

## TARIFF DISTRIBUTION

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedules (Cont'd)

##### A3.2.9 Area Calling Service (Cont'd)

- H. Calls originating in Bay Minette and terminating in Mobile and Fairhope or calls originating in Mobile and Fairhope and terminating in Bay Minette will be billed usage charges for Band C.
- I. Calls which originate and terminate within the Athens (Main and Toll wire center only), Huntsville and Decatur exchanges and which are greater than 22 miles will be rated at Band D rates.
- J. Time/Day Discount - The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge. Time/Day Discount does not apply to the Premium Calling Option.
- K. Grouping rates for subscribers of Area Calling Service are described in A3.19.2.
- L. The following stipulations apply only when the access line from which the call originates subscribes to Area Calling Service. (T)  
Calls completed with automated calling cards or operator assistance within the local calling area as described in A3.6.1 will be rated at the above usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. All other calls completed with automated calling cards or operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section A18.
- M. Calls made outside the Basic Local Calling Area described in A3.6.1., but within the Area Calling Service Local Calling Area, on which customers request time and charges, will have those quotations based on MTS rates listed in Section A18. This includes hotel paid guest quotation calls. The rates that are quoted will also be billed.
- N. All *terms and conditions* that appear in other sections of this *Guidebook* apply unless otherwise stated herein. (T)

##### A3.2.10 Complete Choice Service (Obsoleted, See Section A103)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedule (Cont'd)

##### A3.2.10 Complete Choice Service (Cont'd) (Obsoleted, See Section A103)

##### A3.2.11 Area Plus Service

###### A. General

1. Area Plus service provides residence subscribers a flat rate access line with unlimited calling to all exchange access lines within the serving exchange, the additional exchanges in the local calling area specified in A3.6, and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1 and the exchanges in each LATA are listed in A3.6.2. The access line includes Touch-Tone capability.
2. Residential customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.10 as available with Complete Choice service are available with this option of Area Plus service. **Terms, conditions** and limitations specified in A103.2.10.A.3 for Complete Choice service apply to this option of Area Plus service.<sup>1</sup> (T)
3. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping at no additional charge as specified in A103.2.10. All services/features specified in A103.2.10 as available with Complete Choice service are available with each line of a multi-line package. **Terms, conditions** and limitations specified in A103.2.10.A.3 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.<sup>1</sup> (T)
4. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
5. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.10.A.3 unless specifically allowed by the terms of the special promotion.

###### B. Rates and Charges

1. The following monthly rates apply for Area Plus services.
  - a. Individual line service
    - (1) Residence

	Suspend Rate	Monthly Rate	USOC
(a) Per line (without the Complete Choice option)	<b>\$16.50</b>	<b>\$ 49.00</b>	<b>ACP</b>
(b) Per line with the Complete Choice <sup>1</sup> option (USOCs AC1 and VSB must both be used to provide this service)	<b>14.50</b>	<b>62.00</b>	<b>NA</b>
(c) Per Two-Line Plan package with the Complete Choice <sup>1</sup> option or Credit for two individual lines qualifying as Two-Line Plan package	<b>29.00</b>	<b>97.95</b> <b>-26.05</b>	<b>ACML2</b> <b>CRD2A</b>
(d) Per Three-Line Plan package with the Complete Choice <sup>1</sup> option	<b>43.50</b>	<b>126.95</b>	<b>ACML3</b>

**Note 1:** Complete Choice Obsoleted 2-19-09 (See Section A103)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedule (Cont'd)

##### A3.2.1 Complete Choice Enhanced Service

**A. General**

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
  - A13.9 Custom Calling Services excluding Customer Control<sup>1</sup> and Multipath<sup>1</sup> versions of the Call Forwarding features
  - A13.19 TouchStar services excluding Personalized Ring 6<sup>1</sup>, Caller ID-Basic and Calling Number Delivery Blocking-Permanent<sup>1</sup>
  - A13.34 RingMaster service
  - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All *terms, conditions* and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. (T)

