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## A1. DEFINITION OF TERMS

### CALL WAITING SERVICES

Allows a call to a busy station line to be held waiting while a burst of tone is directed towards the busy station user. The station user may connect to this waiting call by hanging up, whereby the station will be rung and will be connected to the call upon answer. Alternatively, the station user may flash and dial a code to hold the original call and answer the waiting call.

- a. Originating Call Waiting - Provides the station user with the ability to direct a unique tone signal towards any other station with which he wishes to talk if that station user is already on another call.
- b. Terminating Call Waiting - Allows a station user to have Call Waiting Service on any call attempting to terminate on his station when he is already busy on another call. The Distinctive Ringing feature may be used in conjunction with Terminating Call Waiting Service.

### CALLING AREA

See "Local Service Area."

### CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

### CAPTION LISTING

The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.

### CCSA ACCESS

Provides access to a CCSA network for network inward dialing to the PBX, direct outward dialing to the network, and other features similar to those provided on the exchange network. CCSA trunks cannot tandem through the DIMENSION<sup>®</sup> PBX without attendant assistance.

### CENTRAL OFFICE

A switching unit providing telephone service to the subscribers connected thereto.

### CENTRAL OFFICE CONNECTING FACILITY

Denotes a facility furnished to an Other Common Carrier by the Company (in accordance with the Company's facilities for Other Common Carrier's Tariffs) between the terminal location of the Other Common Carrier and a point of connection on the Company premises.

### CENTRAL OFFICE LINE

See "Exchange Line."

### CENTREX CONTROL SWITCHING EQUIPMENT

Switching equipment, located on the Company's premises, used to provide Centrex Type Services furnished in accordance with Centrex Type Services provisions of the General *Exchange Guidebook* of the Company. (T)

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## A1. DEFINITION OF TERMS

### CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- a. For Exchange Service:
  - (1) Grade of Line: Individual line, 2-party line, 4-party line, etc.  
(See also "Primary Class of Service")
  - (2) Type of Rate: Flat rate or usage priced rates
  - (3) Character of Use: Business or residence
  - (4) Dialing Method: Touch-Tone or rotary
- b. For Long Distance Service:
  - Type of Call: Station-to-station or person-to-person
- c. For Wide Area Telecommunications Service:
  - Type of Rate: Full time or measured time

### CLERGYMAN

Clergymen are entitled to a concession from regular residence rates under the conditions specified in A3.18. A clergyman, for the purpose of this *Guidebook* provision, is considered to be a regular ordained minister who is actively engaged in the work of a specific church or group of churches. In those cases where churches have two ministers, one being an assistant or associate to the regular minister, such assistant or associate minister is entitled to a concession, provided he is ordained and devotes full time to the church, or if devoting only part time does not have any other means of livelihood. The preceding definition also includes bishops and other clergymen employed by groups of churches in ministerial activity, but does not include those engaged in evangelistic or other church activity in which they are not actively engaged as clergymen in the work of a specific church or group of churches. This definition does not include superannuated ministers or army chaplains. (T)

### CLASSROOM COMMUNICATION SERVICE

Local telephone lines for in-classroom use.

### COIN REFUND AND REPAIR REFERRAL SERVICE (CRS)

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Payphone Service Provider (PSP) telephones.

### COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

### COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment or Company stations.

### COMPANION PAYMENT PLAN

An optional payment plan which is adjunct to the Two-Tier Payment Plan. This payment plan contains only one monthly rate element. The monthly rate applies for as long as the customer retains service.

### COMPANY

Wherever used in this *Guidebook* or its headings, "Company" and "South Central Bell" refer to BellSouth Telecommunications, Inc., unless the context clearly indicates otherwise. (T)

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## A1. DEFINITION OF TERMS

### COMPANY STATION

See "Station."

### COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;
- (2) a customer controlled automatic answering device responds by answering the call;
- (3) a Company recording, under the control of the called party, responds to the calling attempt, except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls.);
- (4) the calling attempt, when under the control of the called party, (e.g., Call Forwarding Busy Line, Call Forwarding Don't Answer, etc.) is forwarded to another telephone number that results in one of the conditions described in (1), (2), or (3) preceding.

### CONFORMANCE NUMBER

The term conformance number denotes an identifying number assigned by the Company to a particular model of conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with the provisions set forth by the Company in its technical reference for conforming answering devices.

### CONFORMING ANSWERING DEVICE

The term conforming answering device denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

### CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company. (T)

### CONNECTING COMPANY

A corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic.

