

## ACCESS SERVICE

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<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3254 )

## ACCESS SERVICE

5. Ordering for Access Service5.1 General

This section contains the regulations and order related charges for Access Services provided in this tariff. These charges are in addition to applicable charges contained in other sections of this tariff.

An access order is an order to provide the customer with Access Services or to provide modifications to existing services. Depending upon the services, facilities or service interval dates requested, one or more access orders may be required to provide the customer with access service. (C)

Access orders are processed on a first come-first served basis. First come-first served shall be based upon the received time and date stamped by the Telephone Company on customer orders which contain the information as required for each respective service as delineated in this tariff. Customer orders shall not be deemed to have been received until such information is provided. When necessary, the Telephone Company will attempt to seek clarification on a verbal basis. The Telephone Company will initiate the order process within one working day of receipt of the customer's order.

(This page filed under Transmittal No. 2295 )

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Issued: September 1, 1993

Effective: December 1, 1993

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order5.2.1 Ordering Conditions

An order for Access Service is subject to the following conditions:

- (A) A customer may order any number of services of the same type and between the same premises on a single access order provided all details are for the same service (except for those for multipoint service), except when requested activity involves more than ten Carrier Identification Codes. An additional Access Order is required for each additional group of ten Carrier Identification Codes requiring establishment, removal, or changes.
- (B) The Telephone Company may order comparable special access services pursuant to this tariff on behalf of telecommunications service providers who are purchasing DS1 or DS3 loop or transport, entrance facilities, dedicated transport DS0 or Optical Carrier Network as unbundled network elements (UNEs) from the Telephone Company for which they are no longer eligible, as of March 12, 2006, unless alternative arrangements have been made as of March 12, 2006. Non-recurring Access Service Order charge will apply. (N)
- (C) The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. Such information is described in 5.2.2 (Ordering Requirements). (T)
- (D) The Telephone Company will establish a service date when the customer has provided an access order that contains the required information for each respective service. The date on which the service date is established is considered to be the application date. The Telephone Company will provide a firm order confirmation to the customer and will advise the customer of the application date and the service date. (T)
- (E) For Expanded Interconnection, an interconnector may, within a single wire center, order multiple quantities of designated basic transmission equipment associated with a single entrance cable on the same virtual collocation application form. (T)

The interconnection cross connect is limited to one single point of termination address (e.g., aisle, bay, panel and jack) per access order.

(This page filed under Transmittal No. 3117 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order5.2.1 Ordering Conditions (Cont'd)

Except as provided below, the Telephone Company shall permit a requesting telecommunications carrier to commingle an unbundled network element or a combination of unbundled network elements with wholesale services obtained from the Telephone Company, to the extent provided by and subject to the terms and conditions of the requesting telecommunications carrier's interconnection agreement with the Telephone Company (or, if applicable, of the Telephone Company intrastate tariffs).<sup>(1)</sup>

The Telephone Company need not provide access to (1) an unbundled DS1 loop in combination, or commingled, with a dedicated DS1 transport or dedicated DS3 transport facility or service, or to an unbundled DS3 loop in combination, or commingled, with a dedicated DS3 transport facility or service, or (2) an unbundled dedicated DS1 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or commingled, with an unbundled DS1 loop or a DS1 channel termination service, or to an unbundled DS3 loop or a DS3 channel termination service, unless the requesting telecommunications carrier certifies that all of the following conditions are met<sup>(1)</sup>

- (1) The requesting telecommunications carrier has received state certification to provide local voice service in the area being served or, in the absence of a state certification requirement, has complied with registration, tariffing, filing fee, or other regulatory requirements applicable to the provision of local voice service in that area.
- (2) The following criteria are satisfied for each combined circuit, including each DS1 circuit, each DS1 enhanced extended link, and each DS1-equivalent circuit on a DS3 enhanced extended link:
  - (i) Each circuit to be provided to each end user customer will be assigned a local number prior to the provision of service over that circuit;
  - (ii) Each DS1-equivalent circuit on a DS3 enhanced extended link must have its own local number assignment, so that each DS3 must have at least 28 local voice numbers assigned to it;

<sup>(1)</sup> In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

(T)

(This page filed under Transmittal No. 3018 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order5.2.1 Ordering Conditions (Cont'd)

- (iii) Each circuit to be provided to each end user customer will have 911 or E911 capability prior to the provision of service over that circuit;
- (iv) Each circuit to be provided to each end user customer will terminate in a collocation arrangement that meets the requirements detailed below;
- (v) Each circuit to be provided to each end user customer will be served by an interconnection trunk that meets the requirements detailed below;
- (vi) For each 24 DS1 enhanced extended links or other facilities having equivalent capacity, the requesting telecommunications carrier will have at least one active DS1 local service interconnection trunk that meets the requirements detailed below; and
- (vii) Each circuit to be provided to each end user customer will be served by a switch capable of switching local voice traffic.

A collocation arrangement meets the requirements in (iv) above if it is:

- (1) Established pursuant to section 251(c)(6) of the Act and located at the Telephone Company's premises within the same LATA as the customer's premises, when the Telephone Company is not the collocator; and
- (2) Located at a third party's premises within the same LATA as the customer's premises, when the Telephone Company is the collocator.

An interconnection trunk meets the requirements of (v) and (vi) above in this certification if the requesting telecommunications carrier will transmit the calling party's number in connection with calls exchanged over the trunk and the trunk is located in the same LATA as the customer premises served by the EEL.<sup>(1)</sup>

<sup>(1)</sup> In the event the Commission or a court, pursuant to any regulatory or judicial review of the Commission's *Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, Report and Order and Order on Remand and Further Notice of Proposed Rulemaking, CC Docket No. 01-338, FCC 03-36, para. 581 (released Aug. 21, 2003) (*Triennial Review Order*), vacates, stays, remands, reconsiders, or rejects the portion of the Triennial Review Order requiring ILECs to permit commingling, the terms and conditions of this tariff authorizing commingling, which are identified with a footnote, shall cease to be effective as of the effective date of the Commission order or the issuance of the court's mandate. In that event, the Telephone Company will provide customers that have commingled UNE(s) and/or UNE Combination(s) with wholesale services obtained under this Tariff written notice that, within 30 days, customers must either convert such UNE(s) or UNE Combination(s) to a comparable service, or disconnect such UNE(s) and/or UNE Combination(s) from those wholesale services. Failure to provide the Telephone Company instructions to convert or disconnect such UNE(s) and/or UNE Combination(s) within 30 days, as described above, shall be deemed authorization to convert the UNE(s) and/or UNE Combination(s) to comparable access services at month-to-month rates.

(T)

(This page filed under Transmittal No. 3018 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements

If a PIU is required, the customer must provide its PIU when placing an order for Access Services in accordance with Section 2.4 of this tariff.

When placing an order for Access Services the customer is required to provide the following information:

- Customer name and premises address(es)
- Billing name and address (when different from customer name and address)
- Customer contact name(s) and telephone number(s) for the provisioning activities of order negotiation, order confirmation, interactive design, installation and billing

In addition to the information listed above, the customer shall provide, at a minimum, information for the specific services requested as described herein.

Where Access Services are jointly provided, additional regulations are set forth in 2.6 (Jointly-Provided Access Services).

For services which involve remote switching offices, remote switching office to host relationships are provided to all customers by the Telephone Company. Customers who want to receive this information should contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC). (C)  
(C)  
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(C)

For services which require Switched Transport or Directory Transport services, the customer must also specify the minimum ordering information set forth in 5.2.2(C) (Switched Transport and Directory Transport Services).

(This page filed under Transmittal No. 2844 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)

Except for virtual collocation, selection of facilities, equipment and traffic routing of Switched Access Services are based on standard engineering methods, available facilities and equipment, Telephone Company traffic routing plans, the customer's order for Switched Transport Service or Directory Transport Service, and the customer's order for FGA, BSA-A, FGB and BSA-B Switched Access Service as set forth in 6.7.2 (Design and Traffic Routing of Switched Access Service). If the customer desires routing or directionality different from that determined by the Telephone Company, the Telephone Company will work cooperatively with the customer in determining the routing and directionality of the service.

For virtual collocation, selection of the general type of equipment to be dedicated to the interconnector's use will be done by the interconnector. For SONET-Based Interconnection (SBI) the Telephone Company will specify the equipment to be dedicated to the interconnector's use. Selection of locations within the wire center for the placement of all virtual collocation facilities and basic transmission equipment and SBI equipment will be done by the Telephone Company. All other ordering requirements set forth in 5.2.2 apply.

(S)  
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(S)

Reissued material is filed under authority of Special Permission No. 95-930 of the F.C.C. and is deferred until August 26, 1995.

(This page filed under Transmittal No. 2486 )

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Issued: July 27, 1995

Effective: July 27, 1995

Four AT&T Plaza, Dallas, Texas 75202



## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)

All line side connections provided in the same access group (feature group or BSA) will be limited to the same features and operating characteristics. All trunk side connections provided in the same access group will be limited to the same features and operating characteristics. The features and operating characteristics for line side and trunk side connections are specified in 6.6 (Switched Access Features and Basic Service Elements) and 6.7 (Service Provisioning).

Regulations concerning the ordering of Testing Service, Additional Labor, Telecommunications Service Priority and Special Construction are contained in 5.2.6 (Provision of Other Services).

(A) Feature Group A (FGA) or Circuit Switched-Line Side BSA (BSA-A) Switched Access Service

The customer shall specify the Interexchange Carrier to which the FGA or BSA-A service is connected or, in the alternative, specify the means by which the FGA or the line side access communication is transported to another state.

The customer shall also specify the number of lines and the first point of switching (i.e., dial tone office), the directionality of the service, and the Switched Transport and Local Switching features desired. The first point of switching cannot be an end office served by a Remote Switching System (RSS) or Remote Switching Module (RSM) because all traffic originating or terminating at a remote switching office must switch through its host office.

(This page filed under Transmittal No. 2572 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(A) Feature Group A (FGA) or Circuit Switched-Line Side BSA (BSA-A) Switched Access Service (Cont'd)

In addition, the customer shall specify whether the ordered lines are for MTS/WATS-type or FX-ONAL services. The customer shall also specify which MTS/WATS-type FGA or BSA-A lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

The customer shall indicate if the FGA or BSA-A Switched Access Service is to be provided with an extension to a different LATA. When an extension is indicated on the order, the customer must specify the customer designated premises within the LATA of the Switched Access FGA or BSA-A service at which the FGA or BSA-A extension is to be terminated.

The customer must also specify if new or existing Switched Transport facilities, interconnection cross connect, or switched transport connection will be used. If a new Switched Transport facility or facilities are specified, additional information as set forth in (C) following is also required. If an existing Switched Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the FGA or BSA-A service. If a new interconnection cross connect or switched transport connection is to be used, the customer must provide the Telephone Company with information sufficient to identify the interconnection cross connect or switched transport connection. In addition, the customer must also specify the circuit facility assignment for the FGA or BSA-A being installed.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2383 )

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Issued: September 1, 1994

Effective: December 15, 1994

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(B) Feature Group B (FGB), Feature Group D (FGD) or Circuit Switched-Trunk Side BSA Alternatives B or D (BSA-B or BSA-D) Switched Access Service

The customer shall specify the number of trunks, directionality of the service, the entry switch and the Switched Transport and Local Switching features desired. The first point of switching cannot be an end office provided by an RSS or RSM because all traffic originating from or terminating at a remote switching office must switch through its host office. When an end office is the specified entry switch, the Telephone Company will work cooperatively with the customer to determine if direct trunking to the end office will be provided.