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**B. Rates and Charges**

1. Individual line service

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$7.50</b>	<b>\$34.00</b>	<b>PAMA8</b>

**Note 1:** These features are available separately as specified in A13.9 or A13.19.



### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedule (Cont'd)

##### A3.2.15 Complete Choice Basic Service

**A.** Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID
  - A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All *terms, conditions* and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. (T)

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of the Complete Choice Basic service can not take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A3.2.15.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**B.** Rates and Charges

1. Individual line service

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$7.50</b>	<b>\$30.00</b>	<b>PAMA7</b>

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.3 Reserved For Future Use

#### A3.4 Regrouping

Whenever the total number of main station lines, private branch exchange trunks, and Centrex Type Services main station lines, including those of other companies within the same local calling area, increases or decreases to the extent that such exchange would fall into a different rate group from its existing rate group, a revised *guidebook* sheet shall be *published* to reclassify the exchange to its appropriate group. (T)

#### A3.5 Reserved For Future Use

#### A3.6 Local Calling Areas

##### A3.6.1 Local Calling Area Exchanges

The rates specified in A3.2.10 and A3.7 following entitle subscribers to access all stations bearing the central office designations of additional exchanges as shown following. The Local Calling Area of the exchange in the left hand column also includes the exchanges listed in the right hand column.

<b>Exchange [LATA]</b>	<b>Additional Exchanges</b>
Alabaster [Birmingham]	Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton
Albertville [Birmingham]	Aroney <sup>1</sup> , Boaz, Guntersville
Alexander City [Birmingham]	Dadeville, Goodwater
Anniston [Birmingham]	Jacksonville, Ohatchee, Piedmont
Athens [Huntsville]	Elkmont <sup>1</sup> , Ardmore <sup>1</sup>
Attalla [Birmingham]	Gadsden
Auburn [Montgomery]	Opelika

**Note 1:** Independent Company Exchange

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.7 Monthly Exchange Rates (Cont'd)

##### A3.7.1 Flat Rate Service (Cont'd)

###### C. Areas in Alabama Served by Exchanges in Other States

Exchanges	Local Exchange Service Same Rate As	
Clear Springs	Cantonment, Florida - <i>As stated in AT&amp;T Florida General Exchange Guidebook</i>	(T)
Francisco	Huntland, Tennessee - <i>As stated in AT&amp;T Tennessee General Exchange Guidebook</i>	(T)
Fruithurst	Tallapoosa, Georgia - <i>As stated in AT&amp;T Georgia General Exchange Guidebook</i>	(T)
Melvin	Quitman, Mississippi - <i>As stated in AT&amp;T Mississippi General Exchange Guidebook</i>	(T)
Oakland	LaGrange, Georgia - <i>As stated in AT&amp;T Georgia General Exchange Guidebook</i>	(T)
Ranburne	Bowdon, Georgia - <i>As stated in AT&amp;T Georgia General Exchange Guidebook</i>	(T)
Veto	Pulaski, Tennessee - <i>As stated in AT&amp;T Tennessee General Exchange Guidebook</i>	(T)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.10 Local Exceptions (Cont'd)

##### A3.10.3 Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan (Cont'd)

- E. Calls completed with automated calling cards or operator assistance within this extended local calling area will be rated at the preceding usage charges in addition to the appropriate operator assisted local calling surcharges.
- F. All *terms and conditions* that appear in other sections of this *Guidebook* apply unless otherwise stated herein. (T)

##### A3.10.4 Reverse Billing Option

###### A. General

1. The Reverse Billing Option is an optional service that provides for the reverse billing of usage charges for calls from Chattanooga, Tennessee to Bridgeport or Stevenson, Alabama. Chattanooga, Tennessee telephone numbers are provided to subscribers of the Reverse Billing Option.
2. The following charges are in addition to the applicable access line rate and Service Charges.
  - a. Rates and Charges
    - (1) Per feature arranged and one access path