### CONSTRUCTION CHARGE

A separate charge authorized in the *Guidebook* for construction of pole lines, circuits, facilities, etc. (T)

### CONSULTATION HOLD

A PBX or Centrex Type Services feature which permits a station user to hold an existing call while originating a new call for the purpose of consultation. After consultation, the initial call can be restored. This feature is available on incoming calls only, unless specified as Consultation Hold-All Calls.

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## A1. DEFINITION OF TERMS

### EXCHANGE SERVICE

The general telephone service rendered in accordance with *guidebook* provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this *Guidebook*. (T)

a. Flat and Message Rate (Measured Rate)

(1) Flat Rate Service:

A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

(2) Measured Rate Service (Measured Rate):

A classification of noncoin box exchange service which is charged for on the basis of amount of use.

(3) Area Calling Service

A classification of exchange service which includes an individual line and a usage package. In addition, usage charges apply for outward completed local calling and are based on number of calls, duration, time of day/day of week, and distance between originating and terminating wire centers.

b. Individual and Party Line

(1) Individual Line Service:

A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

(2) Party Line Service:

A classification of exchange service which provides that two or more main stations may be served by the same central office line. Party line service is further classified by the grade of line.

Two-Party Line Service:

The same central office line serving no more than two main stations.

c. Foreign Central Office Service:

A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

d. Foreign Exchange Service:

A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

e. Touch-Tone Calling Service:

A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

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## A1. DEFINITION OF TERMS

### EXCHANGE SERVICE AREA

The territory within which local telephone service is furnished at the exchange rates applicable within that area.

### EXCHANGE STATION

See "Station"

### EXECUTIVE OVERRIDE

Allows the station user to bridge onto busy station connections. Before the connection is established, a burst of tone will be applied to advise the talking parties of the bridge.

### EXTENDED AREA SERVICE

A type of telephone service furnished under *guidebook* provisions whereby subscribers of a given exchange may complete calls to and, where provided by the *guidebook*, receive messages from one or more exchanges without the application of long distance message telecommunications charges. (T)

### EXTENSION RINGER

An additional ringer on the same premises and on the same line and generally operated in connection with the ringer at the station location. Extension ringers are of two types:

a. Extension Bell (ordinary type):

An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.

b. Extension Gong (loud ringing type):

A loud sounding bell, connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

### EXTENSION STATION

See "Station" or "Private Branch Exchange Service (PBX Service)".

### FLAT RATE SERVICE

See "Exchange Service"

### FLEXIBLE INCOMING CALL RESTRICTION

Permits the customer to route incoming calls for preselected stations to the attendant, to an announcement, or to a designated station. This feature may be activated by the attendant or by a control key.

### FLEXIBLE NUMBERING OF STATIONS

Allows station numbers to be assigned to lines at the time of installation in accordance with a customer-desired numbering plan and to be reassigned while in service to permit personnel moves without requiring number changes.

### FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage Charges"

### FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service"

### FOREIGN EXCHANGE (FX) ACCESS

Provides access to Foreign Exchange line terminations.

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## A1. DEFINITION OF TERMS

### INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Integrated Services Digital Network (ISDN) is a network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

### INTERFACE

The term "Interface" denotes that point on the premises of the customer at which provision is made for connection of other than Company provided facilities to facilities provided by the Company. (T)

### INTERIOR STATION

See "Private Branch Exchange Service (PBX Service)"

### INWARD RESTRICTION

Prevents selected station lines from receiving incoming exchange network calls (and optionally CCSA). Such calls are routed to the attendant or to intercept tone, depending on the option selected.

### JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with *guidebook* provisions, but who would not otherwise be entitled to the use of the service. (T)

### LIFELINE

A low income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

### LINE

See "Exchange Line"

### LINK

The term "Link" refers to the use of a single local channel and/or an interoffice/interexchange channel as one segment (partial channel) of a 2 point or multipoint arrangement when at least one other segment of the service arrangement is served by MegaLink service, MegaLink Light service, MegaLink Plus service, MegaLink channel service, FlexServ service or LightGate service.

### LINK-UP

A low income assistance program available to qualified residential subscribers, which reduces charges for connection of service through credits supported by universal service funding.

### LISTING

See "Directory Listing"

### LOCAL ACCESS AND TRANSPORT AREA (LATA)

A geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to service common social, economic and other purposes.

