

**AT&T TEXAS GUIDEBOOK**

PART 20 - Grandfathered Services  
SECTION 8 - Miscellaneous Services

1st Revised Sheet 1  
Replacing Original Sheet 1

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PART 20 - Grandfathered Services  
SECTION 8 - Miscellaneous Services

1st Revised Sheet 2  
Replacing Original Sheet 2

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PART 20 - Grandfathered Services  
SECTION 8 - Miscellaneous Services

2nd Revised Sheet 3  
Replacing 1st Revised Sheet 3

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PART 20 - Grandfathered Services  
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1st Revised Sheet 4  
Replacing Original Sheet 4

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PART 20 - Grandfathered Services  
SECTION 8 - Miscellaneous Services

1st Revised Sheet 5  
Replacing Original Sheet 5

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PART 20 - Grandfathered Services  
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1st Revised Sheet 6  
Replacing Original Sheet 6

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1st Revised Sheet 7  
Replacing Original Sheet 7

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**GROUP ALERTING AND DISPATCHING SYSTEMS<sup>/1/</sup>****A. Regulations - General**

The quoted rates are based upon such limitations as appear below and in other applicable guidebooks of the Company, and would be higher if the liability were extended or unlimited. Group alerting and dispatching systems are furnished only subject to the following conditions and regulations:

1. The group alerting and dispatching systems are supplied only for the benefit of the customer, and no other person shall derive any right from the furnishing of these systems by the Company. When the group alerting and dispatching systems are furnished to a corporation, city, town, or municipality, no person other than the corporation, city, town, or municipality, as a legal entity or governmental body, shall be deemed to be a customer and service furnished to any legal entity or governmental body shall not be interpreted, construed, or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town, or municipality. Any benefit derived from the use of the group alerting and dispatching systems by persons other than the customer is to be considered as incidental. These offerings are subject to the availability of and limitations of facilities.
2. The rates charged for the group alerting and dispatching systems do not contemplate constant monitoring by the Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgment of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Company whenever the system is not functioning properly.
3. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this guidebook. The Company's failure to provide or maintain facilities under this guidebook shall be excused by labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control, subject to the interruption allowance provisions of this guidebook. With respect to any other claim or suit, by a customer or any others, the Company shall not be liable for any loss or damages arising out of interruptions, defects, failure, or malfunctions of the group alerting and dispatching systems which occur during the operation of the system until after it has been duly notified by the customer that the system is not functioning properly, and the Company has had a reasonable time thereafter to correct such defect or malfunction.

Damages arising out of interruptions, defects, failures, or malfunctions of the system after the Company has been so notified, and has had a reasonable time to correct the same, shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. This liability shall be in addition to any amounts that may otherwise be due the customer under this guidebook as an allowance for interruptions. The customer indemnifies the Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the group alerting and dispatching systems before the Company has been notified as provided herein and before it has had a reasonable time to restore service.

<sup>/1/</sup> Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.



**GROUP ALERTING AND DISPATCHING SYSTEMS<sup>/1/</sup> (cont'd)**

**B. Reserved for Future use**

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<sup>/1/</sup> Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

**GROUP ALERTING AND DISPATCHING SYSTEMS<sup>/1/</sup> (cont'd)**

(C)

**B. Reserved for Future Use (cont'd)**

(C)

(D)

(D)

/1/ Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

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**GROUP ALERTING AND DISPATCHING SYSTEMS<sup>/1/</sup> (cont'd)**

**C. Small System**

1. Regulations

- a. The small group alerting and dispatching system is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- b. Only one party on a party line may be connected to the system.
- c. Message transmission is one-way only, from the dispatcher's station.

2. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>USOC</u>
a. Common Equipment (to serve up to 40 stations) <sup>/2/</sup>	\$45.60	\$87.95	699
b. Line Equipment, each station	4.55	19.10	56Y
c. Line connection and rewire charges: Connection or substitution of subscriber lines subsequent to installation of central office line units			
First line		64.65	
Each additional line at same time		11.65	

/1/ Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

/2/ Private Line charges apply between the serving office and the dispatcher station. Two additional dispatcher stations per system may be provided. Requests for dispatcher stations beyond the system maximum of three will be provided via special charge request.