	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Residence	<b>\$12.50</b>	<b>\$16.00</b>	<b>RBARR</b>
(b) Business	<b>12.50</b>	<b>16.00</b>	<b>RBABB</b>
(2) Additional Access Path (with Initial Installation)			
(a) Each	-	<b>16.00</b>	<b>RBAB1</b>
(3) Subsequent Access Path			
(a) Each	<b>10.50</b>	<b>16.00</b>	<b>RBABS</b>

3. The following usage charges are for calls originating in Chattanooga and terminating in Bridgeport or Stevenson.
  - a. Rates and Charges
    - (1) Mileage Bands

	<b>Initial Minute or Fraction Thereof</b>	<b>Additional Minute, Each of Fraction Thereof</b>	<b>USOC</b>
(a) J (17 - 30 miles)	<b>\$.05</b>	<b>\$.05</b>	<b>NA</b>
(b) K (Greater than 30 miles)	<b>.10</b>	<b>.10</b>	<b>NA</b>

4. Time/Day Discounts will not apply to the Reverse Billing Option usage charges.
5. All other *terms and conditions* for Remote Call Forwarding, Section A13., with the exception of the credit *term and condition*, apply unless otherwise stated herein. (T)

#### A3.11 Reserved For Future Use

#### A3.12 Network Access Register Usage Package

##### A3.12.1 General

- A. The Network Access Register (NAR) Usage Package provides for Exchange and Long Distance Message Network Calling to and from Main Stations and attendant positions of an ESSX service, Digital ESSX service, MultiServ PLUS service, or BellSouth Centrex service system, or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or LightGate service. The NAR Usage Package provides for Flat, Measured Rate, Volume Usage Measured Rate, or Area Calling Service network usage access. It is used in conjunction with a Network Access Limiter as provided in Section A112. When Network Access Registers (NAR) are furnished on LightGate service, MegaLink channel service or FlexServ service, Volume Usage Measured Rate Service is provided at the rates and charges described in A3.26.

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.12 Network Access Register Usage Package (Cont'd)

##### A3.12.2 Terms, Conditions And Application Of Rates

- A. If Grouping Service is desired on the NAR Usage Package, the charge listed in A3.19 following for the Flat Rate Individual Business Line Grouping Service will apply.
- B. The Flat Rate NAR Usage package includes an unlimited number of dialed sent paid local calls.<sup>1</sup>
- C. For the Measured Rate NAR Usage Package, all limitations specified in A3.7.4 preceding for Measured Rate Service apply. A usage allowance for dialed sent paid local calls, and usage charges apply as specified in A3.12.3.B. Where Area Calling Service is available, Measured Rate NAR packages are not offered.<sup>1</sup>
- D. For the Volume Usage Measured Rate Service NAR Usage Package, a usage allowance for dialed sent paid local calls and usage charges above the allowance apply as specified in A3.12.3.C. Where Area Calling Service is available, Volume Usage Measured Rate NAR packages are not offered.
- E. Where Area Calling Service is offered, Measured Rate and Volume Usage Measured Rate NAR packages are no longer available. Subscribers desiring Area Calling Service are provided a usage package as described in A3.12.3.D. following.
- F. All Monthly Rates and Charges shown following for NAR Usage Packages apply on a statewide basis. The rates shown are applicable whether the NAR Usage Package is used for Inward, Outward, or Combination applications.
- G. The conditions and rates specified in other *guidebooks* for services which may be associated with these services are in addition to those specified herein.
- H. (DELETED)

(T)

(T)

**Note 1:** See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.18 Concession Service

#### A3.18.1 General

- A. The classes of subscribers specified following are allowed the concession indicated for the following services:
1. The access line portion of all local exchange services described in Section A3. In connection with usage based pricing services (such as measured rate, message rate, or Area Calling Service), the concession applies on the amount of the monthly access line rate but not on associated usage charges or allowances. (T)
  2. Extension Stations.
  3. Extension Line Mileage Charges and Tie Line Mileage Charges associated with the services enumerated preceding.
- B. Concessions are not allowed to any class of subscribers from the regular rates for the following services and equipment:
1. Toll Messages
  2. (DELETED)
  3. Local Messages in excess of the allowance for Message Rate Service
  4. Joint User Service
  5. Construction Charges
  6. Additional Directory Listings
  7. Miscellaneous equipment or other facilities, including any extension line mileage charges associated with the miscellaneous equipment or other facilities
  8. Installation, Service Connection, Inside Move or Change Charges