When the customer orders trunk quantities to an access tandem, the Telephone Company may request an estimate of the amount of traffic the customer will generate to and from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements. Traffic estimates to end offices served by remote switching offices should be uniquely identified and not included in traffic estimates to the host. The traffic type must also be specified using the categories described in 6.7.1 (Manner of Provisioning), to enable efficient provisioning and billing functions. (Dx)

When ordering FGB or BSA-B, the customer shall specify the Interexchange Carrier to which the FGB or BSA-B service is connected or, in the alternative, specify the means by which the FGB or BSA-B access communication is transported to another state.

(x) Issued under authority of Special Permission No. 13-019 of the FCC in order to withdraw material filed under Transmittal No. 3376 without its becoming effective and to restore currently effective material.

(This page filed under Transmittal No. 3378 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)

- (B) Feature Group B (FGB), Feature Group D (FGD) or Circuit (D)  
Switched-Trunk Side BSA Alternatives B or D (BSA-B or BSA- (D)  
D) Switched Access Service (Cont'd)

When FGD or BSA-D Switched Access Service is ordered for the provision of MicroLink I Access Capability, the customer must have digital facilities between the customer designated premises and the access tandem or end office for originating and terminating traffic. The customer must also specify the traffic type as described in 6.7.1 (Manner of Provisioning).

When ordering FGB, FGD, BSA-B, or BSA-D, the customer must (D) also specify if new or existing Switched Transport facilities, interconnection cross connect or switched transport connection will be used. If a new Switched Transport facility or facilities are specified, additional information as set forth in (C) following is also required. If an existing Switched Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the service. If a new interconnection cross connect or switched transport connection is to be used, the customer must provide the Telephone Company with information sufficient to identify the interconnection cross connect or switched transport connection. In addition, the customer must also specify the circuit facility assignment for the FGB, FGD, (D) BSA-B, or BSA-D service being installed. (D)

(This page filed under Transmittal No. 3382 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(C) Switched Transport and Directory Transport Services

When the customer orders Switched Transport Service or Directory Transport Service, the customer must designate at least one line side or trunk side Switched Access Service or Directory Assistance Access Service that will use the transport facility or facilities.

When a customer orders Switched Transport Service or Directory Assistance Access Service and specifies that the facility is to be interconnected with another transport facility, the customer must specify compatible channel interfaces.

The minimum information required to order Switched Transport Service or Directory Transport Service is set forth in (C)(1) through (C)(3) following. Such information is in addition to the information required to order line side or trunk side Switched Access Service or Directory Assistance Access Service.

(1) Entrance Facility

If the Entrance Facility is new, the customer must specify the customer premises, the connection type (Voice Grade, DS1 or DS3), the interface group and the Switched Transport features (including multiplexing, if this feature is desired at the serving wire center).

If the Entrance Facility is existing, the customer must provide the information set forth in 5.2.2(A) and (B) preceding.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2383 )

Issued: September 1, 1994

Effective: December 15, 1994

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(C) Switched Transport and Directory Transport Services  
(Cont'd)(2) Direct-Trunked Transport

If the Direct-Trunked Transport is new, the customer must specify the connection type (Voice Grade, DS1 or DS3), the channel interface and the Switched Transport features desired (including multiplexing). If multiplexing is requested, the customer must specify the type of multiplexing required and each hub where the multiplexer or multiplexers are to be installed.

The customer must also specify the Entrance Facility or interconnection cross connect to which the Direct-Trunked Transport is interconnected and whether or not the Entrance Facility or interconnection cross connect is new or existing. The Entrance Facility must have an interface that is compatible with the Direct-Trunked Transport being requested.

If the Entrance Facility to which the Direct-Trunked Transport is to be interconnected is new, additional information as specified in (C)(1), is required. If either the Direct-Trunked Transport or the Entrance Facility (to which the Direct-Trunked Transport is to be interconnected) is existing, additional information, as set forth in 5.2.2(A) and (B) preceding must be provided.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2383 )

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Issued: September 1, 1994

Effective: December 15, 1994

Four AT&T Plaza, Dallas, Texas 75202

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Ordering Requirements (Cont'd)

(C) Switched Transport and Directory Transport Services  
(Cont'd)

(3) Tandem-Switched Transport

If the Tandem-Switched Transport is new, the customer must specify the connection type (Voice Grade, DS1 or DS3) to be used between the end office and the access tandem. The customer must also specify the Switched Transport features desired (including multiplexing). If multiplexing is requested, the customer must specify the type of multiplexing required and each hub where the multiplexer or multiplexers are to be installed.

(C)

(C)

(C)

(D)

(D)

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively back to the transmittal's original effective date, in the event the Commission or a court subsequently authorizes SWBT to correct its rates to allow it to calculate its price cap formulas to exclude USF contributions from the operation of the X-factor, or in the event of any other adjustment pursuant to an order of the Commission or a court.

(This page filed under Transmittal No. 2705 )

Issued: June 16, 1998

Effective: July 1, 1998

Four AT&T Plaza, Dallas, Texas 75202

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Ordering Requirements (Cont'd)

(C) Switched Transport and Directory Transport Services  
(Cont'd)

(3) Tandem-Switched Transport (Cont'd)

(D)

(D)

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively back to the transmittal's original effective date, in the event the Commission or a court subsequently authorizes SWBT to correct its rates to allow it to calculate its price cap formulas to exclude USF contributions from the operation of the X-factor, or in the event of any other adjustment pursuant to an order of the Commission or a court.

(This page filed under Transmittal No. 2705 )

Issued: June 16, 1998

Effective: July 1, 1998

Four AT&T Plaza, Dallas, Texas 75202



## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(C) Switched Transport and Directory Transport Services  
(Cont'd)

To determine the number of lines or trunks to order, the customer may first wish to calculate the Busy Hour Minutes of Capacity (BHMCs) and then use those BHMCs to determine the number of lines or trunks. BHMCs may be determined by the customer in the following manner:

- (1) For each day, determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 AM hour).
- (2) For the same hour period (i.e., busy hour), determine the sum of the twenty consecutive days in a calendar year which represent the largest number of minutes of use.
- (3) Determine the average Busy Hour Minutes of Capacity (i.e., BHMC) by dividing the sum from Step (2) by 20.

(D)

(D)

Rates contained in this transmittal are subject to subsequent adjustment, effective retrospectively back to the transmittal's original effective date, in the event the Commission or a court subsequently authorizes SWBT to correct its rates to allow it to calculate its price cap formulas to exclude USF contributions from the operation of the X-factor, or in the event of any other adjustment pursuant to an order of the Commission or a court.

(This page filed under Transmittal No. 2705 )

Issued: June 16, 1998

Effective: July 1, 1998

Four AT&amp;T Plaza, Dallas, Texas 75202

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Ordering Requirements (Cont'd)

(D) Dedicated Network Access Link (DNAL)

The customer shall specify the designated customer premises, the channel interface and the line side or trunk side Switched Access BSA to be associated with the DNAL.

(E) 800 Number Portability Access Service (NPAS)

Direct routing will be provided from SSP equipped end offices, i.e., end offices equipped to provide customer identification. All 800 traffic originating from end offices not equipped to provide customer identification will require routing to an access tandem where the customer identification function is available. Customers who want to receive this information should contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

(C)  
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(C)

(This page filed under Transmittal No. 2844 )

Issued: September 7, 2000

Effective: September 22, 2000

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(E) 800 Number Portability Access Service (NPAS) (Cont'd)

800 NPAS requires FGD or BSA-D Switched Access Service. The customer shall designate which originating FGD or BSA-D Switched Access Service trunk groups are to be associated with 800 NPAS. Calls originating from an Area of Service in which the Customer has not ordered sufficient originating FGD or BSA-D Switched Access Service will be blocked.

(F) 900 Access Service

The customer must have LATA-wide Switched Access in order to receive 900 Access Service traffic. The customer shall specify the LATAs from which they wish to receive originating 900 Access Service calls, the 900 NXX codes to be activated in a given LATA and the desired due date of the order. 900 Access Service calls originating from LATAs in which the customer has not ordered 900 Access Service will be blocked.

1+900 Access Service may be combined with FGB, FGD, BSA-B, (D) or BSA-D Switched Access Service. The customer shall (D) designate which FGB, FGD, BSA-B, or BSA-D Switched Access (D) Service trunk groups are to be associated with the 1+900 Access Service. However, when FGD or BSA-D Switched Access Service becomes available in an end office, 1+900 Access Service traffic originating from that end office must be provided with FGD or BSA-D Switched Access Service.

0+900 Access Service traffic is available only when combined with 1+900 Access Service provided with FGD or BSA-D Switched Access Service.

(This page filed under Transmittal No. 3382 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(F) 900 Access Service (Cont'd)

Information regarding 900 Access Service Screening Offices will be provided to customers who contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

(G) Directory Assistance (DA) Access Service

Directory Assistance can be utilized with FGA, FGB, FGD, (D) BSA-A, BSA-B, or BSA-D Switched Access Services. For FGB, (D) FGD, BSA-B, and BSA-D Switched Access Service, the customer (D) shall specify the number of trunks required from the customer's premises to the Directory Assistance location. Where DA Access Service is combined with a FGB, FGD, BSA-B, (D) or BSA-D Switched Access Service, the customer shall also (D) specify which trunk group is to be associated with the DA Access Service. This information is used by the Telephone Company to determine the number of transmission paths. The customer then specifies the Directory Transport features.

(This page filed under Transmittal No. 3382 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(G) Directory Assistance (DA) Access Service (Cont'd)

When Directory Assistance Access Service is ordered, the customer must also specify if new or existing Directory Transport services or interconnection cross connects are to be used. If a new Directory Transport facility or interconnection cross connect is specified, additional information as set forth in 5.2.2(C) (Switched Transport and Directory Transport Services) is also required. If an existing Directory Transport facility or facilities are specified, such facilities must have a compatible interface and available capacity to install the service. In addition, the customer must also specify the circuit facility assignment for the service being ordered.

(H) Special Access Service

For all Special Access Services, the customer must specify the customer designated premises, interconnection cross connects or hubs involved, the type of service (e.g., Voice Grade or WATS Access Line, High Capacity, MegaLink Custom, etc.), the channel interface, technical specification package and features desired. For multipoint services, the customer may request different channel interfaces at each premises; however, all such interfaces must be compatible.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2383 )

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Issued: September 1, 1994

Effective: December 15, 1994

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(H) Special Access Service (Cont'd)

If Special Access Services are exempt from the Special Access Surcharge, as described in 7.2.5 (Surcharge for Special Access Service), the customer shall furnish the required certification when placing the access order. In addition, the customer must specify when ordering Special Access Services whether they are to be billed under an Optional Payment Plan as described in 7.2.19 (Optional Payment Plan) or a High Capacity Term Pricing Plan as described in 7.2.20 (High Capacity Term Pricing Plan).