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1st Revised Sheet 16  
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**CALLER INTELLIDATA<sup>SM/1/</sup>****A. General Regulations**

1. Caller IntelliData provides customers with a reports package that provides information on incoming telephone calls.
2. Caller IntelliData provides the customer the ability to specify a reports package on incoming calls in tabular and graphical report formats. The tabular report provides summarized information on incoming calls in one or more of the following report elements:
  - Total Number of Calls
  - Hourly Distribution of Calls by Day of the Week
  - Distribution of Calls by Day and Date
  - Number of Calls by ZIP Code+4
  - Number of Calls by Demographic Code
  - Number of Calls by Telephone Exchange (Area Code and First Three Digits)
  - All Report Elements Package (includes report elements 1-6)

The graphical reports are available only with the purchase of the All Reports Elements Package. The graphical report format will provide the following data:

- Number of Calls by Day of the Month
  - Number of Calls by Day of the Week
  - Hourly Distribution of Calls in a Specific Month (e.g., January)
  - Hourly Distribution of Calls on a Specific Day of the Week (e.g., Mondays, Tuesdays, etc.)
  - Distribution of Calls by Demographic Codes
  - Number of Calls by Telephone Exchange
  - Number of Calls by ZIP Code+4
3. The Caller IntelliData report will cover a calendar month and will be mailed separately from the bill. One or two copies of the Caller IntelliData reports will be mailed, upon request, on a monthly basis. The second copy of the monthly report will be mailed to the same or a different location and on the same or a different report medium at no additional charge. The graphical report, when provided, will always be mailed to the same location as each copy of the summary report.
  4. The subscriber must choose the Caller IntelliData report medium. The graphical report format is available only on paper. The other reports are available either on paper or personal computer diskette. The subscriber is responsible for providing compatible premises equipment in order to utilize the diskette.
  5. Caller IntelliData is available on telephone numbers associated with business lines or trunks. Caller IntelliData Service will not be available with Residence, Pay Telephone Exchange Access Service, or Mobile Telephone Services.
  6. Under certain circumstances, Caller IntelliData may not be compatible with other services.

/1/ This service is only available to existing Caller IntelliData customers in existing quantities at existing locations. This service will be withdrawn on April 1, 1999.

**CALLER INTELLIDATA<sup>SM/1/</sup> (cont'd)****A. General Regulations (cont'd)**

7. In some instances, the necessary information is not available to the Company to identify the information associated with the number of calls by Telephone Exchange, ZIP Code+4 or Demographic Code report elements listed in paragraph A.2. In these instances, the quantities will be included, but denoted as "unknown".
8. Caller IntelliData reports will include; but not differentiate among telephone calls that
  - Are Answered,
  - Are Not Answered, or
  - Receive a Busy Signal
9. The ZIP Code+4 and Demographic Code report elements are based on the ZIP Code in the billing address of the originators of the calls. These calls must originate within an area served by the Company.
10. If the original report is lost or impaired, for reasons other than negligence by the customer, a new report will be provided at no additional charge. The customer may request up to the previous two calendar months' reports.
11. Caller IntelliData will be available where appropriate Company facilities exist.

**B. Service Activation**

The subscriber must call the Company service representative to initiate or change this service. If Caller IntelliData is ordered by or billed to a person other than the person responsible for the local exchange telephone number, a letter of authorization is required. The letter of authorization should reflect a signature from an officer of the company associated with the telephone number.

**C. Application of Rates**

A one-time charge will apply for the establishment of Caller IntelliData per telephone number. The nonrecurring service establishment charge will apply when a telephone number change occurs on a telephone line equipped with this service. A one-time charge, Subsequent Change to Report, per Telephone Number, will apply per telephone number under the following conditions:

The reissuance of reports due to the negligence of the customer will incur a one-time charge. A monthly charge will apply per report element for each telephone number. A monthly charge will not apply to the report element, Total Quantity of Calls, if additional report elements are ordered. The customer may purchase all of the six report elements at a discounted monthly rate in the All Report Elements Package.

