for a customer into separate groups, thereby enabling each group to have a different set of common features. Typically hotel/motel administrative telephones will utilize consultation hold, add-on and call forwarding features. The guest room telephones usually will not be equipped with these features and a split service offering should be used at appropriate *guidebook* rates. Splitting the service in this manner allows all other No. 1A ESS main station line user features on an optional basis, thus enhancing the versatility of the administrative telephones. (T)

##### STATION DIAL CODE SCREENING

Station Dial Code Screening permits designated main station lines to be used to originate toll calls to specified telephone numbers in Number Plan Areas and Central Office Codes within the continental U.S., and restricts these main station lines from originating toll calls to other telephone numbers. Three- or six-digit screening is provided.

Two arrangements are available.

Arrangement I permits main station line originated calls to be completed to telephone numbers with selected Central Office Codes (NXXs) in the Home Numbering Plan Area (HNPA) or other Numbering Plan Area (NPAs) using a toll network.

Arrangement II permits main station line originated calls to be completed via private network facilities which have been arranged for uniform numbering, senderized operation and other network main station lines and offnet to telephone numbers with selected NPA and Central Office Codes.

##### STATION DIRECT INWARD DIALING RESTRICTION

Permits the customer to have selected main station lines restricted from receiving Direct In-Dialed calls from an exchange network. Direct In-Dial call attempts will be routed to the attendant.

##### STATION HUNTING ARRANGEMENTS

Circular Hunt, Uniform Call Distribution and Preferential Hunt are optional main station line hunt arrangements for searching over and distributing calls in a hunt group. These hunting arrangements are extensions of the basic multiline hunting feature.

##### Circular Hunt

Circular Hunt permits a complete hunt over all the terminals in the group starting and ending with the dialed number.

##### Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the calls hunts once in a pre-arranged order for an idle station through all remaining station lines in that group.

##### Preferential Hunt

Preferential Hunt permits a prehunt over a subset or preferential group of main station lines before hunting through the entire multi-line hunt group. The hunt through the group may be a regular or circular hunt. Each main station line may have its own preferential group or list.

##### Series Non-Sequential

When a call is originated to a busy station in a series non-sequential hunting group, the call hunts for an idle station in that group in a prearranged numerical sequence. A number may not hunt to any number which would hunt back to the original number dialed. Each line can hunt to and/or be hunted from only one number.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.5 Conversion

- A. (DELETED)
- B. Conversion of ESSX-1 service to ESSX service
1. When a customer whose present ESSX-1 service elects to convert to ESSX service, installation and service connection charges (including Premises Work Charges) do not apply to Common Equipment, in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided that all of the following conditions are met. ESSX-1/Multiline termination charges will not apply if an ESSX-1/Multiline system converting to ESSX service selects a Term Payment Period option of length equal to or greater than the number of months remaining in the subscriber's existing ESSX-1/Multiline payment period.
    - a. The customer's system must continue to be served by the same central office equipment.
    - b. There must be no interruption of service.
    - c. There are no moves, changes or additions in existing station lines, terminating arrangements, or optional features requested by the customer.
    - d. A Service Ordering Charge as specified in Section A4. will apply. (T)
  2. ESSX-1 service converting to ESSX service must elect one of the following options.
    - Month-to-Month Payment Plan (One month option)
    - Term Payment Plan of 36, 60 or 84 months

*Terms and Conditions* concerning the Term Payment Plan are specified in Section A2. (T)
- C. Replacement of Number 1A or selected 2B ESS Central Office Equipment
1. The rates and charges in this and sections of this *Guidebook* for ESSX service and the associated features and services will continue to apply to existing ESSX service subscribers served at a location that is converted through no desire or fault of the subscriber to other than Number 1A ESS central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the non-Number 1A ESS equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service. (T)
- D. Conversion of ESSX service - Vintaged to ESSX service
1. ESSX service-vintaged consists of those rates and charges moved to Section A112. and applicable to subscribers of ESSX service as of May 31, 1990. (T)
  2. Customers with ESSX service under A112.32 may select a payment period under A112.26 providing the following conditions are met. (T)
    - a. The customer's selected payment period under A112.32 has expired, or (T)
    - b. The customer's selected payment period under A112.32 has not expired but the customer desires to select a payment period under A112.26 equal to or exceeding the unexpired portion of his current payment period. (T)
      - (1) Charges as described under Termination Liability in A112.26.6.G. following will not apply.
    - c. A Service Ordering Charge as specified in Section A4. will apply. (T)



## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.6 Payment Plans

##### A. General

1. ESSX service is offered as follows.
  - a. The payment periods are:
    - Month to Month Payment Plan (One month option)
    - 36 Month Term Payment Plan
    - 60 Month Term Payment Plan
    - 84 Month Term Payment Plan
  - b. ESSX service subscribers may select variable payment periods under the Term Payment Plan as follows.
    - (1) 36 Month Term Payment Plan - payment periods may be selected from 24 months to 48 months in length at 36 month rates and charges.
    - (2) 60 Month Term Payment Plan - payment periods may be selected from 49 months to 72 months in length at 60 month rates and charges.
    - (3) 84 Month Term Payment Plan - payment periods may be selected from 73 months to 96 months in length at 84 month rates and charges.

Rate stability for other payment periods will be handled on an individual case basis.

- c. The following items may be placed under the ESSX service Term Payment Plan:
  - Main Station Lines
  - Extension Station Lines
  - Group A Features
  - Optional Service Features
  - System Common Equipment
  - Line Terminating Arrangements

*Terms and Conditions* concerning the ESSX service Term Payment Plan are specified in Section A2.

(T)

2. The monthly rate for ESSX service is dependent upon the payment period selected by the customer.
3. The monthly rate for ESSX service under the Term Payment Plan for the periods of 36, 60, or 84 months is not subject to Company initiated rate increases.
4. ESSX service-VS and 200 will be limited to subscribers having 4-200 main station lines under any of the payment periods offered except as specified in b. following.
  - a. An ESSX service-VS or 200 subscriber may elect a 36, 60 or 84 month payment period for any portion or all of his total system size with the remainder to be under the one month payment option.
    - (1) Group A line features may be added under any of the payment plan options
    - (2) Auxiliary Attendant Features or Optional Service Features may be added under any of the payment plans subject to the preceding features not being added for a payment period of shorter duration than the payment period associated with the ESSX service Common Equipment.
  - b. An ESSX service-VS subscriber may add station lines up to 30 lines and:
    - (1) Add those lines and associated Group A line features at the one month rate specified for ESSX service-VS or,
    - (2) Resubscribe the entire system under the payment periods as offered for ESSX service-200.
    - (3) There will be no termination liability.
  - c. An ESSX service-200 subscriber may add station lines up to 220 lines, and:
    - (1) Add those lines and associated Group A line features at the one month rate specified for ESSX service-200 or,

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.6 Payment Plans (Cont'd)

##### A. General (Cont'd)

4. ESSX service-VS and 200 will be limited to subscribers having 4-200 main station lines under any of the payment periods offered except as specified in b. following. (Cont'd)
  - c. An ESSX service-200 subscriber may add station lines up to 220 lines, and: (Cont'd)
    - (2) Resubscribe the entire system under the payment periods as offered for ESSX service-600 or ESSX service-XL.
    - (3) There will be no termination liability.
    - (4) Subscribers will be liable for the difference in Common Equipment installation charges between ESSX service-VS, ESSX service-200, ESSX service-600, or ESSX service-XL.
5. ESSX service-600 will be limited to subscribers with 201-600 main station lines under one month, 36 month, 60 month or 84 month payment periods except as specified in b. following.
  - a. An ESSX service-600 subscriber may elect a 36, 60 or 84 month payment period for any or all of his total system size with the remainder to be under the one month payment period.
    - (1) Group A line features may be added under any of the payment plan options.
    - (2) Auxiliary Attendant Features or Optional Service Features may be added under any of the payment plans subject to the preceding features not being added for a payment period of shorter duration than the payment period associated with the ESSX service Common Equipment.
  - b. An ESSX service-600 subscriber may add station lines up to 660 lines and add those lines and associated Group A line features at the one month rate specified for ESSX service-600, or resubscribe the entire system under the payment periods as offered for ESSX service-XL. There will be no termination liability. Subscribers will be liable for the difference in Common Equipment installation charges between ESSX service-600 or ESSX service-XL.
6. ESSX service-XL will be limited to subscribers with more than 600 main station lines under one month, 36 month, 60 month and 84 month payment periods.
  - a. An ESSX service-XL subscriber may elect a 36, 60 or 84 month payment period for any or all of his total system size with the remainder to be under the one month payment options.
    - (1) Group A line features may be added under any of the payment plan options.
    - (2) Auxiliary Attendant Features or Optional Service Features may be added under any of the payment plans subject to the preceding features not being added for a payment period of shorter duration than the payment period associated with the ESSX service Common Equipment.

##### B. Expiration Of Payment Period

1. ESSX service-VS, 200, 600 and XL customers must, upon the expiration of their payment period.
  - a. select a new payment period as offered in the current *guidebook* (a Secondary Service Charge as specified in Section A4. will apply), or (T)
  - b. revert to the current rates for the one month payment option if at the request of the customer (a Secondary Service Charge as specified in Section A4. will apply), or (T)
  - c. revert to the current rates for the one month payment option if at the instance of the Company (a Secondary Service Charge as specified in Section A4. will not apply). (T)
2. An ESSX service-VS, 200, 600 or XL customer may at any time during his selected payment period recast for an equal or longer payment period at the current rates subject to the following conditions. (T)
  - a. No credit will be given for payments made during the formerly selected period.
  - b. Nonrecurring charges will not be reapplied.
  - c. The new payment period begins with the date requested.
  - d. No termination charge applies for the former payment period.
  - e. A Secondary Service Charge as specified in Section A4. will apply. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.6 Payment Plans (Cont'd)

##### B. Expiration Of Payment Period (Cont'd)

3. An ESSX service-VS, 200, 600 or XL customer may at any time during his selected payment period recast for a payment period shorter in length than the time remaining in the existing service agreement, subject to the following conditions.
  - a. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
  - b. The new payment period begins with the date requested.
  - c. A termination charge applies to the former payment period.
  - d. A Secondary Service Charge as specified in Section A4. will apply. (T)

##### C. Disconnects

1. When facilities are disconnected from a system for which the current payment period is longer than one month, the expiration date of the remaining service will not be affected.
2. Facilities disconnected from a system prior to the expiration date of the payment period for such service will require termination charges for premature disconnection if applicable.

##### D. Supersedure

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer. The new customer will be subject to all provisions currently in effect for the previous customer. **Terms and Conditions** concerning transfer of service between subscribers as stated in Section A2. also apply under the Term Payment Plan. (T)

##### E. Deferred Payment

1. Payment of nonrecurring charges for ESSX service may be deferred over the length of the customer's Term Payment Plan or a shorter period (in annual increments) subject to the conditions specified in this paragraph.
  - a. The charges to be deferred must be among the following types.
    - Installation
    - Service Establishment
  - b. The customer must select a payment period longer than one month.
  - c. The total amount of nonrecurring charges as defined in a. preceding may be deferred.
  - d. The minimum amount deferrable per subscriber's system is \$1000.00.
  - e. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension.
  - f. The deferred charges (including calculated interest) will be prorated on a monthly basis over the selected deferral period length.
  - g. All deferred charges must be paid in full when the customer
    - (1) selects a payment period with an expiration date prior to the expiration date of the deferral period,
    - (2) disconnects service, for the system, prior to expiration of the selected deferral period, or
    - (3) fails to pay a monthly amount within 30 days of its due date.
  - h. The customer may prepay only the total outstanding deferred charges at any time during the selected deferral period. The customer will be given a credit for the amount of unearned interest. The customer may not prepay less than the total of the outstanding deferred charges.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.6 Payment Plans (Cont'd)**

**G. Termination Liability (Cont'd)**

4. Cancellation charges will only apply to subscribers under the Term Payment Plan.
5. Cancellation charges will apply only to the total removal of the subscriber's ESSX service system.
6. Cancellation charges will be applied where service provided under a Term Payment Plan is removed prior to the expiration of the subscribers Term Payment Plan.
7. The customer who elects to disconnect their ESSX service prior to the end of their Term Payment Plan period will pay the lower of the Cancellation or Termination Liability charge. To determine which charge is applicable, the Company will calculate the Termination Liability charge and compare this amount to the appropriate Cancellation charge (depending on the customer's size and remaining contract duration). The customer will be billed the lower of the two charges.
8. The following charges are applied when a total disconnect of a ESSX service system provided under a Rate Stability Plan occurs prior to the expiration of the subscribers Rate Stability Plan and the Company determines that the Cancellation Charge is lower than the Termination Liability charge.

a. Cancellation Charges

- (1) Per Very Small or Small System

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Disconnect in months 1 - 48	<b>\$3,000</b>	<b>NRCS1</b>
(b) Disconnect in month 49 and thereafter	<b>2,000</b>	<b>NRCS2</b>
(2) Per Medium or Large System		
(a) Disconnect in months 1 - 48	<b>10,000</b>	<b>NRCM1</b>
(b) Disconnect in month 49 and thereafter	<b>7,500</b>	<b>NRCM2</b>

9. When a subscriber's ESSX service under a Term Payment Plan is disconnected prior to the expiration of the selected service period as a result of a subscriber requested change to one of the separately *available* services listed following, termination or cancellation charges will not apply when: (T)
  - a. the completed service period is 12 months, and
  - b. the service period of the new arrangement for the separately *available* service equals or exceeds the remaining service period of the disconnected arrangement, and (T)
  - c. the service orders to install the separately *available* service and disconnect the existing service are related together and there is no lapse in service between installation of the separately *available* service and disconnection of the existing service, and (T)
  - d. the service orders are for the same subscriber at the same location.

For the purpose of determining the separately *available* services to which the preceding conditions apply, the following list will be used: (T)

- MegaLink Service
- MegaLink Channel Service
- MegaLink ISDN Service
- LightGate Service

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.6 Payment Plans (Cont'd)

**H.** The Company reserves the option to provide ESSX service at any size and distance from the serving central office under a Special Contract Arrangement under the *terms and conditions* in A5.4 if, in the Company's judgement, the cost of providing that service is significantly different from the cost developed to support the rates in this Section. (T)

**I.** Credits And Surcharges

A surcharge that is equivalent to the charge for access to an interexchange carrier over a PBX trunk will apply to each Network Access Register. For each ESSX service line a credit will be applied which, when combined with the preceding surcharge and with charges applied to ESSX service lines for access to interexchange carriers, will provide a monthly net billing equal to the interexchange carrier access charge for a PBX trunk multiplied by the number of the subscriber's Network Access Registers.