### LOCAL CALLING AREA

See "Local Service Area"

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## A1. DEFINITION OF TERMS

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

#### 3. Station-to-Station Call: (Cont'd)

- c. "Operator" is that Station-to-Station service other than "Dial" or "Dial Calling Card". Operator Station-to-Station includes Station-to-Station calls which originate at a public or semi-public coin telephone and do not qualify as "Dial Calling Card" calls.

### LOUDSPEAKER PAGING ACCESS

Allows the attendant direct access and the station user dial access to paging equipment. Up to six paging zones may be provided, each requiring a separate access code and console key. A seventh dial code and key may be provided if required for all zone paging.

- a. Basic - Provides paging as described preceding.
- b. Deluxe - In addition to the preceding, Deluxe paging access allows the paged party to be connected to the paging party by dialing a discrete code from any station within the PBX. When connected, the two parties are disconnected from the paging trunk releasing it for re-use.

### MAIN STATION

See "Station"

### MANUAL TERMINATING LINE SERVICE

Provides station lines which require all terminating calls be completed by the attendant. All non-attendant handled call attempts are given group intercept treatment.

### MESSAGE

A communication between two stations. Messages may be classified as follows:

- a. Local Message:  
A message between stations within the same local service area.
- b. Long Distance Message:  
A message between stations in different exchange areas for which a long distance message charge is made.

### MESSAGE RATE SERVICE (MEASURED SERVICE)

See "Exchange Service"

### MESSENGER SERVICE

See "Long Distance Message Telecommunications Service"

### MILEAGE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

- a. Air-line Measurement:  
The shortest distance between two points.
- b. Extension Line Mileage:  
The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with **guidebook** provisions.



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## A1. DEFINITION OF TERMS

### MILEAGE CHARGES (Cont'd)

d. Foreign Central Office Mileage:

The measurement applying to a line within the exchange connecting a subscriber's main station, PBX, or Centrex Type Services with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made.

e. Foreign Exchange Mileage:

The measurement applying to a line connecting a subscriber's main station, PBX, or Centrex Type Services with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made.

f. Route Measurement:

The actual length of a circuit between two points.

g. Tie Line Mileage:

The measurement upon which the rate for tie lines is based in accordance with *guidebook* provisions.

(T)

### MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

### MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

### MISCELLANEOUS TRUNK RESTRICTION

Denies preselected station lines (and dial repeating trunks) dial access to preselected miscellaneous trunk groups that may include FX, WATS, CCSA, Tie Trunk, and auxiliary trunks. Restricted call attempts are given intercept tone.

### MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

### MULTI-LINE HUNT GROUP

Multi-Line Hunt Group is an arrangement of a group of lines (software defined) that allows the individual lines to be grouped together to share common translation data and to provide a search for an idle line to which calls can be completed.

### MULTI-PARTY LINE SERVICE

See "Exchange Service."

### NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (calling and called number identification), audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

### NETWORK INTERFACE

Network Interface is a standard jack provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer terminal equipment and premises wiring to the Company network. The Network Interface will be located at the demarcation point.

### NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

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## A1. DEFINITION OF TERMS

### SEMIPRIVATE TELEPHONE NUMBER

See "Non-Listed" Telephone Number.

### SERVICE CONNECTION CHARGE

A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions to that service.

### SERVICE LINE

An exchange line associated with multiple data station installations to provide monitoring and testing of both customer and Company data equipment. The service line may be connected to a PBX, Centrex Type Services, or individual line (main or extension station) so long as direct station access is provided. (T)

### SERVICE POINTS

When used in connection with customer-provided communication channels denotes the points on the customer's premises where such channels or facilities are terminated in switching equipment used for communications with stations or customer-provided terminal equipment located on the premises.

### SHARED TENANT SERVICE

Shared Tenant Service is a shared service arrangement which allows business basic measured Local Exchange Service to be resold subject to *terms and conditions* specified in Section A27. (T)

### SINGLE ENDED TERMINAL DEVICE

The term "Single Ended Terminal Device" denotes a terminal device which terminates only one line at a given time (e.g., headset).

### STATION

A unit of service, complete with all instrumentalities (e.g., connecting block, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

Denotes a termination of an individual exchange line or PBX trunk provided in accordance with the provisions of this guidebook, in Company switching equipment located in an exchange foreign to the exchange in which the customer is located.

a. Company Station:

A station for which the central office equipment, lines and station equipment are owned and maintained by the Company and provided as a part of the Company's service offering. This term also denotes the network control signaling unit or other equipment provided by the Company at the customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.

b. Exchange Station:

A Company station furnished for exchange service and directly or indirectly connected with a central office.

