

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.14 Local Operator And Calling Card Services

##### A3.14.1 General

For any Dial Calling Card Station, Operator Station or Person-To-Person message completed within the Local Calling Area, the appropriate service charge specified in A3.14.3 following, will be applied except as specified in A3.14.2.A. following.

##### A3.14.2 Application Of Charges

- A. The appropriate service charge, as specified in A3.14.3 following, will be applied to each completed call except
  - 1. for calls to the Company for official telephone business,
  - 2. for emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number,
  - 3. when the caller identifies himself as being handicapped and unable to place the call due to his handicap,
  - 4. when the caller advises he has had service trouble in reaching the terminating number,
  - 5. for local emergency calls from a coin station,
  - 6. for station-paid calls from hotel guests, or
- B. The call may be billed to the originating telephone, calling card, third number, collect, or any other Company-approved identification number.

##### A3.14.3 Rates And Charges

- A. The following charges for operator system served local calls apply in addition to the local dial rates:

	Charge	USOC
(a) Dial Calling Card	\$ 1.00	NA
(b) Operator	1.00	NA (R)
(c) Inmate calls originating from correctional facilities (Automated)	1.25	NA
2. Billing Surcharges - Person-to-Person		
(a) Each	5.00	NA
3. Operator Dialed Surcharge <sup>1</sup>		
(a) Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number.	1.00	NA (R)
4. Partially Automated Surcharge <sup>2</sup>		
(a) Station-to-station operator assisted calls where the customer dials the terminating number.	1.00	NA
5. Zero Minus Charge <sup>3</sup>		
(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	.95	NA

**Note 1:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

**Note 3:** Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.3 Two-Point Service (Cont'd)**

**A18.3.1 Service Between Land Wire Telephones (Cont'd)**

**B. Rates and Charges (Cont'd)**

4. Billing and Operator Surcharges

a. For any message in the call classes listed following, add the surcharge shown following to the Basic Rate Schedule charge adjusted for time-of-day. Surcharges are not adjusted for time-of-day.

(1) Billing Surcharges - Station-to-Station

	<b>Rate</b>	<b>USOC</b>	
(a) Dial Calling Card	<b>\$1.00</b>	<b>NA</b>	
(b) Operator	<b>1.00</b>	<b>NA</b>	(R)

(2) Billing Surcharges - Person-to-Person

(a) Each	<b>5.00</b>	<b>NA</b>	
----------	-------------	-----------	--

(3) Operator Dialed Surcharge <sup>1</sup>

(a) Station-to-Station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number.	<b>1.00</b>	<b>NA</b>	(R)
---	-------------	-----------	-----

(4) Partially Automated Surcharge <sup>2</sup>

(a) Station-to-Station operator assisted calls where the customer dials the terminating number.	<b>1.00</b>	<b>NA</b>	
---	-------------	-----------	--

**C. Timing of Messages**

1. The time at the beginning of each minute of connection determines the applicable rate period. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
2. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
3. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
5. Chargeable time does not include time lost because of faults or defects in the service.

**Note 1:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.