PART 20 - Grandfathered Services SECTION 17 - ISDN Services

SELECTVIDEO PLUS SERVICE^{/1/}

A. General

1. Grandfathered Provisions

Effective (Interim Approved) December 31, 1996, SelectVideo Plus Service as described in this guidebook section is available only to existing customers at existing locations for the remainder of the service term of their existing contract. Upon expiration of their existing contract, these customers may renew their contract under the provisions of *Primary Rate ISDN: SelectVideo and SelectData* found later in this Section. For existing SelectVideo Plus customers who renew their contract and convert their service to one of the SelectVideo options described later in this Section, installation charges will be waived as specified in *Primary Rate ISDN: SelectVideo and SelectData* service, paragraph I.2 described later in this Section (see *Primary Rate ISDN: SelectData* SelectVideo and SelectVideo and SelectVideo and SelectVideo and SelectVideo and SelectData service).

Customers may add to their existing SelectVideo Plus Service Arrangements; however, in no case will their existing contract be extended beyond its current expiration date. The expiration of the service term for the additional Control/Communication Links will coincide with the expiration of their existing contract. Applicable rates will be those of the service term associated with their existing contract.

When an existing customer chooses the SelectData option under the provisions described later in this Section (see *SelectData Service*), a telephone number change may be required. Such telephone number change may affect the customer's local calling scope area.

Existing SelectVideo Plus Service customers are defined as customers who have signed contracts before January 1, 1997. All new customers will be provided service under the provisions described later in this Section (see *SelectVideo Service*).

2. Service Description

SelectVideo Plus is an intraLATA dial-up multi-rate switched digital data service. SelectVideo Plus provides digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched telephone network. The specific rate is user-selectable on a per call basis. Network access to SelectVideo Plus is via fully configured ISDN primary rate interfaces (PRI). A minimum of two PRIs (one configured for 23B Channels and one D Channel and one configured for 24B Channels) is required for 1536 Kbps calls.

/1/ Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

B. Definitions

<u>Bandwidth</u> - The amount of information a customer can send or receive over a single connection in a specified period of time. Bandwidth is typically specified in Kilobits per second (Kbps).

<u>B Channel (Bearer Channel)</u> - A communications path capable of transmitting information at a speed of up to 64 Kbps. This communications path may be used by a SelectVideo Plus customer for data mode calls to provide data and/or video communications between customer specified locations.

<u>Channel Minute</u> - Equivalent to one minute of use on a single B Channel or one minute of use per 64 Kbps.

<u>D Channel (Delta Channel)</u> - A communications path set up to transmit data in packet forms at speeds up to 64 Kbps. This communications path is designated to send and receive signaling messages.

Fully configured ISDN primary rate interface - An ISDN PRI where all 24 channels are equipped for service.

<u>ISDN</u> - Integrated Services Digital Network. A network architecture which allows the simultaneous transmission of information over a single facility incorporating the use of bearer channels (B channels) and a delta channel (D channel).

<u>ISDN Primary Rate Interface (PRI)</u> - Denotes the connection of a 1.544 Megabits per second (Mbps) digital facility to the ISDN-PRI capable central office switch. The twenty four channels are typically divided into 23 "B" Channels plus one "D" Channel. Software in the ISDN-PRI equipped central office switch defines the type of services (e.g., SelectVideo Plus Service) that will be carried within the 1.544 Mbps digital facility.

Kbps - Kilobits per second. Another way to express is one thousand bits per second

<u>Primary Market Area (PMA)</u> - An exchange suitably equipped to provide SelectVideo Plus functionality. One or more PMAs may be located within a LATA.

<u>Synchronous</u> - A method of data transmission that uses a timing source (clock) to synchronize the transmitter and receiver.

^{/1/} Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

C. Service Components

- SelectVideo Plus Arrangement: provides the communications path capable of bandwidth aggregation from the customer's premises to the SelectVideo Plus serving office. A SelectVideo Plus Arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per SelectVideo Plus Arrangement. This minimum configuration provides digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. To transmit at 1536 Kbps per call, the SelectVideo Plus Arrangement must consist of at least one Control Link and one Communication Link.
 - a. Control Link: a PRI configured with one D Channel or a Back-up D Channel and 23 B Channels to provide up to 1472 Kbps of bandwidth.
 - b. Communication Link: a PRI configured with 24 B Channels to provide up to 1536 Kbps of bandwidth.
- 2. SelectVideo Plus Usage: provides for usage of the Public Switched Telephone Network (PSTN).
 - a. Payment Option 1 usage is billed on a per minute of use basis as described in paragraph H., following.
 - b. Payment Option 2 provides a choice of three Usage Packages, each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in paragraph H.9, following.
 - c. Payment Option 3 monthly rates for Control Links and Communication Links include unlimited intraLATA usage. See paragraph I.1.a.
- 3. Link Extension: provides connection for customers located outside of a Primary Market Area equipped with SelectVideo Plus (but within the same LATA). One Link Extension is required for each Control Link and for each Communication Link.
- 4. Optional Features

Additional Telephone Numbers: Provides additional telephone numbers to the SelectVideo Plus user.

Calling Line Identification (CLID): Allows the number of the calling party to be delivered to the called party.

Loop Protection: Provides automatic restoration of the SelectVideo Plus Control Link or Communications Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved.

In the event of a transmission failure, the intelligent components will automatically switch the SelectVideo Plus Service from the primary to the secondary transmission path within 2.0 seconds.

/1/ Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

D. Regulations

- 1. The following regulations are in addition to other regulations as stated in this and other Company guidebooks.
- 2. SelectVideo Plus Service is restricted for the transmission of data mode calls only.
- SelectVideo Plus Service requires the use of customer provided equipment (CPE) which must be compatible with Company equipment and facilities, and is subject to the interface specifications in TR-TSY-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface (SelectVideo Plus/ISDN)). These documents may be obtained from:

Bellcore Document Register 445 South Street, Room 2J-125 P.O. Box 1910 Morristown, NJ Telephone: 1-800-521-2673

- 4. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a SelectVideo Plus call.
- 5. SelectVideo Plus Service, when furnished at the same premises in combination with other flatrated services, shall not be considered to be in conflict with the rules of Paralleling Service, pursuant to Part 2, Section 2, paragraph F.2.
- 6. SelectVideo Plus Service shall not be shared. Resale of SelectVideo Plus is prohibited.
- 7. Vacation Service (Part 2, Section 4) is not offered for SelectVideo Plus Service.
- 8. Alternate billing (e.g., third-party billing) is not available for SelectVideo Plus Service.

(D) (D)

^{/1/} Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

D. Regulations (cont'd)

- 9. Service Terms
 - a. All SelectVideo Plus Service components except SelectVideo Plus Usage have a minimum service term of one month.
 - b. The customer shall select a service term for each Control Link and Communication Link of either Month-to-Month, 12, 36 or 60 continuous months. Customers selecting either a 12, 36 or 60 month service term will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link/Communication Link.
 - c. Customers selecting the Month-to-Month service term may convert to the 12 Month, 36 Month or 60 Month service term at current guidebook rates. Customers converting from a Month-to-Month service term within 60 days from the date their SelectVideo Plus Service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month service term and the newly selected service term.
 - d. Customers selecting the 12 Month service term may convert to either the 36 Month or 60 Month service term at current guidebook rates. Customers selecting the 36 Month service term may convert to the 60 Month service term at current rates.
 - e. Customers converting to a new service term will be required to sign a new contract.
- 10. Upon expiration of the 12, 36 or 60 month service term, the customer may:
 - a. Continue service at the current Month to Month service term rate. That rate will be subject to any future changes.
 - b. Continue service by selecting a new 12, 36 or 60 month service term for the Control Link and/or Communication Link at the then current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new 12, 36 or 60 months service term selected by the customer. The customer will be required to sign a new contract.
 - c. Disconnect the service.

/1/ Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

D. Regulations (cont'd)

11. Moves

a. Different Central Office

Customer moves which require the SelectVideo Plus Service to be provided from a different central office will be considered a disconnection and a new connection of service. (Refer to paragraphs H.8.a and H.8.b for applicable charges.) Installation charges will apply.

b. Same Central Office

Customer moves which do not require the SelectVideo Plus Service to be provided from another central office will not constitute a disconnection of service provided the service is not interrupted. Installation charges associated with the 36 month service term (see paragraph I.1) will apply for each Control Link and/or Communication Link moved.

- 12. Customers may transfer SelectVideo Plus Service to a new customer at the same premises upon written concurrence of the Company. The new customer will incur Service Ordering Charges under Part 3, Section 1. In addition, the new customer shall assume all the previous customer's SelectVideo Plus Service indebtedness.
- 13. Payment Options
 - a. Three Payment Options are available for the Control Link, Communication Link and SelectVideo Plus Usage rate elements. SelectVideo Plus customers may select any payment option, however, all components of a SelectVideo Plus Arrangement must be provided under the same payment option.
 - b. Upon notification to the Company, customers may change payment options for the same service term or for a longer service term, pursuant to paragraphs D.9.c, D.9.d, and D.9.e, preceding. Billing under the newly selected payment option will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.
- 14. Usage Packages
 - a. Customers selecting Payment Option 2 will be required to select an accompanying Usage Package for their SelectVideo Plus usage.
 - b. The customer may opt to change usage packages upon notification to the Company. Billing under the newly selected package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

/1/ Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

D. Regulations (cont'd)

- 15. The following regulations apply to Calling Line Identification (CLID):
 - a. Any Company calling party may prevent the delivery of calling party number (CPN) to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge.

If a calling party activates blocking, the CPN will not be transmitted across the line. Instead, Calling Line Identification subscribers will receive an anonymous indicator. This anonymous indicator notifies the Calling Line Identification subscriber that the calling party chose to block the number delivery.

(The blocking of Calling line Identification will not be provided on calls originating from *Pay Telephone Exchange Access Service*.

b. The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Calling Line Identification subscriber of a telephone number which the calling party has requested to be omitted from the Listing Information System or the disclosing of such a telephone number to any person.

The Company shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the anonymous indicator to the called party when such indicator has been passed to the telecommunications utility by the Company.

- c. The customer shall use Calling Line Identification solely for the purpose of call processing, billing and account management purposes and shall not publicize or disclose any information associated with the calling party without written permission from the party to whom the telephone number has been assigned. By way of illustration, and not limitation, the customer shall not use any Calling Line Identification information for telemarketing or list-generation efforts without written permission. This restriction does not prohibit the Calling Line Identification subscriber from:
 - verifying network performance or testing the provision of the Calling Line Identification service;
 - compiling, using and disclosing aggregate Calling Line Identification information; or
 - complying with applicable law or legal process.
- d. Identification of specific stations or extensions served by CPE may not be possible. The main listed number of the calling party may be transmitted.
- e. Calling party numbers will not be transmitted for calls made on multiparty lines. The called party will receive an "unavailable" indicator.
- f. Calling party numbers will be transmitted for calls made from another central office only if it is linked by appropriate facilities.
- /1/ Obsolete Service For new customers as of January 1, 1997, see *SelectVideo Service* found later in this Section.

(D) | (D)

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

E. Responsibility of the Customer

- 1. Where SelectVideo Plus service is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment or other services of the Company; interfere with the proper functioning of such equipment or services; impair the operation of Company equipment; or otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with FCC Rules and Regulations Part 68.
- 2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the SelectVideo Plus service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
- 3. The customer shall insure the continuing compatibility of the customer provided equipment that is used in conjunction with the SelectVideo Plus service.

F. Responsibility of the Company

- The responsibility of the Company shall be limited to the furnishing of network equipment suitable for SelectVideo Plus service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through-transmission of signals generated by customer provided equipment or systems or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting SelectVideo Plus service to the technological requirements of any specific customer provided equipment.
- 2. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of SelectVideo Plus service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
- 3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.

/1/ Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

G. Service Availability

- SelectVideo Plus Service is available within a suitably equipped primary market area (PMA). A
 PMA is an exchange (as defined in Part 15, Section 1 (for Digital Link Services)) containing a
 suitably equipped serving office.
- Following is a schedule of the exchange (as described in Part 4, Section 1), PMA and LATA where SelectVideo Plus Service is or will be available:^{/2/}

Austin LATA Austin PMA - Austin Metro Exchange Dallas LATA Dallas PMA - Dallas Metro Exchange

- Dallas Metro Exchange Fort Worth PMA (Eff. 10/95)
- Fort Worth Metro Exchange

Brownsville LATA (Eff. 9/95) Brownsville PMA - Brownsville Exchange McAllen PMA (Eff. 3/96) - McAllen Exchange

Abilene LATA (Eff. 11/95) Abilene PMA

- Abilene Exchange

Amarillo LATA (Eff. 12/95) Amarillo PMA

- Amarillo Exchange

Corpus Christi LATA (Eff. 05/96) Corpus Christi PMA - Corpus Christi Exchange Houston LATA Houston PMA - Houston Metro Exchange

San Antonio LATA San Antonio PMA - San Antonio Metro Exchange Laredo PMA (Eff. 11/95) - Laredo Exchange

Lubbock LATA (Eff. 10/95) Lubbock PMA

- Lubbock Exchange

<u>El Paso LATA</u>(Eff. 12/95) El Paso PMA

- El Paso Exchange

Midland LATA (Eff. 02/96) Midland PMA - Midland Exchange Odessa PMA

Odessa Exchange

Longview LATA (Eff. 06/96) Longview PMA - Longview Exchange Tyler PMA - Tyler Exchange

/1/ Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

/2/ Areas included in the exchange served by the PMA are as shown in Part 4, Section 1.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

G. Service Availability (cont'd)

2. $(cont'd)^{/2/}$

Waco LATA (Eff. 06/96) Waco PMA - Waco Metro Exchange Temple PMA - Temple Exchange

Wichita Falls LATA (Eff. 07/96) Wichita Falls PMA - Wichita Falls Exchange Beaumont LATA (Eff. 07/96) Beaumont PMA - Beaumont Exchange

- 3. SelectVideo Plus Service does not have available the local calling scopes of optional Extended Area Calling Service (or any other optional Extended Area Calling Service-like calling plan).
- 4. SelectVideo Plus Service is offered to customers outside of the PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and for each Communication Link included in their SelectVideo Plus Arrangement.
- 5. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's PMA and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

- /1/ Obsolete Service For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.
- /2/ Areas included in the exchange served by the PMA are as shown in Part 4, Section 1.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

H. Application of Rates and Charges

- A minimum of one Control Link is required per SelectVideo Plus Arrangement. This minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. To transmit at 1536 Kbps per call, the SelectVideo Plus Arrangement must consist of at least one Control Link and one Communication Link. A SelectVideo Plus Arrangement may also consist of more than one Control Link and any number of Communication Links. The maximum bandwidth available for SelectVideo Plus Arrangements consisting of at least one Control Link and one or more Communication Links is 1536 Kbps.
- 2. SelectVideo Plus Usage rates apply per originating minute of use per call.
- Timing of a SelectVideo Plus call shall begin when an answer signal is received from the called party. Completion of a SelectVideo Plus call is signified when a disconnect signal is received from either the calling or called party.
- SelectVideo Plus Usage charges shall apply per each minute or fraction thereof that each SelectVideo Plus call is connected. The minimum charge for a SelectVideo Plus call shall be one minute.
- 5. Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.
- 6. The 12, 36, and 60 month term rates for SelectVideo Plus Service Arrangements and Link Extension (described in this section of the guidebook in paragraphs I.1.a and I.1.b, respectively) will not be subject to increases for the duration of the 12, 36, or 60 month term selected by the customer, except, however the customer may experience a rate increase if the customer chooses to change Payment Options or Usage Packages, pursuant to paragraphs D.13.b and D.14.b, preceding. If the 12, 36, and/or 60 month term rates for SelectVideo Plus Service Arrangements and Link Extension (described in this section of the guidebook in paragraphs I.1.a and I.1.b, respectively) decrease, the reduced rates will apply as of the effective date of the decrease and remain in effect for the duration of the 12, 36 or 60 month term originally selected by the customer. Rate changes do not apply retro-actively.

^{/1/} Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

H. Application of Rates and Charges (cont'd)

- 7. Optional Deferred Payment of Installation Charges and/or Special Construction Charges
 - a. Before service is established, only those customers selecting either the 12, 36 or 60 Month service term may request to spread all the installation charges (including the installation charges associated with optional features) and/or Special Construction Charges over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 12, 36 or 60 month service term. If the deferral is associated with charges for optional features installed subsequent to initial installation, the deferral term may not exceed the number of months remaining on the customer's SelectVideo Plus service term. The customer cannot change the deferred payment term. The deferred monthly charge will equal the installation charges and/or special construction charges multiplied by the appropriate annuity factor shown below.

| | | Payment Term (in months) | | | | | |
|----------------|-----------|--------------------------|-----------|-----------|-----------|--|--|
| | <u>12</u> | <u>24</u> | <u>36</u> | <u>48</u> | <u>60</u> | | |
| Annuity Factor | 0.0887 | 0.0470 | 0.0331 | 0.0262 | 0.0221 | | |

Upon 30-days prior notification to the Company, the customer may terminate the deferred payment term by paying the remaining principal in full. No credit will be made for interest already paid or accrued.

