TARIFF DISTRIBUTION

FILE PACKAGE NO.: AL-14-0054

DATE: July 2, 2014

STATE: ALABAMA

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Automation of Directory Assistance Services

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G003	34	0001
G018	25	0001

AL-14-0054 EFFECTIVE: July 1, 2014

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Reserved For Future Use

A3.23 Reserved For Future Use

A3.24 Directory Assistance Call Completion Service

A3.24.1 Description of Service

- **A.** Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- **D.** The service is available only where billing and network capability exists.
- **E.** Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

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AL-14-0054 EFFECTIVE: July 1, 2014

A18. LONG DISTANCE MESSAGE TELCOMMUNICATIONS SERVICE

A18.14 Directory Assistance Call Completion Service

A18.14.1 Description of Service

- **A.** Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- **D.** The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

A18.14.2 General Regulations

A. The service is not subject to concessions.

A18.14.3 Use of the Service

A. The service is furnished subject to all applicable regulations in Section A2.

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A18.14.4 Limitations of Service

- **A.** The service is not available for the following classes of service call categories:
 - 1. UniServ DA number requests
 - 2. Any Special Line Class Codes
 - 3. 976 DA number requests
 - 4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 - 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 - 6. Calls from tandems where the end user cannot be identified
 - 7. Calls from Payphone Service Provider Telephones

A18.14.5 Application of Charges and Exemptions

- **A.** The charges specified in A18.14.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1.

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A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call 1

Rate USOC \$.00 NA

Note 1: Rate decrease to become effective November 1, 2001.