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## A1. DEFINITION OF TERMS

### STATION (Cont'd)

#### c. Main and Extension Stations:

##### (1) Main Station:

A company station, directly connected by means of an individual line or party line with a central office.

##### (2) Extension Station:

An additional station connected on the same line as the main station and subsidiary thereto.

#### d. PBX Stations:

See "Private Branch Exchange Service (PBX Service)."

### STATION HUNTING

Routes a call to an idle station line in a prearranged group when the called station line is busy.

- a. Terminal - The hunt always starts with the called station line and ends with the last station line in the prearranged group completing the call to the first idle station line encountered. Unless the first station line is called, only a portion of the group is tested.
- b. Circular Hunting - The hunt starts with the called station line and always proceeds in a prearranged order to test all lines in the group once, completing the call to the first idle station line.

### STATION LINE

See "Exchange Line."

### STATION-TO-STATION CALL

See "Long Distance Message Telecommunications Service."

### STRAIGHTFORWARD OUTWARD COMPLETION

Allows the attendant to place an outgoing call, for a station user who reached the attendant via dial "O" or intercept, without requiring the station user to hang up.

### SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency furnished communication service by the Company under the provisions and *terms and conditions* of its *guidebook*. (T)

### SUPPORTING STRUCTURES

Equipment required to contain or support cable facilities, including underground conduit; pole lines comprised of strand, guys, anchors, poles, and crossarms; floor duct; trenching and back filling; and other items of miscellaneous hardware normally associated therewith.

This equipment would be utilized in conjunction with aerial cable, underground cable, buried cable, aerial wire, and house cable.

### SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company for violation of *guidebook terms and conditions* by the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the subscriber's premises. (T)

### SWITCHED LOOP OPERATION

An attendant position arrangement whereby each call requiring attendant assistance is automatically switched to one of a limited number of idle loops (call access points) on an idle attendant position.

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## A1. DEFINITION OF TERMS

### TANDEM TIE TRUNK SWITCHING

A service arrangement that allows tie trunk to tie trunk connections through the switching system or the attendant position.

### TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

### TELECOMMUNICATIONS SERVICES

The various services offered by the Company as specified in this General *Exchange Guidebook*.

(T)

### TELEPHONE NUMBER

A designation assigned to a telephone service for convenience in operating.

### TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

### TERMINATION RESTRICTION

Station lines with this restriction cannot receive calls at any time. Calls can be originated normally from this station line.

### THREE-WAY CONFERENCE TRANSFER

A station user can, by flashing while on any two-party call, effect a three-way conference and transfer. After flashing, the station user dials the third party for private consultation while the second party is held in a waiting state. By flashing a second time, a three-way conference is effected. Subsequently, a transfer is accomplished when the original party goes on-hook. Where two trunks are involved in a conference and disconnect supervision cannot be guaranteed, all conferees are released from the connection when the controlling station goes on-hook. In addition the controlling station can drop the third party by flashing.

### THROUGH DIALING

At the discretion of the attendant, station users can complete dialing after the attendant selects the trunk facility on attendant-handled outgoing calls.

### TIE LINE

See "Exchange Line."

### TIE LINE MILEAGE

See "Mileage Charges".

### TIE TRUNK ACCESS

Provides for termination of Tie Trunk Access Line.

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## A1. DEFINITION OF TERMS

### TRUNK ANSWERING ANY STATION

Incoming calls, normally directed to the attendant, activate a common alerting signal on the customer's premises when the attendant positions are in night service and night stations are not assigned or are all busy. These calls may then be answered by any station user in the system who dials a special code from any nonrestricted station.

### TRUNK GROUP BUSY INDICATION ON ATTENDANT POSITION

Provides the attendant with a visual indication when all trunks in a group are busy.

### TRUNK GROUP WARNING INDICATION ON ATTENDANT POSITION

Provides the attendant with a visual indication when a present number of trunks in a group are busy.

### TRUNK TO TRUNK CONNECTIONS

This feature allows an incoming or outgoing trunk call to be extended to another outgoing trunk. Trunk to trunk connections can be effected among the following types of trunks: C.O., FX, WATS, CCSA Network, and Tie Trunks.

All combinations of these trunk connections can be effected by the attendant. In addition, Tie Trunk to CCSA Network (cut through) and Tie Trunk to C.O. (or FX or WATS) may be dialed directly by a station user. Disconnect supervision can be automatic in some cases, but in others the attendant must monitor the connection and manually disconnect after use.