- 8. Disconnection of Service Prior to the Expiration of the Service Term
 - a. If the customer disconnects a SelectVideo Plus Control Link or Communication Link prior to the expiration of the 12, 36 or 60 month service term, the customer shall pay a charge equal to the Control Link or Communication Link rate in effect on the date of the contract times the number of months remaining on the 12, 36 or 60 Month Service Term for each Control Link or Communication Link disconnected. See paragraphs b. and c. below for exceptions to this provision. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.
 - b. If the customer converts to either SelectVideo Service option offered under the provisions found later in this Section (see *SelectVideo Service*), the provisions of paragraph a. above and d. below do not apply.
 - c. If the customer converts from SelectVideo Plus Service to SmartTrunk Service, the provisions of paragraph a. above do not apply. However, deferred installation charges will become due as specified in paragraph d. following.
 - d. If the customer disconnects a SelectVideo Plus Control Link or Communication Link prior to the expiration of the 12, 36, or 60 month service term and the installation charges and/or construction charges were deferred at the time service was established (Pursuant to paragraph H.7.a above), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected. No credit will be made for interest already paid or accrued.
- /1/ Obsolete Service For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

SELECTVIDEO PLUS SERVICE^{/1/} (cont'd)

H. Application of Rates and Charges (cont'd)

- 9. Usage Packages
 - a. Payment Option 2 Usage Packages include an allowance of channel minutes. The usage allowance applies to SelectVideo Plus IntraPMA and IntraLATA outside the PMA aggregate usage per SelectVideo Plus Arrangement, per month.
 - b. IntraLATA Long Distance Message Telecommunications Service (LD-MTS) charges apply for all IntraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.
 - c. Each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. (The number of B channels required for each call can be determined by dividing the call bandwidth by 64.) Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate SelectVideo Plus bandwidth usage rate per minute of use will apply for each subsequent call completed during that billing cycle.
 - d. When the usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate SelectVideo Plus bandwidth usage rate per minute will apply for the portion of the call exceeding the usage package allowance.
- 10. A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages unless this change is coincident with changing service term pursuant to paragraphs D.9.c, D.9.d, and D.9.e, preceding. (See paragraph I.3, following.)

/1/ Obsolete Service - For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)

I. Rates and Charges

1. SelectVideo Plus Service Components Installation Charge First^{/1/} <u>Addl^{/2/}</u> Monthly USOC Rate a. SelectVideo Plus Arrangements: Control Link, each Payment Option 1 ZSWZD 12 Months \$485.00 \$2,000.00 \$1,500.00 36 Months 450.00 1,500.00 900.00 60 Months 425.00 1,500.00 900.00 Month to Month 900.00 5,000.00 4,500.00 Payment Option 2 ZSW2D 12 Months 375.00 2,000.00 1,500.00 36 Months 325.00 1,500.00 900.00 60 Months 300.00 900.00 1,500.00 Payment Option 3'4/ ZSW3D 12 Months 1,750.00 2,000.00 1,500.00 36 Months 1,700.00 1,500.00 900.00 60 Months 1,550.00 1,500.00 900.00 Communication Link, each Payment Option 1 ZSW1X 12 Months 485.00 2,000.00 1,500.00 36 Months 450.00 1,500.00 900.00 60 Months 425.00 1,500.00 900.00 Month to Month 900.00 5,000.00 4,500.00 ZSW4X Payment Option 2 12 Months 375.00 2,000.00 1,500.00 36 Months 325.00 1,500.00 900.00 60 Months 300.00 1,500.00 900.00 Payment Option 3^{/4/} ZSW5X 12 Months 1,750.00 2,000.00 1,500.00 36 Months 1,700.00 1,500.00 900.00

1,550.00

75.00

1,500.00

0.00

b. Link Extension, each

60 Months

See Sheet 19 for footnotes

900.00

0.00

OTVSX

IntraLATA Outside the PMA^{/3/}

Intra-PMA

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)

I. Rates and Charges (cont'd)

- 1. SelectVideo Plus Service Components (cont'd)
 - c. SelectVideo Plus Usage

Payment Option 1

SelectVideo Plus Usage, per call, per minute of use

| 64 Kbps bandwidth | \$0.045 | \$0.000 |
|---------------------|---------|---------|
| 128 Kbps bandwidth | 0.085 | 0.045 |
| 192 Kbps bandwidth | 0.125 | 0.085 |
| 256 Kbps bandwidth | 0.165 | 0.125 |
| 320 Kbps bandwidth | 0.190 | 0.165 |
| 384 Kbps bandwidth | 0.190 | 0.190 |
| 448 Kbps bandwidth | 0.225 | 0.190 |
| 512 Kbps bandwidth | 0.255 | 0.225 |
| 576 Kbps bandwidth | 0.285 | 0.255 |
| 640 Kbps bandwidth | 0.315 | 0.285 |
| 704 Kbps bandwidth | 0.325 | 0.315 |
| 768 Kbps bandwidth | 0.325 | 0.325 |
| 832 Kbps bandwidth | 0.355 | 0.325 |
| 896 Kbps bandwidth | 0.380 | 0.355 |
| 960 Kbps bandwidth | 0.405 | 0.380 |
| 1024 Kbps bandwidth | 0.435 | 0.405 |
| 1088 Kbps bandwidth | 0.460 | 0.435 |
| 1152 Kbps bandwidth | 0.490 | 0.460 |
| 1216 Kbps bandwidth | 0.515 | 0.490 |
| 1280 Kbps bandwidth | 0.540 | 0.515 |
| 1344 Kbps bandwidth | 0.570 | 0.540 |
| 1408 Kbps bandwidth | 0.595 | 0.570 |
| 1472 Kbps bandwidth | 0.620 | 0.595 |
| 1536 Kbps bandwidth | 0.650 | 0.620 |
| | | |

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)

I. Rates and Charges (cont'd)

- 1. SelectVideo Plus Service Components (cont'd)
 - c. SelectVideo Plus Usage (cont'd)

Payment Option 2 Monthly Rate USOC \$375.00 ZPKAX Usage Package A Includes up to 11,040 channel minutes of intraLATA usage per month, SelectVideo Plus Arrangement IntraLATA Outside the PMA/3/ Intra-PMA SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance 64 Kbps bandwidth \$0.070 \$0.000 128 Kbps bandwidth 0.115 0.070 192 Kbps bandwidth 0.170 0.115 256 Kbps bandwidth 0.225 0.170 320 Kbps bandwidth 0.280 0.225 384 Kbps bandwidth 0.295 0.280 448 Kbps bandwidth 0.345 0.295 512 Kbps bandwidth 0.395 0.345 576 Kbps bandwidth 0.445 0.395 640 Kbps bandwidth 0.490 0.445 704 Kbps bandwidth 0.505 0.490 768 Kbps bandwidth 0.505 0.505 832 Kbps bandwidth 0.550 0.505 896 Kbps bandwidth 0.590 0.550 960 Kbps bandwidth 0.630 0.590 1024 Kbps bandwidth 0.675 0.630 1088 Kbps bandwidth 0.715 0.675 1152 Kbps bandwidth 0.760 0.715 1216 Kbps bandwidth 0.800 0.760 1280 Kbps bandwidth 0.840 0.800 1344 Kbps bandwidth 0.885 0.840 1408 Kbps bandwidth 0.925 0.885 1472 Kbps bandwidth 0.970 0.925 1536 Kbps bandwidth 1.010 0.970

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)

I. Rates and Charges (cont'd)

- 1. SelectVideo Plus Service Components (cont'd)
 - c. SelectVideo Plus Usage (cont'd)

Payment Option 2 (cont'd) Monthly Rate USOC \$500.00 Usage Package B ZPKBX Includes up to 16,560 channel minutes of intraLATA usage per month, SelectVideo Plus Arrangement IntraLATA Outside the PMA/3/ Intra-PMA SelectVideo Plus Usage, per minute of use in excess of Usage Package allowance 64 Kbps bandwidth \$0.060 \$0.000 128 Kbps bandwidth 0.100 0.060 192 Kbps bandwidth 0.145 0.100 256 Kbps bandwidth 0.195 0.145 320 Kbps bandwidth 0.240 0.195 384 Kbps bandwidth 0.255 0.240 448 Kbps bandwidth 0.295 0.255 512 Kbps bandwidth 0.340 0.295 576 Kbps bandwidth 0.380 0.340 640 Kbps bandwidth 0.420 0.380 704 Kbps bandwidth 0.435 0.420 768 Kbps bandwidth 0.435 0.435 832 Kbps bandwidth 0.470 0.435 896 Kbps bandwidth 0.505 0.470 960 Kbps bandwidth 0.540 0.505 1024 Kbps bandwidth 0.580 0.540 1088 Kbps bandwidth 0.580 0.615 1152 Kbps bandwidth 0.650 0.615 1216 Kbps bandwidth 0.685 0.650 1280 Kbps bandwidth 0.720 0.685 1344 Kbps bandwidth 0.760 0.720 1408 Kbps bandwidth 0.795 0.760 1472 Kbps bandwidth 0.830 0.795 1536 Kbps bandwidth 0.860 0.830

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)

I. Rates and Charges (cont'd)

- 1. SelectVideo Plus Service Components (cont'd)
 - c. SelectVideo Plus Usage (cont'd)

| Payment Option 2 (cont'd) | | |
|--|--------------|---|
| | Monthly Rate | <u>USOC</u> |
| Usage Package C Includes up to 34,500 channel minutes of intraLATA usage per month, SelectVideo Plus Arrangement | \$750.00 | ZPKCX |
| SelectVideo Plus Usage, | Intra-PMA | IntraLATA Outside the PMA ^{/3/} |
| per minute of use in excess of Usage Package allowance | | |
| 64 Kbps bandwidth | \$0.050 | \$0.000 |
| 128 Kbps bandwidth | 0.080 | 0.050 |
| 192 Kbps bandwidth | 0.120 | 0.080 |
| 256 Kbps bandwidth | 0.160 | 0.120 |
| 320 Kbps bandwidth | 0.200 | 0.160 |
| 384 Kbps bandwidth | 0.210 | 0.200 |
| 448 Kbps bandwidth | 0.245 | 0.210 |
| 512 Kbps bandwidth | 0.280 | 0.245 |
| 576 Kbps bandwidth | 0.315 | 0.280 |
| 640 Kbps bandwidth | 0.350 | 0.315 |
| 704 Kbps bandwidth | 0.360 | 0.350 |
| 768 Kbps bandwidth | 0.360 | 0.360 |
| 832 Kbps bandwidth | 0.390 | 0.360 |
| 896 Kbps bandwidth | 0.420 | 0.390 |
| 960 Kbps bandwidth | 0.450 | 0.420 |
| 1024 Kbps bandwidth | 0.480 | 0.450 |
| 1088 Kbps bandwidth | 0.510 | 0.480 |
| 1152 Kbps bandwidth | 0.540 | 0.510 |
| 1216 Kbps bandwidth | 0.570 | 0.540 |
| 1280 Kbps bandwidth | 0.600 | 0.570 |
| 1344 Kbps bandwidth | 0.630 | 0.600 |
| 1408 Kbps bandwidth | 0.660 | 0.630 |
| 1472 Kbps bandwidth | 0.690 | 0.660 |
| 1536 Kbps bandwidth | 0.720 | 0.690 |

PART 20 - Grandfathered Services **SECTION 17 - ISDN Services**

SELECTVIDEO PLUS SERVICE^{/9/} (cont'd)

Rates and Charges (cont'd) Ι.

| | | | Monthly <u>Rate</u> | Installatio <u>First</u> /1/ | n Charge <u>Addl^{/2/}</u> | USOC | |
|----|------|---|------------------------|---------------------------------|---------------------------------------|-------|-----|
| 2. | Ор | tional Features | | | | | |
| | a. | Additional Telephone Numbers, each | /10/ | /10/ | /10/ | ZTN | (C) |
| | b. | Calling Line Identification, per Control Link or Communication Link each ^{/8/} | \$ 85.00 | 80.00 | N/A | ZCE | |
| | C. | Loop Protection, Per Control Link or Communication Link, each ^{/7/} | 140.00 | 355.00 | 355.00 | ZLP | |
| 3. | Bill | ling Conversion Charge ^{/5,6/} | | | | NR9ZS | |

Footnotes:

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ Applies to all other units ordered in addition to the initial unit per premises, per installation date.
- /3/ In addition to the rates for intrastate, initial intraLATA Long Distance Message Telecommunications Service (LD-MTS).
- /4/ Payment Option 3 includes unlimited SelectVideo Plus intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly usage rate.
- /5/ Applicable when customer changes Payment Option or Usage Package without changing service term.
- /6/ A Business Secondary Service Ordering Charge will apply per Part 3, Section 1.
- /7/ Loop protection will be provided where fiber optic facilities are available. Where fiber optic facilities are not available, but could technically be provided, special construction charges may apply.
- /8/ Monthly rate applies per Link. Installation charge applies per Arrangement.
- /9/ Obsolete Service For new customers as of January 1, 1997, see SelectVideo Service found later in this Section.
- /10/See Part 6, Section 1, Paragraph A. "Central Office Portion of Direct Inward Dialing (DID) Service to (N) Customer-Premises Located Switching Systems" for Additional Telephone Number rates (see each single/additional single DID numbers).

(N)

A. General

Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

B. Service Description

Primary Rate ISDN is an intraLATA dial-up switched digital data service that is capable of providing digital connections ranging from 64 Kbps to 1536 Kbps. Network access to Primary Rate ISDN is via fully configured ISDN primary rate interfaces (PRI). Depending on the customer's choice, Primary Rate ISDN will provide connections to the public switched telephone network as follows:

- The SelectVideo option of Primary Rate ISDN Service is provisioned from a SelectVideo service node and provides ISDN PRI functionality for circuit switched digital data transport on an aggregated channel basis. Individual digital data calls may be placed or received at transmission speeds from 112 Kbps to 1536 Kbps utilizing 2 to 24 B channels. The specific rate is userselectable on a per call basis. The capability for 56/64 Kbps connections is available on an optional basis.
- The SelectData option of Primary Rate ISDN Service provides ISDN PRI functionality for digital data transport on a single channel basis. Individual calls may be placed or received at transmission speeds up to 64 Kbps.

C. Definitions

Bandwidth

The amount of information a customer can send or receive over a single connection in a specified period of time. Bandwidth is typically specified in Kilobits per second (Kbps).

B Channel (Bearer Channel)

A communications path capable of transmitting information at a speed of up to 64 Kbps. This communications path may be used by a Primary Rate ISDN Service customer for circuit switched data mode calls to provide data and/or video communications between customer specified locations. When the customer subscribes to Modem Termination Capability, this path may be used for analog data modem calls.

Channel Minute

Equivalent to one minute of use on a single B channel or one minute of use per 64 Kbps.

D Channel (Delta Channel)

A communications path set up to transmit data in packet forms at speeds up to 64 Kbps. This communications path is designated to send and receive signaling messages.

Fully Configured ISDN Primary Rate Interface

An ISDN PRI where all 24 channels are equipped for service. (In the case of a Control Link one channel will be used as the D channel.)

C. Definitions (cont'd)

Integrated Services Digital Network (ISDN)

A network architecture which allows the simultaneous transmission of information over a single facility to the ISDN-PRI capable central office switch. The twenty four channels are typically divided into 23 B channels plus one D channel. Software in the ISDN-PRI equipped central office switch defines the type of services (e.g., SelectVideo option or SelectData option) that will be carried within the 1.544 Mbps digital facility.

<u>Kbps</u>

Kilobits per second. Another way to express is one thousand bits per second.

SelectVideo Primary Market Area (PMA)

Contains at least one central office that is equipped to provide SelectVideo option functionality. The PMA consists of the Company exchange where the equipped central office is located plus all other Company exchanges and/or zones included in the equipped central office exchange's non-optional, local calling area (as defined in Part 4, Section 1). One or more PMAs may be located within a LATA.

Synchronous

A method of data transmission that uses a timing source (clock) to synchronize the transmitter and receiver.