#### A112.26.7 Common Service Items

**A. Terms and Conditions** (T)

1. Station Lines

- a. The rates and charges specified herein for main stations provide for main station line components.
- b. The rates and charges specified herein for main station lines are applicable to each main station location to which a customer-provided instrument can be connected.
- c. Rates for the main station lines of ESSX service-VS, 200, 600 and XL customers will be based on three criteria:
  - (1) main station group size,
  - (2) distance from the serving central office, and
  - (3) payment option selected.
- d. The total main station group size will consist of main station lines and attendant access lines for all locations served by the same system.
- e. The distance band will be based on airline mileage from the serving central office to the Network Interface Location.
  - (1) Where main stations are in a foreign exchange or foreign central office area the distance band will be calculated from the FX or FCO to the Network Interface Location.
  - (2) Systems with more than one location served by the same ESSX service control group will calculate the distance band per location.
- f. In A Different Central Office Serving Area
  - (1) The rate of ESSX service in a foreign exchange or foreign central office area is the monthly rate for the ESSX service desired, plus a foreign exchange or foreign central office mileage charges.
  - (2) When ESSX service main station lines are connected by facilities which are routed between two or more central offices in the same exchange the foreign central office mileage charges are calculated separately on an airline basis between the ESS central office from which the subscriber's system is served and the central office from which exchange service normally would be rendered.

2. Rates, charges, liabilities and additional *terms and conditions* if applicable may be developed on an individual basis for main station lines exceeding five (5) airline miles from the serving office. (T)

3. Exchange Access

- a. Exchange Access is provided by means of Network Access Registers.
- b. Presubscription of a Carrier of Preference is as specified in Section 13. of the Interstate Access Service Tariff.

4. For a change or a rearrangement in a specific service or feature element, the installation charge specified for that element will be applicable unless otherwise specified.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.7 Common Service Items (Cont'd)**

**A. Terms and Conditions (Cont'd)** (T)

5. Main Station Line Terminated as a Trunk

Where an ESSX service Main Station Line is terminated as a trunk in customer provided equipment the appropriate recurring charge (A112.26.7.G.) will apply in addition to the appropriate Main Station Line Rate for ESSX service-200, 600, and XL. This charge will not apply to ESSX service-Very Small.

6. Subsequent Training

a. After the initial installation of the subscriber's system, subsequent training will be provided at the charges indicated in A12.20.8.D. (T)

**B. Systems**

1. Rates and Charges

a. Common Equipment

(1) ESSX service-VS System

(a) Each

**Installation  
Charge  
\$539.70**

**USOC  
ESS**

(2) ESSX service-200 System

(a) Each

**539.70**

**ESS**

(3) ESSX service-600 System

(a) Each

**539.70**

**ESS**

(4) ESSX service-XL System

(a) Each

**539.70**

**ESS**

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.7 Common Service Items (Cont'd)**

**C. Exchange Access**

1. Rates and Charges

a. Network Access Limiter

(1) Flat Rate or Measured Rate

(a) Per Network Access Register Group

**Monthly Rate**  
\$05

**USOC**  
LNG

b. Network Access Registers

(1) Rates and Charges are specified in Section A3.

(T)

(a) Network Access Register Usage Package rates are applicable.

-

NA

(2) Supplemental Charge, ESSX service-VS

(a) Per NAR

**14.00**

**AENSV**

**D. Additional Directory Listings**

1. Rates and Charges

(a) Apply same rates, charges and USOC's as specified in Section A6. for Business Additional Directory Listings.

-

NA

(T)

**E. ESSX service Extension Station Line Charge**

1. Rates and Charges

a. Located on different premises from main station line on noncontinuous property

(1) Apply appropriate channel charges specified in Section A13.

(T)

**Term Payment Plan**  
**Monthly Rate**

Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
		36 Months	60 Months	84 Months	
\$-	\$-	\$-	\$-	\$-	EC8

(a) Each

b. Located on different premises from main station line on same continuous property

(1) Apply rates and charges for extension line mileage specified in Section A13.

(T)

(a) Each

-      -      -      -      -

**EX5**

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.7 Common Service Items (Cont'd)**

**E. ESSX service Extension Station Line Charge (Cont'd)**

1. Rates and Charges (Cont'd)

c. Located on different premises, same exchange served by a foreign central office<sup>1</sup>

(1) Apply appropriate channel charges specified in Section A9.

(T)

**Term Payment Plan  
Monthly Rate**

Installation Charge	1 Month	36 Months	60 Months	84 Months	USOC EKA+X
\$-	\$-	\$-	\$-	\$-	

(a) Each

d. Located in foreign exchange where rate center is located in same building as serving central office<sup>1</sup>

(1) Apply appropriate channel charges specified in Section A9.

(T)

(a) Each

- - - - - **EKB+X**

e. Located in foreign exchange where rate center is not located in the same building as serving central office<sup>1</sup>

(1) Apply appropriate channel charges specified in Section A9.

(T)

(a) Each

- - - - - **EKD+X**

f. Located on different premises from main station line on noncontinuous property/with Caller ID

(1) Apply appropriate channel charges specified in Section A13.

(T)

(a) Each

- - - - - **E4E++**

g. Located on different premises from main station line on same continuous property/with Caller ID

(1) Apply rates and charges for extension line mileage specified in Section A13.

(T)

(a) Each

Monthly Rate	USOC
\$-	<b>E4L++</b>

h. Located on different premises, same exchange served by a foreign central office/with Caller ID<sup>1</sup>

(1) Apply appropriate channel charges specified in Section A9.

(T)

(a) Each

- **E4R++**

**F. ESSX service Touch-Tone Service**

1. Rates and Charges

Additional rates and charges for Touch-Tone Service do not apply to ESSX service.

(a) **Terms and Conditions** in Section A13. are applicable

- **NA** (T)

**Note 1:** ESSX service exchange circuit rates and charges also apply within the FCO/FX serving area.



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features**

**A. Attendant Service - General**

1. Central office attendant console operation is offered as an auxiliary service with ESSX service.
2. The Call Transfer-Attendant feature is furnished with Non-Data Link or Data Link Console operation.
3. As an alternative the subscriber may designate a selected station or stations to perform attendant functions. Incoming calls to the listed directory number are connected to the selected station and then completed to the desired party by operation of the Call Transfer feature.

**B. Attendant Service - Non-Data Link Console Operation**

1. **Terms and Conditions**

- a. Customer provided consoles will be allowed only where the equipment is compatible with the Central Office serving the system.
- b. Control channels are required for various console optional features as indicated and are provided at the appropriate rates and charges.

2. Rates and Charges

	Installation Charge	Term Payment Plan Monthly Rate				USOC
		1 Month	36 Months	60 Months	84 Months	
(a) Attendant access protection circuit (one may be required per attendant access line depending on type of console.), each	\$2.85	\$11.25	\$11.00	\$10.25	\$9.90	EAS
(b) Attendant Access Line, main station line charges apply, each	-	-	-	-	-	EAR+X
(c) Position busy (position busy may not be provided for a one position arrangement) <sup>1</sup> , per system	25.35	-	-	-	-	NA
(d) Position busy (position busy may not be provided for a one position arrangement) <sup>1</sup> , per console	-	6.35	6.10	5.90	5.80	CXJPT
(e) Multiple Position Hunt for systems provided with more than one console <sup>2</sup> , per system	-	2.50	2.45	2.30	2.20	CXH
(f) Multiple Position Hunt for systems provided with more than one console <sup>2</sup> , per attendant access line	7.60	-	-	-	-	CXS
(g) Fixed Night Service, per system <sup>1</sup>	30.40	.10	.05	.05	.05	CXX
(h) Group Busy Indication, per system	-	-	-	-	-	NA
(i) Group Busy Indication, each <sup>1</sup>	-	6.50	6.20	6.05	5.95	EDQ

**Note 1:** Requires compatible customer-provided terminal equipment. Private Line *Guidebook* Charges apply for the associated Supervisory Control Channel.

**Note 2:** Charges for line hunting arrangements apply as appropriate.

(T)

(T)



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**E. Auxiliary Attendant Features**

**Rates and Charges**

- 1. Attendant Control of Facilities  
(Customer provided premises equipment is required. Channel charges specified in the Private Line *Guidebook* are also applicable for the control channel) per group of lines to which access is denied. (T)

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
		<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a)	Non-Data-Link Consoles	\$93.05	\$12.35	\$11.80	\$11.45	\$11.25	CFC
(b)	Data-Link Consoles	93.05	12.35	11.80	11.45	11.25	CFU
(c)	Per system	-	-	-	-	-	NA
2.	Selected Customer Control of Facilities (Customer provided premises equipment is required. Channel charges specified in the Private Line <i>Guidebook</i> are also applicable for the control channel.) (T)						
(a)	Common equipment, per system	-	.10	.05	.05	.05	SFY
(b)	Per facility group to which access is denied	21.85	12.35	11.80	11.45	11.25	SFF
3.	Attendant Conference						
(a)	Each arrangement	94.00	1.35	1.30	1.25	1.25	RKT
4.	Attendant Camp-On						
(a)	Per system	10.25	.05	.05	.05	.05	COAPS
(b)	Per console	-	-	-	-	-	COA
5.	Attendant Emergency Override per system (Installation charge is applicable only on subsequent installations on consoles already in service.)						
(a)	Data link console operation	24.50	1.60	1.55	1.45	1.40	ERU
(b)	Non-Data Link console or key telephone system operation	24.50	1.60	1.55	1.45	1.40	ERV
6.	Attendant Call Through Test on Tie Trunks						
(a)	Per system	39.90	1.75	1.70	1.60	1.55	TET
(b)	Per tie trunk	-	-	-	-	-	SXQ
7.	Dial Through Attendant						
(a)	Per system	10.25	-	-	-	-	NA
(b)	Data link console operation	-	-	-	-	-	EWM
(c)	Non-Data link console operation	10.25	-	-	-	-	EWP
8.	Flexible Incoming Call Restriction (Compatible customer provided premises equipment is required for each group of lines restricted.)						
(a)	Common equipment, per group of lines	-	4.05	3.95	3.70	3.55	FRG
(b)	Common equipment, per line equipped	-	.10	.05	.05	.05	FRA
(c)	Announcements, common equipment	5.05	18.50	17.65	17.15	16.85	EHP

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.12 Optional Service Features (Cont'd)

**G. Automatic Route Selection - Basic (ARS-B) (Cont'd)**

1. General (Cont'd)

- b. Automatic Route Selection - Basic is accessed by dialing a single code (1, 2 or 3 digits) which automatically selects the appropriate route (FX, WATS, CCSA off-net, tie line, OCC access line or a toll network) to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to four (4) private routes. If no route is available, the call will route to toll or overflow tone (customer option). All patterns accessed by a single access code will have the same final route, either toll or overflow tone.
- c. For calls using FX, WATS, CCSA off-net or OCC access line facilities, the routing may be based on a Number Plan Area (NPA) and limited to specified central office codes within the NPA as designated by the customer. This is referred to as Foreign Area Discrete Translation.
- d. Automatic Route Selection - Basic is a call routing capability and, therefore, all codes must be in a route for selection. Code blocking is not provided by this feature.

2. **Terms and Conditions**

- a. Automatic Route Selection - Basic is provided only in association with ESSX service furnished from No. 1A Electronic Switching System (ESS) central office equipment located on Company premises and may be provided, subject to the availability of facilities, to subscriber systems which are served by the same such equipment.
- b. Preferred routes and alternate routing patterns will be specified by the customer.
- c. All rates and charges specified for Automatic Route Selection - Basic are in addition to the rates and charges for associated facilities.
- d. The number of patterns required by a customer are governed by the type and variety of facilities to which the customer subscribes.
- e. A single rate per facility will apply regardless of the number of patterns having access to that facility. The monthly rate specified is applicable to each facility available to the patterns.
- f. Patterns without final route to toll may be offered only if a customer subscribes to a sufficient number of facilities which, in the judgment of the Company, provide an adequate level of service so as to avoid interfering with the service of others or to prevent others from making or receiving calls over their telephone service.
- g. Where a route is used in one pattern (pattern reached by one access code) only one translation may be provided per route. Where a route is used in two or more patterns (each pattern is accessed by different access codes), one translation per pattern may be provided subject to the appropriate charges as specified in 3.a.(2) following. Where central office code translation is required for more than one Numbering Plan Area (NPA) per single facility group or route, rates and charges as specified should be applied for each NPA translated.
- h. A group of patterns may have either toll as a final route or overflow tone. A combination of both within the same pattern group is not permitted. Dial "9" may be used as an access code only if the patterns accessed have toll as a final route.
- i. Where toll restricted main station lines have access to ARS-Basic patterns with final route to toll, apply charge and rate as specified for patterns with overflow to tone in lieu of the charge and rate specified for final route to toll.

3. Rates and Charges

a. Option Charges

- (1) Common Equipment

		<b>Term Payment Plan</b>			
		<b>Monthly Rate</b>			
<b>Installation Charge</b>	<b>1 Month</b>	<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	<b>USOC</b>
(a) Per system so equipped	<b>\$12.10</b>	<b>\$11.55</b>	<b>\$11.20</b>	<b>\$11.00</b>	<b>ABB</b>

(T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.12 Optional Service Features (Cont'd)

**H. Station Message Detail Recording via Revenue Accounting Office (Cont'd)**

**2. Terms and Conditions**

- a. Station Message Detail Recording (SMDR) - RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording - RAO is not represented to be a provision of billing detail. Where tie line, Other Common Carrier access line, and foreign exchange facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR - RAO.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording - RAO is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for by the customer, including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is a toll network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g., messages received collect or billed to third number will be on the tape file in addition to toll messages originated by the station user.
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

**3. Rates and Charges**

**a. Option Charges**

**(1) Common Equipment**

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
		<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a)	Per ESSX service so equipped	\$2.55	\$130.85	\$125.05	\$121.50	\$119.20	CMM
(b)	Per Facility Group	206.85	11.75	11.25	10.75	10.50	CMW
<b>(2) Station Message Detail - RAO</b>							
(a)	Per Message, per occasion, each	-	.005	.005	.005	.005	CMA
<b>(3) Line Equipment</b>							
(a)	Per Foreign Exchange Trunk terminated in arrangement	-	.30	.25	.25	.25	CMQ
(b)	Per Dial Tie Line terminated in arrangement	-	.25	.25	.25	.25	CMT
(c)	Per Other Common Carrier access line terminated in arrangement	-	.25	.25	.25	.25	CMZ

**I. Subsidiary System Arrangements**

**1. Subsidiary System**

- a. A Subsidiary System of ESSX service is a customer-provided equipment system which is furnished PBX trunks from the central office serving the customer's ESSX service and which is connected by tie lines to that ESSX service.

(T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.12 Optional Service Features (Cont'd)

**I. Subsidiary System Arrangements (Cont'd)**

1. Subsidiary System (Cont'd)

b. A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customer's ESSX service to the stations of one or more subsidiary systems.