/1/ This service is only available to existing Caller IntelliData customers in existing quantities at existing locations. This service will be withdrawn on April 1, 1999.

**CALLER INTELLIDATA<sup>SM/1/</sup> (cont'd)****C. Application of Rates (cont'd)**

As another option, the customer who purchases the All Report Elements Package may select one of the following discounted upfront one-time service term payment options in lieu of the month-to-month payment option:

- Six Month Service Term
- Twelve Month Service Term
- Two Year Service Term
- Three Year Service Term

For any of the term payment options, an upfront one-time discounted payment is required. If the customer disconnects service prior to the committed service term, the Company will retain the amount paid by the customer. If no action is taken by the customer before the end of the service term, the month-to-month charge in effect at that time will begin automatically.

The graphical reports are available only with the report element, All Report Element Package, at no additional charge.

The Installation Charge will be waived for customers ordering Caller IntelliData for 60 days following the effective date of this offering. The installation charge will be waived for customers ordering Caller IntelliData during the first 60 days of the service availability in each Company exchange.

/1/ This service is only available to existing Caller IntelliData customers in existing quantities at existing locations. This service will be withdrawn on April 1, 1999.

**CALLER INTELLIDATA<sup>SM/1/</sup> (cont'd)**

**D. Rates and Charges**

	<u>Monthly Charge</u>	<u>Installation Charge</u>	<u>USOC</u>
Service Establishment, per Telephone Number <sup>/1/</sup>	\$0.00	\$10.00	SEPRC
Subsequent Change to Report, per Telephone Number <sup>/2/</sup>	0.00	10.00	NR9ED
Reissuance of Report, per Request	0.00	10.00	-----
Report Elements, per Telephone Number			
Total Number of Calls <sup>/3/</sup>	7.50	0.00	R7ZAX
Distribution of Calls by Day and Date	10.00	0.00	R7ZDX
Hourly Distribution of Calls by Day of Week	10.00	0.00	R7ZHX
Number of Calls by ZIP Code+4	15.00	0.00	R7ZZX
Number of Calls by Demographic Code	20.00	0.00	R7ZGX
Number of Calls by Telephone Exchange	10.00	0.00	R7ZNX
All Report Elements Package, Monthly Subscription	39.00	0.00	R7Z--
All Report Elements Package <sup>/4/</sup>			
Six Month Service Term		195.00	
Twelve Month Service Term		375.00	
Two Year Service Term		725.00	
Three Year Service Term		1,025.00	

/1/ The installation charge will be waived for customers ordering Caller IntelliData for sixty days following the initial availability of the service.

/2/ No limitation on the number of report elements added at the same time, only one charge applies. There is no limitation on the number of changes to the report delivery location or report medium when requested at the same time.

/3/ Not Applicable if additional report elements are ordered.

/4/ This is an upfront one-time charge for the specific service term. No credit or refunds will be given for disconnection of service prior to the committed service term.

/5/ This service is only available to existing Caller IntelliData customers in existing quantities at existing locations. This service will be withdrawn on April 1, 1999.

**INFORMATION DELIVERY SERVICE****A. General**

1. This service is no longer available to new customers. Existing customers will be allowed to retain their service until they disconnect or until this offering is canceled. Information Delivery Service consists of a serving arrangement which enables persons or entities, herein designated as sponsors, to provide program service to sponsors' clients. Sponsors are Company customers for the Information Delivery Service offering. Each caller to an Information Delivery Service number is a client of the sponsor. A charge designated by the sponsor will apply to the client for each call to an Information Delivery Service number which is assigned to the sponsor by the Company. Program sponsors applying for service under this offering will be provided Special Prefix Information Delivery Service (SPIDS).
2. SPIDS is designated for those Information Delivery Service programs for which the Company will not provide billing of sponsors charges to the sponsors' clients. SPIDS consists of a serving arrangement which enables sponsors to provide recorded or live announcement or recorded or live interactive program service.<sup>/3/</sup> Sponsors are Company customers for the SPIDS offering. A charge designated by the sponsor may apply to the client for each call to an SPIDS number, however, the Company will not bill this charge on behalf of the sponsor.