D. Service Components

1. Primary Rate ISDN Arrangement:

Provides the communications path from the customer's premises to the Primary Rate ISDN equipped central office. A Primary Rate ISDN Arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per Primary Rate ISDN Arrangement. With the SelectVideo option, this minimum configuration provides digital connections from 128 Kbps to 1472 Kbps in increments of 64 Kbps. The SelectVideo option is interoperable with Switched 56 and N x 56 services. The maximum bandwidth available with the SelectVideo option is 1536 Kbps, regardless of the number of Control Links and/or Communication Links in the Arrangement. To transmit at this maximum bandwidth, the SelectVideo option Arrangement must consist of at least one Control Link and one Communication Link. With the SelectData option, the minimum configuration described above provides digital connections of up to 64 Kbps only.

- a. <u>Primary Rate ISDN Interface Control Link</u>: An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with one D Channel or Back-up D Channel and 23 B Channels.
- Primary Rate ISDN Interface Communication Link: An ISDN PRI termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with 24 B Channels.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

D. Service Components (cont'd)

- 1. <u>Primary Rate ISDN Arrangement:</u> (cont'd)
 - c. Primary Rate ISDN Port Control Link:

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with one D Channel or a back-up D Channel and 23 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must confirm to technical specifications listed in Part 17, Section 2, "Primary Rate ISDN: SmartTrunk Service", paragraph A.4. The same customer of record is required for both the Primary Rate ISDN Port Control Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Control Links are available with the SelectData option only.

d. Primary Rate ISDN Port Communication Link:

An ISDN PRI connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with 24 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in Part 17, Section 2, "Primary Rate ISDN: SmartTrunk Service", paragraph A.4. The same customer of record is required for both the Primary Rate ISDN Port Communication Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Communication Links are available with the SelectData option only.

- 2. <u>Primary Rate ISDN Usage</u>: Provides for usage of the Public Switched Telephone Network (PSTN).
 - a. SelectVideo Option
 - 1. Payment Option 1 usage is billed on a per minute of use basis as described in paragraph I.
 - 2. Payment Option 2 provides a choice of three Usage Packages, each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in paragraph I.13.^{/1/}
 - 3. Payment Option 3 monthly rates for Control Links and Communication Links include unlimited Primary Rate ISDN: SelectVideo Option intraLATA usage (see paragraph J.1.a). Payment Option 3 is available only with the SelectVideo option.^{/1/}

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

D. Service Components (cont'd)

- 2. <u>Primary Rate ISDN Usage</u>: (cont'd)
 - b. SelectData Option
 - 1. Payment Option 1 usage is billed on a per minute of use basis as described in paragraph I.
 - 2. Payment Option 2 provides a choice of two Usage Packages, each of which includes a monthly usage allowance. All usage in excess of the allowance is billed on a per minute of use basis. Usage Packages are further described in paragraph I.13.^{/1/}
 - 3. Payment Option Inbound provides inbound calling only. Usage billing does not apply. Payment Option Inbound is available only with the SelectData Option.
- 3. Link Extension
 - a. SelectVideo Option

Provides the facilities required to provide Primary Rate ISDN Service to a customer located in a Company exchange outside a SelectVideo Primary Market Area (PMA). This rate element is only applicable when the customer's serving central office is not located within a PMA equipped to provide the Primary Rate ISDN Service option desired by the customer. The central office from which Link Extension will be provided to the customer will be designated by the Company. One Link Extension is required for each Control Link and for each Communication Link. Link Extensions will not be provided between PMAs when the customer's serving PMA is equipped to provide the Primary Rate ISDN Service option desired by the customer.

b. SelectData Option

Provides the facilities required to provide Primary Rate ISDN Service to a customer located in a Company exchange outside the local calling scope of the SelectData-equipped serving office. Application of this rate element is dependent upon both the customer's location and the SelectData serving office designated by the Company.

- 4. Optional Features
 - a. The following optional features are available with both the SelectVideo and SelectData options:

Additional Telephone Numbers (Direct Inward Dialing Service): Provides additional numbers to the Primary Rate ISDN Service user.

Calling Line Identification (CLID):

Allows the name (where technically capable) and number of the calling party to be delivered to the called party as part of the called party set-up message.

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

D. Service Components (cont'd)

- 4. Optional Features (cont'd)
 - a. (cont'd)

Loop Protection:

Provides automatic restoration of the Primary Rate ISDN Service Control Link or Communication Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved in the event of a transmission failure, the intelligent components will automatically switch the Primary Rate ISDN Service from the primary to the secondary transmission path within 2.0 seconds.

Back-up D Channel:

Allows enhanced survivability of the Primary Rate ISDN Service Arrangement by providing automatic takeover for a failed D Channel.

Trunk Group Overflow:

Provides the ability to direct incoming calls to another Primary Rate ISDN Service arrangement when all B Channels are in use. Each overflow arrangement consists of 2 to 10 spans as selected by the customer.

b. The following optional features are available only with the SelectVideo option:

Single Channel Call Capability:

Provides the capability of placing 56/64 Kbps calls allowing interoperability with other circuit switched digital data services.

c. The following optional features are available only with the SelectData option:

Modem Termination Capability:

Provides the capability of terminating analog modem calls (voice grade) on the B channels of the SelectData option.

Additional Call Handling Groups:

Provides the capability of grouping B channels by utilizing simulated facility groups.

E. Regulations

- 1. The following regulations are in addition to other regulations as stated in this and other Company service publications.
- 2. The central office from which a customer's Primary Rate ISDN Service is provisioned shall be designated the customer's Primary Rate ISDN serving central office. The customer's local calling area for Primary Rate ISDN Service is the non-optional local calling area associated with the customer's Primary Rate ISDN Service serving central office.

E. Regulations (cont'd)

- 3. The SelectVideo option of Primary Rate ISDN Service is restricted for the transmission of circuit switched data mode calls only. The SelectData option will support analog data modem calls when the customer subscribes to Modem Termination Capability.
- 4. Primary Rate ISDN Service requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-TSY-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface (DWF-DS1/ISDN)). These documents may be obtained from:

Telcordia Document Register 445 South Street, Room 2J-125 P.O. Box 1910 Morristown, NJ Telephone: 1-800-521-2673

- 5. Compatible CPE must be provided at both the originating and terminating locations to successfully complete a Primary Rate ISDN Service call.
- 6. Primary Rate ISDN Service, when furnished at the same premises in combination with other flatrated services, shall not be considered to be in conflict with the rules of *Paralleling Service*, pursuant to Part 2, Section 2 ('Regulations Applying to All Customers' Contracts").
- 7. Vacation Service (Part 2, Section 4) is not offered for Primary Rate ISDN Service.
- 8. Alternate billing (e.g., third-party billing) is not available for Primary Rate ISDN Service.
- A customer may subscribe to both the SelectVideo option and the SelectData options; however, each service option must be provided through a separate Primary Rate ISDN Service Arrangement.
- 10. Special Event is offered for use by customers desiring connection of the SelectVideo option or the SelectData option for a period not to exceed 30 days. Refer to Paragraph I.8 for application of rates.^{/1/}

/1/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

E. Regulations (cont'd)

- 11. Service Terms
 - a. All Primary Rate ISDN Service components except Primary Rate ISDN Service Usage have a minimum service term of one month.
 - b. All SelectVideo option customers and SelectData Payment Option 2 customers shall select a service term for each Control Link and Communication Link of either Month-to-Month or 12 continuous months. SelectData Payment Option 1 customers and Option Inbound customers shall select a service term for each Control Link and Communication Link of either Month-to-Month or 12 continuous months. Customers selecting a 12-month service term will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link/Communication Link.^{/1,2/}
 - c. Customers selecting the Month-to-Month service term may convert to the 12-month service term^{/2/} at the current rates. Customers converting from a Month-to-Month service term within 60 days from the date their Primary Rate ISDN Service is established will receive a credit equal to the difference in installation charges associated with the Month-to-Month service term and the newly selected service term.
 - d. Customers converting to a new service term will be required to sign a new contract.
- 12. Upon expiration of the 12-, 24-, 36-, 48- or 60-month service term $^{2/2}$, the customer may:
 - a. continue service at the current Month-to-Month service term rate. That rate will be subject to any future changes; or
 - b. continue service by selecting a new 12-month service term^{/2/} for the Control Link and/or Communication Link at the then current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new 12-month service term selected by the customer. The customer will be required to sign a new contract; or
 - c. disconnect the service.

- /1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.
- /2/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

E. Regulations (cont'd)

13. Service Changes

The following provisions apply when the service change is not coincident with a customer move:

- a. Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service regardless of whether the service will be provided from a different central office. Refer to Paragraphs I.10 and I.11.b for applicable charges.
- b. Changes from the SelectVideo option to the SelectData option or vice versa may require a number change. Such number change may affect the customer's local calling scope.

14. Moves

a. Different Central Office

Customer moves which require the Primary Rate ISDN Service to be provided from a different central office will be considered a disconnection and new connection of service. (refer to paragraph I.11.c for applicable charges). Installation charges will apply to the connection of service.

b. Same Central Office

Customer moves which do not require the Primary Rate ISDN Service to be provided from another central office will not constitute a disconnection of service provided the same service option is chosen and the service is not interrupted. Installation charges associated with the 36-month service term (see paragraph J.1.a) will apply for each Control Link and/or Communication Link moved.

- 15. Customers may transfer Primary Rate ISDN Service to a new customer at the same premises upon written concurrence of the Company. The new customer will incur Service Ordering Charges under Part 3, Section 1. In addition, the new customer shall assume all the previous customers Primary Rate ISDN Service indebtedness.
- 16. Payment Options
 - a. Two Payment Options are available for the Control Link and Communication Link elements associated with the SelectData option. Customers may select any payment option, however, all components of a Primary Rate ISDN Service Arrangement must be provided under the same payment option.
 - b. Upon notification to the Company, customers may change payment options for the same service term or for a longer service term, pursuant to paragraphs E.11.c and E.11.d. Billing under the newly selected payment option will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

E. Regulations (cont'd)

- 17. Usage Packages
 - a. Customers selecting Payment Option 2 will be required to select an accompanying Usage Package.^{/1/}
 - b. The customer may opt to change usage packages upon notification to the Company. Billing under the newly selected package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.
- 18. Volume Packages (SelectData Option)^{/2/}
 - a. Customers subscribing to eight or more Control/Communication Links used for the SelectData Option can subscribe to a Volume Package. A Volume Package consists of a Control Link or a Communication Link provisioned to include Modem Termination Capability. In addition to the charges described in paragraph J.1.a and, if applicable, in paragraphs J.1.c, J.2 and J.3, customers will be billed for usage only at the per minute of use rate specified for the SelectData Option-Payment Option 1, found in paragraph J.1.d and J.1.e.
 - b. In order to qualify for the Volume Package rate, the customer must subscribe to a minimum of eight Control and/or Communication Links; all Links must terminate at the same customer premises; all Links must be under the same contract; and all Links must be placed in service within three months of the contract start date.
 - c. If a customer with an existing SelectData Option term contract orders additional Links and if the total number of Links qualifies for a Volume Package rate (or the next level of Volume Package rates), the existing Links can be converted to the new Volume Package rate. This may also apply to a customer who already has a sufficient quantity of existing Links to qualify for conversion to a Volume Package rate. If less than six months has expired on the original contract, an addendum must be executed establishing new rates but maintaining the expiration date of the original contract and all Links, original and new, must be combined and covered by the addendum. If six or more months have expired, a new contract with a new, complete service term must be executed and the original Links must be converted to the new contract. In either situation, installation charges do not apply on the original Links and Termination Liabilities do not apply for the original contract being replaced.

^{/1/} SelectVideo and SelectData Payment Option 2 are obsolete and only available to existing installations at existing locations for existing customers.

^{/2/} SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.

F. Responsibility of the Customer

- 1. Where Primary Rate ISDN Service is available for use in connection with terminal equipment or communications systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment or other services of the Company; interfere with the proper functioning of such equipment or services; impair the operation of the Company's equipment; or otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer equipment must comply with FCC Rules and Regulations Part 68.
- 2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Primary Rate ISDN Service it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
- 3. The customer shall insure the continuing compatibility of the customer provided equipment that is used in conjunction with the Primary Rate ISDN Service.

G. Responsibility of the Company

- The responsibility of the Company shall be limited to the furnishing of network equipment suitable for Primary Rate ISDN Service and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through-transmission of signals generated by customer provided equipment or systems or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting Primary Rate ISDN Service to the technological requirements of any specific customer provided equipment.
- 2. The Company shall not be responsible to the customer or user, if changes in any of the equipment, operations, or procedures of the Company used in the provision of Primary Rate ISDN Service render any facilities provided by a customer or user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
- 3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interfere with any network equipment installed by the Company without prior written consent of the Company.

H. Service Availability

- 1. SelectVideo Option
 - a. SelectVideo service is available within a suitably equipped Primary Market Area (PMA). When a customer is located within an exchange which is not equipped to provide the SelectVideo, service will be provided from an equipped central office, designated by the Company, through Link Extension as described in paragraph H.1.c.
 - b. Optional Extended Area Calling Service or any other optional Extended Area Calling Servicelike plan offered through other tariffs is not available with SelectVideo Service.
 - c. SelectVideo Service is offered to customers outside of the SelectVideo PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to Link Extension for each Control Link and for each Communication Link included in their Primary Rate ISDN Service Arrangement. Link Extensions will not be provided between SelectVideo Primary Market Areas when the customer's serving Primary Market Area is equipped to provide SelectVideo Service.
- 2. SelectData Option
 - a. The Company will designate the SelectData-equipped central office(s) used to physically provision SelectData service to customers in each exchange. In many cases, a customer's designated SelectData serving central office will be different from the normal serving office designated for basic local exchange service.
 - 1. If the customer's normal serving office is within the local calling scope of the designated SelectData office, Link Extension charges will not apply.
 - 2. If the customer's normal serving office is not within the local calling scope of a SelectData-equipped central office, the customer will be provided with SelectData service from the designated SelectData-equipped central office and the rates and charges for Link Extension, as specified in this guidebook, will apply.
 - 3. In cases 1. and 2. preceding, when there is a change in the central office designated as the SelectData serving office for a customer's location, the customer's SelectData service will continue to be provided from the original SelectData serving office, if possible. Should the customer subsequently request that their SelectData service be provisioned from the new designated serving office, the provisions and charges specified in this tariff for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SelectData service provided from the new designated serving office and, in conjunction therewith, may offer to waive charges.
 - b. If a customer requests SelectData service to be provisioned from an office other than the SelectData serving office designated by the Company, and if agreed to by the Company, SelectData service may be extended to central offices within the same Local Access Transport Area (LATA) through the application of Primary Rate ISDN Interface Communication and/or Control Links, and MegaLink III Wideband Digital Service 1.544 Mbps Interoffice Channel Mileage (see Part 15, Section 3), DS3 Service, or other suitable Company services. This arrangement is only available within areas where the Company is the incumbent.

H. Service Availability (cont'd)

3. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

I. Application of Rates and Charges

- A Primary Rate ISDN Service Arrangement may consist of more than one Control Link and any number of Communication Links, however, a minimum of one Control Link is required per Primary Rate ISDN Service Arrangement. With the SelectVideo option, this minimum configuration provides digital connections from 128 Kbps to 1472 Kbps in increments of 64 Kbps. The SelectVideo option is interoperable with Switched 56 and N x 56 services. The maximum bandwidth available with the SelectVideo option is 1536 Kbps, regardless of the number of Control Links and/or Communication Links in the Arrangement. To transmit at this maximum bandwidth, the Primary Rate ISDN SelectVideo Option Arrangement must consist of at least one Control Link and one Communication Link. The SelectData option provides digital connections of 56/64 Kbps only.
- 2. All installation charges associated with Control/Communication Links and all optional features will be waived when a customer currently subscribing to Primary Rate ISDN Service under the provisions of SelectVideo Plus (herein) renews the contract under the provisions of SelectVideo.
- 3. Primary Rate ISDN Service Usage rates apply per originating minute of use per call.
- 4. Timing of a Primary Rate ISDN Service call begins when an answer signal is received from the called party. Completion of a Primary Rate ISDN Service call is signified when a disconnect signal is received from either the calling or called party.
- 5. For all SelectVideo Option calls, usage charges apply to each minute or fraction of each minute that each call is connected. Fractions of minutes are rounded to the next higher full minute for each call. The minimum usage charge for a SelectVideo Option call is one minute.

For SelectData Payment Option 1 and SelectData Payment Option 2 calls, usage charges apply to each 1/10 of a minute or less that each call is connected. Usage will be rounded to the next higher 1/10 of a minute on each call. Usage for each billing telephone number will be accumulated in this manner throughout the billing period. Total usage for the billing period for each billing telephone number will be rounded to the next higher minute of use. The minimum usage charge for a SelectData Option call is 1/10 of a minute. The minimum usage charge for a billing period in which any calls are made is one minute.^{/1/}

SelectData Payment Option Inbound calls will not incur usage charges.