2. *Terms and Conditions*

a. Subsidiary System Arrangement (SSA) station numbers are provided by the same central office equipment and facilities which furnish Direct-Inward-Dialing (DID) service and will only be furnished where adequate DID facilities are available in the central office serving the customer's system and where the subsidiary system is properly equipped for DID service.

b. The PBX trunks of the subsidiary system are provided at the same rates and charges as specified for such trunks furnished from the central office serving the customer's ESSX service. In addition, foreign central office or foreign exchange mileage charges are applicable to those trunks when the subsidiary system is located outside the area of that serving central office.

c. The same rates and charges as specified for DID service apply for SSA station numbers. Where more than one subsidiary system is involved, each subsidiary system is considered a separate service and the count of station numbers furnished will commence anew at each such system for the purpose of determining the applicable rates and charges.

d. Tie lines connecting the ESSX service and subsidiary systems are provided at the same rates and charges as specified for ESSX service tie line terminals, tie lines, and tie line terminals in a customer-provided equipment system.

e. SSA station numbers are furnished subject to the condition that all inward and outward local and toll network calling by subsidiary system stations be via the central office serving the customer's ESSX service.

(1) Where subsidiary system station's outward local and toll network calls are placed via tie lines and the network access registers of the ESSX service, the charges for such calls are identified and billed as primary directory listing calls of the ESSX service.

(2) Where subsidiary system station's outward local and toll network calls are placed via PBX trunks, the charges for such calls are identified as primary directory listing calls of the subsidiary system except as specified in f. following.

f. At the option of the customer, identification of outgoing toll network calls by SSA station number will be provided at the same rates and charges as specified for Identified-Outward-Dialing (IOD) service subject to the following conditions.

(1) The identification of outgoing toll calls by SSA station number will only be provided on calls routed via PBX trunks.

(2) Where more than one subsidiary system is arranged for the identification of outgoing toll calls by SSA station number, each system shall be considered a separate service and the count of connecting channels which serve as IOD trunks will commence anew at each system for the purpose of determining the applicable rates and charges.

g. The ESSX service subsidiary system arrangement is provided solely for the furnishing of SSA station numbers to subsidiary systems for local and toll network and intercommunication calling and does not provide any of the basic of optional service features of ESSX service to stations of the subsidiary systems.

3. Rates and Charges

a. Each Subsidiary System Arrangement

(1) Direct-Inward-Dialing

(a) DID Service rates and charges specified in Section A12. are applicable.

<b>Charge</b>	<b>USOC</b>
\$-	NA

(T)

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**I. Subsidiary System Arrangements (Cont'd)**

**3. Rates and Charges (Cont'd)**

**a. Each Subsidiary System Arrangement (Cont'd)**

**(2) Identified-Outward-Dialing**

	<b>Charge</b>	<b>USOC</b>	
(a) IOD Service rates and charges specified in Section A12. are applicable.	\$-	NA	(T)
<b>(3) Exchange Access, per trunk</b>			
(a) PBX Trunk rates and charges specified in Section A3. are applicable.	-	NA	(T)
<b>(4) Tie Line Service</b>			
(a) Rates and charges for Tie Line Service in Section A112. and other Sections are applicable.	-	NA	(T)
<b>(5) Dial Cut-through Arrangement, per tie line arranged for tandem operation</b>			
(a) Rates and charges for the Dial through attendant feature in this section are applicable.	-	NA	

**J. Switched Circuit Automatic Network Access Line Terminations (Obsoleted - See Section A112)**

**K. Miscellaneous Line Terminations (Dial Or Touch-Tone Operation)**

**1. Basic Terminations**

**2. Rates and Charges**

**a. These rates and charges are in addition to the rates and charges for the associated facilities and services.**

**(1) Interexchange Carrier Access Line**

	<b>Installation Charge</b>	<b>1 Month</b>	<b>Term Payment Plan Monthly Rate</b>			<b>USOC</b>
			<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	
			<b>\$</b>	<b>\$</b>	<b>\$</b>	
(a) Per SFG established	\$30.95	\$-	\$-	\$-	\$-	EOV
(b) Per Termination via Simulated Facilities Group	-	2.25	2.15	2.10	2.05	EOE
(c) Per Common Group of Dedicated Facilities <sup>1</sup>	122.20	2.25	2.15	2.10	2.05	EOK
(d) Per Termination via Dedicated Facility	34.75	16.50	16.25	16.00	15.75	EOM
<b>(2) Tie Lines<sup>2,3</sup></b>						
(a) Per group <sup>1</sup>	122.20	2.25	2.15	2.10	2.05	EYJ
(b) Per termination	44.95	28.25	27.50	27.25	27.00	ESJ
<b>(3) Dial Cut-Through Arrangement</b>						
(a) Per group <sup>1</sup>	122.20	2.25	2.15	2.10	2.05	EVH

**Note 1:** One installation charge applies when any number of miscellaneous lines of the same type are installed at the same time, per occasion, per same group.

**Note 2:** Tie Lines are not furnished to connect a flat rate system with a measured rate system

**Note 3:** Tie Line terminations are furnished to connect a system to Enhanced Private Switched Communications Service (EPSCS) Type A Channels.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**K. Miscellaneous Line Terminations (Dial Or Touch-Tone Operation) (Cont'd)**

2. Rates and Charges (Cont'd)

a. These rates and charges are in addition to the rates and charges for the associated facilities and services. (Cont'd)

(3) Dial Cut-Through Arrangement (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(b) Per Tie Line arranged	\$34.75	\$29.85	\$28.50	\$27.70	\$27.20	ETM
(4) Foreign Exchange Lines						
(a) Per group <sup>1</sup>	134.55	2.25	2.15	2.10	2.05	EYQ
(b) Per FX Line Termination	44.95	33.40	31.95	31.05	30.45	ESQ
(5) Foreign Central Office Lines						
(a) Per group <sup>1</sup>	150.50	2.25	2.15	2.10	2.05	EYV
(b) Per FCO Line Termination	44.95	33.40	31.95	31.05	30.45	ESV
(6) ETS-Type Tie Line Termination						
(a) Per group <sup>1</sup>	107.80	2.25	2.15	2.10	2.05	EYM
(b) Per termination	44.95	22.45	21.45	20.85	20.45	ETX
(7) Advanced Private Line Terminations						
(a) Per Termination	44.95	155.00	140.00	140.00	140.00	EVW

**L. Outgoing Trunk Queuing - WATS (OTQ)**

1. *Terms and Conditions*

a. The OTQ feature is only available for subscriber systems equipped with Customer Facility Group Network Access Registers from No. 1A ESS central offices equipped with the 1AE5 or later generics. This feature can only be offered to serve customer stations (excluding the attendant) that are collocated in the same ESSX service as the WATS simulated facilities. (T)

b. The Inhibit Inflow/Outflow optional features require separate control channel(s) per queue between the central office and the customer provided control key(s) at the customer premises. *Guidebook* rates apply for control circuits between the control keys on customer premises and the ESSX service office. (T)

c. In addition to the rates shown for the Music-On-Queue optional feature, rates specified in the Private Line *Guidebook* apply for channels between the central office and the customer provided music source at the customer premises. (T)

2. Rates and Charges

a. Option Charges

(1) Per OTQ Arrangement

(a) Each 261.45 3.20 3.15 2.95 2.85 OTQ

(2) Queue

(a) Each 88.90 .35 .35 .35 .35 OTT

**Note 1:** One installation charge applies when any number of miscellaneous lines of the same type are installed at the same time, per occasion, per same group.



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**M. Customer-Controlled Station Restriction And/Or Electronic Message Registration (Cont'd)**

2. Rates And Charges (Cont'd)

a. Option Charges (Cont'd)

(1) Common Equipment

(Applicable for either or both features) (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(b) Per inquiry and display console	\$290.65	\$19.25	\$18.75	\$17.75	\$17.00	EHF
(c) Per station line equipped	-	.05	.05	.05	.05	EHG
(2) Electronic Message Registration						
(a) Console common equipment, per console <sup>1</sup>	278.60	15.25	15.00	14.00	13.50	EHH
(b) Per main station line equipped	-	.05	.05	.05	.05	EJH
(3) Customer-Controlled Station Restriction						
(a) Common equipment, each arrangement <sup>2</sup>	239.35	31.00	30.00	28.50	27.50	EHK
(b) Line configuration packages (maximum of 8 per system), per system	55.30	1.60	1.60	1.50	1.45	EHL
(c) Line configuration packages (maximum of 8 per system), per main station line equipped	-	.05	.05	.05	.05	EHM
(d) Announcements, common equipment (One required for each separate announcement text.)	5.05	18.50	17.65	17.15	16.85	EHP
(e) Announcements, each trunk	5.05	52.00	51.00	48.00	46.00	EHQ

**N. Access To Customer Provided Features<sup>3</sup>**

1. **Terms and Conditions**

- a. Appropriate Private Line Channel charges apply to each access code arranged (originate or answer) for connection to customer oriented facilities.
- b. All rates and charges for the above features are in addition to existing rates and charges for ESSX service and other services with which they are associated.
- c. Tie line rates and charges specified in Section A13. are applicable for control channels, when required, for control of equipment and/or apparatus located on customer premises.
- d. Compatible customer provided terminal equipment may be required.

**Note 1:** Private Line *Guidebook* rates for two private line channels for each display unit apply.

**Note 2:** Applicable to each controlling line arranged for control of station restrictions. The controlling station may be a line, attendant console or inquiry and display console.

**Note 3:** Rates and charges as specified in Section B3. of the Private Line *Guidebook* for a local channel also apply.

(T)

(T)

(T)

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**N. Access To Customer Provided Features<sup>1</sup> (Cont'd)**

2. Rates and Charges

a. Option Charges

(1) Access to Recorded Telephone Dictation Equipment

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Dial access, first trunk	\$150.30	\$86.00	\$86.00	\$80.00	\$77.00	EWA
(b) Dial access, per additional trunks equipped, each <sup>2</sup>	-	86.00	86.00	80.00	77.00	EWB
(2) Access to Dial Code Equipment						
(a) Code calling, per customer premises location <sup>3</sup>	25.05	140.00	135.00	130.00	120.00	PLC
(3) Access to Loudspeaker Paging Origination (A main station line used to provide this feature must be restricted from inward dialing.)						
(a) Dial access to paging trunk equipped with access code, each	94.75	35.45	33.85	32.90	32.25	EWJ
(b) Answer back option, per zone <sup>3</sup>	-	.60	.55	.55	.55	EWY

**O. Miscellaneous Features**

1. Rates and Charges

a. An additional common block may be required if certain feature parameters are exceeded.

(1) Dial Call Waiting

(a) Per system	21.30	-	-	-	-	NA
(b) Per line	.70	.10	.05	.05	.05	E6C

(2) Directed Call Pickup W/O Barge-In

(a) Per system	27.55	-	-	-	-	NA
(b) Per line	.70	.10	.05	.05	.05	E6D

(3) Cancel Call Waiting

(a) Per system	21.85	-	-	-	-	C3WP5
(b) Per line	-	-	-	-	-	C3W

(4) Directed Call Pickup with Barge-In

(a) Per system	27.55	-	-	-	-	NA
(b) Per line	.70	.10	.05	.05	.05	DMA

(5) Direct Connect

(a) Per line	4.10	.10	.05	.05	.05	DOK
--------------	------	-----	-----	-----	-----	-----

**Note 1:** Rates and charges as specified in Section B3. of the Private Line *Guidebook* for a local channel also apply. (T)

**Note 2:** Installation Charge applicable only when provided subsequent to the provision the initial arrangement.

**Note 3:** Compatible customer provided premises equipment is required.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**O. Miscellaneous Features (Cont'd)**

**1. Rates and Charges (Cont'd)**

a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)

(13) Uniform Call Distribution (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(i) Delay announcement, per main station line	\$-	\$ .35	\$ .35	\$ .35	\$ .35	A8GST
(j) Silence after delay announcement, per queue slot	-	15.00	14.75	14.00	13.50	A5TSD
(k) Music after delay announcement, per common equipment <sup>1</sup>	-	15.00	14.75	14.00	13.50	A5TMD
(l) Delay announcement, make busy arrangement, control equipment, per line, each <sup>2</sup>	-	-	-	-	-	J9A
(14) Optional features for Station Hunting Arrangements						
(a) Circular hunt, per main station line in group	-	.20	.15	.15	.15	EH6
(b) Preferential hunt group, 1st main station line	35.25	1.60	1.60	1.50	1.45	EH8
(c) Preferential hunt group, each additional line	35.25	.20	.20	.15	.15	EH9
(15) Station Restriction						
(a) Per line	1.05	.10	.05	.05	.05	ERS++
(16) Distrinctive Ringing and Call Waiting Tone						
(a) Common equipment	10.25	.20	.15	.15	.15	DRR
(b) Class B tone, per line	1.05	.20	.15	.15	.15	BRT
(c) Class C tone, Per line equipped with Call Waiting originating or, Dial Call Waiting	1.05	.20	.15	.15	.15	ODT
(17) Abbreviated Dialing						
(a) Each 100 main stations or portion thereof	18.60	22.25	21.50	20.25	19.25	EACDT
(b) Per dialing code	-	.10	.10	.10	.10	EAO
(18) Additional Common Block						
(a) Each	477.20	.75	.75	.70	.65	E2S

**Note 1:** Rates and charges specified in the Private Line *Guidebook* for a Voice Grade Local Channel also apply. (T)

**Note 2:** Rates and charges for make busy arrangements are located in A14.15.2.A.(1).(a). (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**O. Miscellaneous Features (Cont'd)**

**1. Rates and Charges (Cont'd)**

a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)

(20) Station Dial Code Screening<sup>1</sup> (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(i) Arrangement II <sup>2</sup> , additions/deletions to NPA central office code, each	\$-	\$-	\$-	\$-	\$-	NA
(j) Arrangement II <sup>2</sup> , rearrangement from one screening arrangement to different screening arrangement, per main station line or group of lines changed at the same time without main station line number change. <sup>3</sup>	-	-	-	-	-	NA
(21) Code Restriction to "411" <sup>4,5</sup>						
(a) Per system	-	-	-	-	-	RAA
(b) Per main station line	.60	.10	.05	.05	.05	RAB
(22) Code Restriction to NXX assigned to Public Announcement Services <sup>4,5</sup>						
(a) Per system	-	-	-	-	-	RAE
(b) Per main station line	.60	.10	.05	.05	.05	RAG
(23) Code Restriction to "411" and to NXX assigned to Public Announcement Services <sup>4,5</sup>						
(a) Per system	-	-	-	-	-	RAM

**Note 1:** Except where all lines have the same arrangement, the Split Service feature is required. This feature is not available on IDDD calls. The provision of this feature will not affect the local or toll billing for any completed call.

**Note 2:** Arrangement II is available only with access to channels associated with private line networks and requires the associated facilities to be senderized and equipped with Uniform Numbering.