(I) WATS Access Line Service

In addition to the ordering requirements for Special Access Service, for WATS Access Line Service the customer must also specify the type of calling for which the service is to be provided, the type of address signaling and the type of supervisory signaling desired. WATS Access Line Service may be ordered by all customers, both end users and Interexchange Carriers. Additionally, when the necessary screening functions are not provided at the wire center which serves the customer's premises, the Telephone Company will provide the service to the nearest wire center where capacity exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No charge will apply for the order modification.

(J) Self-Healing Transport Networks (STN)

For all Self-healing Transport Networks, the customer must specify the customer designated premises Access Nodes, the Telephone Company Access Nodes, Network Access Points (NAPs) associated with each Digital Transmission Link (DTL), DTL Volume Option and additional DTLs, if any, quantity and type of interface (ports) required at each STN node in terms of DS1, EC-1, DTL, OC3, OC3c or OC12, as well as any other optional features and functions.

(This page filed under Transmittal No. 2610 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(J) Self-Healing Transport Networks (STN) (Cont'd)

If Self-Healing Transport Networks are exempt from the Special Access Surcharge, as described in 7.2.5 (Surcharge for Special Access Service), the customer shall furnish the required certification when placing the access order.

(K) MegaLink Custom Services

For all MegaLink Custom Services, the customer must specify the customer designated premises, interconnection cross connects or hubs involved, the interface type (electrical or optical) Channel Termination Volume Option(s), the features desired and billing period. Electrical interface and optical interface Channel Termination Volume Options, as specified in 20.4.1(A) (Channel Termination), may not be combined on one access order at the same customer designated premises. Channel Termination Volume Options for each Channel Termination for a customer designated premises to customer designated premises service must be the same.

If MegaLink Custom Services are exempt from the Special Access Surcharge, as described in 7.2.5 (Surcharge for Special Access Service), the customer shall furnish the required certification when placing the access order.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2383 )

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Issued: September 1, 1994

Effective: December 15, 1994

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(L) MicroLink II Service<sup>(2)</sup>

The customer must specify the customer's designated premises, the Primary Market Area involved and the type of Access Termination (i.e., Public Dial<sup>(1)</sup>, Private Dial<sup>(1)</sup> or Dedicated). The Telephone Company shall determine the switch at which point the customer enters the Primary Market Area as specified in 14.1.1 (General Description). For each Access Termination requested, the customer must also specify the type of protocol (i.e., Non-poll<sup>(1)</sup>, Asynchronous<sup>(1)</sup>, Synchronous, 3270 Bisynchronous<sup>(1)</sup>, X.PC<sup>(1)</sup>, X.75, etc.), data transmission speed and the features desired.

(M) Operator Call Processing

The customer must specify the FGD or BSA-D Switched Access (D) Service that will be used to transfer calls from the OSS tandem to the access customer. For Operator Transfer, a separate trunk group and CIC must be established for each name to which Operator Transfer calls are to be transferred. Customers who wish to participate in Operator Transfer and do not presently have a CIC, will be required to obtain a four-digit CIC.

The customer must also specify the specific LATAs where the customer desires Operator Call Processing and whether Operator Transfer, Inward Assistance or both are to be provided. In addition, the customer shall specify whether or not operator functionality, coin station control or both are to be provided by the customer.

OSS tandem interconnection requirements are specified in 16.3.1 (Manner of Provisioning). Information regarding OSS tandem locations will be provided to customers who contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

- (1) This element or function is obsolete and limited to existing installations, for existing customers, as of September 30, 1997 and will no longer be available after April 1, 1999.
- (2) As of October 6, 2004, MicroLink II service utilizing the X.75 protocol is obsolete and limited to existing installations, at existing locations, for existing customers

(This page filed under Transmittal No. 3382 )



## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(N) Carrier Identification Code Parameter (CIP)

The Customer must specify per trunk group or tandem, and all associated Carrier Identification Codes, the end offices that will be used to pass originating Carrier Identification Code Parameter (CIP) to the Customer's designated premises. The Customer's end office must be equipped with SS7 Signaling and is provided in conjunction with Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service as set forth in Section 23. End offices so equipped may be found in National Exchange Carrier Association Tariff F.C.C. No. 4.

(O) Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service

The Customer must specify the: (T)

- Number of access links
- Link Type
- Signaling Link Code
- Customer Signaling Point Code (T)
- Common Language Location Identifier (CLLI) codes of both the Telephone Company's interconnecting STP and the FSPOI, if applicable (C)
- Contact telephone number for installation and maintenance of the customer's designated premises (C)

The Customer's designated premises and the Telephone Company's STP must be in the same LATA unless that LATA STP has been removed through consolidation and rehomings. If the LATA STP has been removed through consolidation and rehomings, the Customer's designated premises and the Telephone Company's designated LATA FSPOI must be in the same LATA. (C)

In addition, the Customer will provide an estimate of total annual volume and busy hour busy month volume projected for a period of three years. The forecast should be itemized by message type. The Telephone Company will utilize this forecast in its own efforts to project further facility requirements. (T)

(This page filed under Transmittal No. 3415 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(P) Line Information Data Base (LIDB) Service

Line Information Data Base (LIDB) Service is provided in conjunction with CCS/SS7 Interconnection Service, as set forth in Section 23 (Common Channel Signaling/Signaling System 7). In order to utilize LIDB Service, the customer must have CCS/SS7 Interconnection Service to the two Telephone Company Signaling Transfer Points (STPs) designated by the Telephone Company as the interconnecting STP pair to be utilized for interconnection to the CCS/SS7 network. The Telephone Company's STP locations are provided in the National Exchange Carriers Association, Inc. Tariff F.C.C. No. 4.

The customer must provide a LIDB Service Order Form which specifies the originating point codes (OPCs) of the customer's designated Operator Service Systems (OSSs) sending the query or queries and the desired due date of the order. The customer must provide a LIDB Service Order Form each time a LIDB Service Application is established.

(Q) Signaling System 7 (SS7) Signaling

Signaling System 7 (SS7) Signaling is provided in conjunction with CCS/SS7 Interconnection Service as set forth in Section 23 and is only available with FGD and BSA-D Switched Access Service. The customer must specify the:

- switching point codes
- trunk identification codes

The customer must also identify the CCS/SS7 Interconnection Service link associated with the FGD or BSA-D trunk group.

(This page filed under Transmittal No. 2616 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Ordering Requirements (Cont'd)

(R) Expanded Interconnection (S)

(1) Virtual Collocation (S)

(a) Bona fide Request (S)

The interconnector must specify the Telephone Company central office desired for virtual collocation. In addition, the Telephone Company must be in receipt of the written description of the interconnector-designated equipment and the engineering design charge. The engineering design charge is specified in 25.7.5 (Rates and Charges) and is required per collocation request, per central office. The written description must include, at a minimum, the following: (T)  
(S)

- manufacturer's name,
- equipment name,
- equipment type or model number, and
- the quantity of equipment.

In addition, if the interconnector desires to be considered a potential vendor of the equipment being designated, the bona fide request must include an attachment with a price quote for the designated equipment as well as information sufficient for the Telephone Company to determine the reasonableness of the offered price as set forth in 25.2.1(C) (Designation of Dedicated Equipment). (S)

Receipt of the application form and fifty percent of the quotation of the nonrecurring charges, as set forth in 25.5.2(A) (Nonrecurring Charges for Installation) constitutes a bona fide request. (T)  
(T)

Reissued material becomes effective December 15, 1994.

Revised material is issued on not less than 9 days' notice under authority of Special Permission No. 94-1415 of the F.C.C.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2407 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Ordering Requirements (Cont'd)

(R) Expanded Interconnection (Cont'd)

(S)

(1) Virtual Collocation (Cont'd)

(a) Bona fide Request (Cont'd)

Receipt of the engineering design charge and the Expanded Interconnection application form(s) will determine the order of priority (i.e., first come-first served basis) of interconnectors' requests. If the equipment requested on the application form is not tariffed in Section 25, the Telephone Company will tariff such equipment within 30 days of receipt of the application form and fifty percent of the quotation of the nonrecurring charges to become effective on 30 days' notice.

(S)

(T)

(T)

(b) Minimum Ordering Requirements

(S)

The interconnector shall specify the description of the equipment (including manufacturer's name, equipment name, equipment type and model number and quantity of equipment), the release date of the software/firmware, cabling specifications and facility assignments between designated equipment. The interconnector will provide remote monitoring and control as described in Section 25.

The interconnector may specify a maximum of two single mode dielectric fiber optic cables per wire center. The interconnector shall specify the number of fibers in each cable and the number of riser tails needed to splice all fibers provided at the time of installation.

(S)

Reissued material becomes effective December 15, 1994.

Revised material is issued on not less than 9 days' notice under authority of Special Permission No. 94-1415 of the F.C.C.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2407 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(R) Expanded Interconnection (Cont'd)(1) Virtual Collocation (Cont'd)(b) Minimum Ordering Requirements (Cont'd)

The interconnector must also designate basic transmission equipment to be dedicated to its use. The interconnector must also specify the number and type of interconnection cross connects desired for the interconnection of their designated arrangement.

(c) Interconnection Cross Connect

For the interconnection cross connect specified in 25.5 (Rate Regulations for Virtual Collocation), an order is limited to a single point of termination address. The interconnector must identify each interconnection cross connect as either switched, special or shared use. When ordering the interconnection cross connect to be provided as switched or shared use, the interconnector must specify the number of channels to be used for switched services.

When ordering the interconnection cross connect, the interconnector must specify the existing Telephone Company-provided tariffed service or switched transport connection that connects to its interconnection cross connect. The Telephone Company-provided service or switched transport connection so specified may be either an existing or new circuit. If new, it must be ordered at the same time as the interconnection cross connect. The interconnector must also provide the frame address information (e.g., floor, aisle, bay, panel and jack) on the Access Order.

(d) Access Order Charges, as set forth in 5.4 (Access Order Charges) will apply to orders for virtual collocation.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2383 )

Issued: September 1, 1994

Effective: December 15, 1994

Four AT&T Plaza, Dallas, Texas 75202

ACCESS SERVICE

- 5. Ordering for Access Service (Cont'd)
  - 5.2 Access Order (Cont'd)
    - 5.2.2 Ordering Requirements (Cont'd)
      - (R) Expanded Interconnection (Cont'd)

(D)

(This page filed under Transmittal No. 2477 )

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Issued: July 17, 1995

Effective: August 31, 1995

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(R) Expanded Interconnection (Cont'd)

## (3) SONET-Based Interconnection (SBI)

The interconnector must specify the Telephone Company central office desired for SBI on the application form. The Telephone Company will provide the interconnector a quotation of applicable nonrecurring charges. If the Telephone Company determines it cannot provision the SBI arrangement within the provisioning interval, the Telephone Company will negotiate an interval with the interconnector, not to exceed sixty days, unless there are circumstances beyond the Telephone Company's control which prevent it from doing so.