- 6. Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.
- /1/ SelectData Payment Option 2 is obsolete and only available to existing installations at existing locations for existing customers.

I. Application of Rates and Charges (cont'd)

- 7. The 12-, 24-^{/1/}, 36-^{/1/}, 48-^{/1/} or 60-month^{/1/} term rates for Primary Rate ISDN Service Arrangements and Link Extension (see paragraphs J.1.a and J.1.c, respectively) will not be subject to increases for the duration of the 12-, 24-, 36-, 48- or 60-month term selected by the customer, except, however, customers who subscribe to the SelectVideo option may experience a rate increase if the customer chooses to change Payment Options or Usage Packages, pursuant to Paragraphs E.16 and E.17.b. If the 12-, 24-, 36-, 48- and/or 60-month term rates for Primary Rate ISDN Service Arrangements and Link Extension (see paragraphs J.1.a and J.1.b, respectively) decrease, the reduced rate will apply as of the effective date of the decrease and remain in effect for the duration of the 12-, 24-, 36-, 48- or 60-month term originally selected by the customer. Rate changes do not apply retro-actively.
- 8. Special Event/2/
 - a Special Event is offered for use by customers desiring connection of the SelectVideo option or the SelectData option for a period not to exceed 30 days.
 - Rates specified in paragraph J.1.a include the Control/ Communication Link, associated installation charges, Link Extension, if applicable, and Primary Rate ISDN Service usage. The rate for this service applies for a period of 30 days or less. Charges will not be prorated for service connected less than 30 days.
 - c. All optional features are available at the rates specified in this guidebook.
 - d. All charges will be applied on one bill. Installment billing/deferral of installation charges are not available with Special Event service.

- /1/ Effective January 25, 2013, 24-, 36-, 48-, and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /2/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

I. Application of Rates and Charges (cont'd)

9. Optional Deferred Payment of Installation Charges and/or Special Construction Charges

Before service is established, only those customers selecting either the 12-, 24-, 36-, 48- or 60month service term may request to spread all the installation charges (including the installation charges associated with optional features) and/or Special Construction Charges over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 12-, 24-, 36-, 48- or 60-month service term^{/1/}. If the deferral is associated with charges for optional features installed subsequent to initial installation, the deferral period may not exceed the number of months remaining on the customer's Primary Rate ISDN Service term. The customer cannot change the deferred payment term. The deferred monthly charge will equal the installation charges and/or special construction charges multiplied by the appropriate annuity factor shown below.

| | Payment Term (in months) | | | | |
|----------------|--------------------------|----------|-----------|-----------|-----------|
| | <u>12</u> | 24 | <u>36</u> | <u>48</u> | <u>60</u> |
| Annuity Factor | \$0.0887 | \$0.0470 | \$0.0331 | \$0.0262 | \$0.0221 |

Upon 30 days prior notification to the Company, the customer may terminate the deferred payment term by paying the remaining principal in full. No credit will be made for interest already paid or accrued.

- 10. Change of Primary Rate ISDN Service Arrangement from the SelectVideo option to the SelectData option or vice versa
 - a. Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service. The customer will be required to select a new service term and to sign a new contract. Installation charges will apply to the connection of the new service.
 - b. Installation charges do not apply to conversions from other SelectData Option pricing plans to a SelectData Option Volume Package for existing Links being converted.^{/2/}

- /1/ Effective January 25, 2013, 24-, 36-, 48-, and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /2/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.

I. Application of Rates and Charges (cont'd)

- 11. Disconnection of Service Prior to the Expiration of the Service Term
 - a. If the customer disconnects a Primary Rate ISDN Service Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/1/}, the customer shall pay a termination charge. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of Primary Rate ISDN Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term.
 - b. The provisions of paragraph I.11.a do not apply in the following circumstances:
 - 1. If the customer converts from the SelectVideo option to the SelectData option.;
 - 2. When the customer with an existing contract converts to another Company provided digital service under a contract term which is equal to or greater than the number of months remaining on the Primary Rate ISDN Service contract being terminated.; or
 - 3. If the disconnection of service is the result of a customer move which required the Primary Rate ISDN Service to be provided from a different central office.

However, in each of the above circumstances, deferred installation charges will become due as specified in paragraph I.11.c.

c. If the customer disconnects a Primary Rate ISDN Service Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/1/} and the installation charges and/or special construction charges were deferred at the time service was established (pursuant to paragraph I.9), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected. No credit will be made for interest already paid or accrued.

/1/ Effective January 25, 2013, 24-, 36-, 48-, and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

I. Application of Rates and Charges (cont'd)

- 12. Additions of Control/Communication Links to Existing Primary Rate ISDN Service Arrangements
 - a. If there are more than 12 months remaining on the customer's existing service term, the contract associated with Control/Communication Links added to the Arrangement may be coterminous with the existing contract. The monthly rate and installation charge applicable to the added Control/Communication Links will be that applicable to the customer's existing Control/Communication Links. This paragraph does not apply to the Volume Packages associated with the SelectData Option; refer to paragraph E.18 for rules pertaining to Volume Packages.^{/1/}

Notwithstanding the above, the customer may renegotiate a new contract covering the entire Arrangement, including the additional Control/Communication Links, provided that the renegotiated service term^{/2/} exceeds the number of months remaining on the existing contract.

- b. If there are 12 months or less remaining on the customer's existing service term, the existing contract will be nullified and a new contract will be negotiated for the entire Arrangement, including the additional Control/Communication Links. Monthly rates in effect at the time of renegotiation will apply to the entire Arrangement. Installation charges will apply only to the added service components.
- c. If additional Links are added for the SelectData Option, the customer may qualify for a Volume Package rate. Refer to paragraph E.18 for specific rules pertaining to adding Links to a Volume Package contract.^{/1/}
- 13. Usage Packages
 - a. Payment Option 2 Usage Packages include an allowance of channel minutes. The usage allowance applies to Primary Rate ISDN Service IntraPMA and IntraLATA outside the PMA aggregate usage per Primary Rate ISDN Arrangement, per month.^{/3/}
 - b. IntraLATA Long Distance Message Telecommunications Service (LDMTS) charges apply for IntraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.
- /1/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.
- /2/ Effective January 25, 2013, 24-, 36-, 48-, and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /3/ SelectData Payment Option 2 is obsolete and only available to existing installations at existing locations for exiting customers.

I. Application of Rates and Charges (cont'd)

- 13. Usage Packages (cont'd)
 - c. On SelectVideo Option calls, each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. The number of B channels required for each call can be determined by dividing the call bandwidth by 64. Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate Primary Rate ISDN Service bandwidth usage rate per minute of use will apply for each subsequent call completed during that billing cycle.

On SelectData Option calls, each minute of use is equivalent to one channel minute. Usage will be accumulated as specified in paragraph I.5. to determine when the usage package allowance has been exhausted for the current billing cycle. Usage for all subsequent calls completed during that billing cycle will be accumulated as specified in paragraph I.5. The usage rate per minute of use will apply to the total minutes billed for these subsequent calls.

d. On SelectVideo Option calls, when the usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate Primary Rate ISDN Service bandwidth usage rate per minute will apply for the portion of the call exceeding the usage package allowance.^{/1/}

On SelectData Option calls, when the usage package allowance of channel minutes is exceeded in the middle of a call, the portion of the call exceeding the usage package allowance will be rounded to the next higher 1/10 of a minute. Usage for this portion of the call will be added to the usage for all other subsequent calls completed during the billing cycle (see paragraph I.13.c). The usage rate per minute of use will apply to the total minutes in excess of the usage package allowance.^{/1/}

 A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages unless this change is coincident with changing service term pursuant to paragraph E.11. (see paragraph J.3)

^{/1/} SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

J. Rates and Charges

- 1. Primary Rate ISDN Service Components
 - a. Primary Rate ISDN Service Arrangements SelectVideo Option

| itional ^{/2/} |
|------------------------|
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- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.
- /3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /4/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.
- /5/ Payment Option 3 includes unlimited Primary Rate ISDN Service intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly rate. (OBSOLETE – See Footnote /4/)
- /6/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

- 1. Primary Rate ISDN Service Components (cont'd)
 - a. Primary Rate ISDN Service Arrangements SelectVideo Option (cont'd)

| Monthly | | ion Charge |
|-------------|--|---|
| <u>Rate</u> | <u>First</u> ^{/1/} | Additional ^{/2/} |
| | | |
| | | |
| 1 720 00 | 5 000 00 | 4,500.00 |
| , | , | 1,500.00 |
| 640.00 | 1,500.00 | 900.00 |
| 525.00 | 1,500.00 | 900.00 |
| | | |
| 005.00 | 0 000 00 | 4 500 00 |
| | , | 1,500.00 |
| | , | 900.00 900.00 |
| 230.00 | 1,500.00 | 300.00 |
| | | |
| 3,000.00 | 2,000.00 | 1,500.00 |
| 2,400.00 | 1,500.00 | 900.00 |
| 2,000.00 | 1,500.00 | 900.00 |
| 0.00 | 5,000.00 | 5,000.00 |
| | Rate 1,720.00 870.00 640.00 525.00 325.00 275.00 250.00 3,000.00 2,400.00 2,000.00 | Rate First/1/ 1,720.00 5,000.00 870.00 2,000.00 640.00 1,500.00 525.00 1,500.00 325.00 2,000.00 275.00 1,500.00 250.00 1,500.00 3,000.00 2,000.00 2,400.00 1,500.00 2,000.00 1,500.00 |

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.
- /3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /4/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.
- /5/ Payment Option 3 includes unlimited Primary Rate ISDN Service intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly rate. (OBSOLETE – See Footnote /4/)
- /6/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

- 1. Primary Rate ISDN Service Components (cont'd)
 - a. Primary Rate ISDN Service Arrangements SelectData Option

| | | Monthly | Installation | n Charge |
|--|-------------|-------------|-----------------------------|---------------------------|
| | <u>USOC</u> | <u>Rate</u> | <u>First</u> ^{/1/} | Additional ^{/2/} |
| Primary Rate ISDN Interface Control Link | | | | |
| Payment Option 1 | ZVPBX | | | |
| Month to Month | | \$1,455.00 | \$5,000.00 | \$4,500.00 |
| 12 Months | | 750.00 | 2,000.00 | 1,500.00 |
| 24 Months ^{/3/} | | 700.00 | 1,750.00 | 1,200.00 |
| 36 Months ^{/3/} | | 600.00 | 1,500.00 | 900.00 |
| 48 Months ^{/3/} | | 550.00 | 1,500.00 | 900.00 |
| 60 Months ^{/3/} | | 500.00 | 1,500.00 | 900.00 |
| Payment Option 2 ^{/4/} | ZVPD2 | | | |
| 12 Months | | 450.00 | 2,000.00 | 1,500.00 |
| 36 Months ^{/3/} | | 425.00 | 1,500.00 | 900.00 |
| 60 Months ^{/3/} | | 400.00 | 1,500.00 | 900.00 |
| Payment Option Inbound | ZVPS2 | | | |
| Month to Month | | 1,455.00 | 5,000.00 | 4,500.00 |
| 12 Months | | 870.00 | 2,000.00 | 1,500.00 |
| 24 Months ^{/3/} | | 780.00 | 1,750.00 | 1,200.00 |
| 36 Months ^{/3/} | | 640.00 | 1,500.00 | 900.00 |
| 48 Months ^{/3/} | | 590.00 | 1,500.00 | 900.00 |
| 60 Months ^{/3/} | | 525.00 | 1,500.00 | 900.00 |
| | | | | |
| Volume Packages ^{/3,5/} | | | | |
| 8 - 20 Links | ZPKJV | | | |
| 36 Months | | 550.00 | 750.00 | 450.00 |
| 60 Months | | 475.00 | 500.00 | 0.00 |
| 21 - 30 Links ^{/3/} | ZPKKV | | | |
| 36 Months | | 525.00 | 500.00 | 0.00 |
| 60 Months | | 450.00 | 500.00 | 0.00 |
| Special Event ^{/6/} | ZVPGX | 0.00 | 5,000.00 | 5,000.00 |
| - | | | | |

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.
- /3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /4/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.
- /5/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.
- /6/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

- 1. Primary Rate ISDN Service Components (cont'd)
 - a. Primary Rate ISDN Service Arrangements SelectData Option (cont'd)

| | CONCELL | Monthly | | Charge |
|---|-------------|------------|----------------------|---------------------------|
| | | Monthly | Installation | |
| | <u>USOC</u> | Rate | First ^{/1/} | Additional ^{/2/} |
| Primary Rate ISDN Interface Communication | | ch | | |
| Payment Option 1 | ZVPCX | | | |
| Month to Month | | \$1,455.00 | \$5,000.00 | \$4,500.00 |
| 12 Months | | 750.00 | 2,000.00 | 1,500.00 |
| 24 Months ^{/3/} | | 700.00 | 1,750.00 | 1,200.00 |
| 36 Months' ^{3/} | | 600.00 | 1,500.00 | 900.00 |
| 48 Months ^{/3/} | | 550.00 | 1,500.00 | 900.00 |
| 60 Months ^{/3/} | | 500.00 | 1,500.00 | 900.00 |
| Payment Option 2 ^{/4/} | ZVPE2 | | | |
| 12 Months | | 450.00 | 2,000.00 | 1,500.00 |
| 36 Months ^{/3/} | | 425.00 | 1,500.00 | 900.00 |
| 60 Months ^{/3/} | | 400.00 | 1,500.00 | 900.00 |
| Payment Option Inbound | ZVPS1 | | , | |
| Month to Month | | 1,455.00 | 5,000.00 | 4,500.00 |
| 12 Months | | 870.00 | 2,000.00 | 1,500.00 |
| 24 Months ^{/3/} | | 780.00 | 1,750.00 | 1,200.00 |
| 36 Months ^{/3/} | | 640.00 | 1,500.00 | 900.00 |
| 48 Months ^{/3/} | | 590.00 | 1,500.00 | 900.00 |
| 60 Months ^{/3/} | | 525.00 | 1,500.00 | 900.00 |
| | | 020.00 | 1,000.00 | 000.00 |
| Volume Packages ^{/3,5/} | | | | |
| 8 - 20 Links | ZPKLV | | | |
| 36 Months | | 550.00 | 750.00 | 450.00 |
| 60 Months | | 475.00 | 500.00 | 430.00 |
| 21 - 30 Links ^{/3/} | ZPKMV | 475.00 | 500.00 | 0.00 |
| 36 Months | | 525.00 | 500.00 | 0.00 |
| | | | | |
| 60 Months | | 450.00 | 500.00 | 0.00 |
| Openial Event ^{/6/} | או וסעד | 0.00 | E 000 00 | E 000 00 |
| Special Event ^{/6/} | ZVPHX | 0.00 | 5,000.00 | 5,000.00 |

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.
- /3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.
- /4/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.
- /5/ SelectData Volume Packages are obsolete and only available to existing installations at existing locations for existing customers.
- /6/ Special Event service and rates are obsolete and only available to existing installations at existing locations for existing customers.

J. Rates and Charges (cont'd)

- 1. Primary Rate ISDN Service Components (cont'd)
 - b. Primary Rate ISDN Service Arrangements SelectData Option (cont'd)

| | | | Installatio | on Charge |
|---|-----------------|--|--|--|
| | <u>USOC</u> | <u>Rate</u> | <u>First</u> ^{/1/} | Additional ^{/2/} |
| Primary Rate ISDN Port Control Link Payment Option Inbound Month to Month 12 Months 24 Months ^{/3/} 36 Months ^{/3/} 48 Months ^{/3/} 60 Months ^{/3/} | , each ZPOS2 | \$840.00 650.00 600.00 500.00 450.00 400.00 | \$5,000.00 2,000.00 1,750.00 1,500.00 1,500.00 1,500.00 | \$4,500.00 1,500.00 1,200.00 900.00 900.00 900.00 |
| Primary Rate ISDN Port Communication Link, each Payment Option Inbound Month to Month 12 Months 24 Months ^{/3/} 36 Months ^{/3/} 48 Months ^{/3/} 60 Months ^{/3/} | ZPOS1 | 840.00 650.00 600.00 500.00 450.00 400.00 | 5,000.00 2,000.00 1,750.00 1,500.00 1,500.00 1,500.00 | 4,500.00 1,500.00 1,200.00 900.00 900.00 900.00 |
| Link Extension, each | OTVSX | 0.00 | 0.00 | 0.00 |

- /1/ Applies to the first unit ordered per request, per customer premises, per installation date.
- /2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.
- /3/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48- or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

c.

