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## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

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## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 Terms and Conditions

(Obsoleted 8-4-2004, Type D) Not available for new installations, additions or transfers of service.

#### A119.1.1 General

- (T)
- A. Wide Area Telecommunications Service (WATS) is the furnishing of facilities by the Company and its concurring Local Exchange Carriers for dial type telecommunications between a termination associated with an exchange line or a WATS access line and terminations using the public switched network within the same LATA in the State of Alabama in accordance with the *terms, conditions* and schedule of charges specified in this *Guidebook*. The WATS charges set forth herein are in payment for the service furnished between the calling and called terminations within the same LATA within the state of Alabama. The Company provides IntraLATA WATS Service and a Statewide WATS Service in conjunction with an interLATA carrier (Combined WATS). Toll Free Dialing (TFD) Service is the term now used to describe the service formerly known as 800 Service. Toll Free Dialing Service provides incoming service utilizing 8XX numbers. Additional 8XX codes will be activated as required for Toll Free Dialing Service. For both Outward WATS and Toll Free Dialing Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined Outward WATS, Combined 800 Service and intraLATA only Outward WATS requires the use of a WATS access line from A119.5.4. Option TFD Service and Open TFD Service<sup>1</sup> can be terminated, at the direction of the customer, on a WATS access line from A119.5.4 or on an exchange line purchased from the appropriate *guidebook*. See A119.5.20, following for applicable charges when terminating on an exchange line. For the *terms, conditions* and rates of the interLATA portion of these services, refer to the interLATA carrier's tariffs.
- B. Dial type telecommunications, as specified in A., preceding for Combined Outward WATS, Combined 800 Service and intraLATA only Outward WATS must be dialed and completed from or to a WATS access line. For Option TFD Service and Open TFD Service, service can be completed to a WATS access line or an exchange line. In all cases communications must be completed without the assistance of a Company operator, except that a Company operator will:
1. Re-establish a call which has been interrupted by cutoff or poor transmission after the called number has been reached, or
  2. Reach the called telephone number where facilities are not available for customer dial completion.
- C. WATS is provided as either Outward WATS or Toll Free Dialing Service (Inward WATS). Combined and IntraLATA Outward WATS require a WATS access line arranged for outward calling only. Combined 800 Service (Inward WATS) requires a WATS access line which is arranged for inward calling only. Option TFD Service and Open TFD Service can, at the direction of the customer, be terminated on a WATS access line arranged for inward calling only or on an exchange line. For service terminating on an exchange line, only one Toll Free Dialing number can be assigned to terminate on any one exchange line number. An exchange number may include residence or business line or trunk numbers including DID numbers from Section A12. The termination of Toll Free Dialing Service to an existing Outward WATS or Combined 800 Service telephone number is prohibited.
- D. A WATS access line or exchange line for Option TFD Service and Open TFD Service is the transmission path between a WATS termination and the point in the Company central office where access to the public switched network is obtained for the purpose of completing WATS calls. A WATS access line may also be provided over an IntraLATA High Capacity Channel Facility equipped with Outward WATS or Toll Free Dialing Service functionality. See B7.3 of the Private Line *Guidebook* for additional applicable charges.
- E. The WATS access line or exchange line may terminate in one of the following:
1. A connection to a network control signaling unit on the customer's premises
  2. A connection to terminal equipment or a terminating system on the customer's premises
  3. A connection to switching equipment in the Company central office
  4. A connection to an Interexchange Carrier (IC) feature group service in the Company central office
- (T)

**Note 1:** Open TFD Service Subscribers who choose to terminate the Toll Free Dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

## A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE

### A119.1 Terms and Conditions (Cont'd)

(T)

#### A119.1.1 General (Cont'd)

- E.** The WATS access line or exchange line may terminate in one of the following: (Cont'd)
- The terminating point of a WATS access line or exchange line for Toll Free Dialing Service (any of the arrangements listed preceding) is a WATS termination. The first such termination associated with a WATS access line is the WATS main termination. Any additional termination associated with the same WATS access line is a WATS extension termination. A WATS extension termination must be located in the same LATA as its associated WATS main termination. Any additional termination associated with the same exchange line for Toll Free Dialing Service is an exchange line extension from the appropriate *guidebook*. (T)
- F.** Communications systems provided by Interexchange Carriers may be connected with the facilities furnished by the Company for WATS as specified in Section A15. (T)
- G.** Customer-provided terminal equipment or protective circuitry may be connected to WATS in accordance with effective provisions of the Federal Communications Commission's Registration program.
- H.** Combined WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.
- I.** For subscribers obtaining Outward WATS or Outward WATS-like service from interexchange carriers (ICs), "1+" and "0" intraLATA usage carried over WATS Access Lines, having both intrastate and interstate capability (bijurisdictional) will be completed over LEC facilities at LEC intraLATA Outward WATS rates and subject to *terms and conditions* applicable to LEC intraLATA Outward WATS. Subscribers using a bijurisdictional access line for Toll Free Dialing Service may choose either the Company or the Interexchange Carrier to complete and bill intraLATA calls according to the appropriate rates, *terms and conditions*. The "1+" and "0" intraLATA usage will be billed to the subscriber (end user or IC) where the closed end of the bijurisdictional WATS Access Line is terminated. Subscriber billing information should be provided to the Company at the time the bijurisdictional WATS Access Line is ordered when the Company is used to complete intraLATA calls. (T)
- J.** Customers who subscribe to Toll Free Dialing Service provided by other than the Company may designate the Company as the intraLATA carrier. Such intraLATA usage will be billed in accordance with the rates and *terms and conditions* specified in A119.5.21. (T)
- K.** The Company will provide the intraLATA portion of Open TFD Service with the IC providing the interLATA (and/or interstate) portion of the service. For the *terms, conditions* and rates of the interLATA (and/or interstate) portion of this service, refer to the interexchange carrier's tariffs. (T)
- L.** Effective October 1, 1993, Combined 800 Service is not available for new customers.
- M.** Option TFD Service and Open TFD Service are provided by the Company utilizing a Toll Free Dialing number.
1. Toll Free Dialing Number Assignment - Toll Free Dialing Service provides for the assignment of a single ten digit TFD number (e.g., 800+XXX+XXXX) to the customer which can be used on a statewide basis for Option TFD Service or Open TFD Service.<sup>1</sup> Toll Free Dialing Service provides the customer with one TFD number for Option TFD Service statewide or for Open TFD Service. A Toll Free Dialing number when used for Option TFD Service, can be selected for an area consisting of less than an entire state by specifying the desired Area of Service. Area of Service is described in 2. following. The assigned Toll Free Dialing number can terminate to a WATS Access line provided in A119.5.4 following or to an exchange line. Subsection A119.5.20 following provides the applicable charges for services terminating to an exchange line. In the provisioning of Open TFD Service, the Company will be the Responsible Organization (RESPORG). The Company will require the 10-digit POTS number for intraLATA screening.