#### A3.18.2 Charitable Institutions

- A. A concession of 25 percent from the regular business rate is allowed to corporations, associations and institutions, or any branch thereof who comply with all of the following qualifications:
1. Are dependent upon voluntary contributions for their support.
  2. Are exclusively engaged in charitable work.
  3. Provide a majority of its services free of charge and utilize any compensation received for its services wholly in the prosecution of its charitable work, not resulting in any profit to the organization or any member thereof.
  4. Are engaged principally in the furnishing of direct aid to the physical health and comfort of human beings in the form of money, services or necessary commodities. For determining eligibility for concession service, those corporations, associations and institutions whose principal work is the elevation or enlightenment of minds or morals, or the reformation, punishment, or correction of acts, habits or mental conditions, or the enforcement of law, or the protection of rights, are not to be classed as charitable institutions.
  5. Communication equipment furnished at concession rates for charitable institutions must be located in the administrative offices, institutional buildings or any of the branches thereof.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.18 Concession Service (Cont'd)

##### A3.18.3 Churches And Clergymen

- A. A concession of 25 percent from the regular business rate is allowed to churches, provided the telephone is located in the church or church study, and listed under the name of the church.
- B. A concession of 25 percent from the regular residence rate is allowed to regularly ordained clergyman (See Definition of Terms) actively engaged in the work of a designated church, provided the telephone is located in his residence and is listed in the name of the clergyman.

Concessions are granted to clergymen not as individuals but because of their official connection with a church or group of churches. It is assumed that the clergyman will direct and handle many of the church's activities over his residence telephone and is therefore entitled to such consideration provided the service is located in the clergyman's residence and listed in his name.

- C. For the purpose of this section, the ranking officer of the Salvation Army or the Volunteers of America in each exchange is allowed the same treatment as a regularly ordained clergyman.

##### A3.18.4 Volunteer Services

- A. A concession of 25 percent from the regular business access line rate is allowed to Volunteer Fire Departments. The telephone must be located on the premises of the fire department and used solely for fire department business.

#### A3.19 Grouping Service

##### A3.19.1 General

Grouping service is a central office arrangement involving a group of two or more lines, trunks or NARs combined in such a way that an incoming call to a busy facility in the group can be completed (overflow) to an available facility in the group based on the parameters of the arrangement.

##### A3.19.2 Rates

- A. A monthly rate applies for grouping service for individual lines, trunks and NARs unless otherwise specified in the *Guidebook*. The charge applies for each line, trunk or NAR in a group in addition to the regular individual line, trunk or NAR rate. This does not apply to WATS lines or station lines associated with PBX or Centrex-type services. (T)

- 1. Monthly Rates - Services other than Area Calling Service and Area Plus services without the Complete Choice option

	<b>Residence</b>	<b>Business</b>	<b>USOC</b>
(a) Per line <sup>1</sup> , trunk or NAR	<b>\$5.00</b>	<b>\$10.00</b>	<b>HTG</b>

- 2. Monthly Rates - Area Calling Service<sup>2</sup> and Area Plus services without the Complete Choice option

(a) Per line <sup>1</sup> , trunk or NAR	<b>\$4.00</b>	<b>\$10.00</b>	<b>HTGLO</b>
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**Note 1:** See Section A2. and A103.19 for limitations regarding residence lines in a grouping service arrangement.