**Note 3:** Main station lines with Station Dial Code Screening are assigned to a specific code screening arrangement by main station line number. Removal of the code screening arrangement from a main station line number(s) or changing the main station line number(s) from one code screening arrangement to a different code screening, requires a main station line number rearrangement.

**Note 4:** Code Restriction Arrangement to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in sections of this *Guidebook*. (T)

**Note 5:** Initial Rate Per System applies only to the first type of code restriction installed. Subsequent restriction types may be installed on a per system basis at no additional monthly rate.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**O. Miscellaneous Features (Cont'd)**

**1. Rates and Charges (Cont'd)**

a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)

(23) (Cont'd)<sup>1,2</sup>

	<b>Term Payment Plan</b>					
	<b>Monthly Rate</b>					
	<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
	<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(b) Per main station line	<b>\$.60</b>	<b>\$.10</b>				<b>RAN</b>
(24) Code Restriction to NXX assigned to 976 and 900 Services <sup>1,2,3</sup>						
(a) Per system	-	-	-	-	-	<b>RAZ</b>
(b) Per main station line	-	-	-	-	-	<b>RA8</b>
(25) Code restriction to NXX assigned to 900 services <sup>1,2,3</sup>						
(a) Per system	-	-	-	-	-	<b>RAW</b>
(b) Per main station line	-	-	-	-	-	<b>RA3</b>
(26) Code restriction to NXX assigned to 976 services <sup>1,3</sup>						
(a) Per main station line	-	-	-	-	-	<b>RA5</b>
(27) Call Transfer Inter-system Screening <sup>4</sup>						
(a) Per main station line	-	-	-	-	-	<b>CTQ</b>
(28) Station Number Correlation						
(a) Per system	-	-	-	-	-	<b>EHR</b>
(29) Prohibit 10XXX and 101XXXX Dialing						
(a) Per system	<b>21.30</b>	-	-	-	-	<b>RBD</b>
(b) <b>(DELETED)</b>						(D)

**Note 1:** Code Restriction Arrangement to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in sections of this *Guidebook*. (T)

**Note 2:** Initial Rate Per System applies only to the first type of code restriction installed. Subsequent restriction types may be installed on a per system basis at no additional monthly rate.

**Note 3:** Nonrecurring, recurring rates and service charges do not apply when Code Restriction is applied to NXX assigned to 900 and 976 Services.

**Note 4:** All main station lines in the same customer group must be commonly equipped for Call Transfer Inter-system screening.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**O. Miscellaneous Features (Cont'd)**

**1. Rates and Charges (Cont'd)**

a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)

(30) Prohibit Inter-LATA Dialing,<sup>1</sup>

	Installation Charge	Term Payment Plan Monthly Rate				USOC
		1 Month	36 Months	60 Months	84 Months	
(a) Per system	\$21.30	\$-	\$-	\$-	\$-	RBE
(b) Per line <sup>2</sup>	-	-	-	-	-	NA
(31) Added Call Transfer						
(a) Per arrangement, per system	10.35	-	-	-	-	CTP
(32) Call Block <sup>3</sup>						
(a) Per System <sup>4</sup>	75.00	-	-	-	-	NSBPS
(b) Per Line	1.10	1.80	1.65	1.60	1.55	NSB
(33) Call Return <sup>3,5</sup>						
(a) Per System <sup>4</sup>	75.00	-	-	-	-	NSRPS
(b) Per Line	1.10	2.25	2.10	2.05	2.00	NSR
(34) Call Selector <sup>3</sup>						
(a) Per System <sup>4</sup>	75.00	-	-	-	-	NSLPS
(b) Per Line	1.10	2.30	2.15	2.10	2.05	NSL
(35) Call Tracing <sup>3</sup>						
(a) Per System <sup>4</sup>	75.00	-	-	-	-	NSJPS
(b) Per Line	1.10	5.50	5.20	5.10	5.00	NSJ
(36) Preferred Call Forwarding <sup>3</sup>						
(a) Per System <sup>4</sup>	75.00	-	-	-	-	NSFPS
(b) Per Line	1.10	1.80	1.65	1.60	1.55	NSF
(37) Repeat Dialing <sup>3,5</sup>						
(a) Per System <sup>4</sup>	75.00	-	-	-	-	NSGPS
(b) Per Line	1.10	2.10	1.95	1.90	1.85	NSG
(38) Assumed Dial '9' <sup>4</sup>						
(a) Per System	75.00	-	-	-	-	A9DPS
(b) Per Line	12.25	1.50	.85	.65	.50	A9D

**Note 1:** Inter-LATA calls dialed by a toll operator will not be restricted by this feature.

**Note 2:** Apply Selective Class of Call Screening rates and charges in Section A13.

**Note 3:** This feature is provided subject to the availability of facilities.

**Note 4:** The per system installation charges apply per common block per system.

**Note 5:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.12 Optional Service Features (Cont'd)**

**O. Miscellaneous Features (Cont'd)**

**1. Rates and Charges (Cont'd)**

a. An additional common block may be required if certain feature parameters are exceeded. (Cont'd)

(39) Simplified Message Desk Interface (SMDI)<sup>1</sup>

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
		<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a)	Per Link <sup>2</sup>	\$416.10	\$210.00	\$196.40	\$190.90	\$187.20	SMGP1
(40)	Station Message Waiting, Stuttered Dial Tone						
(a)	Per Line	4.25	.15	.10	.10	.10	AWS
(41)	Caller ID, Per Line <sup>3,4</sup>						
(a)	ESSX Service - VS	5.00	7.50	5.00	4.50	4.00	CL1EL
(b)	ESSX Service - 200	5.00	6.00	3.50	3.25	3.00	CL1EL
(c)	ESSX Service - 600	5.00	5.00	3.00	2.75	2.50	CL1EL
(d)	ESSX Service - XL	5.00	4.00	2.25	2.00	1.75	CL1EL
(42)	Calling Delivery Blocking - Permanent <sup>3,5</sup>						
						<b>Monthly</b>	
						<b>Rate</b>	<b>USOC</b>
(a)	Per Line - Agency					\$-	NOB
(43)	Calling Number Blocking <sup>3</sup>						
(a)	Per Call					-	NA
(44)	Code Restriction to NXX Assigned to 900, 976, and N11						

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
		<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a)	Per Line <sup>6</sup>	\$-	\$-	\$-	\$-	\$-	ENRAX

**P. (DELETED)**

- Note 1:** Requires customer provided terminal equipment. When the SMDI information is not limited to intra-system use, the Exchange Access Premium Charge, defined in A3.30, may apply to exchange service access facilities associated with this feature. (T)
- Note 2:** Appropriate Private Line charges also apply. Rate includes I/O Port, wiring, modem and Network Interface in the central office.
- Note 3:** This feature is provided subject to the availability of facilities.
- Note 4:** Requires customer provided terminal equipment.
- Note 5:** This feature is only offered to customers who qualify as Agencies as described in A112.26.3. (T)
- Note 6:** Service Charges in Section A4. do not apply. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.12 Optional Service Features (Cont'd)

**Q. Station Message Detail Recording**

1. General

- a. Station Message Detail Recording (SMDR) is a feature that provides a record, by main station line number, of originating traffic routing over local lines, tie lines, WATS, Interexchange Carrier access lines and/or the toll network. The SMDR content may vary depending upon the switching technology from which the call record is generated.
- b. The station message detail may include, but is not limited to, the calling main station line number, the called number, connect time and date, call duration, facility used, disconnect time, digits outpulsed by switch, and end of dialing. SMDR data provided to customers using the ETS feature may include, but is not limited to, incoming call identification, outgoing facility used, midnight passed, prefix digits, interLATA carrier, and call event code where these features are offered.
- c. Station Message Detail Recording (SMDR) is designed for either an ETS or non-ETS ESSX service customer.
- d. For SMDR data delivery rates and charges, see Network Usage Information Service in Section A32. (T)
- e. SMDR as shown in this section is required for the activation of SMDR for ESSX service. (T)

2. **Terms and Conditions** (T)

- a. The Station Message Detail Recording (SMDR) may be offered on ESSX service main station lines of customers where facilities and technology permit.
- b. SMDR is not represented to be a provision of billing detail.

3. Rates and Charges

a. Term Payment Plan

(1) Per ESSX service system so equipped:<sup>1</sup>

	<b>Term Payment Plan</b>					<b>USOC</b>
	<b>Installation Charge</b>	<b>Monthly Rate</b>				
	<b>1 Month</b>	<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>		
(a) ESSX service - VS	<b>\$75.00</b>	<b>\$3.75</b>	<b>\$3.40</b>	<b>\$3.20</b>	<b>\$3.00</b>	<b>VTP</b>
(b) ESSX service - 200	<b>100.00</b>	<b>7.50</b>	<b>6.85</b>	<b>6.40</b>	<b>6.00</b>	<b>VTP</b>
(c) ESSX service - 600	<b>300.00</b>	<b>50.00</b>	<b>45.60</b>	<b>42.80</b>	<b>40.00</b>	<b>VTP</b>
(d) ESSX service - XL	<b>850.00</b>	<b>175.00</b>	<b>160.00</b>	<b>150.00</b>	<b>140.00</b>	<b>VTP</b>

#### A112.26.13 Customer Management Features

**A. ESSX Customer Administration Service**

1. General

- a. The ESSX Customer Administration Service (ECAS) feature permits ESSX service customers to activate/deactivate selected optional features, change certain service options, and change feature configurations on predesignated ESSX service main station lines. Customer provided terminal equipment is required for the operation of the ECAS feature.
- b. For ECAS equipped main station lines, ECAS allows the customer to verify and/or display the assignment of features on a single station line, a range of station lines or all station lines to determine which station or stations have a particular feature or service option.
- c. Certain ESSX service main station lines may be specified by the customer to be exempt from this feature. Additionally, the Company reserves the right to make station lines inaccessible for ECAS.

**Note 1:** Requires appropriate rates and charges associated with Network Usage Information Service in Section A32.. (T)



## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.13 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

##### 1. General (Cont'd)

- d. Changing the status of a main station line from accessible to ECAS to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Order charges specified in Section A4. apply. (T)
- e. The Company has made the following provisions to protect the integrity of the switching system database and to ensure the security of ECAS changes.
  - (1) An ECAS customer's change, display or verify capabilities are restricted to that particular customer's own ESSX service.
  - (2) All changes are audited as they are entered by the ECAS customer. Invalid changes will not be accepted. An error message detailing which command is in error will be given.
  - (3) Customer access to the database is protected using a dialup, login, password/dialback arrangement.
- f. An ECAS customer can schedule changes (individual or bulk) for completion by the next day or for a future day. Additionally priority changes may be requested and the changes completed the same day subject to **Terms and Conditions** in this Section. (T)
- g. Definitions pertaining to ECAS/ESSX service features are specified in A112.26.3. (T)
- h. The ECAS feature allows the customer to perform the following transactions from the customer provided terminal:
  - (1) Change particular service options on a per station basis and exchange station telephone numbers (TNs). The change capabilities are:
    - Line Status (Active/Inactive) (Station lines made inactive using ECAS will continue to be billed at the **guidebook** rates.) (T)
    - CAT Code
    - Ringing Cycles for CFDA
    - Call Pickup Group: The call pickup group to which a station is assigned can be changed on a per station basis.
    - The Forward to Number can be changed for a station line with CFBL and/or CFDA assigned.
    - Speed Call Group: The Speed Call group to which a station is assigned can be changed on a per-station basis.
    - Series Completion "Hunt To" Telephone Number (TN): The "hunt to" TN assigned to a station line can be changed on a per-station basis. All numbers in series completion hunt must be in the same common block.
    - Station TN Rearrangement: Swap TNs from one location to another. Rearranged station telephone numbers carry all features and characteristics to their new location unless the Common Block is also changed.
    - Facility Restriction Levels
    - Access Line Class of Service
    - Add/Change Customer Entered Listing Information
    - The common block to which a station line is assigned when a customer has split service can be changed on a per station basis.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.13 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

###### 1. General (Cont'd)

h. The ECAS feature allows the customer to perform the following transactions from the customer provided terminal: (Cont'd)

(4) An ECAS customer may also print the following administrative reports. (Cont'd)

The following information is included on all ECAS changeable station lines.

- Station Telephone Number
- Name<sup>1</sup>
- Organization<sup>1</sup>
- Location<sup>1</sup>

(5) Initial training of the customer for up to four system managers in the use of this feature is included at the time the feature is put into service. Communication counselor training is a prerequisite to the ECAS systems manager training. Any customer training or subsequent assistance necessary after the initial installation of the feature is at the option of the customer and a Subsequent Training Charge applies per hour where such training is provided.

i. ESSX service main station lines reserved for future use via DialTone provisioning include preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as requested by the customer.

j. The assignment of reserved ESSX service main station line facilities and the sequence of numbers for DialTone provisioning assigned to a subscriber's system is made at the discretion of the Company.

k. DialTone provisioning is furnished subject to the availability of facilities and telephone numbers.

l. Calls to telephone numbers reserved (but not activated) via DialTone provisioning will be routed to intercept over ESSX service common recorded announcement facilities as specified in A112.26.1. (T)

m. Telephone numbers and telephone facilities for ESSX service main station lines furnished via DialTone Provisioning while in reserved status will be billed at 60 percent of the ESSX service main station line rate (Intercom and Exchange Circuit charges).

n. Telephone numbers and telephone facilities for ESSX service main station lines furnished via DialTone Provisioning retain their reserved status until assigned to a main station line at which time the service assumes rates and charges applicable to an ESSX service main station line.

o. ESSX service main station lines reserved via DialTone provisioning will be included in the determination of System Size (200, 600 or XL).

p. To gain access to the Company's Dial Access network, the subscriber must have one Security Card for each System Manager accessing the ECAS Database. Subscriber's under an existing ECAS contract will be issued up to (not to exceed) three (3) Security Cards at no additional charge when required by the Company to use a Security Card to access the Company's network.

Once the first three (3) Security Card(s) have been issued, the subscriber must pay for any subsequent Security Cards. Should the subscriber require more Security Cards, they may be ordered from A112.26.13.A.4.b.(3) following.

q. The Security Card rate element will provide for the issuance of a card for each System Manager or for the replacement of lost, stolen or expired cards. If the subscriber has purchased a Security Card in conjunction with another feature or service offered by the Company, that Security Card may also be used in conjunction with Customer Control. It is up to the subscriber to notify the Company of an existing Security Card so the Company can ensure that the card is validated for ECAS.