**Note 1:** Open TFD Service subscribers who choose to terminate the Toll Free Dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.1 Terms and Conditions (Cont'd)**

(T)

**A119.1.1 General (Cont'd)****M. (Cont'd)**

2. Area of Service for Option TFD Service and Open TFD Service - For Option TFD Service, the Area of Service defines the geographic locations (LATAs) within a state from which the Option TFD Service customer desires to accept calls for a given Toll Free Dialing Number. The Area of Service may range from a single LATA to the entire state. A WATS Access Line or exchange line is required within each LATA specified by the Area of Service for termination of Toll Free Dialing Service traffic that originated within that LATA. The desired Area of Service must be specified by the customer at the time Option TFD Service is ordered. Customers requesting an Area of Service encompassing more than one LATA are required to subscribe to the Variable Call Destination feature described in 3. following. For Open TFD Service, the Area of Service is defined as either the entire state or the entire United States.<sup>1</sup>
3. Variable Call Destination for Option TFD Service - The Variable Call Destination feature provides for multiple terminations (one ten digit telephone number per LATA) of Option TFD Service when the customer specifies an Area of Service greater than one LATA. This allows for the assignment of one Toll Free Dialing Number, for statewide use, with termination to a WATS Access Line or exchange access line within the LATA where the TFD call originated. Rates for Variable Call Destination record establishment and record changes are provided in A119.5.20, following.

**Note 1:** Open TFD Service Subscribers who choose to terminate the Toll Free Dialing number to an exchange access line may elect the Area of Service as either the entire state or the entire United States. The Area of Service for Open TFD Service provided on a WATS Access Line must be the state; it cannot be defined as the entire United States.

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## **A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

### **A119.2 Use Of The Service**

#### **A119.2.1 General**

- A. The service is furnished subject to the condition that all applicable *terms and conditions* in Section A2. will be adhered to, with the exceptions of A2.2.1.A. and B., which restrict the use of service and prohibit payment to the customer by another for use of the service. (T)
- B. All resold Toll Free Dialing Services, including Option TFD Service and Open TFD Service must terminate to a WATS Access Line.
- C. The service is provided for use by the customer and may be used by others when so authorized by the customer, provided that all such usage is subject to the provisions of this *Guidebook*. (T)
- D. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
  - 1. the placing or acceptance of a WATS call in response to an uncompleted long distance call placed to send information and to avoid the Message Telecommunications Service (MTS) charge, and
  - 2. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS through any fraudulent means with intent of avoiding the payment of the regular charges for such service.

### **A119.3 Limitation Of Service**

#### **A119.3.1 Limitations**

- A. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in A119.1.B. preceding.
- B. WATS is not represented as adapted for connection to other services of the Company, or to customer-provided systems. This service contemplates the provision of satisfactory transmission only between the WATS access line or exchange line for Option TFD Service and Open TFD Service and the called or calling termination.
- C. WATS access lines and extensions will be terminated only at premises located within the state of Alabama. A WATS extension must be located in the same LATA as its main termination.
- D. Toll Free Dialing Service is furnished upon condition that the subscriber contracts for an adequate number of access lines or exchange lines for Option TFD Service and Open TFD Service to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Dialing Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company.

### **A119.4 Reserved For Future Use**

### **A119.5 Rates And Charges**

#### **A119.5.1 General**

- A. WATS monthly usage charges are for intraLATA telecommunications between a WATS termination and another termination within the state of Alabama. Monthly usage charges are based on the total intraLATA hours of use per WATS access line service group or the total hours of use per exchange line utilized for Option TFD Service and Open TFD Service. WATS access lines and exchange lines will not be mixed at any one customer location for termination of Option TFD Service and Combined 800 traffic associated with a given Toll Free Dialing number. Usage charges will be based on separate schedules for both intra and interLATA service.

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**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE****A119.5 Rates And Charges (Cont'd)****A119.5.5 Method Of Determining Usage Charges (Cont'd)****E. Total Usage Charge - Service Group**

## 1. Alabama State Government

Determine the usage charge for the service group by multiplying the number of access lines from A. preceding by the lesser of \$1300 or the usage charge per access line from D. preceding for both intra and interLATA service.

## 2. All Others

Determine the total usage charge for the service group by multiplying the usage charge per access line (from D. preceding) by the number of access lines (from A. preceding).

**F. Total Usage Charge For Option TFD Service and Open TFD Service Terminating On An Exchange Line**

For Option TFD Service terminating on an exchange line, monthly usage charges are calculated separately for each LATA in which the service terminates on an exchange line. For Option TFD Service and Open TFD Service terminating on an exchange line, the usage charge is determined as follows:

## 1. For each exchange line (telephone number) termination of a given Toll Free Dialing number (maximum of one per LATA) the total chargeable hours of use for that termination is the greater of the following:

a. The total actual Option TFD Service and Open TFD Service hours associated with a given Toll Free Dialing number and exchange line (chargeable time for each call is specified in A119.5.1.C.), or

b. The total "equivalent" hours associated with a given Toll Free Dialing number for the exchange line termination, which is what the use would have been if the average duration of all completed calls had been one minute (i.e. the total number of completed calls multiplied by one minute).

## 2. Using the total chargeable hours determined in 1., preceding, and the table of hourly rates from A119.5.4.A., preceding, multiply the Peak hourly rate from the rate tables usage band by the number of Peak hours used and the Off Peak hourly rate by the number of Off Peak hours used and total these charges.

**A119.5.6 Charges For Fractional Periods**

The charges for a fractional part of a month are a proportionate part of the monthly charge based on the actual number of days the service is provided. For the purpose of administering this *term and condition* with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

(T)

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates And Charges (Cont'd)**

**A119.5.7 Nonrecurring Access Line Charges**

A. The following charges apply for the installation of each WATS access line:<sup>1</sup>

1. Outward WATS

- (a) For combined intraLATA/interLATA service, each
- (b) For intraLATA service only, each

Nonrecurring Charge	USOC
<b>\$160.00</b>	<b>WMC</b>
<b>160.00</b>	<b>WFMS+</b>

2. Toll Free Dialing (TFD) Service

- (a) For combined intraLATA/interLATA service, each<sup>2</sup>
- (b) Option TFD Service
- (c) Open TFD Service

<b>105.00</b>	<b>WAC</b>
<b>105.00</b>	<b>W1M</b>
<b>105.00</b>	<b>WSA1X</b>

B. Nonrecurring charges specified in Section A4. apply for WATS.<sup>3</sup>

(T)

C. Combined OutWATS Carrier Change Charge

1. For InterLATA portion of Combined Outward WATS

- (a) Per line

<b>11.00</b>	<b>NA</b>
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**A119.5.8 Reserved For Future Use**

**A119.5.9 Access Line Terminations**

The WATS access line may terminate in any of the arrangements listed in A119.1.1.E., preceding.

**Note 1:** Not applicable for access lines provided over an intraLATA high capacity channel facility with WATS or Toll Free Dialing Service functionality. See B7.3.4 of the Private Line *Guidebook* for applicable charges. (T)

**Note 2:** See A119.1.1.L. preceding.

**Note 3:** For access lines provided over an intraLATA high capacity channel facility with WATS or Toll Free Dialing Service functionality, the only applicable nonrecurring charge specified in Section A4. will be the Central Office Line Connection Charge. (T)



**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates And Charges (Cont'd)**

**A119.5.10 WATS Extensions (Cont'd)**

**B.** (Cont'd)

3. Different Exchange (Cont'd)

a. (Cont'd)

- (2) Interoffice channel charges may also apply between the central office serving the WATS main termination and its rate center and/or between the rate center of the WATS extension and its central office

(a) Channel Charges

(See A9.1.3. for the rates and charges.)

<b>Monthly</b>	
<b>Rate</b>	<b>USOC</b>
\$-	1LHWR

**A119.5.11 Reserved For Future Use**

**A119.5.12 Reserved For Future Use**

**A119.5.13 Minimum Service Period**

The minimum service period for WATS is one day.