- 1. Primary Rate ISDN Service Components (cont'd)
 - d. Primary Rate ISDN Service Usage SelectData Option

| | <u>USOC</u> | Per Minute <u>Rate</u> | Monthly <u>Rate</u> |
|--|-------------|---------------------------|------------------------|
| Payment Option 1 Per minute of use ^{/1/} IntraPMA IntraLATA Outside the PMA ^{/2/} | | \$0.045 0.00 | - - |
| Payment Option 2 ^{/3/} | | | |
| Usage Package A Includes up to 2,760 channel minutes of intraLATA usage per month, per Primary Rate ISDN Arrangement Per minute of use in excess of Usage Package A allowance IntraPMA IntraLATA Outside the PMA^{/2/} | ZPKAD | 0.045 0.00 | \$125.00 - - |
| Usage Package B Includes up to 8,280 channel minutes of intraLATA usage per month, per Primary Rate ISDN Arrangement Per minute of use in excess of Usage Package B allowance IntraPMA | ZPKBD | 0.045 | 285.00 |
| IntraLATA Outside the PMA ^{/2/} | | 0.00 | - |

- /1/ Apply the SelectVideo Option Usage rate associated with Payment Option 1, for 64 Kbps bandwidth for IntraPMA or IntraLATA, outside the PMA, as appropriate.
- /2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).
- /3/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

J. Rates and Charges (cont'd)

- 1. Primary Rate ISDN Service Components (cont'd)
 - e. Primary Rate ISDN Service Usage SelectVideo Option

| I minury mate lebert convice couge | Coloci i laco Option | |
|------------------------------------|----------------------|--------------------------------|
| | | |
| | <u>IntraPMA</u> | Outside the PMA ^{/1/} |
| Payment Option 1 | | |
| Per minute of use | | |
| C4 Khas heredwidth | ¢0.045 | ¢0,000 |
| 64 Kbps bandwidth | \$0.045 | \$0.000 |
| 128 Kbps bandwidth | 0.085 | 0.045 |
| 192 Kbps bandwidth | 0.125 | 0.085 |
| 256 Kbps bandwidth | 0.165 | 0.125 |
| 320 Kbps bandwidth | 0.190 | 0.165 |
| 384 Kbps bandwidth | 0.190 | 0.190 |
| 448 Kbps bandwidth | 0.225 | 0.190 |
| 512 Kbps bandwidth | 0.255 | 0.225 |
| 576 Kbps bandwidth | 0.285 | 0.255 |
| 640 Kbps bandwidth | 0.315 | 0.285 |
| 704 Kbps bandwidth | 0.325 | 0.315 |
| 768 Kbps bandwidth | 0.325 | 0.325 |
| 832 Kbps bandwidth | 0.355 | 0.325 |
| 896 Kbps bandwidth | 0.380 | 0.355 |
| 960 Kbps bandwidth | 0.405 | 0.380 |
| 1024 Kbps bandwidth | 0.435 | 0.405 |
| 1088 Kbps bandwidth | 0.460 | 0.435 |
| 1152 Kbps bandwidth | 0.490 | 0.460 |
| 1216 Kbps bandwidth | 0.515 | 0.490 |
| 1280 Kbps bandwidth | 0.540 | 0.515 |
| 1344 Kbps bandwidth | 0.570 | 0.540 |
| 1408 Kbps bandwidth | 0.595 | 0.570 |
| 1472 Kbps bandwidth | 0.620 | 0.595 |
| 1536 Kbps bandwidth | 0.650 | 0.620 |
| 1000 Rups bandwidth | 0.050 | 0.020 |

/1/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

- 1. Primary Rate ISDN Service Components (cont'd)
 - e. Primary Rate ISDN Service Usage SelectVideo Option (cont'd)

| Payment Option 2 ^{/1/} | <u>USOC</u> | Monthly Rate |
|--|----------------|---|
| Usage Package A - Includes up to 11,040 channel minutes of intraLATA usage per month, per Primary DetailorDh Sector Among and the sector of th | | 4075 00 |
| Rate ISDN Service Arrangement | ZPKAX | \$375.00 |
| - Per minute of use in excess of Usage | IntraPMA | IntraLATA Outside the PMA ^{/2/} |
| Package allowance | | |
| 64 Kbps bandwidth | \$0.070 | \$0.000 |
| 128 Kbps bandwidth | 0.115 | 0.070 |
| 192 Kbps bandwidth | 0.170 | 0.015 |
| 256 Kbps bandwidth | 0.225 | 0.170 |
| 320 Kbps bandwidth | 0.280 | 0.225 |
| 384 Kbps bandwidth 448 Kbps bandwidth | 0.295 0.345 | 0.280 0.295 |
| 512 Kbps bandwidth | 0.345 | 0.295 |
| 576 Kbps bandwidth | 0.445 | 0.395 |
| 640 Kbps bandwidth | 0.490 | 0.445 |
| 704 Kbps bandwidth | 0.505 | 0.490 |
| 768 Kbps bandwidth | 0.505 | 0.505 |
| 832 Kbps bandwidth | 0.550 | 0.505 |
| 896 Kbps bandwidth | 0.590 | 0.550 |
| 960 Kbps bandwidth | 0.630 | 0.590 |
| 1024 Kbps bandwidth | 0.675 | 0.630 |
| 1088 Kbps bandwidth | 0.715 | 0.675 |
| 1152 Kbps bandwidth | 0.760 | 0.715 |
| 1216 Kbps bandwidth | 0.800 | 0.760 |
| 1280 Kbps bandwidth | 0.840 | 0.800 |
| 1344 Kbps bandwidth | 0.885 | 0.840 |
| 1408 Kbps bandwidth | 0.925 | 0.885 |
| 1472 Kbps bandwidth | 0.970 | 0.925 |
| 1536 Kbps bandwidth | 1.010 | 0.970 |

- /1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.
- /2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

- 1. Primary Rate ISDN Service Components (cont'd)
 - e. Primary Rate ISDN Service Usage SelectVideo Option (cont'd)

| Payment Option 2 ^{/1/} (cont'd) Usage Package B | <u>USOC</u> | Monthly Rate |
|--|----------------|---|
| Includes up to 16,560 channel minutes of intraLATA usage per month, per Primary Rate | | |
| ISDN Service Arrangement | ZPKBX | \$500.00 |
| - Per minute of use in excess of Usage Package | IntraPMA | IntraLATA Outside the PMA ^{/2/} |
| allowance | | |
| 64 Kbps bandwidth | \$0.060 | \$0.000 |
| 128 Kbps bandwidth | 0.100 | 0.060 |
| 192 Kbps bandwidth | 0.145 | 0.100 |
| 256 Kbps bandwidth | 0.195 | 0.145 |
| 320 Kbps bandwidth | 0.240 | 0.195 |
| 384 Kbps bandwidth | 0.255 | 0.240 |
| 448 Kbps bandwidth | 0.295 | 0.255 |
| 512 Kbps bandwidth | 0.340 | 0.295 |
| 576 Kbps bandwidth | 0.380 | 0.340 |
| 640 Kbps bandwidth | 0.420 | 0.380 |
| 704 Kbps bandwidth | 0.435 | 0.420 |
| 768 Kbps bandwidth | 0.435 | 0.435 |
| 832 Kbps bandwidth | 0.470 | 0.435 |
| 896 Kbps bandwidth | 0.505 | 0.470 |
| 960 Kbps bandwidth | 0.540 | 0.505 |
| 1024 Kbps bandwidth | 0.580 | 0.540 |
| 1088 Kbps bandwidth | 0.615 | 0.580 |
| 1152 Kbps bandwidth | 0.650 | 0.615 |
| 1216 Kbps bandwidth | 0.685 | 0.650 |
| 1280 Kbps bandwidth | 0.720 | 0.685 |
| 1344 Kbps bandwidth | 0.760 0.795 | 0.720 |
| 1408 Kbps bandwidth | | 0.760 |
| 1472 Kbps bandwidth | 0.830 | 0.795 |
| 1536 Kbps bandwidth | 0.860 | 0.830 |

- /1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.
- /2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

J. Rates and Charges (cont'd)

- 1. Primary Rate ISDN Service Components (cont'd)
 - e. Primary Rate ISDN Service Usage SelectVideo Option (cont'd)

| Payment Option 2 ^{/1/} (cont'd) | <u>USOC</u> | Monthly Rate |
|--|-------------|---|
| Usage Package C - Includes up to 34,500 channel minutes of intraLATA usage per month, per Primary Rate | | |
| ISDN Service Arrangement | ZPKCX | \$750.00 |
| - Per minute of use in excess of Usage Package | IntraPMA | IntraLATA Outside the PMA ^{/2/} |
| allowance | | |
| 64 Kbps bandwidth | \$0.050 | \$0.000 |
| 128 Kbps bandwidth | 0.080 | 0.050 |
| 192 Kbps bandwidth | 0.120 | 0.080 |
| 256 Kbps bandwidth | 0.160 | 0.120 |
| 320 Kbps bandwidth | 0.200 | 0.160 |
| 384 Kbps bandwidth | 0.210 | 0.200 |
| 448 Kbps bandwidth | 0.245 | 0.210 |
| 512 Kbps bandwidth | 0.280 | 0.245 |
| 576 Kbps bandwidth | 0.315 | 0.280 |
| 640 Kbps bandwidth | 0.350 | 0.315 |
| 704 Kbps bandwidth | 0.360 | 0.350 |
| 768 Kbps bandwidth | 0.360 | 0.360 |
| 832 Kbps bandwidth | 0.390 | 0.360 |
| 896 Kbps bandwidth | 0.420 | 0.390 |
| 960 Kbps bandwidth | 0.450 | 0.420 |
| 1024 Kbps bandwidth | 0.480 | 0.450 |
| 1088 Kbps bandwidth | 0.510 | 0.480 |
| 1152 Kbps bandwidth | 0.540 | 0.510 |
| 1216 Kbps bandwidth | 0.570 | 0.540 |
| 1280 Kbps bandwidth | 0.600 | 0.570 |
| 1344 Kbps bandwidth | 0.630 | 0.600 |
| 1408 Kbps bandwidth | 0.660 | 0.630 |
| 1472 Kbps bandwidth | 0.690 | 0.660 |
| 1536 Kbps bandwidth | 0.720 | 0.690 |

/1/ SelectVideo and SelectData Payment Option 2, and SelectVideo Payment Option 3 are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

J. Rates and Charges (cont'd)

2. Optional Features:

| • | Ομ | Optional realures. | | Monthly <u>Rate</u> | Installat <u>First</u> ^{/1/} | tion Charge Additional ^{/2/} |
|---|-----|--|-------|------------------------|--|--|
| | a. | Additional Telephone Numbers, each | | (note /3/) | (note /3/) | (note /3/) |
| | b. | Calling Line Identification, per Control Link or Communication Link, each ^{/4/} | ZCE | \$ 85.00 | \$ 80.00 | \$ 0.00 |
| | c. | Loop Protection, per Control Link or Communication Link, each ^{/5/} | ZLP | 140.00 | 355.00 | 355.00 |
| | d. | Back Up D Channel, per Arrangement | ZSWXA | 250.00 | 200.00 | 0.00 |
| | e. | Single Channel Call Capability, per Link ^{/6/} | ZKCPA | 50.00 | 15.00 | 0.00 |
| | f. | Modem Termination Capability, per Link ⁷⁷ | ZMDPA | 50.00 | 25.00 | 0.00 |
| | g. | Additional Call Handling Groups, per Group ^{/7/} | TGNBX | 45.00 | 100.00 | 0.00 |
| | h. | Trunk Group Overflow, per Overflow Arrangement ^{/8/} | ZVOPG | 150.00 | 250.00 | 0.00 |
| | Bil | ling Conversion Charge ^{/9,10/} | NR9ZS | | | |

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

- /2/ Applies to all other units ordered in addition to the initial unit, per customer premises, per installation date.
- /3/ For Additional Telephone Number Rates, see Part 6, Section 1, "PBX DID/AIOD Service".

/4/ Monthly rate applies per Link. Installation charge applies per Arrangement. Where technically available, the Calling Line Identification feature delivers calling party's name as well as number.

- /5/ Loop Protection will be provided where fiber optic facilities are available. Where fiber optic facilities are not available, but could technically be provided, special construction charges may apply.
- /6/ Available only with the SelectVideo option. Charge applies on a per Link basis but all Links within the same Arrangement must be equipped.
- /7/ Available only with the SelectData option. Charge applies on a per Link basis but all Links within the same Arrangement must be equipped.
- /8/ An Overflow Arrangement consists of 2 to 10 spans as specified by the customer.
- /9/ Applicable when customer changes Payment Option or Usage Package without changing service term.
- /10/ A Business Secondary Service Ordering Charge will apply per Part 3, Section 1.

3.

DIGILINE SERVICE/1/

Effective September 1, 2021, Digiline Service will no longer be available for purchase by new or existing (N) customers. In addition, requests to move, add, change, or renew existing service agreements will not be accepted. The Company will continue to provide existing service to existing customers until the expiration of a customer's term agreement. Following the expiration of a customer's existing term agreement, serv ice will be provided on a month-to-month basis at the applicable Monthly Extension rates until the service is discontinued. The Company currently plans to discontinue this service on or after September 1, 2023. The preceding supersedes all of the rules, terms, and conditions that follow. (N)

A. General

1. Service Description

DigiLine Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D channel. One or both B channels may be configured for circuit switching or packet switching.^{/2/} Calls over a B channel configured for circuit switching may be either voice or data. The D channel carries out of band signaling for the B channel(s) and may also be configured for packet switching.^{2/} DigiLine Service, when configured for circuit switching, provides access to and from the Public Switched Telephone Network (PSTN), DigiLine Service, when configured for packet switching. provides access to the Company's Public Packet Switched Network (PPSN).^{/2/}

- Service Availability
 - a. The Company will provide DigiLine Service within a LATA where facilities and equipment are available./1/
 - b. DigiLine Service for Plexar I and Plexar II is available only to existing systems with DigiLine Service. Outside moves are allowed only within the same central office. Plexar customers may order DigiLine Service for lines that are not associated with a Plexar system.
 - c. Availability of selected optional features may be dependent upon the DigiLine serving central office switch type.
 - d. Effective May 25, 2018, DigiLine Service is no longer available for residence service.

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^{/1/} DigiLine Service is not available at customer locations which are served by fiber to the premises.

^{/2/} DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the Data Packet Network (DPN) packet switch.

^{/3/} Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE/1/

/3/

A. General

3. Service Components: Description and Definitions

Additional Call Offering

A non-Electric Key Terminal Service (EKTS) feature that notifies the user of an additional circuit switched voice call that would normally be cleared because the user's interface is busy. (The method of notification to the end user is customer premises equipment dependent.)

Additional End Point/Telephone Number/2/

A Packet Switched Data-D Channel (PSD-D) or On Demand Packet Switched Data-B Channel (PSD-B) option that provides an additional end point (terminal equipment identifier) or telephone number. Up to eight packet end points/telephone numbers may be activated with the PSD-D or On Demand PSD-B Network Rate Element.

Additional Logical Channel/2/

A packet switched data option that provides an additional logical channel with the PSD-B Network Rate Element or the PSD-D Network Rate Element. Up to 128 logical channels may be activated with the PSD-B Network Rate Element and up to 15 logical channels may be activated with the PSD-D Network Rate Element.

Analog Member in a Hunt Group

This feature provides for an analog interface in a DigiLine Hunt Group.

Automatic Callback

This feature enables the customer to place a call to the number of the last incoming call, whether or not the call was answered or the number is known. The user can dial an activation code or press a feature button to request that the network place the call. If the number of the last incoming call is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot be activated for calls originating from a line that is forwarded or from a line or trunk not associated with a number, e.g., a multiline hunt group.

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/3/

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the Data Packet Network (DPN) packet switch.

^{/3/} Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Automatic Callback On Busy

When activated, this feature automatically redials a busy number. To activate this feature, the user presses the button assigned to Automatic Callback On Busy when a busy number has been dialed. When the busy station becomes idle, a distinctive ring alerts the originating station that the dialed station is now idle. When the originating station goes off-hook, the station number is automatically redialed. This feature requires Plexar Station-to-Station Unrestricted Calling. This feature is restricted to a customer group and is available to existing Plexar I and Plexar II systems only, pursuant to paragraph A.2.b.

Automatic Recall

This feature enables the customer to automatically redial the last outgoing number by dialing an activation code or pressing a feature button to request that the network place the call. When the recalled number is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

Basic Electronic Key Terminal Service (Basic EKTS) Feature Package

A circuit switched voice option that enhances normal telephone use. It consists of: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. A Basic EKTS terminal supports only one call appearance per telephone number. Transfer for Plexar is also available, but restricted to a customer group and limited to existing Plexar I and Plexar II systems, pursuant to paragraph A.2.b.

Basic Rate Interface

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service.