Access to SPIDS numbers will be provided only to end user customers local exchange lines which are located in the SPIDS market area and for which the end user customer has subscribed to SPIDS Access Service as specified in paragraph E., following.

**B. Special Prefix Information Delivery Service (SPIDS) Regulations**

1. This service is no longer available to new customers. The following regulations, rates and charges are in addition to those established for all associated services, as well as other regulations as stated in this offering.
2. SPIDS will be provided under the following conditions:
  - a. The provisions of access to the SPIDS network by the Company for the transmission of recorded or live announcements or recorded or live interactive program services is subject to availability of such facilities and to the requirements of the local exchange and toll network. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this guidebook. With respect to any other claim or suit, the Company shall not be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities or in equipment owned by the customer.

/1/ A recorded interactive program for SPIDS is a program whereby a sponsor's client through the use of a touch-tone pad or similar device can communicate with the sponsor's equipment for the purpose of selecting a particular recorded or live program.

**INFORMATION DELIVERY SERVICE (cont'd)****B. Special Prefix Information Delivery Service (SPIDS) Regulations (cont'd)**

2. SPIDS will be provided under the following conditions: (cont'd)

- b. Noncompliance with the regulations in this offering could result in disconnection of the sponsor's SPIDS after proper notice. The notice shall state the basis for the noncompliance, shall cite the specific provisions upon which the Company is relying and shall indicate that disconnection will occur 10 days after receipt of notice unless compliance is accomplished. The notice, properly postpaid and addressed, shall be sent by certified mail, return receipt requested, and concurrently by first-class mail. The notice sent by first-class mail shall be presumed to be received on the third day after posting. The receipt of notice date will be the date reflected on the signed certified mail receipt returned to the Company, or if not returned, the presumed date of receipt of the first-class mailing.

Subsequent violation, within a six-month period, of guidebook regulations for which the sponsor has been previously noticed shall result in immediate disconnection of service.

- c. The location of the central offices providing SPIDS in any exchange is entirely the selection of the Company. In the event the sponsor locates service outside the designated serving office area, the rates and charges found in Part 15, Section 2 will apply.
- d. Sponsorship of any particular recorded or live announcements or recorded or live interactive program service shall not preclude another sponsor from providing the same or a similar recorded or live announcements or recorded or live interactive program services.
- e. The Company report of the number of calls completed to each SPIDS program will serve as the sole document upon which charges will be assessed to the sponsor as shown in paragraph D.1.d., following. The Company will not be liable for incorrect counts of completed calls resulting from damaged tapes on program failures.

**INFORMATION DELIVERY SERVICE (cont'd)****B. Special Prefix Information Delivery Service (SPIDS) Regulations (cont'd)**

2. SPIDS will be provided under the following conditions: (cont'd)
  - f. To assure satisfactory service to parties calling SPIDS announcements or interactive programs and to protect the telecommunication network for use of the general public, sponsors are required to order sufficient facilities that in the judgment of the Company will insure a standard grade of transmission of service levels at all times. A written notice will be sent to any sponsor following oral notification when his service unreasonably interferes with or impairs services rendered to the public by the Company or other sponsors of SPIDS. If after notification the sponsor makes no modification in method of operation or refuses to subscribe to sufficient facilities offered in this guidebook, or alternative facility arrangements that are deemed service-protective by the Company, the Company shall have the right to discontinue such service without further notification to the sponsor. The sponsor shall be liable for payment of all costs incurred with the development and provision of alternative facility arrangements. The Company reserves the right to discontinue service without advance notice in an emergency situation.
  - g. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this guidebook. With respect to any other claim or suit, the sponsor shall indemnify, protect, defend and save the Company harmless against all suits, actions, claims, demands and judgments and for all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the material transmitted and from any act or omission of the sponsor in connection with the service provided by the Company, including but not limited to any loss, damage, expense or liability resulting from an infringement or claim of infringement of any patents, trademarks, or copyrights, or resulting from any claim of libel or slander.
  - h. One listing is furnished per SPIDS number without additional charge in the Listing Information System of the serving exchange. Rates and regulations as identified in Part 12, Section 1 will also apply. (C)
  - i. The message length for each recorded or live announcements or recorded or live interactive programs shall not exceed 60 seconds unless otherwise stated and agreed upon by both the sponsor and the Company. The total length of a message may be increased by 30 second increments subject to the availability of facilities as covered in paragraph B.2.a, above.
  - j. The sponsor is required to include a statement on the program of what the per call charge is for a local call to the SPIDS number. If the price advisement is at the end of the message, it shall commence not longer than one second after the end of the message. If there is a cross-promotion, including a cross-promotion with a parental admonition at the end of the message, the price advisement shall occur before the cross-promotion and no longer than one second after the end of the message.
  - k. All SPIDS programs which can be reasonably assumed to be directed exclusively toward minors and which contain an inducement or "teaser" to call back shall include an admonition to seek permission of a parent or legal guardian before calling back and shall indicate charges are involved in making the call.