**A119.5.14 Allowance For Interruptions**

- A.** When the WATS access line is interrupted for a period of less than two hours, no credit applies.
- B.** When the WATS access line is interrupted for a period of two hours to 24 hours, a credit applies.
  - 1. WATS Access Line Interruption

<b>Credit</b>	
<b>Amount</b>	<b>USOC</b>
\$15.00	NA

- (a) Credit allowance
- C.** When the WATS access line is interrupted for a period of more than 24 hours, the preceding credit applies for each 24 hour period or any fraction thereof.
- D.** The credit in A119.5.14.B. and C. preceding includes all credit to be applied for an interruption.
- E.** None of the above credit allowances will be made for:
  - 1. non-completion of WATS messages due to busy network conditions,
  - 2. interruption of service due to customer-provided equipment or systems,
  - 3. interruption of service due to the negligence of the customer,
  - 4. interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, and
  - 5. interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangement.
- F.** Long Distance Message Telecommunications Service furnished at a subscriber's request when WATS is interrupted is charged for at the Long Distance Message Telecommunications Service rates specified in Section A18.

(T)

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates And Charges (Cont'd)**

**A119.5.15 Reserved For Future Use**

**A119.5.16 Directory Listing**

Directory Listing may be provided for Toll Free Dialing Service at rates applicable for additional business listings as covered in Section A6. (T)

**A119.5.17 Connecting Arrangements**

Connecting arrangements may be used with customer-provided voice transmitting and/or receiving equipment which is used in conjunction with a network control signaling unit.

**A119.5.18 Data Access Arrangements**

Data access arrangements, for connection of customer-provided data transmitting and receiving equipment is permitted.

**A119.5.19 Reserved For Future Use**

**A119.5.20 Toll Free Dialing (TFD) Service Charges**

**A. Toll Free Dialing (TFD) Service Terminating On An Exchange Line.**

(Obsoleted 06-01-96, Type B) Applies to items (b) under Residence and Business headings.

(Obsoleted 07-14-99, Type D) Applies to items (a) and (c) under Residence headings.

(Obsoleted 8-4-2004, Type D) Applies to all other items.

1. Business

The following rates apply when Option TFD Service terminates on an exchange line.

		<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a)	Per TFD Service number terminating on an exchange line, per LATA <sup>1,2</sup>	<b>\$3.00</b>	<b>\$10.00</b>	<b>WFASX</b>
(b)	Per each additional TFD Service number established at the same time per LATA <sup>1,2</sup>	<b>3.00</b>	<b>20.00</b>	<b>WFAAL</b>
(c)	Per TFD record changed	-	<b>15.00</b>	<b>REAPT</b>

2. Residence

The following rates apply when Option TFD Service terminates on an exchange line.

(a)	Per TFD Service number terminating on an exchange line, per LATA <sup>1,2</sup>	<b>3.00</b>	<b>10.00</b>	<b>W1RSX</b>
(b)	Per each additional TFD Service number established at the same time, per LATA <sup>1,2</sup>	<b>3.00</b>	<b>15.00</b>	<b>W1R2L</b>
(c)	Per TFD record changed	-	<b>15.00</b>	<b>REAPT</b>

3. Business

The following rates apply when Open TFD Service (Intrastate only) terminates on an exchange line.

		<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a)	Per TFD Service number terminating on an exchange line <sup>1</sup>	<b>\$3.00</b>	<b>\$10.00</b>	<b>WSE1X</b>
(b)	Per each additional TFD Service number established at the same time <sup>1</sup>	<b>3.00</b>	<b>20.00</b>	<b>WSE2X</b>
(c)	Per TFD record changed	-	<b>15.00</b>	<b>REAPT</b>

**Note 1:** When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

**Note 2:** When TFD Service is provided by other than the Company and the Company is designated as the intraLATA carrier, only appropriate service establishment charges from Section A4. apply.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates And Charges (Cont'd)**

**A119.5.20 Toll Free Dialing (TFD) Service Charges (Cont'd)**

**A. Toll Free Dialing (TFD) Service Terminating On An Exchange Line. (Cont'd)**

4. Residence

The following rates apply when Open TFD Service (Intrastate only) terminates on an exchange line.

	<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Per TFD Service number terminating on an exchange line <sup>1</sup>	<b>\$3.00</b>	<b>\$10.00</b>	<b>WSF1X</b>
(b) Per each additional TFD Service number established at the same time <sup>1</sup>	<b>3.00</b>	<b>15.00</b>	<b>WSF2X</b>
(c) Per TFD record changed	-	<b>15.00</b>	<b>REAPT</b>

5. Business

The following rates apply when Open TFD Service (Interstate) terminates on an exchange line.

(a) Per TFD Service number terminating on an exchange line <sup>1</sup>	<b>3.00</b>	<b>10.00</b>	<b>WSG1X</b>
(b) Per each additional TFD Service number established at the same time <sup>1</sup>	<b>3.00</b>	<b>20.00</b>	<b>WSG2X</b>
(c) Per TFD record changed	-	<b>15.00</b>	<b>REAPT</b>

6. Residence

The following rates apply when Open TFD Service (Interstate) terminates on an exchange line.

(a) Per TFD Service number terminating on an exchange line <sup>1</sup>	<b>3.00</b>	<b>10.00</b>	<b>WSH1X</b>
(b) Per each additional TFD Service number established at the same time <sup>1</sup>	<b>3.00</b>	<b>15.00</b>	<b>WSH2X</b>
(c) Per TFD record changed	-	<b>15.00</b>	<b>REAPT</b>

**B. Variable Call Destination Rates**

1. The following rates apply when an Area of Service greater than one LATA is selected. It provides for multiple terminations (one ten-digit telephone number per LATA) of Option TFD Service.

	<b>Monthly Rate</b>	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Per TFD record established	<b>\$2.00</b>	<b>\$10.00</b>	<b>E8H</b>
(b) Per TFD record changed	-	<b>15.00</b>	<b>REAPT</b>

**C. Toll Free Dialing (TFD) Number Nonrecurring Charge Exceptions**

Nonrecurring Charges will not apply for adding a service during selected periods of special promotion of that service. During such promotion the following services may be ordered without Nonrecurring Charges. (T)

1. Open TFD Service
2. Option TFD Service

**Note 1:** When this service is terminated on an existing exchange line, Section A4. Service Connection Charges do not apply to that exchange line. When this service is ordered in conjunction with the new connection of an exchange line, appropriate Service Connection Charges in Section A4. apply to the exchange line only. Section A4. charges will never apply to the Option TFD Service or Open TFD Service.

**A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

**A119.5 Rates And Charges (Cont'd)**

**A119.5.21 Add-On TFD Service**

- A. Unless specified otherwise in the following paragraphs, hourly rates and usage charge methodology specified for Option TFD Service in A119.5.4.A. and A119.5.5. preceding apply for usage carried and billed by the Company when the Company is designated as the intraLATA carrier for Toll Free Dialing service provided by another company. The following provisioning USOC establishes the add-on TFD billing capability.