Bridged Call Exclusion

A Basic EKTS and CACH EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

/3/

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.

/3/

/3/

/3/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/2/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Bridging

A Basic EKTS and CACH EKTS feature that allows the user to join an active call by pressing the active call appearance button and going off-hook. This establishes a three-way call. This feature is different from basic three-way calling because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active two-way call. Bridging cannot be activated on an existing three-way call.

Call Appearance

A button on an electronic telephone set that serves as a number designation or appearance. A single number can appear on multiple electronic telephone sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the call appearance (e.g., the lamp may flash for an unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

<u>Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package</u> A circuit switched voice option that provides central office functions allowing multiple numbers and call appearances. Other service features included with this package are: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. (Additional Call Offering is inherent with this feature.) Transfer for Plexar is also available, but restricted to a customer group and limited to existing Plexar I and Plexar II systems, pursuant to paragraph A.2.b.

Call Forwarding Don't Answer

A feature that directs incoming calls to a preselected number when the called number is not answered after a customer specified number of rings.

Call Forwarding Interface Busy

A feature that permits calls reaching a busy number to be redirected to another number.

Call Forwarding Variable

A feature that allows a customer to redirect incoming calls to another number.

Call Pick-Up

This feature allows a user to answer an incoming call to another parties' telephone in the same user pickup group.

Call Pick-Up for Plexar

Allows the user to pick up a call directed to another station within the customer group. This feature is available to existing Plexar I and Plexar II systems only, pursuant to paragraph A.2.b.

Call Transfer Disconnect

This feature allows a DigiLine customer to transfer a call to another number and then hang-up, leaving the two remaining parties connected. The DigiLine customer would then be free to accept another call. The DigiLine customer is prohibited from using this feature to avoid toll charges.

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.

/2/ Material formerly appeared in Part 17, Section 1.

/2/

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Caller ID

This feature provides the customer who is receiving a call with the number and name of the calling party. Upon special request from a customer, the Company will configure this feature to provide the number or the name, instead of both. This modification is provided at the same rate as the standard Caller ID feature.

Calling Number Delivery, Intra-Customer Group

A CSV/CSD option in which the called station receives the number of the calling party from those calls within a defined customer group (intra-switch). This feature is available to existing Plexar I and Plexar II systems only pursuant to paragraph A.2.b.

Closed User Group/2/

A packet switched data feature that provides a mechanism for creating private networks that restrict packet data communication between group members and non members. It includes the following features: Closed User Group with Incoming Access, Closed User Group with Incoming Calls Barred, Closed User Group with Outgoing Access, and Closed User Group with Outgoing Calls Barred.

Closed User Group with Incoming Access/2/

A packet switched data feature that enables terminals belonging to a closed user group to receive incoming calls from terminals outside of the closed user group.

Closed User Group with Incoming Calls Barred/2/

A packet switched data feature that permits the subscribed terminals to originate virtual calls to terminals having the same closed user group, but precludes the reception of incoming calls from terminals in the same closed user group.

Closed User Group with Outgoing Access/2/

A packet switched data feature that enables terminals belonging to a closed user group to originate outgoing calls to terminals both within and outside of the closed user group.

Closed User Group with Outgoing Calls Barred/2/

A packet switched data feature that permits the subscribed terminals to receive virtual calls from terminals having the same closed user group, but prevents the terminals from originating virtual calls to terminals in the same closed user group.

<u>Circuit Switched Voice/Circuit Switched Data (CSV/CSD)</u> This network option arrangement allows digital CSV and CSD transmission through the PSTN.

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /3/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Customer Originated Trace

This feature allows a customer to initiate an automatic trace of the last circuit switched call received by dialing an activation code or pressing a feature button. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company's Service Center during normal business hours.

Delayed and Abbreviated Ringing

A Basic EKTS and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

DigiLine Service Area

A geographic area consisting of a Company exchange with one or more DigiLine equipped central offices plus all other Company exchanges and/or zones included in that exchange's calling area (as defined in Part 4, Section 1). The DigiLine Service Area does not include any exchanges or parts of exchanges with optional expanded calling services (e.g., EMS and EACS) into the exchange where the DigiLine equipped central office(s) are located.

Digital Packet Switching Usage/2/

Digital Packet Switching Usage provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased a packet switched data option for the Company's Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service. Digital Packet Switching Usage is not available on a stand-alone basis.

Digital Packet Switching Usage; Detailed Report

Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

Digital Packet Switching Usage; Kilosegment

A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The standard Company segment size is 64 octets. The number of segments in a packet is determined by dividing the number of octets of call user data in a packet by 64 and rounding up. A kilosegment is one thousand segments.

Digital Packet Switching Usage; Packet Directory Number

This is the "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the packet switching network.

<u>Digital Packet Switching Usage; Packet Switching Network</u> Consists of the packet switches and interswitch facilities within a LATA.

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /3/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Digital Packet Switching Usage/2/ (cont'd)

Digital Packet Switching Usage; Session

The time that common control network facilities are allocated to a specific switched call. It begins with call set-up and continues until the common control network facilities are released for reuse by the network.

Digital Packet Switching Usage; Summary Report

Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

Distinctive Ringing

This feature provides distinctive alerting for up to six specific numbers.

Fast Select/2/

A packet switched data feature that allows a user to send a maximum of 128 bytes of data in call setup and clearing packets. There are two modes, fast select and fast selection with restriction. The user must request the fast select facility in the call request packet when more than 16 bytes of user data is desired in the call setup and clearing packet.

Fast Select Acceptance/2/

A packet switched data feature that allows a user to receive a call request packet with up to 128 bytes of user data. The user may also respond with a call connect or clear request packet with up to 128 bytes of user data, depending on the type of fast select requested in the call request packet.

Flow Control Parameter Negotiation/2/

A packet switched data feature that permits the customer's CPE and central office switch to communicate and agree upon what fundamental PSD language will be used during a data transmission. This feature allows the calling data transmission equipment to select a window and/or packet size in the call request packet and the called data transmission equipment to accept the transmitted values, reject the call or select new transmission values. This action occurs automatically with each call.

Foreign Serving Office Inter-Office Facility

Provides for the transmission facilities between the customer's normal serving office and a DigiLine serving office.

Hunt Group for CSD

This feature provides for a predefined search (circular, linear, uniform) for an idle directory number to which a circuit switched data call can be offered.

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /3/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Hunt Group for CSV

This feature provides for a predefined search (circular, linear, uniform) for an idle directory number to which a circuit switched voice call can be offered. Directory numbers included in a hunt group may not have multiple call appearances.

Hunt Group for PSD^{/2/}

A packet switched data feature that allows an incoming call to terminate on any line within a designated group of lines. The sequence in which the search for the terminating line is conducted is determined by the type of hunting (linear or uniform) feature chosen by the customer.

Hunt Group Transfer for CSD

This feature transfers circuit switched data calls that terminate to a circuit switched data hunt group to a backup circuit switched data hunt group.

Incoming Calls Barred/2/

A packet switched data feature that prohibits a data terminal from accepting incoming calls.

Integrated Services Network Component

Provides for the CSV/CSD local use of the PSTN.

Intercom

This feature allows a CACH EKTS user to call other terminals in the CACH EKTS group with one or two-digit dialing or by activating a button on the CACH EKTS set.

Key System Coverage for Analog Lines

This feature allows an analog station set to share calls with a CACH EKTS set.

Link Extension Equipment

Provides the additional central office hardware required to provide DigiLine Service to a customer located outside a DigiLine Service Area or to provide FX DigiLine Service arrangements under paragraphs A.5.f.5. and A.7.c.

Link Extension Facility

Provides the additional facility required to provide DigiLine Service to a customer located outside a DigiLine Service Area. This rate element is only applicable when the customer's exchange is not located within a DigiLine Service Area and the customer is served from a DigiLine serving office designated by the Company.

Local Charge Prevention/2/

This feature prevents virtual packet calls from being charged to the data terminal equipment (DTE). All virtual packet calls originated from the DTE will have to be reversed charged. All incoming calls signaling reverse charging will be cleared.

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /3/ Material formerly appeared in Part 17, Section 1.

/3/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Logical Channel^{/2/}

A packet switched data communication path which allows two-way simultaneous transmission of data packets through the network.

Message Waiting Indicator

This feature provides the user of a message service with a visual indication that a message is waiting.

Multiple B Channel Terminals on a BRI

This capability allows a user to place more than two B Channel terminals on a BRI. Because there are only two B Channels on a BRI, only two terminals can use the B Channels simultaneously. The maximum number of terminals is eight per BRI. These terminals can use the B Channels, the D Channel, or a combination. When there are two users on a BRI, it would be possible for one user to engage both B Channels and, thus, leave the other user without access to a B Channel. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B Channel at any particular time. Both users are allowed access to the D Channel. These capabilities are available without additional charge.

Occasional User Plan-Basic Rate Interface (obsolete)

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service and is only available with the Occasional User Plan.

On Demand PSD B Channel/2/

Allows a B channel to be used for packet switched services on a per call basis. When the B channel is not being used for packet switched data, it can be used for circuit switched calls. It includes the following features: Up to 127 Logical Channels, Flow Control Parameter Negotiation, Throughput Class Negotiation, Throughput Class Selection, Fast Select, Fast Select Acceptance, Reverse Charge, and Reverse Charge Acceptance.

Outgoing Calls Barred/2/

A packet switched data feature that prohibits a data terminal from sending outgoing packet calls.

Permanent PSD B Channel/2/

Packet switching virtual circuit over a B channel (up to 64 Kbps) using X.25 packet switched data. It includes the following features: Up to 127 Logical Channels, Throughput Class Selection, Throughput Class Negotiation, Flow Control Parameter Negotiation, Fast Select, Fast Select Acceptance, Reverse Charge, and Reverse Charge Acceptance. The customer is provided one end point and one telephone number at no additional charge.

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /3/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Permanent Virtual Circuit/2/

This feature allows the transfer of packet data without the need for call setup and clearing procedures to occur. A logical channel is permanently assigned to this circuit and data may be passed at any time. Call set-up charges are not applicable to Permanent Virtual Circuits.

Plexar Service Station-to-Station Unrestricted Calling

A CSV/CSD option that allows a user to call another station within the customer's defined group by dialing three, four or five digits. This feature is only available with a Plexar I (Package 2) or Plexar II system. This feature is available to existing Plexar I and Plexar II systems only, pursuant to paragraph A.2.b.

Priority Calling

A CSV/CSD option that allows a priority call to be completed by dialing a code, or pressing a feature button prior to initiating the call. When a station is designated for Priority Calling, all calls originated from it are priority calls. This feature is available to existing Plexar I and Plexar II systems only, pursuant to paragraph A.2.b.

PSD D Channel/2/

Packet switching virtual circuit over a D channel (up to 9.6 Kbps) using X.25 packet switched data. It includes the following features: Up to 15 Logical Channels, Throughput Class Selection, Throughput Class Negotiation, Flow Control Parameter Negotiation, Fast Select, Fast Select Acceptance, Reverse Charge, and Reverse Charge Acceptance. The customer is allowed one end point and one number at no additional charge.

Remote Access To Call Forwarding

This feature allows a user at a remote location to activate/deactivate the Call Forwarding features. If a DigiLine station CPE is equipped with feature buttons and feature status lamps, the call forwarding status lamp lights when Call Forwarding is activated using remote access.

Reverse Charge^{/2/}

A packet switched data feature that allows a user to assign billing (on a per-call basis) charges to the called party rather than the calling party.

Reverse Charge Acceptance/2/

A packet switched data feature that allows the data communications equipment to accept incoming calls which have requested the reverse charging facility. The charges for this call will be billed to the terminating party.

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /3/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/2/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Secondary-Only Telephone Number

A CSV/CSD option that allows any telephone number, other than the primary telephone number, to be assigned to a DigiLine station. A Secondary-Only Telephone Number does not have to be a primary telephone number at another station. A DigiLine station can have one, or more, Secondary-Only Telephone Numbers. Each Secondary-Only Telephone Number can have multiple call appearances. A Secondary-Only Telephone Number can be shared among the same DigiLine customer's DigiLine stations.

Selective Call Forwarding

This feature allows a user to forward selected calls to another number. A screening list of up to six numbers is created by the user via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding number only if the calling number can be obtained and is found to match a number on the screening list. If the user also subscribes to Selective Call Rejection and the same number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to be forwarded. This feature will not work if the incoming call is from a number in a multi-line hunt group unless the number is the main number of the hunt group, or is the number identified.

Selective Call Rejection

This feature allows a user to reject calls from up to six different numbers. When a call is placed to the user's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the user also subscribes to Selective Call Forwarding and/or Distinctive Ringing and the same numbers appear on those screening lists, Selective Call Rejection takes precedence. This feature will not work if the incoming call is from a number in a multi-line hunt group unless the number is the main number of the hunt group, or is number identified.

Six-Way Conference Calling

A circuit switched voice option that allows the user to set up a conference call for up to six parties.

Speed Call Long

This feature allows a user to dial a pre-assigned number by pressing the button assigned to speed calling and dialing two digits, or via an interactive dialing sequence. This feature allows for up to 30 numbers in the speed call list.

Speed Call Short

This feature allows a user to dial a pre-assigned number by pressing the button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Three-Way Conference Calling

A circuit switched feature that allows the user to establish a conference call for up to three parties.

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.

/2/ Material formerly appeared in Part 17, Section 1.

/2/

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

3. Service Components: Description and Definitions (cont'd)

Throughput Class Negotiation/2/

A packet switched data feature that allows the calling data terminal to negotiate a lower throughput class other than the pre-assigned standard network default.

Throughput Class Selection/2/

A packet switched data feature that allows a user to select one of the following speeds in bits per second: 75, 150, 300, 600, 1200, 2400, 4800, 9600, and 19200 (B channel only).

Transfer for Plexar

A Basic EKTS and CACH EKTS feature that allows the user to transfer a call to another number in the customer's group by pressing the transfer button. This feature is restricted to a customer group and is available to existing Plexar I and Plexar II systems only, pursuant to paragraph A.2.b.

- 4. Technical Specifications
 - a. For DigiLine Service provided prior to June 1, 1994, Network Interface Requirements for ISDN customer access are in TR-TSY-000776. For DigiLine Service provided on or after the June 1, 1994, Technical equipment guidelines for ISDN customer access to DigiLine serving offices are found in SR-NWT-001953. These documents may be obtained from:

Telcordia Document Register 445 South Street, Room 2 J-125 Morristown, NJ Telephone: 1-800-521-2673

- b. DigiLine Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.
- c. The transmission characteristics of DigiLine Service support 64 Kbps Clear Channel Capability.
- d. Due to technical limitations, some analog optional features (such as, but not limited to, Call Waiting) may not work properly when a customer chooses to combine an analog local exchange access service with a DigiLine Service arrangement.

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /3/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

A. General (cont'd)

- 5. Regulations
 - a. The following regulations apply in addition to those in other Company service publications. Where other regulations apply on a per line basis, they shall be interpreted to apply per channel.
 - b. DigiLine Service requires compatible registered CPE under FCC Part 68.
 - c. Other services (such as, but not limited to, Additional Listings, Extended Area Calling Service, Expanded Local Calling Service, Local Plus Service, etc.) provided from other Parts and Sections, that can be associated with DigiLine Service will be furnished at the rates and regulations of their respective Parts and Sections in accordance with the customer's business classification as defined by Part 2, Section 2. Customers may combine analog local exchange access service at business rates with a DigiLine Service arrangement.
 - d. DigiLine Service shall not be shared. Resale of DigiLine Service is prohibited except as provided under Section 2 of the Local Access Service Tariff.
 - e. Upon subscribing to DigiLine Service, the customer will be required to change his existing number(s) if the Company determines that it is not reasonably feasible for technical or number administration reasons to continue to provide the customer's existing number(s).
 - f. The central office from which a customer's DigiLine Service is physically provisioned shall be designated the customer's DigiLine serving office. The Company will determine a customer's DigiLine serving office as follows:
 - 1. If the customer's normal serving office is DigiLine equipped, the customer will be provided DigiLine Service from their normal serving office.
 - 2. If the customer's normal serving office is located within a DigiLine Service Area and is not DigiLine equipped, the customer may be provided DigiLine Service from another DigiLine equipped central office at the rates and charges specified in paragraph B.3, and FSO or Link Extension Equipment and Link Extension Facility charges will not apply.
 - 3. In case 2 preceding, when the customer's normal serving office becomes DigiLine equipped, their existing DigiLine Service will continue to be provided from their original DigiLine serving office. Should the customer subsequently request that their DigiLine Service be provisioned from their normal serving office, the provisions and charges specified in this section for moves (paragraph A.8) will apply. The Company may request that the customer, at the customer's option, have the customer's DigiLine Service provided from the customer's normal serving office and, in conjunction therewith, may offer to waive move charges.