Receipt of the SBI application form(s), the engineering design charge and 50% of the nonrecurring charges for installation will determine the order of priority (i.e., first come-first served-basis) of interconnectors' requests. Upon completion of the Telephone Company's portion of the SBI application, the Telephone Company will provide the interconnector with an SBI Work Completion Form which will contain point of termination address information required to order an interconnection cross connect.

The interconnector will provide remote monitoring and control as described in Section 30.

The interconnector may specify a maximum of two single mode dielectric fiber optic cables per wire center. The interconnector shall specify the number of fibers in each cable and the number of riser tails needed to splice all fibers provided at the time of installation.

The interconnector must also specify the number and type of interconnection cross connects desired for the interconnection of the arrangement dedicated by the Telephone Company for their exclusive use.

Reissued material is filed under authority of Special Permission No. 95-930 of the F.C.C and is deferred to August 31, 1995.

(This page filed under Transmittal No. 2486 )

Issued: July 27, 1995

Effective: July 27, 1995

Four AT&T Plaza, Dallas, Texas 75202

(S)

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(R) Expanded Interconnection (Cont'd)

## (3) SONET-Based Interconnection (SBI) (Cont'd)

(S)

For the interconnection cross connect specified in 30.6 (Rate Regulations), an order is limited to a single point of termination address. The interconnector must identify each interconnection cross connect as either switched, special or shared use. When ordering the interconnection cross connect to be provided as switched or shared use, the interconnector must specify the number of channels to be used for switched services.

When ordering the interconnection cross connect, the interconnector must specify the existing Telephone Company-provided tariffed service or switched transport connection that connects to its interconnection cross connect. The frame address information (e.g., floor, aisle, bay, panel and jack and which is contained in the SBI Work Completion Form) must also be specified on the Access Order. The Telephone Company-provided service or switched transport connection so specified may be either an existing or new circuit. If new, it must be ordered at the same time as the interconnection cross connect.

Access Order Charges, as set forth in 5.4 (Access Order Charges) will apply to orders for Interconnection Cross Connects.

Reissued material is filed under authority of Special Permission No. 95-930 of the F.C.C and is deferred to August 31, 1995.

(This page filed under Transmittal No. 2486 )

Issued: July 27, 1995

Effective: July 27, 1995

Four AT&T Plaza, Dallas, Texas 75202



## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(S) TIPToP Service

The TIPToP customer shall specify the number of one-way and two-way port interfaces and the access tandem where the service is desired. The minimum initial order quantity must match the quantity as defined in Section 44.1(B)1(h). Subsequent orders for port interfaces must use existing facilities when spare capacity is available on those facilities.

When choke trunks are required to a separate choke tandem, the quantity of port interfaces required will be determined by the TIPToP customer using the table in Section 44.1(B)1(e).

TIPToP one-way and two-way port interfaces require the TIPToP customer to provide a minimum of one Local Routing Number (LRN) per LATA prior to provisioning of the customer's order. Changes to any order to update LRNs associated with that order will incur applicable access order modification charges as defined in Section 5.3.2. LRNs associated with other services cannot be used for the TIPToP service.

(C)  
|  
(C)

The TIPToP customer must provide an Access Carrier Name Abbreviation (ACNA).

The TIPToP Customer must provide the Access Customer Terminal Location (ACTL) and the Common Language Location Identifier (CLLI) for every IP Gateway and every Customer's IP-VIS Dedicated location used in conjunction with TIPToP service in each LATA where service is ordered.

The TIPToP Customer must identify all NPA-NXXs for which they are the code owner at the time of order. Subsequent acquisitions of NPA-NXXs must be reported to the Telephone Company within thirty (30) days of acquisition.

(T) Telecommunications Relay Interconnection Service (TRIS)

For TRIS, the TRS provider must specify the TRS designated premises, the digital access tandem, the network channel and network channel interface code, and the number of trunks.

(This page filed under Transmittal No. 3096 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(U) Multiple 64 Clear Channel Capability (64 CCC) (T)

In addition, the customer must specify one of three trunk allocation schemes: fixed, floating or flexible. In the fixed allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call are contiguous and the first FGD or BSA-D trunk is constrained to certain fixed starting points. In the floating allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call are contiguous, but the position of the first trunk can float. For the flexible allocation scheme, the FGD or BSA-D trunks selected for a Multiple 64 CCC call may occupy non-contiguous positions within a group of 24 FGD or BSA-D trunks.

Customers may segregate their originating and terminating Multiple 64 CCC traffic by specifying dedicated Multiple 64 CCC trunk group(s) on the order. A Multiple 64 CCC trunk group(s) represents access capacity for carrying only Multiple 64 CCC traffic.

(V) Advanced Carrier Identification Service (ACIS)

The customer must have LATA-wide Switched Access in order to receive originating ACIS routed traffic. The customer must specify the:

- LATAs from which they wish to receive originating ACIS calls,
- the ACIS Access Code(s) to be activated in a given LATA,
- the Carrier Identification Code (CIC) of each ACIS Code in a given LATA, and
- the desired due date of the order.

Originating ACIS routed calls from LATAs in which the customer has not ordered ACIS will be blocked.

Originating traffic that is to be routed using ACIS may be combined with FGB, FGD, BSA-B, or BSA-D Switched Access Service. The customer shall designate which FGB, FGD, BSA-B, or BSA-D Switched Access Service trunk groups are to be associated with ACIS. However, when FGD or BSA-D Switched Access Service becomes available in an end office, ACIS traffic originating from that end office must be provided with FGD or BSA-D Switched Access Service.

(This page filed under Transmittal No. 3387 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Ordering Requirements (Cont'd)

(V) Advanced Carrier Identification Service (ACIS) (Cont'd)

Direct-Trunked Transport will be available from end offices equipped to provide the ACIS functionality. All originating traffic to be routed using ACIS from end offices not equipped to provide the ACIS functionality will require routing to an access tandem where the function is available. When the ACIS functionality is located at an access tandem, the customer must utilize a Tandem-Switched Transport Facility. Information regarding the availability of ACIS will be provided to customers who contact their Telephone Company Account Manager, Access Service Center (ASC) or Business Service Center (BSC).

(W)

(D)

(D)

(This page filed under Transmittal No. 3387 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.2 Ordering Requirements (Cont'd)

(W)

(D)

(D)

(This page filed under Transmittal No. 3387 )

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Issued: March 12, 2014

Effective: March 27, 2014

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(X) ReliaNet Service

For all ReliaNet services, the customer must specify:

- (1) Type of access connection(s) desired [e.g., Master Access Connection (MAC), Auxiliary Connection (AC), etc.]
- (2) Bandwidth required on the MAC (Sonet Volume Option (SVO) 3, 6, 12, 24, etc.)
- (3) Desired customer premises location(s) for each MAC and Auxiliary Connection, as required.
- (4) Association between each MAC with specific AC.
- (5) If AC is not ordered directly by the MAC customer of record, the ordering customer must have a Letter of Agency from that MAC customer granting permission to utilize the ReliaNet network. (N)
- (6) Association between MAC and associated second MAC. (N)
- (7) Quantity and type of interface (ports) required for each MAC or AC in terms of DS1, DS3, EC-1, OC3, OC3c or OC12, etc., access ports. (T)
- (8) Capacity for the MAC to MAC Connection in quantities of EC-1s. Each EC-1 must be specified as either DS3 or VT1.5 structure. (N)
- (9) Capacity for the AC to AC Connection in quantities of EC-1s. Each EC-1 must be specified as either DS3 or VT1.5 structure.
- (10) Minimum Period desired for each ReliaNet rate element.

The customer's serving wire centers that are located on the inter-office network are found in National Exchange Carrier Association (NECA) Inc. Tariff F.C.C. No. 4. If the customer's serving wire center is not located on the inter-office network, the customer will order an Off-Net Auxiliary Connection. In addition to the Off-Net AC rate element, the customer will also be required to purchase inter-office mileage from his serving wire center to the nearest appropriate inter-office network node (as determined by the Telephone Company). This mileage will be purchased from the appropriate Special Access service tariff from which the baseline service would normally be ordered (e.g., Voice Grade, MegaLink Data, High Capacity, or MegaLink Custom service - Sections 7.3.4, 7.3.9, 7.3.10 and 20.1, respectively).

If ReliaNet services are exempt from the Special Access Surcharge, as described in 7.2.5 (Surcharge for Special Access Service), the customer shall furnish the required certification when placing the access order.

(This page filed under Transmittal No. 2628 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(Y) Service Provider Number Portability

Service Provider Number Portability (SPNP) Service is provided in conjunction with CCS/SS7 Interconnection Service, as set forth in Section 23 (Common Channel Signaling/Signaling System 7). In order to utilize the SPNP Service, the customer must have CCS/SS7 Interconnection Service to the two Telephone Company Signaling Transfer Points (STPs) designated by the Telephone Company as the interconnecting STP pair to be utilized for interconnection to the CCS/SS7 network. The Telephone Company's STP locations are provided in the National Exchange Carriers Association, Inc. Tariff F.C.C. No. 4.

The customer must provide initial estimates of total annual call volume, including busy hour query volume. The Telephone Company will utilize this forecast in its own efforts to project further facility requirements.

(Z) Shared Network Arrangement<sup>(1)</sup>

A Shared Network Arrangement is a service offering that enables a customer (the "Service User") to connect subtending services to the multiplexed service of another customer (the "Host Subscriber"), with the Telephone Company maintaining separate records and billing for each. Each customer will be billed for those rate elements associated with their own portion of the service configuration. Under no circumstances will the rates or charges for individual rate elements be split. This offering is limited to service configurations where a Service User obtains subtending circuits from a Host's multiplexed service.

Under the Shared Network Arrangement, the Telephone Company may share record information with the Host Subscriber pertaining to the services of other users of the shared network. Such disclosure will be under the sole discretion of the Telephone Company as is necessary to perform billing reconciliations and/or functions required in connection with maintaining account records.

(1) This regulation only applies to customers purchasing Shared Network Arrangement after 05/26/06.

(This page filed under Transmittal No. 3131 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(Z) Shared Network Arrangement<sup>(1)</sup> (Cont'd)(1) Establishing a Shared Network Arrangement

When establishing Special Access Service or Switched Access Service under a Shared Network Arrangement, the Host Subscriber and the Service User must coordinate with each other the design, testing and maintenance of the service; additionally, the Service User must provide to the Telephone Company the Connecting Facility Assignment (CFA) and the High Capacity Billing Account Number (HBAN) of the Host Subscriber. The Telephone Company will undertake to connect the Service User's circuits to the Host's service, and to establish and maintain separate billing for the Service User's portion of the service. Additionally, the Service User must:

(i) obtain a letter of authorization for the Shared Network Arrangement from the Host Subscriber, and (ii) provide a written copy of the letter of authorization to the Telephone Company if a dispute arises with respect to the authorization for the applicable Services.