**USOC  
TGW**

Per add-on TFD access number

**B. Local Discount Option<sup>1</sup>**

- 1. Due to billing system requirements, this option is available only for TFD Service that terminates to a telephone number providing dial tone from the BellSouth network to an end user who obtains the telephone number service directly from BellSouth or indirectly from a certificated reseller of BellSouth services.
- 2. Customers who subscribe to add-on Toll Free Dialing service with a local discount must subscribe to a specified monthly usage commitment. Based on the monthly usage commitment, the appropriate rates from the following table apply as specified in 5. following for all usage on the service. The following table specifies two sets of intraLATA usage rates for each monthly usage commitment. One set of rates applies for calls that originate from exchanges within the local calling area specified in A3.6.1 for the TFD termination, and the other set of rates applies for calls that originate from exchanges outside the same local calling area. A customer may be billed a shortfall penalty after each anniversary of the service if the monthly usage commitment is not satisfied on a cumulative annual basis.
- 3. Usage Rates

Add-On TFD Monthly Usage Commitment	Within Local Calling Area		Outside Local Calling Area		USOC
	Initial Period (up to 30 seconds)	Per Minute For Additional Time	Initial Period (up to 30 seconds)	Per Minute For Additional Time	
		(six second increments)		(six second increments)	
(a) 300 hours	\$0.03450	\$0.06900	\$0.04200	\$0.08400	WFT01
(b) 750 hours	0.03250	0.06500	0.03950	0.07900	WFT05
(c) 1,500 hours	0.03050	0.06100	0.03700	0.07400	WFT10
(d) 3,000 hours	0.02850	0.05700	0.03450	0.06900	WFT20
(e) 4,500 hours	0.02550	0.05100	0.03200	0.06400	WFT30
(f) 6,000 hours	0.02450	0.04900	0.02950	0.05900	WFT40
(g) 7,500 hours	0.02350	0.04700	0.02825	0.05650	WFT50

- 4. For customers who subscribe for a specified term to add-on Toll Free Dialing service with a local discount, the discounts indicated in the following table apply to the appropriate rates specified in 3. preceding. Upon cancellation of a specified term plan, the customer will be billed an amount equal to the discounted local calling area rate times the monthly usage commitment for the number of months remaining on the plan.

**Term Commitment for Local Discount**

**Option Add-On TFD Service**

Option Add-On TFD Service	Discount
Month-to-Month	None
12 months	5.0%
24 months	8.0%
36 months	11.0%

- 5. For add-on Toll Free Dialing service with a local discount, each message is rated separately. The discounts specified in 4. preceding are applied to the rates specified in 3. preceding and the resulting rate is applied to each message using an initial period of thirty seconds and additional periods in six-second increments thereafter. If a call lasts less than thirty seconds, the customer is billed the appropriate charge for a full thirty second message. There are no time-of-day discounts for add-on Toll Free Dialing service with a local discount.

**A119.6 Directory Assistance**

- A. Directory Assistance Service for customers of *the Company* requesting telephone numbers of subscribers who are located within the same NPA, is furnished under the provisions of Sections A3. and A18. (T)

**Note 1:** This service is not provided by Independent Telephone Companies that concur in Section A119.

## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.1 ESSX-1 Consoles

#### A123.1.1 General

(Obsoleted 10-13-95, Type D) Service rates and charges in this Section are not available for new installations, moves, transfers of service or replacements or additions to existing service.

##### Obsolescence Rules

1. ESSX-1 service subscribers under a month-to-month payment option will be allowed to maintain their existing service at month-to-month rates.
2. ESSX-1 service subscribers under contract will be allowed to maintain their ESSX-1 service under the rates and charges outlined in this Section of the *Guidebook* when the contract expires. For expired contracts, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section of the *Guidebook*. (T)

Consoles - (Obsolete - Type D; Not available for new installations. Available for additions to existing systems only.)

50A, 50B and 51A - (Obsolete Type D; Availability of units is limited. Offered for new installations only if available.)

#### A123.1.2 50A Console

##### A. Rates and Charges

1. Type 151 with DSS for 200 stations

	Nonrecurring Charge	Monthly Rate	USOC CYX
(a) Each	\$-	\$150.85	CYX
2. Common Equipment and Circuit Termination Equipment			
(a) Per attendant access circuit terminated on a console	-	13.80	EAS
(b) Circuit termination equipment per attendant access circuit terminated on a console	-	13.80	EAU
3. Circuit Group Busy Indication			
(a) Common Equipment per console	-	7.90	EAX
(b) Per console key used for busy indication	-	1.45	EAW
4. Position Busy			
(a) Per console <sup>1</sup>	-	4.40	CXJ

**Note 1:** In addition, rates, charges and USOC's apply as specified in the Private Line *Guidebook* or a Series 1000, Type 1101 Channel between the serving Central Office and the customer's premise. Customer provided premises equipment may also be required. (T)

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.1 ESSX-1 Consoles (Cont'd)**

(C)

**A123.1.3 50B CPS/51A CPS (Cont'd)**

**A. Rates and Charges (Cont'd)**

**1. 50B CPS and Associated Equipment (Cont'd)**

**a. Rate Schedule (Cont'd)**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>	
(a) Each	<b>\$35.00</b>	<b>\$15.00</b>	<b>ECP</b>	
(3) Basic DSS/BLF Scanner Unit equipped for busy lamp termination of 50 ESSX lines				(C)
(a) Each	<b>300.00</b>	<b>65.00</b>	<b>ECU</b>	
(4) Attendant Access Line (maximum 16 per console)				
(a) Each (Rates and charges for a main station line and the associated circuit are applicable.)	-	-	<b>EAR</b>	
(5) Fixed Night Service				
(a) Per system <sup>1</sup> (Customer-provided premises equipment may be required.)	-	-	<b>CXX</b>	
(6) Autovon Services Autovon, access line terminals at packaged PBX, special government service, Redstone Arsenal, Alabama				(C)
(a) With multi-level precedence pre-emption and attendant transfer	<b>120.00</b>	<b>1,200.00</b>	<b>DKB</b>	
(b) Without multi-level precedence pre-emption but including attendant transfer	<b>110.00</b>	<b>900.00</b>	<b>DKC</b>	
(c) Attendant dial arrangement for multi-level precedence pre-emption, per position equipped	<b>59.00</b>	<b>27.00</b>	<b>DKR</b>	
<b>2. 51A CPS and Associated Equipment</b>				
<b>a. Central Office Equipment</b>				
(1) Basic Equipment - Serving Central Office, each				
(a) Type 27-A console	-	<b>13.25</b>	<b>EDD</b>	
(2) Data Link Unit - Serving Central Office				
(a) Each <sup>1</sup>	-	<b>131.60</b>	<b>EDK</b>	

**Note 1:** In addition, apply same rates and charges specified in the Private Line *Guidebook* for a Series 1000, Type 1101 Channel between the serving central office and the customer's premises. (T)

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features

(Obsoleted 10-13-95, Type D) Service rates and charges in this Section are not available for new installations, moves, transfers of service or replacements or additions to existing service.

#### Obsolescence Rules

1. ESSX-1 Optional Feature service subscribers under a month-to-month payment option will be allowed to maintain their existing service at month-to-month rates.
2. ESSX-1 service subscribers under contract will be allowed to maintain their ESSX-1 service under the rates and charges outlined in this Section of the *Guidebook* when the contract expires. For expired contracts, the Company may establish a date in the future to begin conversion of subscriber accounts to the month-to-month rates and charges outlined in this Section of the *Guidebook*. (T)

(Obsoleted August 5, 1985, Type D, Reference A23.) (T)

Available for existing service and additions at existing ESSX-1 locations.

#### A123.2.1 ESSX-1 Station User Optional Features

##### A. General

Number 1 ESS Optional Feature service is furnished from Number 1 ESS central office equipment located on Company premises and may be provided, subject to the availability of facilities, to ESSX-1 system which are served by the same such equipment.