### TRUNK VERIFICATION BY CUSTOMER

Provides the attendant access to individual trunks of a group to verify supervision and transmission.

### TWO-TIER PAYMENT PLAN

An optional payment plan available for certain selected services in which the monthly charges are divided into two pricing elements. The first element, called Tier A, is applicable for a specified period of time, selected by the customer from the options in the *guidebook* and is not subject to Company-initiated changes. The second element, called Tier B, is applicable for as long as the customer keeps the service and is subject to Company-initiated rate changes. (T)

### UNIFORM ACCESS NUMBER (UAN)

UAN allows a subscriber's clients to be able to dial one number within a specified area and the calls will be routed to a designated customer location.

### USOC (Uniform Service Order Code)

A Company-assigned code used on internal records for service identification purposes.

### VACANT CODE RECORDING

A central office standard prerecorded voice announcement received by callers when a restricted or invalid code is dialed.

### VINTAGE PRICING

A form of *guidebook* pricing under which rates for all or parts of existing installations are held at present rate levels and a new *guidebook* based on the then current conditions is filed. (T)

### VRMS (Volts Root-Mean-Square)

The effective value of AC voltage.

### WATS

See "Wide Area Telecommunications Service."

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## A1. DEFINITION OF TERMS

### WATS ACCESS

Provides for termination of WATS access line.

### WIDE AREA TELECOMMUNICATIONS SERVICE

The furnishing of facilities for dial type telephone communications between a wide area service access line and other exchange telephones in the area prescribed in the *guidebook*. (T)

### WIRE CENTER

A "Wire Center" is a Company facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

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**Pursuant to Public Act 2009-461, the General Subscriber Services Tariff<sup>1</sup> contains *terms, conditions* and rates applicable for the furnishing of the following services:** (T)

- 1) **Emergency Reporting Service (see Section A13 and A113)**
- 2) **Interconnection of Mobile Services (see Section A35)**

**All other services have been deregulated and can now be found in this General Exchange Guidebook.**

This Guidebook contains *terms, conditions* and rates applicable for the furnishing of General Exchange, Long Distance Message Telecommunications Service, Mobile Telephone Service, Wide Area Telecommunications Service and for other General Subscriber Services, equipment and facilities associated with the preceding services offered by BellSouth Telecommunications, LLC within this State.<sup>1</sup> (T)

Intrastate Communication Services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio or a combination thereof.

**Note 1:** Wherever in this Guidebook or its headings, the term "Company" or the name "South Central Bell", "BellSouth Telecommunications" or "BellSouth" appears, that shall mean and shall refer to BellSouth Telecommunications, LLC d/b/a AT&T Alabama or AT&T Southeast, unless the context clearly indicates otherwise.

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### GENERAL EXCHANGE GUIDEBOOK FOR THE STATE OF ALABAMA

#### EXPLANATION OF SYMBOLS

When changes are made on any page, a revised page will be issued canceling the page affected; such changes will be identified through the use of the following symbols:

(C)	To signify changed <i>term and condition</i>	(T)
(D)	To signify discontinued rate, <i>term and condition</i> or text	(T)
(I)	To signify increase	
(M)	To signify a move from one page to another with no change to text or <i>term and condition</i>	(T)
(N)	To signify new rate, <i>term and condition</i> or text	(T)
(O)	To signify obsoleted rate, <i>term and condition</i> or text	(T)
(R)	To signify reduction	
(S)	To signify matter already appearing in another part of the Guidebook and repeated for clarification	
(T)	To signify a change in text but no change in rate or <i>term and condition</i>	(T)
(V)	To signify vintaged offering	

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

#### TRADEMARKS AND SERVICEMARKS

AT&T Intellectual Property owns each trademark or service mark shown below. Each of the trademarks or service marks shown below may or may not be an offering available in this Guidebook. Marks of other companies will be identified on the page where the mark appears.

9-1-1 PinPoint Service  
 AccuPulse Service  
 AdReach Service  
 Area Plus Service/Plan  
 AT&T Switched Ethernet Service<sup>SM</sup>  
 Back-Up<sup>SM</sup> Line  
 BellSouth Answers  
 BellSouth Business Choice  
 BellSouth Business Plus Service/Plan  
 BellSouth Business Products/Services  
 BellSouth Choice Rewards Program  
 BellSouth Enhanced Solutions<sup>SM</sup> Service  
 BellSouth PSP Rewards Plan  
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