(a) Cascading Shared Network Arrangement

In the event that the Service User is requesting a subtending circuit from a Host Shared Network Arrangement with a third-party Host (a Cascading Shared Network Arrangement), the Service User must also obtain and provide to the Telephone Company the appropriate HBAN and CFA of the third-party Host, in order to identify the complete circuit for purposes of maintenance and testing continuity. In a Cascading Shared Network Arrangement, it is the third-party Host's responsibility to notify the Host Subscriber of the Cascading Service User and provide them with the Cascading Service User contact information prior to the third-party Host's Shared Network Arrangement with the Cascading Service User.

The Service User (including a Cascading Service User) will have Special Access Service under the Shared Network Arrangement, as long as (1) the applicable letter of authorization establishing the Service User's rights to participate in the Shared Network Arrangement has not been withdrawn by the Host Subscriber (or third-party Host), and (2) the Host Subscriber maintains the Shared Network Arrangement.

(1) This regulation only applies to Customers purchasing Shared Network Arrangement after 05/26/06. (T)

(This page filed under Transmittal No. 3305 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(Z) Shared Network Arrangement<sup>(1)</sup> (Cont'd)(2) Disconnects and Modifications of the Shared Network Arrangement

The Host Subscriber of the Shared Network Arrangement can disconnect or modify (groom) the Shared Network Arrangement k following the steps outlined in 5.2.2(Z)(2)(a), below.

(a) Disconnects of SNA

The Host Subscriber can disconnect the Shared Network Arrangement and the Special Access Service Access Services under Shared Network Arrangement, but only if the following requirements are met:

- (1) Written notification is provided to all Service Users (including Cascading Service Users) at least 30 days prior to the Host Subscriber issuing the Access Service Request for the disconnection of service; and
- (2) The Telephone Company has been provided a copy of all Service User notifications.

The Service User (including a Cascading Service User) shall submit a request to disconnect their Special Access Service in accordance with the Host Subscriber's (or third-party Host's) written notification. However, if any Service User does not submit a request to disconnect their Special Access Service under the Shared Network Arrangement within 30 days of receiving such notification, the Service User grants the Host Subscriber the right to disconnect the Service User's Special Access Service in accordance with the written notification, and the Telephone Company will have no liability to the Service User as a result of such disconnection.

Billing for services and facilities will continue until a disconnect request(s) for the Special Access Services has been processed by the Telephone Company.

(1) This regulation only applies to customers purchasing Shared Network Arrangement after 05/26/06.



5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.2 Ordering Requirements (Cont'd)(Z) Shared Network Arrangement<sup>(1)</sup> (Cont'd)(2) Disconnects and Modifications of the Shared Network Arrangement (Cont'd)(a) Disconnects of SNA (Cont'd)

The Service User (including a Cascading Service User) is responsible for any applicable early termination fees associated with the disconnection of its Special Access Service under the discontinued Shared Network Arrangement.

(b) Grooming Special Access Service under SNA

The Host Subscriber can modify (groom) Special Access Services under a SNA, but only if the following requirements are met:

(1) Written notification is provided to all Service Users (including a Cascading Service User) 30 days prior to issuing the Access Service Request for the modification; and

(2) The Telephone Company is provided a copy of all Service User notifications.

The Service User (including a Cascading Service User) shall submit a request to modify (groom) its Special Access Service in accordance with the Host Subscriber's written notification. However, if any Service User does not submit a request to groom their Special Access Service under the Shared Network Arrangement within 30 days of receiving such notification, the Service User grants the Host Subscriber the right to issue the order for the grooming in accordance with the written notification, and the Telephone Company will have no liability to the Service User as a result of such orders. The Service User will be responsible for all Telephone Company fees and charges, including changes to the Service User's recurring charges resulting from the Host Subscriber's modification to the Shared Network Arrangement.

(1) This regulation only applies to customers purchasing Shared Network Arrangement after 05/26/06.

(This page filed under Transmittal No. 3131 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.3 Service Provisioning Intervals

The time required to provision the service (i.e., the period between the application date and the service date) is known as the service interval. Such intervals will be established in accordance with published interval guidelines and where possible, will reflect the customer's requested service date.

Schedules that specify installation intervals will also specify the services and quantities of the services that can be provided as specified in Section 5.2.3.1(B) and (C). The Telephone Company will adhere to the intervals as specified in Section 5.3.2(C) (1), except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions). Standard Intervals only apply when facilities and equipment are available.

(N)  
(N)

A schedule of intervals applicable for Expanded Interconnection is located in the Telephone Company's Technical Publication for Expanded Interconnection. The Telephone Company's intervals for equipment are subject to equipment availability from the manufacturer and the published intervals will be adhered to except:

- during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions) and
- when an interconnector designates equipment that is not used by the Telephone Company to provision its other access services and the Telephone Company must, therefore, first obtain training regarding the installation, maintenance and administration of the equipment designated as well as obtain the equipment itself.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of normally scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable charges described in 13.2 (Additional Labor).

(This page filed under Transmittal No. 2970 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.3.1 Negotiated Interval

The Telephone Company will negotiate a service date interval with the customer when:

- (A) There is no standard interval for the service, or
- (B) The quantity of Access Services ordered exceeds the quantities specified in Section 5.3.2(C) (1), or
- (C) The customer requests a service date beyond the applicable standard interval service date.

Standard Intervals	
Analog/Voice Grade/DS0	10 days
DS1/Megalink Data (128, 256, 384, 512, 768 kbps) <sup>(3)</sup>	5 days
DS3	7 days <sup>(1)</sup>
(2)	

(N)

The Telephone Company will offer a service date based on the type and quantity of Access Services the customer has requested. The negotiated interval may not exceed by more than six months the standard interval service date, or, when there is no standard interval, the Telephone Company offered service date.

<sup>(1)</sup> Interval only applies where facilities and equipment exist. When facilities and equipment do not exist the interval is dependent upon the complete installation of new facilities and equipment.

<sup>(2)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

<sup>(3)</sup> Effective October 27, 2016, MegaLink Data Service 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps channels are limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted.

(N)

(N)

(This page filed under Transmittal No. 3436 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.4 Selection of Facilities for Access Orders

When there are analog or digital high capacity facilities to the Customer's serving wire center for Switched Access, to a hub for (T) Special Access, MegaLink Custom Services or STN(s), or when there are digital high capacity facilities to an interconnecting STP or (C) FSP/POI for CCS/SS7 Interconnection Service, the Customer must (C) specify a channel assignment for each service ordered. In addition, when a Customer requests a Service Facility Move (SFM) (T) or Reconfiguration, the Connecting Facility Assignments (CFAs) or specific point of termination (for interconnection cross connects) must be specified for the facilities involved in the SFM or Reconfiguration for each service. The Customer will (T) provide this information to the Telephone Company/Interconnector during the order process.

For all other access orders, the option to request a specific transmission path or channel is not provided except as described (D) in Section 27.

(This page filed under Transmittal No. 3415 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.5 Shared Use

Shared Use is the provision of Switched Access and Special Access services over the same DS1- or DS3-level transmission path through the use of a common interface. Shared use to a hub is allowed for the following access services: Switched Access and Special Access High Capacity Services, Switched Access and MegaLink Custom Services and Switched Access and STN Services. <sup>(1)</sup> (D) Individual services using a shared use facility must be ordered as either Switched Access Service, Special Access High Capacity Service, MegaLink Custom Service, STN or Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service. In addition, when shared use is provided on an interconnection cross connect, the customer/interconnector must specify the number of channels that will be interconnected to Switched Access.

When placing an order for the individual service(s), the customer must specify a channel assignment for each service ordered. In addition, when a customer/interconnector requests an SFM or Reconfiguration, the Connecting Facility Assignments (CFAs) must be specified for the facilities involved in the SFM or Reconfiguration for each service.

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3251 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.2 Access Order (Cont'd)5.2.6 Provision of Other Services(A) Testing Service, Additional Labor, Telecommunications  
Service Priority and Special Facilities Routing

Testing Service, Additional Labor and Telecommunications (T)  
Service Priority may be ordered with an access order (T)  
concurrent with the associated Access Services.  
Alternatively, with the agreement of the Telephone Company,  
Testing Service, Additional Labor, Telecommunications  
Service Priority and Special Facilities Routing may  
subsequently be added to the access order at any time, up  
to and including the service date for the Access Service.  
When added subsequently, Design Change Charges described in  
5.3.2(A) (Design Change Charges) may apply.

In addition to the rates and charges specified in this  
tariff for Testing Service, Additional Labor,  
Telecommunications Service Priority and Special Facilities  
Routing, rates and charges for the associated Access  
Services and ordering charges contained in this section  
will also apply.

(This page filed under Transmittal No. 2572 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd) (M)
- 5.2 Access Order (Cont'd) (M)
- 5.2.6 Provision of Other Services (Cont'd) (T)
- (B) Additional Engineering
- Additional Engineering is not an ordering option but will be applied to an access order when the Telephone Company determines additional engineering is necessary to accommodate a customer request. Additional engineering will only be required as specified in 13.1 (Additional Engineering). When additional engineering is required, the customer will be notified and furnished with a written statement setting forth the justification for the additional engineering as well as an estimate of the charges. If the customer agrees to the additional engineering, a firm order will be established. If, after being notified that additional engineering of Telephone Company facilities is required, the customer does not want the service or facilities, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the additional engineering may not exceed the estimated amount by more than 10%. (T)
- The regulations for Additional Engineering as specified in 13.1 (Additional Engineering) and the rates and charges as specified in 13.4 (Rates and Charges) are in addition to the regulations, rates and charges specified in this section. (T)
- (C) Special Construction
- The regulations, rates and charges for special construction are contained in Southwestern Bell Tariff F.C.C. No. 69 (Special Construction) and are in addition to the regulations, rates and charges specified in this tariff. (M)

Material and revised material appearing on this page formerly appeared on 3rd Revised Page 97.1 of Tariff F.C.C. No. 68.

(This page filed under Transmittal No. )

Issued: March 3, 1992

Effective: July 1, 1992

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations5.3.1 Access Order Charges

- (A) An Access Order Charge applies, per access order, for the installation, addition, change, rearrangement or move of Access Services provided in this tariff (in addition to other applicable Access Service tariff charges) with the following exceptions:
- Nonchargeable administrative changes where so specified in this tariff;
  - Access order modifications as specified in 5.3.2 (Access Order Modification Charges);
  - Initial or subsequent activation of NXX's for 900 Access Service;
  - Establishment of 0+900 Access Service;
  - Complete or partial disconnection of Access Services and/or features (except when a Carrier Identification Code (CIC) is deleted);
  - Upgrades from FGA or FGB service to FGD service and upgrades from BSA-A or BSA-B service to BSA-D service;
  - Revocation or discontinuance of Telecommunications Service Priority System;
  - Installation, modification or rearrangement of MicroLink II<sup>(1)</sup> Service or features;
  - Conversions during the transition period of FGA to BSA-A, FGB to BSA-B, and FGD to BSA-D;
  - Change of Access Services Bill Period;
  - As specified in 6.8.2(D)(7), following; and (D)
  - <sup>(2)</sup>
  - When additional Access Orders are required as set forth in Section 5.2.1(A) preceding, for establishment of, removal of, or changes to multiple Carrier Identification Codes and are submitted at the same time, with the same due date, for the same central office and the same trunk group. In such cases only one Access Order Charge shall apply for the group of orders.
- (B) An Access Order Charge applies per access order for the addition, change, or rearrangement of the WATS Access Line features, specified in 6.9 (Rates and Charges), when such features are requested subsequent to the installation of the WATS Access Line.