##### B. *Terms and Conditions* (T)

1. Automatic Callback
  - a. Automatic Callback permits a main station line user who attempts an intercommunication call to a busy main station line to be automatically connected to that line when both called and calling lines are subsequently idle. Automatic Callback is only operational for intercommunication calls between main station lines served by the same Number 1 ESS customer group.
  - b. A calling main station line is permitted only one Automatic Callback request at a time. The called main station line is limited to only one request at a time for Automatic Callback. Once requested, Automatic Callback will remain active for a period not to exceed thirty minutes unless deactivated by the calling main station line.
2. Call Forwarding - Don't Answer Ringing Cycle Changes
 

At the time a main station line is initially equipped for Call Forwarding - Don't Answer, it will be arranged for a predetermined number of ringing cycles to be completed prior to the incoming call being forwarded. When a change in the number of ringing cycles is requested by the customer, the Installation Charge specified in A123.2.1.C. applies per main station line affected.
3. Call Forwarding Over Private Facilities
  - a. A main station line user may establish the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to CCSA, EPSCS, ETS, WATS, FX and tie lines arranged for senderized operation, and the local and toll message network.

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## **A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

### **A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

#### **A123.2.1 ESSX-1 Station User Optional Features (Cont'd)**

##### **B. *Terms and Conditions* (Cont'd)**

##### **3. Call Forwarding Over Private Facilities (Cont'd)**

- b. The Call Forwarding Over Private Facilities routing of calls to FX and CCSA access lines requires special Number 1 ESS central office modification. Initially, this optional service feature will not be available for the routing of calls via any facility, ARS pattern or switching service network involving FX. When the Number 1 ESS central office equipment is subsequently modified, such routing will be made available to the customer at no additional charge.
- c. The Call Forwarding Over Private Facilities routing of calls to EPSCS and ETS requires special Number 1 ESS central office modifications separate from the modification specified in A123.2.1.B.3.b. Initially, this option service feature will not be available for the routing of calls via EPSCS and ETS. When the Number 1 ESS central office equipment is subsequently modified, such routing will be made available to the customer at no additional charge.

(T)



## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.1 ESSX-1 Station User Optional Features (Cont'd)

**B. Terms and Conditions** (Cont'd) (T)

3. Call Forwarding Over Private Facilities (Cont'd)
  - d. Incoming local and toll message network and INWATS calls to main station lines arranged for Call Forwarding Over Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.
  - e. Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.
  - f. Where the Call Forwarding Over Private Facilities optional service feature routes calls to a specific private facility which is denied access, those calls will instead be routed to a common recorded announcement which refers the caller to the system's attendant.
4. Reminder Ring
  - a. Reminder Ring provides for a distinctive ringing signal to be furnished to a Call Forwarding-Variable or Call Forwarding Over Private Facilities equipped main station line at the time a call is forwarded.
  - b. When Reminder Ring is requested for a main station line which is not so arranged, the Installation Charge as specified in A123.2.1.C. applies per main station line affected.
5. Distinctive Ringing and Call Waiting Tone
  - a. Distinctive Ringing and Call Waiting Tone are furnished in different classes which permit main station line users to identify the source of calls. These three classes identify:

Class	Call Source
A	Interconnection
B	Direct inward dialed local and toll Attendant Completed CCSA access line Tie Line
C	Preemptible SCAN access line Dial Call Waiting Call Waiting-Originating Console night service arrangement

- b. Distinctive ringing is furnished to indicate the source of calls to idle main station lines. Distinctive tone is furnished to indicate the source of calls to busy main station lines equipped for Call Waiting optional service features.
- c. A distinctive ringing/tone is furnished to each class and is used to identify all call sources within each class.
- d. Class A ringing/tone is not furnished separately and is included at no additional charge to main station lines arranged for Class B ringing/ tone. Class C ringing/tone may be furnished separately or in association with Class B ringing/tone.
- e. Class C tone associated with Call Waiting-Originating or Dial Call Waiting will only be provided where all such main station lines in the same Number 1 ESS customer group are commonly arranged for Class C tone.

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.1 ESSX-1 Station User Optional Features (Cont'd)**

**B. Terms and Conditions (Cont'd)**

(T)

- 5. Distinctive Ringing and Call Waiting Tone (Cont'd)
  - f. Where a customer's system is equipped with a 50B or 51A Console and is arranged for Class B ringing/tone, Class C ringing will be provided to identify night service arrangement extended calls to main station lines at no additional charge.
- 6. Selected Customer Control of Facilities
  - a. Selected Customer Control of Facilities restricts the access of all main station lines to specific facility groups which are a part of a predetermined routing pattern.
  - b. When the Selected Customer Control of Facilities optional service arrangement is activated for a facility group, calls directed to that group will automatically proceed to the next idle route designated to the routing pattern.
  - c. When a facility group is restricted by use of the Selected Customer Control of Facilities optional service arrangement, access to that group is restricted whether the call attempt is via predetermined routing or normal access method.

**C. Rates And Charges**

1. Automatic Callback

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Common equipment, per system	<b>\$480.00</b>	<b>\$37.00</b>	<b>ACY</b>
(b) Per main station line equipped	<b>1.80</b>	<b>.75</b>	<b>SAK</b>
2. Call Forwarding - Don't Answer Ringing Cycle Change			
(a) Per main station line changed	<b>1.05</b>		<b>NA</b>
3. Call Forwarding Over Private Facilities			
(a) Common equipment, per system	<b>480.00</b>	<b>100.00</b>	<b>EAY</b>
(b) Per main station line equipped	<b>1.40</b>	<b>4.50</b>	<b>EAP</b>
4. Reminder Ring			
(a) Furnished with the initial installation of Call Forwarding-Variable or Call Forwarding Over Private Facilities optional service features			<b>NA</b>
(b) Furnished subsequent to the initial installation of such optional service features, per main station line	<b>1.05</b>		<b>NA</b>
5. Distinctive Ringing and Call Waiting Tone			
(a) Common equipment for either or both Class B and C ringing/tone, per system	<b>180.00</b>	<b>34.00</b>	<b>DRR</b>
(b) Class B ringing/tone, per main station line equipped	<b>1.40</b>	<b>1.30</b>	<b>BRT</b>

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.1 ESSX-1 Station User Optional Features (Cont'd)**

**C. Rates And Charges (Cont'd)**

**5. Distinctive Ringing and Call Waiting Tone (Cont'd)**

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC ODT</b>
(c) Class C tone per main station line equipped with Call Waiting-Originating or Dial Call Waiting	<b>\$1.40</b>	<b>\$.75</b>	<b>ODT</b>
(d) Class C ringing/tone, per preemptible SCAN access line terminal	<b>1.40</b>	<b>.75</b>	<b>CCN</b>
<b>6. Selected Customer Control of Facilities</b>			
(a) Common equipment, per system	<b>250.00</b>	<b>15.00</b>	<b>SFY</b>
(b) Per facility group to which access is denied <sup>1</sup>	<b>16.00</b>	<b>5.10</b>	<b>SFF</b>

**A123.2.2 Centralized Attendant Service**

**A. General**

**1. Description**

Centralized Attendant Service (CAS) allows a customer with a number of locations that are served by either a PBX, ESSX-1 system to concentrate all attendants at a single centralized location (main). Incoming calls over a local exchange trunk to an unattended location (branch) are routed to the main location via a Release Link Trunk (RLT). A CAS attendant will then complete the call by dialing the called party's station line number over the same RLT.

