

**TARIFF DISTRIBUTION**

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STATE: ALABAMA

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Directory Assistance charge

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G003	20.1	0007
G018	24	0002

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.13 Directory Assistance Service

##### A3.13.1 General

- A. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. The charging application and rates set forth in A3.13.2 and A3.13.3 apply to customer requests for Directory Assistance.
- C. Directory Assistance Service allows a subscriber to get a telephone number and/or directory address.

##### A3.13.2 Application Of Charges

- A. There will be a charge for all customer calls to Directory Assistance, except as noted in B. following.
- B. The charges specified in A3.13.3 will be applicable to all subscribers except for residence customers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group or agency. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office. This exemption is applicable exclusively to calls made by the disabled individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.
- C. Surcharges as specified in A3.14.3 will be applicable to all calls to Directory Assistance Service handled by the operator ("0-"), provided that the "0" operator is not the only source for Local Directory Assistance, or dialed by the customer ("0+").

##### A3.13.3 Rates And Charges

	Rate	USOC	
<b>A. Directory Assistance service - request of a listing (maximum of two requests per call)</b>			
1. Within the Company's local calling or LATA/NPA serving area for the originating line			
(a) Per call	<b>\$2.09</b>	<b>NA</b>	(I)
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line <sup>1</sup>			
(a) Per call	<b>2.09</b>	<b>NA</b>	(I)
<b>B. Directory Assistance service to Payphone Service Providers</b>			
1. All calls to Directory Assistance			
(a) Per call	<b>.35</b>	<b>NA</b>	

**Note 1:** No exemptions or exceptions apply. This service is available where technically feasible.

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.8 Intra-LATA Long Distance Operator Verification/Interruption Service (Cont'd)**

**A18.8.3 Rates (Cont'd)**

2. Interruption:

A charge applies each time the operator interrupts voice conversation in progress and does not depend on whether the called party agrees to release the line.

- |                       |               |             |
|-----------------------|---------------|-------------|
|                       | <b>Rate</b>   | <b>USOC</b> |
| (a) Each Interruption | <b>\$6.00</b> | <b>NA</b>   |
3. If an operator both verifies the condition of the line and interrupts conversation on the same request, only the interrupt charge applies.
4. The charges for Intra-LATA Verify/Interrupt Service are in addition to any applicable message rates.

**A18.9 Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance**

A. Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an intra-NPA long distance call placed through a "0" operator.

B. Application of Charges

1. The charge specified in A18.9.C. will be applicable to all subscribers except for residence customers who are unable to use a telephone directory because of a visual or physical handicap which can be confirmed by a physician, appropriate group, or agency.
2. Telephone Number Assistance Charge
  - a. A telephone number assistance charge applies to operator-assisted intra-NPA long distance Station-to-Station or Person-to-Person calls for which the "0" operator is required to obtain or to attempt to obtain the telephone number of the called party in order to complete the call.
  - b. Only one telephone number assistance charge will apply on any operator Person-to-Person intra-NPA long distance call.
  - c. On a completed collect intra-NPA long distance call, a telephone number assistance charge will be billed to the same telephone number or account number billed for the intra-NPA long distance call.
  - d. A service charge, as specified in A18.9.C., for the long distance operator obtaining, or attempting to obtain, the telephone number of the called party will apply to all telephone number assistance calls described in A18.9. Applicable charges, as specified in A3.13.3., will also apply for the Intra-NPA Long Distance Directory Assistance Service provided. (T)

C. Service Charge

1. Telephone Number Assistance Service Charge

	<b>Charge Per Call</b>	<b>USOC</b>
(a) Each call	<b>\$ .40</b>	<b>NA</b>

**A18.10 Reserved for Future Use**

**A18.11 Reserved for Future Use**

**A18.12 Reserved for Future Use**

**A18.13 Reserved for Future Use**