All SPIDS programs containing a cross-promotion to another SPIDS program shall include an announcement of the price of the cross-promoted SPIDS call.

**INFORMATION DELIVERY SERVICE (cont'd)****B. Special Prefix Information Delivery Service (SPIDS) Regulations (cont'd)**

2. SPIDS will be provided under the following conditions: (cont'd)
  - l. The Company reserves the right to provide a member of the general public the sponsor's name, business address, business telephone number, and if known, contact person.
  - m. The sponsor has no property right in any number or central office designation assigned by the Company in the furnishing of SPIDS.

Upon termination of SPIDS by the sponsor, the Company immediately may reassign the number, at its sole discretion.

Upon termination of SPIDS by the Company, the Company may immediately reassign the SPIDS number at its sole discretion, if the sponsor has not instituted Commission or judicial proceedings on or before the tenth day following termination. If a sponsor initiates any such proceedings, the Company may not reassign the number until a final decision is made following exhaustion of any and all legal remedies.

- n. Temporary Suspension of Service is not applicable to SPIDS.

**C. SPIDS Sponsor Obligations**

1. The sponsor has exclusive responsibility, control and liability for the content, quality and characteristics of speech used in the program. The Company assumes no liability for the quality of, defects in, or contents of the program.
2. The sponsor shall include the following statement prominently displayed or specifically verbally stated (radio, television and telephone<sup>/1/</sup>) in all advertising and promotions to ensure that each caller to its SPIDS recorded or live announcement or recorded or live interactive program is advised that a charge will be billed to the caller, that this charge will be in addition to usually applicable telephone charges, and that access to the number is available only on a subscription basis:

(Subscription only service) + (Sponsor's price) + toll, if any

The foregoing statement shall accompany the SPIDS number each time it is given in the sponsor's advertising and promotions.

If a sponsor advertises the service, this advertising shall commence by the date service begins or by the implementation date of a sponsor's selected price change.

The sponsor shall prominently display or specifically verbally state (radio, television and telephone<sup>/1/</sup>) in all advertising and promotions which can be reasonably assumed to be directed exclusively toward minors, the statement that the consent of a parent or legal guardian should be obtained before a call is made.

The sponsor shall not mention or refer to the Company in any of its advertising.

/1/ For the purpose of this offering, telephone advertisements do not include ADADs.



**INFORMATION DELIVERY SERVICE (cont'd)**

**C. SPIDS Sponsor Obligations (cont'd)**

3. SPIDS sponsors shall not directly or indirectly use ADADs for cross promotions or references to any sponsor-provided information service where a caller will incur a charge to place the call.
4. The sponsor must notify the Company at least 30 days in advance if the SPIDS message length is to be increased or decreased and such change shall be effective beginning the first day of the next month following the expiration of the 30 day notice.
5. The sponsor assumes all financial responsibility for all costs involved in providing announcement or recorded or live program services including, but not limited to, the recorder-announcement equipment producing the recordings, advertising and promotional expenses.
6. The sponsor assumes all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the sponsor's premises to the central office which serves the SPIDS central office code.
7. SPIDS cannot be used in any unlawful manner.
8. The sponsor is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work statements or performance are used in connection with the service and from all holders of copyrights, trademarks and patents used in connection with said service.
9. As a condition to providing service under this guidebook, sponsors will be required to submit application for this service. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the sponsor.