**2. Associated Services and Equipment**

- a. The main location must be an ESSX-1 system served by a Number 1 ESS central office that is equipped for this service. In the latter case, the attendant position must also be equipped with the optional station user feature Call Transfer, Consultation Hold and Three-Way Calling, all calls. 51A console or equivalent equipment is required.
- b. The branch locations must be any of the following:
  - (1) An ESSX-1 system served by a Number 1 ESS central office that is equipped for this service and arranged for switched loop operation and Touch-Tone service, or
  - (2) (DELETED)
  - (3) compatible customer-provided equipment.

**Note 1:** In addition, rates, charges and USOC's apply as specified in the Private Line *Guidebook* for Series 1000 Special Signaling Service between the serving central office and the customer's premises. Customer provided premises equipment may be required. (T)

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.3 Electronic Tandem Switching (Cont'd)

##### A. General (Cont'd)

2. The ETS features are designed to meet the needs of those ESSX-1 customers who have large numbers of WATS, FX and Private Line services. These features will be used to control and monitor facilities in such classes of application as:
  - a. Stand-alone ESSX-1 configurations,
  - b. Electronic Tandem Network configurations as ESSX-1 tandems,
  - c. Intercity Facilities Concentrators as the main ESSX-1 with many branch PBX's homing on it to gain intercity access, and
  - d. Main/Tributary/Satellite configurations as the main ESSX-1 with access to a Common Control Switching Arrangement (CCSA) or Enhanced Private Switched Communications System (EPSCS) network.

##### B. *Terms and Conditions*

(T)

##### 1. Explanation of Terms

##### a. ETS Features

ETS features are ESSX-1 optional features which are, except as specified in A123.2.3.B.6., comprised of both Automatic Route Selection-Deluxe (ARS-D) and Facilities Restriction Levels (FRL) and, at the option of the customer, the following service features and arrangements:

- Time of Day Routing
- Authorization Codes
- Deluxe Queuing
- Station Message Detail Recording to Premises
- Account Codes
- Facilities Administration and Control
- Traffic Data to Customer (Pollable)
- Facility Assurance Reports
- Uniform Numbering/Automatic - Alternate Routing
- Automatic Overflow to Toll

##### b. Automatic Route Selection-Deluxe (ARS-D)

ARS-D provides for the origination of only ten digit calls to a public network telephone number, after the ESSX-1 ARS-D access code, e.g., "8", automatically scans the digits and selects a first choice completing route when available, or subsequent route if the first choice route is not available. Routes may include Foreign Exchange trunk lines, Wide Area Telephone Service lines, exchange trunk lines to the toll network or access lines to CCSA or other arrangements where compatible.

The final completing route may be the toll network or, at the option of the customer, the call attempt is routed to overflow tone if a Facilities Restriction Level (FRL) is insufficient to complete the call.

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.3 Electronic Tandem Switching (Cont'd)

##### B. *Terms and Conditions* (Cont'd)

(T)

##### 1. Explanation of Terms (Cont'd)

##### b. Automatic Route Selection-Deluxe (ARS-D) (Cont'd)

When ARS-D is provided in conjunction with Uniform Numbering/Automatic Alternate Routing (UN/AAR), incoming tie lines from other ESSX-1 or PBX systems connected directly to the ESSX-1 system may be arranged to have automatic access to the ARS-D and UN/AAR features. When such arrangements are provided, the tie lines to the ARS-D become "dedicated" tie lines, i.e., provided for and restricted to that use only, and separate tie lines are required from the distant ESSX-1 or PBX system if access is to be provided to other ESSX-1 functions at the ARS-D equipped ESSX-1 system. In addition, when ARS-D is provided in conjunction with UN/AAR, routes may include tie lines to a distant ESSX-1 or PBX system equipped with an ARS-D like capability for subsequent access to the toll network.

The ARS-D feature provides all number translation and supervision necessary to route the call. "More Expensive Route" (MER) Tone is supplied, at the option of the customer, as a function of the route selected for a particular call.

Time of Day (TOD) Routing is an ARS-D option which permits preprogrammed selection of alternate routing pattern groups for public network calls (up to three sets of ARS-D routing pattern groups) on a time-of-day and day-of-week basis. Manual override is available with the Facility Administration and Control feature. The Maximum number of programmed changes per week is sixteen.

##### c. Facilities Restriction Levels (FRL)

FRL is required in connection with ARS-D and is provided on each station and incoming tie line to determine both the type of calls and types of facilities within the privileges of the associated user. When the FRL is transmitted over a tie line to a distant PBX or ESSX-1 system equipped with ARS-D (for call screening at the distant point), it is identified as a Traveling Class Mark (TCM).

Authorization Codes are an FRL option which provides for a station user to dial a code which overrides the FRL associated with that station line or incoming tie line. The ESSX-1 system requests dialing of the authorization code when the default FRL (i.e., the FRL associated with the station line or incoming tie line) has insufficient privileges to complete the call. The Authorization Code is also inspected for validity as a security check. The Authorization Code is recorded in the Station Message Detail Recording to Premises (SMDR-P) record of the call when the SMDR-P feature is provided.

##### d. Deluxe Queuing

Deluxe Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available:

- (1) A Ring-back Queue (RBQ), in which case the calling station goes on-hook (hangs up) and is called back when a facility becomes available, and
- (2) An Off-hook Queue (OHQ), in which case the calling station remains off-hook (doesn't hang up) and is held in queue until a facility becomes available.

Calls held in queue beyond a predetermined time limit will be removed from the queue and routed, at the option of the customer, via either subsequent route choices or to overflow tone.

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.3 Electronic Tandem Switching (Cont'd)

##### B. *Terms and Conditions* (Cont'd)

(T)

##### 1. Explanation of Terms (Cont'd)

##### e. Station Message Detail Recording to Premises (SMDR-P)

SMDR-P provides a record, on magnetic tape equipment located at the customer's premises, of calls originating from ESSX-1 station lines to locations outside the same ESSX-1 system. Facility groups may also be designated as requiring originating and/or terminating records.

Account Codes are an SMDR-P option which permit a station user to dial a series of digits (code) which will appear in the SMDR-P record for that particular call. The Account Code can be used by the customer for account or project identification. Adding an Account Code to a call, where arrangements have been made to provide this capability, is at the discretion of the station user. Each customer's Account Codes must contain the same number of digits, not to exceed eight, and must not conflict with ETS network code assignments.

##### f. Facilities Administration and Control

Facilities Administration and Control permits customer control of parameters which determine user calling privileges, i.e., Authorization Codes and associated FRL. In addition, FRL association with stations, tie lines and Authorization Codes may be collectively upgraded or downgraded by invoking a predetermined set of FRL's identified as Controlled Alternate FRL's. Manual control (override) of Time of Day Pattern Groups and activation or deactivation of queuing is also provided.

##### g. Traffic Data to Customer (Pollable)/Facility Assurance Reports (FAR)

Traffic Data to Customer (Pollable) permits the customer to poll the switching equipment on a daily or hourly basis to obtain certain traffic measurements. Equipment must be provided at the customer's premises to record the traffic data.

Facility Assurance Reports (FAR) provides the customer the ability to obtain automatic circuit assurance data via the same equipment utilized to record traffic data. FAR includes, for example, the identity of facilities not accessed or facilities constantly off-hook during a specified period of time.

##### h. Uniform Numbering/Automatic Alternate Routing (UN/AAR)

UN permits station users to place calls via tie lines using a uniform dialing plan. The user dials an access code, followed by a seven digit number which uniquely identifies a specific ETS network station line. The number consists of a three digit location code and a four digit station line code. (When the same access code is followed by a ten digit public network number, the call is routed via the ARS-D feature.) The feature provides the number translation and supervision necessary to route the call.