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.

/2/ Material formerly appeared in Part 17, Section 1.

/2/

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/2/

/2/

A. General (cont'd)

- 5. Regulations (cont'd)
 - f. (cont'd):
 - 4. If the customer's normal serving office is not located within a DigiLine Service Area, the customer may be provided DigiLine Service from a Company designated DigiLine equipped central office in a DigiLine Service Area within the customer's LATA. In such cases, the charges for the Link Extension Equipment and Link Extension Facility specified in paragraph B.3 will apply in addition to the other charges for DigiLine Service.
 - 5. In case 4, preceding, when the customer's normal serving office becomes DigiLine equipped, the customer's DigiLine Service will be moved from their original DigiLine serving office to the customer's normal serving office. Such a move will require the customer to change number(s), and in conjunction therewith, the Company will waive the provisions and charges for moves specified in paragraph A.8. The Link Extension Equipment and Link Extension Facility charges will no longer apply once the customer's DigiLine Service has been moved to their normal serving office. However, if agreed to by the Company, the customer may request that their DigiLine Service not be moved to their normal serving office. In such case, the Link Extension Equipment charges will apply in addition to the rates, charges, terms and conditions of Foreign Exchange (FX) Service pursuant to Part 15, Section 2. FX charges will apply on a per B channel basis.
 - g. The following regulations apply to Caller ID:
 - 1. Caller ID subscribers must provide and connect their own compatible customer premises equipment to process the calling party number information, and name information.
 - 2. Any Company calling party may prevent the delivery of their number and name to the called party by dialing an access code (*67 on their key pad) immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge. If a calling party activates blocking, the calling number and name will not be delivered across the line. Instead, Caller ID subscribers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block the number delivery, and name delivery. The blocking of Caller ID will not be provided on calls originating from Pay Telephone Exchange Access Service.
 - 3. Caller ID is offered on a subscription basis which requires the customer to order the service. Where Caller ID service is available, any calling party, whether they subscribe to Caller ID or not, has per call blocking capability, unless the customer is calling from Pay Telephone Exchange Access Service.

^{/1/} DigiLine Service is not available at customer locations which are served by fiber to the premises. /2/

^{/2/} Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/2/

A. General (cont'd)

- 5. Regulations (cont'd)
 - g. (cont'd):
 - 4. The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a number which the calling party has requested to be omitted from the Listing Information System or the disclosure of such a number or name to any person. The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a number which the calling party or the transmission to a Caller ID customer of a number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing or misleading for any reason. The Company shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunication utility by the Company.
 - 5. The customer shall use Caller ID solely for the purpose of call processing, billing and account management purposes and shall not publicize or disclose any information associated with the calling party without written permission from the party to whom the number and name has been assigned. By way of illustration, and not limitation, the customer shall not use any Caller ID information for telemarketing or list-generation efforts without written permission. This restriction does not prohibit the Caller ID subscriber from:
 - a. verifying network performance or testing the provision of the Caller ID service;
 - b. compiling, using and disclosing aggregate Caller ID information; or
 - c. complying with applicable law or legal process.
 - 6. Identification of specific stations or extensions served by CPE may not be possible. The main listed number and name of the calling party may be displayed.
 - 7. Calling party numbers and names will be transmitted and displayed for calls made from another central office only if it is linked by appropriate Company facilities.
 - h. Features with Call Forwarding capabilities cannot be used on a continual basis to expand the local calling scope beyond that available to a customer's premises.
 - i. The Call Transfer Disconnect feature cannot be used to expand a local calling scope and is therefore not available to customers subscribing to optional Extended Metropolitan Service (EMS) or Extended Area Calling Service (EACS).

/2/

/2/ Material formerly appeared in Part 17, Section 1.

^{/1/} DigiLine Service is not available at customer locations which are served by fiber to the premises. /2/

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/4/

A. General (cont'd)

- 5. Regulations (cont'd)
 - j. The following rules and regulations apply to Digital Packet Switching Usage^{/2/}:
 - 1. The customer will be responsible for all charges to their packet directory number.
 - 2. The Company reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.
 - 3. No credit will be made for interruptions due to negligence or failure of customer-provided equipment.
 - 4. The printed reports will be provided to the customer via first-class U.S. Mail Service unless otherwise agreed upon between the customer and the Company.
- 6. Service Terms/3/
 - a. All DigiLine Service components have a minimum service term of one month.
 - b. Customers must choose a month-to-month, 12-month, or 24-month service term which applies to both the Basic Rate Interface and associated Link Extension Equipment (if required) rate elements. Both the 12- and 24-month service terms offer the customer a lower Installation Charge if the customer commits to retain the service for the term period (see paragraph B.3 for the Installation Charges associated with each service term.) Additionally, the monthly rate for 12- and 24-month service terms will not increase during the term of an agreement. If changes become effective lowering the rate for a DigiLine Basic Rate Interface or associated Link Extension Equipment, for a particular service term agreement pricing option, the Company will also lower this rate for any customer with an unexpired 12- or 24-month service term agreement. Coterminous additions are not permitted for the service term options. Customers may opt to convert from the original service term to a longer service term prior to the expiration of the original term.

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/4/

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ Packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of ISDN B channel packet that does not connect to the DPN packet switch.
- /3/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-tomonth rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /4/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

- 6. Service Terms^{/2/} (cont'd)
 - c. Disconnects Prior to the Expiration of the Service Term:

If a customer chooses a 12- or 24-month service term for the Basic Rate Interface and then disconnects prior to the completion of the service term, a termination charge for the Basic Rate Interface and associated Link Extension Equipment (if required) will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of DigiLine Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's Service Term.

- d. Upon the expiration of the 12- or 24-month service term, the customer may:
 - 1. Continue service on a month-to-month basis at the current month-to-month rate, with no additional service commitment. This rate will be subject to Company-initiated rate changes.
 - 2. Discontinue the Service.
- e. Moves Prior to the Expiration of the Service Term:

If prior to the expiration of the service term, a customer elects to move the same quantity of Basic Rate Interfaces and any associated Link Extension Equipment (if required) to another location in Texas served by the Company, the customer may complete the remainder of the original service term at the new location. The Move Charge will apply.

- f. Link Extension Equipment termination charges will also be waived when:
 - 1. The Company requires a service relocation, as described in paragraph A.5.f.5., to a serving office where the Link Extension arrangement is not required.
 - 2. The customer moves the same quantity of Basic Rate Interfaces to another location in Texas served by the Company where the Link Extension arrangement is not required.
 - 3. The Company eliminates the requirement for the Link Extension arrangement in an exchange.
- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.

/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-tomonth rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

/3/ Material formerly appeared in Part 17, Section 1.

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DIGILINE SERVICE^{/1/} (cont'd)

/3/

A. General (cont'd)

- 7. Special DigiLine Service Requests
 - a. DigiLine Service will be furnished at the rates contained in this section, provided facilities are available. Where facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges (under Part 2, Section 5) to cover the unusual expenditure, or to contract for services beyond the service term or both.
 - b. If a customer requests DigiLine Service to be provisioned from an office in their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the Foreign Serving Office Inter-Office Facility charges found in paragraph B.3 will apply.
 - c. If agreed to by the Company, a customer may request their DigiLine Service to be provisioned from an office outside their exchange other than the exchange in which the DigiLine serving office is located. In such case, the Link Extension Equipment charge will apply in addition to the rates, charges, terms and conditions of Foreign Exchange (FX) Service pursuant to Part 15, Section 2. FX charges will apply on a per B channel basis.
- 8. Moves
 - a. Customer moves between DigiLine serving offices will constitute a disconnection of service at the old location and the establishment of new service at the new location.
 - Customer moves within the same DigiLine serving office will not require the customer to pay installation charges at the new location for any existing service component listed in paragraph B.
- 9. Supersedures

DigiLine Service may be transferred to a new customer at the same premises upon written concurrence of the Company. Service Ordering charges, under Part 3, Section 1, will apply for the new customer. The customer to whom service is transferred must accept all past indebtedness, liabilities, minimum term provisions and equipment configurations in effect for the previous customer at the time of the transfer.

- 10. Suspension of Service
 - a. Initiated by the Company -See Part 2, Section 4. When service is suspended by the Company, the restoration charge applies per B Channel and per D Channel configured for packet.^{/2/}
 - b. Initiated by the Customer (Vacation Service) -See Part 2, Section 4. Vacation Service is not offered for DigiLine Service.
- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /3/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

/2/

DIGILINE SERVICE^{/1/} (cont'd)

A. General (cont'd)

- 11. Reserved
- 12. Educational Percentage Discount Rate (E-Rate)

The percentage discount rates available pursuant to 47 Code of Federal Regulations part 54, subpart F to eligible schools, libraries, and consortia as defined by 47 Code of Federal Regulations part 54, subpart F shall apply to the rates contained herein. Schools, libraries, and consortia eligible for E-Rates pursuant to 47 Code of Federal Regulations part 54, subpart F shall comply with the provisions of 47 Code of Federal Regulations part 54, subpart F in order to receive the intrastate E-Rates.

- 13. Regulations Applicable to Existing DigiLine Service Provided at Existing Customer's Locations as of June 1, 1994.
 - a. The existing service will conform to Telcordia TR444/448 (which provides for interoffice and inter-exchange carrier connectivity) at no additional charge.
 - b. DigiLine based on proprietary ISDN is obsolete. However, the existing service will be provided under proprietary ISDN for as long as the customer does not move the service from the existing customer's location and/or from their existing DigiLine serving office. Any additional and/or moved service will be provided under National ISDN only and charges as shown in paragraph B.3 will apply.
 - c. Existing DigiLine Service customers may convert their existing DigiLine Service to National ISDN. Rates shown in paragraph B.3 apply.

/2/

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises. /2/

/2/ Material formerly appeared in Part 17, Section 1.

/3/

A. General (cont'd)

14. Other Discount Plans/2/

Eligible business customers who subscribe to Optional Extended Metropolitan Service (EMS) can receive a discount off of the EMS rates in return for a 1- through 5-year term commitment for their EMS service.

Discounts applied to Optional EMS rates are as follows:

| Contract Terms | <u>Discount</u> |
|----------------|-----------------|
| 1-year | 25% |
| 2-year | 26% |
| 3-year | 28% |
| 4-year | 29% |
| 5-year | 31% |
| 1 to 5-year | 55% |

Business customers eligible for the 25%, 26%, 28%, 29% and 31% discounts are those that agree to a 1- through 5-year contract term, respectively and have received a competitive local service offer and are considering changing their local service to another carrier within the AT&T Texas operating territory.

Business customers eligible for the 55% discount are those that agree to a 1- to 5-year contract term and currently have local service with another carrier within the AT&T Texas operating territory and now wish to establish local service with AT&T Texas.

The 1-year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will renew for 1-year intervals. A maximum of two 1-year renewals are available after the first 1-year term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their renewal options prior to the expiration of each 1-year term.

The business customers must not have had:

- a. service disconnected for nonpayment, or
- b. any past due bills for regulated service owed to the Company.

A termination charge will apply if the business customer disconnects any portion of their contracted service prior to the expiration of their term commitment. This charge will consist of 50% of the monthly rate for service disconnected times the number of months remaining on the contract. This offer cannot be combined with any other monthly recurring charge discount offers.

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-tomonth rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /3/ Material formerly appeared in Part 17, Section 1.

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DIGILINE SERVICE^{/1/} (cont'd)

/2/

/2/

B. Rates Application

- 1. General
 - a. If the customer cancels an order for service before installation of the equipment and facilities is complete, the customer agrees to pay all expenses incurred before notice of cancellation is received by the Company. This charge shall not exceed all charges which would have applied had the service been installed.
 - b. The customer may opt to spread all installation and applicable service connection charges pursuant to Part 2, Section 2, " Installment billing for business customers...."
 - c. Before the service is established, as an alternative to paragraph B.1.b, the customer may request to spread all the associated service connection charges, special construction charges and installation charges (including the installation charges associated with optional features) over a payment term of 12 continuous months. The deferred payment monthly charge will equal the total deferred charges multiplied by the 12-month annuity factor (.0875). Upon 30-days prior notification to the Company, the customer may terminate the deferred payment agreement by paying the remaining principal in full. If a customer disconnects or moves the service, any remaining principal is due in full. No credit will be made for interest already accrued.

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises. /2/

/2/ Material formerly appeared in Part 17, Section 1.

PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

/4/

B. Rates Application

- 2. Occasional User Plan^{/2/}
 - a. The Occasional User Plan is a payment option plan that consists of the Basic Rate Interface, as specified in paragraph B.3, and a corresponding Integrated Services Network Component Usage Package.
 - b. Occasional User Plan Packages apply per Basic Rate Interface. The Basic Rate Interface may be configured for one or two CSV/CSD B channels. Basic Rate Interfaces configured for two CSV/CSD B channels may be assigned one or two numbers. (Availability of a single number for two B Channels is dependent upon the DigiLine serving office switch type.)
 - c. The Occasional User Plan customer may opt to switch to the Basic Rate Interface rate element upon notification to the Company. Billing under the newly selected payment option will commence with the beginning of the customer's next billing period. The Service Ordering Charges (i.e., Service Ordering and Central Office Access Charges), as specified in Part 3, Section 1 will apply for customers switching payment options or usage packages.
 - d. The Occasional User Plan is not available for DigiLine Services configured with PSD B, or On Demand PSD B^{/3/}.
 - e. The regulations specified in Part 2, Section 2, "Paralleling Service" apply when DigiLine Service and Local Exchange Services are furnished at the same premises. For the purpose of this regulation, the Occasional User Plan shall be considered to be on the same rate basis as message rate Local Exchange Service.

/4/

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ The Occasional User Plan is obsolete and is limited to existing customers, at existing locations, for existing service, effective May 22, 1996.
- /3/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /4/ Material formerly appeared in Part 17, Section 1.

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PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

B. Rates Application (cont'd)

3. Rates Schedule

| Service Components Facility and Equipment Rate Elements | USOC | Monthly <u>Rate</u> | Installatic <u>First</u> | n Charge ^{/2,3/} Additional |
|---|--------------------------------|---------------------------------------|-----------------------------|---|
| Basic Rate Interface, each Service Terms: Month-to-Month 12-Month ^{/4/} 24-Month ^{/4/} | /Z2D/ /Z2DAX, /Z23/ /Z23AX/ | , \$7,849.00 (I) 31.00 31.00 | \$250.00 125.00 0.00 | \$250.00 125.00 0.00 |
| Foreign Serving Office Inter-Office Facility' ^{5/} , each quarter mile each Inter-Office Facility | /JZHSJ/ /XTN/ | 0.25 68.75 | 0.00 210.00 | 0.00 180.00 |
| Link Extension Equipment for each Basic Rate Interface or Occasional User Plan-Basic Rate Interface Service Terms: Month-to-Month 12-Month ^{/4/} 24-Month ^{/4/} | | 0.00 0.00 0.00 | 0.00 0.00 0.00 | 0.00 0.00 0.00 |
| Link Extension Facility, each Basic Rate Interface or Occasional User Plan-Basic Rate Interface | /OTVXX/ | 0.00 | 0.00 | 0.00 |
| Occasional User Plan – Basic Rate Interface, each ^{/6/} | /Z22/ /Z22AX/ | 15.00 | (note /6/) | (note /6/) |

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ Service Connection Charges apply per Part 3, Section 1.
- /3/ Payment of all installation and applicable service connection charges may be deferred pursuant to paragraph B.1.b.
- /4/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-tomonth rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /5/ Applicable only if a customer requests DigiLine Service from an office other than their Company designated DigiLine Service serving office. Not Applicable with Plexar II Service.
- /6/ The Occasional User Plan-Basic Rate Interface is only available with an Occasional User Plan Usage Package. The Occasional User Plan – Basic Rate Interface is obsolete and is limited to existing customers, at existing locations, for existing service, effective May 22, 1996.