**Note 1:** The ECAS customer is responsible for entering and updating the information contained in this field.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.26 ESSX Service - Vintage II (Cont'd)

#### A112.26.13 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

##### 2. *Terms and Conditions*

- a. ECAS is provided only with ESSX service served from a No. 1A ESS central office and is furnished subject to the availability of facilities. (T)
- b. Customers equipped for ECAS must order via a service order (appropriate Service Order Charges as specified in Section A4. will apply.) ECAS changeable features in groups of five (5), except as noted at the rates specified in 4. following. (T)
- c. Non-ECAS changeable features with the exception of Three-Way Calling, Consultation Hold, Call Transfer (all calls) will be added subject to specifications and rates in A112.26.8, A112.26.9, A112.26.10 or A112.26.12 as appropriate. Three-Way Calling, Consultation Hold, Call Transfer (all calls) is offered in groups of five (5) at the rates specified in 4.b. following.
- d. Features for ECAS exempt station lines must be requested via a Service Order (appropriate Service Order Charges as specified in Section A4. will apply) and added by the Company. Rates and charges for the features specified in A112.26.8, A112.26.9, A112.26.10 or A112.26.12 apply as appropriate. (T)
- e. The customer provided ECAS terminal equipment requires an ESSX service main station line. Rates and charges in A112.26.8, A112.26.9 or A112.26.10 apply as appropriate.
- f. ECAS changes must be entered prior to a time to be designated by the Company to be completed as priority changes or by the next day as requested by the customer.
- g. An ECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication when 100 percent utilization of a feature is reached. Additional quantities of features may be added subject to *Terms and Condition* b. preceding. (T)
- h. Contractual obligations and End User Common Line charges will be billed to the location where originally installed and will not transfer with a station number rearrangement.
- i. If the Company is requested to load ECAS changeable features for new ESSX service /ECAS customers, Installation Charge specified in 3.b.(4) following applies per ECAS feature added.
- j. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
  - Station lines assigned to multiline hunt groups
  - Attendant Lines
  - Any ESSX service line which has a special hardware configuration (e.g., ground start lines and lines having signal distribution points)
  - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
- k. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring charges specified in 3.b. following.
- l. The Per System charges specified in 4. following apply when a feature is initially activated in a Common Block.
- m. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
- n. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
- o. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Directory Listings that changed as a result of an ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply. (T)
- p. The number of TN swaps that can be requested as priority changes will be determined by the Company when ECAS is ordered. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.13 Customer Management Features (Cont'd)**

A. ESSX Customer Administration Service (Cont'd)

2. *Terms and Conditions* (Cont'd) (T)

q. When required by the Company to use a Security Card, the ECAS subscriber will be required to authenticate with the card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the ECAS host computer. In conjunction with the Security Card, the Company will provide a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in A112.26.13.A.4.b.(3) following.

3. ECAS Capability - Rates and Charges

ESSX service-XL customers will have the option of paying for ECAS on either a per system or a per line basis. Customers choosing to pay on a per system basis will be subject to the rates specified in a.(3) following. Customers choosing to pay on a per line basis will be subject to the rates specified in a.(4) following. The installation charge will be reapplied if an ESSX service-XL customer changes their ECAS billing arrangement subsequent to the installation of the ECAS feature.

a. New/Existing Service

(1) ESSX service-VS and 200

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
		<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a)	Per system	<b>\$1,050.00</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>	<b>CHG</b>
(b)	Per line	-	<b>.30</b>	<b>.30</b>	<b>.30</b>	<b>.30</b>	<b>DWD</b>
(c)	Listing print capability, per system	-	<b>5.50</b>	<b>5.25</b>	<b>5.00</b>	<b>4.75</b>	<b>D2W</b>
(2)	ESSX service -600						
(a)	Per system	<b>1,100.00</b>	-	-	-	-	<b>CHG</b>
(b)	Per line	-	<b>.20</b>	<b>.20</b>	<b>.20</b>	<b>.20</b>	<b>DWD</b>
(c)	Listing print capability, per system	-	<b>8.00</b>	<b>7.75</b>	<b>7.50</b>	<b>7.25</b>	<b>D2W</b>
(3)	ESSX service-XL On a per system basis						
(a)	Per system	<b>1,200.00</b>	<b>200.00</b>	<b>198.00</b>	<b>196.00</b>	<b>194.00</b>	<b>CHG</b>
(b)	Per line	-	-	-	-	-	<b>DWDNR</b>
(c)	Listing print capability, per system	-	<b>10.50</b>	<b>10.25</b>	<b>10.00</b>	<b>9.75</b>	<b>D2W</b>
(4)	ESSX service -XL On a per line basis						
(a)	Per system	<b>1,200.00</b>	-	-	-	-	<b>CHGNR</b>
(b)	Per line	-	<b>.05</b>	<b>.05</b>	<b>.05</b>	<b>.05</b>	<b>DWD</b>
(c)	Listing print capability, per system	-	<b>10.50</b>	<b>10.25</b>	<b>10.00</b>	<b>9.75</b>	<b>D2W</b>

b. Miscellaneous Nonrecurring Charges

(1) Subsequent customer training following the initial establishment of the feature (up to four systems managers)

		<b>Installation</b>	
		<b>Charge</b>	<b>USOC</b>
(a)	Per hour	<b>\$75.00</b>	<b>NRCCT</b>

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

**A112.26.13 Customer Management Features (Cont'd)**

- A. ESSX Customer Administration Service (Cont'd)
  - 4. ECAS Changeable Features - Rates and Charges (Cont'd)
    - b. Miscellaneous Feature Charges (Cont'd)
      - (2) DialTone Provisioning

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
		<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a)	Per Facility Reserved (Option 1) <sup>1</sup>	\$-	\$-	\$-	\$-	\$-	<b>DTV+X</b>
(3)	Security Card <sup>2,3</sup>						
(a)	Per Card	<b>100.00</b>	-	-	-	-	<b>CCXSC</b>

**A112.26.14 Reserved For Future Use**

**A112.27 (DELETED)**

- Note 1:** Apply 60 percent of the monthly rate applicable for intercom and the exchange circuit for a main station line at the customer's main location.
- Note 2:** When required by the Company to use a Security Card to access the Company's network, up to three (3) Security Cards, as outlined in A112.26.13.A.1.p preceding, will be provided at no charge to subscribers who are under the existing ECAS rate and *guidebook* structure, (T)
- Note 3:** Appropriate Service Charges as specified in Section A4. apply. (T)

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.28 Digital ESSX Service - Vintage II**

(Obsoleted 10-13-95, Type D) Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service or entire moves of existing service to new locations.

#### Obsolescence Rules

1. Inward activity for Digital ESSX service - Vintage II will be allowed.
2. Digital ESSX service - Vintage II subscribers under the month-to-month payment option will be allowed to maintain their service at month-to-month rates.
3. Digital ESSX service - Vintage II subscribers who have a portion of their existing service under a month-to-month payment option and a portion of their existing service under a Term Payment Plan may remain under the Term Payment Plan rates and charges outlined in this Section when the Term Payment Plan associated with the Common Equipment expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)
4. Digital ESSX service - Vintage II subscribers under a Term Payment Plan will be allowed to maintain their Digital ESSX service - Vintage II under the rates and charges outlined in this Section when the Term Payment Plan expires. For expired Term Payment Plans, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

5. Digital ESSX service - Vintage II subscribers under a Term Payment Plan will have until 12-13-95 to exercise their recast option as described in A112.28.6 for a Term Payment Plan period of not greater than 36 months in length. Digital ESSX service - Vintage II subscribers under a month-to-month payment option will have until 12-13-95 to convert to a Term Payment Plan period of not greater than 36 months in length.
6. Existing Digital ESSX service - Vintage II subscribers who are under a Term Payment Plan may add a new secondary location (SLA) or move an existing SLA of their existing service.
7. Conversions from ESSX-1 service to Digital ESSX service - Vintage II will not be allowed under this *Guidebook*. (T)

#### A112.28.1 General

- A. Digital ESSX service is furnished from Digital Central Office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features.
  1. Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a subscriber's Digital system.
  2. Intercommunication calls between stations of the same subscriber's Digital system.
  3. Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
  4. Common recorded announcement interception of calls to unassigned station numbers.
  5. Basic Station Line Hunting
- B. Digital ESSX service will be furnished in four categories, based on the size of the subscribers system.
  1. Digital ESSX service-VS will serve systems with *I*-24 Main Station Lines.
  2. Digital ESSX service-200 will be limited to systems with 25 - 200 Main Station Lines.
  3. Digital ESSX service-600 will be limited to systems with 201-600 Main Station Lines.
  4. Digital ESSX service-XL will be limited to systems with more than 600 Main Station Lines.
- C. A subscriber's system derived from Digital ESSX service may be comprised of the following components:
  - Common Equipment<sup>1</sup>
  - Network Access<sup>1</sup>
  - Main Station Lines<sup>1</sup>
  - Terminating Arrangements
  - Features
  1. The Common Equipment, Network Access and Terminating Arrangements will be provided as indicated in A112.28.7. (T)
  2. Main Station Line rates will consist of the Intercom charge and the appropriate Exchange Circuit charge (or equivalent). These charges will be provided as indicated in A112.28.8, A112.28.9, and A112.28.10 for Digital ESSX service- VS, 200, 600 and XL, respectively. (T)
  3. Line and System Features will be grouped as follows.
    - A Line Features Grouped
    - A Line Features Individual

**Note 1:** Every system must include these components.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.1 General (Cont'd)

- C. A subscriber's system derived from Digital ESSX service may be comprised of the following components: (Cont'd)
3. Line and System Features will be grouped as follows. (Cont'd)
    - Optional Service Features
    - Customer Management Features<sup>1</sup>
      - a. A Line Features will be offered on a grouped basis to subscribers of Digital ESSX service who have selected a Term Payment Plan of 36, 60 or 84 months. Subscribers selecting the one month payment option will be offered the Group A Line features on an individual basis only.
      - b. Optional Service Features and the Customer Management Features will be offered to subscribers of Digital ESSX service under all payment plan options subject to the specific requirements within each arrangement.
      - c. A Digital ESSX service-VS or 200 subscriber will select Group A features as indicated in A112.28.8.<sup>1</sup> (T)
      - d. A Digital ESSX service-600 subscriber will select Group A features as indicated in A112.28.9.<sup>1</sup> (T)
      - e. A Digital ESSX service-XL subscriber will select Group A features as indicated in A112.28.10.<sup>1</sup> (T)
      - f. Optional Service Features will be offered to all subscribers of Digital ESSX service and provided as indicated in A112.28.11. (T)
      - g. Customer Management Features will be offered to all subscribers of Digital ESSX service and provided as indicated in A112.28.13. (T)
- D. If the subscriber is not completely satisfied with his Digital ESSX service within ninety (90) days of effective billing date, all payments will be handled as indicated in the following paragraphs.
1. The following charges will be refunded:
    - a. Nonrecurring and recurring charges (up to ninety days recurring billing) for rate elements as specified in Section A112. for Digital ESSX service.
    - b. Service connection charges from Section A4. (T)
  2. The following charges will not be refunded:
    - a. Recurring charges for Network Access Registers and Grouping as specified in Section A3. (T)
    - b. End User Common Line Charges as specified in BellSouth Telecommunications, Inc. Tariff FCC No. 1.
  3. Customer provided equipment acquired for use with Digital ESSX service will not be included in this plan.
  4. Digital ESSX service provided under the One Month payment option is not eligible.
  5. Subscribers provided Digital ESSX service via Special Contract arrangements may negotiate a satisfaction plan on an individual case basis.
  6. This guarantee will not apply to transfers of service, moves, conversions, or recasts.
  7. Digital ESSX service will be disconnected no later than ten (10) days after receipt of notification of dissatisfaction.
  8. Subscribers requesting an extension of the 10 day disconnection interval to accommodate installation of a replacement product/service, will be billed the contracted recurring rates for that period, not to exceed six (6) months.
  9. Subscribers must retain continuous service beyond the ninety days via other Local Exchange services as offered in Section A3. (T)

**Note 1:** Systems subscribing to the DECAS Feature must select DECAS Changeable Features subject to the rates, *terms and conditions* as indicated in A112.28.13. (T)



## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.2 *Terms and Conditions*

- A. Digital ESSX service is furnished subject to the availability of facilities and features from Digital Central Office equipment located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and/or major relocations of a subscriber's Digital system are subject to the same *terms and conditions* as initial installations. (T)
- B. Certain Services are available on an individual main station line basis and are subject to the capabilities of the serving central office. (T)
- C. Optional Service Features include Attendant Features. These Features may require customer provided compatible terminal equipment.
- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All Digital ESSX service main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Digital ESSX service.
- F. Tie lines for direct connections between a basic subscriber's Digital system and other systems provided primarily for communication between stations of the two systems. In such cases, tie line mileage as specified in Section A13. and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the subscriber's Digital system to or from other systems (Digital ESSX service or non-Digital ESSX service) provided such connections to the exchange or long distance network are only made at one system at a time. (T)
- G. Where completion of incoming and outgoing local and long distance calls through a Digital ESSX service system is furnished to or from main station lines of a separate Digital ESSX service system in another exchange or a non Digital ESSX service system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the *terms and conditions* specified in A112.28.11.I. (T)
  - 1. Rates and charges as specified in the Private Line *Guidebook* apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements provided as indicated in A112.28.11.I. (T)
  - 2. Digital ESSX service optional feature charges apply for each trunk terminated main station line as appropriate.
- H. Dormitory service is furnished in accordance with the *terms and conditions* for Dormitory Communications Service specified in Section A13. (T)
- I. Each system established per customer must consist of a minimum of one (1) Main Station Line. Systems installed or ordered prior to February 1, 1993 are not subject to this *term and condition*. Small systems installed or ordered prior to February 1, 1993 may have less than 25 main station lines. (T)
- J. A mixture of Flat Rate and Measured Rate Service will not be allowed within a single customer system, except measured rate Integrated Services Digital Network (ISDN) lines will be allowed to terminate on a premises where flat rate service is furnished or except where that single customer system serves a hotel/motel or hospital. For hotel/motel and hospital application, Measured Rate Service, if provided for guest/patient service, must have a separate dial access code from the flat rate service provided for administrative stations and be restricted from use of the administrative flat rate service.
- K. Suspension of Service  
With the exception of Network Access Registers, neither partial nor complete temporary suspension of Digital ESSX service is permitted.
- L. A twelve month minimum service period shall be required if the subscriber's system is a Digital ESSX service-600 or ESSX service-XL. The normal minimum service period as specified in Section A2. will be applicable to Digital ESSX service- VS or 200 systems.
- M. Directory Listings will be furnished subject to the rates, *terms and conditions* specified in Section A6. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.2 Terms and Conditions (Cont'd)

- N. The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's Digital system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the operation of a NAR is requested by the customer, the Secondary Service Charge as specified in Section A4. is applicable. (T)
- O. For application to Digital ESSX service, the Line Connection Charge and Line Change Charge in Section A4. are applicable to Main Station Lines. (T)
- P. Where appropriate, the Digital ESSX service installation charges are in addition to regular Simple Premises Work Charges, Service Connection Charges, move, change and installation charges covered in this and other Company *guidebooks*. (T)
- Q. Digital ESSX service installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time in accord with existing *guidebook* and administration provisions. (T)
- R. If the Digital ESSX service subscriber elects a Measured Rate Service option, Measured Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's Digital ESSX service system in addition to rates and charges in this and other Sections for Digital ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same Digital ESSX service system. (T)
- S. Digital ESSX service main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It® Services (e.g. 900, 976, 211, 311, 511, 611, 711, and 811 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Presubscribed Interexchange Carrier (dialed 10XXX and 101XXXX). Inter-LATA calls dialed 0- (operator handled) cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the Digital systems subscribing to this service arrangement.
1. At the time a code restriction arrangement is installed, the subscriber's Digital system will be arranged for the code restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition of code restriction on a main station line, the Secondary Service Charge as specified in Section A4. applies. No such charge applies when the code restriction arrangement is disconnected. (T)
  2. Where code restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
  3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.
- T. For purposes of application of End User Access Charges only, as set forth in BellSouth F.C.C. No. 4, Digital ESSX service main station lines for use by residents of dormitory living quarters will be considered residential service. Main station lines terminated in dormitory housing for administrative or other business use will not fall in this classification.
- U. Digital ESSX service subscribers with rates and charges applicable out of A112.34. may subscribe to features provided as indicated in A112.28 but not offered in A112.34. (T)
- V. Digital ESSX service subscribers with rates and charges applicable out of A112.34 wishing to add or change features must apply nonrecurring charges provided as indicated in A112.28. (T)
- W. Features followed with I are unique to the DMS-100 switch and those with II are unique to the 5ESS switch.

## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.28 Digital ESSX Service - Vintage II (Cont'd)**

#### **A112.28.2 Terms and Conditions (Cont'd)**

- X.** Call Return, Call Tracing, Repeat Dialing, Calling Name Display, Caller ID, Calling Number Delivery Blocking - Per Call and Calling Number Delivery Blocking - Permanent are Optional Service Features listed in A112.28.12. These features require the implementation of Common Channel Signaling System #7 (CCS7) into the network and may have limited availability. These features will only operate interoffice on local calls originating and terminating within Central Offices equipped with CCS7. These features will not work on an originating basis with party-line service, Toll Terminals, Trunks, and some Remote Switching Locations.
- Y.** Digital ESSX service subscribers ordering Assumed Dial '9' must use station terminal equipment that utilizes dual tone multi-frequency (DTMF) signaling.
- Z.** For every Digital ESSX service main station line extended into a Foreign Exchange, the Digital ESSX service subscriber must terminate a Digital ESSX service main station line in the exchange in which their common equipment is located. Digital ESSX service main station lines extended into a Foreign Exchange do not apply toward the four line minimum.

#### **A112.28.3 Definitions**

##### **ACCESS CODE RESTRICTION GROUP (ACRG)**

An ACRG will allow stations (assigned to that ACRG) access to predefined facilities. Station access to facilities is restricted by the station ACRG assignment to the predefined facilities. Up to eight ACRGs can be established by the Company for each group.

##### **ACCESS LINES TO CUSTOMER PROVIDED FEATURES**

This feature allows dial access from Digital ESSX service for connection to customer provided features. (Recorded Telephone Dictation, Dial Code Sending Equipment and Loudspeaker Paging).

##### **ADDITIONAL ANNOUNCEMENT**

Second or third announcement available with Automatic Call Distribution or Uniform Call Distribution.

##### **ADDITIONAL DIRECTORY NUMBERS**

An assigned Directory Number other than the Primary Number on an Electronic Business Set (EBS).

The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section A6.

##### **ASSUMED DIAL '9'**

Utilizes central office capabilities to allow the main station line equipped to access the network without dialing '9' (provided on all lines in a system).

##### **ATTENDANT AUTODIAL**

This feature permits an attendant to dial frequently called numbers by depressing the Autodial feature key, which is programmed with the number.

##### **ATTENDANT CAMP-ON AND CAMP-ON MODE OPTIONS**

This feature allows incoming listed number calls, which the attendant attempts to complete to a busy main station line, to be held waiting and then automatically connected when the called main station line becomes available. An indication of camp-on will be given to the busy main station line each time the attendant attempts a completion.

##### **ATTENDANT CONFERENCE**

Using a six-port conference circuit, an attendant may interconnect up to five conferees on one call. The sixth port is required for attendant access.

##### **ATTENDANT GROUP TRUNK ACCESS CONTROL**

This feature utilizes special keys on the customer provided attendant console to serve as a common interface for trunk group busy and trunk group access for all trunk groups allocated to the customer group.

##### **ATTENDANT POSITION**

Customer provided terminal equipment utilized for attendant control and call connecting functions.

##### **ATTENDANT RECALL TIMER**

This feature returns attendant-extended calls to a main station to the attendant after a prescribed waiting period if the main station user is unable to answer.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.28 Digital ESSX Service - Vintage II (Cont'd)**

#### **A112.28.3 Definitions (Cont'd)**

##### **CALLER ID**

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls. The calling number will not be delivered if delivery is blocked by the calling party through per line or per call blocking.

When Caller ID is activated on a customer's line, the calling party numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than the RingMaster service number.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group, unless, facilities permitting, each terminal has a unique telephone number associated with it within the group.

Caller ID is not available on operator handled calls.

Caller ID is available on Electronic Telephone Sets in A112.28.11.M. (T)

##### **CALLING NAME DISPLAY**

This feature enables the name of the calling or called party to be displayed on incoming and outgoing calls, respectively. The names displayed are those datafilled through service order to correspond to particular Directory Numbers (DNs). This feature is restricted to calls within a customer group.

##### **CALLING NUMBER DELIVERY BLOCKING - PER CALL**

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number (DN) and thus control the availability to the called party.

The transmission of the DN can be temporarily prevented on an as-needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the DN.

This feature is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.

##### **CALLING NUMBER DELIVERY BLOCKING - PERMANENT**

This feature enables customers to prevent the transmission of their Directory Number (DN) on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

This feature is available upon request to domestic violence intervention agencies, state and county departments of human resource shelters, the Attorney General Crime Victim Assistance office, and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without blocking.

If the preassigned access code for Calling Number Delivery Blocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the DN will not be blocked.

The Company's limits of liability are as described in A2.5.1. (T)

##### **CATEGORY CODES**

See Access Code Restriction Group and Network Class of Service.

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## **A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

### **A112.28 Digital ESSX Service - Vintage II (Cont'd)**

#### **A112.28.3 Definitions (Cont'd)**

##### **CODE CALLING ANSWER**

This feature allows the code call signals to be answered from any station within the Digital ESSX service group via dial access code.

##### **CODE RESTRICTION ARRANGEMENTS**

A Code Restriction Arrangement automatically denies a portion or all main station lines of a subscriber's Digital system direct outward dialing access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

##### **CONFERENCE CALLING - STATION**

Conference Calling - Station allows a main station user to establish a conference connection of up to six conferees (including the originator) without the aid of the attendant.

##### **CONSULTATION HOLD-ALL CALLS**

Consultation Hold-All Calls allows a main station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. The station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may

- return to the call initially held
- depress the switchhook thereby effecting Add-On Conference, or
- hang up and effect transfer of the initial call to the consulted party.

##### **CUSTOMER GROUP**

A Customer Group is that portion of the memory storage in the serving central office that contains the features for a specific system.

##### **CUSTOMER GROUP TRANSPARENCY**

Allows customers with separate entities to establish a separate Digital ESSX service for each of their entities but still have a certain degree of feature transparency between them. Digital ESSX service within the same DMS-100 may be grouped by translations into a "Family".

##### **DATA CALL PROTECTION**

Data Call Protection prevents calls from being interrupted by call waiting tones, testing or busy verification attempts. Data Call Protection is not customer changeable and lines assigned this feature may not utilize call transfer or conference capabilities.

##### **DIAL CALL WAITING (DCW)**

The Dial Call Waiting (DCW) feature provides the ability for originating main station lines to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the main station line to be call waited.

##### **DIAL CODE SENDING (CODE CALLING) FEATURE**

Code Calling provides dial access to customer-premises located code calling equipment by main station line, attendant access and tie lines of a subscriber's Digital system. The dialed two or three digit code activates signaling devices on the customer's premises to produce a coded signal, corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any main station line in the system.

##### **DIAL "0" CALLING**

Dial "0" Calling permits a main station line user to reach an attendant position by dialing the single digit "0".

##### **DIALTONE PROVISIONING (Dialtone II)**

This feature will provide DECAS customers with the capability of requesting new service on stations through DECAS as well as the ability to disconnect service on existing stations.

Two Options are available.

Option 1 - allows the customer to subscribe to reserved loop facilities as described in A112.28.13.

Option 2 - the DECAS customer has no reserved facilities and places an order via DECAS for new service.

(T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.3 Definitions (Cont'd)

##### TOLL RESTRICTION

Toll Restriction automatically denies a subscriber's Digital station direct dialing access to the long distance message network. Station users attempting to place such calls will receive an announcement to indicate that access is denied.

##### TRUNK EQUIPMENT

See Miscellaneous Line Termination

##### TRUNK VERIFICATION FROM STATION

Permits a designated Digital ESSX service station to verify the condition of the trunks in the Digital ESSX service by dialing a predefined access code, the trunk group access code and the member number of the trunk to be verified.

##### UNIFORM CALL DISTRIBUTION (UCD)

See Station Hunting Arrangements

##### WILD CARD ACCESS

Allows the console attendant to program the "Wild Card Key" on a console to activate one of many different features offered out of the Digital switch.

#### A112.28.4 Intercept Of Calls To Unassigned Station Lines

- A. Incoming calls from the exchange and toll networks to unassigned station lines are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
- B. Intercommunicating calls to unassigned station lines are intercepted by central office recorded announcement equipment which is common to all subscribers of Digital systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory of the caller's system should be consulted.

#### A112.28.5 Conversion

##### A. Replacement of Central Office Equipment

1. The rates and charges in this Section and other sections of this *Guidebook* for ESSX service and the associated features and services will continue to apply to subscribers served at a location that is converted through no desire or fault of the subscriber to Digital central office equipment. Should one of the aforementioned existing subscribers wish to utilize features and/or services specific to the Digital equipment, the billing for that customer's system will be converted to charges appropriate for the central office equipment providing his service. (T)

##### B. Conversion of ESSX Service<sup>1</sup> to Digital ESSX Service

1. When a customer whose present ESSX service elects to convert to Digital ESSX service, installation and service connection charges do not apply to Common Equipment, in-service station lines, terminating arrangements, toll diversion and toll restriction equipped station lines, conference arrangements and other optional features and/or services provided each of the following conditions are met. ESSX-1/Multiline termination charges will not apply if an ESSX-1/Multiline subscriber converting to Digital ESSX service selects a Term Payment Period option of length equal to or greater than the number of months remaining in the subscriber's existing ESSX-1/Multiline payment period.
  - a. The customer's system must continue to be served by the same central office equipment;
  - b. there must be no interruption of service, and
  - c. there are no moves, changes or additions in existing station lines, terminating arrangements, or optional features requested by the customer.
  - d. A Service Ordering Charge as specified in Section A4. will apply. (T)

**Note 1:** Denotes ESSX-1, ESSX service-VS, 200, 600, or XL.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.5 Conversion (Cont'd)

- B.** Conversion of ESSX Service<sup>1</sup> to Digital ESSX Service (Cont'd)
2. ESSX service converting to Digital ESSX service must elect one of the following options:
    - a. One Month Payment Plan
    - b. Term Payment Plan of 36, 60, or 84 months
  3. Where the customer elects a Term Payment Plan of 36, 60 or 84 months and wishes to add to his system the following shall apply.
    - a. Such additions shall be made within a scheduled period after the conversion at the rates and charges in this section and other sections of this *Guidebook* for Digital ESSX service and the associated Features and Services. (T)
  4. Where an ESSX service customer converts to Digital ESSX service, Common Equipment installation charges shall not apply if the same customer category (VS, 200, 600, or XL) is maintained. If the ESSX service customer has a current Variable Term Payment Plan, a Digital ESSX service Variable Term Payment Plan must be selected that is equal to or longer than the unexpired portion of the current plan. Termination charges will not apply to an ESSX service system converting to Digital ESSX service under the aforementioned conditions.
  5. Where an ESSX service customer converts to Digital ESSX service and changes customer category (VS, 200, 600 or XL), the Common Equipment installation charge applied shall be equal to the appropriate Digital ESSX service Common Equipment installation charge of the category to which the customer is going minus the ESSX service installation charge of the category from which the customer is coming.
  6. Where an ESSX service customer converts to Digital ESSX service and downgrades from XL to 600, for example, no Common Equipment installation charge shall apply. Termination charges will apply as specified in this Section.
  7. Where a Digital ESSX service customer converts to ESSX service such conversions shall also be made in accordance with 3. through 6. preceding.
- C.** Conversion of Digital ESSX service - Vintaged to Digital ESSX service
1. Digital ESSX service-vintaged consists of those rates and charges moved to Section A112. and applicable to subscribers of Digital ESSX service as of May 31, 1990. (T)
  2. Customers with Digital ESSX service under A112.34 may select a payment period under A112.28 providing the following conditions are met: (T)
    - a. The customer's selected payment period under A112.34 has expired, or (T)
    - b. The customer's selected payment period under A112.34 has not expired but the customer desires to select a payment period under A112.28 equal to or exceeding the unexpired portion of his current payment period. (T)
      - (1) Charges as described under Termination Liability in A112.28.6.G. following will not apply.
    - c. A Service Ordering Charge as specified in Section A4. will apply. (T)

**Note 1:** Denotes ESSX-1, ESSX service-VS, 200, 600, or XL.

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.6 Payment Schedules

##### A. General

1. Digital ESSX service is offered as follows.

a. The payment periods are:

- Month to Month (One month option)
- 36 Month Term Payment Plan
- 60 Month Term Payment Plan
- 84 Month Term Payment Plan

b. ESSX service subscribers may select variable payment periods under the Term Payment Plan as follows.

- (1) 36 Month Term Payment Plan - payment periods may be selected from 24 months to 48 months in length at 36 month rates and charges.
- (2) 60 Month Term Payment Plan - payment periods may be selected from 49 months to 72 months in length at 60 month rates and charges.
- (3) 84 Month Term Payment Plan - payment periods may be selected from 73 months to 96 months in length at 84 month rates and charges.

Rate stability for other payment periods will be handled on an individual case basis.

c. Items that may be placed under the Term Payment Plan:

(*Terms and Conditions* concerning the Term Payment Plan are specified in Section A2.)