AAR provides automatic routing of ETS network calls to alternate tie line routes when primary tie line routes are busy.

Automatic Overflow to Toll Provides completion of ETS network calls via the toll network when all primary and alternate tie line routes are busy.

##### 2. Automatic Route Selection - Deluxe (ARS-D)

##### a. ARS-D is furnished only in association with Facilities Restriction Levels (FRL).

##### b. Preferred routes and alternate routes in patterns will be specified by the customer.

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.3 Electronic Tandem Switching (Cont'd)

##### B. *Terms and Conditions* (Cont'd)

(T)

2. Automatic Route Selection - Deluxe (ARS-D) (Cont'd)
  - c. A maximum of three ARS-D Pattern Groups with a maximum of sixty-four (64) patterns in each Pattern Group will be provided. The three Pattern Groups referred to will consist of one primary and two additional Pattern Groups for Time of Day Routing.
  - d. A maximum of ten routes are provided in a pattern.
  - e. Each WATS type band is treated as a separate route.
  - f. A maximum of sixty-four (64) Number Plan Areas (including the home NPA) may be designated by the customer for routing of calls by central office codes (six digit translation).
  - g. All rates and charges specified for ARS-D are in addition to the rates and charges for the associated facilities and facility terminations.
  - h. A single rate "per facility terminated in patterns" will apply regardless of the number of patterns having access to that facility. The monthly rate specified is applicable to each facility available to the patterns.
  - i. The charges specified in A123.2.3.C.1. for each code addition or change is applicable whether customer or Company initiated.
  - j. Where ARS-D is furnished in connection with Uniform Numbering/Automatic Alternate Routing, tie lines to other PBX or ESSX-1 system locations may appear as routes in ARS-D patterns when such tie lines are provided for subsequent access to the toll network at the distant PBX or ESSX-1 system location.
  - k. The TOD Routing feature permits up to sixteen programmed changes in Pattern Groups per week. When additional ARS-D patterns are required due to TOD changes, rates and charges as specified in A123.2.3.C.1. apply to each additional pattern.
  - l. CCSA access lines (public network calls) and access lines to other similar arrangements, compatible with ARS-D, may be included as routes in patterns.
  - m. ESSX-1 toll diversion and toll restriction do not function on calls routed via ARS-D.
3. Facilities Restriction Levels (FRL)
  - a. FRL is furnished only in association with Automatic Route Selection - Deluxe (ARS-D).
  - b. A maximum of eight Facilities Restriction Levels are available for each ESSX-1 system.
  - c. A maximum of twenty thousand (20,000) Authorization Codes are available for each ESSX-1 system.
  - d. Authorization Codes must consist of a uniform number of digits, with a minimum of three digits and a maximum of six digits.
  - e. Customer implementation of change of Authorization Codes or associated Facilities Restriction Level require the Facilities Administration and Control feature.
  - f. All station lines and incoming tie line terminations with access to ARS-D must be equipped with FRL.
4. Deluxe Queuing
  - a. Calls in queue may overflow to subsequent routes or to tone at the customer's option.

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.3 Electronic Tandem Switching (Cont'd)

##### B. *Terms and Conditions* (Cont'd)

(T)

4. Deluxe Queuing (Cont'd)
  - b. Deluxe Queuing is available with facilities appearing as the primary (first choice) route in Automatic Route Selection Deluxe or Uniform Numbering/Automatic Alternate Routing patterns.
  - c. The text and announcement provided with the Recorded Announcement option will be provided by the Company.
  - d. The music for the Music on Queue option must be provided by the customer.
  - e. The Music on Queue option requires a voice grade channel between the central office and the customer-provided music source at the customer's premises. This feature is available only with Off-hook Queue.
  - f. The customer must specify the length of time a call is held in queue (threshold time limit) before overflowing to subsequent routes or to overflow tone.
  - g. Incoming tie lines can be arranged for Off-hook Queue only.
  - h. ESSX-1 station lines can be provided either Ring-back Queue or Off-hook Queue. All such station lines must be equipped with the same type queuing.
  - i. Off-hook Queue must be equipped for either Recorded Announcement or Music on Queue.
5. Station Message Detail Recording to Premises (SMDR-P)
  - a. SMDR-P is not represented to be a provision of billing detail.
  - b. Station message detail records will be provided on customer provided terminal equipment located at the customer's premises.
  - c. The customer must provide suitable space, environmental conditions, 110 volt AC power, and magnetic tape for the equipment located at his premises.
  - d. Processing of message detail information by the Company accounting center is not provided with this arrangement.
  - e. The customer must designate all station lines in a No. 1 ESS customer group and/or selected facility groups on which SMDR-P originating and terminating records are to be provided.
  - f. Additions or deletions of SMDR-P recording are provided by Company service orders.
  - g. Where SMDR-P is provided, a detailed record may be made for each completed call. At the option of the customer, arrangements can be made to provide records of calls attempted as well as calls completed. Under certain exceptional conditions, with SMDR-P, calls may be processed without recording the call detail.
  - h. SMDR-P includes the recording of Account Codes and Authorization Codes where these optional features are provided.
  - i. Account Codes are available with the initial installation of SMDR-P at no additional charge. Additions or changes of Account Codes subsequent to the initial installation of SMDR-P are provided at rates and charges shown in A123.2.3.C.4.



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**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES****A123.2 Obsolete ESSX-1 Optional Features (Cont'd)****A123.2.3 Electronic Tandem Switching (Cont'd)****B. Terms and Conditions (Cont'd)**

6. Customer Administration and Control (T)
  - a. Customer Administration and Control features are comprised of either or both the Facilities Administration and Control optional features and the Traffic Data to Customer (Pollable)/Facility Assurance Reports (FAR) optional feature.
  - b. Traffic Data to Customer (Pollable)/FAR may be provided to ESSX-1 systems which are not equipped with the ETS features of Automatic Route Selection-Deluxe (ARS-D) and Facilities Restriction Levels (FRL).
  - c. A business exchange line termination in each No. 1 ESS central office equipment accessed is required. Appropriate rates and charges for a business exchange line apply for each such termination provided. (T)
  - d. Facilities Administration and Control will
    - (1) select ARS-D pattern groups and determine status,
    - (2) activate/deactivate queuing and determine status, and
    - (3) change Authorization Codes and associated FRL's.
  - e. Traffic Data to Customer (Pollable)/FAR provides
    - (1) Facilities Assurance Reports listing trunks not accessed and all trunks constantly off-hook in the previous two hours, and
    - (2) traffic data reports on trunk groups and queues.
7. Uniform Numbering/Automatic Alternate Routing (UN/AAR)
  - a. All calls must consist of a seven digit called number, after the access code or after the access code and Account Code (where this option is provided).
  - b. The customer must specify the first choice route and each subsequent route to each ESSX-1 or PBX system involved.
  - c. The customer must notify the Company when any change in route or routing sequence is desired.
  - d. The maximum number of routes in a pattern is four.
  - e. The maximum number of patterns is one hundred eighty (180).
  - f. Where calls are routed via the toll network, the rates and charges specified for Automatic Overflow to Toll, PBX trunks, and toll messages are applicable.
  - g. The rates and charges specified in A123.2.3.C.5. apply only once per each tie line facility terminated in UN/AAR and/or Automatic Route Selection - Deluxe, whether terminated in one or both patterns.