**Note 2:** Effective May 1, 2013, Area Calling Service is obsolete for Residence customers (see A103).

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.20 Trunk Lines<sup>1</sup> (Cont'd)**

**A3.20.4 Hotel PBX Service (Cont'd)**

**A.** (Cont'd)<sup>2</sup>

- 1. Trunks, each (Cont'd)
  - a. Both-Way or Outward only (Cont'd)
    - (3) Local messages in excess of allowance

	<b>Charge</b>	<b>USOC</b>
(a) Each	<b>\$.10</b>	<b>NA</b>
2. Grouping Service		
(a) See A3.19.2 preceding	-	<b>HTG</b>

**Note 1:** See this and other *guidebook* sections for additional appropriate charges, such as, Grouping Service, etc. (T)

**Note 2:** See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.



### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.20 Trunk Lines<sup>1</sup> (Cont'd)

##### A3.20.4 Hotel PBX Service (Cont'd)

**B.** Combined Flat, and Message Rate Service<sup>2</sup>

1.	Flat Rate (Management use)		
	a. Trunks, each		
	(1) Inward Only		
	(a) Same as A3.20.3.A.1.(a). preceding	Monthly Rate \$-	USOC TFN
	(2) Outward Only		
	(b) Same as A3.20.3.A.1.(b). preceding	-	TFU
	b. Grouping Service		
	(1) Each		
	(a) See A3.19.2 preceding	-	HTG
2.	Message Rate (Guest Use)		
	a. Trunks, each		
	(1) Both Way or outward only		
	(a) Same as A3.20.4.A.1.a.(1).(a). preceding	-	TMC
	b. Grouping Service		
	(1) Each		
	(a) See A3.19.2 preceding	-	HTG

##### A3.20.5 Hospital PBX Service

**A.** Combined Flat and Message Rate Service<sup>2</sup>

1.	Flat Rate (Management Use and Patient Use)		
	a. Trunks, each		
	(1) Inward only		
	(a) Same as A3.20.3.A.1.(a). preceding	-	TFN
	(2) Outward only		
	(a) Same as A3.20.3.A.1.(b). preceding	-	TFU

**Note 1:** See this and other *guidebook* sections for additional appropriate charges, such as, Grouping Service, etc. (T)

**Note 2:** See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.20 Trunk Lines<sup>1</sup> (Cont'd)**

**A3.20.5 Hospital PBX Service (Cont'd)**

**A.** Combined Flat and Message Rate Service<sup>2</sup> (Cont'd)

1. Flat Rate (Cont'd)  
(Management Use and Patient Use) (Cont'd)

b. Grouping Service

(1) Each

(a) See A3.19.2 preceding

2. Message Rate (Patient Use)

a. Trunks, each

(1) Both way and/or outward only

(a) Same as A3.20.4.A.1.a.(1).(a). preceding

b. Grouping Service

(1) Each

(a) See A3.19.2 preceding

**B.** Message Rate Service Only<sup>2</sup>

1. For Patient and Management Use

a. Trunks, each

(1) Both way and/or outward only

(a) Same as A3.20.4.A.1.a.(1).(a). preceding

b. Grouping Service

(1) Each

(a) See A3.19.2 preceding

Monthly Rate	USOC
\$-	HTG
-	TMC
-	HTG
-	TMC
-	HTG

**Note 1:** See this and other *guidebook* sections for additional appropriate charges, such as, Grouping Service, etc. (T)

**Note 2:** See A3.10.3 for additional local usage charges for Bridgeport, Phenix City, and Stevenson Extended Local Calling Plan.

### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.20 Trunk Lines<sup>1</sup> (Cont'd)**

##### **A3.20.5 (DELETED) (Cont'd)**

##### **A3.20.6 Reserved For Future Use**

**Note 1:** See this and other *guidebook* sections for additional appropriate charges, such as, Grouping Service, etc. (T)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.24 Directory Assistance Call Completion Service (Cont'd)

**A3.24.2 General Terms and Conditions** (T)

- A. The service is not subject to concessions.