<sup>(1)</sup> As of October 6, 2004, MicroLink II service utilizing the X.75 protocol is obsolete and limited to existing installations, at existing locations, for existing customers

<sup>(2)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3387 )



ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.3 Rate Regulations (Cont'd)

5.3.1 Access Order Charges (Cont'd)

- (C) An Access Order Charge will also apply per access order when a customer elects to have existing Special Access Services billed under an Optional Payment Plan, elects to terminate an Optional Payment Plan and revert to monthly billing or elects to increase the minimum monthly revenue commitment, as specified in 7.2.19 (Optional Payment Plan).
- (D) An Access Order Charge will apply per order for access order cancellations as specified in 5.3.3. (T)
- (E) Access Order Charges are specified in 5.4 (Rates and Charges).

(This page filed under Transmittal No. 2994 )

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Issued: April 26, 2004

Effective: May 11, 2004

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.2 Access Order Modification Charges

The customer may request a modification of its access order at any time prior to the service date or notification by the Telephone Company that service is available for the customer's use, whichever is later. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so during normal business hours with the normal work force assigned to complete such an order. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the access order modification, the Telephone Company will schedule a new service date. All charges for access order modifications will apply on a per occurrence basis.

The following will be treated as a new access order (for the increased amount only) when any increase occurs in the number of:

- Special Access Service channels;
- MegaLink Custom Service channels;
- Switched Access Service lines, trunks, DNAL channels, Switched Transport channels or Directory Transport channels;
- MicroLink II Service Access Terminations;<sup>(1)</sup>
- STN additional DTLs or Access Nodes;
- CCS/SS7 STP port terminations;
- LIDB OPCs; or
- Expanded Interconnection entrance cables, basic arrangements, conversion arrangements, arrays, termination cards, interconnection cross connects and switched transport connections; or
- ReliaNet MACs or ACs.

(C)

For STN or ReliaNet service, an increase in DTL or SONET Volume Option (SVO), respectively, will be treated as a new access order and the pending access order will be cancelled as specified in 5.3.3.1.

(1) As of October 6, 2004, MicroLink II service utilizing the X.75 protocol is obsolete and limited to existing installations, at existing locations, for existing customers.

(N)  
(N)  
(N)

(This page filed under Transmittal No. 3008 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.2 Access Order Modification Charges (Cont'd)

If the Telephone Company specifies that order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer (e.g., the upgrading by the Telephone Company of the channel termination from effective two-wire to effective four-wire) and the customer authorizes the suggested order modifications, these changes will be made without order modification charges being incurred by the customer. However, charges for the Special Access Service provided to the customer will apply.

Rate regulations for access order modification charges are specified following.

(A) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an access order which requires engineering review. An engineering review is a review by Telephone Company personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes to a pending order include such things as the addition or deletion of Switched Access features or Basic Service Elements (BSEs), Special Access or MegaLink Custom Services optional features, BSEs or functions, change in the type of transport termination (Switched Access only), type of channel interface, type of interface group or technical specification package, changes to STN optional features and functions or a change of NAP on DTL specified in the original order.

A design change also includes changes to an Expanded Interconnection arrangement.

This filing is made, under protest, in compliance with the Memorandum Opinion and Order of the F.C.C. released July 25, 1994 in CC Docket 91-141.

(This page filed under Transmittal No. 2383 )

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Issued: September 1, 1994

Effective: December 15, 1994

Four AT&T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.2 Access Order Modification Charges (Cont'd)(A) Design Change Charge (Cont'd)

Design changes do not include a change of customer premises, end user premises, end office switch, feature group type or basic serving arrangement, Switched Transport or Directory Transport channel type, Special Access or MegaLink Custom Service channel type, or type of MicroLink II Service access terminations<sup>(1)</sup>. Changes of this nature will require the issuance of a new access order and the cancellation of the original access order with appropriate Cancellation Charges applied.

The Telephone Company will review the requested change and notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If a change of service date is required, the Service Date Change Charge described in (B) following will also apply.

The Design Change Charge will apply on a per access order per occurrence basis, for each access order requiring a design change. Design Change Charges are specified in 5.4 (Rates and Charges).

Credit for Missed Installation on Confirmed Due Date as described in 2.5.5 (Missed Installation on Confirmed Due Date) does not apply to Design Change Charge.

(B) Service Date Change Charge/Dispatch Charge

A Customer may request a change in the access order service date for the installation of new services or rearrangements of existing services provided the new service date is no more than 30 calendar days beyond the original service date. (C)  
When such a request is made, the Telephone Company will accordingly change the start of service and a Service Date Change Charge will apply. The application date will not change as a result of a service date change. (C)

If a design change has been requested as described in Section 5.3.2(A), preceding, and the engineering review cannot be completed within the 30 calendar day timeframe, the new service date may exceed the original service date by more than 30 calendar days. If a service date change is necessary to accommodate a customer requested design change, both the Service Date Change Charge and the Design Change Charge apply. (T)

(1) As of October 6, 2004, MicroLink II service utilizing the X.75 protocol is obsolete and limited to existing installations, at existing locations, for existing customers.

(This page filed under Transmittal No. 3368 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.2 Access Order Modification Charges (Cont'd)(B) Service Date Change Charge/Dispatch Charge (Cont'd)

- (1) For services other than Megalink Data, High Capacity DS1 and MegaLink Custom special access services: (N)  
(N)

If a Customer does not accept Access Service within 30 calendar days after the original service date, the order will be cancelled. Appropriate cancellation charges will be applied as set forth in Section 5.3.3(B). The Customer must issue a new order specifying the desired service date if Access Service is still required. (C)  
(C)  
(M)  
(M)

- (2) For Megalink Data, High Capacity DS1 and MegaLink Custom special access services: (N)  
(N)

If a Customer does not accept Access Service within 30 calendar days after the original service date, the Customer will, at its option: (C)  
(a) Cancel its Access Order, in which case Section 5.3.3(B) shall apply; or  
(b) Accept billing within 30 calendar days after the original service date, in which case billing will begin; or  
(c) Neither cancel the Access Order nor accept service, in which case the following will apply. If the Customer neither cancels the Access Order nor accepts service, all applicable service charges shall begin to accrue on the 31st calendar day after the original service date (the Effective Billing Date). If the Customer accepts service within 90 calendar days after the original service date, the Telephone Company will commence billing upon the Customer's acceptance of service and such billing will apply as of the Effective Billing Date. If the Customer fails to accept service within 90 calendar days after the original service date, the Telephone Company will cancel the relevant Access Order(s) and will bill the Customer for cancellation charges, as set forth in 5.3.3(B), following, plus all charges accrued between the Effective Billing Date and the date of cancellation using the rate associated with the shortest term available for the service being cancelled. (C)

Some material on this page was previously located on 4th Revised Page 5-28.  
(This page filed under Transmittal No. 3368 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.2 Access Order Modification Charges (Cont'd)(B) Service Date Change Charge/Dispatch Charge (Cont'd)

(3) A new service date may be established that is prior (T)  
to the original service date if the Telephone (T)  
Company determines it can accommodate the Customer's (T)  
request without delaying service dates for orders of (T)  
other Customers. If the service date is changed to (T)  
an earlier date, and the Telephone Company  
determines that additional labor or extraordinary  
costs are necessary to meet the earlier service date  
requested by the Customer, the Customer will be (T)  
notified by the Telephone Company that an Expedited (T)  
Order Charge, as specified in (C) following applies.  
The Expedited Order Charge is in addition to the  
Service Date Change Charge.

(4) Failure to notify, as noted below, the Telephone (T)  
Company prior to the original service date to  
request a different service date will result in  
the application of a Service Date Change Dispatch  
Charge for installation, moves and rearrangement  
of services. If a Telephone Company technician is  
dispatched to the Customer's premises on the (T)  
scheduled service date and the Customer is not (T)  
ready to accept service or the Customer has failed (T)  
to notify the Telephone Company before 3:00PM (CT)  
on the business day prior to the scheduled service  
date that the service date needs to be changed, a  
Service Date Change Dispatch Charge will apply.

If the Customer reschedules the service date, a (T)  
Service Date Change Charge, as set forth following (T)  
will also apply. If the Customer cancels the (T)  
service date, cancellation charges will also apply  
in accordance with terms and conditions for (T)  
cancellation charges as set forth in Section (T)  
5.3.3, following. Cancellation of the order will  
not preclude the application of the Service Date  
Change Charge and/or the Service Date Change  
Dispatch Charge assessed for prior occurrences on  
the same order.

Some material previously on this page now appears on Original Page 5-27.1.

(This page filed under Transmittal No. 3368 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.2 Access Order Modification Charges (Cont'd)(B) Service Date Change Charge/Dispatch Charge (Cont'd)

(4) (Cont'd)

A Service Date Change Charge is applicable on a per order per occurrence basis for each service date changed. A Service Date Change Dispatch Charge will apply per occurrence when a technician is dispatched to the Customer's premises and the Customer is not ready for service. Service Date Change Charges and Service Date Change Dispatch Charges are specified in Section 5.4.

(D)

Credit for Missed Installation on Confirmed Due Date, as described in Section 2.5.5, does not apply to Service Date Change Charge.

(D)

(C) Expedite Charges

Analog (Metallic, Telegraph), DS0 (Megalink Data (2.4, 4.8, 9.6, 19.2, 56, 64 Kbps)), Entrance Facilities (Voice Grade, DS1, DS3), High Capacity DS1 (Megalink Data (128, 256, 384, 512, 768 Kbps))<sup>(2)</sup> Access Services and MegaLink Custom Services<sup>(1)</sup>

(N)

If a Customer desires that service be provided on a due date earlier than the standard interval, the Customer may request that service be provided on an expedited service interval. To qualify for an expedited interval the Customer must provide End User premises access, where needed, until 11PM (CT), Monday-Friday.

When the Customer requests a 0-2 day expedite interval, on DS3, Analog (Metallic, Telegraph, Direct Analog), DS0 (Base Rate), DS1 128, 256, 384, 512, 768 Kbps, Entrance Facilities (Voice Grade, DS1, DS3) and DS1/DS3 Access Service, the request must be received by the Telephone Company by 8:30AM (CT), Monday-Friday. All 0-2 day expedite interval requests received after 8:30AM (CT) will reflect an application date of the next business day and the due date will also be changed to the next business day. Expedite charges will be determined by the interval between the application date and the expedite due date. APP day 0 does not begin until SBC verifies facilities or determines facilities are not in place.

If, upon reviewing availability of equipment, facilities and scheduled workload, the Telephone Company agrees to provide service on an expedited basis and the Customer accepts this proposal, an Expedite Order Charge (in case of Analog, DS0, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) or Expedite Circuit Charge (in case of DS3 Entrance Facilities and MegaLink Custom Services) will apply.