DIGILINE SERVICE^{/1/} (cont'd)

B. Rates Application (cont'd)

| 3. | Rates Schedule (cont'd) | 11222 | Monthly | | Charge ^{/2,3/} |
|----|--|----------------|--------------|--------------|-------------------------|
| | Service Components Network Rate Elements | <u>USOC</u> | <u>Rate</u> | <u>First</u> | <u>Additional</u> |
| | Integrated Services Network Component, B Channels configured for CSV and/or CSD ^{/4/} | | | | |
| | Flat ^{/5/} | | | | |
| | each B Channel ^{/6/} | /UFKB1//UEKB1/ | | \$0.00 | \$0.00 |
| | each two B Channels ⁷⁷ | /UFKB2//UEKB2/ | 3,322.00 (I) | 15.00 | 0.00 |
| | Flat Extended Metropolitan Service (EMS) ^{/8/} Tier 1: | | | | |
| | each B Channel ^{/6/} | /UOKB1/ | 70.80 | 0.00 | 0.00 |
| | each two B Channels ^{/7/} Tier 2: | /UOKB2/ | 141.40 | 0.00 | 0.00 |
| | each B Channel ^{/6/} | /UOKB1/ | 81.60 | 0.00 | 0.00 |
| | each two B Channels ^{/7/} | /UOKB2/ | 163.30 | 0.00 | 0.00 |
| | Flat Extended Area Calling Services (EACS) ^{/9/} | | | | |
| | each B Channel ^{/6/} | (note /10/) | (note /10/) | 0.00 | 0.00 |
| | each two B Channels ^{/7/} | (note /11/) | (note /11/) | 0.00 | 0.00 |

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ Service Connection Charges apply per Part 3, Section 1.
- /3/ Payment of all installation and applicable service connection charges may be deferred pursuant to paragraph B.1.b.
- /4/ Each of the non-additive Integrated Services Network Components shall constitute a local exchange access arrangement and, for reporting purposes, shall be counted in combination with those of Part 4, Sections 1 and 2. The Integrated Services Network Component is not applicable with Plexar II service.
- /5/ This Integrated Services Network Component entitles the customer to the local service area of his DigiLine serving office exchange as described in Part 4, Sections 1 and 2.
- /6/ Each B Channel with a unique number.
- /7/ Both B Channels share the same number; may not be available on all switch types.
- /8/ This Integrated Services Network Component entitles the customer to the local service area of his DigiLine serving office exchange as described in Part 4, Section 1. For a list of exchanges under Tier 1 and Tier 2, refer to Part 4, Section 1.
- /9/ This Integrated Services Network Component entitles the customer to the local service area of his DigiLine serving office exchange as described in Part 4, Section 1. The rates for this service are in addition to the rates for Flat. EACS is a mandatory service for the Alvin Exchange.
- /10/ For the additive rates, calling scopes and USOCs, see Part 4, Sections 1 and 2.
- /11/ For calling scopes and USOCs, see Part 4, Section 1. The rate is equal to two times the additive rates listed in Part 4, Section 2.

| DIGILINE SERVICE ^{/1/} (cont'd) | | | | | /10/ |
|--|----|--|-------------------------------|---|----------|
| в. | Ra | ates Application (cont'd) | | | |
| | 3. | Rates Schedule (cont'd) | | A alalitiy ca | |
| | | Service Components Network Rate Elements (cont'd) | <u>USOC</u> | Additive <u>Rates</u> ^{/2/} | |
| | | Integrated Services Network Component, B Channels configured for CSV and/or CSD (cont'd) | | | |
| | | Flat (Optional ^{/3/}) Extended Area Calling Services (EACS) ^{/4/} 1-Party Equivalent, DigiLine Service Compatible, each B Channel (each B Channel has a unique number) Exchange: | | | |
| | | Alvin ^{/3/} Midland | /ECAYA/ /EO4YA/ | \$24.00 13.80 | |
| | | Odessa | /EO4YA/ | 13.80 | |
| | | Rockwall | /FRTOD/ | 46.60 | |
| | | Flat Monthly Rate ^{/4/} , Trunk Equivalent, | | Monthly <u>Rate</u> | |
| | | Plexar Service Compatible, each Simulated Access Line ^{/5,6/} | /T1M1X/ /T1M0X/ /T1MCX/ | \$39.10 | |
| | | (Optional) Extended Metropolitan Service (EMS) ^{/4/} | /T2X1X/ /T2X0X/ /T2XCX/ | | |
| | | Tier 1 ^{/7/} Tier 2 ^{/7/} | | 107.95 120.40 | |
| | | (Optional ^{/8/}) Extended Area Calling Services (EACS) ^{/4/} Exchange ^{/8,9/} | | (note /9/) | |

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ The rate additives for this service are in addition to the rates in paragraph B.1.
- /3/ EACS is a mandatory service for the Alvin Exchange.
- /4/ This Integrated Services Network Component entitles the customer to the local service area of his serving central office exchange as described in Part 4, Section 1.
- /5/ Requires one or more ISDN stations as part of the Plexar system in order to qualify for Plexar Service Compatible Trunk Equivalents.
- /6/ The combination of Plexar Service Compatible Trunk Equivalents specified in this guidebook and PBX Trunk Equivalents contained in Part 8, Section 8, in a central office for one Plexar system is prohibited.
- /7/ For a list of exchanges under Tier 1 and Tier 2, refer to Part 4, Section 1.
- /8/ EACS is a mandatory service for the Alvin Exchange.
- /9/ The rate additives for this service are in addition to the rates in paragraph B.1. For additive rates, calling scopes and USOCs, see Part 4, Section 2.
- /10/Material formerly appeared in Part 17, Section 1.

| DIGILINE SERVICE ^{/1/} (cont'd) | | | | |
|--|--|-------------------------|---------|---------|
| В. | Rates Application (cont'd) | | | |
| | 3. Rates Schedule (cont'd) | | Monthly | |
| | Service Components Network Rate Elements (cont'd) | (cont'd) | | |
| | Integrated Services Network Component, B Channels configured for CSV and/or CSD (cont'd) | | | |
| | Occasional User Plan, Usage Packages ^{/2/} Usage Package A - Includes up to 15 minutes of local usage per month | /OUOXA/ | | |
| | Monthly Rate ^{/3/} | hly Rate ^{/3/} | | |
| | Per Minute, or fraction thereof, in excess of 15 minutes of local usage | | 0.25 | |
| | Usage Package B - Includes up to 60 minutes of local usage | | | |
| | per month Monthly Rate ^{/3/} | /OUOXB/ | 10.00 | |
| | Per minute, or fraction thereof, in excess of 60 minutes of local usage | | 0.15 | |
| | Usage Package C - Includes up to 120 minutes of local usage | | | |
| | per month Monthly Rate ^{/3/} | /OUOXC/ | 15.00 | |
| | Per Minute, or fraction thereof, in excess of 120 minutes of local usage | | 0.10 | /4/ |

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.

/2/ The Occasional User Plan-Basic Rate Interface is only available with an Occasional User Plan Usage Package. The Occasional User Plan is obsolete and is limited to existing customers, at existing locations, for existing service, effective May 22, 1996.

/3/ Available only with PSD-D Channel or On Demand PSD-B Channel Network Rate Element. (obsolete)

/4/ Material formerly appeared in Part 17, Section 1.

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PART 20 - Grandfathered Services SECTION 17 - ISDN Services

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DIGILINE SERVICE^{/1/} (cont'd)

B. Rates Application (cont'd)

3. Rates Schedule (cont'd) Installation Charge^{/2,3/} Monthly USOC Additional Service Components <u>Rate</u> First Network Rate Elements (Cont'd) Packet Switched Data (PSD)/4/, each Permanent PSD B Channel^{/5/} /LTQ3X/ /LTH3X/ \$115.00 \$ 0.00 \$0.00 /LTF3X/ /LT43X/ each D Channel^{/5/} /LTQ4X/ /LTH4X/ 2.00 0.00 0.00 /LTF4X/ /LT44X/ each On Demand PSD B Channel^{/5,6/} /LTQ7X/ 10.35 9.50 9.50 Printed Reports (Digital Packet Switching Usage) Summary Report, each/7/ /SU2++/ 70.00 Detailed Report. each/7/ /BDT/ 75.00 Call Establishment/8/ Call Set-Up, per set up 0.005 Character Transmission Charge Per kilosegment/9/ 0.20 /10/

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.

- /2/ Service Connection Charges apply per Part 3, Section 1.
- /3/ Payment of all installation and applicable service connection charges may be deferred pursuant to paragraph B.1.b.
- /4/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /5/ Allows one packet end point and/or number. In addition, Digital Packet Switching usage charges apply.
- /6/ This feature is only available in combination with an Integrated Services Network Component for each B channel configured for On Demand PSD B Channel.
- /7/ This charge applies per report type, each occasion a particular report is generated for the customer.
- /8/ This charge does not apply to sessions involving permanent virtual circuits.
- /9/ For the purposes of billing, fractional kilosegments will be rounded to the next higher whole segment. /10/ /10/Material formerly appeared in Part 17, Section 1.

DIGILINE SERVICE^{/1/} (cont'd)

3. Rates Schedule (cont'd)

| | | Monthly | Installatio | on Charge ^{/2,3/} |
|--|-------------|------------|--------------|----------------------------|
| Service Components | <u>USOC</u> | Rate | <u>First</u> | Additional |
| CSV/CSD Network Options, each B Channel | | | | |
| Additional Call Offering | /NCO/ | \$3.25 | \$0.00/4/ | \$0.00/4/ |
| Analog Member - Hunt Group | /HGA/ | 2.00 | 0.00 | 0.00 |
| Automatic Callback | /FKD/ | 4.00 | 15.00/4/ | 15.00/4/ |
| Automatic Callback on Busy ^{/5/} | /AKH/ | 0.35 | 0.00 | 0.00 |
| Automatic Recall | /FKA/ | 4.00 | 9.00/4/ | 9.00/4/ |
| Basic Electronic Key Terminal Service (Basic | | | | |
| EKTS) Feature Package | /FPG1X/ | 4.95 | 1.00 | 1.00 |
| Call Forwarding Don't Answer | /NQ6/ | 3.00 | 0.00/4/ | 0.00/4/ |
| Call Forwarding Interface Busy | /NQ5/ | 3.00 | 0.00/4/ | 0.00/4/ |
| Call Forwarding Variable | /NVF/ | 3.50 | 0.00/4/ | 0.00/4/ |
| Call Appearance Call Handling Electronic | | | | |
| Key Terminal Service (CACH EKTS) | | | | |
| Feature Package | /EFV1X/ | 7.95 | 5.00 | 5.00 |
| Call Pickup | /N9H/ | 0.50 | 0.00 | 0.00 |
| Call Transfer Disconnect | /NZJPK/ | 8.00 | 0.00 | 0.00 |
| Caller ID | /ZCN/ | 6.25 | 9.00/4/ | 9.00/4/ |
| Customer Originated Trace ^{/6/} | /FKN/ | 0.00 | 0.00 | 0.00 |
| Delayed and Abbreviated Ringing | /NQG/ | 0.00 | 2.00 | 2.00 |
| Distinctive Ringing | /R8D/ | 6.00 | 0.00 | 0.00 |
| Hunt Group for CSD | /HTKPG/ | 2.00 | 0.00/4/ | 0.00/4/ |
| Hunt Group for CSV | /GXH/ | 2.00 | 0.00/4/ | 0.00/4/ |
| Hunt Group Transfer for CSD | /HG2/ | 1.00 | 0.00 | 0.00 |
| Message Waiting Indicator | /NZW/ | 0.50 | 0.00/4/ | 0.00/4/ |
| Plexar Service/Station-To-Station | | | | |
| Unrestricted Calling ^{/7,8/} | | | | |
| - Plexar I, Package 2 | /NZV/ | 0.50 | 1.00 | 1.00 |
| - Plexar II | | (note /9/) | (note /9/) | (note /9/) |
| | | | | |

- /1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.
- /2/ Service Connection Charges apply per Part 3, Section 1.
- /3/ Payment of all installation and applicable service connection charges may be deferred pursuant to paragraph B.1.b.
- /4/ In addition, an Installation Charge of \$7.50 per feature is applicable, with a maximum charge of \$7.50 per Basic Rate Interface when one or more features are ordered at the same time as the Basic Rate Interface or when one or more features are ordered on the same request.
- /5/ This feature requires Plexar I-Package 2 (/NZV/) or DigiLine Station Rate for Plexar II Service systems.
- /6/ Customer Originated Trace is billed \$10.00 per successful activation.
- /7/ DigiLine Service for Plexar I and Plexar II is available only to existing systems with DigiLine Service as of the effective date of final approval of this tariff section in Docket No. 10687 until otherwise ordered by the Commission. Outside moves are allowed only within the same central office. Plexar customers may order DigiLine Service for lines that are not associated with a Plexar system.
- /8/ This feature requires a companion Plexar I-Package 2 /(NZV/) or Plexar II system. If no such system exists, a minimum capacity system must be established to satisfy this requirement.
- /9/ This feature requires a DigiLine Station Rate for Plexar II Service systems (see Part 5, Section 4)./10/ Material formerly appeared in Part 17, Section 1.

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PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd)

3. Rates Schedule (cont'd)

| | | Monthly | Installation Charge ^{/2,3/} | |
|--|-------------------------|----------------------|---|---|
| Service Components | <u>USOC</u> | Rate | <u>First</u> | Additional |
| CSV/CSD Network Options, each B Channel | | | | |
| (cont'd) | | | | |
| Caller ID, Intra Customer Group ^{/4/} | /ND3/ | \$0.85 | \$ 1.00 | \$ 1.00 |
| Call Pick-Up for Plexar ^{/4/} | /NZH/ | 0.50 | 2.00 | 2.00 |
| Priority Calling ^{/4/} | /NCR/ | 0.50 | 1.00 | 1.00 |
| Remote Access to Call Forwarding | /RHA/ | 2.75 | 0.00 ^{/5/} | 0.00/5/ |
| Secondary-Only Telephone Number ^{/6/} | /DO6/ | 1.00 | 1.00 | 1.00 |
| Selective Call Forwarding | /FKE/ | 2.65 | 19.00/5/ | 19.00/5/ |
| Selective Call Rejection | /FKQ/ | 3.00 | 13.50/5/ | 13.50/5/ |
| Six-Way Conference Calling ^{/6/} | /NZ6/ | 4.95 | 2.00/5/ | 2.00/5/ |
| Speed Call Long | /NY3/ | 3.20 | 0.00 ^{/5/} | 0.00/5/ |
| Speed Call Short | /NY6/ | 2.50 | 0.00 ^{/5/} | 0.00 ^{/5/} |
| Three Way Conference Calling | /NZ3/ | 2.50 | 0.00 ^{/5/} | 0.00/5 |
| PSD Network Options (X.25), each D or B Channel Assigned ^{/7/} Package I - Includes: Additional Logical Channel, Additional End Point | | | | |
| Telephone Number ^{/8/} | /PF61X/ | 1.00 | 2.00 | 2.00 |
| Package II - Includes: Incoming Calls Barred Outgoing Calls Barred Hunt Group | /PF62X/ | 0.50 | 2.00 | 2.00 |
| · I- | | | | |
| Closed User Group Local Charge Prevention Permanent Virtual Circuit | /GXM/ /RBP/ /GXP/ | 5.00 0.50 2.00 | 0.00 ^{/5/} 0.00 ^{/5/} 0.00 ^{/5/} | 0.00 ^{/5/} 0.00 ^{/5/} 0.00 ^{/5/} |
| | | | | |

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.

/2/ Service Connection Charges apply per Part 3, Section 1.

- /3/ Payment of all installation and applicable service connection charges may be deferred pursuant to paragraph B.1.b.
- /4/ This feature requires Plexar I-Package 2 (NZV) or DigiLine Station Rate for Plexar II Service systems.

/5/ In addition, an Installation Charge of \$7.50 per feature is applicable, with a maximum charge of \$7.50 per Basic Rate Interface when one or more features are ordered at the same time as the Basic Rate Interface or when one or more features are ordered on the same request.

- /6/ This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (EFV1X) or Basic Electronic Key Terminal Service (FPG1X).
- /7/ DigiLine packet switching is obsolete and only available to existing installations at existing locations for existing customers, with the exception of B channel packet that does not connect to the DPN packet switch.
- /8/ Available only with PSD-D Channel or On Demand PSD-B Channel Network Rate Element.
- /9/ Material formerly appeared in Part 17, Section 1.

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PART 20 - Grandfathered Services SECTION 17 - ISDN Services

DIGILINE SERVICE^{/1/} (cont'd) /4/ B. Rates Application (cont'd) 3. Rates Schedule (cont'd) Monthly Installation Charge/2,3/ Service Components USOC First Additional Rate Changes Change a Network Option, each channel /REA1G/ \$0.00 \$6.00 \$6.00 /REA1H/ Change a Network Rate Element, each Basic Rate Interface or each Occasional User Plan-**Basic Rate Interface** /REA1K/ 0.00 13.00 13.00 Change to National ISDN (same central office), per Basic Rate Interface /NBQ/ 0.00 170.00 170.00 /4/

/1/ DigiLine Service is not available at customer locations which are served by fiber to the premises.

/2/ Service Connection Charges apply per Part 3, Section 1.

/4/ Material formerly appeared in Part 17, Section 1.

/4/

/4/

^{/3/} Payment of all installation and applicable service connection charges may be deferred pursuant to paragraph B.1.b.