- Main Station Lines
- Extension Lines
- Group A Features
- Optional Service Features
- System Common Equipment
- Line Terminating Arrangements

(T)



## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.6 Payment Schedules (Cont'd)

##### A. General (Cont'd)

2. The monthly rate for Digital ESSX service is dependent upon the contract duration selected by the customer.
3. Digital ESSX service -VS or 200 will be limited to subscribers having 4-200 main station lines under any of the payment options offered.
  - a. A Digital ESSX service-VS or 200 subscriber may elect 36, 60 or 84 month payment periods for any portion or all of the total system size with the remainder to be under the one month payment option.
    - (1) Group A line features may be added under any of the payment options.
    - (2) Attendant Features or Optional Service Features may be added under any of the payment plans subject to the preceding features not being added for a payment period of shorter duration than the payment period associated with the Digital ESSX service common equipment.
  - b. A Digital ESSX service-VS subscriber may add station lines up to 30 lines and:
    - (1) Add those lines and associated Group "A" line features at the one month rate specified for Digital ESSX service-VS or,
    - (2) Resubscribe the entire system under the payment periods as offered for Digital ESSX service-200. ***Terms and Conditions*** concerning the Term Payment Plan are specified in Section A2. (T)
    - (3) There will be no termination liability.
  - c. A Digital ESSX service-200 subscriber may add station lines up to 220 Lines, and
    - (1) Add those lines and associated Group A Line features at the one month rate specified for Digital ESSX service-200, or
    - (2) Resubscribe the entire system under the payment periods as offered for Digital ESSX service-600. (***Terms and Conditions*** concerning the Term Payment Plan are specified in Section A2.) (T)
    - (3) There will be no termination liability.
    - (4) Digital ESSX service-200 subscribers will be liable for the difference in the Common Equipment installation charges between Digital ESSX service-200 and Digital ESSX service-600.
4. Digital ESSX service-600 will be limited to subscribers with 201-600 main station lines under one month, 36 month, 60 month or 84 month payment options.
  - a. A Digital ESSX service-600 subscriber may elect a 36, 60 or 84 month payment period for any portion or all the total system size with the remainder to be under the one month payment option.
    - (1) Group A line features may be added under any of the payment plan options.
    - (2) Attendant Features or Optional Service Features may be added under any of the payment plans subject to the preceding features not being added for a payment period of shorter duration than the payment period associated with the Digital ESSX service common equipment.
  - b. A Digital ESSX service-600 subscriber may add station lines up to 660 lines and
    - (1) Add those lines and associated Group A features at the one month rate specified for Digital ESSX service-600, or
    - (2) Resubscribe the entire system under the payment periods as offered for Digital ESSX service-XL.
    - (3) There will be no termination liability.
    - (4) Digital ESSX service-600 subscribers will be liable for the difference in the Common Equipment installation charges between Digital ESSX service-600 and Digital ESSX service-XL.
5. Digital ESSX service-XL will be limited to subscribers with more than 600 main station lines under one month, 36 month, 60 month and 84 month payment options.
  - a. A Digital ESSX service-XL subscriber may elect a 36, 60 or 84 month payment period for any portion or all of his total system size with the remainder to be under the one month payment option.
    - (1) Group A line features may be added under any of the payment plan options.

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.6 Payment Schedules (Cont'd)

##### A. General (Cont'd)

5. Digital ESSX service-XL will be limited to subscribers with more than 600 main station lines under one month, 36 month, 60 month and 84 month payment options. (Cont'd)
  - a. A Digital ESSX service-XL subscriber may elect a 36, 60 or 84 month payment period for any portion or all of his total system size with the remainder to be under the one month payment option. (Cont'd)
    - (2) Attendant Features or Optional Service Features may be added under any of the payment plans subject to the preceding features not being added for a payment period of shorter duration than the remaining payment period associated with the Digital ESSX service common equipment.

##### B. Expiration of Payment Period

1. Digital ESSX service-VS, 200, 600 and XL customers must upon the expiration of their contract
  - a. Select a new payment period as offered in the current *offering* (a Secondary Service Charge as specified in Section A4. will apply), (T)
  - b. Revert to the current rates for the one month payment option if at the request of the customer (a Secondary Service Charge as specified in Section A4. will apply), or (T)
  - c. Revert to the current rates for the one month payment option if at the instance of the Company (a Secondary Service Charge as specified in Section A4. will not apply). (T)
2. A Digital ESSX service-VS, 200, 600, or XL customer may at any time during his selected payment period recast for an equal or longer payment period at the current rates subject to the following conditions. (T)
  - a. No credit will be given for payments made during the formerly selected period. Nonrecurring charges will not be reapplied.
  - b. The new payment period begins with the billing date following the date the new payment period is requested.
  - c. No termination charge applies for the former payment period.
  - d. A Secondary Service Charge as specified in Section A4. will apply. (T)
3. A Digital ESSX service-VS, 200, 600, or XL customer may at any time during his selected payment period recast for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions.
  - a. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
  - b. The new payment period begins with the date requested.
  - c. A termination charge will be applied to the former payment period.
  - d. A Secondary Service Charge as specified in Section A4. will apply. (T)

##### C. Disconnects

1. When facilities are disconnected from a system for which the current payment period is longer than one month, the expiration date of the remaining service will not be affected.
2. Facilities disconnected from a system prior to the expiration date of the payment period for such service will require termination charges for premature disconnection if applicable.

##### D. Supersedure

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer. The new customer will be subject to all provisions currently in effect for the previous customer. *Terms and Conditions* concerning transfer of service between subscribers as stated in Section A2. also apply under the Term Payment Plan. (T)

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.6 Payment Schedules (Cont'd)

##### G. (Cont'd)

9. When a subscriber's Digital ESSX service under a Term Payment Plan is disconnected prior to the expiration of the selected service period as a result of a subscriber requested change to one of the separately *available* services listed following, termination or cancellation charges will not apply when: (T)
  - a. the completed service period is 12 months, and
  - b. the service period of the new arrangement for the separately *available* service equals or exceeds the remaining service period of the disconnected arrangement, and (T)
  - c. the service orders to install the separately *available* service and disconnect the existing service are related together and there is no lapse in service between installation of the separately *available* service and disconnection of the existing service, and (T)
  - d. the service orders are for the same subscriber at the same location.

For the purpose of determining the separately *available* services to which the preceding conditions apply, the following list will be used: (T)

- MegaLink Service
- MegaLink Channel Service
- MegaLink ISDN Service
- LightGate Service

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.6 Payment Schedules (Cont'd)

**H.** The Company reserves the option to provide Digital ESSX service at any size and distance from the serving central office under a Special Contract Arrangement under the *terms and conditions* in Section A5. if, in the Company's judgment, the cost of providing that service is significantly different from the cost developed to support the rates in this Section. (T)

**I.** Credits and Surcharges

A surcharge that is equivalent to the charge for access to an interexchange carrier over a PBX trunk will apply to each Network Access Register. For each Digital ESSX service line a credit will be applied which, when combined with the preceding surcharge and with charges applied to Digital ESSX service lines for access to interexchange carriers, will provide a monthly net billing equal to the interexchange carrier access charge for a PBX trunk multiplied by the number of the subscriber's Network Access Registers.

#### A112.28.7 Common Service Items

**A. Terms and Conditions** (T)

1. Station Lines

- a. The rates and charges specified herein for main station lines provide for main station line components.
- b. The rates and charges specified herein for main station lines are applicable to each main station location to which a customer-provided instrument can be connected.
- c. Rates for the main station lines of Digital ESSX service-VS, 200, 600 and XL customers will be based on the following criteria:
  - Main Station Group Size
  - Distance from the Serving Central Office
  - Payment Option Selected
- d. The total main station group size will consist of main station lines and attendant access lines for all locations served by the same subscriber's Digital system.
- e. The distance band will be based on airline mileage from the serving central office to the Network Interface Location at the customer's premises.
  - (1) Where main stations are in a foreign exchange (FX) or a foreign central (FCO) office area the distance band will be calculated from the FX or the FCO to the Network Interface Location.
  - (2) Systems with more than one location served by the same Digital ESSX service control group will calculate the distance band per location.
- f. In a different central office serving area of a multi-office exchange
  - (1) the rate of Digital ESSX service in a FX or FCO area is the monthly rate for the Digital ESSX service desired, plus a FX or FCO mileage charge between the central offices involved; and
  - (2) when Digital ESSX service main station lines are connected by facilities which are routed between two or more central offices in the same exchange the foreign central office mileage charge is calculated separately on an airline basis between the central office from which the Digital ESSX service is served and the central office from which exchange service normally would be rendered.

2. Rates, charges, liabilities and additional *terms and conditions* if applicable may be developed on an individual basis as specified in Section A5. for main station lines exceeding five (5) airline miles from the serving office. (T)

3. Exchange Access

- a. Exchange Access is provided by means of Network Access Registers.
- b. Presubscription of a Carrier of Preference is specified in the Interstate Access Service Tariff.

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## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.7 Common Service Items (Cont'd)

##### A. *Terms and Conditions* (Cont'd)

##### 4. Nonrecurring

The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this *Guidebook*.

##### a. Service Establishment Charges

(1) These charges apply as specified, when a service feature is added or changed. These charges apply in addition to other applicable nonrecurring charges.

##### b. Installation Charge

(1) Installation charges are in addition to other appropriate nonrecurring charges for the service. For a change or a rearrangement in a specific service or feature element, the installation charge specified for that element will be applicable unless otherwise specified.

##### c. Service Connection Charges

(1) Service Charges as specified for business service in Section A4. are applicable for each main station line, console access loop, etc.

##### 5. Main Station Line Terminated as a Trunk

a. Where a Digital ESSX service Main Station Line is terminated as a trunk in customer provided equipment the appropriate recurring charge as specified in B.5. following will apply in addition to the appropriate Main Station Line Rate for Digital ESSX service-200, 600, and XL. This charge will not apply to Digital ESSX service-Very Small.

##### 6. Subsequent Training

a. After the initial installation of the subscriber's system, subsequent training will be provided at the charges indicated in A12.20.8.D.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.7 Common Service Items (Cont'd)**

**B. Rates and Charges**

1. Common Equipment

	<b>Installation Charge</b>	<b>USOC</b>
(a) Each Digital ESSX service-VS system	\$35.90	ESS
(b) Each Digital ESSX service-200 system	35.90	ESS
(c) Each Digital ESSX service-600 system	35.90	ESS
(d) Each Digital ESSX service-XL system	35.90	ESS

2. Digital ESSX Service Exchange Access Charge

a. Network Access Limiter

(1) Flat Rate

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per Network Access Register	\$.05	LNG

b. Network Access Registers

(1) Apply appropriate rates and charges as specified in Section A3. for Network Access Register Usage Packages (T)

(a) Charge - NA

(2) Supplemental Charge, ESSX service-VS

(a) Per NAR 14.00 AENSV

c. Facility Group (FG)

(1) Network Access

	<b>Installation Charge</b>	<b>1 Month</b>	<b>Term Payment Plan Monthly Rate</b>			<b>USOC</b>
			<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	
(a) Each FG	\$-	\$-	\$-	\$-	\$-	F5Z

3. Additional Directory Listings<sup>1</sup>

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Charge	\$-	NA

4. Premises Work Charges and Service Charges

a. Service establishment, move and change of Digital ESSX service

(1) Rates apply as specified in Section A4. (T)

(a) Charge - NA

5. Main Station Line Terminated as a Trunk (applies in addition to rates and charges for an ESSX service main station line 200, 600, and XL)

(a) Each 27.60 RXRTX

**Note 1:** Apply same rates, charges and USOC's as specified in Section A6. (T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.7 Common Service Items (Cont'd)**

**B. Rates and Charges (Cont'd)**

6. Digital ESSX service Extension Station Line Charges

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Located on different premises from main station line on noncontinuous property, each <sup>1</sup>	\$-	\$-	\$-	\$-	\$-	EC8
(b) Located on different premises from main station line on same continuous property, each <sup>1</sup>	-	-	-	-	-	EX5
(c) Located on different premises, same exchange served by a foreign central office <sup>2,3</sup>	-	-	-	-	-	EKA+X
(d) Located in foreign exchange where rate center located in same building as serving central office <sup>2,3</sup>	-	-	-	-	-	EKB+X
(e) Located in foreign exchange where rate center is not located in same building as serving central office. <sup>2,3</sup>	-	-	-	-	-	EKD+X
(f) Located on different premises, same exchange served by a foreign central office/with Caller ID <sup>2,3</sup>	-	-	-	-	-	E4R++
(g) Located on different premises from main station line on non-continuous property/with Caller ID <sup>1</sup>	-	-	-	-	-	E4E++
(h) Located on different premises from main station line on same continuous property/with Caller ID <sup>1</sup>	-	-	-	-	-	E4L++

**Note 1:** Apply appropriate channel charges specified in Section A13. (T)

**Note 2:** Digital ESSX service Exchange Circuit rates and charges also apply within the FCO/FX serving area.

**Note 3:** Apply appropriate channel charges specified in Section A9. (T)

## A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A112.28 Digital ESSX Service - Vintage II (Cont'd)

#### A112.28.10 Digital ESSX Service-XL (Cont'd)

**B. Features (Cont'd)**

2. Line Features - Group A (Cont'd)

c. Individual Features (Cont'd)

(7) Call Pickup

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
(a)	Per block of 100	\$3.80	\$-	\$8.00	\$7.00	\$6.00	E3PPS
(b)	Per line	1.55	.30	-	-	-	E3P
(c)	Per group	-	-	-	-	-	E3N
(8)	Call Waiting Terminating						
(a)	Per block of 100	1.85	-	8.00	7.00	6.00	ESXPS
(b)	Per line	1.55	.30	-	-	-	ESX
(9)	Call Waiting Originating						
(a)	Per block of 100	1.00	-	8.00	7.00	6.00	ESZPS
(b)	Per line	1.50	.30	-	-	-	ESZ
(10)	Speed Calling Short <sup>1</sup>						
(a)	Per block of 100	4.55	-	8.00	7.00	6.00	EGZPS
(b)	Per line	1.55	.30	-	-	-	EGZ
(11)	Three-Way Conference, Consultation, Transfer <sup>2</sup>						
(a)	Per system	1.00	-	-	-	-	E9APS
(b)	Per line	1.80	1.30	1.10	1.05	1.00	E9A

3. Line Features - Group B

Features previously offered in this section are listed in A112.28.11.M.

#### A112.28.11 Optional Service Features

**A. Access To Customer Provided Features**

1. General

- a. Rates and charges for the appropriate channels as specified in the Private Line *Guidebook* apply to each access code arranged for connection to customer provided features. (T)
- b. All rates and charges specified herein are in addition to existing rates and charges for Digital ESSX service and other services with which they are associated.
- c. For rates and charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on customer premises, see the Private Line *Guidebook*. (T)
- d. These features provide for access only to customer provided features which may require compatible customer provided terminal equipment.
- e. Options available on Call Transfer will vary depending on the serving central office.

**Note 1:** Speed call parameters will be determined by the serving central office. Speed calling as offered in A Line Features - Individual will not exceed a 10 number list.