**D. SPIDS Rates and Charges**

1. Applicable to the SPIDS Sponsor:

	<u>Monthly Rate</u>	<u>Nonrecurring<sup>/3/</sup> Charge</u>	<u>USOC</u>
a. SPIDS Announcement Lines, per line	\$32.00	/1/	
b. Service Establishment, per recorded, live or interactive program	0.00	1,000.00	
c. Sponsor Selected Variable Length Message, per each change in the message length <sup>/2/</sup>	0.00	13.00	----
d. Generic Rate			<u>Per Call</u>
60 seconds or less			\$0.15
Each additional 30 second increment or fraction thereof			0.03

/1/ Refer to Part 3, Section 1 for the appropriate Service Connection Charges that apply for installation of this service.

/2/ Service Connection Charges do not apply.

/3/ This service is no longer available to new customers.

**INFORMATION DELIVERY SERVICE (cont'd)****E. SPIDS Access Service**

1. This service is no longer available to new customers. Access to SPIDS numbers will be available only to local exchange service lines which are located within Information Delivery Service market areas and for which the end user customer has elected to subscribe to SPIDS Access Service.
2. SPIDS Access Service provides end user customers the ability to complete local and certain long distance calls which are carried from origination to completion on the Company's network to SPIDS numbers.<sup>/1/</sup>
3. SPIDS Access Service is offered within the Information Delivery Service market areas and is subject to the capability of the Company's central offices.
  - a. From ESS offices, direct-dialed local and certain long distance calls which are carried from origination to completion on the Company's network to the SPIDS prefix will only be permitted from local exchange lines for which the customer has subscribed to SPIDS Access Service.
  - b. SPIDS Access Service will not be provided on the following types of services:
    - Multi-Party service
    - Services with Selective Class of Call Screening
    - Company Coin/Coinless and Pay Telephone Exchange Access Service
    - Operator Handled calls
    - Access lines which are served by other than ESS central offices
    - Access lines which are equipped with 900/976 Call Restriction
4. Rates and Charges
  - a. A \$7.00 nonrecurring charge will apply per line/trunk for residence and business customers in a particular Information Delivery Service market area who request SPIDS Access Service.<sup>/2/</sup>
  - b. The \$7.00 nonrecurring charge per line will be waived for SPIDS Access Services under the following conditions:
    1. When a customer initially requests that SPIDS Access Service be established for local exchange service within an existing Information Delivery Service market area.
    2. When a customer who currently has SPIDS Access Service requests the transfer of service and re-establishment of SPIDS Access Service on the same service order.
    3. When a customer initially requests that SPIDS Access Service be established for local exchange service after the introductions of SPIDS in new market areas.

/1/ SPIDS Access Service will be available to customers served by a particular #2 ESS or #2B ESS office within 120 days after receipt of a request for the service from a customer served by that #2 ESS or #2B ESS office.

/2/ For the purpose of this guidebook, the Information Delivery Service market area includes all exchanges within the same LATA as the Information Delivery Service serving office.

**INFORMATION DELIVERY SERVICE (cont'd)**

**F. Provision of Billing Information to SPIDS Sponsors**

1. At the request of a SPIDS sponsor, the Company will provide billing information which includes (1) calling telephone number, (2) date of call, (3) time of call, and (4) billing name and address of the callers.

In order for a sponsor to obtain the calling telephone number, the date of call, the time of call, and the billing name and address of the callers, it will be necessary for the sponsor to enter into a contractual agreement with the Company regarding the manner in which such information may be used.

2. The following rates will apply per sponsor program for the billing information explained in paragraph F.1, above.

<u>Monthly Rate</u>	<u>Nonrecurring<sup>/1/</sup> Charge</u>	<u>USOC</u>
\$150.00	\$500.00	

/1/ This service is no longer available to new customers.