**A3.24.3 Use of the Service**

- A. The service is furnished subject to all applicable *terms and conditions* in Section A2. (T)

**A3.24.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  1. UniServ DA number requests
  2. Any Special Line Class Codes
  3. 976 DA number requests
  4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
  5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  6. Calls from tandems where the end user cannot be identified
  7. Calls from Payphone Service Provider Telephones

**A3.24.5 Application of Charges and Exemptions**

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.
- B. Chargeable Calls
  1. For charging purposes, a DACC completed call is as defined in Section A1. (T)

**A3.24.6 Rates and Charges**

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge

	<b>Rate</b>	<b>USOC</b>
(a) Charge Per Completed Call	<b>\$.00</b>	<b>NA</b>

#### A3.25 Directory Assistance/Directory Assistance Call Completion Service

**A3.25.1 Description of Service**

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company Local Exchange Subscriber telephone number and Local Call Completion to the number provided, if requested, given a listed name and address. (T)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as part of this service.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.25 Directory Assistance/Directory Assistance Call Completion Service (Cont'd)**

**A3.25.2 General Terms and Conditions** (T)

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

**A3.25.3 Use of the Service**

- A. The service is furnished subject to all applicable *terms and conditions* in section A2. (T)

**A3.25.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  1. (DELETED)
  2. IntraLATA and InterLATA long distance calls
  3. 976 DA number requests
  4. Residence and Business Customers
  5. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number

**A3.25.5 Application of Charges**

- A. Charges specified in A3.25.6 following will apply each time the subscriber receives a requested Company Local Exchange Subscriber telephone number. (T)

**A3.25.6 Rates and Charges**

- A. Service Charges

- (1) DA/DACC Charge

(a) Per Local Exchange Subscriber telephone number provided	<b>Rate</b> <b>\$.45</b>	<b>USOC</b> <b>NA</b>
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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.26 Network Access Service

##### A3.26.1 General

- A. Network access may be provided on a volume usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service, FlexServ service, MegaLink ISDN<sup>1</sup> service or Multiline Service. The charges following in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access.
- B. When the facility portion of an ESSX service or Digital ESSX service main station line is provided on LightGate service, MegaLink channel service, or FlexServ service, network access will be provided at the following charges for ESSX service or Digital ESSX service NAR Volume Usage Measured Rate Service. These rates replace those described in A3.12.
- C. Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service, FlexServ service, MegaLink ISDN<sup>1</sup> service or Multiline Service will be furnished on a volume usage basis and billed the volume usage measured rate following.
- D. The following usage *terms and conditions* will apply for all dialed sent paid local calls for each line, trunk, or NAR provided for local network access. (T)
  - 1. Usage charges will be billed at the measured service usage rates described in A3.7.4.C. or at the usage rates described in A3.2.9 where Area Calling Service is available.
  - 2. Summarized total usage charges will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts described in A3.7.4.D. and A3.2.9 do not apply.
  - 3. A usage allowance of \$20 is applicable. Where Area Calling Service is available, this allowance applies for all calls terminating in Bands A, B, C, and D.
  - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk or NAR where Area Calling Service is available, this usage cap applies for calls terminating in Bands A, B, C, and D. This *term and condition* does not apply to resold services. (T)
- E. Local calls that are not dialed sent paid, i.e., operator assisted, mechanized calling card, etc., will be billed individually at the same Measured Rate Service Usage Rates specified in A3.7.4 or A3.2.9 where Area Calling Service is available (including Time/Day usage provisions), in addition to any applicable Local Calling Card Service or Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid local calls.
- F. When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service, FlexServ Service, MegaLink ISDN<sup>1</sup> service or Multiline Service, they are provided at the rates stated in A3.26.1.D. or G. following. These rates include the usage allowance referenced in D.3. preceding and an exchange access line. All other *terms and conditions* stated in D. preceding are applicable. Volume Usage Measured Rate Service on LightGate service, MegaLink channel service, FlexServ service, MegaLink ISDN<sup>1</sup> service or Multiline Service cannot be mixed with any other measured or flat rate local exchange service. (T)
- G. All *terms and conditions* that appear in other sections of this *Guidebook* apply unless otherwise stated herein. (T)

Note 1: MegaLink ISDN service obsoleted 4-21-97. (See Section B107.)

### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.27 CourtesyComplete Service (Obsoleted, See Section A103.) (Cont'd)**

#### **A3.28 Trunk Side Access Facility**

##### **A3.28.1 General**

- A.** A trunk side connected facility allows only for termination of incoming calls to the subscriber.
- B.** The trunk side access facilities identified herein are for the provisioning of Uniform Access Number/Automatic Number Identification (ANI) service as specified in A113.58. (T)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.28 Trunk Side Access Facility (Cont'd)

(DELETED)

##### A3.28.2 Terms and Conditions

- A. Individual line and PBX trunk business customers, MegaLink channel service and LightGate service customers may subscribe to this service at their option where facilities permit. (D)
- B. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number customer. Long distance charges associated with calls to a Uniform Access Number will be reverse billed to the UAN customer. (T)
- C. Normal service charges, as specified in Section A4. will apply. (T)
- D. Existing optional calling arrangements or experimental plans are not applicable with this service.

##### A3.28.3 Rates and Charges

###### A. Access Line Charges

- 1. The following rates and charges are for trunk-side connected local exchange access facilities for use with Uniform Access Number/Automatic Number Identification Service and are applicable to individual business lines, PBX trunks, MegaLink channel service or LightGate service lines.
  - a. Facilities Connected at a TOPS Tandem Office<sup>1</sup>

- (1) Single Voice Grade Facility

	Monthly Rate	USOC
(a) Per Facility	<b>\$60.00</b>	<b>B1E</b>
(2) Network Access Service - MegaLink channel service		
(a) Per NAS <sup>2</sup>	-	<b>6QN</b>
(3) Network Access Service - LightGate service		
(a) Per NAS <sup>3</sup>	-	<b>6QG</b>
(4) Trunk Supervisory Signaling for Facilities Connected at a TOPS Tandem Office <sup>4</sup>		
	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>
(a) Per Single Voice Grade Facility or NAS	\$-	\$-
		<b>USOC SLMB+</b>

**Note 1:** The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. Uniform Access Number (UAN) is required for ANI service.

**Note 2:** Rates, *terms and conditions* for Network Access Service - MegaLink channel service in A3.26 apply. (T)

**Note 3:** Rates, *terms and conditions* for Network Access Service - LightGate service in A3.26 apply. (T)

**Note 4:** One trunk supervisory signaling rate element is always required per single voice grade facility, or MegaLink channel service, or LightGate service NAS terminated at a TOPS tandem office.



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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.29 Reserved For Future Use

#### A3.30 Exchange Access Premium Charge

##### A3.30.1 General

- A. A premium charge will apply to any exchange service customer, other than a residence customer, who subscribes to certain features typically associated with high network usage.
- B. The premium charge applies on a monthly basis in addition to rates and charges for flat, message or measured exchange service.
- C. The premium charge applies to each exchange service access facility associated with any of the following features:
  - 1. Uniform Access Number (UAN) and associated services:
    - a. Automatic Number Identification (ANI)
    - b. Custom Service Area (CSA)
    - c. Call Detail Information
  - 2. Multiline Hunt Queuing
  - 3. Simplified Message Desk Interface (SMDI)
  - 4. Surrogate Client Number (SCN)
- D. For purposes of this offering, premium features, premium lines and non-premium lines are defined as follows:
  - 1. A premium feature is any feature listed in C. preceding. Rates and charges for stand alone premium features are as specified in Section A13. Rates and charges for the ESSX service or Digital ESSX service SMDI premium feature are as specified in Section A12. (T)
  - 2. A premium line is any non-residence exchange service access facility associated with a premium feature. A premium line includes but is not limited to the following types of exchange service access facilities associated with a premium feature:
    - a. Exchange service business individual lines, trunks or PBX trunks.
    - b. ESSX service Network Access Registers (NARs) or MegaLink channel service Network Access Service (NAS).
    - c. Foreign central office or foreign exchange lines contained in Section A9. (T)
    - d. Dial access channels contained in A29.2. (T)
    - e. Voice grade channels and DS0 channel services used by any Mobile or Radio Common Carrier to interconnect with the exchange network.
    - f. Announcement lines used by Public Announcement Services as defined in A13.10. (T)
    - g. Exchange lines used in the provisioning of Public Telephone Access service for Customer Provided Equipment (CPE) as defined in A7.4. (T)
    - h. Trunk Side Access Facilities specified in A3.28. (T)
  - 3. A non-premium line is any exchange service access facility not associated with a premium feature.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.30 Exchange Access Premium Charge (Cont'd)