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(T)

(T)

<sup>(2)</sup> Effective October 27, 2016, MegaLink Data Service 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps channels are limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted.

(N)

(N)

(This page filed under Transmittal No. 3436 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.3 Rate Regulations (Cont'd)

5.3.2 Access Order Modification Charges (Cont'd)

(C) Expedite Charges (Cont'd)

- (1) Analog (Metallic, Telegraph), DS0 (Megalink Data (2.4, 4.8, 9.6, 19.2, 56, 64 Kbps)), Entrance Facilities (Voice Grade, DS1, DS3), High Capacity DS1 (Megalink Data (128, 256, 384, 512, 768 Kbps))<sup>(2)</sup> Access Services, and MegaLink Custom Services<sup>(1)</sup> (Cont'd) (N)

The maximum number of circuits, which may be expedited, is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; a limit of nine (9) DS1 circuits at the same location; a limit of four (4) DS1 (Megalink Data (128, 256, 384, 512, 768 Kbps)) circuits at the same location; and a limit of two (2) DS3 circuit at the same location. <sup>(1)</sup> When the number of access circuits exceeds the maximum threshold the interval will be negotiated.

If the Telephone Company determines that service can be provided on an expedited basis, the following charges will apply based upon agreed upon expedited service interval. The Expedited Order Charge (in case of Analog, DS0, Voice Grade/DS1 Entrance Facilities and High Capacity DS1 Access Services) applies on a per order basis, regardless of the number of circuits on the order. The Expedited Circuit Charge (in case of DS3 Entrance Facilities, and MegaLink Custom Services <sup>(1)</sup>) applies on a per circuit basis.

USOC	Analog/Voice Grade/DS0 Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXN	9 days	\$375.00
EODXL	8 days	\$425.00
EODXJ	7 days	\$475.00
EODXG	6 days	\$525.00
EODXE	5 days	\$575.00
EODXC	4 days	\$625.00
EODXA	3 days	\$675.00
EODWR	2 days	\$1,500.00
EODWQ	1 days	\$2,000.00
EODWP	0 days	\$2,500.00
USOC	DS1/Megalink Data (128, 256, 384, 512, 768 Kbps) Access Services	
	Expedited Service Intervals	Expedited Order Charge
EODXR	4 days	\$625.00
EODXP	3 days	\$675.00
EODWO	2 days	\$1,500.00
EODWN	1 days	\$2,000.00
EODWM	0 days	\$2,500.00

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

<sup>(2)</sup> Effective October 27, 2016, MegaLink Data Service 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps channels are limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted.

(This page filed under Transmittal No. 3436 )

(N)  
 |  
 (N)



ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.3 Rate Regulations (Cont'd)

5.3.2 Access Order Modification Charges (Cont'd)

(C) Expedite Charges (Cont'd)

(1) Analog (Metallic, Telegraph), DS0 (Megalink Data (2.4, 4.8, 9.6, 19.2, 56, 64 Kbps)), Entrance Facilities (Voice Grade, DS1, DS3), High Capacity DS1 (Megalink Data (128, 256, 384, 512, 768 Kbps)) <sup>(2)</sup> (N)  
Access Services and MegaLink Custom Services <sup>(1)</sup>  
 (Cont'd)

USOC	MegaLink Custom Services	
	Expedited Service Intervals	Expedited Circuit Charge
EODWL	6 days	\$1,500.00
EODWK	5 days	\$2,000.00
EODWJ	4 days	\$2,500.00
EODWH	3 days	\$3,000.00
EODWG	2 days	\$3,500.00
EODWF	1 days	\$4,000.00
EODWE	0 days	\$4,500.00

(1)

(1)

(a) In addition to Expedited Order Charges or Expedite Circuit Charges, special construction charges may apply, if the Telephone Company determines that additional cost will be incurred.

(b) When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as specified in Section 5.3.2(B), also applies.

(T)  
 (T)

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

<sup>(1)</sup> Effective October 27, 2016, MegaLink Data Service 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps channels are limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted.

(N)  
 |  
 (N)

(This page filed under Transmittal No. 3436 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.2 Access Order Modification Charges (Cont'd)(C) Expedite Charges (Cont'd)

- (1) Analog (Metallic, Telegraph), DS0 (Megalink Data (2.4, 4.8, 9.6, 19.2, 56, 64 Kbps)), Entrance Facilities (Voice Grade, DS1, DS3), High Capacity DS1 (Megalink Data (128, 256, 384, 512, 768 Kbps))<sup>(2)</sup> Access Services, and MegaLink Custom Services<sup>(1)</sup> (N)  
(Cont'd)

(c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.

(d) The Telephone Company will adhere to the expedite intervals as specified above, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

- (2) For all Access Services, excluding Analog (Metallic, Telegraph), DS0 (Megalink Data (2.4, 4.8, 9.6, 19.2, 56, 64 Kbps), DovLink), Entrance Facilities (Voice Grade, DS1, DS3), High Capacity DS1 (Megalink Data (128, 256, 384, 512, 768 Kbps)) Access Services and MegaLink Custom Services<sup>(1)</sup>

If the customer desires that service be provided on an earlier date than that which has been established for the access order or the provision of the Access Service, the customer may request that service be provided on an expedited basis. If the Telephone Company determines that service can be provided on the requested date and that additional labor costs or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. The total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%. If the customer instructs the Telephone Company to proceed, such additional charges will be determined and billed to the customer as follows:

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable additional labor charges as set forth in Section 13.4. (T)

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

<sup>(2)</sup> Effective October 27, 2016, MegaLink Data Service 128.0, 256.0, 384.0, 512.0 and 768.0 Kbps channels are limited to existing Customers for existing service arrangements; no new or additional term commitments of any kind, including any otherwise available renewals, will be available; and no move, add, or change orders will be accepted. (N)

(This page filed under Transmittal No. 3436 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.2 Access Order Modification Charges (Cont'd)(C) Expedite Charges (Cont'd)

(2) For all Access Services, excluding Analog (Metallic, Telegraph), DS0 (Megalink Data), Entrance Facilities (Voice Grade, DS1, DS3), High Capacity DS1 Access Services and MegaLink Custom Services <sup>(2)</sup> (Cont'd) (D)

(a) Extraordinary Costs: The special construction terms and conditions specified in Southwestern Bell Tariff F.C.C. No. 69 will be used by the Telephone Company to determine charges to recover the extraordinary costs which may be involved. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Southwestern Bell Tariff F.C.C. No. 69.

(b) When the request for expediting occurs subsequent to the issuance of the access order, a Service Date Change Charge as specified in (B) preceding also applies.

(c) If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, no Expedite Order Charge or Expedite Circuit Charge will apply, unless the missed service date was caused by the customer.

(d) The Telephone Company will adhere to customer requested expedites approved by the Telephone Company, except during circumstances beyond its direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotions).

(D) Partial Cancellation Charge

Any decrease in the number of the following Access Services or Arrangements ordered will be treated as a partial cancellation and the charges described in 5.3.3, will apply.

- CCS/SS7 STP port terminations
- LIDB OPCs
- MicroLink II Service access terminations<sup>(1)</sup>
- Switched Access Service lines, trunks, DNAL channels, Switched Transport channels or Directory Transport channels

<sup>(1)</sup> As of October 6, 2004, MicroLink II service utilizing the X.75 protocol is obsolete and limited to existing installations, at existing locations, for existing customers.

<sup>(2)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3400 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.3 Access Order Cancellation Charges (excluding the following Special Access Services: Self-healing Transport Network (STN) and ReliaNet)

(T)

(A) Cancellation of an Access Order

A Customer may cancel an access order at any time prior to (1) the service date or (2) notification by the Telephone Company that service is available for the Customer's use, whichever is later. The cancellation date is the date the Telephone Company receives written or verbal notice from the Customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. Termination liability charges, associated with term plans, will not apply to orders that are cancelled within 90 calendar days after the original service date where the Customer has accepted billing but not accepted service.

(B) When Cancellation Charges Apply

When the Customer cancels an Access Order, a Cancellation Charge will apply.

Cancellation charges are calculated by multiplying the nonrecurring charges (NRC) associated with the shortest term available for the service being cancelled, by the applicable critical date percentage shown in the Table of Cancellation Charge Percentages, following, for the critical date last completed on the order, plus:

1. The Access Order Charge
2. Other charges specified in Section 5.3.2 (Access Order Modification Charges), if applicable.

Example

If a Customer submits an order to install a new DS1 High Capacity service channel termination and then cancels the order after the Design, Verified, and Assigned (DVA) critical date, but before the Wired and Office Tested (WOT) critical date, the cancellation charge will be calculated as follows:

**Cancellation Charge = 55.7%** (from the Table of Cancellation Charge Percentages, following) **X** Non-Recurring installation charge for one channel termination.

The Access Order Charge and other charges specified in Section 5.3.2 (Access Order Modification Charges), if applicable, are added to the cancellation charge.

(This page filed under Transmittal No. 3394 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.3 Access Order Cancellation Charges (excluding the following Special Access Services: Self-healing Transport Network (STN) and ReliaNet) (Cont'd)

(T)

(B) When Cancellation Charges Apply (Cont'd)

The critical dates tracked by the Telephone Company are as follows:

- **Application (APP) Date:** The date by which the Customer must provide to the Telephone Company both (1) a firm commitment for service and (2) sufficient information to enable the Telephone Company to begin service provisioning. This is also the order date.
- **Scheduled Issue Date (SID):** The date that the order is entered into the Telephone Company's order distribution system.
- **Loop Assignment and Make-up (LAM) Date:** The date by which Local Loop Assignment and Make-up information is available.
- **Engineering Information Report Date (EIRD):** The date that the engineering information report for facilities and station equipment is received by the engineering control office (ECO).
- **Design Layout Report Date (DLRD):** The date the Design Layout Report is forwarded to the Customer.
- **Records Issue Date (RID):** The date that all design and assignment information is sent to the central office and installation forces.
- **Designed, Verified, and Assigned (DVA) Date:** The date by which field implementation groups report that all documents and materials have been received.
- **Wired and Office Tested (WOT) Date:** The date by which all intraoffice wiring is completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is installed and tested.
- **Frame Continuity Date (FCD):** The date on which frame-to-frame testing is completed. This is sometimes referred to as the Facility Continuity Check Date.
- **Plant Test Date (PTD):** The date on which overall testing of the service is performed.
- **Service Date (DD):** The date on which service is made available to the Customer. This is sometimes referred to as the Due Date.