**A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES**

**A123.2 Obsolete ESSX-1 Optional Features (Cont'd)**

**A123.2.3 Electronic Tandem Switching (Cont'd)**

C. Rates And Charges (Cont'd)

- 7. ETS Type tie line termination

(a) Type tie line termination, each

Installation Charge	Monthly Rate	USOC ETX
\$50.00	\$33.00	

**A123.2.4 Customer Management Features**

A. ESSX Customer Administration Service

1. General

- a. The ESSX Customer Administration Service (ECAS) feature permits ESSX-1 customers to activate/deactivate selected optional features, change certain service options, and change feature configurations on predesignated ESSX-1 station lines. Customer provided terminal equipment is required for the operation of the ECAS feature.
- b. For ECAS equipped station lines, ECAS allows the customer to verify and/or display the assignment of features on a single station line, range of station lines or all station lines to determine which station or stations have a particular feature or service option.
- c. Certain ESSX-1 station lines may be specified by the customer to be exempt from this feature. Additionally, the Company reserves the right to make station lines inaccessible for ECAS.
- d. Changing the status of a station line from accessible to ECAS to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Order charges specified in Section A4. apply.
- e. The Company has made the following provisions to protect the integrity of the switching system database and to ensure the security of ECAS changes.
  - (1) An ECAS customer's change, display or verify capabilities are restricted to that particular customer's own ESSX-1 system.
  - (2) All changes are audited as they are entered by the ECAS customer. Invalid changes will not be accepted. An error message detailing which command is in error will be given.
  - (3) Customer access to the database is protected using a dialup, login, password/dialback arrangement.
- f. An ECAS customer can schedule changes (individual or bulk) for completion by the next day or for a future day. Additionally priority changes may be requested and the changes completed the same day subject to **Terms and Conditions** in A123.2.4.A.2.d., A123.2.4.A.2.1. and A123.2.4.A.2.m. (T)
- g. Definitions pertaining to ECAS/ESSX-1 features are specified in A111.1.2. (T)

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.4 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

##### 1. General (Cont'd)

h. The ECAS feature allows the customer to perform the following transactions from the customer provided terminal:

(1) Change particular service options on a per station basis and exchange station telephone numbers (TNs). The change capabilities are:

- Line Status<sup>1</sup> (Active/Inactive)
- CAT Code
- Ringing Cycles for CFDA
- Call Pickup Group:

The call pickup group to which a station is assigned can be changed on a per station basis.

- The Forward to Number can be changed for a station line with CFBL and/or CFDA assigned.
- Speed Call Group:

The Speed Call group to which a station is assigned can be changed on a per-station basis.

- Series Completion "Hunt To" Telephone Number (TN):

The "hunt to" TN assigned to a station line can be changed on a per station basis<sup>2</sup>

- Station TN Rearrangement:  
Swap TNs from one location to another<sup>3</sup>
- Facility Restriction Levels
- Access Line Class of Service
- Add/Change Customer Entered Listing Information

**Note 1:** Station lines made inactive using ECAS will continue to be billed at the *guidebook* rates. (T)

**Note 2:** All numbers in series completion hunt must be in the same common block.

**Note 3:** Rearranged station TNs carry all features and characteristics to their new location unless the Common Block is also changed.

## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.4 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

##### 1. General (Cont'd)

##### h. (Cont'd)

(4) An ECAS customer may also print the following administrative reports.

- Configuration (i.e., service options, station features) for a single station line or span of ESSX-1 station lines.
- A listing of all pending changes including the type of change and the scheduled effective date.
- Customer Entered Listing Information<sup>1</sup>
- The following information is included on all ECAS changeable station lines.
  - Station Telephone Number
  - Name<sup>2</sup>
  - Organization<sup>2</sup>
  - Location<sup>2</sup>

(5) Initial training of the customer for up to four system managers in the use of this feature is included at the time the feature is put into service. Communication counselor training is a prerequisite to the ECAS systems manager training. Any customer training or subsequent assistance necessary after the initial establishment of the feature is at the option of the customer and a Subsequent Training Charge applies per hour where such training is provided.

##### 2. *Terms and Conditions*

- a. ECAS is provided only with Centrex ESSX-1 systems served from a No. 1/1A ESS central office and is furnished subject to the availability of facilities.
- b. Features for all station lines must be requested via a Service Order.<sup>3</sup> Rates and Charges for the features specified in A111.1.4. apply as appropriate.
- c. The customer provided ECAS terminal equipment requires an ESSX-1 main station line. Rates and charges in A111.1.3. apply as appropriate.
- d. ECAS changes must be entered prior to a time to be designated by the Company to be completed as priority changes or by the next day as requested by the customer.
- e. An ECAS customer cannot activate features in excess of the quantity that has been ordered from the Company. The customer will receive an indication when 100 percent utilization of a feature is reached. Additional quantities of features may be added subject to A123.2.4.A.2.b. (T)
- f. Contractual obligations and End User Common Line Charges will be billed to the location where originally installed and will not transfer with a station line number rearrangement.

**Note 1:** The ability to print customer entered listing information is provided as an optional feature, and is subject to the appropriate charges specified in A123.2.4.A.3.a.

**Note 2:** The ECAS customer is responsible for entering and updating the information contained in this field.

**Note 3:** Appropriate Service Order charges specified in Section A4. will apply.

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## A123. OBSOLETE SERVICE OFFERINGS - ESS CENTRAL OFFICE FEATURES

### A123.2 Obsolete ESSX-1 Optional Features (Cont'd)

#### A123.2.4 Customer Management Features (Cont'd)

##### A. ESSX Customer Administration Service (Cont'd)

##### 2. *Terms and Conditions* (Cont'd)

- (T)
- g. The following types of lines will be restricted from Station TN Rearrangement capability. Service option and feature change capabilities will still be available except on lines assigned to multiline hunt groups.
    - Station lines assigned to multiline hunt groups
    - Attendant Lines
    - Any ESSX-1 line which has a special hardware configuration (e.g., ground start lines and lines having SCAN points or signal distribution points)
    - Manual lines (e.g., station lines with full originating and/or terminating restrictions)
  - h. ECAS functions performed by the Company at the customer's request subsequent to the initial installation will be subject to the nonrecurring charge specified in A123.2.4.A.3.b.
  - i. The Per System charges specified in A123.1.4.A.3. apply when a feature is initially activated in a Common Block.
  - j. Any required changes in customer provided equipment as a result of growth, desired enhancements or technological advancement, will be the responsibility of the ECAS customer. Compatibility with customer provided station terminal equipment is not guaranteed.
  - k. The ECAS customer is responsible for assigning and maintaining a record of station feature assignments. The ECAS customer also agrees to provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
  - l. ECAS customers will be responsible for initiating a Service Order to correct any information pertaining to Directory Listings that changed as a result of ECAS TN swap. The appropriate Service Order charges specified in Section A4. apply.
  - m. ECAS customers will be limited to one (1) TN swap per day as a priority request. The number of feature changes that can be requested as priority changes will be determined by the Company when ECAS is ordered.

##### 3. Rates and Charges

##### a. ECAS Capability

ESSX-1 customers having greater than 600 total main station lines will have to pay for ECAS on a per line basis subject to the rates specified in A123.2.4.A.3.a.(3). The installation charge will be reapplied if *an* ESSX-1 customer having more than 600 lines changes their ECAS billing arrangement subsequent to the initial installation of the ECAS feature.