##### A3.30.2 Terms and conditions

- A. Premium charges apply only with respect to premium lines.
- B. A premium charge applies per premium line. When more than one premium feature is selected by the customer, only one premium charge per line will apply.
- C. A combination of premium and non-premium lines will be allowed in the same premises to the same subscriber. However, premium and non-premium lines in the same subscriber premises must be separated in different hunting groups.
- D. Service charges normally associated with the exchange access facility, as specified in A4 will apply.
- E. The *terms and conditions* specified herein are in addition to the applicable *terms and conditions* specified in other sections of this and other tariffs and guidebooks of the Company. (T)

##### A3.30.3 Rates and Charges

- A. The following premium charge is in addition to rates and charges for exchange service.

	Monthly Rate	USOC
1. Exchange Access Premium Charge		
(a) Per premium line	\$17.85	AEP

#### A3.31 Lifeline

##### A3.31.1 Description of Service

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996 and the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012. Specific terms and conditions are as set forth in this guidebook.
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal uniform support of \$9.25 is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. The amount of credit will not exceed the charge for local service.

##### A3.31.2 Terms and conditions

- A. General
  - 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
  - 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
  - 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
  - 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline (Cont'd)

#### A3.31.2 Terms and Conditions (Cont'd)

##### A. General (Cont'd)

5. A Lifeline customer is exempt from the Late Payment Charge in Section A2.
6. Lifeline service is exempt from the Installment Billing Service Fee.
7. The Federal Universal Service Charge will not be billed to Lifeline customers.
8. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with Section A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
9. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this guidebook, for their eligible end users. The additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs.

##### B. Eligibility

1. To be eligible for Lifeline, a customer must be a current recipient of any of the following low income assistance programs.
  - a. Supplemental Security Income (SSI)
  - b. Supplemental Nutrition Assistance Program (SNAP)
  - c. Medicaid
  - d. Federal Public Housing Assistance/Section 8
  - e. Low-Income Home Energy Assistance Program (LIHEAP)
  - f. Temporary Assistance for Needy Families (TANF)
  - g. National School Lunch Program's free lunch program
2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines are eligible for Lifeline.
3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

##### C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. Recertification is required annually.
2. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
3. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.
4. Resellers providing Lifeline service from this guidebook are responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 417(a) and (b), a reseller must provide a certification, upon request, to AT&T that it is complying with all FCC and applicable State requirements governing the Lifeline program, including certification and verification procedures. Resellers are required to retain the required documentation for three (3) years and be able to produce the documentation to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in B. preceding. Disclosure requirements described in 2. preceding are applicable to resellers of Lifeline service.

(T)

(T)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.46 AT&T Business Local Calling Assurance

##### A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
  - Business Access Line (flat rate-unlimited local calling)
  - Caller ID Deluxe
  - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the *terms, conditions* and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service. (T)
- D. AT&T Business Local Calling Assurance requires a 12-month or 24-month term agreement<sup>1</sup>. The fixed monthly rate provided with this service continues after the end of the term.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

##### A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
  - 1. Package includes flat rate business line and specified features

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Each 1-line package	<b>\$25.00</b>	<b>PGOV1</b>
(b) Each 2-line package	<b>50.00</b>	<b>PGOV2</b>
(c) Each 3-line package	<b>75.00</b>	<b>PGOV3</b>
(d) Each 4-line package	<b>100.00</b>	<b>PGOV4</b>

**Note 1:** Effective January 2, 2015, 24-month agreements are obsolete and no longer available to new or renewing customers.