(This page filed under Transmittal No. 3394 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.3 Access Order Cancellation Charges (excluding the following Special Access Services: Self-healing Transport Network (STN) and ReliaNet) (Cont'd)(B) When Cancellation Charges Apply (Cont'd)

Table of Cancellation Charge Percentages											
	Critical Dates (Percentage of Total Provisioning Cost)										
On or After:	APP	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD	DD
Before:	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD	DD	
<b>Special Access Services</b>											
Metallic Service	1.6	4.9	6.9	9.8	13.5	18.2	30.3	39.7	53.6	83.3	100
Telegraph Service	1.6	4.8	8.9	13.6	17	22.2	34.7	43.9	56.9	84.6	100
Voice Grade Service	1.6	4.7	6.6	9.5	13.2	18.7	33.2	44.6	56.6	83.6	100 (D)
Program Audio Service	1.4	4.1	5.8	8.3	11.5	16.2	28	37.1	49.5	80.5	100
Megalink Data Service	1.5	4.6	6.1	9.2	13.5	18.6	28.5	35.4	46.2	78.2	100 (D)
High Capacity Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
Megalink Custom Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
Video	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
<b>Switched Access Services</b>											
Trunks or Lines	7.0	18.9	23.7	24.9	26.3	35.6	51.4	58.3	69.4	90.3	100
High Capacity Service	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100
All Other Special and Switched Access Services	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2	100

(This page filed under Transmittal No. 3400 )

Issued: October 28, 2014

Effective: November 12, 2014

Four AT&amp;T Plaza, Dallas, Texas 75202

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.3 Access Order Cancellation Charges (excluding the following Special Access Services: <sup>(1)</sup> Self-healing Transport Network (STN) and ReliaNet <sup>(1)</sup>) (Cont'd) (T)  
(T)(C) When Cancellation Charges Do Not Apply

- (1) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (2) When a customer cancels an access order prior to the application date, no charges apply for the cancellation.
- (3) If the Telephone Company or the customer misses a service date by more than 30 days, due to circumstances over which it has no direct control (i.e., acts of God, governmental requirements, work stoppages and civil commotion's), the customer may cancel the access order without incurring Cancellation Charges.
- (4) If the Telephone Company misses a service date for daily rated Audio Service or daily rated Video Service, as provided in Section 7 (Special Access Service), the customer may cancel the access order without incurring Cancellation Charges.

5.3.3.1 Access Order Cancellation Charges (for the following Special Access Services: <sup>(1)</sup> Self-healing Transport Network (STN), ReliaNet <sup>(1)</sup>)

Cancellation charges are applied based upon the type of special access service being cancelled which is categorized as either, 1) "point to point" service or 2) "non-point to point" service. However, at no time will cancellation charges apply until costs for installation of facilities have been incurred by the Telephone Company. Service installation costs incurred by the Telephone Company start on the application date, when the Telephone Company confirms the order with the customer.

Cancellation charges for "point to point" services are based upon the date that a customer cancels an Access Order with respect to the Design Layout Report Date (DLRD), of the service being provisioned, as described in Section 5.3.3.1(B)(2). The DLRD is the date the Design Layout Report is forwarded to the customer. The DLRD is provided to the customer upon firm order confirmation. (D)

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.3 Rate Regulations (Cont'd)

5.3.3.1 Access Order Cancellation Charges (for the following Special Access Services: <sup>(1)</sup> Self-healing Transport Network (STN) and ReliaNet<sup>(1)</sup> (Cont'd)

(T)  
(T)

The table below defines the product categories for "point to point" services pertaining to this section:

<b>"Point to Point" Services</b>	
<b>Service</b>	<b>Product Category/Type</b>
(1)	
(1)	
(1)	
(1)	
(1)	

Cancellation charges for "non-point to point" services are applied based on actual costs incurred by the Telephone Company as described in Sections 5.3.3.1(A) (2) and 5.3.3.1(B) (3) (b). The table below lists the "non-point to point" services pertaining to this section:

(T)  
(D)

<b>"Non-Point to Point" Services</b>
Self-Healing Transport Network
ReliaNet
(1)
(1)
(1)
(1)

(A) Cancellation of a letter of agreement

- (1) When facilities must be constructed prior to the Telephone Company receipt of an Access Order <sup>(1)</sup>, excluding special construction as described in F.C.C. No. 69, the customer will be required to submit a written letter of agreement to the Telephone Company which includes a maximum estimate as previously provided by the Telephone Company of the cancellation charges as defined at 5.3.3.1(A) (2). A customer may cancel a written letter of agreement.

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3394 )



## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.3.1 Access Order Cancellation Charges (for the following Special Access Services: <sup>(1)</sup> Self-healing Transport Network (STN) and ReliaNet)<sup>(1)</sup> (Cont'd) (T)  
(T)(A) Cancellation of a letter of agreement (Cont'd)

## (1) (Cont'd)

The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the letter of agreement is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

If a customer does not place an Access Order for the services within 30 days of receiving notification that the network is ready for the services ordered, the letter of agreement will be deemed cancelled.

## (2) When a customer cancels a letter of agreement, cancellation charges will apply as follows:

(a) Installation of facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or on preparation thereof which would not otherwise have been incurred.

(b) Where an Access Order has been issued, cancellation charges shall apply as indicated in Section 5.3.3.1(B). (D)

(c) Applicable letter of agreement cancellation charges will be calculated from the costs incurred by the Telephone Company at the time the letter of agreement is cancelled. The cancellation charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.
- (iii) Less previously collected special construction charges, if applicable.

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3394 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.3.1 Access Order Cancellation Charges (for the following Special Access Services: <sup>(1)</sup> Self-healing Transport Network (STN) and ReliaNet) <sup>(1)</sup> (Cont'd)(T)  
(T)(B) Cancellation of Access Order

- (1) A customer may cancel an Access Order for installation of service. The Access Order must be cancelled at least one (1) day before the service date.

The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. If verbal notice is given, it must be followed by written confirmation within 10 days or it shall be deemed to be void.

If a customer or customer's end user is unable to accept Access Service and the new service date requested is beyond 30 calendar days of the original service date, the customer has the choice of the following options:

- (a) The Access Order shall be cancelled and charges specified in Section 5.3.3.1(B)(2) will apply, or  
(b) Service shall be accepted, and billing for the service will commence.

(T)

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order. If the customer does not select one of the options, the Telephone Company will begin billing for the service on the 31st day beyond the original service date of the Access Order.

(2) When Cancellation Charges Apply

When a customer cancels an Access Order (or a part of an order) after it has been issued, but before notification by the Telephone Company that the service is available for use, cancellation charges will apply, even when nonrecurring installation charges would be waived, as follows:

- (a) When a "point to point" special access service is cancelled on or before the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.3.3.1(B)(3)(a).
- (b) When a lower-speed "point to point" service <sup>(1)</sup> with a Connecting Facility Assignment (CFA) of a higher-speed "point to point" or "non-point to point" service <sup>(1)</sup> is cancelled, and a cancelled service has no channel termination or local distribution channel, a cancellation charge will apply on a per circuit basis as shown in Table A in Section 5.3.3.1(B)(3)(a).

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3394 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.3 Rate Regulations (Cont'd)

5.3.3.1 Access Order Cancellation Charges (for the following Special Access Services: <sup>(1)</sup> Self-healing Transport Network (STN) and ReliaNet) <sup>(1)</sup> (Cont'd) (T)  
 (T)

(B) Cancellation of Access Order (Cont'd)

(2) When Cancellation Charges Apply (Cont'd)

(c) When a "point to point" service is cancelled after the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in Table B, following.

(3) Cancellation Charges

(a) Point-to-point Services:

TABLE A Cancellation Charge	
Product Category/Type	Cancellation Charge (Per Circuit)
(1)	
(1)	
(1)	
(1)	
(1)	

TABLE B Cancellation Charge	
Product Category/Type	Cancellation Charge (Per Circuit)
(1)	
(1)	
(1)	
(1)	
(1)	

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3394 )

## ACCESS SERVICE

5. Ordering for Access Service (Cont'd)5.3 Rate Regulations (Cont'd)5.3.3.1 Access Order Cancellation Charges (for the following Special Access Services: <sup>(1)</sup> Self-healing Transport Network (STN) and ReliaNet<sup>(1)</sup>) (Cont'd)(T)  
(T)(B) Cancellation of Access Order (Cont'd)(3) Cancellation Charges (Cont'd)(b) Non-point-to-point services:

Applicable charges will be calculated from the costs incurred by the Telephone Company at the time the Access Order is cancelled. The Cancellation Charge equals:

- (i) Non-recoverable cost of equipment and material ordered, provided or used, and
- (ii) Non-recoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and other associated costs.

(4) When Cancellation Charges Do Not Apply

- (a) When a customer cancels an order for the termination of existing service.
- (b) If the Telephone Company misses a service date by more than 30 days, the customer may cancel the Access Order without incurring cancellation charges.
- (c) Where the customer cancels a letter of agreement prior to the start of installation of access facilities.
- (d) Network reconfiguration order.

5.3.4 Minimum Period Requirements

The minimum period for which Access Service is provided and for which charges are applicable is set forth in each section of this tariff.

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory. This terminology does not refer to when billing is stopped, but rather distinguishes a disconnect from a service rearrangement.

Service rearrangements may be made without a change in minimum period requirements where so specified in this tariff.

<sup>(1)</sup> Material in this Section has been de-tariffed as required by the Commission upon use of the forbearance relief pursuant to FCC Memorandum Opinion and Order No. 07-180, released October 12, 2007. Terms and Conditions associated with de-tariffed services are available at [www.att.com/guidebook](http://www.att.com/guidebook).

(This page filed under Transmittal No. 3394 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.4 Rates and Charges

All rates and charges contained in this section are applicable to Arkansas, Kansas, Missouri, Oklahoma and Texas. The applicable FIDs or USOCs are included when appropriate.

(A) Access Order Charges (NRB1X)

- (1) The following access order charge applies to Switched Access Service (with the exception of the DNAL BSA), CCS/SS7 Interconnection Service, DirectLine Custom Service, (D) Directory Assistance Service, Operator Call Processing Service, Service Provider Number Portability and TRIS.

Charge per  
Access Order

Switched Access Order Charge ..... \$17.00

- (2) The following access order charge applies to the DNAL BSA, Special Access Service, MegaLink Custom Services, STN and Expanded Interconnection.<sup>(1)</sup>

Charge per  
Access Order

Special Access Order Charge ..... \$14.00

- (3) The following access order charge applies to LIDB Service, per order form.

Charge per  
Access Order

LIDB Service Order Charge ..... \$19.00

(1) This charge does not apply to OC-192 Dedicated SONET Ring Service.

(This page filed under Transmittal No. 3387 )

ACCESS SERVICE

5. Ordering for Access Service (Cont'd)

5.4 Rate and Charges (Cont'd)

(B) Access Order Modification Charges

		<u>Charge per order</u> <u>per occurrence</u>
(1) <u>Design Change Charge</u>	(H28) .....	\$32.96
	<u>per occurrence</u>	
		<u>Charge per order</u> <u>per service date changed</u>
(2) <u>Service Date Change Charge</u>	(OMC) .....	\$26.50 (I)
<u>Charge per order</u> <u>per occurrence</u>		
(3) <u>Service Date Change Dispatch Charge</u>	(VT6DN) .....	\$200.00

(N)  
|  
(N)

(This page filed under Transmittal No. 2929 )

Issued: February 3, 2003

Effective: February 18, 2003

Four AT&T Plaza, Dallas, Texas 75202