**Note 2:** Options available on Call Transfer will vary depending on serving central office. This feature is not offered in blocks of 100.



**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.11 Optional Service Features (Cont'd)**

- A. Access To Customer Provided Features (Cont'd)
  - 2. Rates And Charges
    - a. Option Charges
      - (1) Code Calling

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
(a)	Per trunk	\$57.95	\$27.95	\$26.70	\$25.95	\$25.45	USOC EWQ
(2)	Recorded Telephone Dictation						
(a)	First trunk equipped	57.95	19.15	18.30	17.30	17.45	EWA
(b)	Each additional trunk (Installation charge applicable only when provided subsequent to provision of initial arrangement.)	.15	19.15	18.30	17.80	17.45	EWB
(3)	Loudspeaker Paging Via Trunk Termination <sup>1</sup>						
(a)	First trunk	76.60	35.45	33.85	32.90	32.25	EVV
(b)	Each additional trunk	.35	35.45	33.85	32.90	32.25	EV6
(4)	Radio Paging Via Trunk Termination <sup>1</sup>						
(a)	First trunk	72.60	34.05	32.55	31.65	31.05	EYP
(b)	Each additional trunk	.35	34.05	32.55	31.65	31.05	EYE
(5)	Code Calling Answer II						
(a)	Per line	4.00	.30	.25	.25	.25	CCZ
(b)	Per System	17.65	-	-	-	-	NA
(6)	Loudspeaker Paging Answer II						
(a)	Per Line	4.00	.60	.55	.55	.55	EWK
(b)	Per System	31.30	-	-	-	-	NA
(7)	Loudspeaker Paging Answer Back I						
(a)	Per System	29.20	62.80	59.95	58.30	57.15	EWKPS

- B. Attendant Features - Data Link Console Operation I  
(Requires customer provided compatible terminal equipment.)

1. **Terms and Conditions**

- a. Central office attendant console operation is offered where all console functions are performed at the expense of the subscriber utilizing compatible customer provided terminal equipment.
- b. Compatible customer provided consoles may be provided only where the central office serving the Digital ESSX service has been arranged for use with such consoles.
- c. The service establishment charge for Data Link Console Operation (requires customer provided compatible terminal equipment) includes the following attendant features provided the customer provided terminal equipment meets the technical specifications as outlined for interface with the central office switching equipment.
  - Attendant to Recorded Announcement
  - Automatic Recall

**Note 1:** This feature provides access only to services provided by the subscribers compatible terminal equipment.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.11 Optional Service Features (Cont'd)**

**B.** Attendant Features - Data Link Console Operation I  
(Requires customer provided compatible terminal equipment.) (Cont'd)

1. **Terms and Conditions** (Cont'd)

c. (Cont'd)

- Call Hold
- Call Transfer
- Camp On
- Distribution of Calls
- Flexible Console Alerting
- Lockout
- Secrecy
- Serial Call
- UCD/Console
- Interposition Transfer

d. The console charge for Data Link Console operation includes the following attendant features provided the customer provided terminal equipment meets the technical specifications as outlined for interface with the central office switching equipment.

- Console Queue
- Busy Tone/Announcement
- Multiple Console Operation

2. Rates And Charges

a. Console Operation

(1) Installation Charges

	<b>Term Payment Plan</b>					
	<b>Monthly Rate</b>					
	<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
	<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
(a) Per customer group	<b>\$142.50</b>	<b>\$65.50</b>	<b>\$62.55</b>	<b>\$60.80</b>	<b>\$59.65</b>	<b>EDMPG</b>
(2) Per console						
(a) Each	<b>125.10</b>	<b>38.55</b>	<b>36.80</b>	<b>35.80</b>	<b>35.10</b>	<b>EDM</b>
b. Attendant features arranged to work with Data Link Consoles.						
(1) Access Line, Three access lines are required per console.						
(a) Each <sup>1</sup>	-	-	-	-	-	<b>RNB+X</b>
(2) Autodial						
(a) Per button arranged, per console	<b>4.85</b>	<b>.20</b>	<b>.15</b>	<b>.15</b>	<b>.15</b>	<b>AT5</b>
(3) Attendant Conference						
(a) Per console	<b>4.20</b>	<b>1.35</b>	<b>1.30</b>	<b>1.25</b>	<b>1.25</b>	<b>RKT</b>
(4) Attendant Control of Trunk Group Access						
(a) Per trunk group	<b>4.20</b>	<b>.60</b>	<b>.55</b>	<b>.55</b>	<b>.55</b>	<b>AE2</b>
(5) Attendant Group Trunk Access Control						
(a) Per console	<b>4.20</b>	<b>.25</b>	<b>.20</b>	<b>.20</b>	<b>.20</b>	<b>AFM</b>

**Note 1:** Apply exchange circuit rates and charges as appropriate.

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**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.11 Optional Service Features (Cont'd)**

**B. Attendant Features - Data Link Console Operation I**  
(Requires customer provided compatible terminal equipment.) (Cont'd)

2. Rates And Charges (Cont'd)

b. Attendant features arranged to work with Data Link Consoles. (Cont'd)

(21) Virtual Facility Group, Busy

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC C6DPC
			36 Months	60 Months	84 Months	
(a) Per trunk group	\$4.05	\$.25	\$.20	\$.20	\$.20	
(22) Wild Card Access						
(a) Per console	4.20	.40	.35	.35	.35	WCAPC
(23) Activation/Deactivation of Call Forwarding						
(a) Per console	4.90	.10	.05	.05	.05	ESMPC
(24) Activation/Deactivation of Message Waiting						
(a) Per console <sup>1</sup>	.35	9.15	8.75	8.50	8.35	AWTPC
(25) Speed Calling						
(a) Per console	7.95	.20	.15	.15	.15	ENSPC
(26) Attendant Controlled Outgoing Restriction						
(a) Per console	3.65	4.05	1.70	1.25	1.10	AORPC
<b>C. Conference Features</b>						
1. Conference Use Control						
(a) Conference capability, each	2.15	.25	.20	.20	.20	EDH
(b) Conference capability, each 6-port conference circuit	2.00	22.85	21.80	21.20	20.80	EQ6
(c) Conference capability, large conference additive <sup>2</sup>	4.55	4.40	4.20	4.05	4.00	EQV
2. Station Conference <sup>3</sup>						
a. Station Controlled						
(1) Per Line						
(a) Each	5.10	6.25	5.95	5.80	5.65	EGJ
b. Meet-me Conference I						
(1) Per Conference						
(a) Basic Conference, per conference (up to 30 members)	13.25	10.35	9.90	9.60	9.45	MMJ

**Note 1:** When attendant consoles are assigned to serve as a message center, the following key/lamps are required in addition to key functions assigned for the handling of regular attendant duties: Message Waiting Indicator, Message Waiting Direct Incoming Call Indicator and Message Waiting Indirect Incoming Call Indicator.

**Note 2:** Applies per additional 6 port conference circuit preceding.

**Note 3:** Requires Conference Use Control in A112.28.11.C.1.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.11 Optional Service Features (Cont'd)**

C. Conference Features (Cont'd)

2. Station Conference<sup>1</sup> (Cont'd)

b. Meet-me Conference I (Cont'd)

(1) Per Conference (Cont'd)

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
		<b>Installation</b>	<b>1</b>	<b>36</b>	<b>60</b>	<b>84</b>	
		<b>Charge</b>	<b>Month</b>	<b>Months</b>	<b>Months</b>	<b>Months</b>	<b>USOC</b>
	(b) Executive Conference, per conference (up to 150 members)	<b>\$5.80</b>	<b>\$11.35</b>	<b>\$10.20</b>	<b>\$9.80</b>	<b>\$9.55</b>	<b>USOC ECM</b>
3.	Pre-set Conference I <sup>1</sup>						
	(a) Each	<b>19.00</b>	<b>4.80</b>	<b>4.60</b>	<b>4.45</b>	<b>4.40</b>	<b>MO9</b>
<b>D.</b>	<b>Distinctive Ringing And Call Waiting Tones, Per Customer Group</b>						
1.	Distinctive Ringing and Call Waiting						
	(a) Per system	<b>2.05</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>RNJPG</b>
	(b) Per line	<b>1.55</b>	<b>.15</b>	<b>.10</b>	<b>.10</b>	<b>.10</b>	<b>RNJ</b>
2.	Distinctive Ringing						
	(a) Per system	<b>1.00</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>RNGPG</b>
	(b) Per line	<b>1.55</b>	<b>.15</b>	<b>.10</b>	<b>.10</b>	<b>.10</b>	<b>RNG</b>
3.	Distinctive Call Waiting						
	(a) Per system	<b>1.00</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>RNEPG</b>
	(b) Per line	<b>1.55</b>	<b>.10</b>	<b>.05</b>	<b>.05</b>	<b>.05</b>	<b>RNE</b>
<b>E.</b>	<b>Hospital Communications Features I</b>						

Hospital communications features may require the provision of a data link console by the customer, if activation/deactivation is required on other than a time of day basis.

1. Do Not Disturb

(a) Per system	<b>13.65</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>XCLPS</b>
(b) Per line	<b>.80</b>	<b>.10</b>	<b>.05</b>	<b>.05</b>	<b>.05</b>	<b>.05</b>	<b>XCL</b>

**F. Central Office Features Associated with Customer Provided Electronic Telephone Sets I**

1. General

a. Central office features associated with electronic sets may be:

- (1) provided only via termination on an electronic set, or
- (2) certain Digital ESSX service "A" line features assigned to Primary Directory Numbers and/or additional Directory Numbers associated with electronic sets.

2. **Terms and Conditions**

- a. Each electronic set will require a main station line charge and a line additive charge. The intercom charge from A112.28.8, A112.28.9 and A112.28.10 will also apply.
- b. Main station lines terminated in customer provided electronic telephone sets must be via non loaded facilities.
- c. Each electronic set must have a primary Directory Number associated with it.
- d. An electronic set may have a Private Business Line (PBL) appearing as one of the Directory Number keys.

**Note 1:** Requires Conference Use Control in A112.28.11.C.1.

(T)

(T)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE  
NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.11 Optional Service Features (Cont'd)**

F. Central Office Features Associated with Customer Provided Electronic Telephone Sets I (Cont'd)

- 2. **Terms and Conditions** (Cont'd) (T)
  - e. Rates and Charges for an individual business line service as specified in Section A3. will apply for the Private Business Line (PBL). The number assigned to a PBL will be outside the Digital ESSX service main station range. The PBL cannot use the code access feature available on the main station set. Services such as Custom Calling cannot be assigned to a PBL. (T)
  - f. The central office features that are provided only in conjunction with an electronic set will be assigned and billed nonrecurring and recurring charges for those features per A112.28.11.F.
  - g. The central office features that are provided for electronic sets, as well as regular sets will be billed nonrecurring and recurring charges for these features per A112.28.11.F. in addition to the regular nonrecurring and recurring charges as specified in A112.28. For central office features listed elsewhere in A112.28, these charges will apply in addition to the charges listed in A112.28.11.F. (T)
  - h. The Digital ESSX service "A" line features that, when assigned to a Primary Directory Number may be activated by all Directory Numbers associated with that set, will be billed the nonrecurring and recurring charges for those features specified in A112.28.8, A112.28.9 and A112.28.10 per main station line designated as the Primary Directory Number. The recurring rate and nonrecurring charges in A112.28.11.F. will also apply.
  - i. The Digital ESSX service "A" line features that require assignment per Directory Number (primary or additional), are capable of activation and will be billed the nonrecurring and recurring charges for those features as specified in A112.28.8, A112.28.9 and A112.28.10 per set assigned. The recurring rate and nonrecurring charges in A112.28.11.F. will also apply.
- 3. Rates and Charges
  - a. These rates and charges will apply per electronic set provided.
    - (1) Line Additive

		<b>Term Payment Plan</b>					
		<b>Monthly Rate</b>					
	<b>Installation Charge</b>	<b>1 Month</b>	<b>36 Months</b>	<b>60 Months</b>	<b>84 Months</b>	<b>USOC</b>	
(a) Per Primary Directory Number	<b>\$19.35</b>	<b>\$.75</b>	<b>\$.70</b>	<b>\$.70</b>	<b>\$.70</b>	<b>AAS</b>	
(2) Additional Directory Number							
(a) Per Additional Directory Number	<b>19.35</b>	-	-	-	-	<b>DR6</b>	
(3) Private Business Line <sup>1</sup>							
(a) Per Line	<b>12.55</b>	-	-	-	-	<b>NHLDX</b>	

**Note 1:** Charges for an individual business line as specified in Sections A3. and A4. will apply. (T)  
Touch-Tone rates and charges do not apply to PBL's.

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

**A112.28.11 Optional Service Features (Cont'd)**

F. Central Office Features Associated with Customer Provided Electronic Telephone Sets I (Cont'd)

3. Rates and Charges (Cont'd)

b. These rates and charges apply per electronic set. (Cont'd)

(3) Call Park I

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC Code
			36 Months	60 Months	84 Months	
(a) Per Primary Directory Number	\$2.85	\$1.10	\$0.05	\$0.05	\$0.05	CP9PK
(4) Call Pickup						
(a) Per Key	8.70	-	-	-	-	E3PPK
(5) Call Transfer						
(a) Per Primary Directory Number	4.45	-	-	-	-	NKFPK
(6) Display <sup>1</sup>						
(a) Basic Display per Display set	2.85	.10	.05	.05	.05	DK8PK
(b) Calling Name Display, per Name to be Displayed <sup>2</sup>	1.15	.20	.10	.10	.10	DKX
(c) Name change per occasion, up to 10 names	11.00	-	-	-	-	NRCQS
(7) Executive Busy Override I						
(a) Per Primary Directory Number	2.85	-	-	-	-	KDQPK
(8) Group Intercom						
(a) Per Key	19.10	-	-	-	-	DXHPG
(9) Business Set Intercom						
(a) Per Key	19.10	.20	.15	.15	.15	DXHPZ
(10) Make Set Busy						
(a) Each Per Set	2.85	-	-	-	-	DXVPK
(11) Multiple Appearance Directory Number - Multiple Call Arrangement - Secondary Ringing						
(a) Per Group	10.85	.45	.40	.40	.40	MAA1X
(12) Multiple Appearance Directory Number - Multiple Call Arrangement - Secondary Non Ringing						
(a) Per Group	10.85	.15	.10	.10	.10	MAA2X
(13) Multiple Appearance Directory Number - Single Call Arrangement - Secondary Ringing						
(a) Per Group <sup>3</sup>	10.85	.30	.25	.25	.25	MAQ1X

**Note 1:** Customers may subscribe to Caller ID from A112.28.11.M.

**Note 2:** This feature is limited to use within the customer group.

**Note 3:** Requires Conference Capability in A112.28.11.C.1. if conferencing is required.

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